



How To Read Your Water Meter

Knowing how to read your water meter can be extremely helpful in everyday conservation measures, or to find a water leak at your home or business.

- ✓ The first step will be to locate your water meter.

For Residential Customers this is typically in the front of the property near the street. The meter is housed in a rectangular box. Carefully lift or remove the lid to expose the water meter enclosed in the box.

For Commercial Customers this is also typically in the front of the property near the street. However, it could be located in the back or side of the property underground.



Image of water meter enclosure

Currently, Lee County Utilities is in the process of replacing all of the analog, or non-automated, meters with automated meters that can be read remotely, and in some cases, turned off or on remotely.

Analog or Automated?

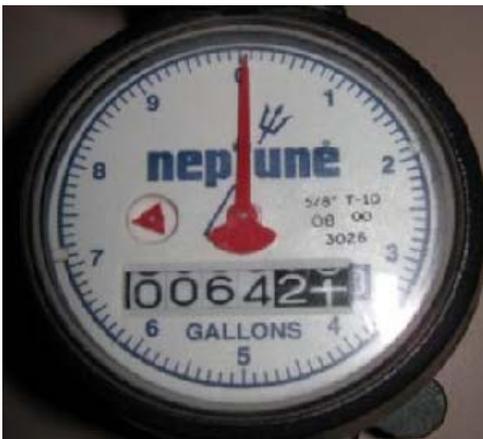


Image of analog water meter



Image of an automated water meter

After you have identified where your water meter is, you will want to make sure it is yours and not your neighbors. Each meter has its own serial number. Whether Analog or Automated, the serial number can be found on the meter and on your billing statement. The serial number can be found on the cap covering the meter or, on the stem of the meter.



Serial Number on meter cap.



Serial Number on meter stem.

Your Usage

Meter Number	Rate Code	# of Days	New Meter Read	Last Meter Read	Multiplier	Usage
60422180	C2W	31	1811	1811	1	0

Your Meter was read on 04/30/18

Explanation of Charges

Due Date: Payments are due by the date indicated on the front of this statement. Payments in the mail are not considered to be payment on an account. To ensure proper credit, please place your account number on check or money order.

Past Due Balance: Service may be disconnected for failure to pay an Unpaid Past Due Balance in full by the due date on the reminder notice. Current bill due date does not apply to Unpaid Past Due Balances. Reconnection charges will be applied to the account and will be billed on the next bill.

Base Charge: The base charge covers the fixed expenses associated with the operations and maintenance costs of providing water and wastewater service to your home or business.

Consumption Charge: The consumption charge is the County's variable cost associated with treating wastewater and is billed in one thousand gallon increments.

Service Charges: Service charges may appear on your bill for the following reasons:
 - Service is established for a new customer
 - Service is restored after a disconnection for nonpayment
 - Charges for special trips to your service location
 - Your bank returns your check for insufficient funds or other reasons

Late Payment Fee: 1% or \$5.00 (whichever is greater) if charge is unpaid after reminder notice due date.

Wellfield Development Surcharge: \$2.50 per equivalent residential unit if water consumption exceeds first water usage block.

Serial Number on billing statement.

Reading an Analog Meter

Determining Water Use

Select a date to read your water meter.

Write the numbers you see on the register.

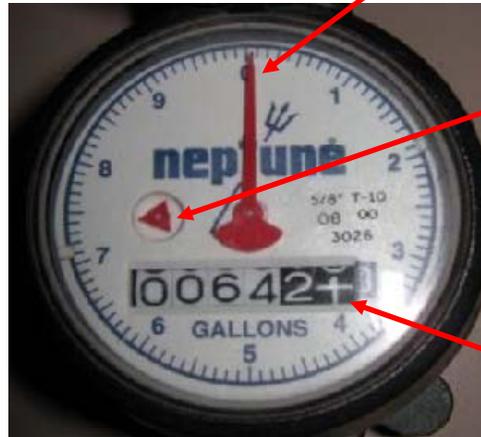
Example: *0064 .

After a period of time has passed, read your meter again. Example: *0065

Subtract the first reading from the second reading. This is your water use for that period.

0065-0064 = 1000 gallons

*LCU reads meters and bills accounts in 1,000 gallon increments.

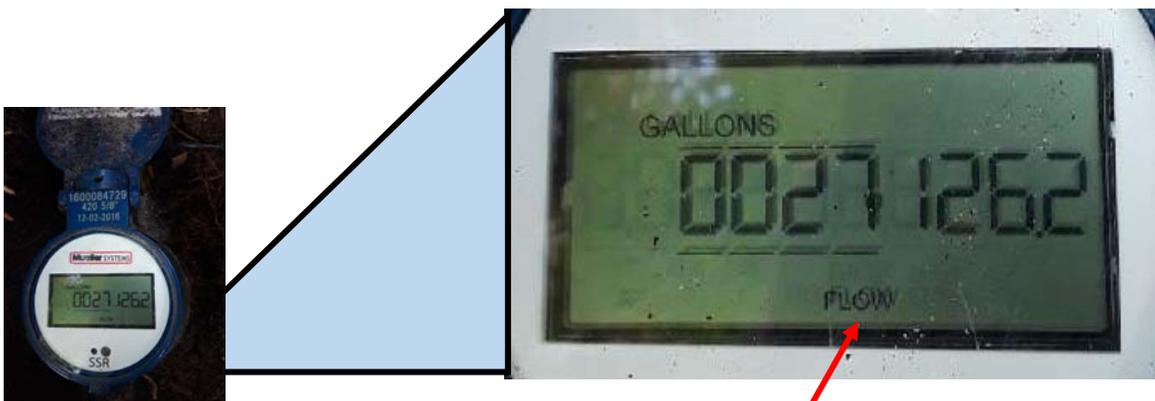


Flow Indicator- Used when measuring flow through the meter. One revolution of the needle is 10 gallons.

Leak Indicator-Only moves when water is flowing through the meter. If all water is off and this is moving, it could indicate a leak.

Meter Register-Every turn of a number in the first black register measures 10 gallons, the second is 100 gallons. Every turn of a number in the white measures 1000 gallons.

Reading an Automated (AMI) Meter



Automated or AMI meters have a flow indicator as with an analog meter. There is no actual dial, it reads as **FLOW** if there is water flowing through the meter, or **NO FLOW** if there is no water flowing through the meter.

0027126.2
 Thousands Hundreds Tenths

If the reading on this meter today is 0027126.2, and the next day it is read again and reads 0028126.2, it would mean 1000 gallons of water had gone through the meter.