

State of Florida - Plans & Features

Basic Wireless Voice Service Florida Plan

These Calling Plans are not eligible for any monthly access fee discounts

Line Attainment Tier	None
Standard Monthly Access Fee	\$0.00
Home Airtime Minutes	None
Per Minute Rate†	\$0.054
Verizon Wireless Long Distance Rate††	Included
Roaming Airtime Rate†††	\$0.39 per minute

The Local DigitalChoice home airtime rate and coverage area includes the Verizon Wireless network and select preferred roaming carriers. See Calling Plan Map for details. † We bill your calls in one-cent increments. Less than one-cent charges are rounded up to the next full cent. For example, at \$0.057 per minute a 3-minute call calculated at \$0.171 is rounded to the next full cent and billed at \$0.18. At \$0.057 per minute, a 23-minute call calculated at \$1.311 is rounded to the next full cent and billed at \$1.32. ††Domestic long distance is included when placing calls in the home airtime rate and coverage area. Long distance charges will apply when making or receiving calls outside the home calling area and the United States. Toll and long distance charges may apply when making or receiving calls in Puerto Rico. †††Roaming and toll charges may apply when making and receiving calls from off the home airtime rate and coverage area and in CDMA countries, see International Roaming terms and conditions.

Basic Wireless Voice Service Nationwide Plan

This National SingleRate Calling Plan is not eligible for any monthly access fee discounts

Line Attainment Tier	None
Standard Monthly Access Fee	\$0.00
Home Airtime Minutes	None
Per Minute Rate†	\$0.093
Roaming Airtime Rate††	Included throughout the 50 States (\$0.69 per minute in Canada)
Verizon Wireless Long Distance Rate†††	Included

Note: National SingleRate home airtime rate and coverage area includes the 50 states. † We bill your calls in one-cent increments. Less than one-cent charges are rounded up to the next full cent. For example, at \$0.057 per minute a 3-minute call calculated at \$0.171 is rounded to the next full cent and billed at \$0.18. At \$0.057 per minute, a 23-minute call calculated at \$1.311 is rounded to the next full cent and billed at \$1.32. ††Roaming, toll, and long distance charges may apply when making and receiving calls from CDMA countries outside of the 50 States see International Roaming terms and conditions. †††Domestic long distance is included when placing calls in the America's Choice home airtime rate and coverage area. Long distance charges will apply when making or receiving calls outside the home calling area and the United States. Push to talk capability is not available with National SingleRate calling plans. Mobile to Mobile Calling and Nights and Weekends options are not available with this plan.

Basic Push To Talk Florida Plan

Line Attainment Tier	None
Monthly Fee with Push to Talk	\$10.00
Home Airtime Minutes	None
Per Minute Rate†	\$0.054
Verizon Wireless Long Distance Rate††	Included
Roaming Airtime Rate†††	\$0.39 per minute

The Local DigitalChoice home airtime rate and coverage area includes the Verizon Wireless network and select preferred roaming carriers. See Calling Plan Map for details. * Monthly access fee includes unlimited one to one and group Push to Talk calling. † We bill your calls in one-cent increments. Less than one-cent charges are rounded up to the next full cent. For example, at \$0.057 per minute a 3-minute call calculated at \$0.171 is rounded to the next full cent and billed at \$0.18. At \$0.057 per minute, a 23-minute call calculated at \$1.311 is rounded to the next full cent and billed at \$1.32. †† Domestic long distance is included when placing calls in the home airtime rate and coverage area. Long distance charges will apply when making or receiving calls outside the home calling area and the United States. Toll and long distance charges may apply when making or receiving calls in Puerto Rico. †††Roaming and toll charges may apply when making and receiving calls from off the home airtime rate and coverage area and in CDMA countries, see International Roaming terms and conditions. Push to Talk capable Equipment required. Push to Talk calls may only be made with other Verizon Wireless Push to Talk Subscribers. Push to Talk is only available within the National Enhanced Services rate and coverage area. There may be a delay from when initiating a Push to Talk call. Push to Talk calls end after 20 seconds of inactivity. Unanswered 'barge' calls to available individuals incur charges even if the individual does not respond. All calls to groups are 'barge' calls. While on a Push to Talk call, voice calls received will go directly to voicemail. While on a voice call Push to Talk calls

cannot be received. Other Verizon Wireless Push to Talk Subscribers cannot be prevented from entering your MTN into their Push to Talk contact lists. Mobile Telephone Numbers (MTNs) can only be blocked from Caller ID through a global setting available through www.vzwpushtotalk.com. Only one person can speak at a time during Push to Talk calls. Presence feature is not available on these calling plans. Please note: Push to Talk phones may not be used on non-Push to Talk Calling Plans. Subscriber use of group calling prior to commercial launch of new phone models is not available. Accordingly, if you switch to a non-Push to Talk Calling Plan, you will not be permitted to use your Push to Talk Phone. If you obtain a non-Push to Talk phone from Verizon Wireless at a discount when switching calling plans, you may be required to extend the term of your Customer Agreement.

Additional Calling Plan and Feature Information

Subscriber's first partial and full month's access charges and any service activation fees are payable in advance and will not be refunded after activation of the Wireless Service. Charges, for calls that connect, begin when the "SEND" or "CONNECT" button is pressed, or upon connection to the network. On incoming calls, charges may begin prior to the phone ringing or before "SEND" is pressed to receive the call. Charges end when a call or disconnects from the network, which may be a few seconds after "END" or "DISCONNECT" button is pressed. Calls to certain fax/data modems incur charges, though it may sound as if call was unanswered. Calls to "911" and certain other emergency services are toll and airtime free however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.

Roaming in CDMA countries outside of the US: Roaming in these territories will only be available in "CDMA" mode where service is available. An update to the Global Phone software is required to roam in S. Korea.

Roaming in GSM countries: Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See verizonwireless.com for Zone 1 and Zone 2 countries, coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. TXT messages cannot exceed 140 characters and may be sent only to MTNs of: (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to email addresses.

Home Airtime and Roaming: Airtime is rounded up to next full minute, allowance minutes are not transferable, and unused airtime minutes each month are lost. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

International Long Distance: International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply for calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assistance calls.

Included Feature Billing Details

Call Waiting ¹	3-Way Calling ¹
Call Forwarding	No Answer/Busy Transfer
Caller ID ²	Basic Voice Mail ³
411 Connect SM 4 FONT>	Basic Text Messaging ⁵

¹Airtime charges apply to all calls simultaneously.

²When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers such as toll-free numbers cannot be blocked.

³Airtime charges apply to message retrieval.

⁴Directory assistance with automatic call completion is \$1.25 per call plus airtime charges.

⁵\$0.02 per inbound and \$0.10 per outbound message charge applies. TXT Messaging terms and conditions below apply.

Optional Features

The following features may be added to calling plans as identified below. Unless indicated, fees are per month and no further discounts apply.

1000 Minute Home Airtime Allowance with Unlimited Mobile to Mobile Calling Minutes^{1,5,6}	\$45.00
Cost Per Minute in Excess of 1000 Minutes/Month	Basic Wireless Voice Services Florida Plan: based on current per minute rate Basic Wireless Voice Service Nationwide Plan: based on current per minute rate
2000 Minute Home Airtime Allowance with Unlimited Mobile to Mobile Calling Minutes^{1,5,6}	\$75.00
Cost Per Minute in Excess of 2000 Minutes/Month	Basic Wireless Voice Services Florida Plan: based on current per minute rate Basic Wireless Voice Service Nationwide Plan: based on current per minute rate
1000 Mobile to Mobile Calling Minutes^{1,4}	\$10.00

1000 Nights and Weekends²

\$10.00 per minute

TXT Messaging & Enhanced TXT Messaging³\$2.99 (100 TXT
msgs. included)\$4.99 (250 TXT
msgs. included)\$9.99 (1000 TXT
msgs. included)\$19.99 (2,500
TXT msgs.
included)

\$0.02 per additional inbound message / \$0.10 per additional outbound message per address

V Cast VPak

\$15.00

Get Pix - Multi-Media Messaging (MMS)⁷

\$0.25 per additional message per address

\$2.99 (20 picture messages
included)

\$4.99 (40 picture messages included)

¹Only available on specified plans, Mobile to Mobile Calling terms and conditions apply. Calling plans with Mobile to Mobile Calling minutes included, do not qualify for additional Mobile to Mobile Calling minutes in this table.

²Nights and Weekends terms and conditions apply. Calling plans with Nights and Weekend minutes included, do not qualify for additional Nights and Weekend minutes in this table.

³TXT Messaging terms and conditions apply.

⁴Not available on National SingleRate calling plans.

⁵Only one Home Airtime Allowance optional feature may be added to any Subscriber line. Allowance minutes are not transferable and each month unused minutes are lost.

⁶Overage charges would be at the per minute rate as described in the applicable calling plan selected.

⁷Multi-Media Messaging (MMS) includes Picture (Get Pix) and Video (Get Flix) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use. **V Cast VPak:** Subscription to V Cast VPak requires V Cast capable Equipment. Subscriber may download or stream video clips in the BroadbandAccess service area and download 3D games in the NationalAccess and BroadbandAccess service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, ESPN MVP, and unlimited MBs for V Cast Video, V Cast Music, Mobile Web 2.0 and Get It Now. Application fees apply for all other Get It Now applications, 3-D games, and music. Premium music clips and video clips are available for an extra charge. V Cast Alerts are sent as Text Messages and are subject to Text Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks, or for (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now® and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com.

Verizon Wireless Field Force Manager**Optional Feature Access Fee - Basic**

\$23.99 (Billed as \$29.99 per user minus a 20% discount)

Optional Feature Access Fee - Advanced

\$39.99 (Billed as \$49.99 per user minus a 20% discount)

Note: Field Force Manager is only available within the National Enhanced Services Rate and Coverage Area. May be subject to a twenty-four hour activation delay. The billing period begins 2 days after ordering this service. Field Force Manager Requires specified Get It Now capable GPS enabled Equipment, downloadable Get It Now application, valid e-mail address and internet access for activation and use. Field Force Manager is currently available on the Motorola v325 and G'zOne Type-V only. **Optional Features are eligible for a 20% discount for Customers with 1000 or more Subscriber lines. The minimum line attainment is based on 1000 or more Subscriber lines under Contract #725-330-05-1.

Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess terms and conditions.

Unlimited VZAccess: NationalAccess and BroadbandAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.

Verizon Wireless VZ Navigator®**Monthly Subscription**

\$9.99 per user*

Per Day Charge (good for 24 hours)

\$2.99 per user*

*Both options available through your Verizon Wireless handset. Airtime required for use. Important Information: You agree, represent and warrant that your use of VZ Navigator will be solely for your lawful use as necessary under the terms of your employment and for no other purpose, but in accordance with the rules, regulations and policies of the government agency that employs you. By subscribing to and/or using this application, you are consenting and permitting Verizon Wireless to gather, collect and use information regarding the location of this wireless device in order to deliver the location based services provided through the use of the application you have previously downloaded. Verizon Wireless does not guarantee the accuracy or completeness of any information, including location information displayed through this application. While you're in navigation mode, VZ Navigator will provide audible turn-by-turn directions. When you're in map mode or on a call you will not hear these directions. So be sure to get back to navigation mode on a regular basis so you don't miss a turn. Always use caution when displaying and disseminating personally identifiable information about yourself or your location to third parties. Do not attempt to enter or change information while driving. Please observe the Verizon Wireless "Drive Responsibly" policy, which can be found at www.verizonwireless.com. Update your privacy settings at www.vzwlocationmanagement.com/llspp or through the Location Manager application. VZ Navigator is only available in the National Enhanced Coverage Area. User may be required to agree to additional terms and conditions online when downloading the application, updating privacy settings or using the Location Manager application.

Subscriber's first partial and full month's access charges for push to talk are payable in advance and will not be refunded after activation of the Wireless Service. Charges, for calls that connect, begin when the "SEND" or "CONNECT" button is pressed, or upon connection to the network. On incoming calls, charges may begin prior to the phone ringing or before "SEND" is pressed to receive the call. Charges end when a call disconnects from the network, which may be a few seconds after "END" or "DISCONNECT" button is pressed. Calls to certain fax/data modems incur charges, though it may sound as if call was unanswered. Calls to "911" and certain other emergency services are toll and airtime free however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.

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Roaming in GSM countries: Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See verizonwireless.com for Zone 1 and Zone 2 countries, coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. TXT messages cannot exceed 140 characters and may be sent only to MTNs of: (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to email addresses.

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International Long Distance: International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply for calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assistance calls.

Included Feature Billing Details

Call Waiting ¹	3-Way Calling ¹
Call Forwarding	No Answer/Busy Transfer
Caller ID ²	Basic Voice Mail ³
411 Connect ^{SM 4}	Basic Text Messaging ⁵

¹Airtime charges apply to all calls simultaneously.

²When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers such as toll-free numbers cannot be blocked.

³Airtime charges apply to message retrieval.

⁴Directory assistance with automatic call completion is \$1.25 per call plus airtime charges.

⁵\$0.02 per inbound and \$0.10 per outbound message charge applies. TXT Messaging terms and conditions below apply.

Optional Services

Additional fees may be required as shown.

Push to Talk: Push to Talk capable Equipment required. Push to Talk calls may only be made with other Verizon Wireless Push to Talk Subscribers. Push to Talk is only available within the National Enhanced Services rate and coverage area. There may be a delay from when initiating a Push to Talk call. Push to Talk calls end after 20 seconds of inactivity. Unanswered 'barge' calls to available individuals incur charges even if the individual does not respond. All calls to groups are 'barge' calls. While on a Push to Talk call, or when updated presence information is being sent to the Equipment, voice calls received will go directly to voicemail. While on a voice call Push to Talk calls cannot be received; however, presence information will indicate that Subscriber is 'available'. Other Verizon Wireless Push to Talk Subscribers cannot be prevented from entering your MTN into their Push to Talk contact lists. MTNs cannot be blocked from Caller ID when making a Push to Talk call. Only one person can speak at a time during Push to Talk calls.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. With Local Digital Choice Calling Plans Mobile to Mobile calls must originate and terminate while both Verizon Wireless Subscribers are within the same local Mobile to Mobile Calling area. Phone may not accurately display Caller ID and roaming indication. Not available with fixed wireless devices with usage substantially from a single cell site. Mobile to Mobile Calling is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile Calling minutes will be applied before home airtime minutes.*

Night and Weekends: Applies to calls made in a calling plan's home airtime area only during the following hours: 9:01 pm Friday through

5:59am Monday and 9:01pm-5:59am Monday through Friday.

***Note:** If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, the minutes will decrement from the Mobile to Mobile Calling allowance before the Night and Weekend allowance. However, if either allowance is unlimited, that allowance will always apply first.

***TXT Messaging:** TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced TXT Messaging (EMS up to 1120 characters) Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from a phone, the sender's telephone number will always be sent to the destination, even if Caller ID is used to block voice calls.

Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port a MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

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Roaming in GSM countries: Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See verizonwireless.com for Zone 1 and Zone 2 countries, coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. TXT messages cannot exceed 140 characters and may be sent only to MTNs of: (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to email addresses.

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