

Important Numbers

Reservations:

239-533-0300 Option 1

To check arrival time:

239-533-0300 Option 2

For Eligibility:

239-533-0300 Option 5

Fax :

239-432-2035

(For Eligibility documents)

For Fixed Route Information:

239-533-8726 Option 1

Compliments and Complaints:

239-533-0300 Option 3



Transportation Disadvantaged



Who

is eligible for the **Transportation Disadvantaged (TD) Service?**

This service is for individuals who are unable to transport themselves or purchase needed transportation because of a physical or mental disability, income status, or age (65 years or older).

How do I become eligible for Transportation Disadvantaged service?

Riders seeking eligibility should contact LeeTran's customer service department Monday- Saturday between 8:00am and 5:00pm at (239)-533-0300.

Please provide your name, mailing address and request a TD application form. The customer service specialist will help explain the TD program eligibility, the TD application process, and the documentation required.

Once eligible, what are my options for transportation?

1. Lee County Transit (Fixed Route) is available for TD qualified riders
2. LeeTran Passport Door-to-Door service is available to TD clients who are not able to access or use the Lee County Transit system due to their TD qualification.

How does a TD client schedule a Door-to-Door TD Trip?

Reservations must be made 48 hrs in advance, up to 7 days in advance. Call (239)-533-0300 Monday-Saturday between 8:00am and 5:00pm. Hours of service are 7 days a week from 6:00am to 7:00pm.

What is the cost per trip?

The cost is \$3.00 per trip.

What is the transportation coverage area?

All trips are done within Lee County. At this time, we do not provide any out of county trips.

What is the Holiday Service Schedule?

Lee Tran services are not available on the following holidays:

- New Years
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day