

CONTRACT SUMMARY INFORMATION

SUMMARY: Purchase is made in accordance with the Terms and Conditions of Lee County Solicitation Number

Solicitation No.: RFP240008BJB

Project Title: Answering Service for After-Hours Calls – County Wide

Start Date: April 2, 2024

Expiration Date: April 1, 2027

Board Date: April 2, 2024

Agenda Item: 18

Term: One (1) three (3) year period

Renewals: Two (2) year period

Awarded Vendor: Direct Interactions, Inc.

Address Book (E1) No.: 488509

Contact Person: Iliana Ulloa

Phone No.: 863-307-6010

Email Address: iliana.ulloa@directinteractions.com

Notes: