



NEWS

FOR IMMEDIATE RELEASE: September 13th, 2017

FOR MEDIA INFORMATION:

<p>Pasco and Polk County Inquiries:</p> <p>Matt Rihs 727-247-3864 (cell) mrihs@govmserv.com</p>	<p>Golden Gate and Lehigh Acres System Inquiries (Collier and Lee Counties):</p> <p>Donna Lizotte 239-898-9247 (cell) dlizotte@govmserv.com</p>	<p>North Fort Myers System Inquiries (Lee County):</p> <p>Lori Salgado 239-898-4437 (cell) lsalgado@govmserv.com</p>	<p>Lady Lake Systems Inquiries (Citrus, Lake, Marion, and Putnam Counties), Michelle Harris 352-633-9709 (cell) mharris@govmserv.com</p>
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FGUA Service Outages and Precautionary Boil Water Notice Advisories Due to Hurricane Irma

(New Port Richey, Lady Lake, and Fort Myers, FL) The Florida Governmental Utility Authority (FGUA) has experienced service interruptions and issued Precautionary Boil Water Notice Advisories for FGUA Systems located in eight counties throughout the state of Florida caused by Hurricane Irma on Sunday, September 10, and Monday, September 11. In total, over 18,000 FGUA Customers statewide have been affected. A table of all affected customers currently without service due to power outages, or under a Precautionary Boil Water Notice is included with this Advisory.

The FGUA has contacted local electric utilities to advise of service outages, and ensure expedition of restoration of power to its' facilities, as the FGUA provides an essential resource to the community.

The FGUA is also working to restore service due to broken water mains or equipment caused by the inclement weather.

Once water service is restored, customers have or will be under a Precautionary Boil Water Notice Advisory. The FGUA provides a Boil Water Notice Advisory under Florida Department of Environmental Protection (FDEP) requirements when water pressure drops below 20 pounds per square inch in their service area. The FGUA advises that all water used for drinking or cooked be boiled. A rolling boil for a period of one minute is sufficient to ensure the water is free of possible bacteria or viruses. Alternatively, bottled water may be used.

Also, once water service is restored, water samples are taken to a Florida Department of Health-certified laboratory, and will be rescinded once samples indicate the water is safe to drink, typically 48 hours after the samples are collected. The FGUA apologizes for any inconvenience experienced due to this weather event. All current outages and notices will be available on the FGUA website at www.fgua.com. Customers with additional questions may contact their local customer service offices at 727-372-0115 (Pasco Systems), 239-455-1583 (Golden Gate), 239-368-1615 (Lehigh Acres and North Fort Myers), and 352-633-9701 (Lake County).

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