

# Unpaid Toll Violation Fact Sheet



Lee County  
Transportation

LeeWay, Lee County Department of Transportation's toll division, has transitioned to a new invoice system.

As a part of this transition, anyone with outstanding toll violations dating back to Oct. 1, 2019 to present are being rebilled for unpaid invoices. This is the second time customers are being invoiced.

These violations can come from crossings on the Cape Coral Bridge, Midpoint Memorial Bridge and Sanibel Causeway.

All existing unpaid tolls have been assigned a new reference number in the new invoice system. Payment instructions are included in the mailed invoices, or motorists can call the LeeWay Service Center at 239-533-9297 to obtain the new reference number.

The Lee Pay-by-Plate website, [leetollbyplate.com](http://leetollbyplate.com), is available and accepting payments.

LeeWay has also introduced a "Quick Pay" feature to its website, [www.leegov.com/tolls](http://www.leegov.com/tolls) that allows users to check for unpaid tolls by entering their license plate number.

Unpaid tolls after 60 days may result in a registration stop that does not allow motorists to renew their auto registration.

Motorists who use an active toll transponder prepaid account will not be affected by the invoice changes. If their account lapsed in the past, they may be rebilled.

The rebilling began in November 2023 and LeeWay has communicated the changes on its website, through social media, direct communication with customers and through media outlets.

The toll revenue collected in Lee County is used to pay back the debt that was borrowed to build the bridges and the bridge corridors. The revenue also pays for the operation and maintenance of the toll facilities, bridges and service center. Any remaining funding after operations and debt are covered are used to construct transportation related and capacity adding improvements.

All toll funds collected are used for transportation-related purposes.

**If you have any questions on an invoice you received or would like to know if you have any outstanding violations, please contact LeeWay's customer service department at 239-533-9297. You can also email [leeway@leegov.com](mailto:leeway@leegov.com) or visit [www.leegov.com/tolls](http://www.leegov.com/tolls). Customer service representatives are available to help.**

