

AGENDA ITEM REPORT

DATE: August 5, 2025
DEPARTMENT: Transit
REQUESTER:
TITLE: Award Contract for Paratransit Software System

I. MOTION REQUESTED

- A. Award Request for Proposal No. RFP250034SML, LeeTran – Paratransit Software Management System to Via Mobility, LLC for paratransit software services, in the amount of \$106,633.34, for an initial term of one year.
- B. Authorize the Chair to execute the contract documents on behalf of the Board of County Commissioners.
- C. Grant the County Manager or designee the authority to renew the contract(s), for up to two additional one-year periods, and to execute all associated documents, as approved in the departments' annual adopted budgets, if doing so is in the best interest of Lee County.

II. ITEM SUMMARY

Approves the purchase of paratransit door-to-door scheduling software from Via Mobility, LLC., in the total amount of \$319,900.00. This contract is for a one-year period with two one-year renewals with a three-year total of \$319,900.00, (\$106,633.34 annually).

LeeTran desired to update their 20-year legacy paratransit software system to a robust and dynamic self-optimizing software that can book and schedule shared ride trips for clients with the ability to "self-dispatch" and continually optimize trips throughout the day to adjust in real time based on current conditions. The system will have a self-service portal as well as a LeeTran branded mobile application with integrated payment processing for the ease of clients to create, modify and cancel trips without the need to call LeeTran customer service for these activities.

III. BACKGROUND AND IMPLICATIONS OF ACTION

In 2005, a formal proposal, No. P-050058, Paratransit Scheduling & Dispatch Software for LeeTran was awarded to the lowest responsive and responsible bidder, RouteMatch Software, Inc., in the amount of \$75,850 with the following options: additional users, AVL System and MDT Hardware, AVL & MDT Software, Annual Software Support and Annual AVL and MDT support for a grand total of \$318,901. Authorization was also granted to expend the funds necessary for maintenance and needed upgrades over the useful life of the software. P-50058 was funded 100-percent with a grant from the Federal Transit Administration (FTA).

Since 2005, RouteMatch/TripSpark (RM/TS) Software, Inc. has been the only vendor capable of providing enterprise-level public transportation software that serves the demand response technology that meets Lee County's needs. Lee County Transit (LeeTran) has used RM/TS as its scheduling software, which is commonly used in the industry to multi-load qualified riders for "Door-to-Door" service called Passport and operates within 3/4 miles of LeeTran's fixed-route service area. LeeTran utilizes this software to pre-schedule 500 +/- daily passenger trips at the peak of operation (seasonal months). RM/TS allows efficient multi-loading to occur and has "Cloud" based hosting, maintenance, and support. However, the current agreement with RM/TS no longer provides the scheduling software to meet LeeTran's needs. RM/TS agreed to a six-month agreement in the amount of \$37,086.71 in FY25, and month to month agreement in the monthly amount of \$6,181.11, until an agreement is executed with another vendor. This will ensure continuity of operations until a vendor is selected.

On February 04, 2025, Procurement Management issued a Request for Proposal No. RFP250034SML for Paratransit Software Management. At the solicitation deadline of March 20, 2025, Procurement Management received six submittals. An evaluation meeting 1 was held on April 11, 2025, to discuss the six submittals on the criteria of qualifications of firm, company relevant experience and reference, plan of approach, personnel, their completion of the provided compliance matrix and pricing. After evaluation meeting 1, the participating firms were ranked, and the top three ranked firms were shortlisted. An evaluation meeting 2 was held April 30, 2025, to host presentations and interviews of the three shortlisted firms. At the conclusion of the evaluation meeting 2, the three firms were ranked and Via Mobility, LLC., was the top-ranked firm.

IV. FINANCIAL INFORMATION

Current Year Dollar Amount: \$106,633
Included in the Current Budget?: Yes
Fund: FTA Grant
Comments:

Is this a revenue or expense item? Expense
Is this Discretionary or Mandatory? Discretionary
Will this item impact future budgets? Yes
Program: Transit
Project: Operating
Account Strings: 11120148640; 11128248640; 11133048640
Fund Type? FTA Grant

V. RECOMMENDATION

Approve

ATTACHMENTS:

08.05.25 - DRAFT TP RFP250034SML, VIA Agreement

REVIEWERS:

Mary Parrish, Transit	Created/Initiated - 7/23/2025
Mary Tucker, Procurement	Approved - 7/24/2025
Dominic Gemelli, Transit	Approved - 7/24/2025
Anne Henkel, Budget Services	Approved - 7/25/2025
Peter Winton, County Manager	Approved - 7/25/2025
Robert Holborn, County Attorney	Approved - 7/29/2025
Robert Codie, County Manager	Final Approval - 7/29/2025