



**Intended Single Source Purchase:  
Maintenance Services, Enhancements & Upgrades for VoicePermits & WellPermits System**

**Date Posted:** 4/12/21 to 4/20/21

**Project #:** SS210274MKP

**Contact:** Mary Patterson  
Lee County Procurement Management  
2115 Second St., 1<sup>st</sup> Floor  
Fort Myers, FL 33901

The description of services intended for purchase from a sole source is posted in accordance with section 287.057(3)(c), Florida Statutes and will be posted for a minimum of 7 business days.

**Commodity or Service Required:**  
VoicePermits and WellPermits Systems

**Description:**  
Lee County Community Development is seeking to execute a single source for the purchase of support/maintenance service, enhancements, and upgrades of Selectron Technologies VoicePermits and WellPermits IVR Software systems; which includes an Administration Portal to accommodate added features. The features consist of Atlas Inspections mobilizing inspection results from the field, Atlas Insight a web-based location services and assignment management tool and SelectTXT for inspection scheduling by text from a mobile device. The PremierPro support includes telephone support during normal business hours, on-line technical diagnostic support, software upgrades, 24 hours a day 7 days per week, 365 days per year emergency support, development updates to customer's host database and back-end database, quarterly proactive system review, and out-of-cycle critical updates.

**Intended Single Source:**  
Selectron Technologies, Inc.

**Justification for Single Source Acquisition:**  
The justification is based on the VoicePermits and WellPermits system are only available directly from Selectron Technologies, Inc. Replacement of these systems would be cost prohibitive.

**Recommended Procurement Approach:**  
For the reason stated above, Lee County Procurement Management intends to utilize the Single Source Procurement method to contract with Selectron Technologies, Inc. for supplying the software upgrades, maintenance and support for the above proprietary software system.

**Respond to:**  
If your firm feels they have the ability to supply the above, please contact Mary Patterson, Lee County Division of Procurement @ [mpatterson@leegov.com](mailto:mpatterson@leegov.com).