



Solid Waste Division

October 3, 2025

Subject: Special Waste Disposal Approval Process

You have requested approval to dispose of special waste at a Lee County Solid Waste Department (SWD) Facility. As of March 16, 2020 Lee County has transitioned to an on-line special waste approval process managed by Waste Management, Inc. of Florida (WMIF). To obtain approval, please register on-line at www.wmsolutions.com and create a profile. Detailed instructions are attached.

A representative of WMI will notify you if additional information and/or waste analyses are required and instructions will be provided as needed. If the waste is acceptable, you will be assigned a profile number and the account representative will schedule with you for disposal.

The hauler must show the approved Special Waste Profile to the scale attendant upon arrival at the disposal Facility. A waste shipment record (Manifest) is also required for each load of waste. Hours of operation for the Lee/Hendry Landfill are provided below.

The payment method must be provided to the representative and the Lee County Solid Waste Division account number provided, if applicable. Forms of payment accepted are: Cash, checks, credit cards (Visa, MasterCard, American Express and Discover) and current charge accounts are accepted. You may also establish a Credit Card on file. Disposal rate(s) are subject to change; current rates are posted on the Lee County website at <https://www.leegov.com/solidwaste/adopted-solid-waste-rates>. If disposal costs are expected to exceed \$1,000, a deposit may be required unless a credit card will be used. Any questions about payments or establishing charge accounts or checking account/credit card on file, please call Customer Service at (239) 533-8000.

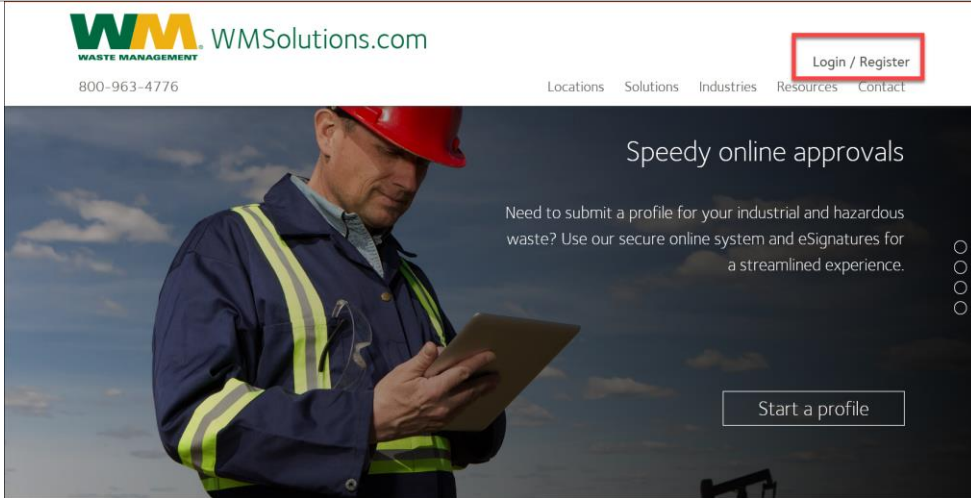
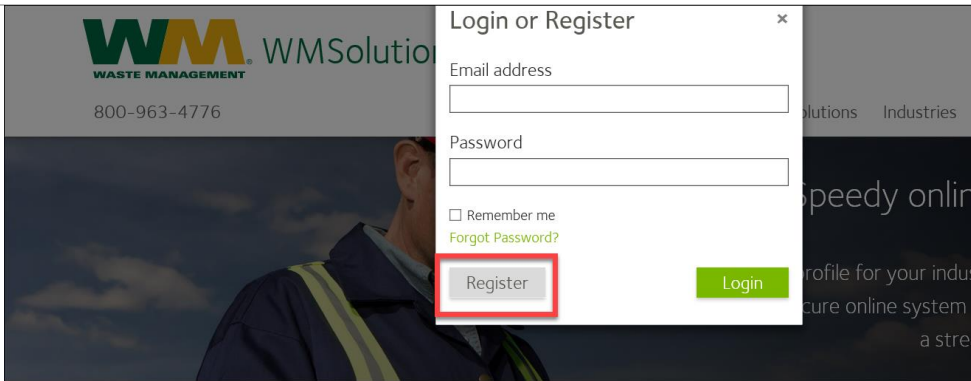
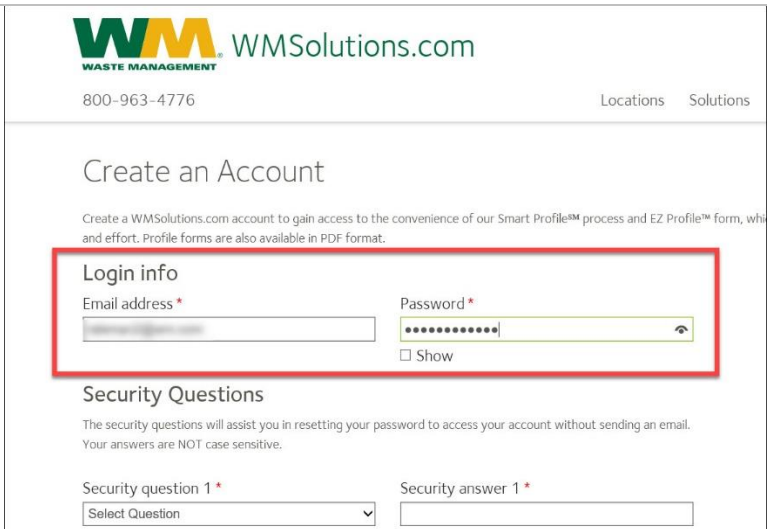
The hauler must show the approved Special Waste Profile and Manifest to the scale attendant and/or landfill operator upon arrival at the disposal Facility. **Special waste hours are from 9:00AM to 3:00PM.**

Questions related to the on-line approval process may be directed to (239) 455-8062. All other questions may be directed to Lee County Customer Service at (239) 533-8000.

Lee/Hendry Landfill
5500 Church Road Felda, FL 33930 Phone: (239) 369-2030
M-F 7AM-4PM
Special Waste Hours : M-F 9AM-3PM

WMSolutions – Create an Account

Use these instructions to create an account. Starting from www.wmsolutions.com homepage:

Action	Screen Image
1. Click the Register link. The Login or Register pop-up box displays.	
2. Click Register button. The Create an Account page displays.	
3. In the <i>Login info</i> section, enter your Email address and a Password in the provided boxes. If needed, select the Show checkbox to view your newly created password for accuracy.	

4. In the *Security Questions* section, click the drop-down arrow beneath Security question 1.
5. Click to choose one of the provided questions.
6. Type your answer to the selected question in the Security answer 1 text box.

Repeat steps 4 - 6 for Security question 2 and Security question 3.



WMSolutions.com

800-963-4776

Locations Solutions Ind

Create an Account

Create a WMSolutions.com account to gain access to the convenience of our Smart ProfileSM process and EZ ProfileTM form, which use and effort. Profile forms are also available in PDF format.

Login info

Email address *

Password *

☐ Show

Security Questions

The security questions will assist you in resetting your password to access your account without sending an email. Your answers are NOT case sensitive.

Security question 1 *

Security answer 1 *

Security question 2 *

Security answer 2 *

Security question 3 *

Security answer 3 *

Account info

7. In the *Account info* section, complete each of the boxes.
8. Once completed, click the **Create account** button. The account is created, and the Communication Settings notification box displays.

Note: To confirm your account, you will receive a welcome letter on the email you provided.

Account info

First name *

Last name *

Position / Title *

Work phone *

Company *

Primary business type *

Address *

City *

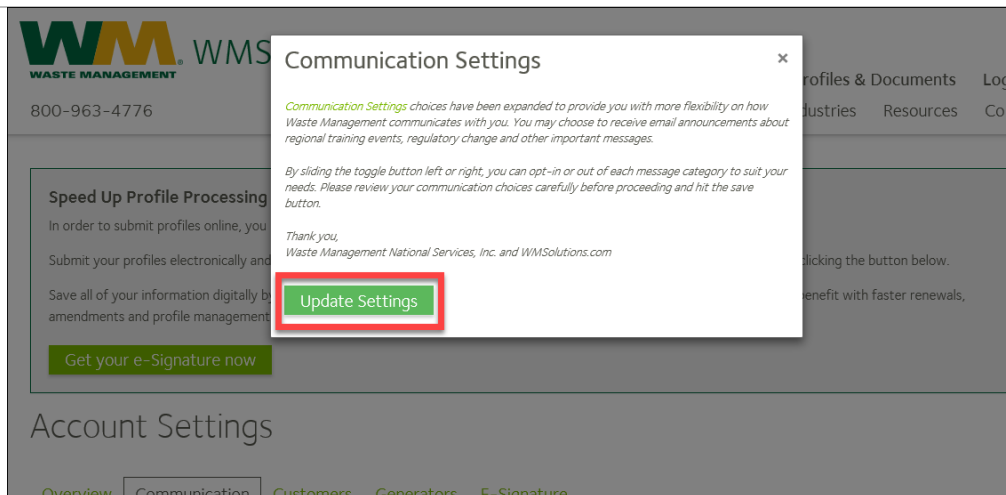
State / Province *

ZIP / Postal code *

How did you find us?

Create account

9. Click the **Update Settings** button. The Communication Settings page displays.



10. Modify your settings as desired.
11. Click the **Save Communication Settings** button.

Account Settings
Overview | Communication | Customers | Generators | E-Signature

Communication Settings

Please make sure your contact information is correct.

My Email: rmlman2@wm.com | Email CC: [ON] | Edit

Regulatory Communication

Profile Renewals | Email (choose at least 1)* [ON]

15 days before [ON]
30 days before [ON]
60 days before [ON]

*Mandatory regulatory notifications require a minimum of one email notice for profile renewals.

Approvals | Email

Profile approval [ON]
Amendment approval [ON]

Contracts | Email

Exhibit A ready to review and sign [ON] Automatically enrolled
ISA ready to review and sign [ON] Automatically enrolled

New Services & Offerings | Email

Regulatory Training Invitations (Invite me to local/regional training) [ON]
Regulatory Notices (Alert me of regulatory changes) [ON]
WMSolutions.com Enhancements (Alert me of new website tools) [ON]
Developer Resources (Provide feedback on 'beta' or new releases) [ON]
Service Announcements (Alert me of new services or capabilities) [ON]

Regardless of your Communications Preference Choices, Waste Management will still send emails regarding billing matters and service related

Save Communication Settings | Cancel

Email alerts are provided as a tool and should not be relied on to determine which profile and account actions need to be reviewed. All messages provided in your WMSolutions.com account should be reviewed.

Click [here](#) to see a demo.