

LEE COUNTY, FLORIDA
PROPOSAL QUOTE FORM
FOR
PLUMBING SUPPLIES

DATE SUBMITTED: August 14th, 2012

VENDOR NAME: Noland Company

TO: The Board of County Commissioners
Lee County
Fort Myers, Florida

Having carefully examined the "General Conditions", and the "Detailed Specifications", all of which are contained herein, the Undersigned proposes to furnish the following which meet these specifications:

The undersigned acknowledges receipt of Addenda numbers:

DISCOUNT FROM MANUFACTURER'S CATALOG

NOTE: DELIVERY CHARGES SHALL BE INCLUDED IN THE PERCENTAGES QUOTED.

Please quote a discount on all of the following brands from the listed prices that will be provided to Lee County for verification:

NOTE: IF YOU ARE QUOTING VARIED DISCOUNT STRUCTURES FOR ONE MANUFACTURER PLEASE LIST IT UNDER ATTACHMENT B.

ACORN CATALOG LIST PRICE LESS	<u>25</u>	% OFF
AMERICAN GRANBY CATALOG LIST PRICE LESS	<u>45</u>	% OFF
AMERICAN STANDARD CHINA CATALOG LIST PRICE LESS	<u>40</u>	% OFF
AMERICAN STANDARD PARTS CATALOG LIST PRICE LESS	<u>25</u>	% OFF
AMERICAN STANDARD VALUES CATALOG LIST PRICE LESS	<u>40</u>	% OFF

A O SMITH PARTS CATALOG LIST PRICE LESS	<u>20</u>	% OFF
A/S AMERICA CATALOG LIST PRICE LESS	<u>N/A</u>	% OFF
BRASSCRAFT FITTINGS CATALOG LIST PRICE LESS	<u>40</u>	% OFF
BRASSCRAFT STOPS CATALOG LIST PRICE LESS	<u>73</u>	% OFF
BOW CATALOG LIST PRICE LESS	<u>75</u>	% OFF
CENTRAL BRASS CATALOG LIST PRICE LESS	<u>20</u>	% OFF
CHARLOTTE CATALOG LIST PRICE LESS	<u>N/A</u>	% OFF
CHARLOTTE CPVC CATALOG LIST PRICE LESS	<u>75</u>	% OFF
CHARLOTTE DWV CATALOG LIST PRICE LESS	<u>78</u>	% OFF
CHARLOTTE PRES. CATALOG LIST PRICE LESS	<u>60</u>	% OFF
CHICAGO FAUCETS CATALOG LIST PRICE LESS	<u>30</u>	% OFF
CHICAGO PARTS CATALOG LIST PRICE LESS	<u>20</u>	% OFF
CHURCH CATALOG LIST PRICE LESS	<u>39</u>	% OFF
DELANEY CATALOG LIST PRICE LESS	<u>5</u>	% OFF
DELTA CATALOG LIST PRICE LESS	<u>35</u>	% OFF
ELKART CATALOG LIST PRICE LESS	<u>85</u>	% OFF
ELKAY CATALOG LIST PRICE LESS	<u>52</u>	% OFF
FERNCO CATALOG LIST PRICE LESS	<u>65</u>	% OFF
FIAT CATALOG LIST PRICE LESS	<u>57</u>	% OFF
GENERAL WIRE CATALOG LIST PRICE LESS	<u>10</u>	% OFF
HAMMOND VALVE CATALOG LIST PRICE LESS	<u>60</u>	% OFF
INSINKERATOR CATALOG LIST PRICE LESS	<u>47</u>	% OFF
JONES STEPHENS CATALOG LIST PRICE LESS	<u>20</u>	% OFF

KNOX CATALOG LIST PRICE LESS	<u>36</u>	% OFF
LEGEND VALVE CATALOG LIST PRICE LESS	<u>40</u>	% OFF
LENOX CATALOG LIST PRICE LESS	<u>30</u>	% OFF
LEONARD CATALOG LIST PRICE LESS Valves	<u>25</u>	% OFF
LOCHNIVAR CATALOG LIST PRICE LESS Heaters	<u>25</u>	% OFF
MANSFIELD PLUMBING CATALOG LIST PRICE LESS	<u>40</u>	% OFF
MOEN FAUCETS CATALOG LIST PRICE LESS	<u>40</u>	% OFF
MOEN PARTS OATEY CATALOG LIST PRICE	<u>35</u>	% OFF
RIGID CATALOG LIST PRICE	<u>10</u>	% OFF
SANIFLO CATALOG LIST PRICE LESS	<u>20</u>	% OFF
SIOUX CHIEF CATALOG LIST PRICE LESS	<u>30</u>	% OFF
SLOAN CATALOG LIST PRICE LESS	<u>37</u>	% OFF
SLOAN PARTS CATALOG LIST PRICE LESS	<u>20</u>	% OFF
SLOAN VALVES CATALOG LIST PRICE LESS	<u>37</u>	% OFF
SPEAKMAN CATALOG LIST PRICE LESS	<u>20</u>	% OFF
SYMMONS CATALOG LIST PRICE LESS	<u>35</u>	% OFF
TECTITE CATALOG LIST PRICE LESS	<u>42</u>	% OFF
TRUEBRO CATALOG LIST PRICE LESS	<u>30</u>	% OFF
T/S BRASS CATALOG LIST PRICE LESS Valves	<u>38</u>	% OFF
WEST HOWELL CATALOG LIST PRICE LESS	<u>10</u>	% OFF
WILKINS CATALOG LIST PRICE LESS Backflows	<u>74</u>	% OFF
WILLOUBY CATALOG LIST PRICE LESS	<u>5</u>	% OFF
WOODFORD CATALOG LIST PRICE LESS	<u>25</u>	% OFF

ZURN CATALOG LIST PRICE LESS

75 % OFF

TO BE STARTED WITHIN first CALENDAR DAYS AFTER RECEIPT OF AWARD AND PURCHASE ORDER.

Is your firm interested in being considered for the Local Vendor Preference?

Yes No

If yes, then read the paragraph entitled "Local Vendor Preference" included in these specifications. Also complete the Local Vendor Preference Questionnaire and return with your quotation.

Quoters should carefully read all the terms and conditions of the specifications. Any representation of deviation or modification to the quote may be grounds to reject the quote.

Are there any modifications to the quote or specifications:

Yes No

Failure to clearly identify any modifications in the space below or on a separate page may be grounds for the quoter being declared nonresponsive or to have the award of the quote rescinded by the County.

MODIFICATIONS:

Please Attachment B - Varied Discount Structure

Quoter shall submit his/her quote on the County's Proposal Quote Form, including the firm name and authorized signature. Any blank spaces on the Proposal Quote Form, qualifying notes or exceptions, counter offers, lack of required submittals, or signatures, on County's Form may result in the Quoter/Quote being declared non-responsive by the County.

ANTI-COLLUSION STATEMENT

THE BELOW SIGNED QUOTER HAS NOT DIVULGED TO, DISCUSSED OR COMPARED HIS QUOTE WITH OTHER QUOTERS AND HAS NOT COLLUDED WITH ANY OTHER QUOTER OR PARTIES TO A QUOTE WHATSOEVER. NOTE: NO PREMIUMS, REBATES OR GRATUITIES TO ANY EMPLOYEE OR AGENT ARE PERMITTED EITHER WITH, PRIOR TO, OR AFTER ANY DELIVERY OF MATERIALS. ANY SUCH VIOLATION WILL RESULT IN THE CANCELLATION AND/OR RETURN OF MATERIAL (AS APPLICABLE) AND THE REMOVAL FROM THE MASTER BIDDERS LIST.

FIRM NAME Noland Company

BY (Printed): Jim Harvey

BY (Signature): Jim Harvey

TITLE: Manager

FEDERAL ID # OR S.S. # 54-0320170

ADDRESS: 1316 SE 10th Street

Cape Coral, FL 33990

PHONE NO.: (239) 574-1120

FAX NO.: (239) 574-8449

CELLULAR PHONE/PAGER NO.: (239) 229-3158

DUNS #: 161840814

LEE COUNTY LOCAL BUSINESS TAX ACCOUNT NUMBER: 8700246

E-MAIL ADDRESS: vicvecciarelli@noland.com

DISADVANTAGED BUSINESS ENTERPRISE (DBE): N/A

LEE COUNTY, FLORIDA
DETAILED SPECIFICATIONS
FOR
PLUMBING SUPPLIES

SCOPE

The intent of this quote is to establish a contract for the purchase of plumbing supplies.

Quotes will be considered only from vendors normally engaged in this business who stock and can offer – on an individual basis or collectively – the full listed manufacturer’s product lines. (To be eligible, a vendor need only offer one of these manufacturer’s full product lines; it is not required to offer two lines, three lines or all of the lines listed.)

It is not necessary to quote on all of the items in order to be considered for an award.

TERM OF QUOTE

If awarded, the terms of this quote shall be in effect for one year. The County reserves the right to renew this quote (or any portion thereof) and to negotiate lower pricing as a condition for each renewal, for up to four additional one-year periods, upon mutual agreement of both parties and, except as to lower pricing, under the same terms and conditions.

BASIS OF AWARD

All vendors meeting the requirements of these specifications will receive an award. It is the County’s intent to award to a pool of vendors in order to allow Facility Services several sources of supplies at a discount.

It is preferred that the discount quoted apply across each manufacturer’s entire product line equally for all items; however, a varied discount structure applying to separate sections of the catalog and /or segments of a manufacturer’s product line will also be acceptable. All rebated, volume discounts, etc. shall be included in the price quoted.

Lee County reserves the right to award to multiple vendors per manufacturer product line. Lee County reserves the right, at the Procurement Management Director’s discretion, not to award certain items.

REGULAR DEALER

Quotes will be considered only from firms which qualify as a “regular dealer”.

A “regular dealer” means a firm that owns, operates, or maintains a store, warehouse, or other establishment in which the materials or supplies required for the performance of the

contract are bought, kept in stock, and regularly sold to the public in the usual course of business. To be a regular dealer, the firm must engage in, as its principal business and in its own name, the purchase and sale of the products in question.

DESIGNATED CONTACT

The awarded vendor shall appoint a person or persons to act as a primary contact for all County departments. This person or back-up shall be readily available during normal work hours by phone or in person, and shall be knowledgeable of the terms and procedures involved.

ADDING OR DELETING MANUFACTURERS OR PRODUCT

As the need for other products and manufacturers becomes necessary, they may be added to the list through negotiation with the vendor and procurement.

Should an item become obsolete, its replacement may be added to the list and the prices negotiated with the vendor and procurement.

PRICE REVISIONS

Prices will be allowed to change but only as the catalog prices change and only after the new pricing is provided to Lee County.

NOTE: The quoted discount percentage(s) shall remain firm over the term of the quote.

PRODUCT PRICE GUIDES

As a requirement of the quote the awarded vendor (s) shall at no cost to Lee County provide the Internet Link or CD-Rom to identify purchased goods and to verify the cost of such goods. The department prefers an internet link to be able to confirm pricing.

Please indicate the format in which this information will be provided:

 X Internet link
 CD-Rom

DELIVERY

The quoted discounts shall include INSIDE DELIVERY, F.O.B. Ft. Myers, FL, to any County location as directed.

There shall be no minimum dollar amount required per purchase.

If your firm is out of the local calling area, it is required that you have a toll free number as well as an e-mail address to accept orders.

INVOICING

To make it easier and faster to receive payments please do the following:

Please make sure the purchase order number appears on the invoice.
Please make sure the quantity, item number, manufactures name, list price, discount and our cost all appear on the invoice.

If all or part of the above information is missing from the invoice payment can be delayed until the information can be found and verified.

WARRANTY

All parts and supplies shall carry a full factory warranty.

The successful vendor(s) shall provide full factory warranty on all parts and supplies furnished, as a result of this quote, against defects in materials and/or workmanship. The warranty shall start on the day of delivery and acceptance by Lee County.

AFFIDAVIT CERTIFICATION IMMIGRATION LAWS

The attached document, Affidavit Certification Immigration Laws, is required and should be submitted with your quotation package. It must be signed and notarized. Failure to include this affidavit with your quote will delay the consideration and review of your submission; and could result in your quote response being disqualified.

AFFIDAVIT CERTIFICATION IMMIGRATION LAWS

SOLICITATION NO.: Q-120212 PROJECT NAME: Plumbing Supplies

LEE COUNTY WILL NOT INTENTIONALLY AWARD COUNTY CONTRACTS TO ANY CONTRACTOR WHO KNOWINGLY EMPLOYS UNAUTHORIZED ALIEN WORKERS, CONSTITUTING A VIOLATION OF THE EMPLOYMENT PROVISIONS CONTAINED IN 8 U.S.C. SECTION 1324 a(e) {SECTION 274A(e) OF THE IMMIGRATION AND NATIONALITY ACT ("INA").

LEE COUNTY MAY CONSIDER THE EMPLOYMENT BY ANY CONTRACTOR OF UNAUTHORIZED ALIENS A VIOLATION OF SECTION 274A (e) OF THE INA. SUCH VIOLATION BY THE RECIPIENT OF THE EMPLOYMENT PROVISIONS CONTAINED IN SECTION 274A (e) OF THE INA SHALL BE GROUNDS FOR UNILATERAL CANCELLATION OF THE CONTRACT BY LEE COUNTY.

BIDDER ATTESTS THAT THEY ARE FULLY COMPLIANT WITH ALL APPLICABLE IMMIGRATION LAWS (SPECIFICALLY TO THE 1986 IMMIGRATION ACT AND SUBSEQUENT AMENDMENTS).

Company Name: Noland Company

Manager
Signature Title

Date August 9th, 2012

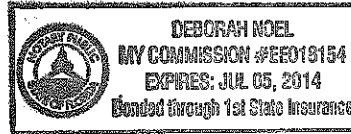
STATE OF Florida
COUNTY OF Lee

The foregoing instrument was signed and acknowledged before me this 9th day of August, 2012, by Jim Harvey who has produced
(Print or Type Name)

DL # H610-870-60-4550 as identification.
(Type of Identification and Number)

Deborah Noel
Notary Public Signature

Deborah Noel
Printed Name of Notary Public



EE018154/July 5th 2014
Notary Commission Number/Expiration

The signee of this Affidavit guarantees, as evidenced by the sworn affidavit required herein, the truth and accuracy of this affidavit to interrogatories hereinafter made.

LEE COUNTY RESERVES THE RIGHT TO REQUEST SUPPORTING DOCUMENTATION, AS EVIDENCE OF SERVICES PROVIDED, AT ANY TIME. LOCAL BIDDER'S PREFERENCE

Note: In order for your firm to be considered for the local vendor preference, you must complete and return the attached "Local Vendor Preference Questionnaire" with your quotation.

The Lee County Local Bidder's Preference Ordinance No. 08-26 is being included as part of the award process for this project. As such, Lee County at its sole discretion, may choose to award a preference to any qualified "Local Contractor/Vendor" in an amount not to exceed 3 % of the total amount quoted by that firm.

"Local Contractor / Vendor" shall mean: a) any person, firm, partnership, company or corporation whose principal place of business in the sole opinion of the County, is located within the boundaries of Lee/Collier County, Florida; or b) any person, firm, partnership, company or corporation that has provided goods or services to Lee County on a regular basis for the preceding consecutive three (3) years, and that has the personnel, equipment and materials located within the boundaries of Lee/Collier County sufficient to constitute a present ability to perform the service or provide the goods.

The County reserves the exclusive right to compare, contrast and otherwise evaluate the qualifications, character, responsibility and fitness of all persons, firms, partnerships, companies or corporations submitting formal bids or formal quotes in any procurement for goods or services when making an award in the best interests of the County.

ATTACHMENT A
LOCAL VENDOR PREFERENCE QUESTIONNAIRE
(LEE COUNTY ORDINANCE NO. 08-26)

Instructions: Please complete either Part A or B whichever is applicable to your firm

PART A: VENDOR'S PRINCIPAL PLACE OF BUSINESS IS LOCATED WITHIN LEE/COLLIER COUNTY (Only complete Part A if your principal place of business is located within the boundaries of Lee/Collier County)

1. **What is the physical location of your principal place of business that is located within the boundaries of Lee/Collier County, Florida?**

1316 SE 10th Street Cape Coral, FL 33990

2. **What is the size of this facility (i.e. sales area size, warehouse, storage yard, etc.)**

Sales Counter → 600 sq. ft.

Warehouse → 18,000 sq. ft.

Outside Yard → 26,000 sq. ft.

PART B: VENDOR'S PRINCIPAL PLACE OF BUSINESS IS NOT LOCATED WITHIN LEE/COLLIER COUNTY OR DOES NOT HAVE A PHYSICAL LOCATION WITHIN LEE/COLLIER COUNTY (Please complete this section.)

1. **How many employees are available to service this contract?** _____

2. **Describe the types, amount and location of equipment you have available to service this contract.**

LOCAL VENDOR PREFERENCE QUESTIONNAIRE CONTINUED

3. Describe the types, amount and location of material stock that you have available to service this contract.

Plumbing Supplies & related materials are located locally at 1316 SE 10th St. Cape Coral, FL at a value of \$300,000. Supplies & materials are also available to arrive at the Cape Coral location within 2 days from 2, 200,000 sq. ft. Warehouse facilities or from 568 branches across U.S. at a value of more than \$260 million.

4. Have you provided goods or services to Lee County on a regular basis for the preceding, consecutive three years?

Yes X No _____

If yes, please provide your contractual history with Lee County for the past three, consecutive years. Attach additional pages if necessary.

Please See attached

ATTACHMENT B – VARIED DISCOUNT STRUCTURE

MANUFACTURER: INSINKERATOR BADGER SERIES

SECTIONS/DISCOUNTS OFFERED: 65% OFF LIST

MANUFACTURER: LEONARD PARTS

SECTIONS/DISCOUNTS OFFERED: 5% OFF LIST

MANUFACTURER: SPEAKMAN PARTS

SECTIONS/DISCOUNTS OFFERED: 5% OFF LIST

MANUFACTURER: LOCHNIVAR PARTS

SECTIONS/DISCOUNTS OFFERED: 6% OFF LIST

MANUFACTURER: T/S BRASS PARTS

SECTIONS/DISCOUNTS OFFERED: 25% OFF LIST

MANUFACTURER: WILKENS VALVES

SECTIONS/DISCOUNTS OFFERED: 35% OFF LIST

ATTACHMENT B – VARIED DISCOUNT STRUCTURE

MANUFACTURER: WILKENS PARTS

SECTIONS/DISCOUNTS OFFERED: 15% OFF LIST

MANUFACTURER: ZORN PARTS

SECTIONS/DISCOUNTS OFFERED: 15% OFF LIST

MANUFACTURER: _____

SECTIONS/DISCOUNTS OFFERED: _____

MANUFACTURER: _____

SECTIONS/DISCOUNTS OFFERED: _____

MANUFACTURER: _____

SECTIONS/DISCOUNTS OFFERED: _____

MANUFACTURER: _____

SECTIONS/DISCOUNTS OFFERED: _____

STANDARD INSURANCE REQUIREMENTS

Minimum Insurance Requirements: *Risk Management in no way represents that the insurance required is sufficient or adequate to protect the vendors' interest or liabilities. The following are the required minimums the vendor must maintain throughout the duration of this contract. The County reserves the right to request additional documentation regarding insurance provided*

- a. **Commercial General Liability** - Coverage shall apply to premises and/or operations, products and completed operations, independent contractors, contractual liability exposures with minimum limits of:

\$500,000 per occurrence
\$1,000,000 general aggregate
\$500,000 products and completed operations
\$500,000 personal and advertising injury

- b. **Business Auto Liability** - The following Automobile Liability will be required and coverage shall apply to all owned, hired and non-owned vehicles use with minimum limits of:

\$500,000 combined single limit (CSL)
\$300,000 bodily injury per person
\$500,000 bodily injury per accident
\$300,000 property damage per accident

- c. **Workers' Compensation** - Statutory benefits as defined by FS 440 encompassing all operations contemplated by this contract or agreement to apply to all owners, officers, and employees regardless of the number of employees. Workers Compensation exemptions may be accepted with written proof of the State of Florida's approval of such exemption. Employers' liability will have minimum limits of:

\$100,000 per accident
\$100,000 disease limit
\$500,000 disease – policy limit

**The required minimum limit of liability shown in a; b; c; may be provided in the form of "Excess Insurance" or "Commercial Umbrella Policies." In which case, a "Following Form Endorsement" will be required on the "Excess Insurance Policy" or "Commercial Umbrella Policy."*

Verification of Coverage:

1. Coverage shall be in place prior to the commencement of any work and throughout the duration of the contract. A certificate of insurance will be

provided to the Risk Manager for review and approval. The certificate shall provide for the following:

a. The certificate holder shall read as follows:

**Lee County Board of County Commissioners
P.O. Box 398
Fort Myers, Florida 33902**

b. *“Lee County, a political subdivision and Charter County of the State of Florida, its agents, employees, and public officials”* will be named as an “Additional Insured” on the General Liability policy, including Products and Completed Operations coverage.

Special Requirements:

1. An appropriate “Indemnification” clause shall be made a provision of the contract.
2. It is the responsibility of the general contractor to insure that all subcontractors comply with all insurance requirements.

LEE COUNTY PROCUREMENT MANAGEMENT - BIDDERS CHECK LIST

IMPORTANT: Please read carefully and return with your bid proposal.
Please check off each of the following items as the necessary action is completed:

- 1. The Quote has been signed.
- 2. The Quote prices offered have been reviewed.
- 3. The price extensions and totals have been checked.
- 4. The original (must be manually signed) and 1 additional copy of the quote has been submitted.
- 5. Two (2) identical sets of descriptive literature, brochures and/or data (if required) have been submitted under separate cover.
- 6. All modifications have been acknowledged in the space provided.
- 7. All addendums issued, if any, have been acknowledged in the space provided.
- 8. Erasures or other changes made to the quote document have been initialed by the person signing the quote.
- 9. Bid Bond and/or certified Check, (if required) have been submitted with the quote in amounts indicated.
- 10. Any Delivery information required is included.
- 11. Affidavit Certification Immigration Signed and Notarized
- 12. The mailing envelope has been addressed to:

MAILING ADDRESS	PHYSICAL ADDRESS
Lee County Procurement Mgmt.	Lee County Procurement Mgmt.
P.O. Box 398	or 1825 Hendry St 3 rd Floor
Ft. Myers, FL 33902-0398	Ft. Myers, FL 33901
- 13. The mailing envelope **MUST** be sealed and marked with:
Quote Number
Opening Date and/or Receiving Date
- 14. The quote will be mailed or delivered in time to be received no later than the specified opening date and time. (Otherwise quote cannot be considered or accepted.)
- 15. If submitting a "NO BID" please write quote number here _____ and check one of the following:
 - Do not offer this product Insufficient time to respond.
 - Unable to meet specifications (why)
 - Unable to meet bond or insurance requirement.
 - Other: _____

Company Name and Address:

NOLAND Co
1316 SIEGTH STREET Cape Coral, FL 33990

Ciccarelli, Kathryn

From: Figueroa, Mike
Sent: Friday, September 28, 2012 2:53 PM
To: Ciccarelli, Kathryn
Subject: RE: Certificate Of Insurance on behalf of (-) is attached

Kathy-

Good to go.

Respectfully,

Mike Figueroa, Risk Manager
Lee County Risk Management
P.O. Box 398
Fort Myers, Florida 33902
mfigueroa@leegov.com

Office (239) 533-2310

Please Note New Fax Number: (888) 242-3233

From: Ciccarelli, Kathryn
Sent: Friday, September 28, 2012 10:53 AM
To: Figueroa, Mike
Subject: FW: Certificate Of Insurance on behalf of (-) is attached

Hi Mike,

Here is the insurance certificate for Noland for plumbing supplies. They had to wait for their renewal to add additional insured and certificate holder. Do they comply?

Thank you

Kathy Ciccarelli, CPPB
Procurement Analyst
Division of Procurement Management
Phone 239-533-5456
Fax 239-485-5460



Attention Lee County Vendors: Subscribe to the new [Lee County Procurement Open Projects RSS](#) feed and never miss out on a bid opportunity again. Get every new open project downloaded to your computer as soon as it's announced. For each open project - quote, bid, competitive negotiation, letter of interest, request for proposal, or request for qualification - you'll receive the project name, solicitation number, pre-bid information, opening information and contact information.

From: danoel@noland.com [mailto:danoel@noland.com]
Sent: Friday, September 28, 2012 10:00 AM
To: Ciccarelli, Kathryn
Subject: Fw: Certificate Of Insurance on behalf of (-) is attached

Kathy,

Here is the amended certificate. Please let me know if there is anything else.

Thanks,

Deb Noel
Noland Company

-----Forwarded by Deborah A Noel/CPCL/NolandBranch/WinWholesale on 09/28/2012 09:58AM -----

To: <danoel@noland.com>
From: <Sharon.Cole@wellsfargo.com>
Date: 09/28/2012 08:42AM
Subject: Certificate Of Insurance on behalf of (-) is attached

(See attached file: Iyoc_4924684_FQ262M8D.pdf)

Attached is your requested certificate of insurance.

Sharon Cole
Wells Fargo Insurance Services
513-333-2078
Sharon.Cole@wellsfargo.com

Sent By: Sharon Cole, Email: Sharon.Cole@wellsfargo.com
CID: 101289, SID: 4924684

This certificate was sent to you using CyberSure, Wells Fargo Insurance Service's client portal.

This email message and any attachments is for use only by the named addressee(s) and may contain confidential, privileged and/or proprietary information. If you have received this message in error, please immediately notify the sender and delete and destroy the message and all copies. All unauthorized direct or indirect use or disclosure of this message is strictly prohibited. No right to confidentiality or privilege is waived or lost by any error in transmission.

Please note: Florida has a very broad public records law. Most written communications to or from County Employees and officials regarding County business are public records available to the public and media upon request. Your email communication may be subject to public disclosure.

Under Florida law, email addresses are public records. If you do not want your email address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

Invoices 2012

Customer Number	Invoice Number	Invoice Transaction Suffix Type	Invoice Date	Invoice Amount	Invoice Open Amount	Invoice Due Date	Customer PO Number	Job Name
000363	279308	0 IV	1/18/2012	54.32	0	2/25/2012	402519	
000363	283314	0 IV	5/11/2012	28.02	0	6/25/2012	402519	
000363	281714	0 CM	3/21/2012	-154	0	4/25/2012	402200	
000363	279361	0 IV	1/13/2012	217.64	0	2/25/2012	402200	
000363	284485	0 IV	6/19/2012	161.14	0	7/25/2012	402200	CAPE TAX
000363	282451	0 IV	4/16/2012	364.5	0	5/25/2012	402200	
000363	284851	0 IV	6/29/2012	161.14	0	7/25/2012	402200	
000363	282451	1 IV	4/25/2012	576.36	0	5/25/2012	402200	
000363	282731	0 IV	4/23/2012	251.78	0	5/25/2012	402519	
000363	283282	0 IV	5/17/2012	3915.62	0	6/25/2012	402519	
000363	282252	1 IV	4/17/2012	1217.34	0	5/25/2012	402519	
000363	284966	0 IV	7/12/2012	717	0	8/25/2012	402202	
000363	284686	0 IV	6/25/2012	48.26	0	7/25/2012	402202	
000363	279001	0 IV	1/17/2012	656.88	0	2/25/2012	402200	
000363	285552	0 IV	7/24/2012	39.19	39.19	8/25/2012	402519	
000363	279782	0 IV	1/31/2012	115.47	0	2/25/2012	402200	
000363	285021	0 IV	7/16/2012	355.2	355.2	8/25/2012	402200	
000363	284985	0 IV	7/12/2012	362.83	362.83	8/25/2012	406337	
000363	283921	0 IV	6/4/2012	425.87	0	7/25/2012	402200	
000363	281432	0 IV	3/13/2012	239.92	0	4/25/2012		
000363	283865	0 IV	6/4/2012	66.5	0	7/25/2012	402200	
000363	281185	0 IV	3/6/2012	104.18	0	4/25/2012	402200	
000363	279641	0 IV	1/19/2012	90.6	0	2/25/2012	402200	INTERMODEL
000363	285942	0 IV	8/8/2012	161.36	161.36	9/25/2012	402200	
000363	282859	0 IV	4/26/2012	276.62	0	5/25/2012	402200	TERRY PARK
000363	279167	1 IV	1/11/2012	77.95	0	2/25/2012	402200	
000363	283189	1 IV	5/16/2012	23.19	0	6/25/2012	402200	
000363	280163	0 IV	2/2/2012	59.63	0	3/25/2012	402519	
000363	285302	1 IV	7/25/2012	94.58	94.58	8/25/2012	402200	
000363	284859	0 CM	6/29/2012	-12.45	-12.45	7/25/2012	406337	CREDIT
000363	282075	0 IV	4/3/2012	124.81	0	5/25/2012	402200	
000363	281679	1 IV	3/28/2012	114.64	0	4/25/2012	402200	
000363	279167	0 IV	1/9/2012	245.83	0	2/25/2012	402200	

000363	282361	0 IV	4/10/2012	131.92	0	5/25/2012 402200
000363	280901	0 IV	2/28/2012	193.09	0	3/25/2012 402200
000363	284759	0 IV	6/27/2012	176.36	176.36	7/25/2012 402200
000363	282857	1 IV	5/9/2012	116.92	0	6/25/2012 402200
000363	282377	0 IV	4/10/2012	238.58	0	5/25/2012 402200
000363	284515	0 IV	6/19/2012	140.27	0	7/25/2012 402200
000363	281208	0 IV	3/20/2012	1386.4	0	4/25/2012 402519
000363	282298	0 IV	4/6/2012	228.3	0	5/25/2012 402200
000363	284177	0 IV	6/8/2012	49.64	0	7/25/2012 402202
000363	280623	0 IV	2/22/2012	2636.58	0	3/25/2012 402519
000363	279221	0 IV	1/18/2012	257.43	0	2/25/2012 402519
000363	281997	0 IV	3/29/2012	158.55	0	4/25/2012 402200
000363	284315	0 IV	6/19/2012	640.2	0	7/25/2012 402519
000363	279834	1 IV	2/8/2012	44.68	0	3/25/2012 402200
000363	279220	0 IV	1/10/2012	351.15	0	2/25/2012 402519
000363	285160	1 IV	7/25/2012	192.6	192.6	8/25/2012 402200
000363	282390	0 IV	4/10/2012	296.29	0	5/25/2012 402200
000363	280665	0 IV	2/17/2012	20.15	0	3/25/2012 402519
000363	279321	0 IV	1/11/2012	204.74	0	2/25/2012 402519
000363	285159	0 IV	7/12/2012	341.7	0	8/25/2012 402202
000363	279122	0 IV	1/9/2012	299.25	0	2/25/2012 402200
000363	282176	0 IV	4/3/2012	5.36	0	5/25/2012 402200 (REBILL)
000363	281226	0 IV	3/6/2012	174.85	0	4/25/2012 402200
000363	285756	0 IV	7/31/2012	19.98	19.98	8/25/2012 402200
000363	282602	1 IV	5/2/2012	19.2	0	6/25/2012 402200
000363	283189	0 IV	5/9/2012	43.39	0	6/25/2012 402200
000363	282671	0 IV	4/23/2012	494	0	5/25/2012 402519
000363	281771	0 IV	3/22/2012	149.16	0	4/25/2012 402519
000363	284292	1 IV	6/21/2012	1430.75	0	7/25/2012 406337
000363	285567	0 IV	8/8/2012	112.28	112.28	9/25/2012 402519
000363	279279	0 IV	1/11/2012	72.78	0	2/25/2012 402519
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000363	282321	0 IV	4/9/2012	668.67	0	5/25/2012 402200
000363	281765	0 IV	3/28/2012	172.09	0	4/25/2012 402200
000363	283463	0 IV	6/4/2012	40	0	7/25/2012 402519
000363	282252	2 IV	5/9/2012	207.6	0	6/25/2012 402519

000363	279642	0 CM	1/19/2012	-144.24	0	2/25/2012 402200	INTERMODEL
000363	282988	0 IV	5/2/2012	29.48	0	6/25/2012 402200	
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000363	283936	0 IV	6/13/2012	1733.52	0	7/25/2012 402519	
000363	280207	0 IV	2/3/2012	11.96	0	3/25/2012 402200	
000363	279122	1 IV	1/17/2012	536.78	0	2/25/2012 402200	
000363	279161	0 IV	1/6/2012	56.11	0	2/25/2012 402200	N.W.REGIONAL LIBI
000363	285335	0 IV	7/18/2012	56.47	56.47	8/25/2012 402200	
000363	285335	1 IV	8/1/2012	98.59	98.59	9/25/2012 402200	
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000363	285808	1 IV	8/8/2012	715.82	715.82	9/25/2012 402200	
000363	283045	0 IV	5/9/2012	1614.25	0	6/25/2012 402519	
000363	285651	0 IV	7/31/2012	13.04	13.04	8/25/2012 402200	
000363	280609	2 IV	3/14/2012	7.47	0	4/25/2012 402200	
000363	281357	0 IV	3/14/2012	120.18	0	4/25/2012 402200	
000363	283316	0 IV	5/17/2012	86.45	0	6/25/2012 402519	
000363	281814	0 IV	3/23/2012	126.27	0	4/25/2012 402200	
000363	280918	0 IV	2/27/2012	202.39	0	3/25/2012 402200	
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000363	285374	0 IV	7/18/2012	385.09	385.09	8/25/2012 402200	
000363	282420	1 IV	5/9/2012	595.4	0	6/25/2012 402519	
000363	278894	0 IV	1/10/2012	262	0	2/25/2012 402200	
000363	280443	0 IV	2/10/2012	23.81	0	3/25/2012 402200	
000363	285654	0 IV	8/3/2012	2587.5	2587.5	9/25/2012 402519	
000363	280795	0 IV	2/23/2012	594.88	0	3/25/2012 402202	
000363	279442	0 IV	1/17/2012	179.07	0	2/25/2012 402200	
000363	282602	0 IV	4/25/2012	319.39	0	5/25/2012 402200	
000363	281845	0 IV	3/26/2012	71.49	0	4/25/2012 402200	
000363	280609	0 IV	2/22/2012	278.9	0	3/25/2012 402200	
000363	282858	0 IV	4/26/2012	14.62	0	5/25/2012 402200	CONSTITUTION C
000363	279465	0 IV	2/2/2012	100.95	0	3/25/2012 402256	
000363	284621	0 IV	6/22/2012	8.67	0	7/25/2012 402200	
000363	281558	1 IV	3/28/2012	12.76	0	4/25/2012 402200	
000363	281748	0 IV	3/22/2012	327.39	0	4/25/2012 402200	
000363	283483	0 IV	5/17/2012	48.18	0	6/25/2012 402200	

000363	282126	0 IV	4/2/2012	228.65	0	5/25/2012 402200	
000363	280554	0 IV	2/16/2012	2798.22	0	3/25/2012 405071	JET BLUE PARK
000363	279547	0 IV	1/17/2012	300	0	2/25/2012 402200	
000363	284292	0 IV	6/19/2012	7997.32	0	7/25/2012 406337	
000363	282420	0 IV	4/23/2012	17.28	0	5/25/2012 402519	
000363	282252	0 IV	4/16/2012	2096	0	5/25/2012 402519	
000363	279615	0 IV	1/18/2012	231.39	0	2/25/2012 402200	INTERMODEL
000363	281824	1 IV	4/23/2012	595.4	0	5/25/2012 402519	
000363	282136	1 IV	4/16/2012	12.33	0	5/25/2012 402319	
000363	279567	1 IV	1/31/2012	204.99	0	2/25/2012 402519	
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000363	283000	0 IV	5/7/2012	125.8	0	6/25/2012 402202	
000363	280045	0 IV	2/29/2012	1166.13	0	3/25/2012 402519	
000363	283465	0 IV	5/24/2012	293.04	0	6/25/2012 402200	
000363	280609	1 IV	3/6/2012	156.84	0	4/25/2012 402200	
000363	279567	0 IV	1/18/2012	644.22	0	2/25/2012 402519	
000363	280144	1 IV	2/8/2012	25.97	0	3/25/2012 402200	
000363	281824	0 IV	4/3/2012	1091.09	0	5/25/2012 402519	
000363	281764	0 IV	3/29/2012	172.89	0	4/25/2012 402200	
000363	282164	0 IV	4/16/2012	233.4	0	5/25/2012 402519	
000363	281785	0 IV	3/23/2012	451.24	0	4/25/2012 402519	
000363	282060	0 IV	4/12/2012	377.9	0	5/25/2012 402202	
000363	285351	0 IV	7/24/2012	1050	1050	8/25/2012 402519	
000363	281477	0 IV	3/14/2012	23.64	0	4/25/2012 402200	
000363	280283	0 IV	2/8/2012	85.47	0	3/25/2012 402200	
000363	282626	0 IV	4/23/2012	138.52	0	5/25/2012 402519	
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000363	284329	0 IV	6/19/2012	1131.56	0	7/25/2012 402519	
000363	280170	0 IV	2/2/2012	278.79	0	3/25/2012 402200	
000363	279313	0 IV	1/11/2012	52.41	0	2/25/2012 402519	
000363	282207	0 IV	5/17/2012	347.88	0	6/25/2012 402200	
000363	280560	0 IV	2/15/2012	293.91	0	3/25/2012 402200	
000363	280266	0 IV	2/15/2012	256	0	3/25/2012 402519	
000363	285160	0 IV	7/16/2012	118.4	118.4	8/25/2012 402200	
000363	282281	1 IV	4/17/2012	575.39	0	5/25/2012 402200	
000363	282178	0 CM	4/4/2012	-202.4	0	5/25/2012 402200	

000363	281739	0 IV	3/22/2012	371.33	0	4/25/2012	402519	
000363	285430	0 IV	7/24/2012	732.08	732.08	8/25/2012	402519	
000363	282136	0 IV	4/3/2012	207.45	0	5/25/2012	402319	
000363	283644	0 IV	5/23/2012	44.2	0	6/25/2012	402200	
000363	280283	1 IV	2/22/2012	19.91	0	3/25/2012	402200	
000363	284169	1 IV	6/20/2012	8.46	0	7/25/2012	402200	
000363	279441	0 IV	1/13/2012	3.13	0	2/25/2012	402200	VICTORIA ST.
000363	279304	1 IV	2/15/2012	20.8	0	3/25/2012	402519	
000363	281131	0 IV	3/12/2012	2683.67	0	4/25/2012	402519	
000363	279308	1 IV	2/3/2012	1695.6	0	3/25/2012	402519	
000363	281150	0 IV	3/6/2012	70.05	0	4/25/2012	402200	
000363	279122	2 IV	1/18/2012	125.47	0	2/25/2012	402200	
000363	285614	0 IV	8/1/2012	55.59	55.59	9/25/2012	402200	
000363	285784	0 IV	8/1/2012	18.18	18.18	9/25/2012	402200	
000363	282780	0 IV	5/2/2012	644.36	0	6/25/2012	402519	
000363	285198	0 IV	7/12/2012	77.63	77.63	8/25/2012	402200	
000363	285575	0 IV	7/25/2012	317.45	317.45	8/25/2012	402202	
000363	282391	0 IV	4/17/2012	2943.01	0	5/25/2012	402519	
000363	280557	0 IV	2/23/2012	152.72	0	3/25/2012	405071	
000363	284279	0 IV	6/13/2012	1455	0	7/25/2012	402202	
000363	281679	0 IV	3/23/2012	13.42	0	4/25/2012	402200	
000363	281343	0 IV	3/20/2012	2182.18	0	4/25/2012	402519	
000363	284518	0 IV	6/20/2012	97.59	0	7/25/2012	402200	
000363	280287	0 IV	2/7/2012	577.47	0	3/25/2012	402519	
000363	284858	0 IV	6/29/2012	11.44	11.44	7/25/2012	406377	REBILL
000363	284518	1 IV	6/29/2012	65.06	0	7/25/2012	402200	
000363	283268	0 IV	5/16/2012	18.76	0	6/25/2012	402200	
000363	281558	0 IV	3/23/2012	130.96	0	4/25/2012	402200	
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000363	280925	0 IV	2/27/2012	22.68	0	3/25/2012	402519	
000363	282325	0 IV	4/9/2012	16.21	0	5/25/2012	402200	
000363	282857	0 IV	5/2/2012	43.34	0	6/25/2012	402200	
000363	284083	0 IV	6/13/2012	578.98	0	7/25/2012	402200	
000363	282281	0 IV	4/16/2012	78.46	0	5/25/2012	402200	
000363	285808	0 IV	8/3/2012	191.3	191.3	9/25/2012	402200	
000363	283460	0 IV	5/17/2012	302.86	0	6/25/2012	202519	

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000363	280932	0 IV	3/6/2012	410	0	4/25/2012 402200
000363	280162	0 CM	2/2/2012	-47.96	0	3/25/2012 402519
000363	281202	0 IV	3/6/2012	44.88	0	4/25/2012 402519
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000363	285626	0 IV	8/3/2012	1566.8	1566.8	9/25/2012 402519
000363	284498	0 IV	6/19/2012	149.75	0	7/25/2012 402200
000363	283268	1 IV	5/17/2012	541.38	0	6/25/2012 402200
000363	282151	0 IV	4/3/2012	29.45	0	5/25/2012 402200
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000363	283410	0 IV	5/15/2012	226.27	0	6/25/2012 202200
000363	282187	0 IV	4/4/2012	66.96	0	5/25/2012 402519
000363	284224	0 IV	6/11/2012	73.03	0	7/25/2012 402200
000363	279360	0 IV	1/13/2012	130.01	0	2/25/2012 402519
000363	283453	0 IV	5/23/2012	50.59	0	6/25/2012 402200
000363	285351	1 IV	8/3/2012	54.73	54.73	9/25/2012 402519
000363	284378	0 IV	6/15/2012	85.61	0	7/25/2012 402200
000363	285302	0 IV	7/18/2012	101.37	101.37	8/25/2012 402200
000363	285652	0 IV	7/26/2012	76.97	76.97	8/25/2012 402200
000363	283658	0 IV	6/4/2012	492.84	0	7/25/2012 402200
000363	282175	0 CM	4/3/2012	-13.42	0	5/25/2012 402200 (CREDIT)
000363	281750	0 IV	3/22/2012	327.39	0	4/25/2012 402200
000363	280447	0 IV	2/15/2012	236.4	0	3/25/2012 402200
000363	281517	0 IV	3/28/2012	685.54	0	4/25/2012 402200
000363	285661	0 IV	7/26/2012	61.26	61.26	8/25/2012 402200
000363	278539	1 IV	2/22/2012	684.67	0	3/25/2012 402200
000363	279016	0 IV	1/4/2012	144.82	0	2/25/2012 402200
000363	282988	1 IV	5/16/2012	275.62	0	6/25/2012 402200
000363	284645	0 IV	6/29/2012	95.04	95.04	7/25/2012 402519
000363	284169	0 IV	6/13/2012	116.32	0	7/25/2012 402200
000363	280079	0 IV	2/1/2012	341.35	0	3/25/2012 402519
000363	281715	0 IV	3/21/2012	130.4	0	4/25/2012 402200
000363	284538	0 IV	6/26/2012	241.65	0	7/25/2012 402200
000363	282623	0 IV	4/25/2012	1053.71	0	5/25/2012 402519
000363	282065	0 IV	3/30/2012	96.52	0	4/25/2012 402200
000363	281583	0 IV	3/27/2012	139.32	0	4/25/2012 402200

000363	279304	0 IV	2/3/2012	2830.54	0	3/25/2012 402519
000363	279219	0 IV	1/17/2012	157.8	0	2/25/2012 402200
000363	283039	0 IV	5/7/2012	120.16	0	6/25/2012 402202
000363	281849	0 IV	3/26/2012	37.85	0	4/25/2012 402200
000363	283045	1 IV	5/11/2012	28.68	0	6/25/2012 402519
000363	279834	0 IV	1/31/2012	40.48	0	2/25/2012 402200
000363	285577	0 IV	7/24/2012	96.52	96.52	8/25/2012 402200
000363	285862	0 IV	8/3/2012	131.68	131.68	9/25/2012 402200
000363	283865	1 IV	6/13/2012	324.23	0	7/25/2012 402200
000363	284959	0 IV	7/10/2012	99.42	0	8/25/2012 402200
000363	280557	1 IV	3/14/2012	192.3	0	4/25/2012 405071
000363	285655	0 IV	8/3/2012	399.5	399.5	9/25/2012 402519
000363	279438	0 IV	1/13/2012	144.73	0	2/25/2012 402519
000363	283937	0 IV	6/13/2012	2393.4	0	7/25/2012 402519
000363	280177	0 IV	2/8/2012	350.38	0	3/25/2012 402202
000363	282818	0 IV	5/4/2012	1037.8	0	6/25/2012 402200
000363	280051	0 IV	2/7/2012	3260.7	0	3/25/2012 402519
000363	285431	0 IV	7/20/2012	223.1	223.1	8/25/2012 406337

JUSTICE CENTER

CAPE LIBRARY

Invoices 2011

Customer Number	Invoice Number	Invoice Transaction Suffix Type	Invoice Date	Invoice		Invoice Due Date	Customer PO Number	Job Name
				Invoice Amount	Open Amount			
000363	276921	0 IV	10/26/2011	257.84	0	11/25/2011	402200	
000363	275800	0 IV	9/20/2011	151.67	0	10/25/2011	300912	
000363	268305	1 IV	2/25/2011	654.67	0	3/25/2011	201281	
000363	272743	1 IV	6/15/2011	96.16	0	7/25/2011	300912	STOCK
000363	268975	0 IV	2/17/2011	276.14	0	3/25/2011	201281	
000363	274623	0 IV	8/12/2011	70.85	0	9/25/2011	300912	
000363	272031	0 IV	5/17/2011	662.53	0	6/25/2011	300912	
000363	277607	0 IV	11/15/2011	151.67	0	12/25/2011	402200	REBILL FROM INV 276921
000363	275822	0 IV	9/28/2011	169.37	0	10/25/2011	300912	
000363	276529	0 IV	10/13/2011	106.19	0	11/25/2011	402200	ALVA PARK
000363	276954	0 IV	10/31/2011	994.24	0	11/25/2011	402519	
000363	272743	2 IV	6/27/2011	170.77	0	7/25/2011	300912	STOCK
000363	273999	0 IV	7/21/2011	56.31	0	8/25/2011	301350	
000363	268465	0 IV	2/3/2011	126.45	0	3/25/2011	300912	LEHIGH POOL
000363	272022	0 IV	5/17/2011	167.94	0	6/25/2011	301350	
000363	270319	0 IV	3/25/2011	379.2	0	4/25/2011	300912	
000363	278321	0 IV	12/7/2011	30.38	0	1/25/2012	402200	D.O.T.ENTERPRISE
000363	272567	0 IV	6/17/2011	1683	0	7/25/2011	301350	
000363	273599	1 IV	7/21/2011	3590.1	0	8/25/2011	301350	
000363	271853	0 IV	5/11/2011	265.31	0	6/25/2011	300912	S.COUNTY LIBRARY
000363	271697	0 IV	5/11/2011	630.61	0	6/25/2011	300912	
000363	276524	0 IV	10/14/2011	132.26	0	11/25/2011	402200	
000363	268026	0 IV	1/24/2011	147.39	0	2/25/2011	300912	
000363	267656	0 IV	1/19/2011	64.26	0	2/25/2011	201281	
000363	275066	0 IV	8/25/2011	144.78	0	9/25/2011	300912	
000363	269875	0 IV	3/22/2011	901.85	0	4/25/2011	300912	
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000363	274120	0 IV	7/28/2011	56.33	0	8/25/2011	300912	
000363	271939	0 IV	5/13/2011	9.72	0	6/25/2011	300912	PRAIRIE PINES
000363	274625	0 IV	8/25/2011	2175.9	0	9/25/2011	301350	
000363	269234	0 IV	3/2/2011	113.38	0	4/25/2011	300912	
000363	271889	0 IV	5/12/2011	379.2	0	6/25/2011	300912	SIX MILE SLEW
000363	274521	0 IV	8/8/2011	61.26	0	9/25/2011	300912	

000363	273760	0 IV	7/14/2011	95.52	0	8/25/2011 301350	
000363	273599	0 IV	7/14/2011	58.2	0	8/25/2011 301350	
000363	270722	0 IV	4/25/2011	968	0	5/25/2011 305502	FIVE PLEX
000363	273173	0 IV	6/24/2011	346.67	0	7/25/2011 300912	
000363	273980	0 IV	7/21/2011	174.95	0	8/25/2011 300912	
000363	272689	0 IV	6/8/2011	54	0	7/25/2011 300912	
000363	275970	0 IV	10/5/2011	321.77	0	11/25/2011 300912	
000363	272816	0 IV	6/23/2011	3701.9	0	7/25/2011 301350	
000363	275225	1 IV	9/15/2011	549.84	0	10/25/2011 301350	
000363	278320	0 IV	12/7/2011	3.47	0	1/25/2012 402200	EMS NORTH
000363	270500	0 IV	4/13/2011	598.35	0	5/25/2011 300912	
000363	266455	1 IV	1/3/2011	483.14	0	2/25/2011 201281	
000363	271394	0 IV	4/27/2011	238.73	0	5/25/2011 300912	
000363	269825	0 IV	3/22/2011	407.99	0	4/25/2011 300912	
000363	275556	0 IV	9/19/2011	184.78	0	10/25/2011 300912	
000363	272810	1 IV	6/30/2011	139.2	0	7/25/2011 301350	
000363	270303	0 IV	3/25/2011	16.4	0	4/25/2011 201281	
000363	268757	0 IV	2/11/2011	378.05	0	3/25/2011 300912	
000363	268145	0 IV	1/26/2011	16.9	0	2/25/2011 300912	
000363	274492	0 IV	8/5/2011	13.32	0	9/25/2011 300912	JUSTICE CENTER
000363	271988	0 IV	5/26/2011	1427.63	0	6/25/2011 305957	
000363	276651	0 IV	10/18/2011	286.82	0	11/25/2011 402200	
000363	269989	1 IV	4/7/2011	677.4	0	5/25/2011 201281	
000363	270979	0 IV	4/25/2011	218.04	0	5/25/2011 300912	
000363	278319	0 IV	12/7/2011	10.42	0	1/25/2012 402200	OLD COURT HOUSE
000363	272810	0 IV	6/23/2011	66.81	0	7/25/2011 301350	
000363	274005	0 IV	7/29/2011	57.94	0	8/25/2011 301350	
000363	269993	0 IV	3/25/2011	3118.27	0	4/25/2011 201281	
000363	268305	0 IV	2/11/2011	1677.77	0	3/25/2011 201281	
000363	273350	2 IV	7/21/2011	242.6	0	8/25/2011 301350	
000363	271041	0 IV	4/19/2011	766	0	5/25/2011 301350	
000363	276491	0 IV	10/12/2011	299.08	0	11/25/2011 402200	
000363	274275	0 IV	7/29/2011	61.91	0	8/25/2011 301350	
000363	270117	0 IV	3/28/2011	117.31	0	4/25/2011 300912	
000363	266784	0 IV	1/6/2011	12806.3	0	2/25/2011 304376	LAKES PARK
000363	274003	1 IV	8/10/2011	1468.8	0	9/25/2011 301350	

000363	273335	0 IV	6/29/2011	251.93	0	7/25/2011 300912	FLEET
000363	276054	0 IV	10/5/2011	540.85	0	11/25/2011 900312	
000363	274796	0 IV	8/24/2011	130.98	0	9/25/2011 300912	
000363	270765	0 IV	4/27/2011	1034	0	5/25/2011 301350	
000363	270013	0 IV	3/22/2011	52.6	0	4/25/2011 300907	DOT SIGNAL
000363	273296	0 IV	6/29/2011	72.21	0	7/25/2011 300912	
000363	275555	0 IV	9/12/2011	16.73	0	10/25/2011 300912	N.FT.MYERS COM.PARK
000363	278386	0 IV	12/12/2011	76.24	0	1/25/2012 402519	
000363	273173	1 IV	7/6/2011	217.19	0	8/25/2011 300912	
000363	272298	0 IV	6/2/2011	134.65	0	7/25/2011 300912	
000363	272254	0 IV	5/24/2011	106.19	0	6/25/2011 300912	
000363	268015	0 IV	1/28/2011	53.74	0	2/25/2011 300912	
000363	275111	0 IV	8/30/2011	550	0	9/25/2011 300907	
000363	273671	0 IV	7/11/2011	150.33	0	8/25/2011 300912	
000363	273534	0 IV	7/7/2011	11.4	0	8/25/2011 300912	CONSTITUTIONAL COMPL
000363	277166	0 IV	11/10/2011	287.51	0	12/25/2011 402202	
000363	274006	0 IV	7/29/2011	3702	0	8/25/2011 301350	
000363	267902	0 IV	1/19/2011	311.75	0	2/25/2011 300912	SAN CARLOS POOL
000363	274306	0 IV	8/12/2011	2021.86	0	9/25/2011 306724	
000363	274974	0 IV	8/24/2011	150.33	0	9/25/2011 300912	PUBLIC WORKS
000363	274078	0 IV	7/29/2011	250.75	0	8/25/2011 301350	
000363	277165	0 IV	11/8/2011	818.32	0	12/25/2011 402519	
000363	270160	0 IV	3/30/2011	515	0	4/25/2011 300912	
000363	268411	0 IV	2/11/2011	775.13	0	3/25/2011 300912	
000363	267265	0 IV	1/3/2011	254.71	0	2/25/2011 201281	
000363	267919	0 IV	1/26/2011	20	0	2/25/2011 300912	
000363	272825	0 IV	6/14/2011	253.36	0	7/25/2011 300912	
000363	271087	0 IV	4/18/2011	273.33	0	5/25/2011 300912	FLEET
000363	270686	0 IV	4/5/2011	379.2	0	5/25/2011 300912	ALVA COMM.PARK
000363	269889	0 IV	3/15/2011	127.14	0	4/25/2011 300912	
000363	268928	0 IV	2/21/2011	145.57	0	3/25/2011 201281	
000363	266463	1 IV	1/3/2011	469.25	0	2/25/2011 201281	
000363	276421	0 IV	10/14/2011	850.9	0	11/25/2011 402202	
000363	274493	0 IV	8/5/2011	23.68	0	9/25/2011 30019	MED.EXAM.
000363	270281	0 IV	3/30/2011	98.14	0	4/25/2011 300912	
000363	270281	1 IV	4/6/2011	469.8	0	5/25/2011 300912	

000363	267202	0 IV	1/12/2011	305.12	0	2/25/2011 300912
000363	271301	0 IV	4/22/2011	12.63	0	5/25/2011 300912
000363	272931	0 IV	6/15/2011	22.88	0	7/25/2011 300912
000363	276409	0 IV	10/11/2011	123.31	0	11/25/2011 402200
000363	278185	0 IV	12/5/2011	410	0	1/25/2012 402200
000363	276439	1 IV	10/20/2011	1264.88	0	11/25/2011 402519
000363	270948	0 IV	4/13/2011	310.21	0	5/25/2011 300912
000363	274089	0 CM	7/25/2011	-239.48	0	8/25/2011 301350
000363	274666	1 IV	9/15/2011	306.86	0	10/25/2011 301350
000363	277261	0 IV	11/16/2011	1523.06	0	12/25/2011 402519
000363	273562	0 IV	7/20/2011	158.95	0	8/25/2011 300912
000363	275511	0 IV	9/15/2011	274.23	0	10/25/2011 301350
000363	271398	0 IV	4/27/2011	257.45	0	5/25/2011 301350
000363	266455	2 IV	1/12/2011	54.67	0	2/25/2011 201281
000363	272284	0 IV	6/3/2011	1006.28	0	7/25/2011 301350
000363	269692	0 CM	3/9/2011	-79.2	0	4/25/2011 300907
000363	268681	0 IV	2/11/2011	249.39	0	3/25/2011 201281
000363	275315	0 IV	9/2/2011	258.19	0	10/25/2011 301350
000363	272942	0 IV	6/16/2011	303.34	0	7/25/2011 300912
000363	270809	0 IV	4/14/2011	70.74	0	5/25/2011 300912
000363	271038	0 IV	5/2/2011	52.68	0	6/25/2011 300912
000363	270281	2 IV	4/12/2011	1488	0	5/25/2011 300912
000363	267345	0 CM	1/5/2011	-17.6	0	2/25/2011 201281
000363	271223	0 IV	5/9/2011	1193.9	0	6/25/2011 301350
000363	270012	0 IV	3/22/2011	64.89	0	4/25/2011 300907
000363	271680	0 IV	5/16/2011	2191.24	0	6/25/2011 301350
000363	267468	0 IV	1/20/2011	1277.51	0	2/25/2011 201281
000363	274631	0 IV	8/10/2011	379.2	0	9/25/2011 301350
000363	270668	0 IV	4/11/2011	2435.76	0	5/25/2011 300912
000363	272564	0 IV	6/3/2011	188.93	0	7/25/2011 301350
000363	276691	0 IV	10/25/2011	450.76	0	11/25/2011 402202
000363	271016	0 IV	5/11/2011	124.14	0	6/25/2011 300912
000363	268822	0 IV	2/21/2011	356.65	0	3/25/2011 201281
000363	272028	0 IV	5/23/2011	397.96	0	6/25/2011 300912
000363	277893	0 IV	11/30/2011	75.14	0	12/25/2011 402200
000363	273721	0 IV	7/15/2011	121.92	0	8/25/2011 300912

HENDERSON ST

LEHIGH LIBRARY

PINE ISLAND POOL

000363	274887	0 IV	8/18/2011	3.8	0	9/25/2011 300912	BOWDITCH BEACH
000363	273769	0 IV	7/14/2011	716.5	0	8/25/2011 301350	
000363	272743	0 IV	6/10/2011	140.72	0	7/25/2011 300912	STOCK
000363	267468	1 IV	2/17/2011	143.85	0	3/25/2011 201281	
000363	276975	0 IV	11/8/2011	1679.67	0	12/25/2011 403811	OLD COURTHOUSE
000363	277606	0 CM	11/15/2011	-257.84	0	12/25/2011 402200	CREDIT ON INV 276921
000363	276033	0 IV	9/27/2011	170.13	0	10/25/2011 300912	
000363	268147	0 IV	1/26/2011	246.81	0	2/25/2011 300912	ADMIN. BLDG.
000363	267634	0 IV	1/20/2011	43.84	0	2/25/2011 201281	
000363	277488	0 IV	11/10/2011	635.88	0	12/25/2011 402200	
000363	278386	3 IV	12/21/2011	734.4	0	1/25/2012 402519	
000363	276880	0 IV	11/1/2011	685	0	12/25/2011 402202	
000363	273121	0 IV	6/28/2011	85.11	0	7/25/2011 300912	
000363	267950	0 IV	1/25/2011	418.16	0	2/25/2011 201281	
000363	276975	1 IV	11/15/2011	1140.3	0	12/25/2011 403811	OLD COURTHOUSE
000363	275667	0 IV	9/15/2011	214.74	0	10/25/2011 301350	
000363	275178	0 IV	9/15/2011	1427.63	0	10/25/2011 307126	
000363	273655	0 CM	7/11/2011	-92.57	0	8/25/2011 301350	
000363	277800	0 IV	11/18/2011	32.01	0	12/25/2011 402200	
000363	276214	0 IV	10/4/2011	337.82	0	11/25/2011 300912	
000363	273182	0 IV	6/23/2011	169.18	0	7/25/2011 301350	
000363	274004	0 IV	7/29/2011	416.36	0	8/25/2011 301350	
000363	277258	0 IV	11/8/2011	85.94	0	12/25/2011 402519	
000363	271183	0 IV	5/4/2011	1449.08	0	6/25/2011 300912	
000363	275668	2 IV	10/18/2011	795.93	0	11/25/2011 301350	
000363	270754	0 IV	4/7/2011	244.84	0	5/25/2011 201281	
000363	272099	0 IV	5/18/2011	78.81	0	6/25/2011 300912	
000363	272084	0 IV	5/24/2011	2048.84	0	6/25/2011 301350	
000363	267860	1 IV	1/24/2011	369.23	0	2/25/2011 300912	
000363	271040	0 IV	4/15/2011	223.48	0	5/25/2011 301350	
000363	268928	1 IV	2/25/2011	290.77	0	3/25/2011 201281	
000363	275520	0 IV	9/15/2011	1091.09	0	10/25/2011 301350	
000363	269781	0 IV	3/11/2011	35.22	0	4/25/2011 300912	
000363	278386	2 IV	12/20/2011	1961.74	0	1/25/2012 402519	
000363	267269	2 IV	2/8/2011	20.64	0	3/25/2011 201281	
000363	278098	0 IV	12/1/2011	71.15	0	1/25/2012 402200	

000363	267860	0 IV	1/21/2011	452.72	0	2/25/2011 300912	
000363	270893	1 IV	5/2/2011	25.51	0	6/25/2011 301350	
000363	268777	0 IV	2/17/2011	146	0	3/25/2011 201281	
000363	271673	0 IV	5/5/2011	91.91	0	6/25/2011 300912	
000363	267269	0 IV	1/3/2011	188.52	0	2/25/2011 201281	
000363	270167	0 IV	4/7/2011	393.67	0	5/25/2011 201281	
000363	273307	0 IV	7/7/2011	139.76	0	8/25/2011 300912	
000363	272688	0 IV	6/15/2011	179.7	0	7/25/2011 300912	
000363	268667	0 IV	2/17/2011	85.31	0	3/25/2011 201281	
000363	271752	0 IV	5/6/2011	90.03	0	6/25/2011 300912	
000363	272291	0 IV	5/25/2011	131.52	0	6/25/2011 300912	
000363	278185	1 IV	12/14/2011	205	0	1/25/2012 402200	
000363	275038	0 IV	8/24/2011	472.5	0	9/25/2011 300912	
000363	270499	0 IV	3/30/2011	13.89	0	4/25/2011 300912	
000363	276439	0 IV	10/18/2011	328.77	0	11/25/2011 301350	
000363	271785	0 IV	5/9/2011	77.4	0	6/25/2011 301350	
000363	271051	0 IV	4/15/2011	69.55	0	5/25/2011 300912	
000363	273362	0 IV	7/7/2011	162.64	0	8/25/2011 300912	
000363	270160	1 IV	4/5/2011	183.78	0	5/25/2011 300912	
000363	269058	0 IV	2/21/2011	181.12	0	3/25/2011 201281	
000363	278246	0 IV	12/7/2011	142.06	0	1/25/2012 402200	
000363	275705	0 IV	9/15/2011	177.92	0	10/25/2011 300912	
000363	276975	3 IV	11/23/2011	73.8	0	12/25/2011 403811	OLD COURTHOUSE
000363	270893	0 IV	4/21/2011	1840.7	0	5/25/2011 301350	
000363	275668	0 IV	9/28/2011	1771.89	0	10/25/2011 301350	
000363	275421	0 IV	9/14/2011	64.63	0	10/25/2011 300912	
000363	267309	0 IV	1/4/2011	332.97	0	2/25/2011 300912	PINE RIDGE TAX COLLEC
000363	272810	2 IV	7/7/2011	92.57	0	8/25/2011 301350	
000363	275126	0 IV	8/26/2011	98.75	0	9/25/2011 301350	
000363	270726	0 IV	4/6/2011	9.38	0	5/25/2011 300912	CAPE LIBRARY
000363	269979	0 IV	3/17/2011	121.55	0	4/25/2011 300912	HANCOCK PARK
000363	276310	0 IV	10/13/2011	579.12	0	11/25/2011 300912	
000363	275897	0 IV	9/28/2011	185.78	0	10/25/2011 300912	
000363	277437	0 IV	11/18/2011	172.16	0	12/25/2011 402202	
000363	269139	0 IV	2/24/2011	89.15	0	3/25/2011 300907	
000363	275486	0 IV	9/8/2011	83.72	0	10/25/2011 300912	HOUGH ST.WAREHOUSE

000363	275537	0 IV	9/15/2011	30.63	0	10/25/2011 301350	
000363	271091	0 IV	4/27/2011	3701.9	0	5/25/2011 301350	
000363	268681	1 IV	2/17/2011	40.8	0	3/25/2011 201281	
000363	273350	1 IV	7/11/2011	1468.8	0	8/25/2011 301350	
000363	270483	0 IV	4/5/2011	226.1	0	5/25/2011 300912	
000363	270930	0 IV	4/13/2011	82.23	0	5/25/2011 300912	OLD COURT HOUSE
000363	274902	0 IV	8/24/2011	677.78	0	9/25/2011 300907	
000363	270253	0 IV	3/25/2011	144.46	0	4/25/2011 300912	MORGUE
000363	276975	2 IV	11/22/2011	258.15	0	12/25/2011 403811	OLD COURTHOUSE
000363	276439	2 IV	10/21/2011	1808.1	0	11/25/2011 402519	
000363	267269	1 IV	1/20/2011	138.12	0	2/25/2011 201281	
000363	268477	0 IV	2/8/2011	1370.24	0	3/25/2011 201281	
000363	269989	0 IV	3/25/2011	199	0	4/25/2011 201281	
000363	278528	0 IV	12/14/2011	410	0	1/25/2012 402520	
000363	274623	1 IV	8/17/2011	20.96	0	9/25/2011 300912	
000363	271222	0 IV	4/27/2011	220.35	0	5/25/2011 301350	
000363	273350	0 IV	7/7/2011	358.58	0	8/25/2011 301350	
000363	273604	0 IV	7/8/2011	243.28	0	8/25/2011 300912	
000363	270513	0 IV	3/31/2011	106.5	0	4/25/2011 300912	N.FT.MYERS LIBRARY
000363	271864	0 IV	5/16/2011	595.88	0	6/25/2011 301350	
000363	278386	1 IV	12/13/2011	625.61	0	1/25/2012 402519	
000363	274666	0 IV	8/26/2011	120.3	0	9/25/2011 301350	
000363	276112	0 IV	10/11/2011	102.38	0	11/25/2011 402202	
000363	271222	1 IV	5/16/2011	44.07	0	6/25/2011 301350	
000363	267903	0 IV	1/19/2011	202.22	0	2/25/2011 300912	CITY OF PALMS
000363	272247	0 IV	5/31/2011	290.8	0	6/25/2011 300912	
000363	272637	0 IV	6/7/2011	612.83	0	7/25/2011 300912	CONSTITUTIONAL
000363	275668	1 IV	10/11/2011	703.76	0	11/25/2011 301350	
000363	268681	2 IV	2/21/2011	137.58	0	3/25/2011 201281	
000363	274991	0 IV	8/31/2011	2096	0	9/25/2011 301350	
000363	273544	0 IV	7/7/2011	41.23	0	8/25/2011 300912	
000363	270762	0 IV	4/15/2011	1329.43	0	5/25/2011 301350	
000363	275320	0 IV	9/15/2011	150.15	0	10/25/2011 301350	
000363	273599	2 IV	8/10/2011	125.88	0	9/25/2011 301350	
000363	277613	0 CM	11/15/2011	-187.44	0	12/25/2011 402200	
000363	269693	0 IV	3/9/2011	71.28	0	4/25/2011 30097	

000363	275225	0 IV	9/2/2011	186.75	0 10/25/2011 301350
000363	267576	0 IV	1/12/2011	176.58	0 2/25/2011 201281
000363	275146	0 IV	9/15/2011	113.85	0 10/25/2011 301350
000363	269927	0 IV	3/22/2011	207.68	0 4/25/2011 300907
000363	272055	0 IV	5/24/2011	139.76	0 6/25/2011 300912
000363	274003	0 IV	7/29/2011	3590.1	0 8/25/2011 301350
000363	271618	0 IV	5/5/2011	341.21	0 6/25/2011 300912
000363	270252	0 IV	3/25/2011	126.95	0 4/25/2011 300912

Invoices 2010

Customer Number	Invoice Number	Invoice Transaction Suffix Type	Invoice Date	Invoice Amount	Invoice		Customer PO Number
					Open Amount	Invoice Due Date	
000363	260942	2 IV	8/4/2010	13.37	0	9/25/2010	201307
000363	255151	0 IV	2/3/2010	385.43	0	1/25/2010	201307
000363	263741	0 IV	11/8/2010	1284.66	0	12/25/2010	201281
000363	264585	0 IV	10/28/2010	189.5	0	11/25/2010	300912
000363	255352	0 IV	1/27/2010	96.91	0	1/25/2010	101147
000363	264009	0 IV	9/29/2010	114.52	0	10/25/2010	201281
000363	260397	0 IV	6/14/2010	358.68	0	7/25/2010	201307
000363	256965	0 IV	3/9/2010	111.97	0	1/25/2010	201281
000363	258641	0 IV	4/20/2010	68.2	0	1/25/2010	201281
000363	261992	1 IV	8/5/2010	246.2	0	9/25/2010	201307
000363	263755	0 IV	9/29/2010	761.4	0	10/25/2010	201281
000363	265885	0 IV	11/22/2010	64.05	0	12/25/2010	300912
000363	261140	0 IV	7/19/2010	443.9	0	8/25/2010	201307
000363	260800	0 IV	6/22/2010	225.69	0	7/25/2010	201281
000363	258724	0 IV	4/21/2010	90.08	0	1/25/2010	201307
000363	262742	0 IV	8/26/2010	1021.64	0	9/25/2010	207264
000363	254650	3 IV	5/5/2010	21.16	0	6/25/2010	201307
000363	256745	0 IV	3/18/2010	480.36	0	1/25/2010	201281
000363	266832	0 IV	12/17/2010	166.89	0	1/25/2011	201281
000363	264078	0 CM	9/30/2010	-114.67	0	10/25/2010	201281
000363	266538	0 IV	12/10/2010	73.18	0	1/25/2011	300912
000363	266262	0 IV	12/2/2010	111.37	0	1/25/2011	300912
000363	259252	0 IV	5/6/2010	200	0	1/25/2010	201307
000363	266204	0 IV	12/1/2010	31.36	0	1/25/2011	300912
000363	260407	0 IV	6/29/2010	56.7	0	7/25/2010	201307
000363	262707	0 IV	8/27/2010	317.74	0	9/25/2010	201307
000363	254041	0 IV	1/6/2010	4702.92	0	1/25/2010	101147
000363	261066	0 IV	7/19/2010	1152.62	0	8/25/2010	206713
000363	263244	0 IV	9/8/2010	67.58	0	10/25/2010	201307
000363	262090	0 IV	7/30/2010	183.69	0	8/25/2010	201307
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000363	258989	0 IV	4/29/2010	72.75	0	5/25/2010 201307
000363	256529	0 IV	3/8/2010	206.72	0	1/25/2010 201281
000363	256701	0 IV	3/2/2010	207.11	0	1/25/2010 201307
000363	253029	0 IV	1/5/2010	149.91	0	7/25/2008 201316
000363	256795	0 IV	3/11/2010	989.27	0	1/25/2010 201307

Job Name

AVIATION BARN

BOCA GRANDE

PINE ISLAND POOL

TERRY PARK

LAKES PARK

AVIATION BARN
FIVE PLEX

LEEWAY

CREDIT INV.253647-00

CAPE LIBRARY

ESTERO PARK
N FT MYERS COMM PARK

KITCHEN

AVIATION BARN

CITY ANNEX

JUSTICE CENTER

PINE ISLAND ELEMENTARY

JUSTICE CTR.ANEX

PUNTA RASSA
AVIATION BARN

CAPE LIBRARY

WARRANTY

STOCK

JUSTICE CENTER
PINE ISLAND ELEM BALL PARK

CAPE POOL
COUNTY CITY ANNEX

CITY OF PALMS
MID POINT TOLL

PUBLIC WORKS
CITY OF PALMS PARK
STOCK

BAS SHOP

LYNN HALL

MED STAR

AVIATION BARN

HEALTH DEPT

BOWDICH PIONT

NORTH SENIOR CTR.
AVIATION BARN

PINE ISLAND POOL

Invoices 2009

Customer Number	Invoice Number	Invoice Transaction Suffix Type	Invoice Date	Invoice Amount	Invoice Open Amount	Invoice Due Date	Customer PO Number	Job Name
000363	250480	0 IV	9/9/2009	14.25	0	7/25/2008	102102	
000363	247023	0 IV	5/29/2009	26.03	0	7/25/2008	102833	
000363	248750	0 IV	7/21/2009	34.33	0	7/25/2008	102102	
000363	252429	0 IV	11/4/2009	207.11	0	7/25/2008	201307	
000363	241702	0 IV	1/6/2009	128.47	0	7/25/2008	102102	
000363	247885	0 IV	6/24/2009	62.1	0	7/25/2008	102102	LEEWAY
000363	247329	0 IV	6/11/2009	263.76	0	7/25/2008	102833	
000363	248621	0 IV	7/16/2009	671.27	0	7/25/2008	107678	
000363	245748	0 IV	5/1/2009	3127.83	0	7/25/2008	102833	
000363	245599	0 CM	4/16/2009	-350	0	7/25/2008	102102	CREDIT FOR INV 24648
000363	245154	0 IV	4/6/2009	63.68	0	7/25/2008	102102	PUBLIC WORKS
000363	243445	1 IV	3/2/2009	5.59	0	7/25/2008	102102	
000363	252795	0 IV	11/13/2009	265.01	0	7/25/2008	201281	
000363	248315	0 IV	7/7/2009	142.13	0	7/25/2008	102102	N.FT.MYERS LIBRARY
000363	246833	0 IV	5/29/2009	258.42	0	7/25/2008	102833	
000363	240918	0 IV	1/16/2009	2271.04	0	7/25/2008	102833	
000363	242032	0 IV	1/12/2009	152.94	0	7/25/2008	103008	
000363	252261	0 IV	10/30/2009	29.87	0	7/25/2008	201307	
000363	247674	0 IV	6/17/2009	231.39	0	7/25/2008	102833	
000363	242693	0 IV	2/4/2009	373.8	0	7/25/2008	102102	
000363	243693	0 IV	2/25/2009	1683.82	0	7/25/2008	102833	
000363	252260	0 IV	10/30/2009	113.96	0	7/25/2008	201307	
000363	250052	0 IV	8/27/2009	1909.49	0	7/25/2008	108144	
000363	245165	0 IV	4/6/2009	239.81	0	7/25/2008	102102	
000363	252189	3 IV	11/25/2009	7.16	0	7/25/2008	201307	
000363	245202	0 IV	4/7/2009	143.53	0	7/25/2008	102102	
000363	246983	0 IV	5/28/2009	8.83	0	7/25/2008	102102	
000363	249354	0 IV	8/6/2009	142.13	0	7/25/2008	102102	CONSTITUTION PLEX
000363	246823	0 IV	5/22/2009	99.76	0	7/25/2008	102833	
000363	249077	0 IV	8/5/2009	1725.63	0	7/25/2008	107678	
000363	244058	0 IV	3/16/2009	204.41	0	7/25/2008	102102	MIDPOINT TOLL
000363	251825	0 IV	10/19/2009	118.68	0	7/25/2008	201281	
000363	249152	0 IV	7/31/2009	15.5	0	7/25/2008	102102	

000363	248835	0 IV	7/23/2009	304.82	0	7/25/2008 102833	
000363	244646	0 IV	3/24/2009	17.55	0	7/25/2008 103008	
000363	243707	0 IV	2/25/2009	305.89	0	7/25/2008 102102	
000363	800104	0 IV	1/22/2009	0	0	1/25/2010	
000363	250775	1 IV	9/30/2009	5.81	0	7/25/2008 102102	
000363	245499	0 IV	4/14/2009	317.98	0	7/25/2008 102102	
000363	242074	0 IV	1/13/2009	47.09	0	7/25/2008 102102	
000363	247001	0 IV	5/29/2009	217.68	0	7/25/2008 102102	SPORTS COMPLEX
000363	241900	1 IV	1/20/2009	80.1	0	7/25/2008 102102	
000363	244767	0 CM	3/27/2009	-755	0	7/25/2008 102833	USED WRONG PO#
000363	251081	0 IV	9/30/2009	68.47	0	7/25/2008 102102	
000363	245803	0 IV	4/22/2009	295.93	0	7/25/2008 102102	KELLY SPORTS COMPLEX
000363	252546	0 IV	11/12/2009	364.47	0	7/25/2008 201307	
000363	252120	0 IV	11/5/2009	1438.47	0	7/25/2008 201281	
000363	247853	0 IV	6/23/2009	23.49	0	7/25/2008 102102	
000363	244005	0 IV	3/10/2009	135.39	0	7/25/2008 102102	
000363	239272	1 IV	1/13/2009	6.02	0	7/25/2008 102102	
000363	249448	0 IV	8/11/2009	591.4	0	7/25/2008 102102	JUSTICE CENTER/OASIS II
000363	248360	1 IV	7/20/2009	9.35	0	7/25/2008 102102	
000363	247659	0 IV	6/18/2009	95.18	0	7/25/2008 102102	
000363	246650	0 IV	6/2/2009	88.24	0	7/25/2008 102102	
000363	246306	0 IV	5/6/2009	265.96	0	7/25/2008 102102	
000363	249117	0 IV	8/5/2009	100.46	0	7/25/2008 102102	
000363	253436	0 IV	12/3/2009	95.37	0	7/25/2008 201307	
000363	244482	0 IV	3/19/2009	4.28	0	7/25/2008 102833	
000363	252189	1 IV	11/17/2009	419.05	0	7/25/2008 201307	
000363	245839	0 CM	4/23/2009	-17.48	0	7/25/2008 101102	BILLED WRONG ITEM
000363	250488	0 IV	9/23/2009	3895	0	7/25/2008 106025	
000363	247602	0 IV	6/24/2009	1479.18	0	7/25/2008 102833	
000363	253957	0 IV	12/16/2009	207.11	0	1/25/2010 201307	
000363	244768	0 IV	3/27/2009	755	0	7/25/2008 103008	NEW PO#
000363	244138	0 IV	3/10/2009	156.75	0	7/25/2008 102102	
000363	243043	0 IV	2/17/2009	2404.2	0	7/25/2008 102833	
000363	242598	0 IV	1/30/2009	15.92	0	7/25/2008 102102	
000363	247493	1 IV	6/24/2009	246.38	0	7/25/2008 102833	
000363	241991	0 IV	1/9/2009	917.08	0	7/25/2008 102833	

000363	248808	0 IV	7/22/2009	7.44	0	7/25/2008 102102
000363	242802	0 IV	1/30/2009	22.48	0	7/25/2008 102102
000363	246374	0 IV	5/21/2009	1526.53	0	7/25/2008 102833
000363	253239	0 IV	12/2/2009	237.72	0	7/25/2008 201307
000363	250333	0 IV	9/11/2009	371.11	0	7/25/2008 102102
000363	242469	0 IV	2/5/2009	2478.9	0	7/25/2008 102833
000363	252130	0 IV	10/27/2009	610.47	0	7/25/2008 201281
000363	247659	1 IV	6/29/2009	88.79	0	7/25/2008 102102
000363	245384	0 IV	4/13/2009	206	0	7/25/2008
000363	251076	0 IV	9/30/2009	752.4	0	7/25/2008 102021
000363	242832	0 IV	2/2/2009	1.9	0	7/25/2008 102102
000363	242074	1 IV	1/20/2009	82.8	0	7/25/2008 102102
000363	243071	0 IV	2/9/2009	70.82	0	7/25/2008 102102
000363	247900	0 IV	6/24/2009	12.66	0	7/25/2008 102102
000363	247228	0 IV	6/4/2009	13.02	0	7/25/2008 102102
000363	250517	0 IV	9/23/2009	44.31	0	7/25/2008 102102
000363	250528	1 IV	9/21/2009	220.92	0	7/25/2008 102102
000363	250333	1 IV	9/21/2009	29.78	0	7/25/2008 102102
000363	241702	1 IV	1/13/2009	55.68	0	7/25/2008 102102
000363	247702	0 IV	6/18/2009	11.2	0	7/25/2008 102102
000363	249279	2 IV	8/31/2009	19.82	0	7/25/2008 102102
000363	249911	0 IV	9/10/2009	1057.5	0	7/25/2008 102833
000363	247132	0 IV	6/2/2009	142.13	0	7/25/2008 102102
000363	242584	0 IV	1/27/2009	270.65	0	7/25/2008 102102
000363	242453	0 IV	1/21/2009	22.64	0	7/25/2008 102833
000363	242017	0 IV	1/16/2009	821.6	0	7/25/2008 102833
000363	250066	0 IV	9/4/2009	2393.74	0	7/25/2008 102102
000363	251695	0 IV	10/15/2009	31.6	0	7/25/2008 102102
000363	244013	0 IV	3/5/2009	24.41	0	7/25/2008 102021
000363	243341	0 IV	2/26/2009	46.4	0	7/25/2008 102102
000363	251400	0 IV	10/15/2009	71.43	0	7/25/2008 102102
000363	251175	0 IV	10/1/2009	371.42	0	7/25/2008 102102
000363	248831	0 IV	7/23/2009	64.68	0	7/25/2008 102102
000363	244379	0 IV	3/23/2009	755	0	7/25/2008 102833
000363	252112	0 IV	10/27/2009	4.81	0	7/25/2008 201281
000363	250732	1 IV	9/30/2009	81.9	0	7/25/2008 102102

TO REBILL INV.

FIVE PLEX

JUSTICE CENTER ANNEX

000363	242464	0 IV	2/5/2009	119.4	0	7/25/2008 102833	
000363	243316	0 IV	2/24/2009	224.05	0	7/25/2008 102102	
000363	243411	0 IV	2/17/2009	353.17	0	7/25/2008 102833	
000363	250221	0 IV	9/10/2009	36.45	0	7/25/2008 102833	
000363	252900	1 IV	11/25/2009	5.88	0	7/25/2008 201307	
000363	243341	1 IV	3/2/2009	1171.86	0	7/25/2008 102102	
000363	246528	1 IV	6/29/2009	8.12	0	7/25/2008 102102	
000363	241995	1 IV	1/21/2009	85.6	0	7/25/2008 102102	STOCK
000363	251718	0 CM	10/15/2009	-365.4	0	7/25/2008 CREDIT	
000363	249906	0 IV	8/21/2009	112.06	0	7/25/2008 102102	MED-STAR HANGAR
000363	249117	1 IV	8/11/2009	47.29	0	7/25/2008 102102	
000363	251274	0 IV	10/5/2009	156.15	0	7/25/2008 102102	
000363	246361	0 IV	5/8/2009	9.25	0	7/25/2008 102102	
000363	254027	0 IV	12/22/2009	76.45	0	1/25/2010 201307	
000363	244517	0 IV	3/19/2009	22.76	0	7/25/2008 102102	
000363	246841	0 IV	5/26/2009	140.01	0	7/25/2008 102102	
000363	246528	0 IV	5/26/2009	75.9	0	7/25/2008 102102	
000363	246082	2 IV	6/29/2009	10.15	0	7/25/2008 102102	
000363	251142	0 IV	9/30/2009	33.05	0	7/25/2008 102102	
000363	242159	0 IV	1/14/2009	230.85	0	7/25/2008 102102	
000363	249549	0 IV	8/13/2009	365.85	0	7/25/2008 102102	CAPE GOVERNMENT
000363	241513	1 IV	1/6/2009	50.39	0	7/25/2008 101102	
000363	250032	0 IV	9/15/2009	150.83	0	7/25/2008 102102	
000363	246578	0 IV	5/21/2009	172.92	0	7/25/2008 102833	
000363	245649	0 IV	4/24/2009	304	0	7/25/2008 102102	
000363	249379	1 IV	8/18/2009	175.9	0	7/25/2008 107678	
000363	250360	0 IV	9/4/2009	157.55	0	7/25/2008 102102	N.FT.MYERS SHERRIFF
000363	244412	0 IV	3/19/2009	1682.6	0	7/25/2008 102102	
000363	250307	0 IV	9/3/2009	427.32	0	7/25/2008 102102	
000363	250258	0 IV	9/9/2009	2864.61	0	7/25/2008 108449	HUFF STRET PEST CONTR
000363	252494	2 IV	11/25/2009	65.2	0	7/25/2008 201307	
000363	247927	0 IV	6/25/2009	60.9	0	7/25/2008 102102	
000363	245743	1 IV	5/29/2009	308.68	0	7/25/2008 102833	
000363	249564	2 IV	8/31/2009	59.47	0	7/25/2008 102102	
000363	249815	0 IV	8/19/2009	150.31	0	7/25/2008 107678	
000363	244765	0 IV	3/26/2009	10.33	0	7/25/2008 102102	

000363	250140	0 IV	9/4/2009	2052.73	0	7/25/2008 108393	
000363	252091	0 IV	11/10/2009	375.24	0	7/25/2008 201316	ADMIN EAST
000363	252804	0 IV	11/24/2009	487.44	0	7/25/2008 201281	
000363	249077	1 IV	8/7/2009	448.93	0	7/25/2008 107678	
000363	800102	0 IV	1/22/2009	0	0	1/25/2010	
000363	249364	0 IV	8/13/2009	183.6	0	7/25/2008 102102	
000363	242831	0 CM	2/2/2009	-7.8	0	7/25/2008 102102	TO CREDIT INV.24388
000363	246900	0 IV	5/29/2009	71.86	0	7/25/2008 102833	
000363	252063	0 IV	10/26/2009	371.55	0	7/25/2008 201281	
000363	244296	0 IV	3/13/2009	187.07	0	7/25/2008 102833	
000363	253647	0 IV	12/17/2009	454.74	0	1/25/2010 201281	
000363	243313	1 IV	4/29/2009	85.22	0	7/25/2008 102102	
000363	245108	0 IV	4/14/2009	17.69	0	7/25/2008 102102	
000363	245743	2 IV	6/5/2009	130.06	0	7/25/2008 102833	
000363	241900	2 IV	1/21/2009	75.29	0	7/25/2008 102102	
000363	247786	0 IV	6/22/2009	28.14	0	7/25/2008 102102	
000363	245108	1 IV	4/22/2009	1.17	0	7/25/2008 102102	
000363	249128	0 IV	8/19/2009	258.01	0	7/25/2008 102102	
000363	246081	0 IV	5/1/2009	329.38	0	7/25/2008 102102	
000363	246157	0 IV	5/8/2009	1528	0	7/25/2008 102833	
000363	252755	0 IV	11/20/2009	663	0	7/25/2008 201316	JUSTICE CENTER
000363	247335	0 IV	6/15/2009	1165.44	0	7/25/2008 107231	
000363	251081	1 IV	10/15/2009	177.2	0	7/25/2008 102102	
000363	246082	1 IV	5/26/2009	136.44	0	7/25/2008 102102	
000363	243695	0 IV	2/25/2009	460.31	0	7/25/2008 102833	
000363	246167	0 IV	5/11/2009	974	0	7/25/2008 106817	
000363	242213	0 IV	1/15/2009	306.89	0	7/25/2008 102102	SANIBEL TOLL
000363	243346	0 IV	2/24/2009	1135	0	7/25/2008 105985	COP STADIUM
000363	251175	1 IV	10/6/2009	127.76	0	7/25/2008 102102	
000363	250257	0 IV	9/10/2009	8994.4	0	7/25/2008 108403	
000363	242977	0 IV	2/24/2009	200.86	0	7/25/2008 102102	
000363	243023	1 IV	2/9/2009	207.11	0	7/25/2008 102102	
000363	251441	0 IV	10/14/2009	31.44	0	7/25/2008 102102	
000363	248480	0 IV	7/21/2009	1171	0	7/25/2008 107775	
000363	244723	0 IV	3/27/2009	439.3	0	7/25/2008 102102	
000363	247276	1 IV	6/16/2009	107.12	0	7/25/2008 102833	

000363	245739	0 IV	4/22/2009	401.2	0	7/25/2008 102102	
000363	241442	0 IV	1/5/2009	121.8	0	7/25/2008 102833	
000363	246663	0 IV	5/18/2009	110.54	0	7/25/2008 102102	
000363	243014	0 IV	2/6/2009	46.06	0	7/25/2008 102833	
000363	250458	0 IV	9/15/2009	1178.58	0	7/25/2008 103025	
000363	253630	0 IV	12/8/2009	159.36	0	7/25/2008 201281	
000363	800183	0 IV	9/2/2009	0	0	1/25/2010	
000363	244390	0 IV	3/17/2009	514.63	0	7/25/2008 102833	
000363	246652	0 IV	6/3/2009	372.02	0	7/25/2008 102102	
000363	243022	0 IV	2/6/2009	56.35	0	7/25/2008 102102	
000363	246526	0 IV	5/18/2009	235.38	0	7/25/2008 102833	
000363	249311	0 IV	8/5/2009	211.86	0	7/25/2008 102102	
000363	251660	0 IV	10/14/2009	179.16	0	7/25/2008 102102	
000363	246995	0 IV	6/12/2009	140.41	0	7/25/2008 102102	
000363	247229	0 IV	6/4/2009	8.43	0	7/25/2008 102102	INTERMOBILE
000363	243957	0 IV	3/27/2009	79.37	0	7/25/2008 102102	
000363	243903	0 IV	3/5/2009	211.2	0	7/25/2008 102102	
000363	252189	2 IV	11/20/2009	167.62	0	7/25/2008 201307	
000363	246467	0 CM	5/13/2009	-933	0	7/25/2008	
000363	247759	0 IV	6/19/2009	20.96	0	7/25/2008 102102	LEEWAY
000363	252189	4 IV	12/4/2009	251.43	0	7/25/2008 201307	
000363	249616	1 IV	8/31/2009	11.86	0	7/25/2008 102102	
000363	249530	0 IV	8/18/2009	318.9	0	7/25/2008 107678	
000363	241900	0 IV	1/13/2009	19.87	0	7/25/2008 102102	
000363	243902	0 IV	3/3/2009	18.39	0	7/25/2008 102102	
000363	251439	0 IV	11/5/2009	1762.5	0	7/25/2008 102833	
000363	250514	0 IV	9/24/2009	49.68	0	7/25/2008 102833	
000363	246390	0 CM	5/8/2009	-101.29	0	7/25/2008 102833	CREDIT INV.#245728.00
000363	250472	0 IV	9/15/2009	354	0	7/25/2008 102102	
000363	248916	0 IV	7/31/2009	134.67	0	7/25/2008 102833	
000363	247329	1 IV	6/16/2009	238.56	0	7/25/2008 102833	
000363	244723	2 IV	4/14/2009	12.02	0	7/25/2008 102102	
000363	241670	0 IV	1/28/2009	221.35	0	7/25/2008 102102	
000363	250305	0 IV	9/3/2009	365.85	0	7/25/2008 102102	VETERANS PARK
000363	252802	0 IV	11/24/2009	1123.7	0	7/25/2008 201281	
000363	252668	1 IV	11/25/2009	14.32	0	7/25/2008 201307	

000363	250775	0 IV	9/21/2009	25.65	0	7/25/2008 102102
000363	249708	1 IV	8/27/2009	1678.62	0	7/25/2008 102833
000363	249164	0 IV	7/31/2009	79.29	0	7/25/2008 107678
000363	246068	0 IV	5/13/2009	839.84	0	7/25/2008 102102
000363	242196	1 IV	1/27/2009	27.89	0	7/25/2008 102102
000363	246199	2 IV	6/12/2009	143.72	0	7/25/2008 102102
000363	246605	0 IV	5/19/2009	572.03	0	7/25/2008 102102
000363	251089	0 IV	10/5/2009	108.4	0	7/25/2008 102021
000363	244648	0 IV	3/24/2009	350	0	7/25/2008 102102
000363	250054	0 IV	9/9/2009	2153.49	0	7/25/2008 102102
000363	249379	0 IV	8/14/2009	5961.16	0	7/25/2008 107678
000363	246995	1 IV	6/29/2009	14.19	0	7/25/2008 102102
000363	246374	1 IV	7/21/2009	276.42	0	7/25/2008 102833
000363	250732	0 IV	9/21/2009	479.2	0	7/25/2008 102102
000363	245166	0 CM	4/6/2009	-239.81	0	7/25/2008 102102
000363	245725	0 IV	4/21/2009	518.05	0	7/25/2008 102833
000363	252264	0 IV	11/10/2009	23.04	0	7/25/2008 201307
000363	253176	0 IV	11/24/2009	179.31	0	7/25/2008 201281
000363	246391	0 IV	5/8/2009	40.23	0	7/25/2008 102833
000363	242101	0 IV	1/13/2009	160	0	7/25/2008 101985
000363	250066	1 IV	10/15/2009	5.88	0	7/25/2008 102102
000363	245059	0 IV	4/2/2009	256.01	0	7/25/2008 102102
000363	249776	0 IV	8/18/2009	15.3	0	7/25/2008 107678
000363	246427	0 IV	5/11/2009	23.02	0	7/25/2008 102102
000363	249279	0 IV	8/5/2009	276.39	0	7/25/2008 102102
000363	243568	0 IV	2/24/2009	57.87	0	7/25/2008 102102
000363	253021	0 IV	11/20/2009	427.63	0	7/25/2008 201307
000363	246007	0 IV	5/8/2009	278.9	0	7/25/2008 102833
000363	245840	0 IV	4/23/2009	8.78	0	7/25/2008 102102
000363	248995	0 IV	7/30/2009	131.86	0	7/25/2008 102102
000363	250525	0 IV	9/10/2009	8.26	0	7/25/2008 102102
000363	247283	0 IV	6/16/2009	1357.36	0	7/25/2008 102833
000363	245213	0 CM	4/7/2009	-63.68	0	7/25/2008 102102
000363	251405	0 IV	11/25/2009	365.4	0	7/25/2008 102102
000363	243916	0 IV	3/12/2009	127.8	0	7/25/2008 102833
000363	242479	0 IV	2/13/2009	782.94	0	7/25/2008 102833

RE-BILL INV.#246390
SHERRIF SUPPORT

CORRECTED BILLING

PUBLIC WORKS

000363	254007	0 IV	12/17/2009	267.83	0	1/25/2010 201307
000363	250528	0 IV	9/11/2009	169.04	0	7/25/2008 102102
000363	246843	0 IV	5/29/2009	1307.12	0	7/25/2008 102833
000363	800179	0 IV	8/5/2009	0	0	1/25/2010
000363	248579	0 IV	7/16/2009	327.8	0	7/25/2008 102102
000363	247322	0 IV	6/24/2009	323.64	0	7/25/2008 102833
000363	250481	0 IV	9/9/2009	15.97	0	7/25/2008 102102
000363	249586	0 IV	8/19/2009	354	0	7/25/2008 102102
000363	253647	1 IV	12/29/2009	608.76	0	1/25/2010 201281
000363	243880	0 IV	3/3/2009	66.64	0	7/25/2008 102102
000363	246371	0 IV	5/8/2009	211.8	0	7/25/2008 102833
000363	249076	0 IV	8/14/2009	1952.16	0	7/25/2008 102833
000363	253692	0 IV	12/9/2009	16.91	0	1/25/2010 201307
000363	245060	0 CM	4/2/2009	-239.81	0	7/25/2008 102102
000363	248632	0 IV	7/20/2009	112.19	0	7/25/2008 102102
000363	243801	0 IV	2/27/2009	19.14	0	7/25/2008 102102
000363	243124	0 IV	2/11/2009	57.38	0	7/25/2008 102102
000363	251175	2 IV	10/15/2009	32.69	0	7/25/2008 102102
000363	243750	0 IV	3/6/2009	269.6	0	7/25/2008 102833
000363	250139	0 IV	9/4/2009	9030.99	0	7/25/2008 108392
000363	242388	0 IV	1/20/2009	7.8	0	7/25/2008 102102
000363	245598	0 IV	4/16/2009	119.58	0	7/25/2008 102102
000363	249708	0 IV	8/21/2009	894.31	0	7/25/2008 102833
000363	247149	0 IV	6/5/2009	196.82	0	7/25/2008 102833
000363	246143	0 IV	5/1/2009	51.28	0	7/25/2008 102833
000363	252668	0 IV	11/17/2009	60.97	0	7/25/2008 201307
000363	252189	0 IV	11/10/2009	269.04	0	7/25/2008 201307
000363	248531	0 IV	7/14/2009	341.32	0	7/25/2008 102102
000363	245300	1 IV	4/22/2009	37.64	0	7/25/2008 102102
000363	242733	0 IV	2/11/2009	117.45	0	7/25/2008 102102
000363	249279	1 IV	8/14/2009	75.5	0	7/25/2008 102102
000363	252927	0 IV	12/8/2009	626.82	0	7/25/2008 201281
000363	246463	0 IV	5/20/2009	3496.47	0	7/25/2008 107018
000363	244484	0 IV	3/30/2009	266.32	0	7/25/2008 102833
000363	246082	0 IV	5/5/2009	359.47	0	7/25/2008 102102
000363	246834	0 IV	6/8/2009	2029.9	0	7/25/2008 102833

CITY OF PALMS

NEW INV. FOR OVERCHAR

HEAVY EQUIPMENT

000363	249654	0 IV	8/14/2009	844.73	0	7/25/2008 102833
000363	250692	0 IV	9/21/2009	832.03	0	7/25/2008 102102
000363	246473	0 IV	5/12/2009	33.07	0	7/25/2008 102102
000363	242277	0 IV	1/16/2009	262.58	0	7/25/2008 102102
000363	252494	1 IV	11/17/2009	14.69	0	7/25/2008 201307
000363	250528	2 IV	9/22/2009	1456.8	0	7/25/2008 102102
000363	250431	0 IV	9/29/2009	1679.68	0	7/25/2008 108401
000363	249616	0 IV	8/14/2009	77.84	0	7/25/2008 102102
000363	251694	0 CM	10/15/2009	-126.42	0	7/25/2008 102102
000363	245728	0 IV	4/21/2009	101.29	0	7/25/2008 102833
000363	253230	0 IV	11/25/2009	224.28	0	7/25/2008 201932
000363	251347	0 IV	10/15/2009	116.14	0	7/25/2008 102102
000363	253178	0 IV	11/24/2009	802.17	0	7/25/2008 201281
000363	250159	0 IV	8/28/2009	158.54	0	7/25/2008 107678
000363	249782	0 IV	8/19/2009	103.08	0	7/25/2008 107678
000363	249293	0 IV	8/5/2009	660.51	0	7/25/2008 102102
000363	246555	0 IV	5/14/2009	30.28	0	7/25/2008 102102
000363	244238	0 IV	3/12/2009	161.85	0	7/25/2008 102833
000363	241995	0 IV	1/13/2009	68.69	0	7/25/2008 102102
000363	252200	0 IV	10/28/2009	9.37	0	7/25/2008 201307
000363	249564	0 IV	8/14/2009	136.9	0	7/25/2008 102102
000363	251723	0 IV	10/15/2009	156.15	0	7/25/2008 201307
000363	250078	0 CM	8/27/2009	-31.86	0	7/25/2008 102102
000363	247926	0 CM	6/25/2009	-88.24	0	7/25/2008 102102
000363	242226	0 IV	1/15/2009	46.39	0	7/25/2008 102102
000363	253145	0 IV	11/24/2009	152.09	0	7/25/2008 201307
000363	244530	0 IV	4/6/2009	940	0	7/25/2008 102833
000363	249564	1 IV	8/26/2009	300.89	0	7/25/2008 102102
000363	245743	0 IV	5/1/2009	656.4	0	7/25/2008 102833
000363	242258	0 IV	1/16/2009	849.12	0	7/25/2008 102833
000363	245964	0 IV	5/5/2009	97.99	0	7/25/2008 102102
000363	249153	0 IV	7/31/2009	31.86	0	7/25/2008 102102
000363	248360	0 IV	7/10/2009	86.28	0	7/25/2008 102102
000363	244825	0 IV	3/27/2009	84.81	0	7/25/2008 103008
000363	246393	0 IV	5/18/2009	119.06	0	7/25/2008 102102
000363	243695	1 IV	3/6/2009	48.81	0	7/25/2008 102833

JUSTICE CENTER ANNEX

EAST COUNTY LIBRARY

STOCK

INV#249153-00 CREDIT

BOKELIA BOAT RAMP

000363	252524	0 IV	11/6/2009	56.35	0	7/25/2008 201307	
000363	250187	0 IV	8/31/2009	48.19	0	7/25/2008 102102	ESTERO PARK
000363	246651	0 IV	6/1/2009	213.71	0	7/25/2008 102102	
000363	254037	0 IV	12/29/2009	208.38	0	1/25/2010 201281	
000363	252494	0 IV	11/10/2009	26.58	0	7/25/2008 201307	
000363	000496	0 DM	11/5/2009	49.68	0	2/22/2010	
000363	243313	0 IV	2/26/2009	99.57	0	7/25/2008 102102	
000363	250493	0 IV	9/23/2009	514	0	7/25/2008 103025	
000363	250165	0 IV	9/2/2009	661	0	7/25/2008 102102	
000363	246199	1 IV	5/26/2009	96.42	0	7/25/2008 102102	
000363	244379	1 IV	4/23/2009	64.28	0	7/25/2008 103008	
000363	245639	0 IV	4/17/2009	179.55	0	7/25/2008 102102	TERRY PARK
000363	242225	0 CM	1/15/2009	-141.52	0	7/25/2008 102102	
000363	252017	0 IV	10/23/2009	579.08	0	7/25/2008 201281	SHERRIF SUPPORT
000363	250937	0 IV	9/30/2009	276.2	0	7/25/2008 102833	
000363	246841	1 IV	6/12/2009	31.08	0	7/25/2008 102102	
000363	242547	0 IV	1/27/2009	272.32	0	7/25/2008 102102	
000363	244723	1 IV	4/1/2009	805.04	0	7/25/2008 102102	
000363	247276	0 IV	6/11/2009	174.1	0	7/25/2008 102833	
000363	252900	0 IV	11/20/2009	23.52	0	7/25/2008 201307	
000363	247027	0 IV	6/24/2009	528.75	0	7/25/2008 102833	
000363	251955	0 IV	10/22/2009	217.56	0	7/25/2008 201307	
000363	248776	0 IV	7/21/2009	111.02	0	7/25/2008 102833	
000363	245538	0 IV	4/15/2009	339.93	0	7/25/2008	
000363	242196	0 IV	1/20/2009	118.19	0	7/25/2008 102102	
000363	253998	0 IV	12/22/2009	262.16	0	1/25/2010 201307	
000363	250328	0 IV	9/4/2009	434.04	0	7/25/2008 102102	
000363	246360	0 CM	5/8/2009	-34.27	0	7/25/2008 102102	CREDIT INV# 245639-00
000363	245300	0 IV	4/14/2009	151.02	0	7/25/2008 102102	
000363	246738	0 IV	5/20/2009	46.73	0	7/25/2008 102102	
000363	242465	0 IV	2/5/2009	67.35	0	7/25/2008 102833	
000363	246668	0 IV	5/21/2009	181.85	0	7/25/2008 102833	
000363	250080	0 IV	8/27/2009	18.04	0	7/25/2008 102102	REBILL FROM INV 249153
000363	249548	0 IV	8/13/2009	139.52	0	7/25/2008 102102	
000363	247493	0 IV	6/16/2009	188.95	0	7/25/2008 102833	
000363	249184	0 IV	8/26/2009	16895	0	7/25/2008 107979	TYPHOON JETTER

000363	252990	0 IV	11/19/2009	89.86	0	7/25/2008 201307
000363	243317	0 IV	4/20/2009	681.26	0	7/25/2008 102833
000363	251766	0 IV	10/21/2009	626.82	0	7/25/2008 201316
000363	246199	0 IV	5/5/2009	226.79	0	7/25/2008 102102
000363	243455	0 IV	3/2/2009	103.1	0	7/25/2008 102833
000363	250259	0 IV	9/1/2009	147.46	0	7/25/2008 102102
000363	245029	0 IV	4/14/2009	351.03	0	7/25/2008 102102
000363	243706	0 IV	2/25/2009	272	0	7/25/2008 102102
000363	242595	0 CM	1/26/2009	-3	0	7/25/2008 102833
000363	241817	0 IV	1/6/2009	231.85	0	7/25/2008 102102
000363	241052	0 IV	1/5/2009	671.67	0	7/25/2008 102833
000363	243722	0 IV	3/5/2009	1085.3	0	7/25/2008 102102
000363	242943	0 IV	2/11/2009	371.77	0	7/25/2008 102102
000363	246240	0 IV	5/5/2009	27.32	0	7/25/2008 102833
000363	243445	0 IV	2/26/2009	229.29	0	7/25/2008 102102
000363	250459	0 IV	9/30/2009	782.1	0	7/25/2008 108500
000363	243914	0 IV	3/12/2009	296.04	0	7/25/2008 102833
000363	252803	0 IV	11/24/2009	1053.6	0	7/25/2008 201281
000363	252744	0 IV	11/12/2009	31.35	0	7/25/2008 201307
000363	250513	0 IV	9/23/2009	660.51	0	7/25/2008 102102

N.FT.MYERS LIBRARY

PINE ISLAND LIBRARY

DOT ENTER.

Noland Company Cape Coral
239-574-1120 (phone)
239-574-8449 (fax)

Aker Plastics
American Backflow
American Grandby
American Standard
Amtrol Inc.
A O Smith
Armstrong International
Avanti
Barnes Pump
Blanco
Boatz Industries
Bradley Corp.
Camco Mfg.
Charlotte Pipe & Fittings
Cherne Industries
Chicago Faucets
Chronomite Labs
Church Seat
Dap Inc.
Delta
Eemax
Elkay Mfg.
Elkhart Products
E L Mustee
Erico Inc.
E Z Trap Inc.
Febco
Fernco
Fiat Products
Florestone Products
Fluidmaster
Gerber Plumbing
Great Bay Products
Grohe
Grundfos Pumps
Halsey Taylor
Hammond Valve

Haws Corp.
Howell Metal
In-Sink-Erator
International Bath
IPS
Irwin Tools
Jacuzzi
Jay R. Smith
JB Products
JC Whitlam
Josam Company
Just Mfg.
JW Harris
Knox Company
Laco Industries
Lavelle
Legend Valve
Leonard
Little Giant Pumps
Lochinvar
Mansfield
Marco Products
Matco-Norca
MCC USA, Inc.
McGuire Mfg.
Merit Brass
Mifab, Inc.
Mill Rose Company
Milwaukee Valve
Mission Rubber
Moen
Mueller, Inc.
Mullen Corp.
Nibco, Inc.
Oatey
Opella
Pasco Specialty

Pipe Tytes
Plastic Oddities
Plastic Trends
Red-White Valve
Ridge Tools
Safety Tubs
Shurtape
Simmons Mfg.
Sioux Chief
Sloan Valve
Smitty Pan Mfg.
Speakman
Spears Mfg.
Steamaster Company
Stern Williams
Stiebel Eltron
Symmons Industries
Teka USA
Toto USA
Trim to the Trade
T & S Brass
Vanguard/Viega
Watts Brass & Tubular
Watts Drainage Prod.
West Howell Products
Wilkins Regulator
Woodford Mfg.
Zeroflush, Inc.
Zoeller Pump Company
Zurn Industries



ACORN ENGINEERING COMPANY

TERMS, CONDITIONS OF SALES & WARRANTY

Prices: Prices of the Company's Products are subject to change without notice. Quotations are conditioned upon acceptance within 30 days unless otherwise stated and are subject to correction for typographic or clerical errors. Sales order confirmation will be considered accepted by Buyer if objection is not submitted in writing to Acorn Customer Service within (1) one week of receipt. The sales order confirmation is the governing document. All prices exclude sales, use, occupation, license, excise and other taxes in respect to manufacture or delivery. Unless a proper exemption certificate is furnished to the Company, all such taxes shall be paid by the Buyer to Company at the time of payment.

Term and Conditions of Payment: Terms of payment are **Net 30 from date of invoice**. Past due accounts will be subject to a 2% per month service charge from the date of the invoice. If any proceedings be instructed by or against Buyer under any bankruptcy or insolvency law, or if Buyer shall fail to make timely payment on this or any other order, or if, in the Company's judgment, Buyer's financial situation justifies such action, the Company may, at its election, require payment in advance or cancel the order as to any unshipped item and require payment of its reasonable cancellation charges. If Buyer delays completion of manufacture, the Company may elect to require payment according to percentage of completion. Equipment held for Buyer shall be at Buyer's risk and expense. In all cases, regardless of partial payment, title to the Products shall remain in the Company until payment for the Products (including any notes given therefore) has been made in full. Should legal action be necessary to enforce payment of an unpaid invoice, the Buyer will assume full responsibility for any court costs and reasonable attorney fees. All orders are subject to credit check and approval prior to shipment. **Minimum invoice amount \$100.00.**

Return Goods Authorization: No materials shall be returned without a Return Goods Authorization (RGA) from Acorn Customer Service. Returns must reference the RGA number and be shipped freight prepaid or the shipment will not be accepted. Credit issued for the return will apply only to future shipments and will be subject to a **35% handling charge**. Any cost associated with restoring product to saleable condition will be deducted from the credit and any outgoing freight charges paid by Acorn. **Non-stock and custom fabrications are non-returnable.** RGA credit will not be issued for less than \$100.00 unless material is proven defective.

Delivery: Shipments are **F.O.B. Factory**, Industry, California or other designated shipping point determined by Acorn. **FFA (full freight allowed) may be earned on all shipments over \$15,000.00 net; FFA applies to single shipments only. Any shipment or delivery dates quoted by the Company are estimated.** The Company shall be obligated to use reasonable efforts to meet such dates. **The Company will in no event be liable for any delays in delivery or failure to give notice of delay, or for any other failure to perform hereunder due to causes beyond the reasonable control of the Company.** Such causes shall include, but not be limited to acts of God, the elements, acts or omissions of manufacturers or suppliers of the Products or parts thereof, acts or omissions of Buyer or civil and military authorities, fires, labor disputes or any other inability to obtain the Products, parts thereof, or necessary power, labor, materials or supplies. The Company will be entitled to refuse to make, or to delay any shipments of the Products if Buyer shall fail to pay when due any

payment owed by it to the Company, whether under this or any other contract between the Company and Buyer. Shipments are normally sent prepay or charge. A \$6.00 surcharge, per package, is added to all small parcel shipments.

Claims and Shortages: **F.O.B. factory shipments are the full responsibility of the Buyer.** Losses or damages must be reported to the carrier immediately. Acorn will file freight claims on FFA orders if the Buyer complies with the following within (5) five days of receipt of shipment; inspect shipment immediately, have delivering carrier inspect shipment, file inspection report with carrier, and send a copy to Acorn. No claim for failure to receive shipment or shortage will be honored unless Acorn is notified immediately upon receipt of invoice or within five working days of receipt of shipment, whichever is sooner.

Specifications: Approved submittals must be provided to Acorn Engineering in writing before an order will be considered accepted. All products are subject to change without notice. Unless stated in the purchase order, material will be furnished per the design in effect at the time the order is filled. Field dimensions must be submitted in writing and are the full responsibility of the Buyer. Changes in specifications or cancellations must be submitted in writing to Acorn for review, the Buyer will be subject to charges incurred due to the extent of the change or cancellation. **Non-stock and custom fabrications are not subject to cancellation.**

Limited Warranty

Acorn warrants that all of its products are guaranteed against defective material or poor workmanship for a period of one year from date of shipment. Acorn's liability under this warranty shall be discharged by replacing without charge F.O.B. City of Industry, California, any goods, or part thereof, which appear to the company upon inspection to be of defective material or not of first class workmanship, provided that claim is made in writing to the company within reasonable period after receipt of the product. Where claims for defects are made, the defective part or parts shall be delivered to the company, prepaid, at City of Industry, California for inspection. **Acorn will not be liable for the cost of repairs, alterations or replacement, or for any expense connected therewith made by the owner or his agents, except upon written authority from the Acorn City of Industry office.** Acorn will not be liable for any damages caused by defective materials or poor workmanship, except for replacements, as above provided. Buyer agrees that Acorn has made no other warranties either expressed or implied in addition to those above stated, except that of title with respect to any of the products or equipment sold hereunder and that Acorn shall not be liable for general, special or consequential damages claimed to arise under the contract of sale. With regards to fixtures coated with Acorn Enviro-Glaze®, all warranties are void unless fixtures are maintained in accordance with notice attached to each fixture. All designs are subject to change without notice. Unless stated in the order, material will be furnished of the design in effect at the time the order is filled.

- Revised September 2011

Terms, Conditions and Warranty are subject to change. Always refer to Acorn's online document at www.acorneng.com/tcw

ACORN ENGINEERING COMPANY • P.O. BOX 3527 • CITY OF INDUSTRY, CA 91744 U.S.A.
PHONE 800-488-8999 or 626-336-4561 • FAX 626-961-2200 • www.acorneng.com



Terms & Conditions of Sale

1. When ordering material please use American Granby Inc. (AGI) part number, size and other definitive information necessary. AGI reserves the right to correct clerical errors or omissions in quotations or other documents.
2. **ORDERS AND CONTRACTS:** Subject to acceptance at the office in Liverpool, New York. Any statement in an order of contract which modifies AGI's Terms and Conditions as set forth here, must first be accepted in writing by AGI. Any order cancelled after acceptance by AGI is subject to a 25% cancellation charge.
3. **PRICES AND QUOTATIONS:** Orders will be invoiced at the prices in effect at the time of shipment. Unless otherwise specified, prices are F.O.B. point of shipment. All prices and quotations are subject to change without notice. Items not listed in this catalog will be quoted on application.
4. **MINIMUM ORDERS:** All orders under \$100.00 will be charged \$25.00 to cover packing, shipping, order processing, billing and other handling expenses.
5. **TAXES:** Any tax that may be imposed by law on the sale of articles made or sold by this company shall be added to the sale price of such articles.
6. **TERMS:** 2% 15 days, Net 30 Days unless otherwise noted. CASH DISCOUNTS TAKEN BEYOND TERMS STATED ON THE INVOICE WILL BE DISALLOWED.
7. **FREIGHT & DELIVERY:** All merchandise shipped FOB point of shipment. Full freight allowed on shipments from the AGI warehouse within the continental US for orders totalling \$1300 net. Shipments to Puerto Rico are prepaid at \$4000 net. Other shipments outside the continental US are prepaid and allowed to closest inland point based on above net minimums. The individual manufacturer's freight will supersede AGI's freight policy on drop ship items. Special order items are not subject to prepaid freight allowances.
8. **SPECIAL PRODUCTS/ORDERS:** Requests for cancellation of these orders will not be considered if the manufacture of the product is in process or the special product has already been shipped by the manufacturer when the customer's request for cancellation reaches the home office. Special orders for non-cataloged items, or products made to customer's specifications can not be returned for any refund. Special order items are not subject to prepaid freight allowances.
9. **WARRANTY:** All products, with the exception of chemical feed pumps are warranted to authorized distributors/wholesalers purchasing from AGI as to workmanship and material for a period of one year from date of sales by AGI, when the products are used in recommended service. AGI's liability and its customer's exclusive remedy under this warranty, expressed or implied is limited to repair, replacement or credit at AGI's option, for such parts as proven defective. If such product(s) or part(s) are returned, shipping charges must be prepaid, to AGI at its factory at 7652 Morgan Road Liverpool, NY 13090. AGI will examine such product(s) or part(s) promptly upon arrival. If a defect covered by this warranty is found, AGI will, in its sole discretion, either repair the defect or replace the defective part(s) or allow a credit for the defective part(s). If a part is replaced, it is a condition of this warranty that AGI be allowed to keep the returned part. Costs of shipping all parts or products back to the distributor/wholesaler shall be solely the responsibility of the distributor/wholesaler; repairs and replacements are furnished F.O.B. AGI's factory only.
NOTE: This warranty is extended to distributors/wholesalers who have purchased products covered from AGI. AGI extends no warranty of such products to "consumers", as that term is defined in the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act (14 U.S.C. 2301 et. seq.), and the regulations promulgated thereunder. There are no warranties other than those contained in this statement, and neither any representation or affirmation made nor any drawing or sample shown, shall be deemed

to create any warranty or standard of performance. In the event that any AGI product is modified at any place other than the point of original manufacture, this warranty is null and void. The warranty set forth in this paragraph is made expressly in lieu of all other warranties expressed, implied or statutory, including, but not limited to, warranties with respect to quality, merchantability, or fitness of a particular purpose.

10. LIMITATION OF LIABILITY: The exclusive remedy to which AGI may be subjected by reason of any breach of warranty, or in connection with any goods supplied by AGI, or by reason of any breach of agreement shall be for damages and the amount of damage for which AGI shall be liable shall be limited in accordance with the provisions hereof. AGI's liability for any and all losses and damages to purchaser or any other person resulting from any breach of any warranty by which AGI may be bound, from any damaged or defective goods supplied by AGI (regardless of whether any said defect shall be discoverable or latent), failure to deliver, breach of agreement, or any other cause whatsoever, including AGI's negligence, shall in no event exceed the purchase price of the particular goods with respect to which losses or damages are claimed, or at the election of AGI, the repair or replacement of defective or damaged goods. In no event, including a claim of negligence, shall AGI be liable for incidental or consequential damages as defined in Section 2-715 of the Uniform Commercial Code. Without limitation to the foregoing, in no event shall American Granby be liable for the loss of use of the product, process, plant, equipment or facilities of the purchaser or the end-user whether partially or wholly due to defects in material and/or workmanship and/or design of AGI's product and in no event shall AGI be liable for expenses necessary to remove or reinstall any product supplied by AGI, or for any damages to other property or equipment resulting from any such removal or reinstallation. Damages resulting from improper storage, improper product rotation, improper handling, freezing, improper installation, fire or any act of God will not be considered by AGI as its liability. AGI will not assume any expenses or liability for repairs or modifications made to its products, without its written consent.

11. DELIVERY: AGI's responsibility ceases upon delivery to any common carrier. AGI does not, unless under previous written agreement, insure shipments beyond the point of delivery to such carrier. AGI shall not be responsible for delays resulting from strikes, accidents, negligence of carriers, or any other causes beyond our control. AGI may, during a period of shortage due to causes beyond its control, prorate the supply of its products among all of its customers in such a manner as may be deemed equitable at the sole discretion of AGI.

12. RETURNED GOODS: Materials may not be returned unless authorization has first been obtained from the Liverpool, NY office. AGI reserves the right to refuse acceptance of deliveries of materials returned without this consent. All returns of saleable goods will be subject to a 25% restocking/handling charge. All authorized returned goods must be shipped prepaid by the customer. Returns accepted within 30 days from date of authorization only.

13. ERRORS, SHORTAGES, ETC: Claims for errors, shortages, etc. must be made within 30 days of receipt of goods, otherwise no allowance will be made. **WHEN PRODUCTS ARE SHIPPED ON WRAPPED PALLETS, INDIVIDUAL CARTONS MUST BE COUNTED UPON RECEIPT. ANY SHORTAGES OR OTHER DISCREPANCIES MUST BE NOTED ON THE DELIVERY RECEIPT AT THE TIME OF RECEIPT OR CLAIMS WILL BE CONSIDERED WAIVED.**

14. PRODUCT CHANGES: AGI reserves the right to make changes in pattern, design or materials when deemed necessary, without prior notice. Products which have become obsolete by reason of design change or discontinued as a manufactured item may not be returned for any refund.

15. EXPORT: Additional charges quoted upon application for export packaging and crating.



In the United States: Phone (800) 776-2266 Fax (800) 729-3299
In Canada: Phone (866) 503-5523 Fax (888) 562-2095

www.americangranby.com

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General Product One Year Warranty

If inspection of this AS America Inc. ("American Standard") plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar product.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipt.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to insure local code compliance.

This limited warranty is void if the product has been moved from its initial place of installation: if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard's option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation. IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, MARBLE, ETC. American Standard will not be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited warranty does not affect such statutory rights.

WARRANTY CONTACT INFO

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States:

American Standard Brands
1 Centennial Plaza
Piscataway, New Jersey 08855
Attention: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada:

AS Canada ULC
5900 Avebury Rd.
Mississauga, Ontario
Canada L5R 3M3

Toll Free: (800) 387-0369

www.americanstandard.ca

In Mexico:

American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col Santa Clara
Ecatepec 55540 Edo. Mexico

Toll Free: 01-800-839-1200



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AS America, Inc. Limited Warranty for Cadet®3, Concealed Trapway Cadet®3, Studio® Dual Flush, H2Option™ Toilets

This toilet comes with a limited lifetime warranty on chinaware, a limited 5 year warranty on all mechanical parts of the toilet, and a limited 1 year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipts.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is 5 years on chinaware, 5 years on mechanical parts, and 1 year on the toilet seat if included with product.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

WARRANTY CONTACT INFO

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States:

American Standard Brands
1 Centennial Plaza
Piscataway, New Jersey 08855
Attention: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada:

AS Canada ULC
5900 Avebury Rd.
Mississauga, Ontario
Canada L5R 3M3

Toll Free: (800) 387-0369



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Repair Parts One Year Warranty

American-Standard warrants that its plumbing products shall be free from manufacturing defects for a period of one year after initial installation (unless otherwise specified in writing). If an inspection by an authorized American Standard representative within one year of initial installation discloses that any of its repair parts or other plumbing products are defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model or product or make a refund for the product.

This warranty applies only to the original purchaser and installation of these products.

This warranty does not apply to local building code compliance. Since local code requirements vary greatly throughout the country, Distributors, Authorized Service Representative, Dealers, Installation Contractors and users of plumbing products should determine whether there are any code restrictions applicable in any way to the product to insure local code compliance before installation. American-Standard makes no representation or warranty regarding, and shall not be responsible for, any code compliance.

This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American-Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American-Standard.

American-Standard's option to repair, exchange or provide a refund for the product under this warranty does not cover any labor or other costs of removal or installation. American-Standard shall not be responsible for and disclaims any liability for such costs or for any other incidental or consequential damages attributable to a product defect or to the repair, exchange or refund of a defective product, all of which are expressly excluded from this warranty. Implied warranties, including that of merchantability or fitness for purpose intended are expressly limited to the duration of this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion or limitation may not apply.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

Distributors hereby acknowledge and agree that the above is the exclusive warranty provided by American-Standard. Distributors hereby undertake and agree that they will indemnify American-Standard from all loss, cost, damage or expense (including reasonable attorneys' fees) that American-Standard may incur if: (a) Distributors give any warranty to Distributors' customers with terms differing from, or more extensive than, the above; or (b) Distributors fail to provide notice or cause notice to be given to any of Distributors' customers of the terms of this limited warranty, including but not limited to, that American-Standard shall not be responsible for labor or other costs due to installation or removal or cost of repair by others, nor for direct, indirect, consequential or incidental damages.

In keeping with its policy of providing quality product and fair treatment, American-Standard suggests that any claims to American-Standard under this warranty be submitted by writing to the Customer Satisfaction Team, 1 Centennial Avenue, Piscataway, N.J. 08855 or by calling 1 (800) 223-0068.

WARRANTY CONTACT INFO

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States:

American Standard Brands
1 Centennial Plaza
Piscataway, New Jersey 08855
Attention: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada:

AS Canada ULC
5900 Avebury Rd.
Mississauga, Ontario
Canada L5R 3M3



AS America, Inc. Faucet Lifetime Function and Finish Limited Warranty

FOR RESIDENTIAL INSTALLATIONS: American Standard warrants this product to be free from defects in materials or workmanship for as long as the original consumer purchaser owns this product. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to American Standard for all warranty claims. This warranty is non transferable. It does not apply in the event of product damage due to the use of other than genuine American Standard replacement parts, installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials.

FOR COMMERCIAL INSTALLATIONS: For all industrial, commercial and business usage the warranty period is five years, from date of purchase and except for duration, all other aforementioned warranty terms apply. For both Residential and Commercial warranties, batteries are not included in the warranty.

American Standard will provide free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

This warranty does not cover labor charges incurred and/or damage sustained in installation, repair or replacement, nor incidental or consequential damages. This warranty is applicable only to American Standard faucets manufactured after June 1, 1996 and installed in the United States, Mexico and/or Canada.

THIS WARRANTY IS EXCLUSIVELY IN LIEU OF ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives the original consumer purchaser of an American Standard faucet specific legal rights which may vary from state to state or from province to province. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

WARRANTY CONTACT INFO

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States:

American Standard Brands
1 Centennial Plaza
Piscataway, New Jersey 08855
Attention: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada:

AS Canada ULC
5900 Avebury Rd.
Mississauga, Ontario
Canada L5R 3M3

Toll Free: (800) 387-0369

www.americanstandard.ca

In Mexico:

American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col Santa Clara
Ecatepec 55540 Edo. Mexico

MODELS DEN AND DEL ELECTRIC WATER HEATER LIMITED WARRANTY

A. O. Smith Corporation, the warrantor, extends the following LIMITED WARRANTY to the owner of this water heater:

1. THE TANK

If the glass-lined tank in this water heater shall prove upon examination by the warrantor to have leaked due to natural corrosion from potable water therein, during the first THREE years after initial installation, the warrantor will supply a complete new A. O. Smith water heater of equivalent size and current model. Some government agencies are requiring energy efficient standards for water heaters. In the event regulations prohibit sale of a model of equivalent size and construction, A. O. Smith will provide a model which complies with the regulations of your area, in which case the consumer will be charged the difference in price between the like replacement and the energy efficient model required. The warranty on the replacement water heater will be limited to the unexpired term of the original warranty.

2. ALL OTHER PARTS

If within ONE year after initial installation of this water heater, any part or portion shall prove upon examination by the warrantor to be defective in material or workmanship, the warrantor will repair or replace such part or portion at its option.

3. CONDITIONS and EXCEPTIONS

This warranty shall apply only when the water heater is installed in accordance with local plumbing and building codes, ordinances and regulations, the printed instructions provided with it and good industry practices. In addition, a temperature and pressure relief valve, certified by A. G. A. and approved by the American Society of Mechanical Engineers, must have been installed.

a. This warranty shall apply only when the heater is:

- (1) used at temperatures not exceeding the maximum calibrated setting of its thermostat;
- (2) used at water pressure not exceeding the working pressure shown on the heater;
- (3) filled with potable water, free to circulate at all times and with the tank free of damaging water sediment or scale deposits;
- (4) used in a non-corrosive and non-contaminated atmosphere;
- (5) used with factory approved anode(s) installed;
- (6) in its original installation location;
- (7) in the United States, its territories or possessions, and Canada;
- (8) sized in accordance with proper sizing techniques for commercial water heaters;
- (9) bearing a rating plate which has not been altered, defaced or removed, except as required by the warrantor;
- (10) used in an open system or in a closed system with properly sized and installed thermal expansion tank;
- (11) fired at the proper voltage and wattage as stated on the rating plate;
- (12) maintained in accordance with the instructions printed in the manual included with the heater.

b. Any accident to the water heater, any misuse, abuse (including freezing) or alteration of it, any operation of it in a modified form, or any attempt to repair tank leaks will void this warranty.

4. SERVICE and REPAIR EXPENSE

Under this limited warranty the warrantor will provide only a replacement water heater or part thereof. The owner is responsible for all other costs. Such costs may include but are not limited to:

- a. Labor charges for service, removal, repair, or reinstallation of the water heater or any component part;
- b. Shipping, delivery, handling, and administrative charges for forwarding the new heater or replacement part from the nearest distributor and returning the claimed defective heater or part to such distributor;
- c. All cost necessary or incidental for any materials and/or permits required for installation of the replacement heater or part.

5. LIMITATIONS ON IMPLIED WARRANTIES

Implied warranties, including any warranty of merchantability imposed on the sale of this heater under state law are limited to one (1) year duration for the heater or any of its parts. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

6. CLAIM PROCEDURE

Any claim under this warranty should be initiated with the dealer who sold the heater, or with any other dealer handling the warrantor's products. If this is not practicable, the owner should contact:

U.S. Customers
A. O. Smith Water Products Company
500 Tennessee Waltz Parkway
Ashland City, TN 37015
Telephone: 1-800-323-2636

Canadian Customers
A. O. Smith Enterprises, Ltd.
P. O. Box 310- 768 Erie Street
Stratford, Ontario N5A 6T3
Telephone: 1-800-265-8520

- a. The warrantor will only honor replacement with identical or similar water heater or parts thereof which are manufacture or distributed by the warrantor.
- b. Dealer replacements are made subject to in-warranty validation by warrantor.

7. DISCLAIMERS

NO OTHER EXPRESS WARRANTY HAS BEEN OR WILL BE MADE IN BEHALF OF THE WARRANTOR WITH RESPECT TO THE MERCHANTABILITY OF THE HEATER OR THE INSTALLATION, OPERATION, REPAIR, OR REPLACEMENT OF THE HEATER. THE WARRANTOR SHALL NOT BE RESPONSIBLE FOR WATER DAMAGE, LOSS OF USE OF THE UNIT, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, OR OTHER CONSEQUENTIAL DAMAGE. THE WARRANTOR SHALL NOT BE LIABLE BY VIRTUE OF THIS WARRANTY OR OTHERWISE FOR DAMAGE TO ANY PERSONS OR PROPERTY, WHETHER DIRECT OR INDIRECT, AND WHETHER ARISING IN CONTRACT OR IN TORT.

- a. Some states do not allow the exclusion or limitation of the incidental or consequential damage, so the above limitation or exclusion may not apply to you.
- b. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Fill in the following for your own reference. Keep it. Registration is not a condition of warranty. The model and serial number are found on the heater's rating plate.

Model No. _____ Serial No. _____ Date Installed _____

Dealer's Name _____

Dealer's Address _____ Phone No. _____

City and State _____ Zip _____



ProMax[®]

TALL, SHORT AND LOWBOY (TOP CONNECT) MODELS AVAILABLE

DYNACLEAN™ DIFFUSER DIP TUBE

Helps reduce lime and sediment buildup while maximizing hot water output. Made from long-lasting PEX cross-linked polymer.

COREGARD™ ANODE ROD

Aluminum anode with stainless steel core protects tank against corrosion longer than ordinary steel anodes.

DURABLE TAMPER-RESISTANT BRASS DRAIN VALVE

PERMAGLAS® GLASS COATING

Protects steel tank from corrosion and maximizes tank life.

CSA CERTIFIED AND ASME RATED T&P RELIEF VALVE

Top-mounted T&P Relief Valve available as option on some models.

CODE COMPLIANCE:

Meets the Federal Energy Efficiency Standards effective January 20, 2004, according to the National Appliance Energy Conservation Act (NAECA) of 1992 and the standby loss requirements of the U. S. Department of Energy and current edition of ASHRAE/IESNA 90.1.

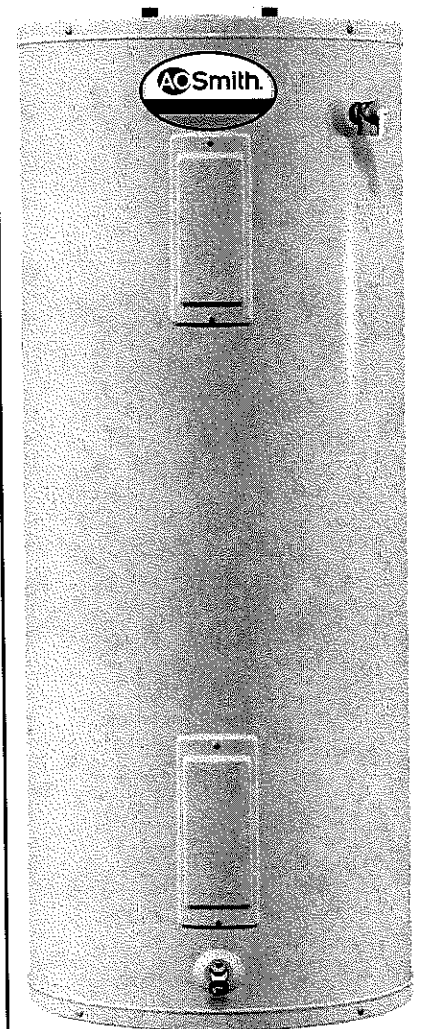
CERTIFIED TO UL 174 FOR HOUSEHOLD ELECTRIC WATER HEATERS

6-YEAR LIMITED TANK AND PARTS WARRANTY

For complete information consult written warranty or A. O. Smith Water Products Company.

UPGRADE TANK WARRANTY TO 10 YEARS

See details on page 2.



**BRASSCRAFT MANUFACTURING COMPANY
TERMS AND CONDITIONS**

1. **ACCEPTANCE.** This acknowledgement and acceptance is expressly limited to and made conditional upon Buyer's acceptance of the terms and conditions contained herein and in the quotation, if any, previously furnished to Buyer by Seller. Any of the Buyer's terms and conditions which are in addition to or different from those contained herein which are not separately agreed to in writing (except additional provisions specifying quantity, description of the products ordered and shipping instructions) are deemed material and are hereby objected to and rejected. Objection to any terms and conditions contained herein shall be deemed to have been waived if written notice of such objection is not received by Seller within ten days of the date of this acknowledgement. Buyer will in any event be deemed to have assented to all terms and conditions contained herein if any part of the products described herein is accepted.

Please note particularly the Limited Warranty, Limitation of Remedies and Limitations on Actions and Liability provisions set forth below. Buyer acknowledges that the prices stated are predicated on the enforceability of these terms and conditions, and on the Limited Warranty, Limitation of Remedies and Limitation on Actions and Liability provisions below, that the price would be substantially higher if Seller could not limit its liability as herein provided and that Buyer accepts these provisions in exchange for such lower prices.

2. **LIMITED WARRANTY.** All products manufactured by Seller are warranted to be free from defects in material and workmanship under normal use and service, when installed, used and serviced in the manner intended. THIS EXPRESS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

3. **LIMITATION OF REMEDIES.** Buyer's sole and exclusive remedy against Seller will be limited, at Seller's option, to the repair or replacement by Seller of any nonconforming product for which claim is made by Buyer or to the issuance of a credit for such nonconforming product in accordance with these terms and conditions provided Buyer obtains a return material authorization from Seller and Seller is given a reasonable opportunity to inspect the product and confirm such nonconformity. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Seller is willing and able to repair or replace the nonconforming product and, in any event, Seller's liability for any damages due Buyer shall be limited to the purchase price of the nonconforming products. THIS PARAGRAPH DETAILS BUYER'S SOLE AND EXCLUSIVE REMEDY FOR BREACH OF WARRANTY.

4. **LIMITATIONS ON ACTIONS AND LIABILITY.** The statute of limitations applicable to all claims arising under this agreement shall be one year from the date the claim accrues. SELLER WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE OR INJURY RESULTING FROM DELAY IN DELIVERY OF THE PRODUCTS OR FOR ANY FAILURE TO PERFORM WHICH IS DUE TO CIRCUMSTANCES BEYOND ITS CONTROL. THE MAXIMUM LIABILITY, IF ANY, OF SELLER FOR ALL DAMAGES, INCLUDING WITHOUT LIMITATION CONTRACT DAMAGES AND DAMAGES FOR INJURIES TO PERSONS OR PROPERTY, WHETHER ARISING FROM SELLER'S BREACH OF THIS AGREEMENT, BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER TORT WITH RESPECT TO THE PRODUCTS, OR ANY SERVICES IN CONNECTION WITH THE PRODUCTS, IS LIMITED TO AN AMOUNT NOT TO EXCEED THE PRICE OF THE PRODUCTS. IN NO EVENT SHALL SELLER BE LIABLE TO BUYER FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOST REVENUES AND PROFITS, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE RIGHT TO RECOVER DAMAGES WITHIN THE LIMITATIONS SPECIFIED IS BUYER'S EXCLUSIVE ALTERNATIVE REMEDY IN THE EVENT THAT ANY OTHER CONTRACTUAL REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

5. **PRICES, TERMS AND SHIPMENT.** The prices for the products may be adjusted by the Seller to prices in effect at the time of shipment. All prices are Net 30, no cash discount is allowed unless otherwise specified by Seller, and no set-offs or counterclaims are allowed unless agreed to in writing by Seller. In addition to the prices specified, Buyer agrees to pay any federal, state or local excise, use, occupational, or similar tax now in force or to be enacted in the future, assessed against Seller or Buyer by reason of this transaction. All shipments under this order shall be made F.O.B. Seller's plant unless otherwise specified. Buyer shall assume freight charges and risks of transportation, including delay, damage, and loss, unless otherwise specified by Seller. In the absence of specific instructions, Seller reserves the right to select a carrier and to specify the routing in all shipments.

6. **DELIVERY SCHEDULES.** The promised delivery date is the best estimate possible of when the products will be shipped. Seller shall not be liable for any loss, damage, incidental or consequential damages due to delays. In the case of deliveries scheduled to be made over an extended period, the price to be paid by Buyer shall be that price in effect at the time of the shipment.

7. **VARIATIONS IN QUANTITIES.** Deliveries scheduled to be made over an extended number of shipments may vary from Buyer's order in quantities not to exceed ten percent (10%), plus or minus, of each product involved (unless otherwise agreed to in writing) and the billing shall be adjusted accordingly.

8. **SHORTAGES.** Claims for shortages must be made by Buyer within 15 days of its receipt of shipment. Seller will not be responsible for any claim for shortage not reported within that period.

9. **RETURNED GOODS.** Products may be returned only upon Seller's approval and issuance of a return authorization number.

10. **PATENT OR TRADEMARK INFRINGEMENT.** If the goods sold hereunder are to be prepared for manufacture according to the Buyer's specifications, Buyer shall defend, hold harmless and indemnify Seller against any claim, liability, costs or attorneys fees incurred in relation to any claim for patent or trademark infringement.

11. **FORCE MAJEURE.** Seller shall not be liable for any delay in delivery or for non-delivery, in whole or in part, caused by the occurrence of any contingency beyond the control either of Seller or of suppliers to the Seller, including but not limited to failure or delay in transportation, acts of any government or any agency or subdivision thereof, judicial action, labor disputes, fire, accident, or acts of nature, shortage of labor, fuel, raw material or machinery or technical failure. If any contingency occurs, Seller may allocate production and deliveries among Seller's customers.

12. **CONFIDENTIALITY.** In the event Buyer's personnel visit Seller's plant or Buyer otherwise receives any proprietary or confidential information from Seller, such information shall be retained as confidential by Buyer and not be used or disclosed to any third party without the written consent of Seller.

13. **CREDIT APPROVAL.** Shipment and delivery of goods and performance of work shall at all times be subject to the approval of Seller's credit department and Seller may at any time decline to make any shipment or delivery or perform any work except upon receipt of payment or upon terms and conditions or security satisfactory to Seller.

14. **CANCELLATION.** Orders may only be cancelled with Seller's written approval. In the event of cancellation of an order, or any part hereof, incorporating special material, parts, components, etc., Buyer shall pay: (a) the contract price of all completed items; (b) that portion of the contract price that is equal to the degree of completion of products in process, effective on the date notice of cancellation is received; (c) the cost of any materials and supplies which Seller shall have purchased to perform and which cannot be readily resold or used for other or similar purposes; and (d) charges for cancellation of tool orders or tool removal charges.

15. **DEFAULT.** Performance by Buyer may be terminated for Seller's default, wholly or in part, only if prior to receipt by Seller of notice of termination, Seller has received notice in writing specifying such default, and such default is not excusable under any provision hereof, and such default has not been remedied within thirty (30) days after receipt by Seller of such notice of default. Delivery of nonconforming products by Seller shall give Buyer the rights set forth in paragraph 3 hereof but shall not be deemed a default for purposes of termination. In the event of termination for default, Buyer shall be relieved of the obligation to pay for work not performed by Seller prior to the effective date of such termination. A default on Seller's part shall not subject Seller to liability, through payment by Seller, set-off or otherwise, for any other damages, whether direct, consequential or incidental, and whether brought under theories of contract or tort.

16. **ASSIGNMENT.** No order or any claim against Seller arising directly or indirectly out of or in connection with an order shall be assignable by Buyer without the prior written consent of Seller.

17. **PATENTS, INVENTIONS, TECHNICAL DATA.** Buyer does not and shall not acquire ownership or any rights in Seller's patents, inventions and/or technical data under any order, regardless of when such patents, inventions, and/or technical data may be or have been issued, conceived, generated or produced. All Seller patents, information and/or technical data are reserved by Seller, and the same shall not be reproduced or used by Buyer for any purpose whatsoever without Seller's written permission.

18. **NONCONFORMING BUYER FURNISHED PARTS AND/OR MATERIALS.** Seller will notify Buyer following discovery that any parts and/or materials furnished by Buyer are nonconforming or have been damaged or are for any other reason unsuitable for further processing by Seller. Any Seller responsibility for further loss, damage, destruction or deterioration of such parts and/or materials shall thereupon cease, and all risk of further loss, damage or destruction or deterioration shall pass to Buyer. Seller shall be entitled to charge Buyer for storage of such parts and/or materials if they have not been removed from Seller premises within ten (10) days after Seller gives the aforesaid notice.

19. **REMEDIES.** The rights and remedies reserved to Seller shall be cumulative and additional to all other remedies provided by law or equity. Seller shall be entitled to recover costs and attorney fees in the enforcement or defense of any rights under any order.

20. **PAST-DUE ACCOUNTS.** Interest on all past-due accounts shall accrue and shall be payable by Buyer to Seller at the maximum rate of interest allowed by law.

21. **GOVERNING LAW.** All orders shall be construed, interpreted and the rights of the parties determined in accordance with the laws of the State of Michigan.

22. **ENTIRE AGREEMENT.** This instrument contains the entire agreement of the parties relating to the subject matter hereof and may not be waived, changed, modified, extended or discharged orally but only by agreement in writing and signed by the party against whom enforcement of any such waiver, change, modification, extension or discharge is sought.

23. **PROGRAMS.** All allowances, rebates, and other programs are payable if Buyer's accounts (including those of your subsidiaries and affiliates) are current with all Masco subsidiaries and affiliates. If the accounts are not current, the rebate is considered not earned or payable. In addition, rebates are not earned or payable if the ratings issued by any agency, such as S&P, Moody's, or Fitch, relating to Buyer's company, parent, subsidiaries, or affiliates are lower than investment grade quality. Any earned payment may be withheld or be used to satisfy any of the accounts or other obligations to a Masco subsidiary or affiliate.



25 YEAR LIMITED WARRANTY

Subject to the conditions and limitations in this Limited Warranty, BOW guarantees its FLOWGUARD GOLD pipe and fittings against defects resulting from faulty manufacturing for 25 years from the initial date of sale by BOW. BOW will not be liable for damages caused by raw materials or component defect failures.

Defects and failures must be reported to BOW within 30 days after such failure occurs. The claimant under this Limited Warranty will be required to return the product to BOW at claimant's expense for analysis by BOW. If the conditions of this Limited Warranty are met, BOW will ship, free of charge and freight prepaid, a quantity of product equal to the failed product or will reimburse the purchase price of the failed product at BOW's option. In no case, will claims for labor charges, consequential property damage or personal injury be honored.

This Warranty is the only Warranty made by BOW and is expressly in lieu of all other warranties expressed by anyone or implied, including implied warranties of merchantability or fitness for a particular purpose.

The Limited Warranty will only apply:

1. If the product is installed in accordance with good plumbing practices, applicable code requirements and BOW's current published installation instructions and,
2. If the product is not misused, abused, kinked, mishandled, damaged, improperly stored, or exposed to excessive heat, cold or pressure or incompatible media.

CONDITIONS OF SALES

PRICES:

Prices are subject to change without notice.
All catalogue prices shown are list.

TERMS:

2% 30 days, net 45 days from date of invoice.
Interest rate of 1-½% per month will be applied to overdue accounts.

FREIGHT:

Freight is prepaid on orders totaling \$2500.00 net.
All products except ABS Pipe may be combined.

MINIMUM ORDER:

The minimum order is \$250.00 net.

BROKEN CARTONS:

BOW will automatically ship full carton quantities.

BACKORDERS:

All backorders are shipped unless otherwise indicated on the packing slip. Additions to backorders are not accepted.

RETURNED GOODS:

All returns must be approved in advance and require a "Returned Goods Authorization"(RGA#) issued by BOW Customer Service.

Shipping instructions are provided on the Returned Goods Authorization Form. Returned goods are subject to a minimum 25% restocking charge.

No returns are allowed after six (6) months from date of invoice.

ORDER FULFILLMENT OR BILLING ERROR:

Customer must notify BOW Customer Service of any error in filling or invoicing of an order within ten (10) days of receipt to preserve claim for adjustment.

DAMAGED OR MISSING GOODS:

Customer must note on Bill of Lading or Freight Bill any damaged or missing goods and must file claim with the carrier.



BOW INDUSTRIAL CORPORATION Champlain, NY
Tel: 800.852.8527 info@bow-group.com
Fax: 800.526.5668 www.bow-group.com

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062012





CENTRAL BRASS LIMITED WARRANTY

The Central Brass Company provides to the original consumer the following warranties for Genuine Central Brass manufactured products and components used in commercial or residential applications.

Central Brass Company will replace, free of charge, to the original consumer purchaser, any and all parts that prove defective under normal installation, use, and service. This warranty does not cover damage or defects due to normal wear and tear, misuse, abuse, accident, or improper installation. Replacement parts can be obtained from your local dealer or directly from Central Brass Company. Central Brass Company recommends using a certified plumber for all faucet installation and repair. Dated proof of purchase must accompany all warranty claims.

FAUCET WARRANTY

The Faucet, defined as any metal cast, forged, stamped or formed portion of the product, not including moving parts or other components covered under other Central Brass warranties, is warranted against manufacturing defects for the life of the product.

CARTRIDGE WARRANTY

Genuine Central Brass cartridges incorporated in Central Brass products are warranted against manufacturing defects for a period of five (5) years from the date of purchase.

SENSOR FAUCETS

The mechanics of the Central Brass Sensor Faucets are warranted for five (5) years from the date of installation. The electronics and solenoid are warranted for a period of one (1) year from the date of installation.

FINISH WARRANTY - COMMERCIAL

PVD finishes installed in public or commercial areas are warranted not to corrode, tarnish or discolor for a period of five (5) years from date of purchase.

FINISH WARRANTY – RESIDENTIAL

PVD finishes installed in residential use applications are warranted not to corrode, tarnish or discolor for the life of the product.

[Central Brass Dealer List](#) (PDF / 36.7 KB)

PART NUMBER SEARCH

SEARCH

FlowGuard Gold® CPVC CTS Limited Warranty

Charlotte Pipe and Foundry Company (Charlotte Pipe®) warrants to the original owner of the structure in which its FlowGuard Gold CTS CPVC Pipe and Fittings (the "Products") have been installed, that the Products will be free from manufacturing defects and conform to currently applicable ASTM standards under normal use and service for a period of ten (10) years. Buyer's remedy for breach of this warranty is limited to replacement of, or credit for, the defective product. This warranty excludes any expense for removal or reinstallation of any defective product and any other incidental, consequential, or punitive damages. **This limited warranty is the only warranty made by seller and is expressly in lieu of all other warranties, express and implied, including any warranties of merchantability and fitness for a particular purpose.** No statement, conduct or description by Charlotte Pipe or its representative, in addition to or beyond this Limited Warranty, shall constitute a warranty. This Limited Warranty may only be modified in writing signed by an officer of Charlotte Pipe.

This Limited Warranty will not apply if:

- 1) The Products are used for purposes other than the transmission of domestic water.
- 2) The Products are not installed in good and workmanlike manner consistent with normal industry standards; installed in compliance with the latest instructions published by Charlotte Pipe and good plumbing practices; and installed in conformance with all applicable plumbing, fire and building code requirements.
- 3) This limited warranty does not apply when the products of Charlotte Pipe are used with the products of other manufacturers that do not meet the ASTM standard or that are not marked in a manner to indicate the entity that manufactured them.
- 4) The Products fail due to defects or deficiencies in design, engineering, or installation of the water distribution system of which they are a part.

All products manufactured by Charlotte Pipe and Foundry Company are proudly made in the U.S.A.



You can't beat the system.®

Charlotte Pipe and "You can't beat the system" are registered trademarks of Charlotte Pipe and Foundry Company.
FlowGuard Gold is a registered trademark of Lubrizol Corp.

- 5) The Products have been the subject of modification; misuse; misapplication; improper maintenance or repair; damage caused by the fault or negligence of anyone other than Charlotte Pipe; or any other act or event beyond the control of Charlotte Pipe.
- 6) The Products fail due to the freezing of water in the Products.
- 7) The Products fail due to contact with chemical agents, fire stopping materials, thread sealant, plasticized vinyl products, or other aggressive chemical agents not compatible with CPVC compounds.

Charlotte Pipe products are manufactured to the applicable ASTM standard. Charlotte Pipe and Foundry **cannot** accept responsibility for the performance, dimensional accuracy, or compatibility of pipe, fittings, gaskets, or couplings not manufactured or sold by Charlotte Pipe and Foundry.

Any Charlotte Pipe products alleged to be defective **must** be made available to Charlotte Pipe at the following address for verification, inspection and determination of cause:

Charlotte Pipe and Foundry Company
Attention: Technical Services
2109 Randolph Road
Charlotte, North Carolina 28207

Purchaser must obtain a return materials authorization and instructions for return shipment to Charlotte Pipe of any product claimed defective or shipped in error.

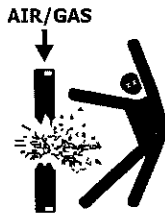
Any Charlotte Pipe product **proved** to be defective in manufacture will be replaced F.O.B. point of original delivery, or credit will be issued, at the discretion of Charlotte Pipe.

3/25/10

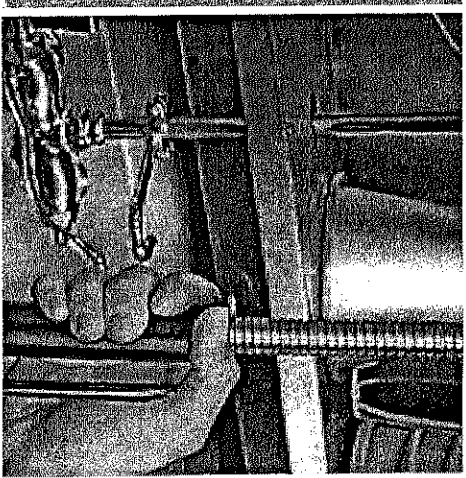
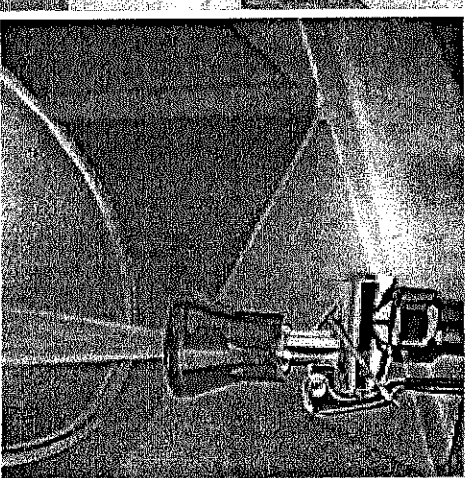
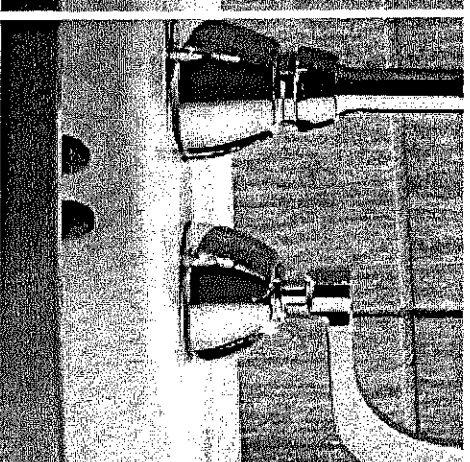
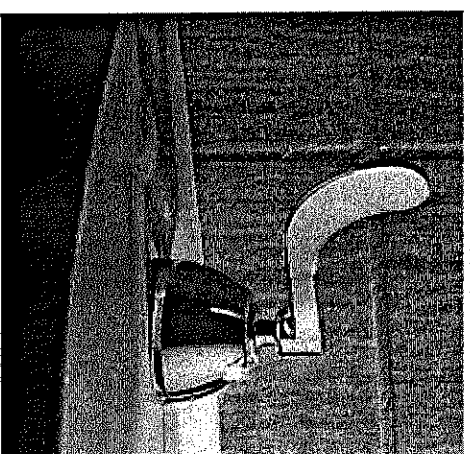
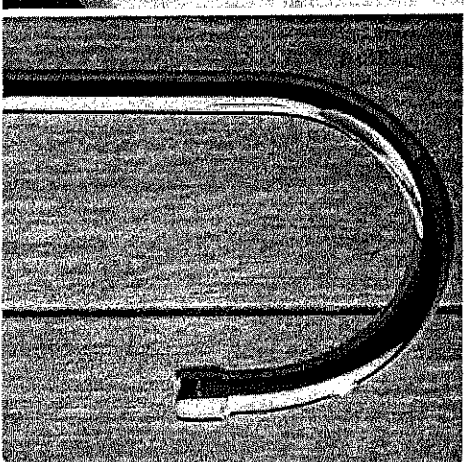
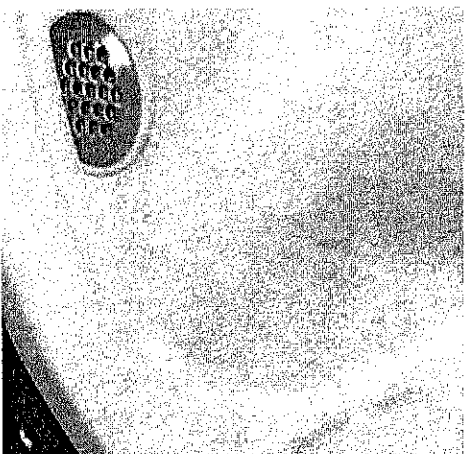
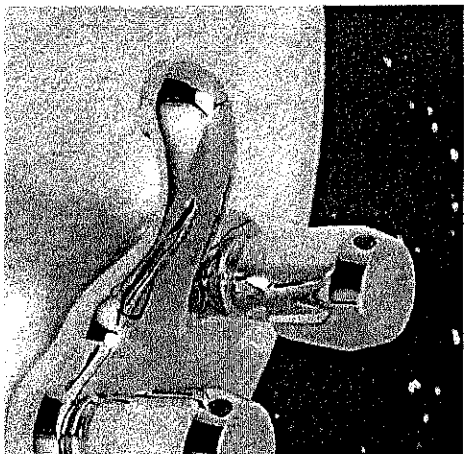
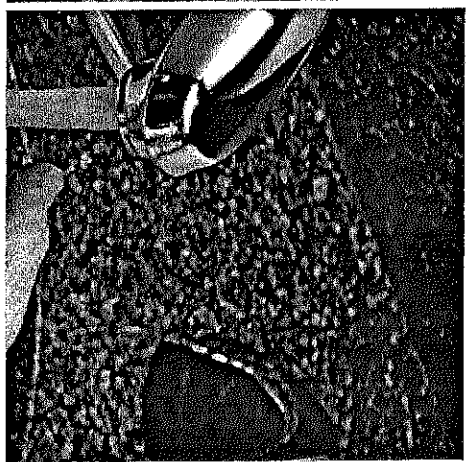
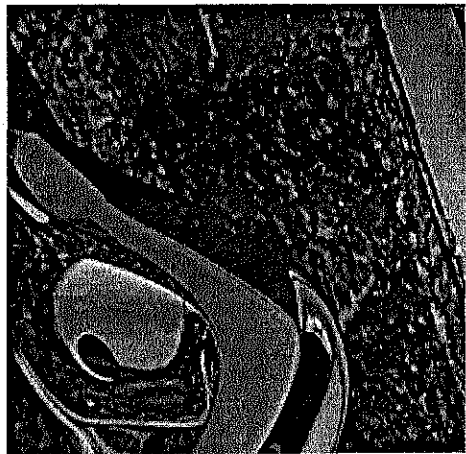
! WARNING

Testing with or use of compressed air or gas in PVC / ABS / CPVC pipe or fittings can result in explosive failures and cause severe injury or death.

AIR/GAS



- NEVER test with or transport/store compressed air or gas in PVC / ABS / CPVC pipe or fittings.
- NEVER test PVC / ABS / CPVC pipe or fittings with compressed air or gas, or air over water boosters.
- ONLY use PVC / ABS / CPVC pipe for water or approved chemicals.
- Refer to warnings in PPFA User Bulletin 4-80 and ASTM D 1785.



**Commercial
Catalog**
February, 2012

**CHICAGO
FAUCETS**
a Federal company

TO WHOM DOES THIS WARRANTY APPLY?

The Company extends the following limited warranty to the original user only.

WHAT DOES THIS WARRANTY COVER AND HOW LONG DOES IT LAST?

This warranty covers the following Commercial Products:

LIFETIME FAUCET WARRANTY

The "Faucet," defined as any metal cast, forged, stamped or formed portion of the Product, not including electronic or moving parts or other products separately covered by this Limited Warranty or water restricting components or other components, is warranted against material manufacturing defects for the life of the Product.

FIVE YEAR FAUCET WARRANTY

Certain Products and portions of the Product are warranted against material manufacturing defects for a period of five (5) years from the date of Product purchase. Products warranted against material manufacturing defects for a period of five (5) years from the date of Product purchase are referred to by the product numbers 42X, 43X, 15XX and E-Tronic™ - 4X, 5X, 6X, 7X, 8X and 9X. All zinc die cast portions of Product are warranted against material manufacturing defects for a period of five (5) years from the date of Product purchase.

FIVE YEAR CARTRIDGE WARRANTY

The "Cartridge", defined as the metal portion of any Product typically referred to by the product numbers containing 1-099, 1-100, 1-310, 377X, 217X and 274X, excluding any rubber or plastic components, is warranted against material manufacturing defects for a period of five (5) years from the date of Product purchase. All Cartridges included in the Company's Single Control or Shower Products also are warranted against material manufacturing defects for a period of five (5) years from the date of Product purchase.

ONE YEAR FINISH WARRANTY – COMMERCIAL

For Products used in commercial applications, the finish of the Product is warranted against material manufacturing defects for a period of one (1) year from the date of Product purchase.

ELECTRONIC FAUCETS AND METERING MECHANICALS WARRANTY

Electronic and metering faucets mechanicals are warranted against material manufacturing defects for a period of five (5) years from the date of Product purchase.

ELECTRONIC FAUCETS ELECTRONICS AND SOLENOID WARRANTY

Electronic faucets electronics and solenoid are warranted against material manufacturing defects for a period of three (3) years from the date of Product purchase. This warranty does not cover the life of the battery. The Company offers **NO WARRANTY** for Product batteries.

THIRTY DAY WARRANTY – PALM DEVICES

Palm devices are reconditioned and are warranted against material manufacturing defects for a period of thirty days from the date of device purchase. The Company offers **NO WARRANTY** for batteries, software (on a CD or from a website), damage the Palm device or software allegedly causes to any system, set-up instructions, adaptors or other equipment used with the device.

OTHER WARRANTIES

All other Products not covered above are warranted against material manufacturing defects for a period of one (1) year from the date of Product purchase.

Limited Warranty

WHAT THIS WARRANTY DOES NOT COVER

The Company will not be liable for any labor, transportation or consequential expenses not specifically stated above. There is **NO WARRANTY** in cases of damage in transit, negligence, abuse, abnormal usage, misuse, accidents, normal wear and tear, damage due to environmental or natural elements, failure to follow the Company's instructions, unauthorized repair, incorrectly performed maintenance or repair, improper installation or storage or use of acidic, abrasive cleaning materials. In order for this Warranty to apply, Buyer must retain and provide to the Company receipts showing date of Product purchase and documenting proper maintenance. Any oral or written description of the Products is for the sole purpose of identifying the Products and shall not be construed as an express warranty. **THE COMPANY SHALL NOT BE LIABLE TO BUYER, OR TO ANYONE CLAIMING UNDER BUYER, FOR ANY OTHER OBLIGATIONS OR LIABILITIES, INCLUDING, BUT NOT LIMITED TO, OBLIGATIONS OR LIABILITIES ARISING OUT OF BREACH OF CONTRACT OR WARRANTY, NEGLIGENCE OR OTHER TORT OR ANY THEORY OF STRICT LIABILITY, WITH RESPECT TO THE PRODUCTS OR THE COMPANY'S ACTS OR OMISSIONS OR OTHERWISE. THE COMPANY AND BUYER AGREE THAT THE EXPRESS WARRANTIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES. ALL OTHER EXPRESS WARRANTIES ARE DISCLAIMED. FOR COMMERCIAL PRODUCTS, ALL WARRANTIES IMPLIED BY LAW, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. FOR CONSUMER PRODUCTS, WARRANTIES IMPLIED BY LAW, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE FOR THE RELEVANT PRODUCT.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Any assistance the Company provides to or procures for Buyer outside the terms, limitations or exclusions of this warranty will not constitute a waiver of the terms, limitations or exclusions of this limited warranty, nor will such assistance extend or revive the warranty. The Company will not reimburse Buyer for any expenses incurred by Buyer in repairing, correcting or replacing any defective Products, except for expenses incurred with the Company's prior written permission.

HOW TO GET SERVICE

For complete warranty details, or to provide notice of a warranty claim or request warranty service, contact your Chicago Faucets Sales Representative or The Chicago Faucet Company, Customer Service, 2100 S. Clearwater Drive, Des Plaines, Illinois 60018 or 847-803-5000. As the Company's sole and exclusive obligation under this warranty (and Buyer's sole and exclusive remedy), upon prompt written notice of breach from Buyer during the warranty period, the Company will either replace or repair the defective Product or refund the wholesale purchase price, at its option, if an inspection by the Company discloses defects in material or workmanship covered by this warranty. These warranty provisions do not cover the battery shipped with the electronic products.

LIMITATION ON DAMAGES

IN NO EVENT SHALL THE COMPANY BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES. WITHOUT LIMITING THE FOREGOING, THE COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE A PALM DEVICE OR ANY SOFTWARE OR RELATED EQUIPMENT ALLEGEDLY CAUSES TO A SYSTEM OR OTHERWISE. THE COMPANY'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT AND THIS CONTRACT SHALL BE LIMITED TO AN AMOUNT EQUAL TO THE MONIES PAID TO THE COMPANY FOR THAT DEFECTIVE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HOW DOES STATE LAW APPLY?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Restrictions Apply.

Palm is trademarked by Palm Inc. and is not affiliated with The Chicago Faucet Company.

FINISHES All descriptions and prices are for a polished chrome finish. Material for exposed use will be in a polished chrome finish where as material for concealed use will be in a rough brass finish. If material could be used for both exposed and concealed installations then this material will be described and priced with a polished chrome finish. If a rough brass finish is desired please specify so and deduct 10% from the price listed for the polished chrome finish. If a special finish is desired such as satin chrome, satin brass or polished brass, please specify the finish and add 225% to the listed polished chrome finish price.

LIMITED WARRANTY *Delany Products* warrants all its products to be made of first class material, free from any defects. Each product will perform the service for which it is intended to in a thoroughly reliable and efficient manner as long as the product is properly installed and maintained for a period of one year from the date of purchase. During this said mentioned one year period *Delany Products* will either repair or replace any part or parts which are proven to be defective, only when the material is returned to *Delany Products* for inspection. This will be the only remedy available under this warranty policy. No claims will be allowed for labor, transportation or any other incidental costs. This warranty is only extended to the persons or organizations that purchased the material from a *Delany Products* distributor.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION LISTED ABOVE. IN NO EVENT IS *DELANY PRODUCTS* RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES OF ANY MEASURE.

RETURNED MATERIAL POLICY Written authorization must be obtained before the return of any material for any reason. Credit for returned material will be at the original purchased price. The returnee must enclose a copy of the invoice from which the material was purchased. All returns are subject to a 30% handling and restocking charge except for concealed material which is fabricated to a specific wall size and thus is subject to a 40% disassembly, handling and restocking charge. Any returned material that is damaged or not in original saleable condition will be returned to the sender in the same condition as we received it in.

ALL CREDITS FOR RETURNED MATERIAL CAN ONLY BE USED AGAINST FUTURE *DELANY PRODUCTS* PURCHASES.



see what Delta can do™

WARRANTY INFORMATION

Delta® Non-Electronic Lifetime Faucet and Finish Limited Warranty

Delta® Electronic Faucet Limited Warranty

Delta® Shower Base Limited Warranty

Delta® Shower Systems Limited Warranty

Delta® Acrylic with Innovex® Technology Bathtub/Shower and Shower Units Limited Warranty

Delta® Toilet Limited Warranty

DELTA® NON-ELECTRONIC LIFETIME FAUCET AND FINISH LIMITED WARRANTY

All parts and finishes of the Delta faucet are warranted to the original consumer purchaser to be workmanship for as long as the original consumer purchaser owns their home. Delta recommen installation and repair.

Delta will replace, **FREE OF CHARGE**, during the warranty period, any part or finish that proves workmanship under normal installation, use and service.

Replacement parts may be obtained by calling 1-800-345-DELTA (3358) or by writing:

**In the United States:
Delta Faucet Company
55 E. 111th Street
Indianapolis, IN 46280
U.S.A.**

This warranty is extensive in that it covers replacement of all defective parts and even finish, bu covered. **LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED.** Proof of purchase (original sales receipt) must be made available to Delta for all warranty claims. **THIS IS THE EXCLUSIVE V COMPANY, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING MERCHANTABILITY.**

This warranty excludes all industrial, commercial and business usage, of faucets whose purcha limited warranty from the date of purchase, with all other terms of this warranty applying except warranty is applicable only to Delta faucets manufactured after January 1, 1995.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damage. This exclusion may not apply to you. Any damages to this faucet as a result of misuse, abuse, or neglect. Delta replacement parts WILL VOID THE WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty applies only to Delta faucets installed in the United States of America, Canada and Mexico.

If you have any questions or concerns regarding our warranty plan, please view our Warranty FAQ at www.deltafaucet.com/customer-support/warranty.html or call 1-800-345-DELTA (3358).

DELTA® ELECTRONIC FAUCET LIMITED WARRANTY

All parts and finishes of the Delta® faucet are warranted to the original consumer purchaser to be free from defects in workmanship for a period of 5 years. Delta Faucet Company recommends using a professional plumber for installation.

Delta will replace, FREE OF CHARGE, during the warranty period, any part or finish that proves to be defective due to workmanship under normal installation, use & service. Replacement parts may be obtained by calling 1-800-345-DELTA or by writing to:

In Canada:
Masco Canada
Technical Service Centre
350 South Edgeware Road
St. Thomas, ON N5P 4L1
Canada

In the United States:
Delta Faucet Company
Product Service
55 E. 111th Street
Indianapolis, IN 46280
U.S.A.

This warranty is extensive in that it covers replacement of all defective parts and even finish, but does not cover LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR OTHER KIND OF LOSS OR DAMAGES ARE EXCLUDED. Proof of purchase (original sales receipt) must be made available to Delta for all warranty claims. THIS IS THE EXCLUSIVE WARRANTY OF DELTA FAUCET COMPANY, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING MERCHANTABILITY.

This warranty excludes all industrial, commercial & business usage, whose purchasers are hereby excluded from the date of purchase, with all other terms of this warranty applying except the duration of this warranty to Delta® faucets manufactured after January 1, 1995.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damage. This exclusion may not apply to you. Any damage to this faucet as a result of misuse, abuse, or neglect. Delta® replacement parts WILL VOID THE WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty applies only for Delta® faucets installed in the United States of America, Canada, and Mexico.

BATTERIES NOT INCLUDED.

DELTA® SHOWER BASE LIMITED WARRANTY

All parts and finishes of the Delta® shower base are warranted to the original consumer purchaser and workmanship for the time periods listed below. Masco Bath recommends using a professional installer.

Masco Bath will replace, **FREE OF CHARGE**, during the warranty period, any part or finish that proves defective under normal installation, use and service for the time period listed below:

- Non-residential or commercial application - 3 years
- Residential applications - 5 years

This warranty is extensive in that it covers replacement of all defective parts and even finish, but does not cover labor. LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED. Proof of purchase (original sales receipt) must be made available to Masco Bath for all warranty claims. THIS IS THE EXCLUSIVE WARRANTY. MASCO BATH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. Any damages to this product as a result of misuse, abuse, or neglect WILL NOT BE COVERED BY THIS WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty applies only to Delta® Shower Bases installed in the United States of America, Canada and Mexico.

If you have any questions regarding technical support, installation or concerns regarding our warranty, visit our website, FAQ, email us, or call 1-866-909-3845.

DISCLAIMER: IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY DOES NOT COVER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS LOSS OF PROFITS, LOSS OF BUSINESS, LOSS OF DATA OR BUSINESS INTERRUPTIONS, OR OTHER DAMAGES ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE). THIS WARRANTY DOES NOT COVER DAMAGE OR DEFECTS RELATING TO MISUSE, ABUSE, NEGLIGENCE, ACCIDENT, ACTS OF GOD, REPAIRS OR ALTERATIONS NOT AUTHORIZED IN WRITING BY MASCO BATH, OR IMPROPER INSTALLATION.

DELTA® SHOWER SYSTEMS LIMITED WARRANTY

Your Delta® Shower System from Masco Bath consists of the following parts: acrylic shell, seat, shower pan, shower grate and shower drain assembly. All parts of the Delta® Shower System are warranted to the original consumer purchaser from defects in material and workmanship for the time periods listed below. Masco Bath recommends using a professional installer for all installation and repair.

Masco Bath will replace, **FREE OF CHARGE**, during the warranty period, any part that proves defective under normal installation, use and service for the time period listed below:

- Non-residential or commercial application - 3 years
- Residential applications - 5 years

This warranty is extensive in that it covers replacement of all defective parts but this is the only CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR REPLACEMENT LOSS OR DAMAGE ARE EXCLUDED. Proof of purchase (original sales receipt) from the origin number which is found on the lower front side of the right side wall must be made available to M IS THE EXCLUSIVE WARRANTY BY MASCO BATH, WHICH DOES NOT MAKE ANY OTHER INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damage exclusion may not apply to you. Any damages to this product as a result of misuse, abuse, or neglect

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province. This warranty applies only to Delta® Shower Systems installed in the United States of America, Canada and Mexico.

If you have any questions regarding technical support, installation or concerns regarding our website, visit our FAQ, email us, or call 1-866-909-3845.

DISCLAIMER: MASCO BATH MAKES NO IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE. Some states/provinces do not allow limitations on how long an implied warranty may last. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS LABOR EXPENSES) WHETHER CAUSED BY NEGLIGENCE, BREACH OF CONTRACT, TORT, OR OTHERWISE. Some states/provinces do not allow the exclusion of incidental or consequential damages, so the above limitation of exclusion may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from state/province to state/province. This warranty does not cover damage or defects relating to misuse, abuse, negligence, normal wear and tear, or alterations not authorized in writing by Masco Bath, or improper installation, storage or handling.

DELTA® ACRYLIC WITH INNOVEX® TECHNOLOGY BATHTUB/SHOWER AND SHOWER UNITS LIMITED WARRANTY

All parts and finishes of the Delta® acrylic with Innovex™ Technology bathtub/shower and shower units are warranted to the consumer purchaser to be free from defects in material and workmanship for the time periods listed below. Installation must be done by a professional plumber for all installation and repair. Masco Bath will replace, FREE OF CHARGE, any part or finish that proves defective in material and/or workmanship under normal installation and use as listed below:

- Non-residential or commercial application - 3 years
- Residential applications - 10 years

This warranty is extensive in that it covers replacement of all defective parts and even finish, but labor is not covered. LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED. Proof of purchase (original sales receipt) from the consumer purchaser must be made available to Masco Bath for all warranty claims. THIS IS THE EXCLUSIVE WARRANTY BY MASCO BATH, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you. Any damages to this product as a result of misuse, abuse, or neglect WILL NOT BE COVERED BY THIS WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province. This warranty applies only to Delta® Shower Bases installed in the United States of America, Canada and Mexico.

If you have any questions regarding technical support, installation or concerns regarding our wa
Frequently Asked Questions at www.deltafaucet.com/bathingsystems, email us at bathingsyste
5315.

**DISCLAIMER: IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND F
PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states do not all
warranty lasts, so the above limitation may not apply to you. **TO THE EXTENT PERMITTED BY
COVER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS LABOR EXPE
BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.** Some states
of incidental or consequential damages, so the above limitation of exclusion may not apply to y
rights, and you also may have other rights which vary from state to state. This warranty is not tr
cover damage or defects relating to misuse, abuse, negligence, normal wear and tear, accident
authorized in writing by Masco Bath, or improper installation, storage or handling.

DELTA® TOILET LIMITED WARRANTY

Chinaware

Chinaware parts of the Delta® toilet are warranted to the original consumer purchaser to be free
workmanship for as long as the original consumer purchaser owns the home in which the toilet
users, for 5 years from the date of purchase.

Mechanical Parts

Mechanical parts of the Delta® toilet are warranted to the original consumer purchaser to be free
workmanship for 5 years from the date of purchase or, for commercial users, for 1 year from the

Toilet Seat

Toilet seats of the Delta® toilet are warranted to the original consumer purchaser to be free for
for 1 year from the date of purchase. Toilet seats of the Delta® toilet are not designed or intend
warranty is given on the toilet seat if used for commercial purposes.

Delta Faucet Company will replace, free of charge, during the applicable warranty period, any p
material and/or workmanship under normal installation, use and service. Delta Faucet Company
plumber for all installation and repair. Replacement parts may be obtained by calling the applic

In the United States:
Delta Faucet Company
Product Service
55 E. 111th Street
Indianapolis, IN 46280
1 855 345-1345 (U.S.A.)
Customerservice@deltatoilet.com

In Canada:
Masco Canada Limited, Plumbing Group
Technical Service Centre
350 South Edgeware Road
St. Thomas, ON N5P 4L1
1 855 345-1345

Proof of purchase (original sales receipt) from the original purchaser must be made available to claims unless the purchaser has registered the product with Delta Faucet Company. This warranty is valid only for products installed in the United States of America and Canada.

DO NOT USE IN-TANK BOWL CLEANERS. Products containing chlorine or chlorine-related products should not be used in the toilet tank, which can cause leakage and property damage. Delta Faucet Company shall not be responsible for failure or damage caused by the use of in-tank bowl cleaners.

We recommend that you use only genuine Delta® replacement parts. Delta Faucet Company is not responsible for toilet failure resulting from misuse, abuse, neglect or improper or incorrectly performed installation, maintenance or repair.

Replacement as provided under this warranty is your exclusive remedy. Delta Faucet Company does not warrant incidental or consequential damages for breach of any express or implied warranty on the toilet. **LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF WHICH THIS WARRANTY IS SHORTER.** Some states/provinces do not allow limitations on how long an implied warranty may last, so these limitations and exclusions may not apply to you. Some states/provinces also do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. You may also have other rights which vary from state/province to state/province.

This is Delta Faucet Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please view our Warranty FAQs at customerservice@deltatoilet.com, or call us at the number above.



NIBCO® Copper Fittings Warranty

NIBCO INC. 50 YEAR LIMITED WARRANTY

Applicable to NIBCO INC. Copper Fittings

NIBCO INC. warrants each NIBCO® copper fitting to be free from defects in material and workmanship under normal use and service for a period of fifty (50) years from the date of original installation.

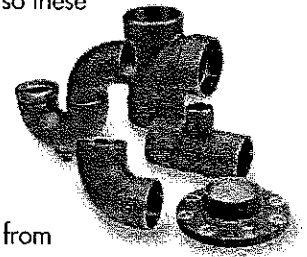
In the event any defect in material or workmanship occurs which the owner believes is covered by this warranty, the owner should immediately contact NIBCO Technical Services, either in writing or by telephone at 1.888.446.4226 or 1.574.295.3000. The owner will be instructed to return said product, at the owner's expense, to NIBCO INC., or to an authorized representative for inspection. In the event said inspection discloses to the satisfaction of NIBCO INC. that said fitting is defective in material or workmanship, it will be replaced at the expense of NIBCO INC. Replacements shall be shipped free of charge to the owner. This warranty is limited to the cost of repairing or replacing the product, including reasonable and customary installation.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY SPECIFICALLY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES OF EVERY TYPE AND DESCRIPTION RESULTING FROM ANY CLAIMED DEFECT IN MATERIAL OR WORKMANSHIP, INCLUDING BUT NOT LIMITED TO, PERSONAL INJURIES AND PROPERTY DAMAGES.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so these limitations may not apply to you.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country.



How to Order

State quantity, figure number and size for each valve or fitting you wish to order. See individual catalog pages for specific or special product designs.

HOW MANY TO ORDER

NIBCO® valves and fittings are decimal packed for your convenience in handling, shipping and stock-keeping. Number in master carton varies with item.

POLICY ON RETURNS TO FACTORY

No NIBCO valves and fittings are to be returned without prior written agreement. Transportation must be prepaid. A 20% charge will be made to cover cost of rehandling and reinspection.

TECHNICAL ASSISTANCE

Engineers, contractors, wholesalers or manufacturers may obtain special or technical assistance from any factory representative of NIBCO. Write, fax or phone.

NIBCO INC.
World Headquarters
1516 Middlebury Street
Elkhart, IN 46516-4740
USA

PH: 1.574.295.3000 or 1.888.446.4226
FAX: 1.574.295.3307 or 1.888.336.4226

To the best of our knowledge, the information contained in this publication is accurate. However, NIBCO does not assume any liability whatsoever for the accuracy or completeness of such information. Final determinations of the suitability of any information or product for the use to be contemplated is the sole responsibility of the user. The manner of that use, and whether there is any infringement of patents, is also the sole responsibility of the user.

NIBCO®

LIMITED PRODUCT WARRANTY*

FIRST YEAR - - The Manufacturer warrants every water cooler, packaged water chiller, fountain and accessory to be free from defects in material and workmanship under normal use for (1) year from date of installation or eighteen (18) months from date of shipment from the factory, whichever occurs first.

SECOND THROUGH FIFTH YEARS - The Manufacturer warrants the compressor and hermetically sealed refrigeration system, including cooling coils or tank assembly when part of the hermetically sealed refrigeration system, to be free from defects in material and workmanship under normal use for an additional four (4) years from the end of the one (1) year period described above. Packaged water chillers are not subject to the additional four (4) year warranty when used in chilled water commercial/industrial applications other than for potable water.

INSTALLATION AND OPERATION - The foregoing Limited Warranty applies only when the product is installed and operated in accordance with the Manufacturer's written instructions included with each unit. These products are designed to operate on 20 psi to 105 psi supply line pressure. Non-filtered Bi-level units require a minimum of 40 psi supply line pressure to ensure adequate stream height from each bubbler when activated simultaneously. Bi-level filtered models, regardless of supply line pressure, cannot provide adequate stream height from each bubbler when activated simultaneously. It does not apply to products which, on examination by the Manufacturer, or its agent, are found to have been subjected to accident, alteration, abuse, misuse, misapplications, corrosive type atmospheres, or abnormal use.

OWNER'S OBLIGATIONS - The owner has the obligation and responsibility to diagnose and/or make minor adjustments and to reimburse the authorized service center or the Manufacturer for any other repair not covered by the terms of this limited Warranty. Any appearance imperfections are to be noted at time of installation, and the installer or the supplier notified without delay. In the case of products located within the United States or Canada, the owner also has the obligation and responsibility to return the complete unit to the closest authorized service center or to the factory repair department. In the case of products located outside the United States or Canada, the owner is to return any part for which replacement is sought to the closest authorized service center or to the factory repair department.

MANUFACTURER'S OBLIGATIONS - When the product is located within the United States or Canada, the Manufacturer's obligation under this Limited Warranty is limited to the labor and parts to repair or replace any part which is expressly covered by this Limited Warranty at one of its authorized service centers or at its factory repair department. The Manufacturer's obligation also includes cost of outbound freight (but not express freight) of the part or parts from an authorized service center or the factory repair department, but only if the Manufacturer determines that the part or parts, and the purported defect or defects are covered by this Limited Warranty.

When the product is located outside the United States or Canada, the Manufacturer's obligation under this Limited Warranty is limited to providing a replacement part for any part expressly covered by this Limited Warranty which upon examination by the Manufacturer or his agent, is found to be defective, but does not include any obligation to provide labor or to pay labor costs incurred in connection with the replacement. The Manufacturer's obligations also includes cost of outbound freight (but not express freight) of the part or parts from the factory repair department to (but not beyond) the port in the United States from which the part or parts are shipped to their ultimate destination, but only if the Manufacturer determines that the part or parts, and the purported defect or defects, are covered by this Limited Warranty.

WHAT WARRANTY DOES NOT COVER - This Limited Warranty does not include payment for any field labor to provide for normal maintenance including adjustments such as water stream height, water temperature or electric eye sensitivity. The water system and regulating valve are not covered by this Limited Warranty if they become inoperative due to liming, sand or similar residue. This Limited Warranty is voided if repairs are made by an unauthorized party or the serial number data plate is removed or defaced. Normal deterioration of finish due to use and exposure is not covered by this Limited Warranty. The Manufacturer is not liable for repairs, whether cosmetic or structural, to walls where cooler and packaged water coolers are built into the wall. If inlet pressure is above 105 psi, a pressure regulator must be installed in the supply line. Any damage caused by reason of connecting this water cooler to supply line pressures lower than 20 psi or higher than 105 psi is not covered by this warranty.

PERSONS ENTITLED TO BENEFIT OF WARRANTY - This Limited Warranty is applicable only to (i) purchasers who purchase the product for resale in the ordinary course of business, and (ii) the first person who purchases the product other than resale.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE MANUFACTURER MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO ANY PERSON. THIS WARRANTY MAY NOT BE ALTERED, VARIED, OR EXTENDED, EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR, WHERE APPLICABLE, REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, COSTS OR SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONETARY LOSS.

This Limited Warranty gives specific legal rights and in some states of the United States there may be other rights which vary from state to state.

Elkay Sales, Inc
2222 Camden Court
Oak Brook, Illinois 60523
630.572.3192

ELKAY LIMITED LIFETIME SINK WARRANTY

Elkay warrants to the original purchaser of an Elkay stainless steel sink that Elkay will, at its option, replace or repair, without charge, such product if it fails due to a manufacturing defect for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers only stainless steel self-rimming drop-in sinks installed in a conventional countertop surface and stainless steel undermount sinks installed in a conventional solid surface countertop and applies to residential installations only. Elkay reserves the right to examine product in question and its installation prior to replacement.

WASTE FITTINGS AND ACCESSORIES ARE NOT WARRANTED

OTHER WARRANTY CONDITIONS ON SINKS

This warranty applies to sinks purchased after March 1st 2001 as shown on the purchaser's dated receipt. For sinks purchased prior to March 1st 2001, the applicable warranty at that time will be in effect. Our warranty does not cover product failure or damage caused by the use of optional Elkay accessories, abusive treatment, misuse, environmental factors, normal wear including dents and scratches, improper care and cleaning, use of aggressive and abrasive cleaners, damage due to handling or failure to follow the recommended procedures for installation, care and maintenance as detailed in the installation and care guide provided with every sink. This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part, or any other expense or loss.

This warranty does not cover obsolete, discontinued nor display products, whether such items are purchased at discount outlets and/or on-line or sold on clearance or close out.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied are given, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

TO OBTAIN SERVICE UNDER WARRANTY

1. Write to: Elkay Manufacturing Company
Attention: Consumer Services
2222 Camden Court
Oak Brook, IL 60523
2. Include a letter containing the following information:
 - a. Date of purchase and installation.
 - b. Proof of Purchase (copy of original dated invoice).
 - c. Description of nature of defect.
 - d. Model number or description of model and/or component part if possible.



LIMITED LIFETIME WARRANTY

Elkay warrants that all parts and finishes of its Elkay Residential brand faucets are free from defects in materials and workmanship for the life of the product, if purchased after 1996. This warranty covers the original consumer purchaser of the product only.

If the product should leak or drip during normal use, Elkay will provide, free of charge, a replacement cartridge. For other defects in material or workmanship, Elkay will, at its option, supply replacement parts (or if no longer available a comparable product). Elkay reserves the right to examine product in question and its installation prior to replacement.

What is not covered:

1. Damage caused by accident, negligence, misuse, abuse, improper installation or operation or failure to follow care or installation instructions enclosed with your product.
2. Damage occurring during shipment of the product (claims must be presented to the carrier).
3. Normal wear and tear.
4. Labor charges, costs of removal and reinstallation, and any damages to other property.
5. All industrial, commercial and business use whose purchasers are hereby extended a limited lifetime on mechanical parts and 5 years on finish.
6. Obsolete, discontinued nor display products, whether such items are purchased at discount outlets and/or on-line or sold on clearance or close out.

What you must do to obtain warranty service:

Either write to Elkay, attention Customer Care, 2222 Camden Court, Oak Brook, IL 60523 or call 1-800-223-5529. Please provide date of purchase and installation, description of nature of the defect, and model number or description of model and/or component part.

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY MAY NOT BE ALTERED, VARIED, OR EXTENDED, EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY ELKAY. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF ELKAY, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, COSTS PROPERTY DAMAGE OR OTHER MONETARY LOSS.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This warranty covers product installed in the United States and Canada.

ELKAY[®]

**COMMERCIAL SINKS AND FAUCETS
LIMITED WARRANTY**

Elkay warrants commercial sink and faucet products to be free of defects in workmanship and materials for a period of 5 years from the date of purchase. This warranty does not cover transportation or installation charges. Contact Elkay customer service (630-572-3192) for complete details and conditions.

TERMS

All prices shown are Trade/List, stated in U.S. currency and subject to change without notice.

MINIMUM INVOICE - None

PAYMENT TERMS - 1% 10th prox. NET 30 days unless otherwise stated. Shortage claim must be made to Fernco within 15 days after delivery.

FREIGHT TERMS - Prepaid and allowed on net orders of \$750.00 or more unless otherwise stated. All others will be prepaid and billed. Claims for loss or damage must be filed with the freight carrier.

SALES POLICY - Fernco products are available to any legitimate wholesaler, pipe manufacturer or distributor with approved credit.

RETURN POLICY - All returns must be preceded by factory authorization. Minimum 15% restocking charge will apply to all standard Fernco products. All materials returned to Fernco should be in original cartons and be in resalable condition. This amount is subject to change depending on condition of items returned to Fernco.

- Fernco Custom Parts are Non-Returnable
- Freight must be prepaid on all return shipments.
- Returns will not be allowed after 90 days of invoice date

LIMITED WARRANTY

Fernco warrants its product(s) against defects in workmanship or materials for one (1) year from date of original purchase (unless a shorter period is expressly provided with respect to a particular product). Fernco's total liability under any warranty, or any other claim arising in any way from the product or its use, is limited, at Fernco's option, to refund or replacement of any such product returned to Fernco within the one-year warranty period and determined by Fernco to be defective. To the extent permitted by law, Fernco disclaims and excludes any and all other warranties, express or implied, including without limitation any implied warranty of merchantability or fitness for a particular purpose, and in no event shall Fernco be liable for special, incidental or consequential damages. Failure to follow the installation instructions provided by Fernco will void this warranty. To make a warranty claim, purchaser should have the original receipt and contact Fernco, Inc. Customer Service Department, 810 503-9000. Purchaser is responsible for any shipping charges.

If state law preserves implied warranties, including implied warranties of merchantability and fitness for a particular purpose, such warranties are limited to one-year from the date of the original purchase and as otherwise set forth above. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so such limitation(s) or exclusion(s) may not apply to you.

This written warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Fernco, Inc.

300 S. Dayton St.
Davison, MI 48423
www.fernco.com
P: (810) 503-9000
F: (810) 503-1015

Fernco West


855 Linda Way
Sparks, NV 89431
www.fernco.com
P: (810) 503-9000
F: (810) 503-1015

Fernco Connectors LTD

850 Phillip Street E.
Sarnia, Ontario N7T 1Z6
www.ferncoconnectors.ca
P: (519) 332-6711
F: (519) 332-8610



www.fernco.com

We support recycling. 

Limited One Year Warranty

**FIAT PRODUCTS®
LIMITED ONE YEAR WARRANTY**

AS America, Inc. offers a limited warranty on Fiat Products to the original Purchaser consumer, both residential and commercial that products of its own manufacture shall be free of defects in material and workmanship for a period of One Year.

Under this warranty Fiat Products will, at its sole discretion, upon receipt of a written claim and proof of purchase, either (1) repair the product, (2) replace the product or any part therein with a Fiat Product of equal or similar type and size, or (3) refund to the consumer the wholesale price of the product received by Fiat Products. If Fiat Products elects to refund the wholesale price to the consumer, Fiat Products shall have no further obligation to its wholesale customer, or any contractor with respect to such product. Goods proven to be defective will be replaced after proper inspection, but no claims for damages incurred or for work done thereon will be allowed. Replacements when supplied will be shipped at no cost to the consumer.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void if:**

- 1) the product has been moved from its initial place of installation; 2) if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; 3) if it was not installed in accordance with Fiat Products instructions; or 4) if it has been modified in a manner inconsistent with the product as shipped by Fiat Products.

This warranty **DOES NOT COVER** any damages caused by the use of non-approved cleaners, improper installations or excessive abuse.

Fiat Products' right to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surround material such as tile or marble.

Fiat Products is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

In the United States:

AS America, Inc.
P.O. Box 6820
Piscataway, New Jersey 08855
Attention: Director of Consumer Affairs
For residents of the United States,
warranty information may also be obtained
by calling the following
toll free number: (800) 442-1902
www.fiatproducts.com

In Canada:


AS Canada, ULC
5900 Avebury Rd.
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (800) 387-0369
www.fiatproducts.com

In Mexico:

American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.fiatproducts.com

THIS WARRANTY IS NOT TRANSFERABLE FROM ORIGINAL CONSUMER PURCHASER.

Limited One Year Warranty



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800-245-6200 412-771-6300
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General's Limited Warranty



General's drain cleaning machines, Jet-Set water jets, Gen-Eye Micro-Scope, Gen-Ear LE water leak locators, and Cold-Shot Pipe Freezing Kits carry a one year limited warranty against defect or breakage except as noted below.

The Hot-Shot pipe thawing machines and all other Gen-Eye Pipe Inspection/Location Systems carry a two year limited warranty (except the LCD Monitor, DVDR, and SD Card Reader which are warranted for one year) against defect or breakage except as noted below. Should any part break or fail to work properly within the warranty period following purchase, it will be repaired or replaced at our discretion at no charge.

If a Flexicore® cable or Flexicore® Closet Auger should break during this period, it too will be repaired or replaced at our expense, the choice to be made by us. No adjustment can be made on kinked cables, since a kink is evidence of abuse and results from the use of too much pressure or use in too large a line. Also, no adjustment can be made where there is considerable wear at the point of the break, or if a hand cable is used in a power machine.

Some parts, such as cutters, leaders, push rods, jet hoses, and nozzles, are subject to severe wear and are repaired or replaced within one year only if a flaw in the material causes breakage.

"G", "L", and "R" type sectional cables are covered by a 90 day warranty, in accordance with the terms outlined above.

Damage due to negligence, rust, exposure to corrosive chemicals, improper usage, failure to follow instructions, accidents, or alteration from original design is not covered by this warranty.

In order to handle any adjustment with a minimum of delay, please follow this procedure:

1. Return the part to your wholesaler, and have them notify us immediately with complete information on the problem.
2. On power machines, we must have the serial number, the date of purchase, and the name of the wholesaler from whom your machine was purchased. To activate your machine warranty, your warranty card must be filled out and sent to us immediately after your machine is purchased.
3. We will then advise your wholesaler if the part should be returned to us and assign a return merchandise authorization (RMA) number. Ship freight prepaid, and you will be compensated for these charges if it is determined that the part is defective. If repairs are necessary due to conditions beyond our control, or if the item is out of warranty, we will do the work at the lowest possible cost, but a charge will be made.

This warranty is made in place of other warranties, expressed, statutory or implied, including those of merchantability and of fitness for purpose. General shall not be responsible for any incidental or consequential damages.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion of limitation of incidental or consequential damages, so these limitations may not apply to you.



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General Pipe Cleaners, Division of General Wire Spring Company
 1101 Thompson Avenue
 McKees Rocks, PA 15136 USA
 800-245-6200 or 412-771-6300
 FAX 412-771-2771
[E-Mail](#)

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Terms and Conditions of Acceptance

CANCELLATIONS: Orders accepted by Seller cannot be countermanded, cancelled, changed, or deliveries deferred except with the Seller's consent and upon terms that will indemnify Seller against loss.

CLAIMS: Seller will not be liable for any delay in its performance hereof, or for any damages suffered by Buyer, by reason of such delay, if caused by or arising from, directly or indirect, fires, floods, substantial damages to its plant, accidents, riots, acts of God, war, governmental interference or embargoes, strikes, labor difficulties, shortage of labor, fuel, power, materials, or supplies, transportation delays or any other cause or causes (whether or not similar in nature to any of those herein before specify Ed) beyond its control. OUR RESPONSIBILITY CEASES AFTER DELIVERY TO CARRIER. IF SHIPMENT ARRIVES IN DAMAGED CONDITION, SECURE PROPER NOTATION ON FREIGHT BILL AND FILE CLAIM AGAINST CARRIER. DO NOT RETURN GOODS WITHOUT OUR CONSENT.

CREDITS: Buyer agrees to make prompt payment of invoiced amount due in accordance with the terms of the contract. Seller reserves the right or option to modify, change or withdraw credit terms at any time without notice and to request guarantees, security or any payment in advance or extension of credit. On all past due accounts the legal rate of interest will be added and charged from net due date. Outstanding delinquent balances on all accounts shall, in addition to the above mentioned monthly interest charge, also include all costs of collection so incurred by Seller at any level of enforcement.

DESIGN: Hammond Valve, reserves the right to change design, specification, or materials without notice, due to a research and development program of continuous product improvement and reserves all rights to label products covered hereunder with appropriate directions or warnings as may be required in its opinion.

LIMITED WARRANTY: (for consumer, personal, family or household): Seller warrants the product to be free from defects in workmanship and material, and Seller will, without charge, repair the returned product which, upon inspection at Seller's premises, is found to have a defect, provided written notice thereof is given to Seller by buyer and the product is returned within 12 months after date of purchase. Notices and returns are to be made to Hammond Valve. Buyer's remedy for breach of this warranty is limited to such repair, but Seller will replace the returned product with an identical or conforming product where repair is unfeasible. This warranty does not cover deterioration by erosion or cutting or severing of resilient components or any cause of failure other than defective material or workmanship. Damage and/or labor charges incurred by Buyer incidental to repair or replacement are not included herein and are

specifically negated. This warranty shall also not apply where the product after purchase has been damaged by accident, careless handling or improper application, installation or use. Buyer assumes sole responsibility for the use or misuse of the product after purchase. Seller shall not be liable for incidental or consequential damage of any kind. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THAT THE LIMITATION ON EXCLUSION MAY NOT APPLY TO YOU. This warranty is extended only to the original retail purchaser of the product and his lawful successors utilizing same for personal, family, or household purposes for the balance of the warranty period. Any implied warranties construed to be applicable under State law are limited to both the time and terms of this express Limited Warranty. Where State laws may vary, return, repair or replacement of product shall be in accordance therewith as appropriate.

ORDER AND QUOTATIONS: All orders and quotations are subject to approval and acceptance by Hammond Valve. Seller's published prices are subject to change without notice, AND WILL BE INVOICED AT THOSE PRICES IN EFFECT AT TIME OF SHIPMENT. Prices include Seller's standard commercial packaging unless stated otherwise. Seller reserves the right to correct clerical or stenographic errors on all documents.

PATENTS: No sale of goods covered by this order shall grant to Buyer or anyone else, any license or right of any kind under any patent owned or controlled by Seller or under any patent which Seller has a license. Buyer agrees to indemnify Seller against, and save Seller, harmless from, any and all claims, liabilities, losses, or damages, sustained or incurred by Seller for, or by reason of any alleged patent infringement arising from the manufacture or sale of any product furnished Buyer which is not part of Seller's standard line offered by it to the trade generally in the usual course of Seller's business and to defend at Buyer's own expense any actions which may be brought against Seller, for or by reason of, such alleged infringement.

REPAIRS: All repairs are made on F.O.B. factory basis and transportation charges on materials returned for repairs to be prepaid. Where State laws may vary, return, repair or replacement shall be in accordance therewith as appropriate.

RETURNED GOODS:

SELLER'S WRITTEN AUTHORIZATION MUST BE OBTAINED before goods are returned for credit or exchange. (Full Cartons Only). Returns must be made 180 days from date of the original shipment. Goods returned to accommodate purchases will be credited at invoice price or prevailing price at time of return whichever is lower. A minimum charge for inspection and handling of 25%, plus freight both ways and expense incurred in restoring goods to saleable conditions will be assessed on returns which are approved. Credit allowed on returned goods will be a material credit to be applied on future orders

Obsolete goods, or goods made on special order, and modifications of regular goods are not returnable.

TAXES: Prices on the merchandise described herein are exclusive of all city, state and federal taxes including without limitation, Federal,

State or municipal taxes on manufacturing, sales, receipts, gross income, occupation, use and similar taxes and exercises. Such tax or taxes not included in Seller's prices by express notation thereof will be added to the invoice as a separate charge and paid by Buyer.

TERMS: Multi-Turn and Quarter-Turn Valves: 30 days net.

Parts-minimum order \$100.00 net minimum value.

Complete valves-Minimum order \$200.00 net minimum value.

Full freight Allowed order is \$5,000 net.

NOTE: 5% SURCHARGE WILL BE APPLIED AGAINST ORDERS FOR BROKEN CARTON QUANTITIES.

Prepaid Freight or cartage charges, which are added to the invoice, are not subject to cash discount.

FREIGHT: Freight allowed orders will be shipped via the carrier of our choice. If requested to ship other than our choice, any additional freight charges incurred must be borne by customer. Freight is not allowed on UPS, Parcel Post or air shipments.

WARRANTY: (NON-CONSUMER): Seller warrants the merchandise to be free from defects in workmanship and material and Seller will without charge repair any returned merchandise which upon inspection at Seller's factory is found to have such a defect, provided written notice thereof is given to Seller by Buyer and the merchandise is returned within 12 months after date of delivery hereunder. Buyer's remedy for breach of this warranty is limited to such repair, but Seller at its option may replace the returned merchandise with conforming goods. Damage and/or labor charges incurred by Buyer incidental to repair or replacement are not included herein and are specifically negated. This warranty shall not apply where the merchandise after delivery has been damaged by accident, careless handling, or improper application, installation or use. Buyer assumes sole responsibility for all consequences of the use or misuse of the merchandise by Buyer, its employees or agents, and Seller shall not be liable under any circumstances for incidental or consequential damages of any kind except as above set forth. SELLER MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE nor is there any other warranty, express or implied.

(NOTE: In the event that the merchandise covered by this Customer Acknowledgement is intended for consumer, personal, family, or household use. then the terms of the LIMITED warranty (as outlined in No.5) shall apply thereto in place of the foregoing.)

Effective with publication hereof it is the announced and declared policy of Hammond Valve, New Berlin, Wisconsin, a Wisconsin corporation, that it will determine with whom it shall do business and that this unilateral declaration is applicable and effective to any party regardless of nature, size or identity and regardless of any past or prior customer relationship.

Errors and Shortages: No claims for shortages, receipt of incorrect product, or clerical errors or otherwise, will be allowed unless reported in writing no later than thirty (30) days after Buyer's receipt of product. Issuance of credit is dependent upon the Company's approval.

Rev 02/19/2007












Confidential

EFFECTIVE DATE: July 1, 2011

PRODUCT CATEGORY: Household Disposers, Instant Hot Water Dispensers and Accessories

TYPE OF PRICE LIST: Wholesaler PRO Series® Price Sheet

Household Disposers (All models 115 volt, A.C., single-phase, 60Hz motors)

MODEL	FEATURES	PALLET QUANTITY	1-99	100-499	500-999	1,000
 <p>Evolution PRO Excel® For those who enjoy the very best kitchen appliances. PRO XL 23.4 lbs.</p>	<ul style="list-style-type: none"> • SoundSeal Plus™ technology • MultiGrind Plus™ technology • Jam-Sensor® circuit feature • Auto-Reverse Grind System® feature • Quiet Collar® sink baffle (antimicrobial) • 40-ounce stainless steel grind chamber and components • 1 HP Dura-Drive® motor • Full 10-year parts and in-home service warranty 	33				
 <p>Evolution PRO Essential® Ideal choice for a wide range of kitchens. PRO ES 19.6 lbs.</p>	<ul style="list-style-type: none"> • SoundSeal® technology. • MultiGrind® technology • Auto-Reverse Grind System® feature • Quiet Collar® sink baffle (antimicrobial) • 40-ounce stainless steel grind chamber and components • 3/4 HP Dura-Drive® motor • Full 8-year parts and in-home service warranty 	42				
 <p>Evolution PRO Compact® Perfect for small households or restricted cabinet space. PRO COM 18.7 lbs.</p>	<ul style="list-style-type: none"> • SoundSeal® technology. • MultiGrind® technology • Quiet Collar® sink baffle (antimicrobial) • 34.6-ounce grind chamber • Stainless steel grind components • 3/4 HP Dura-Drive® motor • Full 5-year parts and in-home service warranty 	45				
 <p>Evolution PRO Cover Control® Extra assurance of covered operation. PRO CC 23.5 lbs.</p>	<ul style="list-style-type: none"> • SoundSeal Plus™ technology. • MultiGrind® technology • Magnetic CoverStart® switch (batch feed) • Auto-Reverse Grind System® feature • Antimicrobial sink baffle • 40-ounce stainless steel grind chamber and components • 3/4 HP Dura-Drive® motor • Full 9-year parts and in-home service warranty 	33				
 <p>Evolution Septic Assist® Specifically designed for homes with septic systems. 21.0 lbs.</p>	<ul style="list-style-type: none"> • SoundSeal® technology • MultiGrind® technology • Injection system featuring Bio-Charge® solution • 40-ounce stainless steel grind chamber and components • 3/4 HP Dura-Drive® motor • Full 4-year parts and in-home service warranty 	24				
 <p>Contractor 333™ CNTR333 15.3 lbs.</p>	<ul style="list-style-type: none"> • Stainless steel grind components • 3/4 HP Dura-Drive® motor • Full 3-year parts and in-home service warranty 	59				
 <p>Badger 5XP® 15.3 lbs.</p>	<ul style="list-style-type: none"> • 3/4 HP Dura-Drive® motor • Full 3-year parts and in-home service warranty 	90				
 <p>Badger® 5 14.0 lbs.</p>	<ul style="list-style-type: none"> • 1/2 HP Dura-Drive® Motor • Full 2-year parts and in-home service warranty 	90				
 <p>Badger® 1 12.7 lbs.</p>	<ul style="list-style-type: none"> • 1/3 HP Dura-Drive® motor • Full 1-year parts and in-home service warranty 	102				

Accessory Item Service cord installed at factory \$3⁰⁰ each additional
(All Prices in U.S. Dollars. Prices and specifications subject to change without notice.)

PHONE ORDERS:
(800) 558-5712

FAX ORDERS:
(262) 321-0112

Visit our Website:
www.insinkerator.com

TERMS and CONDITIONS

PRICING POLICY:
Combination Orders Accepted (Household Disposers, Hot Water Dispensers and Water Heaters) for quantity bracket price.

PAYMENT TERMS:
2% 10th prox., NET 11th. State and Local Tax may be added if not for resale.

FREIGHT TERMS:
F.O.B. Sturtevant, Wisconsin or nearest inSinkErator warehouse. Freight prepaid and allowed, within the continental U.S. on shipments of 30 or more units. Total order to be shipped at same time to one destination.

RETURNED GOODS:
Return of merchandise will not be accepted without prior approval.

LOSS AND/OR DAMAGE IN TRANSIT:
Our liability ceases upon delivery of the goods to the carrier at our factory. Claims for damage and/or loss in transit to be made by the consignee against the carrier. We will assist and cooperate in the processing of such claims upon customer's request. See back page for complete terms and conditions.

PRO SERIES SALES POLICY:
The "PRO" Series models are intended exclusively for the plumbing contractor trade and will be sold only through plumbing wholesalers. InSinkErator WILL NOT SUPPLY THE "PRO SERIES" DISPOSERS TO ANY PLUMBING WHOLESALER WHO DISTRIBUTES THIS PRODUCT OTHER THAN TO THE PLUMBING CONTRACTOR TRADE.

SERVICE INFORMATION:
For service information call toll free 1-800-558-5700.

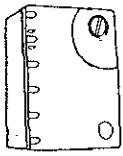


EMERSON
Appliance Solutions

InSinkErator Division
Emerson Electric Co.
4700 21st Street, Racine, WI 53406
1-800-558-5712

Chilled Water Tank & Cold Only Faucet (Tank & Faucet Sold Separately)

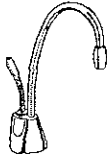
MODEL	FEATURES	MODEL	1-99	100-499	500-999	1000
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Chilled Water Tank
 Discontinued

- Chills to drinking water temperature of 38°F
- Compact design fits under the kitchen sink
- Quick and easy installation
- Perfect add on to your existing hot & cool instant hot water dispenser
- Full 3-year parts and in-home service warranty

CWT-00



Cold Only Faucet
 Discontinued

- Contemporary styling
- Durable all brass construction
- Spout swivels for convenience
- For use with the chilled water tank only
- Full 5-year parts and in-home service warranty

F-C1100C
 (Chrome finish)

F-C1100SN
 (Satin Nickel finish)

Filtration Systems

MODEL	FEATURES	1-99	100-499	500-999	1000
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F-201
 (Complete Filtration System)

- Reduces chlorine taste and odor for clean, refreshing taste
- Easily replaced Sanitary Quick-Change filter cartridge
- Quick-connect, push-in fittings
- NSF® Standard 42 listing
- 6-12 month recommended filter cartridge replacement



F-601R
 (Replacement Cartridges - 2/Pack)

- Reduces chlorine taste and odor for clean, refreshing taste
- Reduces lead, mercury, cysts, asbestos, lindane, benzene, carbofuran, p-dichlorobenzene, 2, 4-D and atrazine
- NSF® Standard 42 and 53 listing
- 6-12 month recommended filter cartridge replacement



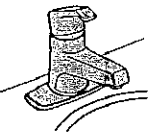
F-201R
 (Replacement Cartridges - 2/Pack)

- Reduces chlorine taste and odor for clean, refreshing taste
- NSF® Standard 42 listing
- 6-12 month recommended filter cartridge replacement

Water Heaters combine water heaters with disposers and hot water dispensers for price and freight allowance.

MODEL	FEATURES	MODEL	1-99	100-499	500-999	1000
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UltraSystems



UW-SS chrome finish

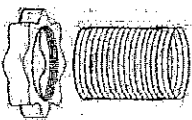
- Warm and cold water from a single cold water line
- 10.8 gallons warm water per hour
- 1300 watts, 10.8 amps, 120 volts, A.C.

UWL-SS chrome finish

- Warm and cold water from a single cold water line
- 6.25 gallons warm water per hour
- 750 watts, 6.25amps, 120 volts, A.C.

Hot Water Accessories

ITEM/DESCRIPTION	MASTER PACK	PRICE EACH
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EXT-10

Extension allows installation of any Wave® or View® dispenser in countertops up to 3" thick.
 Note: extension is now included and pre-installed on all Wave and View models.

Involve™ Series Instant Hot Water Dispensing Systems All models 750 watts, 120 volts A.C. except where noted. (Tank and Faucet Included)

MODEL	FEATURES	1-99	100-499	500-999	1000
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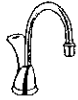
- Includes EXT10 extension for counters thicker than 3/4 inch
- Dispenses 60 cups/hour 200° F water
- Full 3-year parts and in-home service warranty

Includes 2/3-gallon stainless steel tank



HC-WAVE®
HOT & COOL

HC-WaveC-SS (Chrome)
 HC-WaveSN-SS (Satin Nickel)



H-WAVE®
HOT

H-WaveC-SS (Chrome)
 H-WaveSN-SS (Satin Nickel)



HC-VIEW®
HOT & COOL

HC-ViewC-SS (Chrome)
 HC-ViewSN-SS (Satin Nickel)



H-VIEW®
HOT

H-ViewC-SS (Chrome)
 H-ViewSN-SS (Satin Nickel)

Invite™ Series Instant Hot Water Dispensing Systems All models 750 watts, 120 volts A.C. except where noted. (Tank and Faucet Included)

MODEL	FEATURES	1-99	100-499	500-999	1000
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- Dispenses 60 cups/hour 200° F water
- Full 3-year parts and in-home service warranty

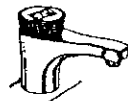
Includes 2/3-gallon stainless steel tank, except where noted



H990

H990C-SS (Chrome)
 H990BIS-SS (Biscuit)

H990W-SS (White)



H770

H770-SS (Chrome body/black handle)

500 watts, 115 volts A.C. (Tank and Faucet Included)

MODEL	FEATURES	1-99	100-499	500-999	1000
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HOT1

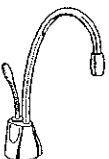
- Includes Compact 1/3-gallon copper tank
- Dispenses 40 cups/hr 190° F water
- Full 1-year parts and in-home service warranty

HOT1

(Polished stainless spout/
 black handle)

Foodservice Instant Hot Water Dispensers All models 1300 watts, 120 volts A.C. (Tank and Faucet Included)

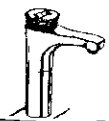
MODEL	FEATURES	1-99	100-499	500-999	1000
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C1300

- Food service grade dispenser
- Swivel gooseneck spout
- Durable all brass faucet
- Includes 2/3 gallon stainless steel tank
- Full 1-year parts and in-home service warranty

C1300
(Chrome)



H778

- Food service grade dispenser
- Includes 2/3-gallon stainless steel tank
- Dispenses 100 cups/hr 200° F water
- 4" extension sleeve
- Full 1-year parts and in-home service warranty

H778-SS
(Chrome body/black handle)

GUARANTEE:

The Jones Stephens Corporation guarantee shall be limited to replacement or credit, not to exceed the original purchase price, and shall not include any installation or labor charges of any kind. All Jones Stephens Corp. merchandise is guaranteed against defects in workmanship or material for a period of one (1) year from the date of purchase. Jones Stephens Corp. retains the right to determine if merchandise returned is defective, and its judgement shall be final in such matters.

SALES POLICY:

It is our policy to sell to the wholesale level only. Possession of this catalog does not constitute an offer to sell. Our prices are subject to change without notice. All orders will be shipped and invoiced at the prevailing price at the time of shipment. We reserve the right to adjust orders to standard package quantities unless otherwise stated on purchase order. We have no minimum charge.

CUSTOMER PICKUP ORDERS:

Customers must allow a minimum of two hours from order placement before picking up the order.

RETURNED GOODS:

No material will be accepted for return without prior authorization. A handling charge of 15% of original invoice value will apply to all returns unless otherwise noted. Material must be shipped prepaid freight within thirty (30) days following the receipt of the RGA number. Only material originally sold by JSC/LTC/Comfort Seats that is in clean and resalable condition shall be considered for return. Special orders and non-stock items are non-returnable.

SPECIAL ORDER MATERIALS:

Orders for special non-stock items are non-cancelable and non-returnable.

CLAIMS/DAMAGES:

It is the customer's responsibility to inspect incoming shipments for damage before signing receipt of materials. Claims for shortages and/or errors should be reported within the indicated timeframe. Truck Deliveries: Claims of errors, damages and/or shortages must be made within three (3) business days. Common carrier/UPS/FedEx shipments: Claims for errors and/or shortages must be made within five (5) business days after receipt of materials. Claims must be supported by a signed copy of the carrier's delivery receipt. All claims for damages or losses should be made directly to the carrier.

PLEASE NOTE:

Manufacturers' names mentioned in this catalog indicate brands our products will fit. It is not intended to imply the replacement part is manufactured by the brand name mentioned. The original equipment manufacturer has no responsibility for the quality or suitability of the repair parts sold by Jones Stephens Corp. Pictures in this catalog are intended as a general description only and, unless specified, do not represent any particular brand.

Jones Stephens Corporation
3249 Moody Parkway • P.O. Box 580
Moody, Alabama 35004
Phone: (205) 640-7200 or 1-800-355-6637
Fax: (205) 640-7070 or 1-800-462-6991

LT Connections
Highridge Business Park • 50 Keystone Blvd. East
Pottsville, PA 17901
Phone: 1-800-325-8999
Fax: 1-866-922-0076
Website: www.ltconnections.com

Knox Company
1330 Appling Street
Chattanooga, Tn. 37406

www.knoxsalescompany.com
knoxcompany@comcast.net
Phone 888-698-8926
Fax 888-698-8755

Shipping Point: Chattanooga, TN
Terms of Sale: 1%-10; Net 30 Days
Shipping Charges Prepaid on
Orders of \$700.00 net or more.

GUARANTEE: Knox Company guarantee on merchandise sold by them is for a period of one year from date of purchase against defects in material or workmanship.

Incoloy water heater elements have a guarantee of five years from date of purchase.

The guarantee is limited to replacement or credit and does not include any installation or labor charges of any kind. Knox Company retains the right to determine if merchandise is defective and its decision is final in such matters.

RETURNED GOODS: Knox Company will not accept any return merchandise without prior approval. There is a 15% restocking charge on goods returned for credit and all freight must be prepaid. Items must have been purchased from Knox Company.

GENERAL POLICY: Prices are subject to change without notice and all orders will be shipped and invoiced at prevailing price at time of shipment.

We reserve the right to adjust orders to standard package quantities.

SHIPMENT SHORTAGES: Please do everything possible to insure no one removes items from packages until all items have been account for. Knox cannot be held accountable for shortages, when packages sit around several hours or days, without verification.

WE HAVE NO MINIMUM CHARGE.



A Legendary Guarantee:

Legend Valve & Fitting warrants each valve manufactured in its ISO-9002 facilities to be free of defects in materials and workmanship for a period of 5 years from the date of purchase when properly installed and operated under normal use and service. Should one of these valves be proven defective, Legend will pay directly to the installing contractor \$25.00 to help offset the cost of replacement in addition to replacing the valve. For complete details of this legendary warranty, please contact us.



51245 Filomena Drive
Shelby Township, Michigan 48315

phone: (800) 752-2082 fax: (800) 835-4457

web: www.legendvalve.com
email: service@legendvalve.com



LT-WS0111



POLICIES & TERMS

Shipping Allowances

Discounts are determined on orders to one destination only. For any orders involving multiple "ship to" points, each destination will be considered a separate order subject to all terms and conditions.

Important Note: Due to HazMat charges, propane gas and gas kit items will stand alone at a minimum and prepaid amount of \$250 per ship to location.

LENOX® Max Power Propylene and Propane Gas and Kits only:

Freight will be prepaid and allowed on all orders totaling \$250 net value or more, and being shipped directly to an authorized LENOX distributor. We reserve the right to ship the least expensive and most practical route. We shall ship all orders F.O.B origin. **These minimums are completely separate and not combinable with any other LENOX products for freight allowance.**

LENOX Power Tool Accessories and Hand Tools only

(Excluding LENOX Max Power Propylene and Propane Gas and Kits):

Freight will be prepaid and allowed on all orders totaling \$250 net value or more, and being shipped directly to an authorized LENOX distributor. We reserve the right to ship the least expensive and most practical route. We shall ship all orders F.O.B origin.

Orders that qualify for freight allowances, but requesting special routing, including air transportation, will be charged.

ADD-ONS TO ORDERS

Add-ons will be honored as part of the original order if the original order has not been shipped in full and the add-on is received within two days of the original order. Items added to the original order will qualify for the same discount as the original order. Under no circumstances will add-on items increase the discount allowed on the original order.

Note: add-ons could cause a delay in your shipment - we make every effort to ship your orders in one complete shipment.

STANDARD PACKAGING

Any item ordered that does not conform to standard packaging will automatically be increased to the nearest higher standard quantity.

PAYMENT TERMS

Please refer to your invoice for the credit terms, due dates and remit-to address. If you are allowed a cash discount, the cash discount is allowed only on the value of merchandise not on shipping charges, tax, etc.. All unearned cash discounts will be charged back.

Note: invoices are sent via EDI, email or fax. All invoices should be received before your shipment arrives. Should you receive shipment and have not previously received the invoice, contact our Customer Financial Service Dept. before the invoice due date. Otherwise, any applicable cash discounts will be forfeited. All invoice terms are from date of invoice.

DISPUTES

We strive to ship every order on time, accurately and billed accordingly. However, should shipping or billing discrepancies occur, please pay and deduct supplying a debit memo with your remittance explaining your deduction. For shortages or receipt of incorrect merchandise please contact customer service for returns or reshipments and obtain an RMA number when necessary to reference on your debit memo.

Note: All invoiced line charges must be paid with in terms. Withholding payment of complete invoiced amount for discrepancies is not allowed. All short payments must be accompanied by a corresponding debit memo.

All prices, discounts, terms and policies are subject to change without notice.

LIMITED WARRANTY:

LENOX warrants to the original owner that its products are free from defects in material and workmanship for the following periods from the date of the original purchase: HandTools are warranted for the anticipated life of the tool; torches and torch accessories are warranted for three years. Please provide proof of date of purchase when making claim.

All other products are covered under our manufacturer's warranty which guarantees the products to be free from defects in material and workmanship for a period of 90 days.

This warranty does not apply to product that has been damaged as a result of improper maintenance, accident or other misuse, or which fails to operate due to normal wear and tear. This warranty is void if the product is repaired or modified in any way by anyone other than LENOX.

LENOX MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, CONCERNING THE PRODUCT OR THE MERCHANTABILITY OR FITNESS THEREOF FOR ANY PURPOSE. IN NO EVENT SHALL LENOX BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

TERMS AND CONDITIONS

Prices are subject to change without notice.

A minimum charge of \$75 net will apply on all orders.

A Quick Ship Fee of \$25 will apply to same day shipments of in stock valves. Contact your Leonard representative for details on the Quick Ship Program.

Shipments are FOB: Cranston, RI, with full freight allowed on \$2,500 wholesale net in the continental U.S.A. This freight allowance does not apply to partial shipments.

Federal or local sales taxes will be added to net price and paid by the purchaser where applicable.

RETURNED GOODS

Written authorization must be obtained before goods are returned. Transportation charges will be paid by the shipper.

Cabinet assemblies, RSC systems, Megatrons® and modified (non-standard) assemblies are non-returnable!

Goods must be returned within 60 days of shipment for credit. Special items will not qualify for credit (refer to original invoice for terms.)

Factory authorized returns must be carefully packed in proper containers and the shipping charges prepaid.

Handling, reconditioning or restocking charges will be determined by the factory and paid by the shipper.

No claim will be allowed for products damaged in transit, during or after installation, and expenses incurred with claims for which Leonard is not liable will be charged to the buyer.

LIMITED WARRANTY

Leonard Valve Company (hereinafter, "Leonard") warrants the original purchaser that products manufactured by Leonard will be free from defects in material or workmanship under normal conditions of use, when properly installed and maintained in accordance with Leonard's instructions, for a period of one year from the date of shipment. During this period, Leonard will at its option repair or replace any product, or part thereof, which shall be returned, freight prepaid, to the Leonard factory and determined by Leonard to be defective in materials or workmanship. Leonard provides no warranty, express or implied, which extends beyond the description contained herein. **LEONARD SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.** Nonetheless, some jurisdictions may not allow the disclaimer of certain implied warranties, in which case Leonard hereby limits such implied warranties to the duration of the limited warranty period contained herein. Some jurisdictions may not allow limitations on how long an implied warranty lasts, so the foregoing durational limitation may not apply to you. In no event will Leonard be liable for labor or incidental or consequential damages. Any alteration or improper installation or use of this product will void this limited warranty. If any provision of this limited warranty is prohibited by law in the applicable jurisdiction, such provision shall be null and void, but the remainder of this limited warranty shall continue in full force and effect.

SEVEN YEAR LIMITED THERMOSTAT WARRANTY

Leonard Valve Company warrants the original purchaser that DURA-trol® solid bimetal thermostats furnished in all New Generation High Low Systems, High Capacity Systems, Megatron® Complete Water Temperature Control Stations, and Classic High Low Systems will be free from defects in material or workmanship under normal conditions of use, when properly installed and maintained in accordance with Leonard Valve Company's instructions, for a period of seven years from the date of shipment. During this period the Leonard Valve Company will at its option repair or replace any such thermostat which shall be returned, freight prepaid, to the Leonard factory and determined by Leonard to be defective in materials or workmanship. There are no warranties, express or implied, which extend beyond the description contained herein. There are no implied warranties of merchantability or of fitness for a particular purpose. In no event will Leonard be liable for labor or incidental or consequential damages. Any alteration or improper installation or use of these products will void this limited warranty.

Leonard Valve Company
1360 Elmwood Avenue, Cranston, RI 02910 USA
Phone: (401) 461-1200 Toll Free: 800-222-1208
Fax: (401) 941-5310
info@leonardvalve.com www.leonardvalve.com



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WARR-16



WARRANTY INFORMATION BY SERIAL NUMBER

PARTS AND SERVICE DEPARTMENT
Lebanon, Tennessee
615-889-8900 / Fax: 615-547-1000
www.Lochinvar.com

Warranty Code Explanation

1. Water heater tanks for residential use have a six (6) year limited warranty effective 60 days from date of manufacture as determined by the serial number.
2. Water heater tanks for commercial use have a three (3) year limited warranty effective 60 days from date of manufacture as determined by the serial number.
3. Storage Tanks have a five (5) year limited warranty effective 60 days from date of manufacture as determined by the serial number.
4. Heat exchangers on copper-tube water heater models (IW, PF, CF, CW) have a five (5) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
5. Heat exchangers on copper-tube water heater models (EW, RW, CW 90-500) have a three (3) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
6. Heat exchangers on copper-tube boiler models (IB, PB, CH, CB & EB) have a ten (10) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
7. Heat Exchangers on stainless tube boiler models (KB 80-285, WB, WH) have a twelve (12) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
8. Heat Exchangers on stainless tube boiler models (KB 399-800, SB, FB) have a ten (10) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
9. Heat Exchangers on stainless tube water heater models (AW) have a five (5) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
10. Heat exchangers on copper-tube boiler models (RB, CB 45-260) have a twenty (20) year limited warranty effective 60 days from the date of manufacture as determined by the serial number.
11. All residential tank-type water heater parts have a six (6) year warranty from the date of purchase.
12. All other residential parts and all commercial parts have a one (1) year warranty from the date of purchase.
13. All shipping charges must be prepaid for any warranted item returned to Lochinvar at either Detroit, Michigan or Lebanon, Tennessee.

**THIS OUTLINE IS NOT A WARRANTY.
FOR COMPLETE INFORMATION, CONSULT THE WRITTEN LIMITED
WARRANTY OR LOCHINVAR'S CONSUMER PRODUCTS DIVISION.**



RESOURCES & SPECIFICATIONS

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WARRANTY INFORMATION

Manufacturer's Limited Lifetime Warranty – Vitreous China Products

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS. Mansfield Plumbing Products LLC warrants its china products, excluding plumbing fittings, toilet tank trim products - flush valve, ballcock and trip lever (see specific warranty exclusions outlined below for these products) to be free from defects in materials or workmanship for the lifetime of this product to the purchaser starting from the date of purchase. Mansfield Plumbing Products promises to provide a replacement china part for any china part of this product that proves upon our inspection and from the date of purchase, to be defective in material or workmanship. All labor for de-installation and re-installation and transportation costs or charges incidental to warranty service are to be borne by the owner. Mansfield Plumbing Products provides no warranties, written or oral, beyond those contained on the face hereof.

EXCLUSIONS: In no event shall Mansfield Plumbing Products be liable for incidental or consequential damages, for damages resulting from improper installation or for damages caused by handling, neglect, abuse or alteration. All implied warranties, including any warranty of fitness for any particular purpose of merchantability, or those that might arise from a course of dealing with the purchaser or usages of trade, are hereby disclaimed or excluded. Mansfield Plumbing Products warrants its toilet tank trim: ballcock, flush valve and trip lever and plumbing fittings products to be free from defects in material or workmanship for a period of one year from the date of purchase. Mansfield promises to provide a replacement toilet tank trim product for any tank trim product and/or plumbing fitting product that proves, upon our inspection and within one (1) year from the date of purchase to be defective in material or workmanship. All labor for de-installation and re-installation and transportation costs or charges incidental to warranty service are to be borne by the owner. Mansfield Plumbing Products shall not be responsible or liable for any failure or damage to its toilet tank trim, plumbing fittings or china products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite and/or other chemicals.

NOTE: Some states do not allow limitations on an implied warranty, and some states do not allow exclusions or limitations regarding incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state. No person is authorized to change, add to, or create any warranty or obligation other than set forth herein. This is our exclusive written warranty.

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.

© 1994 (Revised 4/2001) Mansfield Plumbing Products LLC

PHONE: 877-850-3060

FAX: 419-938-6234

EMAIL: custserv@mansfieldplumbing.com

Manufacturer's Limited One-Year Warranty – Toilet Tank Trim and Fittings Products

PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS. Mansfield Plumbing Products warrants its plumbing fittings and toilet tank trim including: ballcock, flush valve and trip lever products to be free from defects in materials or workmanship for a period of one (1) year from the date of purchase. Mansfield Plumbing Products promises to replace any of these products that proves upon

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SALES REPRESENTATIVE PORTAL



inspection and within one (1) year from the date of purchase to be defective in materials or workmanship. All labor for de-installation and re-installation and transportation costs or charges incidental to warranty service are to be borne by the owner. Mansfield Plumbing Products provides no warranties, written or oral, beyond those contained on the face herein.

EXCLUSIONS: In no event shall Mansfield Plumbing Products be liable for incidental or consequential damages, for damages resulting from Improper installation, or for damages caused by handling, neglect, abuse or alteration. Mansfield Plumbing Products shall not be responsible or liable for any failure or damage to its plumbing fittings or toilet tank trim: ballcock, flush valve and/or trip lever products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite or other chemicals. All implied warranties, including any implied warranty of fitness for any particular purpose or merchantability, or those that might arise from a course of dealing with the purchaser or usages of trade, are hereby disclaimed, and excluded.

NOTE: Some states do not allow limitations on an implied warranty, and some states do not allow exclusions or limitations regarding incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state. No person is authorized to change, add to, or create any warranty or obligation other than set forth herein. This is our exclusive written warranty.

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.

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FAX: 419-938-6234

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Moen products have been manufactured under the highest standards of quality and workmanship. Most Moen faucets are backed by Moen's Lifetime Limited warranty. Other Moen product warranties are listed [below](#).

Lifetime Limited Warranty

Moen® products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), that this faucet will be leak- and drip-free during normal use and all parts and finishes of this faucet will be free from defects in material and manufacturing workmanship. All other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of 5 years from the original date of purchase (the "Warranty Period" for non-homeowners).

If this faucet should ever develop a leak or drip during the Warranty Period, Moen will **FREE OF CHARGE** provide the parts necessary to put the faucet back in good working condition and will replace **FREE OF CHARGE** any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service. Replacement parts may be obtained by calling **1-800-289-6636** (Canada **1-800-465-6130**), or by writing to the address shown below. Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims. Defects or damage caused by the use of other than genuine Moen parts is not covered by this warranty. This warranty is applicable only to faucets purchased after December, 1995 and shall be effective from the date of purchase as shown on purchaser's receipt.

Moen Incorporated
25300 Al Moen Drive
North Olmsted, Ohio 44070-8022

This warranty is extensive in that it covers replacement of all defective parts and finishes. However, damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty. Moen will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to this faucet. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, nation to nation. Moen will advise you of the procedure to follow in making warranty claims. Simply write to Moen Incorporated using the address above. Explain the defect and include proof of purchase and your name, address, area code and telephone number.

[Lifetime Limited Warranty](#)
[Showerhead Warranty: Lifetime Limited Warranty](#)
[Five Year Limited Warranty](#)
[Warranty Information For Showerheads And Handhelds](#)
[Warranty for Donner Branded Bath Accessories](#)
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[Warranty for Moen Branded Bath Accessories](#)
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[ioDIGITAL™ System Limited Warranty](#)

Showerhead Warranty: Lifetime Limited Warranty

Moen products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser who purchases this product for use in his or her own home, for as long as the original consumer purchaser owns or rents that same home (the "Warranty Period" for homeowners), that this product will be free from defects in material and manufacturing workmanship during the coverage duration. All other purchasers (including, but not limited to purchasers for industrial, commercial and business use) are warranted for a period of 5 years from the original date of purchase (the "Warranty Period" for non-homeowners). Moen Incorporated will repair or replace the product free of charge, postage paid. Simply contact Moen at 1-800-BUY-MOEN for assistance.

Limitation of Liability and Exclusion of Damages:

OTHER THAN THE LIMITED LIFETIME WARRANTY STATED ABOVE, TO THE EXTENT PERMITTED BY LAW, MOEN DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. This warranty is your sole remedy and Moen shall not be liable for any damages, whether direct, indirect, incidental, special, consequential, exemplary, or otherwise, including lost revenues and lost profits, arising out of any theory or recovery, including statutory, contract or tort. Notwithstanding the term of any limited or implied warranty, or in the event that any limited warranty fails of its essential purpose, in no event will Moen's entire liability exceed the purchase price of this product. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

Care and Cleaning:

Like anything of lasting quality, Moen products and accessories require a certain amount of periodic care to preserve their finish. Clean your new Moen product with a mild soap, rinse thoroughly with warm water, and dry with a clean, soft cloth. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, or solvents for cleaning as they may damage the finish. Failure to comply with these cleaning instructions may void Moen's warranty.

Install this product with a certified backflow preventer, installed at the shower hose inlet, as required by the local plumbing code. Backflow preventer shall be installed per the manufacturer's installation instructions. Consult a plumbing professional for backflow preventers and the local plumbing code requirements. Third party certified to ASME A112.18.1/CSA B125.1 INS1294

Consumer Support

[Contact Us](#)
[FAQ](#)
[Warranty Information](#)
[Parts & Instruction Sheets](#)
[Installation Help](#)
[Locate MCS](#)
[Literature Center](#)
[Product Registration](#)

Moen Incorporated
25300 Al Moen Drive
North Olmsted, Ohio 44070-8022

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Five Year Limited Warranty

Moen products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser and parts of this product to be free from defects in material and workmanship during normal use, for (5) years from date of purchase. A replacement for any defective part will be supplied free of charge for installation by you. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is valid for the original purchaser only and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself. Moen will not be responsible for labor charges, and/or damage incurred in installation, repair or replacement, nor for incidental or consequential damages.

Some states, provinces, and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state, province to province, and nation to nation.

Moen Incorporated will advise you of the procedure to follow in making warranty claims. Simply write to Moen explaining the defect and include proof of purchase and your name, address and telephone number. The address is: Moen Incorporated, 25300 Al Moen Drive, North Olmsted, OH 44070-8022, or call our toll-free consumer Helpline: 1-800-289-6636.

In Canada, write to Moen Inc., 2816 Bristol Circle, Oakville, Ontario L6H5S7 or call: Toronto: 905-829-3400; Rest of Canada: 1-800-465-6130, and ask for Product Service.

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Warranty Information For Showerheads And Handhelds

One Year Limited Warranty

Moen products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser all parts of this product to be free from defects in material and workmanship during normal use, for (1) year from date of purchase. A replacement for any defective part will be supplied free of charge for installation by you. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is valid for the original purchaser only and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself. Moen will not be responsible for labor charges, and/or damage incurred in installation, repair or replacement, nor for incidental or consequential damages.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state, province to province, and nation to nation.

Moen Incorporated will advise you of the procedure to follow in making warranty claims. Simply write to Moen explaining the defect and include proof of purchase and your name, address and telephone number. The address is: Moen Incorporated, 25300 Al Moen Drive, North Olmsted, OH 44070-8022, or call our toll-free consumer Helpline: 1-800-289-6636.

In Canada, write to Moen Inc., 2816 Bristol Circle, Oakville, Ontario L6H5S7 or call: Toronto: 905-829-3400; Rest of Canada: 1-800-465-6130, and ask for Product Service.

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Warranty for Donner Branded Bath Accessories

Limited Warranty - If this product fails due to a defect in materials or workmanship within one year of original purchase, Creative Specialties International, a division of Moen Incorporated (CSI) will replace it free of charge, postage-paid. Simply contact CSI at 1-800-882-0116 for replacement information. This warranty does not cover products which have been abused, altered, damaged, misused, cut or worn. TO THE EXTENT PERMITTED BY LAW, CSI DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY: THIS WARRANTY IS YOUR SOLE REMEDY AND CSI SHALL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR OTHERWISE, INCLUDING LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OR RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT. NOTWITHSTANDING THE TERM OF ANY LIMITED OR IMPLIED WARRANTY, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL CSI'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

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Warranty for Moen Home Care Bath Safety Products

Limited Lifetime Warranty - If this product fails due to a defect in materials or workmanship at any time during the life of the product, Creative Specialties International, a division of Moen Incorporated (CSI) will replace it free of charge, postage-paid. Simply contact CSI at 1-800-882-0116 for replacement information. This warranty does not cover products which have been abused, altered, damaged, misused, cut or worn.

LIMITATION OF LIABILITY: OTHER THAN THE LIMITED LIFETIME WARRANTY STATED ABOVE, TO THE EXTENT PERMITTED BY LAW, CSI DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY IS YOUR SOLE REMEDY AND CSI

SHALL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR OTHERWISE, INCLUDING LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OR RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT. NOTWITHSTANDING THE TERM OF ANY LIMITED OR IMPLIED WARRANTY, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL CSI'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

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Warranty for Moen Branded Bath Accessories

Limited Lifetime Warranty - If this product fails due to a defect in materials or workmanship at any time during the life of the product, Creative Specialties International, a division of Moen Incorporated (CSI) will replace it free of charge, postage-paid. Simply contact CSI at 1-800-882-0116 for replacement information. This warranty does not cover products which have been abused, altered, damaged, misused, cut or worn.

LIMITATION OF LIABILITY: OTHER THAN THE LIFETIME LIMITED WARRANTY STATED ABOVE, TO THE EXTENT PERMITTED BY LAW, CSI DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY IS YOUR SOLE REMEDY AND CSI SHALL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR OTHERWISE, INCLUDING LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OR RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT. NOTWITHSTANDING THE TERM OF ANY LIMITED OR IMPLIED WARRANTY, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL CSI'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

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Moen Handshower and Slidebar Warranty

Moen® products have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser all parts of this product to be free from defects in material and workmanship during normal use, for (1) year from date of purchase. A replacement for any defective part will be supplied free of charge for installation by you. Defects or damage caused by the use of other than genuine Moen parts are not covered by this warranty. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty is valid for the original purchaser only and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself. Moen will not be responsible for labor charges, and/or damage incurred in installation, repair or replacement, nor for incidental or consequential damages.

Some states, provinces, and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state, province to province, and nation to nation. Moen Incorporated will advise you of the procedure to follow in making warranty claims. Simply write to Moen explaining the defect and include proof of purchase and your name, address and telephone number. The address is: Moen Incorporated 25300 Al Moen Drive, North Olmsted, Ohio 44070-8022, or call our toll-free consumer Helpline: 1-800-269-6636.

In Canada, write to Moen Inc., 2816 Bristol Circle, Oakville, Ontario L6H5S7 or call: Toronto, 905-829-3400; Rest of Canada, 1-800-465-6130, and ask for Product Service.

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Sink 5 Year Limited Warranty

Moen sinks have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser the Moen sink against defects in material and workmanship for a period of five (5) years from date of purchase. Any defective sink or mounting fasteners will be supplied FREE OF CHARGE for your replacement. We will not be responsible for any product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself.

Completion of the attached warranty card is not required in order to receive warranty coverage. This warranty does not include incidentals such as labor cost incurred for the installation of a replacement sink or consequential damages. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation may not apply to you.

This warranty applies only to the consumer use of the product and any inquiries regarding warranty claims are to be directed to:

Moen Incorporated
Attn: Consumer Services
25300 Al Moen Drive
North Olmsted, Ohio 44070
1-800-BUY-MOEN

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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Sink 10 Year Limited Warranty

Moen sinks have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser the Moen sink against defects in material and workmanship for a period of ten (10) years from date of purchase. Any defective sink or mounting fasteners will be supplied FREE OF CHARGE for your replacement. We will not be responsible for any product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself.

Completion of the attached warranty card is not required in order to receive warranty coverage. This warranty does not include incidentals such as labor cost incurred for the installation of a replacement sink or consequential damages. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation may not apply to you.

This warranty applies only to the consumer use of the product and any inquiries regarding warranty claims are to be directed to:

Moen Incorporated
Attn: Consumer Services
25300 Al Moen Drive
North Olmsted, Ohio 44070
1-800-BUY-MOEN

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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Sink 15 Year Limited Warranty

Moen sinks have been manufactured under the highest standards of quality and workmanship. Moen warrants to the original consumer purchaser the Moen sink against defects in material and workmanship for a period of fifteen (15) years from date of purchase. Any defective sink or mounting fasteners will be supplied FREE OF CHARGE for your replacement. We will not be responsible for any product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or yourself.

Completion of the attached warranty card is not required in order to receive warranty coverage. This warranty does not include incidentals such as labor cost incurred for the installation of a replacement sink or consequential damages. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation may not apply to you.

This warranty applies only to the consumer use of the product and any inquiries regarding warranty claims are to be directed to:

Moen Incorporated
Attn: Consumer Services
25300 Al Moen Drive
North Olmsted, Ohio 44070
1-800-BUY-MOEN

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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ioDIGITAL™ System Limited Warranty

1. Components of the ioDigital™ System ("the Product"):

"Housing" - The exterior finish of the interface which is exposed to the user, as well as any spout, showerhead, shower arm and flange, hand shower, slide bar, and body spray.

"Digital System" - The interior valve system and controllers which include the electronic components of the wall mounted control (s) and any remote control devices.

2. Identity and Types of Warranty Holders

- i. "Original Consumer Purchaser" means the owner-of-record of a single-family residential owner-occupied dwelling in which the Product is initially installed (or, if installed by a builder/contractor/owner, the owner-of-record to whom the builder/contractor/owner first transfers the single-family dwelling), but only so long as such Purchaser owns the single-family dwelling where the Product was installed, and subject to the additional restrictions stated below.
- ii. All others who do not fit within the definition of "Original Consumer Purchaser," but who have purchased the Product, are considered an "Original Commercial Purchaser," but only so long as such Purchaser owns the premises where the Product was installed, and subject to the additional restrictions stated below.

3. What is Covered by This Limited Warranty, and the Applicable Warranty Periods

Moen ("Seller") warrants that the Product will be free from defects in materials and manufacturing workmanship. The warranty on the Housing runs for the lifetime of the Original Consumer Purchaser, and runs for five years from the date of purchase for the Original Commercial Purchaser (but only so long as the Original Consumer/Commercial Purchaser continues to own the dwelling or premises). The warranty on the Digital System runs for five years from the date of purchase for an Original Consumer Purchaser, or for one year from date of purchase for an Original Commercial Purchaser (but only so long as the Original Consumer/Commercial Purchaser continues to own the dwelling or premises). This Limited Warranty may not be transferred to subsequent owners of the dwelling or premises, or to any other person.

4. What This Limited Warranty Does Not Cover

This Limited Warranty covers only those workmanship and material non-conformities specified above, and does cover non-conformities or damages arising from any other cause, including without limitation, defects or damage due to the use of other than genuine Moen parts, due to installation error, product abuse, or product misuse or due to the use of cleaners containing abrasives, alcohol or other organic solvents.

5. Buyer's Sole And Exclusive Remedy Under This Limited Warranty

In the event of a non-conformity in workmanship or materials in one or more components of the Product, Seller's sole obligation is, at its sole option, to repair or replace any non-conforming component, or refund the Product's purchase price. This is the warranty holder's sole and exclusive remedy for the Product under this Limited Warranty. By way of example but not limitation, the following costs and expenses are not covered by this Limited Warranty: (i) labor costs for the removal, reinstallation, or refinishing of the Product, or non conforming part thereof (or of building materials which must be removed, reinstalled or refinished in order to repair or replace the non-conforming Product); (ii) shipping and freight expenses required to return Product to Seller. Repaired or replaced components are individually warranted only under the same terms and for the remaining balance of the Limited Warranty period applicable to that component(s) which is/are repaired or replaced.

6. DISCLAIMER OF WARRANTIES

THE FOREGOING LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY THAT LAW. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

7. LIMITATION OF LIABILITY

SELLER'S SOLE LIABILITY UNDER THIS LIMITED WARRANTY SHALL BE REPLACEMENT OR REPAIR, OR REFUND OF

THE PURCHASE PRICE AS SET FORTH ABOVE. IN NO EVENT, WILL SELLER BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES INCLUDING, BUT NOT LIMITED TO, LABOR, REMOVAL, REINSTALLATION, REFINISHING, LOSS OF USE OF THE PRODUCT, LOSS OF PROFITS, LOSS OF REVENUE, LOST GOODWILL, CLAIMS OF EMOTIONAL DISTRESS, OR CLAIMS OF WARRANTY HOLDERS' CUSTOMERS, WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, AND PROVINCE TO PROVINCE. EVEN IF THIS LIMITED WARRANTY IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL SELLER'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT WARRANTED HEREUNDER, OR THE NON-CONFORMING PORTION THEREOF, WHICHEVER IS THE LESSER AMOUNT.

8. Warranty Claims

To initiate a claim, call Moen at 800-289-6636 (800-465-6130 in Canada; 01-800-718-4345 in Mexico), or write Moen at the address on the reverse side. Proof of purchase is required.

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What is covered

RIDGID® tools are warranted to be free of defects in workmanship and material.

How long coverage lasts

This warranty lasts for the lifetime of the RIDGID® tool. Warranty coverage ends when the product becomes unusable for reasons other than defects in workmanship or material.

How you can get service

To obtain the benefit of this warranty, deliver via prepaid transportation the complete product to RIDGE TOOL COMPANY, Elyria, Ohio, or any authorized RIDGID® INDEPENDENT SERVICE CENTER. Pipe wrenches and other hand tools should be returned to the place of purchase.

What we will do to correct problems

Warranted products will be repaired or replaced, at RIDGE TOOL'S option, and returned at no charge; or, if after three attempts to repair or replace during the warranty period the product is still defective, you can elect to receive a full refund of your purchase price.

What is not covered

Failures due to misuse, abuse or normal wear and tear are not covered by this warranty. RIDGE TOOL shall not be responsible for any incidental or consequential damages.

How local law relates to the warranty

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary, from state to state, province to province, or country to country.

No other express warranty applies

This FULL LIFETIME WARRANTY is the sole and exclusive warranty for RIDGID® products. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty on behalf of the RIDGE TOOL COMPANY.



Ridge Tool Company

400 Clark Street
Elyria, Ohio 44035-6001
U.S.A.

Ce qui est couvert

Les outils RIDGID® sont garantis contre tous vices de matériaux et de main d'oeuvre.

Durée de couverture

Cette garantie est applicable durant la vie entière de l'outil RIDGID®. La couverture cesse dès lors que le produit devient inutilisable pour raisons autres que des vices de matériaux ou de main d'oeuvre.

Pour invoquer la garantie

Pour toutes réparations au titre de la garantie, il convient d'expédier le produit complet en port payé à la RIDGE TOOL COMPANY, Elyria, Ohio, ou bien le remettre à un réparateur RIDGID® agréé. Les clés à pipe et autres outils à main doivent être ramenés au lieu d'achat.

Ce que nous ferons pour résoudre le problème

Les produits sous garantie seront à la discrétion de RIDGE TOOL, soit réparés ou remplacés, puis réexpédiés gratuitement ; ou si, après trois tentatives de réparation ou de remplacement durant la période de validité de la garantie le produit s'avère toujours défectueux, vous aurez l'option de demander le remboursement intégral de son prix d'achat.

Ce qui n'est pas couvert

Les défaillances dues au mauvais emploi, à l'abus ou à l'usure normale ne sont pas couvertes par cette garantie. RIDGE TOOL ne sera tenue responsable d'aucuns dommages directs ou indirects.

L'influence de la législation locale sur la garantie

Puisque certaines législations locales interdisent l'exclusion des dommages directs ou indirects, il se peut que la limitation ou exclusion ci-dessus ne vous soit pas applicable. Cette garantie vous donne des droits spécifiques qui peuvent être éventuellement complétés par d'autres droits prévus par votre législation locale.

Il n'existe aucune autre garantie expresse

Cette GARANTIE PERPETUELLE INTEGRALE est la seule et unique garantie couvrant les produits RIDGID®. Aucun employé, agent, distributeur ou tiers n'est autorisé à modifier cette garantie ou à offrir une garantie supplémentaire au nom de la RIDGE TOOL COMPANY.

Qué cubre

Las herramientas RIDGID® están garantizadas contra defectos de la mano de obra y de los materiales empleados en su fabricación.

Duración de la cobertura

Esta garantía cubre a la herramienta RIDGID® durante toda su vida útil. La cobertura de la garantía caduca cuando el producto se torna inservible por razones distintas a las de defectos en la mano de obra o en los materiales.

Cómo obtener servicio

Para obtener los beneficios de esta garantía, envíe mediante porte pagado, la totalidad del producto a RIDGE TOOL COMPANY, en Elyria, Ohio, o a cualquier Servicentro Independiente RIDGID®. Las llaves para tubos y demás herramientas de mano deben devolverse a la tienda donde se adquirieron.

Lo que hacemos para corregir el problema

El producto bajo garantía será reparado o reemplazado por otro, a discreción de RIDGE TOOL, y devuelto sin costo; o, si aún resulta defectuoso después de haber sido reparado o sustituido tres veces durante el período de su garantía, Ud. puede optar por recibir un reembolso por el valor total de su compra.

Lo que no está cubierto

Esta garantía no cubre fallas debido al mal uso, abuso o desgaste normal. RIDGE TOOL no se hace responsable de daño incidental o consiguiente alguno.

Relación entre la garantía y las leyes locales

Algunos estados de los EE.UU. no permiten la exclusión o restricción referente a daños incidentales o consiguientes. Por lo tanto, puede que la limitación o restricción mencionada anteriormente no rija para Ud. Esta garantía le otorga derechos específicos, y puede que, además, Ud. tenga otros derechos, los cuales varían de estado a estado, provincia a provincia o país a país.

No rige ninguna otra garantía expresa

Esta GARANTIA VITALICIA es la única y exclusiva garantía para los productos RIDGID®. Ningún empleado, agente, distribuidor u otra persona está autorizado para modificar esta garantía u ofrecer cualquier otra garantía en nombre de RIDGE TOOL COMPANY.

WHAT DOES SANIFLO OFFER YOU?

LINE TO MEET ALL NEEDS

Saniflo's complete line of macerating units and gray water pumps serves a full line of residential and commercial applications. A wide variety of macerating units and gray water pumps are available in a wide range of capacities and configurations. Whether your application is residential or commercial, Saniflo has the right product for you. Visit our website at www.saniflo.com for more information.

EASY AND FAST INSTALLATION

Saniflo's macerating units and gray water pumps are the ideal solution for your application. They are designed for easy and fast installation. The compact design allows for installation in a small space. The built-in pump and grinder make installation a breeze. Saniflo's macerating units and gray water pumps are the ideal solution for your application. They are designed for easy and fast installation. The compact design allows for installation in a small space. The built-in pump and grinder make installation a breeze.

BEST QUALITY IN THE MARKET

Saniflo's macerating units and gray water pumps meet all the highest standards in North America (ASME A112.3.4 and CSA B45.9) and internationally (EN 12050-3 and EN 12050-2) and our factories conform to ISO 9001 Version 2000.

Our products are recognized throughout North America and are approved by major plumbing codes.

RELIABLE SERVICE

Saniflo has distributors throughout the United States and Canada along with service agents that can help answer any questions about installation or maintenance on your Saniflo product.

Technicians are available for any technical advice, installation questions and issues concerning our products. Please call (800) 571-8191.

MAINTENANCE FREE

The motor of Saniflo's macerating units have no gears or brushes to wear out. It is filled with oil and sealed at our factory which provides a maintenance-free product.

ADDITIONAL REASONS

- More than 7 Million units sold worldwide
- Fully Certified and meets national codes
- International Plumbing Code (IPC) listed
- Uniform Plumbing Code (UPC) listed
- National Standard Plumbing Code (NSPC) listed
- National Sanitation Foundation (NSF) listed
- CSA Certified CSA Listed
- International Association of Plumbing and Mechanical Code (IAPMCO) listed
- Check valves are incorporated
- Handles feminine products (Sanibest Pro, Sanigrip Pro, Sanigrip and Sanibest)
- From 9-36 feet pumping height
- Pumps vertically and horizontally
- Full range of models to suit your specific needs
- 2 Year Warranty

THE MOST EFFECTIVE SOLUTION

Saniflo offers high quality, low cost and superior installation flexibility. Saniflo macerating systems are a very economical way to increase the value of any home with the addition of a toilet, shower or even a laundry room anywhere.

You now have all the information you need to install a bathroom, kitchen or laundry room anywhere you want without any major construction.
On the next page, you can read a press release about one of our Saniflo products and its installation.

If you have any installation questions, about our products or possible applications, please contact our technical department.

Toll Free: 1-800-571-8191



Limited Lifetime Warranty

Sioux Chief Mfg. Co., Inc. ("Seller" or "the Seller") warrants its products to be free from defects in material and workmanship under normal usage for the lifetime of the plumbing system in which they were originally incorporated. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge.

This remedy shall be effective only if the product was installed in accordance with supplied instructions, common installation or use practices and existing building and plumbing codes and legal requirements; has not been subjected to misuse or abuse; was at all times used in a manner consistent with its intended use; was at all times used in installations and environments acceptable to its material and design specifications; was never modified, altered, or repaired by anyone other than the Seller; was properly subjected to and passed common testing methods (including pressure testing for potable water and drainage systems) immediately after the product's installation and before the product is put into service; was not damaged by freezing, corrosion, degradation or other adverse water, atmospheric or other natural conditions; was never subjected to improper protection during the installation or exposure to water pressures or temperatures outside acceptable operating conditions. In addition, Seller shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, chemical, or any other circumstances over which the Seller has no control. This warranty excludes all costs arising from routine maintenance, including the replacement of any parts required by such maintenance and the replacement of parts required by normal wear and tear. The Seller also reserves the right to modify, alter or improve its product, or parts thereof, at any time without incurring an obligation to notify or modify, alter, improve or replace any product, or parts thereof, previously sold. If, on any occasion, Seller waives any term or condition, this waiver is not to be construed as a continuing waiver. For the purposes of this warranty, the lifetime of the original plumbing system is defined as the lesser of 25 years or the time before the plumbing system was replaced or materially changed; all products with automatically or manually moving parts are excluded from the limited lifetime warranty and carry a 3 year limited warranty, subject to the remaining terms, conditions and limitations of the warranty. Some States do not allow or have other parameters governing limitations on how long an implied warranty lasts, and some States do not allow the exclusion or limitation of incidental or consequential damages. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from State to State. You should consult applicable state laws to determine your rights.

THE WARRANTY SET FORTH HEREIN ABOVE AND BELOW IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY

WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Terms and Conditions

Returned Goods No material shall be returned without authorization. When credit is issued it will be at the price charged, less handling charges based on costs of reconditioning, boxing, etc. Products that are obsolete or made to special order are not returnable. No merchandise will be accepted by Seller as a return unless such return is authorized in writing by Seller.

Returned Goods & Warranty Service In order to return product or receive warranty service, customers must obtain a Return Goods Authorization ("RGA") by contacting Seller using the following information:
MAIL: Customer Service Manager, Sioux Chief Manufacturing Company, Inc., P.O. Box 397, Peculiar, Missouri 64078
PHONE: 816-779-6104
FAX: 816-758-5950
EMAIL: info@siouxchief.com

Returned Goods Procedure

- RGA requests must reference Seller's order number, invoice number or the customer's P.O. number, and must be less than twelve months old.
- In order to be received all returned material must be in multiples of the stated catalog minimum order quantity and in original condition.
- Specials or custom-made products are not considered normal stock and therefore cannot be returned, except in case of manufacturers defect.
- Customers will be charged 25% of invoice price for product restocking.
- RGA is invalid if referenced product is not received within 90 days of an RGA issue date.
- Issuance of the RGA does not authorize the customer to deduct the value of the return; once product is received by Seller and found to be in acceptable condition, Seller will issue a credit memo for returned product when applicable.
- Seller reserves the right to deny, nullify or cancel an RGA at its discretion.
- Seller will only supply product credit for a return or warranty claim.
- Seller can reject a return for any reason at any time.

Warranty Procedure - Product & Property

- If there is a warranty claim on a part that involves property or other damage, Seller should be contacted by phone or in writing directly following the loss, and in no case later than 15

days of the date of alleged claim or failure and before any remediation or alteration of the loss site has been started; any notice beyond this time frame or after work has taken place to repair or change the loss site will materially affect the Seller's ability to adjudicate the claim and will void the warranty.

- The product in claim and / or its installation should not be modified before review by Seller; alteration of the alleged product or installation materially affects the Seller's ability to establish fault and voids the warranty.
- Upon submitting the claim according to this procedure and timing, claimant will receive a RGA number from Seller.
- With the RGA number, claimant should submit a formal report of the claim, including the date of the installation, a description of the problem and damage, pictures of the product and damage (if possible). This information should be sent to the above address at claimant's expense. Seller will not receive or process a claim without an RGA number.
- Seller will contact claimant with next steps, which may include a visit from a site investigator or other representatives of Seller, as Seller reserves the right to investigate all alleged loss sites.
- Seller shall not be responsible for shipping errors reported 10 days after receipt of material.
- Seller shall not be responsible for shipment shortages that are signed for as clear.

Full Freight Allowance Sioux Chief will pay freight on all orders to single destinations totaling at least \$2,500 list price to locations within the 48 contiguous states (United States of America), at least \$3,500 list price to locations within Hawaii, Alaska, and Canada and at least \$4,500 list price to locations within Puerto Rico.

Processing of Orders All orders are processed immediately upon receipt and acceptance by Seller. Seller reserves the right to charge back to Buyer costs incurred from order cancellations or changes, and to consider additions as separate orders.

Price Changes All prices quoted from time to time by Seller are subject to change without notice up to time of shipment.

Minimum Order Quantities A 10% surcharge will be applied to any item not purchased in multiples of the stated Minimum Quantity, except on drop ship orders. Items with bold Minimum Quantities in the Numerical Index (back of catalog) can never be broken.

Warranty

At Sloan, our warranty is more than a statement; it's a lifetime commitment to our customers.

Sloan Valve Limited Warranty

Unless otherwise noted, Sloan Valve Company warrants its products, manufactured and sold for commercial or industrial uses, to be free from defects of material and workmanship for a period of three (3) years (one year for SF faucets, special finish and PWT electronics and 30 days on PWT software) from the date of first purchase. During this period, Sloan Valve Company will, at its option, repair, replace, or refund the purchase price of any produce which fails to conform with this warranty under normal use and service. This shall be the sole and exclusive remedy under this warranty. Products must be returned to Sloan Valve Company, at customer's cost. No claims will be allowed for labor, transportation or other costs. This warranty extends only to persons or organizations that purchase Sloan Valve Company's products directly from Sloan Valve Company for purpose of resale. This warranty does not cover the life of batteries.

There are no warranties which extend beyond the description on the face hereof. In no event is Sloan Valve Company responsible for any consequential damages of any measure whatsoever.

Sloan Valve Return Policy

Products which are determined to be defective or shipped incorrectly by Sloan Valve Company will be credited at invoice price. Products returned for reasons other than defects or Sloan shipping errors are subject to a 25% handling charge, return freight is at customers expense. **All returns of Special Finish, Special Order, Scrub Sinks and SloanStone product are subject to a minimum 50% handling charge and must be returned within one year.** If the invoice is not available, then credit will be issued based on the previous price sheet, if the price sheet is less than a year old. All returns must be authorized by the factory prior to returning. The factory will issue a return material authorization (RMA) number. The RMA number must be written on the shipping label, each load inspection and all related documentation.

All returned material should be returned in the original, unopened shipping cartons, or suitably packed. The material is to be packaged such that it will not be damaged during the return.

Material over two years old is subject to a 50% handling charge. **Manual product/parts over five (5) years old and electronic product over three (3) years old will not be excepted. PWT electronics will not be accepted after one year.**

Deductions will be made for any material returned that is not in saleable condition. **Material not in saleable condition will be returned to customer or scrapped at customer request.**

When material is to be returned, call your representative, who will contact the factory for an RMA number. The following information will be necessary:

- A. Invoice Number
- B. Product Part Number
- C. Product Code Number
- D. Product Date Code
- E. Quantity
- F. Reason for return requests (be specific, "defective" is not a reason). Material returned as defective but, on inspection, is found to be serviceable will be subject to credit reduction. A test report will be available on request.
- G. All returns are to be freight prepaid.

The RMA number must be on each load and each container.

Sloan *FLUSHMATE*™ Warranty

The Sloan *FLUSHMATE*™ Company warrants the *FLUSHMATE* tank operating system (the unit) to be free of defects in material and workmanship for a period of ten years from the date of installation on original components and includes a lifetime-limited warranty on the *FLUSHMATE* tank. The Sloan *FLUSHMATE* Company promises to replace any part of this product that proves, upon our inspection and within ten years from the date of installation, to be defective in material or workmanship. All labor and transportation costs or charges incidental to warranty service are to be borne by the purchaser-user. This warranty is subject to the following:

Specific Conditions to Warranty

1. A warranty registration card has been fully completed and mailed by the purchaser-user to the Sloan *FLUSHMATE* Company within thirty days of the date of installation. Product may also be registered online at flushmate.com or by calling 800-533-3460.
2. The unit has been subject to proper installation, operation and maintenance as outlined in the installation instructions that were supplied with the unit. Note carefully that this warranty is voided if the unit is installed and operated subject to water supply line pressures greater than 125 psi (static) or less than 20 psi (static) for the Series 501B and 503, or less than 35 psi (static) for the Series 504.
3. Unit service and repairs may only be performed by authorized representatives of the Sloan *FLUSHMATE* Company, or by others upon specific approval by the Sloan *FLUSHMATE* Company. Unauthorized repairs or alterations shall specifically void the warranty.
4. The use of petroleum-based lubricants or corrosive cleaning products containing chlorine, such as household bleach, drop-in blocks or tablets, or disinfectants

that are applied inside the china holding tank will void your *FLUSHMATE* warranty.

5. Proof of purchase is required.

6. *FLUSHMATE* systems manufactured prior to August 15, 2004 have a shorter warranty period based on serial number. Call Sloan *FLUSHMATE* Company to verify.

Exclusions

1. In no event shall the Sloan *FLUSHMATE* Company be liable for incidental or consequential damages, for damages resulting from improper installation, or for damages caused by neglect, abuse or alteration. The use of generic, "knock-off" replacement parts will void owner's warranty. All implied warranties, for any particular purpose are limited to a period of ten years from the date of installation.**

**Some states do not allow limitations on the duration of an implied warranty and some states do not allow exclusions or limitation regarding incidental or consequential damages so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights, which vary from stat to state. No person is authorized to change, add to, or create any warranty or obligation other than that set forth herein. To obtain warranty service, contact Sloan Customer Care toll free (USA & Canada) at 800-533-3460.

Product Registration Form

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Product Cross Reference

Search by Name or Model #

LOGIN

ABOUT US	PRODUCTS	PROFESSIONALS	RESOURCES	CONTACT US	SHOP
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Support

Find direct support options available for Speakman Company for the following:

- Contact Information
- Warranty Information
- Return Policy
- Speakman FAQs



Speakman Contact Information

Questions? Visit our new Frequently Asked Questions (FAQs) section to find the information you're looking for. If you are unable to find the information you are looking for, our contact information is provided for you below.

Telephone: 800-537-2107
Fax: 800-977-2747
Shipping Address: 400 Anchor Mill Road
 New Castle, DE 19720
Mailing Address: PO Box 191
 Wilmington, DE 19899
Email sales@speakmancompany.com

Street Address

City

State

Zip Code

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Warranty Information

SPEAKMAN COMPANY LIMITED WARRANTY

Speakman warrants to its purchasers only ("Buyer") for a period of one (1) year from the date of purchase (the "Warranty Period"), that goods sold are free from defects in material and workmanship and conform to Speakman's specifications at the time of manufacturing, provided the goods are properly installed and maintained. Any goods that may prove to have had a non-conformance within the Warranty Period will be, at Speakman's sole option, repaired or replaced. Finish warranty is limited to materials and workmanship at time of delivery.

THE ABOVE LIMITED ONE (1) YEAR WARRANTY CONTAINS THE ONLY WARRANTY MADE BY SPEAKMAN. ANY AND ALL OTHER WARRANTIES OF ANY KIND WHATSOEVER WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THOSE FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED. BUYER AGREES THAT SPEAKMAN SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, ECONOMIC OR PUNITIVE DAMAGES. SPEAKMAN'S LIABILITY TO BUYER SHALL IN NO EVENT EXCEED AMOUNTS PAID BY BUYER TO SPEAKMAN FOR THE NON-CONFORMING GOODS.

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Return Policy

Prior to returning material, a written Return Goods Authorization ("RGA") must be obtained from Speakman. No return goods will be accepted beyond 12 months from the date of invoice. Material should be shipped to Speakman, 400 Anchor Mill Road, New Castle DE, 19720, Attention: Quality Control. The RGA# should be marked on each shipping container. Material returned without a RGA# marked on the container will be refused. All transportation costs for returned goods must be paid by the buyer.

Products returned for reasons other than defects or Speakman shipping errors are subject to the greater of a minimum 25% handling charge plus any additional expense incurred to recondition the goods for resale or \$20. All material shall be returned in its original unopened packaging. Custom products manufactured specifically to customers' specifications or items not listed in current price sheets are not returnable. Products returned as defective will be reviewed by Speakman for confirmation that the goods are not in conformance with its specifications. Following determination of non-conformance, Speakman will repair or replace the goods at its sole discretion. Buyer will bear all expense and risk of loss in connection with the return, provided that Buyer will be reimbursed by Speakman for the cost of transportation for those goods Speakman determines are not in conformance.

Product returned as defective but on inspection found to be in working order will be returned to the customer at their cost or a reduced credit will be issued based on Speakman's above return policy.

Claims for shortages or incorrect filling of orders must be made within 60 days after receipt of goods by the buyer. Products shipped incorrectly by Speakman will be credited at invoice price plus any associated additional shipping costs.

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WARRANTY INFORMATION

Lifetime Limited Warranty

All warranty claims MUST be pre-approved by Symmons.

Symmons warrants to the original consumer purchaser/end-user that any Symmons product will be free of defects in material and workmanship during normal domestic use for the life of your home. All other purchasers including industrial, commercial or business users are warranted for a period of 5 years from the date of purchase.

At our option, we will either have you send the defective part or product prepaid to us for inspection, or we may elect to send you the replacement part or product without investigation. A replacement for any defective part will be supplied FREE OF CHARGE for installation by the purchaser only. Installation, repair, replacement, and any related costs associated with replacement or repair are not covered under this warranty, and are the responsibility of the purchaser. Failure or damage caused by the use of replacement product other than Symmons Genuine Replacement Parts will void this warranty.

This warranty is applicable only to Symmons products purchased after July 1, 1998 and shall be effective from the date of purchase as shown on the purchaser's receipt.

Damage to the chrome and/or other decorative finishes on Symmons products may be a result of improper handling or abusive treatment. Finishes should only be cleaned with a soft, damp cloth or sponge. Use of polish, abrasive cleaners, solvents, or acid cleaners will damage the finish and void this warranty.

This warranty excludes product damage due to installation error, product abuse, or product misuse whether performed by a contractor, service company or yourself. There are no other express warranties on this product and ALL WARRANTIES OF MERCHANTABILITY AND OTHER IMPLIED WARRANTIES ARE LIMITED IN ACCORDANCE WITH APPLICABLE LAW. SYMMONS INDUSTRIES, INC., EXPRESSLY DISCLAIMS CONTINGENT LIABILITY AND CONSEQUENTIAL DAMAGE OF EVERY KIND. Since some states do not allow limitations on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, the above limitation or exclusion may not be applicable. This warranty gives specific legal rights. Other rights may vary from state to state.

To obtain warranty service, please contact Symmons Customer Service between the hours of 7:30 AM to 7:00 PM Eastern at: 1-800-796-6667, or via email at: gethelp@symmons.com.

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Elkhart Products Corporation

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TecTite™

Introducing TecTite™ from Elkhart Products Corporation

- [Browse Catalog](#)
- [TecTite Data Sheet \(pdf\)](#)
- [TecTite FAQ \(pdf\)](#)
- [TecTite Install Manual \(pdf\)](#)
- [TecTite Bulletin \(pdf\)](#)
- [TecTite UPC Listing](#)

TecTite joins the growing list of quality EPC products

As part of its commitment to provide products that meet the changing needs of specifiers and installers, Elkhart Products Corporation has added to its expanding "PUSH" line.

TecTite provides easier, faster and more cost-effective jointing solutions. The fittings simply push together in seconds to create a perfect joint. **No torches and no solder are required.**

TecTite fittings are **removable**, using a TecTite removal tool available from EPC. In addition, the fittings are **reusable**, following our new fitting installation procedures.

Benefits extend well beyond installation technique, allowing for the jointing of copper tubing, and PEX and CPVC pipe.

TecTite Brochure

Clean, easy and efficient.

The jointing process is simple: no special tools, no flux, no solder, no flame. No problem! TecTite offers an energy-efficient, safe, cost-effective installation.

TecTite fittings are designed to join Copper and CPVC tube in the ½" to 1" size range, and PEX tubing in the ½" to 1" size range (requires a tube liner).

The benefits: lower costs, reduced labor time and an efficient installation process!

Superb performance.

TecTite fittings are perfect for potable water, hot water heating, and chilled water systems within the pressure/temperature rating.

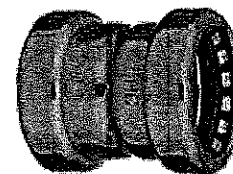
The o-ring in all TecTite fittings is manufactured from ethylene propylene diene monomer (EPDM) and is supplied lubricated for easy tube insertion. Fittings are produced from either gunmetal (which is immune to dezincification), A-metal or DZR brass (which are both resistant to dezincification).

Like all Elkhart Products Corporation pipe fitting products, TecTite fittings are designed and manufactured with the highest quality possible. TecTite fittings go above and beyond to meet the latest industry standards.

Perfect fit. Perfect warranty.

TecTite fittings carry a 50-year-warranty against manufacturing defects. Contact an EPC representative for details. All warranties are subject to following good installation practices. The installation manual provides comprehensive details.

For more information click [here](#) or feel free to [contact us](#) today!



Introducing QTite

Check out [QTite](#), one of our two copper fittings products that use the "PUSH" installation method. That's right - the fittings push together in seconds to create a perfect joint. No torches and no solder required!

The benefits extend well beyond the easy installation technique, including our 50-year warranty. Visit the QTite page to read all about it.



For plastic fittings click here

OTHER AI COMPANIES

LASCO®
Fittings, Inc.



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AI an
Aalberts Industries
company

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Warranties

TRUEBRO warrants its products against defective material and manufacture (but not defective installation) for one year after installation. TRUEBRO's liability under this warranty shall be limited to the repair or replacement of the defective product. There shall be no other remedy available, including without limitation, recovery for incidental or consequential damages, injury to person or property, or any other incidental or consequential loss.

The preceding warranty shall be IN LIEU of any other warranty, express or implied, including without limitation, any implied warranty of MERCHANTABILITY or fitness for a particular purpose.

Some states do not allow the exclusion or limitation on the period of warranty or incidental or consequential damages, so the above limitations may not apply to you. Products and specifications may change without notice.

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Warranty

All T&S products are warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase. Liability is limited thereunder to factory repair and/or replacement of material found to be defective, after examination by T&S, during the warranty period. No claims for labor, shipping costs or consequential damages will be accepted or honored.

Replacement and/or repair under this warranty will be made within a reasonable time after receipt by T&S of the allegedly defective item.

Items which have received secondary finishing or have been altered in any way after purchase are not covered by this warranty. Claims resulting from damaged cartons must be filed with the carrier.

Some states do not allow limitations on how long an implied warranty lasts or on the exclusion of incidental or consequential damages, so all the limitations or exclusions appearing herein may not be permitted by your state and, therefore, your local statutes should be consulted with respect thereto or with respect to any other rights which your state statutes may specifically confer on you.

After receiving proper authorization, all returns of merchandise which are claimed defective under this warranty must be sent to T&S Brass and Bronze Works, Inc., P.O. Box 1088, 2 Saddleback Cove, Travelers Rest, SC 29690, clearly marked to the attention of the Warranty Repair Department. Shipping charges, both ways, shall be paid by the customer.

products

Bedpan Washers & Accessories	Components	Dipperwell Faucets/Bowls
Emergency Equipment	Glass Fillers/Water Stations	Laboratory
Moveable Appliance Connectors	Pot/Kettle Fillers & Faucets	Pre-Rinse Units
Repair Kits	Shower Sprays & Accessories	Single Lever Faucets
Sink Faucets	Stops & Supplies	Vacuum Breaks/Backflow Preventers
Washdown Solutions	Waste Valves/Drains	

about t&s brass

- [Company Mission](#)
- [Customer Service](#)
- [Quick Ship](#)
- [Quality](#)
- [Certification](#)
- [Warranty](#)

customer service

P.O. Box 1088 2 Saddleback Cove
Travelers Rest, SC 29690 phone: 1-800-476-4103 fax: 1-800-868-0084

4596 Ish Drive Unit 220 Simi
Valley, CA 93063 phone: 1-800-423-0150 fax: 1-800-273-7718

Section A, 1st Floor, Building A No.
368 Delin Road WGQ FTZ Pudong,
Shanghai, P. R. C. 200131 phone:
011-86-21-50462618 fax: 011-88-21-50462383



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SALES TERMS AND CONDITIONS

EFFECTIVE
01/01/2009

1. Price All Prices, terms and conditions in this price list replace all previous prices and terms.
Prices on all orders are subject to be approved by MCC Order Desk prior to the shipment
2. Payment Terms 2 % 10 days from date of invoice, NET 30 days. All delinquent accounts will be charged 1 ½ % per month, or in accordance with state legal limits.
3. Minimum Order NET \$100. Any orders less than \$100 are subject to a \$15 handling charge.
4. Freight Terms F.O.B. – MCC USA., Inc. California. Freight will be collected or pay and add in the invoice for all orders less than \$1,500.
Full Freight Allowance - \$1,500 per shipping destination. MCC will pay freight on all orders to single destination totaling at least \$1,500 list price to locations within the 48 contiguous states.
5. Damaged, lost or short shipments For any damage incurred in transit, notify delivery carrier within 48 hours and file a claim. Our responsibility for delivery of goods ends when bill of lading is signed by receiving carrier at MCC warehouse.
UPS – Notify your local UPS office immediately. Advise us so we can reshipe tools and place claim. Keep damaged tools and container until advised to dispose.
TRUCK – We are not liable for merchandise that has been damaged or lost by trucking companies or carries. If upon receipt, your shipment is damaged or short one or more packages, have the damage or shortage documented by the driver on the freight bill. If you accept a shortage or damaged shipment without proper notation by truck driver, you do so at your own risk.
6. Backorder Policy Backorder are processed and automatically shipped as soon as possible unless prior notification is received from the customer.
7. Return Goods Policy No merchandise can be returned without prior written authorization and Return Goods Authorization Number (RGA number). Return goods must be unused original condition and in their original package. Date and purchase order/invoice number must be attached to all cartons. All return goods must be returned within 6 (six) months from the date it was purchased. A minimum 15% handling charge will be applied on merchandise returned. All return goods must be returned freight prepaid. Special or discontinued items cannot be returned for credit or replacement.
8. MCC Warranty MCC USA, INC. warrants all MCC products against materials defect and workmanship for 1(one) year. After inspection, warranted products will be repaired or replaced, and returned at no charge. Failures due to misuse or abuse are not covered by this warranty. The customer shall return the product at freight prepaid to MCC USA, INC. Please call customer service to get RGA number to insure proper procedures for handling of repairs.

EFFECTIVE
June 1, 2011

Weights: All weights shown are shipping weights and include packaging. For product weights, refer to the general products catalog or product specification sheets on our web site at www.zurn.com.

Freight Terms: All shipments F.O.B. seller's plant. Unless otherwise specifically stated, materials will be shipped freight collect and all freight including a shipping and handling charge is to be paid by the buyer, but seller reserves the option to prepay the freight. Orders of \$5,000.00 net or more will be full freight allowed in the continental U.S.. Buyer agrees to make all complaints for damage in transit or "short count" directly to the carrier before the contents are unloaded and have the carrier agent's acknowledgement of such damage noted on the bill of lading, and to present to the carrier its agent's acknowledgement of such damaged material with formal claim covering said damage. Shipping dates are estimates and time of delivery is not the essence of this sale or the contract. Therefore, under no circumstances will the seller have any responsibility on account of any delays in manufacture, transportation or otherwise. If applicable, a nominal handling charge will be applied.

Returned Goods: Standard catalogued material may be returned only with written permission of seller. Returned goods are subject to a 25% restocking charge. Transportation charges must be prepaid by the buyer. CREDIT ALLOWANCE WILL BE IN THE FORM OF MERCHANDISE CREDIT ONLY - NOT CASH CREDIT.

Terms: 2% 30 net 31

Minimum Orders: Minimum on all orders is \$50.00 net. No exceptions.

Limited Warranty: All goods sold hereunder are warranted to be free from defects in material and factory workmanship for a period of one year from the date of purchase. We will replace at no cost goods that prove defective provided we are notified in writing of such defect and the goods are returned to us prepaid at Paso Robles, California, with evidence that they have been properly maintained and used in accordance with instructions. WE SHALL NOT BE RESPONSIBLE FOR ANY LABOR CHARGES OR ANY LOSS, INJURY OR DAMAGES WHATSOEVER, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES. The sole and exclusive remedy shall be limited to the replacement of the defective goods. Before installation and use, the purchaser shall determine the suitability of the product for its intended use and the purchaser assumes all risk and liability whatever in connection therewith. Where permitted by law, THE IMPLIED WARRANTY OR MERCHANT ABILITY IS LIMITED TO A PERIOD OF ONE YEAR AND SHALL BE LIMITED SOLELY TO THE REPLACEMENT OF THE DEFECTIVE GOODS. All weights stated in our catalogs and list are approximate and are not guaranteed.

WILKINS
a **ZURN** company

1747 Commerce Way
Paso Robles, CA 93446

Customer Service Representatives are available
Monday through Friday 5:30 a.m. to 5:00 p.m., PT.
Call 877-222-5356 or 805-226-6297.
email info@zurnwilkins.com or visit us online at
www.zurn.com

SERVICE CENTERS

West

263 East Gardena Blvd.
Gardena, CA 90247
Phone: 310•719•1926
Fax: 310•719•7062

2875 South Elm Ave., Ste. 108
Fresno, CA 93706
Phone: 559•485•1400
Fax: 559•485•5345

Southwest

12847 Valley Branch Lane
Dallas, TX 75234
Phone: 972•241•4898
Fax: 972•241•0671

Midwest

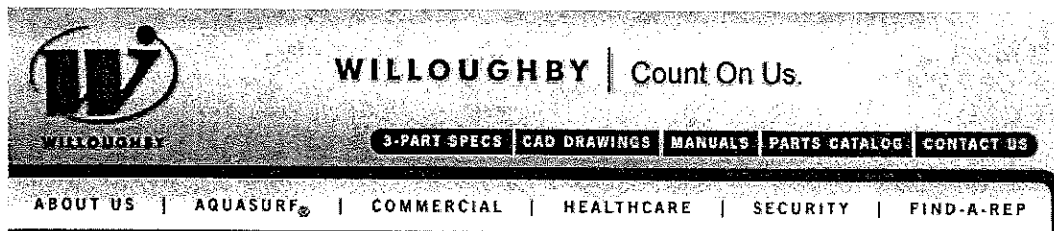
2569 Tracy Court
Northwood, OH 43619
Phone: 419•661•8582
Fax: 419•661•8630

Northeast

37 Runway Road
Levittown, PA 19057
Phone: 215•604•3090
Fax: 215•604•0126

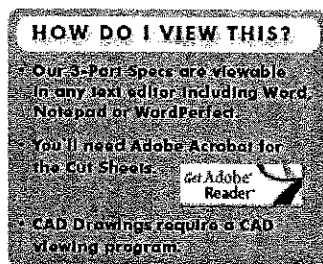
Southeast

6485 Crescent Dr. NW, Ste. A-2
Norcross, GA 30071
Phone: 770•448•8990
Fax: 770•448•0228



Download PDFs

- Terms and Conditions
- Surface Care
- Aquasurf® Warranty
- Willoughby Warranty



Terms and Conditions

1. ACCEPTANCE. This order is accepted subject to the following terms and conditions. Conditions stated by buyer in any other communication, prior or subsequent hereto, shall not be binding on Willoughby Industries (hereafter referred to as "Willoughby") if in conflict with or in addition to any of the provisions of these terms and conditions, unless expressly agreed to in writing by Willoughby. Unless otherwise expressed in writing, placement of any order by Buyer or acceptance by Buyer of any goods provided hereunder shall constitute acceptance of the terms and conditions stated herein.

2. ALTERATION OF TERMS. Changes in the terms and conditions herein shall not be binding on Willoughby unless made in writing and executed by a duly authorized officer of Willoughby; and any representations given by any sales representative, employee or agent of Willoughby inconsistent with those Terms and Conditions shall not be binding on Willoughby.

3. PAYMENT. Upon tender of delivery by Willoughby of goods or merchandise to a carrier for transportation, payment is due from Buyer net 20 days unless otherwise stated. All past due accounts are subject to interest thereon at the rate of %12 per month, and Buyer shall reimburse Willoughby for any costs of collection incurred in collecting any past due sums, including court fees, out-of-pocket expenses, and attorneys' fees.

4. SHIPMENT, RISK OF LOSS AND INDEMNIFICATION. Buyer shall accept the goods F.O.B. Willoughby's facility, Indianapolis, Indiana. Method and route of shipment are at Willoughby's discretion, unless Buyer supplies explicit instructions otherwise. Willoughby shall tender delivery of all goods to a carrier for transportation to Buyer's designated shipment destination, but all costs of transportation shall be borne by Buyer (unless specified otherwise on the face hereof), and all risk of loss shall pass to Buyer when the goods are made available to the carrier at Willoughby's facility including all risk of loading and transportation. All claims for loss, damage or delay against the carrier must be made by Buyer.

5. DELAYS AND DAMAGES. Willoughby shall endeavor as far as practicable to make deliveries in accordance with this order, but if for any cause Willoughby shall fail to make such deliveries or fail to do so within the time stated in the order, or shall cancel any such orders, Willoughby shall not be liable for any loss or damage resulting from any such failure or delay in delivery or from cancellation of any order or for loss of use or loss of profits.

6. INSPECTION. Buyer shall have the right to inspect all goods tendered for delivery at the place of destination before delivery is considered complete.

7. REJECTION OF NONCONFORMING GOODS. Any rejection of goods for being nonconforming must be made within ten (10) days after their delivery at the place of destination by immediately notifying Willoughby and confirming in writing the rejection. Such notification shall identify each and every alleged nonconformity of the goods, and describe that portion of the shipment being rejected. Willoughby shall then respond with instructions as to the disposition of the goods. If Buyer shall fail to give such notice or if Buyer uses the goods in any manner inconsistent with the rights of Willoughby, the goods shall be deemed to conform with the terms of the contract, and Buyer shall be bound to accept and pay for the goods in accordance with the terms hereof.

8. CANCELLATION. An order accepted by Willoughby may be cancelled by Buyer only upon the written approval of Willoughby and upon terms that indemnify Willoughby against loss.

9. NO WARRANTY AS TO RESALE ITEMS. With respect to resale items

not manufactured by Willoughby. WILLOUGHBY MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE, DIRECTLY OR INDIRECTLY, ARISING FROM THE USE OF SUCH RESALE ITEMS OR FOR CONSEQUENTIAL DAMAGES. The Buyer's sole warranty shall be given by the original manufacturer of said resale items.

10. LIMITED WARRANTY AND LIMITATION OF REMEDY AND DAMAGES FOR GOODS MANUFACTURED BY WILLOUGHBY. With respect to goods manufactured by Willoughby, Willoughby warrants the goods to be free from defects in materials and workmanship under normal use and service for one year from the date of shipment; and Willoughby will replace or repair, at its option, any goods which are found defective in material or workmanship within said one-year period from date of shipment upon notification by Buyer identifying each and every defect. Willoughby's obligation with respect to such goods shall be limited to replacement or repair. F.O.B. Indianapolis, Indiana and in no event shall Willoughby be liable for consequential or special damages, or for transportation, installation, adjustment, replacement or other expenses which may arise in connection with such goods. Any misuse or abuse of the goods voids this limited warranty. THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

11. INDEMNIFICATION. Buyer shall indemnify and hold harmless Willoughby and its agents from any claims, damages or expenses, including reasonable attorneys' fees, arising or alleged to arise in whole or in part from (1) any asserted deficiencies or defects in the goods caused by any alteration thereof made by Buyer with or without Willoughby's consent or any improper handling or storage by Buyer, (2) any breach of any terms stated herein, or (3) any act or omission of Buyer, irrespective of whether or not such claim, damage or expense is caused or alleged to be caused, in part by Willoughby's joint, several or comparative, but not sole negligence, breach of contract or warranty, or any other breach of duty of Willoughby, whether asserted under a strict or other product liability theory or any other legal theory.

12. NON-PERFORMANCE. Neither party hereto shall be liable to the other for failure to perform its obligations hereunder, in whole or in part, when performance is prevented by flood, drought, fire or any other casualty, war, riot, insurrection, acts of God, restrictions or interferences by any government or governmental agency, strike, work stoppage or slowdown, and any causes beyond the control of the party so failing to perform.

13. ARBITRATION. Any claim or controversy arising out of or relating to this agreement shall be settled finally and exclusively before a single arbitrator in Indianapolis, Indiana, under the Uniform Arbitration Act. In Code § 34-4-2-1, the Federal Arbitration Act. 9 U.S.C. § 1, and the auspices of the American Arbitration Association. All costs and expenses of the arbitration, including actual attorneys' fees, shall be allocated among the parties according to the arbitrator's discretion. Proceeding to arbitration and obtaining an award thereunder shall be a condition precedent to the bringing or maintaining of any action in any court with respect to any dispute arising under this agreement, except for the institution of a civil action to maintain the status quo during the pendency of any arbitration proceeding. Any and all actions which may be brought in court for any claim or controversy arising under this agreement shall be filed and maintained only in a state or federal court of appropriate jurisdiction sitting in the State of Indiana.

14. SEVERABILITY. In the event that any provision of these Terms and Condition shall be found to be invalid or unenforceable, the remaining portions of these Terms and Conditions shall remain in full force and effect as if the invalid or unenforceable portion were not a part hereof. Should the severance of any portion of these Terms and Conditions affect a material right or obligation of a party, the party so affected may terminate this agreement.

15. NO WAIVER. The failure to enforce at any time any of the provisions, rights or elections provided in these Terms and Conditions, irrespective of any previous action or proceeding taken by it, shall in no way be considered (i) a waiver of those or any other provisions, right or elections (ii) to affect the validity of this Agreement, or (iii) to preclude or prejudice the exercise of the same or any other provision, right or election it may have hereunder.

16. CONTRACT. This order and these Terms and Conditions shall be a

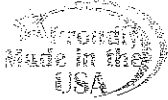


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		Canada Patents: 852,529; 865,995; 1,146,438; 1,222,431	

TERMS AND CONDITIONS OF SALE

Selling Policy - Possession of our price list or jobber discounts is not an offer to sell. All orders are subject to acceptance by the home office in Colorado Springs, Colorado.

Minimum Invoice - No invoice will be rendered for less than \$25.00 list.

Cash Discount - 3% 15 days from date of invoice or 2% 10th Prox., Net EOM

Freight Allowance - All goods sold F.O.B shipping point. For shipments in the continental United States and Canada, **full freight will be allowed on orders of \$2,000.00 or more list.** No freight allowance on smaller shipments. We reserve the right to ship the most economical way.

Foreign Shipments (including Alaska and Hawaii) will be allowed full freight, according to the conditions listed above, to the embarkation point in the continental United States only.

Claims, Shortages and Damage - All claims for shortages or goods damaged in transit must be made within **10 days after receipt of merchandise.** (All claims should be made to Woodford Manufacturing Co. by the consignee.)

Prices, Designs and Quotation - Prices, designs and dimensions of products are subject to change without notice. Quotations, unless otherwise stated, are for immediate acceptance and prices quoted are based on the sellers standard tolerances of materials. We reserve the right to invoice all merchandise at prices in effect at the time of shipment.

Cancellations - Orders covering special merchandise are not subject to cancellation without our written permission. Purchaser subject to expense incurred by cancellation of special orders.

Limited Warranty - All goods are sold with a limited warranty for one year against defects in material and workmanship. We will replace or issue credit (at our option) for defective goods that are returned for inspection and found to be defective within one year of purchase from Woodford.

Implied warranties - Implied warranties are limited to one year from date of purchase from Woodford.

Taxes and Government Regulations - Sales or manufactures tax imposed under any existing or future statutes shall be added to the price of merchandise effective at the time shipment is made.

Ordering Procedure - Purchase order must include the following: Model number, inlet size & type, handle type, wall thickness or depth of bury and type of finish required where applicable.

Returned Goods - Standard catalog material may be returned. All returns of resalable new and unused product is subject to a 25% restocking charge, plus the cost of reconditioning, not to exceed an additional 25% (50% total). Credit for used or freight damaged material to be determined by factory upon receipt of material.

We will not accept returns for:

1. Any non-defective return under \$25.00 net or product over 18 months old.
2. Special lengths on any product.
3. Obsolete merchandise and product not listed in current price guide.
4. Competitor's product or product abused by installation.
5. Product unless approved by local Woodford representative.

All items claimed defective must be returned prepaid to address shown on back cover:



COMMERCIAL FIXTURES PRICE GUIDE

TERMS and CONDITIONS

TERMS OF PAYMENT

Net payment terms are 2% 30 days, net 31. In addition to prices and freight specified, the Buyer shall pay all sales, consumers or other applicable taxes. A 1-1/2% per month service charge will be added to all past-due invoices. Annual rate of 18%.

LIMITED WARRANTY

All Fixtures sold hereunder are warranted to be free from defects in material and factory workmanship for a period of three (3) years from the date of purchase. We will replace at no cost goods that prove defective provided we are notified in writing of such defects and a Zurn representative inspects the goods. We shall not be responsible for any labor charges or any loss, injury or damages whatsoever, including incidental or consequential damages. The sole and exclusive remedy shall be limited to the replacement of the defective goods. Before installation and use, the purchaser shall determine suitability of the product for his intended use and the purchaser assumes all risk and liability whatever in connection therewith. Where permitted by law, the implied warranty of merchantability is expressly excluded. If the products sold hereunder are "consumer products," the implied warranty of merchantability is limited to a period of one (1) year and shall be limited solely to the replacement of the defective goods. All weights stated in our catalogs and lists are approximate and are not guaranteed.

RETURNED GOODS

Standard cataloged merchandise may not be returned to Zurn Industries, LLC for credit unless prior written approval is obtained by the Buyer from Zurn. Approval will only be granted when material is currently manufactured and listed in the Zurn Fixture Price Guide, January 2011. Credit will be issued on all material returned by permission, at the invoiced purchase price, less a minimum handling fee of 25% and less any expense which might be incurred in reconditioning goods to saleable condition. No returns will be allowed on custom product assemblies that were manufactured in accordance with the customer's specifications. Transportation charges must be prepaid by the Buyer. Credit allowance will be in the form of merchandise credit only – no cash credit.

MINIMUM CHARGE

All orders having a net value of less than \$50.00, we reserve the right to apply a \$50.00 net minimum invoice on faucets and repair parts.

NOTE

All product illustrations, shipping weights, specifications, and published literature are based on authorized information. Although descriptions are thought to be accurate at the time of publication approval, accuracy cannot be guaranteed. Zurn Industries, LLC reserves the right to make changes, without notice. Please contact your local sales representative for the latest information at the time of purchase. Zurn reserves the right to make design or packing revisions without notice.

FREIGHT

All sales are F.O.B. Abilene, Texas. Zurn Industries, LLC will allow full freight allowance only on Zurn Commercial Fixture Systems orders of \$7,500.00. This full freight allowance is when the shipment is within the continental United States and has a destination of the Buyer's standard address or job location. Routing of shipment shall be determined at the sole discretion of Zurn Industries, LLC. Commercial Fixture Systems orders may be combined with Zurn Commercial Faucet and Flush Valve orders to meet full freight allowance terms.

DAMAGE IN TRANSIT/SHORTAGE

All precautions are taken at the factory against breakage or any damage in transit. It is the Buyer's responsibility to inspect all products for damage or shortage. Any damage or shortage of product should be noted before accepting shipment. Claims for damage or shortage are to be filed by the Buyer against the freight carrier.

CREDIT

All orders are subject to credit approval by Zurn Industries, LLC Credit Department in Erie, Pennsylvania, prior to the acceptance of the order. Orders may be refused, delivery may be withheld, or shipment stopped in transit on orders accepted without any liability on Zurn Industries, LLC's part, if, in its sole option, the Buyer's ability to pay for the merchandise or the terms and conditions contained herein are in doubt.

ZURN CUSTOMER GUIDE

Supersedes Zurn Customer Guide No. 111

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GENERAL TERMS AND CONDITIONS OF SALE

PRICE AND TERMS OF PAYMENT: Terms are net, payable 30 days from date of invoice. All pricing in U.S. currency. The Buyer shall pay all sales, consumers, or other applicable taxes. A 1-1/2% per month service charge will be added to all past due invoices. Annual rate 18% of the outstanding balance due.

Minimum invoice \$25.00. Zurn reserves the right to apply a minimum order charge to equal \$25.00. All orders are subject to credit approval by the Zurn Credit Department prior to the acceptance of an order. Orders may be refused, delivery may be withheld, or shipment stopped in transit without any liability on Zurn's part if in its sole opinion, the Buyer's ability to pay for the merchandise or the terms and conditions herein are in doubt. The Credit Department of Zurn must be notified of potential pricing errors within 30 days of invoice date.

FREIGHT: All sales are F.O.B. Zurn's plant. Zurn will allow full freight allowance only on Zurn Specification Drainage orders of \$5,000 or more. This full freight allowance is when the shipment is within the continental United States and has a destiny of a Buyer's standard address of job location. Routing of shipment shall be determined at the sole discretion of Zurn. Multi product line orders totaling \$7,500 can be combined to meet FFA guidelines. Shipping dates are estimates and time of delivery is not the essence of this sale of the contract therefore. Under no circumstances will Zurn have any responsibility on account of any delays in manufacture, transportation, or otherwise.

LIMITED WARRANTY: All goods sold hereunder are warranted to be free from defects in material and factory workmanship for a period of one year from the date of purchase. Zurn will replace goods at no cost that prove defective provided Zurn is notified in writing of such defect and the goods are returned to Zurn prepaid at Erie, Pennsylvania, with evidence that they have been properly maintained and used in accordance with instructions. **ZURN SHALL NOT BE RESPONSIBLE FOR ANY LABOR CHARGES OR ANY LOSS, INJURY, OR DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO, INCIDENTAL OR CONSEQUENTIAL DAMAGES.** The sole and exclusive remedy shall be limited to the replacement of the defective goods. Before installation and use, the purchaser shall determine the suitability of the product for his intended use and the purchaser assumes all risk and liability whatever in the connection therewith. Where permitted by law, THE IMPLIED WARRANTY OF MERCHANTABILITY IS LIMITED TO A PERIOD OF ONE YEAR AND SHALL BE LIMITED SOLELY TO THE REPLACEMENT OF THE DEFECTIVE GOODS. All weights stated in Zurn catalogs and lists are approximate and are not guaranteed.

ILLUSTRATIONS OF TYPICAL INSTALLATIONS: The typical installations for various products found in each product section are intended to illustrate the products and potential options for the use of these products. Under no circumstances are they to be construed as recommended installation procedures. Consult local codes and project specifications for proper installation instructions.

RETURNED GOODS: Standard cataloged material may be returned only with written permission of Zurn. Returned goods are subject to a 25% restocking charge of total saleable material returned, plus cost of reconditioning, if necessary, to make material sellable. Transportation charges are the responsibility of the Buyer. Credit allowance will be in the form of merchandise credit only - not cash credit. The value of a return must total at least \$100.00 to qualify for credit allowance. Galvanized material will be credited at value of Dura-Coated cast iron, and chrome plated at value of bronze. No credit will be allowed for parts unless originally ordered and invoiced as parts. No credit will be allowed for auxiliary tappings, discontinued, or made-to-order items. Items that have been specially made are not subject to return or cancellation except by special negotiation. Material must be returned within two years of invoice date for credit to be issued.

SHORTAGE/DAMAGE CLAIMS: Notification of material shortages or incorrect filling of orders must be made to Zurn within 10 days of receipt. No claims over three months old will be honored. Buyer agrees to make all complaints for damage in transit or "short count" directly to the carrier; before the contents are unloaded have the carrier agent's acknowledgement of such damage noted on the bill of lading and to present to the carrier its agent's acknowledgement of such damaged material with formal claim covering said damage.

GENERAL: Zurn reserves the right to make changes in design or equipment of any item or product without incurring any obligation on previously sold items, and to discontinue items at any time, without notice. Possession of this Catalog or other sales literature is not to be construed as an offer to sell. All orders are subject to acceptance by the general office of Zurn in Erie, Pennsylvania.

Catalog printed in U.S.A.

ABBREVIATIONS USED IN THIS MANUAL

A.B.S.	Acronitrile Butadiene Styrene	Ext.	Extension	P.O.A.	Price on Application
App.	Approximate	Galv.	Galvanized	Pol.	Polished
Approx.	Approximate	Gskt.	Gasket	P.V.C.	Polyvinylchloride
A.R.C.	Acid Resisting Epoxy	G.P.M.	Gallons Per Minute	Rad.	Radius
A.R.E.	Acid Resisting Enamel	Ht.	Height	Sgl.	Single
Aux.	Auxiliary	In.	Inch	Sq. In.	Square Inches
Brz.	Bronze	Lbs.	Pounds	S.S.	Stainless Steel
C.I.	Cast Iron	Lg.	Long	Stl. St.	Stainless Steel
C.O.	Cleanout	Med.	Medium	Str.	Strainer
Conn.	Connection	N.A.	Not Applicable	Thd.	Threaded
D.C.	Dura-Coated	N.B.	Nickel Bronze	V.P.	Vandal-Proof
Dia.	Diameter	N.C.	No Charge	w/	With
Dim.	Dimension	P.B.	Polished Bronze	Wt.	Weight
DT	Decorative Top	Pln.	Plain	XH	Extra Heavy

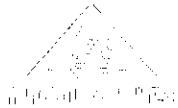
NOLAND Company

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