

**AGREEMENT FOR
CUSTODIAL SERVICES FOR NORTH ZONE LEE COUNTY**

THIS AGREEMENT ("Agreement") is made and entered into by and between Lee County, a political subdivision of the State of Florida, hereinafter referred to as the "County" and American Facility Services, Inc., a Georgia corporation authorized to do business in the State of Florida, whose address is 1325 Union Hill Industrial Court, Suite A, Alpharetta, GA 30004, and whose federal tax identification number 58-1950842, hereinafter referred to as "Vendor."

WITNESSETH

WHEREAS, the County intends to purchase custodial services from the Vendor in connection with "Custodial Services for North Zone Lee County" (the "Purchase"); and,

WHEREAS, the County issued Solicitation No. RFP220232SML on May 31, 2022 (the "Solicitation"); and,

WHEREAS, the County evaluated the responses received and found the Vendor qualified to provide the necessary products and services; and,

WHEREAS, the County posted a Notice of Intended Decision on September 6, 2022; and,

WHEREAS, the Vendor has reviewed the products and services to be supplied pursuant to this Agreement and is qualified, willing and able to provide all such products and services in accordance with its terms.

NOW, THEREFORE, the County and the Vendor, in consideration of the mutual covenants contained herein, do agree as follows:

I. PRODUCTS AND SERVICES

The Vendor agrees to diligently provide all products and services for the Purchase, a more specific description of the Project Scope of Services is set forth in Sections 1 through 22 of the Scope of Work section of RFP220232SML, a photocopy of said sections being attached hereto and incorporated by reference as Exhibit A. Additionally, Vendor shall provide such services in compliance with all Federal terms, conditions, provisions, certifications, affidavits, and alike, as set forth in the Exhibit E, Project Funding Package, attached and incorporated herein, which shall be inclusive of the original Solicitation with Vendor's executed proposal documents, grant funding provisions, and addenda. Vendor shall comply strictly with all of the terms and conditions of the Solicitation No. RFP220232SML, as modified by its addenda, copies of which are on file with the County's Department of Procurement Management and are deemed incorporated into this Agreement.

II. TERM AND DELIVERY

- A. This Agreement shall commence immediately upon the effective date and shall continue on an "as needed basis" for a three (3) year period. Upon mutual written agreement of both parties, the parties may renew the Agreement, in part or in whole, for a renewal term or terms not to exceed the initial Agreement term of three (3) years. The increments of renewal shall be at the sole discretion of the County, as deemed in its best interest. The Effective date shall be January 1, 2023.
- B. A purchase order must be issued by the County before commencement of any work or purchase of any goods related to this Agreement.

III. COMPENSATION AND PAYMENT

- A. The County shall pay the Vendor in accordance with the terms and conditions of this Agreement for providing all products and services as set forth in Exhibit A, and further described in Exhibit B, Fee Schedule, attached hereto and incorporated herein. Said total amount to be all inclusive of costs necessary to provide all products and services as outlined in this Agreement, and as supported by the Vendor's submittal in response to the Solicitation, a copy of which is on file with the County's Department of Procurement Management and is deemed incorporated into this Agreement.
- B. Notwithstanding the preceding, Vendor shall not make any deliveries or perform any services under this Agreement until receipt of written authorization from the County. Vendor acknowledges and agrees that no minimum order or amount of product or service is guaranteed under this Agreement and County may elect to request no products or services. If the County authorizes delivery of products or performance of services, the County reserves the right to amend, reduce, or cancel the authorization in its sole discretion.
- C. All funds for payment by the County under this Agreement are subject to the availability of an annual appropriation for this purpose by the County. In the event of non-appropriation of funds by the County for the services provided under this Agreement, the County will terminate the contract, without termination charge or other liability, on the last day of the then current fiscal year or when the appropriation made for the then-current year for the services covered by this Agreement is spent, whichever event occurs first. If at any time funds are not appropriated for the continuance of this Agreement, cancellation shall be accepted by the Vendor on thirty (30) days' prior written notice, but failure to give such notice shall be of no effect and the County shall not be obligated under this Agreement beyond the date of termination.

IV. METHOD OF PAYMENT

- A. The County shall pay the Vendor in accordance with the Local Government Prompt Payment Act, Section 218.70, Florida Statutes, upon receipt of the Vendor's invoice and written approval of same by the County indicating that the products and services have been provided in conformity with this Agreement.
- B. The Vendor shall submit an invoice for payment to the County on a monthly basis for those specific products and services as described in Exhibit A (and the corresponding fees as described in Exhibit B that were provided during that invoicing period.
- C. For partial shipments or deliveries, progress payments shall be paid monthly in proportion to the percentage of products and services delivered on those specific line items as approved in writing by the County.

V. ADDITIONAL PURCHASES

- A. No changes to this Agreement or the performance contemplated hereunder shall be made unless the same are in writing and signed by both the Vendor and the County.
- B. If the County requires the Vendor to perform additional services or provide additional product(s) related to this Agreement, then the Vendor shall be entitled to additional compensation based on the Fee Schedule as amended to the extent necessary to accommodate such additional work or product(s). The additional compensation shall be agreed upon before commencement of any additional services or provision of additional product(s) and shall be incorporated into this Agreement by written amendment. The County shall not pay for any additional service, work performed or product provided before a written amendment to this Agreement.

Notwithstanding the preceding, in the event additional services are required as a result of error, omission or negligence of the Vendor, the Vendor shall not be entitled to additional compensation.

VI. LIABILITY OF VENDOR

- A. The Vendor shall save, defend, indemnify and hold harmless the County from and against any and all claims, actions, damages, fees, fines, penalties, defense costs, suits or liabilities which may arise out of any act, neglect, error, omission or default of the Vendor arising out of or in any

way connected with the Vendor or subcontractor's performance or failure to perform under the terms of this Agreement.

B. This section shall survive the termination or expiration of this Agreement.

VII. VENDOR'S INSURANCE

- A. Vendor shall procure and maintain insurance as specified in Exhibit C Insurance Requirements, attached hereto and made a part of this Agreement.
- B. Vendor shall, on a primary basis and at its sole expense, maintain in full force and effect, at all times during the life of this Agreement, insurance coverage (including endorsements) and limits as described in Exhibit C. These requirements, as well as the County's review or acceptance of insurance maintained by Vendor, are not intended to and shall not in any manner limit or qualify the liabilities or obligations assumed by Vendor under this Agreement. Insurance carriers providing coverage required herein must be licensed to conduct business in the State of Florida and must possess a current A.M. Best's Financial Strength Rating of "B or better." No changes are to be made to these specifications without prior written specific approval by County Risk Management. To the extent multiple insurance coverages and/or County's self-insured retention may apply, any and all insurance coverage purchased by Vendor and its subcontractors identifying the County as an additional named insured shall be primary.

VIII. RESPONSIBILITIES OF THE VENDOR

- A. The Vendor shall be responsible for the quality and functionality of all products supplied and services performed by or at the behest of the Vendor under this Agreement. The Vendor shall, without additional compensation, correct any errors or deficiencies in its products, or if directed by County, supply a comparable replacement product or service.
- B. The Vendor warrants that it has not employed or retained any company or person (other than a bona fide employee working solely for the Vendor), to solicit or secure this Agreement and that it has not paid or agreed to pay any person, company, corporation, individual, or firm other than a bona fide employee working solely for the Vendor, any fee, commission, percentage, gift, or any other consideration, contingent upon or resulting from the award of this Agreement.
- C. The Vendor shall comply with all federal, state, and local laws, regulations and ordinances applicable to the work or payment for work thereof, and shall not discriminate on the grounds of race, color, religion, sex, or national origin in the performance of work under this Agreement.

D. Vendor specifically acknowledges its obligations to comply with Section 119.0701, Florida Statutes, with regard to public records, and shall:

- 1) keep and maintain public records that ordinarily and necessarily would be required by the County in order to perform the services required under this Agreement;
- 2) upon request from the County, provide the County with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes, or as otherwise provided by law;
- 3) ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed, except as authorized by law; and
- 4) meet all requirements for retaining public records and transfer, at no cost to the County, all public records in possession of Vendor upon termination of this Agreement and destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. All records stored electronically must be provided to the County in a format that is compatible with the information technology system of the County.

IF THE VENDOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE VENDOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THE CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 239-533-2221, 2115 SECOND STREET, FORT MYERS, FL 33901, PRRCustodian@leegov.com; <http://www.leegov.com/publicrecords>.

- E. The Vendor is, and shall be, in the performance of all work, services and activities under this Agreement, an independent contractor. Vendor is not an employee, agent or servant of the County and shall not represent itself as such. All persons engaged in any work or services performed pursuant to this Agreement shall at all times, and in all places, be subject to the Vendor's sole direction, supervision and control. The Vendor shall exercise control over the means and manner in which it and its employees perform the work, and in all respects the Vendor's relationship and the relationship of its employees to the County shall be that of an independent contractor and not as employees of the County. The Vendor shall be solely responsible for providing benefits and insurance to its employees.

- F. The Vendor shall comply with the Vendor Background Screening Affidavit attached hereto and incorporated herein as Exhibit D.

IX. OWNERSHIP OF PRODUCTS

It is understood and agreed that all products provided under this Agreement shall become the property of the County upon acceptance by the County.

X. TIMELY DELIVERY OF PRODUCTS AND PERFORMANCE OF SERVICES

- A. The Vendor shall ensure that all of its staff, contractors and suppliers involved in the production or delivery of the products are fully qualified and capable to perform their assigned tasks.
- B. The personnel assigned by the Vendor to perform the services pursuant to this Agreement shall comply with the terms set forth in this Agreement. If the services provided require use of specific key personnel, the personnel shall be agreed to by the County and Vendor. If the Vendor's key personnel have been predetermined and approved, through the Solicitation process or otherwise, any subsequent change or substitution to the personnel must receive the County's written approval before said changes or substitution can become effective.
- C. The Vendor specifically agrees that all products shall be delivered within the time limits as set forth in this Agreement, subject only to delays caused by force majeure, or as otherwise defined herein. "Force majeure" shall be deemed to be any unforeseeable and unavoidable cause affecting the performance of this Agreement arising from or attributable to acts, events, omissions or accidents beyond the control of the parties.

XI. COMPLIANCE WITH APPLICABLE LAW

This Agreement shall be governed by the laws of the State of Florida. Vendor shall promptly comply with all applicable federal, state, county and municipal laws, ordinances, regulations, and rules relating to the services to be performed hereunder and in effect at the time of performance. Vendor shall conduct no activity or provide any service that is unlawful or offensive.

XII. TERMINATION

- A. The County shall have the right at any time upon thirty (30) days' written notice to the Vendor to terminate this Agreement in whole or in part for any reason whatsoever. In the event of such termination, the County shall be responsible to Vendor only for fees and compensation earned by the Vendor, in accordance with Section III, prior to the effective date of said termination. In no event shall the County be responsible for lost profits of Vendor or any other elements of breach of contract.

- B. After receipt of a notice of termination, except as otherwise directed, the Vendor shall stop work on the date of receipt of the notice of termination or other date specified in the notice; place no further orders or subcontracts for materials, services, or facilities except as necessary for completion of such portion of the work not terminated; terminate all vendors and subcontracts; and settle all outstanding liabilities and claims.
- C. The County's rights under this Agreement shall survive the termination or expiration of this Agreement and are not waived by final payment or acceptance and are in addition to the Vendor's obligations under this Agreement.

XIII. DISPUTE RESOLUTION

- A. In the event of a dispute or claim arising out of this Agreement, the parties agree first to try in good faith to settle the dispute by direct discussion. If this is unsuccessful, the parties may enter into mediation in Lee County, Florida, with the parties sharing equally in the cost of such mediation.
- B. In the event mediation, if attempted, is unsuccessful in resolving a dispute, the parties may proceed to litigation as set forth below.
- C. Any dispute, action or proceeding arising out of or related to this Agreement will be exclusively commenced in the state courts of Lee County, Florida, or where proper subject matter jurisdiction exists, in the United States District Court for the Middle District of Florida. Each party irrevocably submits and waives any objections to the exclusive personal jurisdiction and venue of such courts, including any objection based on forum non conveniens.
- D. This Agreement and the rights and obligations of the parties shall be governed by the laws of the State of Florida without regard to its conflict of laws principles.
- E. Unless otherwise agreed in writing, the Vendor shall be required to continue all obligations under this Agreement during the pendency of a claim or dispute including, but not limited to, actual periods of mediation or judicial proceedings.

XIV. STOP WORK ORDER

The County may, at any time, by written order to the Vendor, require the Vendor to stop all or any part of the work called for by this Agreement. Any order shall be identified specifically as a stop work order issued pursuant to this clause. This order shall be effective as of the date the order is delivered to the Vendor. Upon receipt of such an order, the Vendor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work

stoppage. The Vendor shall not resume work unless specifically so directed in writing by the County. The County may take one of the following actions:

1. Cancel the stop work order; or
2. Terminate the work covered by the order; or
3. Terminate the Agreement in accordance with provisions contained in Section XI.

In the event the County does not direct the Vendor to resume work, the stop work order may be converted into a notice of termination for convenience pursuant to Section XII. The notice period for such termination shall be deemed to commence on the date of issuance of the stop work order. In the event the County does not direct the Vendor to resume work within ninety (90) days, the Vendor may terminate this Agreement.

XV. MISCELLANEOUS

- A. This Agreement constitutes the sole and complete understanding between the parties and supersedes all other contracts between them, whether oral or written, with respect to the subject matter. No amendment, change or addendum to this Agreement is enforceable unless agreed to in writing by both parties and incorporated into this Agreement.
- B. The provisions of this Agreement shall inure to the benefit of and be binding upon the respective successors and assignees of the parties hereto. A party to this Agreement shall not sell, transfer, assign, license, franchise, restructure, alter, or change its corporate structure or otherwise part with possession or mortgage, charge or encumber any right or obligation under this Agreement without the proposed assignee and/or party restructuring, altering or changing its corporate structure agreeing in writing with the non-assigning party to observe and perform the terms, conditions and restrictions on the part of the assigning party to this Agreement, whether express or implied, as if the proposed assignee and/or party restructuring, altering or changing its corporate structure was an original contracting party to this Agreement. Notwithstanding the foregoing provision, the Vendor may assign its rights if given written authorization by the County and claims for the money due or to become due to the Vendor from the County under this Agreement may be assigned to a financial institution or to a trustee in bankruptcy without such approval from the County. Notice of any such transfer or assignment due to bankruptcy shall be promptly given to the County.
- C. The exercise by either party of any rights or remedies provided herein shall not constitute a waiver of any other rights or remedies available under this Agreement or any applicable law.

- D. The failure of the County to enforce one or more of the provisions of the Agreement shall not be construed to be and shall not be a waiver of any such provision or provisions or of its right thereafter to enforce each and every such provision.
- E. The parties covenant and agree that each is duly authorized to enter into and perform this Agreement and those executing this Agreement have all requisite power and authority to bind the parties.
- F. Neither the County's review, approval or acceptance of, nor payment for, the products and services required under this Agreement shall be construed to operate as a waiver of any rights under this Agreement or of any cause of action arising out of the performance of this Agreement.
- G. If the Vendor is comprised of more than one legal entity, each entity shall be jointly and severally liable hereunder.
- H. When any period of time is referred to by days herein, it shall be computed to exclude the first day and include the last day of such period. When the period of time is fewer than three (3) days, it shall mean business days as defined by Lee County. If the period of time is greater than three (3) days, then it shall mean calendar days. For any period of time greater than seven (7) days, where the deadline falls on a Saturday, Sunday, or Lee County recognized holiday, the deadline will then fall to the next Monday or non-Lee County recognized holiday
- I. Any notices of default or termination shall be sufficient if sent by the parties via United States certified mail, postage paid, or via a nationally recognized delivery service, to the addresses listed below:

[The remainder of this page intentionally left blank.]

Vendor's Representative

Name: Kevin McCann
Title: President
Address: 1352 Union Hill, Suite A
Industrial Court
Alpharetta, GA 30004
Telephone: 770-740-1613
Facsimile: 770-475-7720
Email: anugent@amfacility.com

County's Representative

Names:	Roger Desjarlais	Mary Tucker
Titles:	County Manager	Procurement Management Director
Address:	P.O. Box 398 Fort Myers, FL 33902	
Telephone:	(239) 533-2221	(239) 533-8881
Facsimile:	(239) 485-2262	(239) 485-8383
Email:	rdesjarlais@leegov.com	mtucker@leegov.com

- J. Any change in the County's or the Vendor's Representative will be promptly communicated by the party making the change.
- K. Paragraph headings are for the convenience of the parties and for reference purposes only and shall be given no legal effect.
- L. In the event of conflicts or inconsistencies, the documents shall be given precedence in the following order:
1. Agreement
 2. County's Purchase Order
 3. Solicitation RFP220232SML
 4. Vendor's Submittal in Response to the Solicitation

[The remainder of this page intentionally left blank.]

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date last below written.

WITNESS:

Signed By: Andrea Nugent

Print Name: Andrea Nugent

AMERICAN FACILITY SERVICES, INC.

Signed By: Harold Angel

Print Name: Harold Angel

Title: Vice President

Date: 10/12/22

LEE COUNTY

BOARD OF COUNTY COMMISSIONERS
OF LEE COUNTY, FLORIDA

BY: Brian Hume

CHAIR

DATE: 12/14/22

ATTEST:
CLERK OF THE CIRCUIT COURT

BY: Melissa Butler
Deputy Clerk

APPROVED AS TO FORM FOR THE
RELIANCE OF LEE COUNTY ONLY:

BY: [Signature]
OFFICE OF THE COUNTY ATTORNEY



EXHIBIT A SCOPE OF WORK

SCOPE OF WORK

1. GENERAL SCOPE OF SERVICES

- 1.1. Lee County seeks to contract with qualified and experienced firms to provide ongoing Custodial Services in County Owned and/or operated facilities. The work shall include but is not limited to: Providing all labor, supervision, transportation, tools, equipment, and chemicals for the execution of Custodial Services in accordance with the requirements in this solicitation.

2. PROJECT OBJECTIVE

- 2.1. Provide and maintain adequate staff to oversee and manage custodial services assigned in this solicitation on a daily, weekly, monthly, quarterly, and semi-annual basis.
- 2.2. Provide all materials and equipment to complete tasks as assigned via the solicitation and from Facility managers.
- 2.3. Provide all consumables for all locations noted in the solicitation.
- 2.4. Locations in this solicitation will all have basic tasks to be completed but each location may have a specific and unique task to its location. All unique tasks are notated with a description and necessary completion timeline.

3. UNIFORMS

- 3.1. Vendor shall supply and pay for distinctive clean, neat appearing uniforms for their employees and require them to be worn while working on County premises. Uniforms shall consist of uniform shirts for cleaning personnel. All shirts shall have company name and logo on them.
- 3.2. Each employee shall wear, at all times, while on County property a photo identification badge, provided by the County.

4. SECURITY

- 4.1. Certain areas, which shall be identified by the County, upon award of the contract, are considered "sensitive" due to the type of information on file within these areas. Access to these areas shall be limited to only certain authorized Vendor's personnel at specific times during the day.
- 4.2. The County will issue all janitorial keys to the Vendor. As a result of any loss of keys, a fee may be assessed to the Vendor for the replacement of any keys and/or for the cost of changing of locks. The sole decision, regarding changing the locks and assessed fees, rests with the County.
- 4.3. Vendor shall be responsible for acting in accordance with security guidelines, during entering, exiting, and cleaning of all locations.
- 4.4. If the Vendor does not always comply with the security check procedure, it may be grounds for termination of the custodial contract.

5. SUPERVISION AND SAFETY

- 5.1. The Vendor shall be responsible for the supervision and direction of the work performed by their employees and shall, at all times, make sure that there is a minimum of one active/present on duty supervisor/manager readily available and accessible during work/service hours or provide crew leader(s) on the premises to carry out the responsibility. The supervisor/manager or crew leader(s) shall have the authority to act as agent for the Vendor in his/her absence and shall be fully qualified to implement the contract specifications.

- 5.2. The Vendor shall be responsible for instructing their employees in all safety measures. All equipment used by the Vendor shall be always maintained in safe operating condition, free from defects or wear, which may in any way constitute a hazard to any person or persons on County property. All electrical equipment shall be properly grounded. All employees must wear proper personal protective equipment while working on County premises.

6. MATERIALS, CHEMICALS AND EQUIPMENT

- 6.1. The Vendor shall be responsible for the complete performance of all work and for the methods, means and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used in connection therewith.
- 6.1.1. The Vendor shall furnish and maintain all the necessary equipment to perform services. The County may conduct an inventory to verify equipment quantities and condition. This is applicable for equipment to complete the tasks (i.e., mops, vacuums, brooms, etc.).
- 6.1.2. As a requirement, upon the request of the County, the Vendor shall provide a list of all materials and supplies utilized. All cleaning materials such as bathroom cleaners, general purpose cleaners, and glass cleaners must meet Green Seal requirements.
- 6.1.3. The Vendor shall furnish MSDS/SDS sheets on all chemicals to be utilized within 10 days after the award of the bid.
- 6.1.4. Under no circumstances shall any aerosol cleaning products be utilized. Soap dispensers shall be supplied by the Vendor and filled with antibacterial soap.
- 6.1.5. Vendor shall use only vacuum cleaners with the Hepa filtration system. Vacuums must be approved for use by the County's Department Representative. If at any time during this contract, the vacuum cleaners need to be replaced, the replacement must have a Hepa filtration system and be approved by the County's Department Representative. Filters must be changed as required by vacuum equipment manufacturer.
- 6.1.6. NOTE: MANUALLY OPERATED CARPET SWEEPERS ARE NOT TO BE USED IN PLACE OF AN ELECTRIC VACUUM CLEANER ON CARPETING.

7. CONSUMABLES USAGE

- 7.1. The cost of the consumables used for each location under the contract shall be reimbursable to the Vendor. The Vendor shall invoice the cost of consumables used per location monthly. Each invoice of reimbursed consumables shall include the original invoice. No increases or mark-ups above and beyond the original cost of the consumable products are allowed. Pricing for consumables shall be for actual costs paid.
- 7.2. The payment of consumable supplies (toilet paper, antibacterial soap, paper towels, etc.) shall be invoiced to each department or facility manager with a copy of the paid invoice from the Vendor. These items are not to be marked up or have a price increase passed onto the county.
- 7.2.1. Vendor shall request and receive prior written approval of any special consumable requested outside of toilet paper, soap, and/or paper towels for use by individual departments based on needs. Approval of such items is at the sole discretion of the County and individual County department.
- 7.3. Lee County requires that only recycled paper products be provided.
- 7.4. Lee County departments may choose at their sole discretion to purchase consumables and provide to awarded Vendor.

7.5. Toilet paper shall be of 100% post-consumer waste content, double ply such as Fort Howard or approved equivalent.

8. QUALITY STANDARDS

8.1. In general, the achievement of the desired standards as outlined herein shall result in an almost complete absence of visible soil. To maintain the facilities in this condition, Vendor must immediately remove any visible soil which is found during their inspection. For purposes of definition, absence of visible soil shall be as follows:

- 8.1.1. Absence of dust on horizontal and vertical surfaces of floors, walls, ledges, furniture, and equipment.
- 8.1.2. Absence of litter and trash on floor and horizontal surfaces of equipment.
- 8.1.3. Absence of finger marks, spots, and soil build-up on walls, partitions, doors, dividers, etc.
- 8.1.4. Absence of encrustation, soil, and wax build-up on floors, particularly in corners, along edges and baseboards, around door jambs, and around furniture and equipment legs and bases.
- 8.1.5. Absence of soil and stains on toilet room fixtures, drains, traps, faucets, soap and paper dispensers, stalls, mirrors, ledges, and drinking fountains. Disinfectants shall be used to sterilize toilet room fixtures.
- 8.1.6. Absence of dust, spots, soil build-up and encrustations on furniture and equipment surfaces and legs.
- 8.1.7. Absence of dust, lint, and litter on upholstered furniture.
- 8.1.8. Absence of soil, litter, dust and encrustations in ash trays, urns, wastebaskets, and trash containers. Wastebaskets and trash containers to be washed when found in the condition of spills, soils, etc. on the inside and outside of the container.
- 8.1.9. Absence of marks, spots, stains and streaks on interior and exterior entrance door and lobby glass and all partition glass.
- 8.1.10. Absence of soil and dust on window blinds, shades, sills, frames, and ledges.
- 8.1.11. Absence of other visible soil and cobwebs on horizontal surfaces including ceilings.
- 8.1.12. Absence of trash in building. Trash shall be collected and removed to designated area.
- 8.1.13. Absence of soil, litter, dust and spots from all carpets, mats, and floors.
- 8.1.14. Absence of streaks, spots, stains from all brightwork, where appropriate. All brightwork shall be polished dry to a high sheen.

8.2. WORKSMANSHIP AND INSPECTIONS

- 8.2.1. The County shall be the sole judge to any and all questions which may arise as to the quality, performance, and acceptability of materials used and work performed, as well as the manner of performance.
- 8.2.2. Workmanship shall be of the highest quality. The Vendor shall, at all times, enforce strict discipline and good order among its employees.
- 8.2.3. All work that does not meet the specifications must be corrected and evaluated by the County. The County has the right to deny a monthly payment for work not completed for that period of time.

9. STORAGE

- 9.1 When possible, the County may provide areas for storage of the Vendor's supplies and equipment. At all times, the storage areas shall be maintained by the Vendor in a clean, orderly, and safe condition.
- 9.2 The County shall have key access to the storage of the inventory, for inventory control, necessary restocking and in an emergency capacity.

10. TRASH REMOVAL

- 10.1. The Vendor shall utilize the trash receptacles and disposal system as each individual location and shall provide their own dumpster trash transport equipment, as required (i.e., pull cart, wheel cart).
- 10.2. The County participates in various recycling programs (i.e., paper, aluminum cans). All specially labeled bins must be emptied into the master recycling bins. Each evening, (or as designated) the recycling bin(s) located at each workstation, are to be emptied in the appropriate master recycling bin.
- 10.3. Master Recycling Bin(s): As designated, the Master Recycling Bins are to be taken to a specific location so they can be serviced by a recycling contractor. Once they have been emptied by the recycling contractor, the bins are to be taken back to their location in the building.

11. ADDITION OR DELETION OF SQUARE FOOTAGE OR FACILITIES/SITES

- 11.1. The County reserves the right, as it is deemed necessary by the County, to add or delete square footage or tasks including, but not limited to: other facilities or sites, items, space, etc., on a temporary or permanent basis.
- 11.1.1. The County, at its discretion, may divide the monthly charge by the number of square feet to determine the cost per square foot, or negotiate a pricing with the Vendor, under the same terms and conditions of this request for bid. The cost per square foot or negotiated price shall be the basis for adding or deducting from the total charges.

12. SCHEDULING (INFORMATIONAL ONLY)

- 12.1. The County, working with the Vendor, may designate the time during which selected areas shall be cleaned. Crew scheduling shall be the Vendor's responsibility and shall be arranged so as not to interfere with day-to-day business operations. Certain departments observe other holidays in addition to those listed as being observed by the County (i.e., religious and/or national holidays). Crews are to be scheduled according to all departments' holiday observances.
- 12.2. Cleaning personnel on duty during the day, including Porters, shall be on the premises to clean, recycle and restock all restrooms, except where facility specific instructions apply, specifically stated herein, or directed by individual location's checklist (comprehensive and supplemental). Evening personnel shall be appropriately scheduled by the Vendor to allow as much time as necessary to perform all routine and special cleaning functions. Scheduling for each location may be specific and shall be addressed herein by individual facility, under premises to be cleaned.
- 12.3. SCHEDULE & PREMISE TO BE CLEANED - schedules/hours are subject to change depending on the specific needs of the individual facilities/sites.
- 12.4. Activation for Emergency Operations
- 12.4.1. During emergency situations, it may become necessary to activate certain locations in order to facilitate emergency operations personnel. During emergency, County personnel may be occupying areas/locations 24 hours a day and weekends. Upon the request of the County, either verbally or in writing, the Vendor shall provide custodial service during emergency. Compensation during emergency shall be paid using the emergency hourly rate.

12.5. Holidays

- 12.5.1. The following is a list of holidays observed by the County:

New Years Day & 1 contiguous day	- January 1 (and as designated)
Martin Luther King Day	- Third Monday in January

Memorial Day	- Last Monday in May
Fourth of July	- July 4th *
Labor Day	- 1st Monday in Sept.
Veterans Day	- November 11th
Thanksgiving Day	- 4th Thursday in November
Day After Thanksgiving	- Fourth Friday in November
Christmas Day & 1 contiguous day	- December 25 (and as designated)

Note: *Fourth of July – July 4th or as designated if it falls on weekend
Veterans Day – November 11th or as designated if it falls on weekend.

12.5.2. Christmas Day and New Year's Day holidays are observed differently than the other listed holidays according to the day of the week on which they fall. Christmas and New Year's are observed according to the following schedule:

If Christmas or New Year's Observed Day:

<u>Falls On:</u>	<u>Days Off:</u>
Sunday	Monday and Tuesday
Monday	Monday and Tuesday
Tuesday	Monday and Tuesday
Wednesday	Tuesday and Wednesday
Thursday	Thursday and Friday
Friday	Thursday and Friday
Saturday	Thursday and Friday

13. COMMUNICATION, LOCAL OFFICE, AND REPORTING

- 13.1. To facilitate communication between the Vendor's personnel and the County, the Vendor must provide cell phones or some other form of communication to the on-site supervisors/leads, Porter(s), and on-duty Supervisors/managers.
- 13.2. During emergency situations, it may be necessary to contact Vendor personnel after normal work hours. The Vendor shall be required to answer calls 24 hours per day. Vendor must also provide the County with emergency contact phone numbers and personnel.
- 13.3. The County may designate a contact person per facility.
- 13.4. The Vendor's supervisory personnel will routinely be dealing with County personnel. The Vendor shall ensure these supervisors are fluent in English. Moreover, any of the Vendor's personnel who have regular interaction with County staff, take direction from County staff, and/or perform their duties in the absence of Vendor's supervisory personnel, shall also be fluent in English.

13.5. Reporting

- 13.5.1. A sign-in sheet detailing company, name of personnel on duty, time in and out must be available and on site for the County during regular service and emergency situations. This form shall be provided by the Vendor for its personnel and shall be completed for each date of service and shall remain posted in the custodial closet, if applicable, or the building, for review by the Building Facilities Coordinator. The County may choose to provide their own document to ensure daily, weekly, monthly, quarterly, and semi-annual items are completed, at the discretion of each location.

14. PERSONEL REQUIREMENTS

14.1. The following positions shall be provided by the Vendor.

14.1.1. Project Coordinator - This position shall be responsible for directing all cleaning staff including day and night crews. This person shall be responsible for all personnel working under this contract. Duties may include, but not be limited to, crew scheduling, ordering and warehousing product supplies, and to act as liaison between the Facility Manager and building occupants. This position shall be responsible to field calls from building occupants when necessary. This position shall review quality assurance inspections of the work performed by the cleaning staff, as well as performing these checks independently and randomly. This person must have a local cell phone number and have the ability to be contacted 24 hours a day.

14.1.2. Day Porter - The Day Porter may be full-time, part-time, or hourly contingent on the departments' discretion and needs. Porters shall be required to do light moving and miscellaneous special cleaning tasks, as determined by authorized staff or Facility Manager's for individual locations. Light moving shall be described as nothing over 45 lbs. and no heavy furniture or equipment such as desks, credenza's, file cabinets, copiers, etc. Scheduling for this person will be determined by the Facility Manager, on a case-by-case basis, for designated locations.

14.1.3. Cleaning Crew - Cleaning crew hours may vary from facility to facility dependent on elements such as days and hours of operation. It is desired that most cleaning be done at times, so as not to interfere with the normal/daily business operation. The schedules set forth herein shall provide guidance as to the desired hours but may be subject to change at the Department's discretion; based on their operational needs. The staffing of crews must accomplish all required tasks, as outlined below based on facility. The Vendor is expected to staff the cleaning crew(s) at their discretion. Cleaning crew may be required to complete a checklist and sign in and out at each facility, at the County's discretion.

14.1.4. Special Event Cleaning Crew - If this crew is separate and unique from that of the regular cleaning crew or sub-contractors, crew members shall have a background check on file with the County or sub-contractors must be accompanied/escorted by and perform all work in the presence of a Vendor supervisory staff. Any and all work that are not routine or of a daily/weekly nature shall be coordinated and scheduled with a minimum of two weeks' notice. Any such notice or event shall be approved by the locations point-of-contact (POC), the Facility Manager, or manager's designee; non-routine work or special work shall not be completed without the approval of the afore mentioned personnel.

14.1.5. The Vendor shall be liable for all State and Federal Payroll or Social Security Taxes, Unemployment Compensation Tax, and guarantees to hold the County harmless in every respect for violations by the Vendor of any such laws.

14.1.6. Vendor's employees must comply with the Florida Clean Indoor Air Act, Florida Statute 386, by observing no smoking restrictions.

14.1.7. Vendor shall comply with all applicable portions of OSHA 1910.

15. SPECIAL PROVISIONS FOR SENSITIVE AREAS

15.1. Vendor shall not move, nor jar Data Processing machines, equipment, accessories, etc.

15.2. Vendor shall exercise extreme caution when using water buckets and shall mount them on dollies to prevent spillage. Vendor shall, without delay, report any spillage or other errors in the cleaning operation to the County department or County Representative.

15.3. The Vendor shall notify the County Representative of any observed irregularities (i.e., defective plumbing, unlocked doors, lights left on, etc.). While performing the services, report observations immediately to the County's Department Representative upon initial encounter.

15.4. Mechanical/Equipment/Maintenance Rooms

15.4.1. Lee County buildings have mechanical room(s). Mechanical rooms are not to be entered or cleaned without prior authorization and instructions from the County's Representative. The cleaning of mechanical rooms shall only be done in the presence of the County's representative. The cleaning may involve sweeping, dusting, mopping, and pressure cleaning the floor, as needed and requested by the County. For purposes of this bid, it is estimated that this requirement would be three times a year and as directed by the County.

16. SPECIAL CLEANING TASK REQUIREMENTS

16.1. Special cleaning tasks frequency and requirements may vary by locations and would be outlined/identified by individual premises and or checklists, as outlined herein.

16.2. Special cleaning tasks shall require coordination and prior approval with the facility manager or manager's designee a minimum two weeks prior to the work being performed. Some areas may require an escort for custodial staff in some buildings/locations. It is preferred that these tasks be performed after business/facility operational hours, on the weekends or over holidays to avoid patrons and employee sensitivity issues.

16.3. Building Interior and Exterior Window Washing

16.3.1. Exterior building windows may be required to be cleaned at various locations on a quarterly basis as detailed below. Vendor may sub-contract this work. The County reserves the right to approve of the subcontracted firm prior to the work being performed. The Vendor must provide adequate insurance/liability coverage and hold the County harmless. This work must be scheduled and arranged with each individual location, as required, and detailed below.

16.4. Carpet Cleaning

16.4.1. Carpet and upholstery shall be cleaned as required by the specifications. Vendor may sub-contract this work. The County reserves the right to approve of the subcontracted firm prior to the work being performed. The Vendor must provide adequate insurance/liability coverage and hold the County harmless. This work must be scheduled and arranged with each individual location, as required, and detailed below.

16.4.2. A bonnet deep cleaning carbonated solution process shall be used to clean carpet and upholstery during the quarterly cleaning. The cleaning method used shall be a controlled amount of moisture applied to clean the carpet/upholstery and leave it dry and ready to use immediately (estimated in 60 minutes). Cleaning agents used shall be safe, effective, and non-toxic. Dehumidifiers shall be used, if applicable.

16.4.3. A water extraction method (hot water-steam cleaning) shall be used to clean the carpet and upholstery during the daily spot cleaning. Carpet and upholstery cleaning process shall be approved by the County's Representative. "Spot cleaning" shall be completed on a continual basis.

16.5. Strip and Rewaxing of Hard Floors

16.5.1. Only quality floor finishes with a minimum slip resistance factor (static coefficient of friction) of .5, as measured by AMERICAN SOCIETY OF TESTING & MATERIALS (ASTM) test method standards, shall be used on hard floor surfaces in County buildings.

17. SERVICE IDENTIFIERS

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All items below are to be completed by Vendor within the expected timeframe (daily, weekly, monthly, quarterly, or semiannual) for each location.

Daily, Weekly, and Monthly service identifiers shall be grouped as one unit price under the monthly category. Quarterly and Semiannual shall be grouped as one unit price under each individual category.

If there are unique services that are associated with a location, the services shall be included in the unit price applicable to its category (i.e. – for a unique service that shall be completed on a daily basis, it shall be included in the monthly unit price. For a unique service that shall be completed on a quarterly basis, it shall be included in the quarterly unit price and the same for unique services to be provided on a semiannual basis). This shall be inclusive of any daily, weekly, and monthly unique service identifiers, as listed below.

17.1 Daily Services:

The general tasks listed below shall be completed on a daily basis within the defined area. Tasks shall include but are not limited to the following:

17.1.1. Common Areas (lobbies, hallways, conference rooms, public access area, offices, etc.)

- Empty and put new liners in wastebaskets. Damp wipe, as required due to spill.
- Empty desk recycling totes into large recycling bin.
- Spot clean and sanitize walls, light switches, and doors.
- Sanitize all doors and doorknob hardware (inside and outside of doors)
- Supply & restock paper products, liquid hand soap, always maintain “spare product” in restrooms/breakrooms
- Damp mop floors, including stairs and landings, remove any gum, tar, or other foreign matter.
- Vacuum carpet (Office areas vacuumed 2 times per week, common area every day). Spot clean carpets, as required using extraction or bonnet cleaning method.
- Dust all horizontal ledges, furniture, desks, and equipment. (Office areas dusted 2 times per week.)
- Clean and sanitize drinking fountains.
- Dust all unobstructed work areas.
- Brush all fabric upholstery, as required.
- Do other general and emergency spot cleaning, as required.
- Report any maintenance defects to the County.
- Wash all door glass and adjacent panels (interior & exterior).
- Vacuum floor mats and wash, as required.
- Damp wipe all vending machines associated with break rooms.
- Clean and sanitize any Public Area Courtesy Telephones.
- Perform emergency spot cleaning as necessary, (spills, vomit, soil, food mess, etc....)

17.1.2. Restrooms

- Clean basins with detergent / disinfectant. Clean and shine bright work.
- Clean toilets and urinals using detergent / disinfectant. Use bowl cleaner each visit to keep toilets free of any types of stains, scale, or residue.
- Damp wipe all ledges
- Clean mirrors, soap dispensers, wash basins, paper towel dispensers, and all plumbing fixtures.
- Clean and disinfect under basins, around toilets and urinals.
- Damp wipe walls, light switches, and doors.
- Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkins liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL OR ANTI-MICROBIAL SOAP SHALL BE ACCEPTABLE.)

- Wet mop floors using detergent / disinfectant.

17.1.3. Break Rooms/Kitchen Areas

- Damp mop floor, clean tables in break rooms
- Empty and re-line trash cans. Wash trash cans, as required due to spill.
- Wipe the sink, counters, tables, and water dispenser using disinfectant. (Do Not Wash Dishes)
- Clean the countertop area.
- Replace paper towels, place unused towels on table/counter.
- Wipe off exterior of appliances

17.1.4. Locker Rooms (as applicable)

- Clean sinks, toilets, showers, and mirrors using a disinfectant.
- Sweep and mop tile floors.
- Wipe paper towel dispensers, soap dispenser and walls, as required using a disinfectant.
- Replace toilet paper, paper towels, deodorizer, and soap, as required.

17.1.5. Building Exteriors

- Pick-up trash around building and canopies within a forty-foot radius
- Empty and put in new liner bag in trash cans around building and canopy areas
- Sweep/Wash down steps and walks, as required
- Shake and sweep down interior/exterior floor mats
- Clean ash bins and replace sand, as required
- Sweep cobwebs and dust from walls around entrances, windows.
- Clean and sanitize the pay phones at exterior of building

17.2. Weekly Services:

The tasks listed below shall be completed on a weekly basis. Tasks shall include but are not limited to the following:

- High dust all office areas.
- Clean all interior partition glass.
- Dust all fans and ceiling fans.
- Dust vertical surfaces.
- Dust venetian blinds.
- Brush, vacuum, and/or spot clean all upholstered furniture and modular panels.
- Spray buff all corridors, hallways, and lobbies. May need to be done more often, depending on the traffic.
- Scrub all non-skid floor areas.
- Wipe Down and Sanitize telephones in communal work areas
- Scrub ceramic tile and grout in tile areas.
- Remove all cobwebs from all exteriors

17.3. Monthly Services:

The tasks listed below shall be completed on a monthly basis. Tasks shall include, but are not limited to the following:

- Vacuum all air conditioning grills and returns. Damp wipe with all-purpose cleaner. Do not remove grills.
- Scrub ceramic tile and grout in tile areas.
- Spray buff or burnish all vinyl surfaced areas.

17.4. Quarterly Services:

The tasks listed below shall be completed on a quarterly basis. Tasks shall include, but are not limited to the following:

- Wash air conditioning grills and returns. (use all-purpose cleaner or detergent).
- Clean carpet by extraction method. (May need to clean spills or heavily soiled areas in between regular carpet cleanings).
- Clean light fixtures and covers (interior).
- Clean all interior window glass.
- Clean Mechanical, Equipment or Maintenance rooms, if required.
- Pressure wash steps and walks.
- Pressure wash exterior of building.
- Clean exterior awnings, if applicable.

17.5. Semi-Annual Services:

The tasks listed below shall be completed on a Semi-annual basis. Tasks shall include, but are not limited to the following:

- Strip and re-wax all hard floors (may be required to be done more often).
- Wash light fixtures and covers, both interior and exterior as applicable

17.6. Unique Services:

The tasks identified as Unique Services are identified within the individual locations listed below and shall be completed by the Vendor.

18. LOCATIONS:

The following locations have been identified as the locations in the north zone:

	Location Name	Address
A	Depot #1 – Natural Resources	190 Evergreen Road, North Fort Myers, FL
B	Maintenance Electrical Office	190 Evergreen Road, North Fort Myers, FL
C	Lee Co. Public Safety Logistics	190 Evergreen Road, North Fort Myers, FL
D	Cape Coral Library	921 SW 39 th Terrace, Cape Coral, FL
E	North Fort Myers Library	2001 North Tamiami Trail NE, Fort Myers, FL
F	Northwest Regional Library	519 Chiquita Blvd, Cape Coral, FL
G	Pine Island Library	10700 Russell Road NW, Bokeelia, FL
H	Sheriff Substation, North District	121 Pondella Road, North Fort Myers, FL
I	Tax Collector, Cape Coral Government Complex	1039 SE 9 th Avenue, Cape Coral, FL
J	Tolls, Midpoint Toll Facility	1930 SE 23 rd Terrace, Cape Coral, FL
K	Dunbar Jupiter Hammon Public Library	3095 Blount Street, Fort Myers, FL

Each location listed below provides the service identifier required for that location (as defined in Section 17 above) and any additional unique service that may not be described or defined within those required service identifiers.

A. DEPOT #1 – NATURAL RESOURCES

Location	190 Evergreen Road, North Fort Myers, FL
Operating Hours	8am-5pm, Monday- Friday
Facility Size	Single Story, 1606 sq ft
Fixtures	One Restroom, one shower
Floor Coverings	Painted Concrete: 264.5 sq. ft. Carpet 1078.5 sq. ft. Vinyl 223 sq. ft. Tile 40 sq. ft.

Scheduling

- Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- Cleaning shall be performed on a two days per week basis, (Monday and Thursday), exclusive of holidays.
- All work is to be done during normal operating hours (suggested time is 3pm-5pm), unless otherwise instructed/approved by the County Facility Manager.
- The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Dusting and vacuuming offices two times per week – Monday and Thursday
 - Public Restroom On Site for the complex shall be cleaned daily at 8am

B. MAINTENANCE ELECTRICAL OFFICE

Location	190 Evergreen Road, North Fort Myers, FL
Operating Hours	8am-5pm, Monday- Friday
Facility Size	Single Story, 900 sq ft – Shared Building with C. Public Safety Logistics
Fixtures	One restroom, one shower, one break room
Floor Coverings	Carpet and VCT

Scheduling

- Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- Cleaning shall be performed on a one day per week basis (Wednesday), exclusive of holidays.
- All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

NOTE: The Maintenance Electrical Office is the southern part of the building and Public Safety Logistics is the northern part of the building.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Public Restroom On Site for the complex shall be cleaned daily at 8am
 - Custodial staff shall be educated and trained in bio-hazardous waste material handling

C. LEE COUNTY PUBLIC SAFETY LOGISTICS

Location	190 Evergreen Road, North Fort Myers, FL
Operating Hours	Monday-Friday, 8am-5pm
Facility Size	11,000 sq feet - Shared Building with B. Maintenance Electrical Office
Fixtures	Two restrooms and small break room space
Floor Coverings	Warehouse Setting, Office Space is currently under construction

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a two days per week basis, (Monday and Thursday), exclusive of holidays.
- c. All work is to be done in the hours of 1:00pm-3:00pm, Monday and Thursday, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

NOTE: The Maintenance Electrical Office is the southern part of the building and Public Safety Logistics is the northern part of the building.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Public Restroom On Site for the complex is to be cleaned daily at 8am
 - Shake and sweep down all exterior floor mats on a daily basis
 - Take recycling bins to designated location for servicing and return once they are emptied on a weekly basis

D. CAPE CORAL LIBRARY

Location	921 SW 39 TH Terrace, Cape Coral, FL
Operating Hours	Monday through Wednesday- 9:00 a.m. to 8:00 p.m. Thursday- 9:00 a.m. to 6:00 p.m. Friday & Saturday- 9:00 a.m. to 5:00 p.m.
Facility Size	One story building consisting of 39,632 Square Feet, Clerestory windows
Floor Coverings	Ceramic Tile and Carpet

Restrooms:	5
Fixtures:	
Toilets	18
Restroom sinks	14
Urinals	3
Kitchen sinks	2
Janitorial tubs (maintained by vendor); Floor basin with faucets for rinsing mops, cleaning cloths, etc.	1

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a six days per week basis, (Monday thru Saturday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours* notice of any schedule change.
- e. PUBLIC RESTROOMS are to be cleaned twice per day – once midday and once after close of business hours
 - a. Monday, Tuesday, and Wednesday - at approximately 2:30pm
 - b. Thursday, Friday, and Saturday – at approximately 1:00pm
- f. Additionally, the Main Entrance will require Mid-Day services as well

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided:
 - RESTROOMS
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - BUILDING EXTERIOR

- Clean glass and building areas if required after washing due to over spray on a daily basis
- Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
- Clean dumpster area on a daily basis
- Clean all interior partition glass on a weekly basis
- High dust all public areas and staff areas on a weekly basis
- Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
- Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
- **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

E. NORTH FORT MYERS LIBRARY

Location	2001 N Tamiami Trail N.E, Fort Myers, Florida. 33903
Operating Hours	Monday, Wednesday, and Thursday- 10:00 a.m. to 6:00 p.m. Tuesday- 12:00 p.m. to 8:00 p.m. Friday & Saturday- 9:00 a.m. to 5:00 p.m.
Facility Size	One story, 26,013 sq feet Clerestory windows, 3 exterior reading gardens
Fixtures	9 toilets, 7 restroom sinks, 1 kitchen sink, 2 urinals, 1 janitorial tub
Floor Coverings	Sealed concrete, ceramic tile, and carpet

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a six days per week basis, (Monday thru Saturday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- e. **PUBLIC RESTROOMS** are to be cleaned twice per day – once midday and once after close of business hours

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
 - **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - /exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

F. NORTHWEST REGIONAL LIBRARY

Location	519 Chiquita Blvd North, Cape Coral, FL
Operating Hours	Monday, Wednesday, and Thursday – 10:00am – 6:00pm Tuesday – 12:00pm – 8:00pm

	Friday and Saturday – 9:00am – 5:00pm
Facility Size	One story, 40,246 sq feet Clerestory windows, 3 exterior reading gardens, exterior staff break area
Fixtures	15 toilets, 3 urinals, 12 sinks, 2 kitchen sinks, 2 janitorial tubs
Floor Coverings	LVT, ceramic tile and carpet

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- c. Cleaning shall be performed on a six days per week basis, (Monday thru Saturday), exclusive of holidays.
- f. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- g. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- h. **PUBLIC RESTROOMS** are to be cleaned twice per day – once midday and once after close of business hours, at approximately 2:30pm

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
 - **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis

- Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. **on a weekly basis**
- Take master recycling bin(s) to designated location for servicing and return once they are emptied **on a weekly basis**
- Clean book drops (interior/exterior, if applicable) and book drop carts **on a quarterly basis**
- High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. **on a quarterly basis**
- Clean the Library Entrance sign **on a quarterly basis**

G. PINE ISLAND LIBRARY

Location	10700 Russell Road, Bokccia, FL
Operating Hours	Tuesday and Thursday – 10:00am – 6:00pm Wednesday – 12:00pm – 8:00pm Friday and Saturday – 9:00am – 5:00pm Sunday and Monday – Closed
Facility Size	One story, 7,213 sq ft
Fixtures	4 toilets, 4 sinks, 1 kitchen sink, 1 janitorial tub
Floor Coverings	LVT, ceramic tile and carpet

Scheduling

- Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- Cleaning shall be performed on a five days per week basis, (Tuesday through Saturday), exclusive of holidays.
- All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- PUBLIC RESTROOMS** are to be cleaned twice per day – once midday and once after close of business hours
 - Wednesday - at approximately 2:30pm
 - Tuesday, Thursday, Friday, and Saturday – at approximately 1:00pm

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.

- Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
- **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
- **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

H. SHERIFF SUBSTATION, NORTH DISTRICT

Location	121 Pondella Road, North Fort Myers, FL
Operating Hours	Monday-Friday, 7:30am-5pm
Facility Size	8,364 square feet
Fixtures	5 Restrooms 1 Kitchen
Floor Coverings	LVT and Carpeting

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a five days per week basis, (Monday thru Friday), exclusive of holidays.
- c. All work is to be done during normal operating hours of 8:00am-5:00pm, unless otherwise instructed/approved by the County Facility Manager.
- d. No regular cleaning tasks may be performed after 5:00pm, unless designated by Sheriff's office manager or designee.
- e. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

- f. **PUBLIC RESTROOMS** are to be cleaned twice per day – once midday and once right before close of business hours, at approximately 4:30pm

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Vacuuming of private office is to be done twice a week (Monday and Thursday) and all remaining carpet in walkways and common areas is to be vacuumed every day.

I. TAX COLLECTOR, CAPE CORAL GOVERNMENT COMPLEX

Location	1039 SE 9 th Avenue, Cape Coral, FL
Operating Hours	Monday-Friday 8:30am-5:00pm
Facility Size	50,000 sq feet
Fixtures	Restrooms: 14 Fixtures: 57 Elevators: 2 Stairways: 2 Janitor Sinks: 1
Floor Coverings	Carpet 60% Vinyl 30% Ceramic Tile 10%

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a five days per week basis, (Monday thru Friday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- e. Lee County requires that one person be available to clean during the day. This person will be on duty from 7:30am to 5:00pm, Monday through Friday. This person will also be required to do light moving, miscellaneous odd jobs, and special cleaning. All materials and equipment will be provided by the Vendor.
- f. To facilitate communication between this person and County personnel, the awarded Vendor must provide a pager or some other form of communication to this person while on the premises.
- g. Offices to be maintained in the building include, but are not limited to:
 - Lee County Tax Collector
 - Department of Motor Vehicles
 - Elections Office
 - Space and Offices on Floor 2
 - Space and Offices on Floor 3

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided

J. TOLLS, MIDPOINT FACILITY

Location	1930 SE 23 rd Terrace, Cape Coral, FL
Operating Hours	Monday-Friday, 9:00am-5:30pm
Facility Size	Single story 4238 sq feet admin building, 360 sq feet outside break area, 120 sq feet smoking area
Fixtures	2 restrooms, 1 kitchen
Floor Coverings	Luxury Vinyl Tile 2092 sq feet Vinyl Composition Tile 1190 sq feet Ceramic Tile 110 sq feet

Scheduling:

- Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- Cleaning shall be performed on a two days per week basis, (Monday and Thursday), exclusive of holidays.
- All work is to be done during the hours of 3:00pm-4:30pm, and to be completed by the close of business, unless otherwise instructed/approved by the County Facility Manager.
- The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Clean and polish interior and exterior of the elevator doors on a weekly basis
 - Damp mop under all floor mats (floor must be dry before replacing mats) on a weekly basis
 - Damp wipe outside furniture on a monthly basis
 - Clean interior and exterior window glass on a quarterly basis (may be required to be done more often)
 - Wash venetian blinds (use all purpose cleaner or detergent) on a semiannual basis. Do not remove blinds from windows.
 - Clean Data Room, if applicable, on a semiannual basis. (To be scheduled with and approved by department designated contact or designee prior to cleaning).

K. DUNBAR JUPITER HAMMON PUBLIC LIBRARY

Location	3095 Blount Street, Fort Myers, FL
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Operating Hours	Tuesday – 12:00pm-8:00pm Wednesday and Thursday – 10:00am-6:00pm Friday and Saturday – 9:00am-5:00pm Closed Sunday and Monday
Facility Size	One story, 11,400 sq feet
Fixtures	8 toilets, 1 urinal, 8 sinks, 1 kitchen sink, 1 janitorial tub
Floor Coverings	LVT, Ceramic Tile and Carpet

Scheduling

- Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- Cleaning shall be performed on a five days per week basis, (Tuesday through Saturday), exclusive of holidays.
- All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis

- **ADDITIONAL UNIQUE SERVICES**

- Spray buff all corridors, hallways, and lobbies on a weekly basis
- Scrub all non-skid tile floor areas, if applicable on a weekly basis
- Clean and sanitize public area and staff area telephones on a weekly basis
- Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
- Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
- Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
- High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
- Clean the Library Entrance sign on a quarterly basis

19. PENALTIES

- 19.1. The County or its designee is given the authority, pursuant to this agreement, to deduct from the Vendors invoice a percentage not to exceed twenty-five percent (25%) for workmanship which does not meet the quality standards required under this agreement. The individual making the deduction shall document and provide to the Vendor, upon request, the reasons for the deduction from the monthly invoice.
- 19.2. Damage to County Property – The Contractor is responsible for ensuring that its employees do not disturb papers on desks, open desk drawers or cabinets, or use County telephones, except as authorized. Damage or theft of County property directly caused by the Vendor during the custodial operations shall be assumed by the Vendor. A written report of items missing, and cause of damage must be submitted to the County Representative within 24 hours of occurrence. Vendor shall pay for the cost of polygraph tests required by Lee County.

20. DEFAULTS BY VENDOR

- 20.1. The Vendor may be declared in default and may be terminated by the County in accordance with the Agreement for any one of the following reasons:
- 20.1.1. Failure of the Vendor to maintain satisfactory performance level.
 - 20.1.2. Failure of the Vendor to start within the time stated in the County notice to proceed, written authorization, purchase order or equivalent.
 - 20.1.3. Failure of the Vendor to pay employees and/or suppliers for work performed and/or materials and supplies used under this contract.
 - 20.1.4. Insolvency of Vendor.
- 20.2. Deficiency Reporting and Rectification Process:
- 20.2.1. The County shall submit a deficiency report to the designated supervisor within twenty-four (24) hours the deficiency is reported.
 - 20.2.2. Contractor shall be required to email notice to the County Representative indicating the deficiency has been rectified within forty-eight (48) hours from the time of receiving written notice by the County reporting the deficiency. The County shall inspect and determine if the deficiency was rectified to the County's satisfaction and in accordance with the Agreement requirements.

PERFORMANCE DEFICIENCY AUTOMATIC DEDUCTIONS:

SITUATION	AMOUNT TO BE AUTOMATICALLY DEDUCTED
a. Missed all tasks in a complete facility on a scheduled cleaning day	10% of the monthly unit price per occurrence
b. Failure to rectify a reported deficiency within twenty-four (24) hours	\$25.00 per occurrence
c. Failure to report to Contract Administrator assignment of new personnel to Agreement	\$50.00 per occurrence
d. Allowing unauthorized employees and/or outside people to enter a County facility	\$200.00 per occurrence
e. Failure to notify the County in writing of changes to the Contract Manager and Supervisors	\$50.00 per occurrence

PERFORMANCE DEFICIENCY DEDUCTIONS - In the event legitimate complaints (deficiencies) exceed three (3) individual complaints in any quarter (June-August, September-November, December-February, March-May), whether ultimately resolved or not as determined by the County Representative or Contract Manager, the below amounts shall be credited against the CONTRACTOR's invoice.

SITUATION	AMOUNT TO BE AUTOMATICALLY DEDUCTED
Missed all scheduled tasks in a specific area of a Facility on a scheduled cleaning day (i.e.- office Area, restrooms, break areas, conference room, Common areas)	\$50.00 per occurrence
Missed a scheduled, specific task in a specific area of a facility on a scheduled cleaning day (i.e.- office area, restrooms, break areas, Conference room, common areas)	\$25.00 per occurrence
Failure to perform a task in accordance with the Agreement	\$25.00 per occurrence
Quality of work performed by contractor is Substandard	\$50.00 per occurrence
Failure to schedule and/or conduct a monthly Performance walk through inspection with County Representative or designee	\$50.00 per occurrence

20.2.3 The COUNTY reserves the right to cancel this AGREEMENT in its entirety should the CONTRACTOR fail to meet the response time or performance requirements five (5) times within any six (6) month period.

21. ADDITION OR DELETION SPACE

- 21.1. If it is deemed necessary to add space on a temporary or permanent basis, the County reserves the right to invoke the hourly cost option at its discretion.
- 21.2. If it is deemed necessary to add or delete square footage or tasks from this contract including, but not limited to: other facilities or sites, items, space, etc., on a temporary or permanent basis; the County at its discretion may divide the monthly charge by the number of square feet to determine the cost per square foot, or negotiate a pricing with the Vendor, under the same terms and conditions of this request for bid. That cost per square foot or negotiated price shall be the basis for adding to or deducting from the total charges.

22. ASSIGNMENT OF CONTRACT

- 22.1. The day-to-day cleaning shall not be sub-contracted for this contract. Only special cleaning tasks may be sub-contracted. The County reserves the right to approve of any and all sub-contractors, and or subcontracted items/tasks.
- 22.2. The Vendor or any sub-contractor that performs any cleaning task under this project must be properly licensed and background checked to perform the type of work. The County reserves the right to request the Vendor and or sub-contractor have adequate insurance coverage for the particular task and hold the County harmless.

End of Detailed Specifications

SPECIAL CONDITIONS

These are conditions that are in relation to this solicitation only and have not been included in the County's standard Terms and Conditions or the Scope of Work.

1. TWO STEP RFP PROCESS – BASIS OF AWARD

1.1. The RFP/Evaluation process for this solicitation shall be completed in a two-step process:

1.1.1. Step One shall consist of standard evaluation of proposals submitted by the participating Vendors and shall follow the County standard RFP process as outlined herein and described within the Lee County Procurement Ordinance 22-06.

1.1.2. Upon completing Step One of the initial evaluation meetings, the top three ranked Vendors will move into Step Two of the RFP evaluation process. At this time, the pricing of the top three ranked Vendors will be opened, and a final award(s) will be made to the lowest most responsive and responsible Vendor per location.

1.1.3. Both Step One and Step Two documents must be received by the opening date of the solicitation, however it is **REQUIRED that Step Two Documents (Pricing) must be submitted in a SEPARATE SEALED ENVELOPE.**

1.1.3.1. Failure to separate the Step Two Documents (Pricing) will deem your submission as non-responsive.

2. BACKGROUND CHECKS

2.1. The Vendor shall conduct background checks of its employees, agents, representatives, and subcontractors who perform the services provided for the County. The cost of the background checks shall be borne by the Vendor.

2.2. At a minimum, the following background and criminal history areas must be checked and screened:

- Social Security Trace and Address History
- National Federal Criminal Search
- National Criminal Database
- County Criminal
- National Sex Offender Registry and Violent Abuse Registry

2.3. The Vendor may be required to provide proof and documentation of those background checks to the County. The County may require that the Vendor exclude employees, agents, representative, or subcontractors based on the background checks outcomes and results.

2.4. The Vendor must ensure that all persons have a responsibility to self-report to the Vendor within three (3) calendar days any arrest for any disqualifying offense. The Vendor must notify the County within twenty-four (24) hours of all details concerning any reported arrest.

- 2.5. Upon the request of the County, the Vendor shall re-screen or perform background checks any of its employees, agents, representatives, and subcontractors performing the required services for the County during the entire term of the agreement.
- 2.6. The Vendor must use the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all its employees, agents, representatives, and subcontractors hired during the term of the Contract for the services specified.

3. EXAMINATION OF SITE AND OTHER RELATIVE MATERIAL

- 3.1. It is highly encouraged that all interested Vendors attend the non-mandatory pre-proposal site visit meeting to have fully acquainted and familiarized themselves with conditions as they exist and the operations to be carried out. The Vendor shall make such investigations as they may see fit, so that they may fully understand the facilities, difficulties, and restrictions attending the execution of the work. Vendor shall also thoroughly examine and be familiar with all the specifications.
- 3.2. The failure or omission of the Vendor to receive or examine any instruction or document, or any part of the specifications or to visit the site(s) and acquaint themselves as to the nature and location of the work, the general and local conditions and all matters which may in any way affect performance shall not relieve the Vendor of any obligation to perform as specified herein. Vendor understands the intent and purpose thereof and their obligations there under and that the Vendor should not make any claim for or have any right to damages resulting from any misunderstanding or misinterpretation of this agreement, or because of any lack of information.

4. PRICING

- 4.1. Each facility's proposed cost shall be submitted in a SEPARATE SEALED ENVELOPE. Pricing will not be assigned points or used to evaluate Vendor qualifications.
 - 4.1.1. The Vendor shall provide all labor, equipment, and tools necessary to satisfactorily complete the services under this Agreement. Cleaning equipment and tools for the purposes of this Agreement include such items as mops, brooms, buckets, spray bottles, power tools, squeegees, etc.
 - 4.1.2. The County will not be responsible or liable for any equipment left on site, theft, vandalism or equivalent.
- 4.2. Vendors may submit pricing on one, some, or all locations; however, all bid locations must have include pricing for all three service frequencies (Monthly, Quarterly, and Semiannual).

5. METHOD OF PAYMENT & INVOICING

- 5.1. The accepted price for the services, consumables and special projects shall be paid to the Vendor monthly, after receipt of an invoice from the Vendor at the end of the month in which services were provided. Invoices are to be itemized by building and monthly amounts.

- 5.1.1. Monthly amounts shall be inclusive of the services performed for the daily, weekly, and monthly identifiers as well as the unique service identifiers (of daily, weekly, and monthly) per location.
- 5.1.2. Quarterly service identifiers and quarterly unique services shall be grouped together, as well as semiannual identifiers and unique services.
- 5.2. Invoicing for the used consumables shall be invoiced separately to the county per location, monthly and accompanied by a paid receipt from the Vendor's distributor.

6. PROJECT FUNDING NOTICE

- 6.1. This contract is for normal day to day custodial services. However, there may be times due to declared emergencies that custodial services are required and may be funded in whole or in part by the Federal Emergency Management Agency (FEMA). As such, during emergency as ordered by the County, the Vendor agrees to abide by and comply with all Federal terms, conditions, provisions, certifications, affidavits, or otherwise as applicable and stated within this solicitation package and further agrees to incorporate all such clauses, provisions, and regulations into any sub-contracted agreements or relationships Vendor creates to support Vendor's servicing to County under this Agreement.
- 6.1.1. The Purchase Order will list any alternate funding sources should they apply.

End of Special Conditions



Procurement Management Department
2115 Second Street, 1st Floor
Fort Myers, FL 33901
Main Line: (239) 533-8881
Fax Line: (239) 485-8383
www.leegov.com/procurement

Posted Date: June 10, 2022

Solicitation No.: RFP220232SML

Solicitation Name: Custodial Services for Lee County: North Zone

Subject: Addendum Number 1

The following represents clarification, additions, deletions, and/or modifications to the above referenced bid. This addendum shall hereafter be regarded as part of the solicitation. Items not referenced herein remain unchanged, including the response date. Words, phrases or sentences with a strikethrough represent deletions to the original solicitation. Underlined words and bolded, phrases or sentences represent additions to the original solicitation.

1. ATTACHMENT: Attachment #1 – Copies of Invoices for Locations requested in Number 2 (For Informational Purposes Only)
2. REVISED PRE BID SCHEDULE FOR DAY TWO, WEDNESDAY, JUNE 22, 2022:

	Day 2 – Wednesday, June 22, 2022	Location Address
	Building Names	
7	Cape Coral Library	921 SW 39 th Terrace, Cape Coral, FL 33914
8	Pine Island Library	10700 Russell Road, Bokerelia, FL 33922
9	Northwest Regional Library	519 Chiquita Blvd North, Cape Coral, FL 33993
10	Tax Collector/ Cape Coral Government Complex	1039 SE 9 th Avenue, Cape Coral, FL 33990
11	Tolls, Mid-Point Facility	1930 SE 23 rd Terrace, Cape Coral, FL 33990
8	Pine Island Library	10700 Russell Road, Bokerelia, FL 33922

3. QUESTIONS/ANSWERS

1.	Current contract documents showing all costs for all facilities
Answer	Current contracts may be viewed at the following Lee County Procurement Website Link: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
2.	Invoices for April and March of 2022
Answer	Requested Invoices are located as attachment #1 to this addendum.

BIDDER/PROPOSER IS ADVISED, YOU ARE REQUIRED TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM WHEN SUBMITTING A BID/PROPOSAL. FAILURE TO COMPLY WITH THIS REQUIREMENT MAY RESULT IN THE BIDDER/PROPOSER BEING CONSIDERED NON-RESPONSIVE.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION DOCUMENTS ARE AND SHALL REMAIN THE SAME.

Sara Long

Procurement Analyst
Procurement Analyst Direct Line: 239-533-8886
Lee County Procurement Management



Procurement Management Department
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www.leegov.com/procurement

Posted Date: June 30, 2022

Solicitation No.: RFP220232SML

Solicitation Name: Custodial Services for Lee County: North Zone

Subject: Addendum Number 2

The following represents clarification, additions, deletions, and/or modifications to the above referenced bid. This addendum shall hereafter be regarded as part of the solicitation. Items not referenced herein remain unchanged, including the response date. Words, phrases or sentences with a strikethrough represent deletions to the original solicitation. Underlined words and bolded, phrases or sentences represent additions to the original solicitation.

1. OPEN DATE / BID DUE DATE EXTENSION NOTICE:

FROM: JULY 8, 2022 at 2:30 PM

TO: JULY 15, 2022 AT 2:30 PM

Bidders must ensure they continue to monitor the Lee County Procurement website for any follow-up information regarding this solicitation.

2. ATTACHMENTS

Attachment # 1 – Addendum 2 Bid Proposal Form

3. REVISED BID SCHEDULE

The Bid Schedule has been revised and a new Excel Bid Schedule has been uploaded to the project webpage on the Lee County Procurement website.

Please ensure that your firm has downloaded the Bid Schedule and have been able to successfully use the Excel format.

CONTRACTOR's MUST use the new Bid Schedule Excel form when submitting their bid. Failure to do so shall result in CONTRACTOR being deemed non-responsive and therefore ineligible for award

4. CLARIFICATION

Bid Pricing shall be inclusive of all needs to accomplish the completion of each location's Monthly, Quarterly, and Semiannual requested service. This shall include all necessary staff labor, supplies, materials, etc. needed to fully comply with the awarded contract Location Scope of Service. The hourly rates and dusting/vacuuming rate requested separately on the Bid Proposal Form are not considered for the award of contract and are only utilized in the case of work needed outside the normal scope of service (i.e.- in an emergency situation where additional staff is needed). If any of the positions/services listed in the Rate section on the Bid Proposal Form are required for Vendor to complete normal Monthly, Quarterly, or Semiannual Service, the Vendor shall include the cost for such positions and services in their Monthly, Quarterly, and Semiannual price.

5. QUESTIONS/ANSWERS

1.	Will you let me know current contractor and contact amount?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
2.	What is the budget of the contract?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
3.	Who is the actual contractor?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
4.	How much is the total of the actual contract? Or please send us a monthly invoice
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml There are copies of all March and April 2022 Invoices attached to Addendum 1 for this solicitation.
5.	Could you please send us the breakdown of the actual contract?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
6.	Who provides the supplies?
Answer	As detailed in Section 6 of the Scope of Work "The Vendor shall be responsible for the complete performance of all work and for the methods, means and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used in connection therewith. The Vendor shall furnish and maintain all the necessary equipment to perform services." Please also review page 29, Section 7 of the solicitation package in regards to Consumables Usage.

7.	Does the contract have a Bid bond?
Answer	This contract does not require a bid bond but a Janitorial Service Bond is required as detailed on page 15 of the solicitation package.
8.	Who provides the trash can liners? Are they considered consumables?
Answer	Trash can liners of all varieties shall be provided by the vendor and submitted in the consumables reimbursement.

BIDDER/PROPOSER IS ADVISED, YOU ARE REQUIRED TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM WHEN SUBMITTING A BID/PROPOSAL. FAILURE TO COMPLY WITH THIS REQUIREMENT MAY RESULT IN THE BIDDER/PROPOSER BEING CONSIDERED NON-RESPONSIVE.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION DOCUMENTS ARE AND SHALL REMAIN THE SAME.

Sara Long - Procurement Analyst
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www.leegov.com/procurement

Posted Date: July 8, 2022

Solicitation No.: RFP220232SML

Solicitation Name: Custodial Services for North Zone Lee County

Subject: Addendum Number 3

The following represents clarification, additions, deletions, and/or modifications to the above referenced bid. This addendum shall hereafter be regarded as part of the solicitation. Items not referenced herein remain unchanged, including the response date. Words, phrases or sentences with a strikethrough represent deletions to the original solicitation. Underlined words and bolded, phrases or sentences represent additions to the original solicitation.

1. ATTACHMENT:

- a. Attachment #1 – Cape Coral Government Complex Square Footages
- b. Attachment #2 – Copies of Invoices for Locations requested in Number 19 (For Informational Purposes Only)

2. QUESTIONS/ANSWERS

1.	At the Cape Coral Government Complex, is the third floor part of the contract?
Answer	Yes, the third floor shall be included in the contract. The square footage amounts are included in attachment #2 of this addendum. There is a mix of carpeting and hard flooring, one men's multi stall restroom and one women's multi stall restroom.
2.	Are we to include our pricing with our technical proposal submission or submitted separately?
Answer	The RFP/Evaluation process for this solicitation shall be completed in a two-step process. Please review page 25, 26, 53 and 61 of the solicitation. Step One shall consist of standard evaluation of proposals submitted by the participating Vendors and shall follow the County standard RFP process as outlined herein and described within the Lee County Procurement Ordinance 22-06. Upon completing Step One of the initial evaluation meetings, the top three ranked Vendors will move into Step Two of the RFP evaluation process. At this time, the pricing of the top three ranked Vendors will be opened, and a final award(s) will be made to the lowest most responsive and responsible Vendor per location. Both Step One and Step Two documents must be received by the opening date of the solicitation, however it is REQUIRED that Step Two Documents (Pricing) must be submitted in a SEPARATE SEALED ENVELOPE. Failure to separate the Step Two Documents (Pricing) will deem your submission as non-responsive.
3.	Is the pressure washing a new requirement on this solicitation? If so, is the contractor allow to bill for the lift cost needed to pressure washed the libraries?

Answer	Pressure washing is included in the quarterly services requirements and thus shall be included in the proposal of quarterly services pricing, per applicable location. Vendor shall be responsible for the complete performance of all work and the methods, means, and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used to complete required services.
4.	Does the County allow an annual increase due the new Florida minimum wage mandate?
Answer	Page 7 of the solicitation states "At contract renewal time(s) or in the event of significant industry wide market changes, the County may negotiate justified adjustments such as price, terms, etc., to this contract with the County, in its sole judgment, considers such adjustments to be in the best interest of the County."
5.	Understanding the limit of the packages can't be more than 10 pages, is that per page or the total?
Answer	Per section 1.2 of the submittal requirements and evaluation criteria, page 62, submittal package may not exceed 10 pages, printed single sided. Required forms and Resumes are not included in the page restrictions.
6.	If we're allowed to input undesignated information after Tab 6 Forms, what's the total number of pages allowed for this section?
Answer	Only relevant and pertinent information shall be included in this section.
7.	Are we to include our firms financial information?
Answer	Vendor financial information is not required. However, it may be included as part of the undesignated information and be inserted at the rear of the package.
8.	Can you confirm is this opportunity requires any sub-contractor goals?
Answer	Subcontractors are not required for this solicitation however they may be submitted on Form 6.
9.	Can someone confirm if we have to provide a physical janitorial service bond, or do we just have to make sure our insurance company can handle the \$100,000 coverage? Or, do we assign the certificate of insurance in Lee County's name?
Answer	Please review pages 15 and 16 of the solicitation. The required minimums must be maintained throughout the duration of the contract and shall be in place prior to the commencement of any work.
10.	Are there any additional bonds associated with this solicitation other than the janitorial service bond?
Answer	No, there are no additional bonding requirements.
11.	Copy of current contracts for each location?
Answer	Current copies and all amendments are located on the Lee County Webpage: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
12.	Are supplies included?
Answer	On page 29 in the solicitation "The Vendor shall be responsible for the complete performance of all work and for the methods, means and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used in connection therewith."

13.	What's the difference between this upcoming contract and the last one?
Answer	Current copies and all amendments are located on the Lee County Webpage: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
14.	Are any services being subcontracted under the current agreement?
Answer	It is unknown, at this time, if the current Vendors are utilizing subcontractors.
15.	What is the annual budget for the services outlined in the solicitation document?
Answer	Current copies and all amendments are located on the Lee County Webpage: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
16.	What is the estimated date for issuance of final addenda?
Answer	Any inquiries, suggestions or requests concerning interpretation, clarification or additional information pertaining to the solicitation shall be submitted in writing prior to 5:00 PM at least eight (8) calendar days prior to the date when the submission is due. Responses will be in the form of an Addendum posted on www.leegov.com/procurement , as soon as possible, prior to submission deadline.
17.	At the Northwest Regional and Cape Coral Library when doing the walkthrough it was mentioned that the exterior trash needs to be emptied and can liners replaced and all liter/debris is to be picked up. I don't see anything like this specified in the bid. Can you please clarify what needs to be done on the exterior of the building?
Answer	As detailed in section 17.1.5 Building Exteriors on a daily basis "Pick-up trash around building and canopies within a forty-foot radius Empty and put in new liner bag in trash cans around building and canopy areas"
18.	We were not able to see the 3 rd floor at the tax collector office during the walkthrough. Are we required to clean it and if so is it possible to get some pictures of the office and restrooms (if any) on that floor?
Answer	For the third floor of the Cape Coral Government Complex, attachment #2 to this addendum contains the square footage, as well as there is a mix of carpeting and hard floor, one multi stall women's restroom and one multi stall men's restroom
19.	Can you please send the last 12 months invoices for the quarterly, semi annual and annual services for each location?
Answer	Requested information is Attachment #1 to this addendum.

BIDDER/PROPOSER IS ADVISED, YOU ARE REQUIRED TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM WHEN SUBMITTING A BID/PROPOSAL. FAILURE TO COMPLY WITH THIS REQUIREMENT MAY RESULT IN THE BIDDER/PROPOSER BEING CONSIDERED NON-RESPONSIVE.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION DOCUMENTS ARE AND SHALL REMAIN THE SAME.

Sara Long

Procurement Analyst
Procurement Analyst Direct Line: 239-533-8886
Lee County Procurement Management

**EXHIBIT B
FEE SCHEDULE**

AMERICAN FACILITY SERVICES, INC.				
LOCATION	MONTHLY SERVICE COST	QUARTERLY SERVICE COST	SEMIANNUAL SERVICE COST	MAXIMUM LOCATION COST
Depot #1 Natural Resources	\$339.90	\$240.35	\$0.00	\$5,040.20
Pine Island Library	\$1,306.04	\$344.85	\$156.75	\$17,365.38
Sheriff Substation, North District	\$1,115.49	\$561.69	\$78.38	\$15,789.40

ADDITIONAL SERVICE FEES		
Porter Service	Per hour	\$18.50
Crew Supervisor	Per hour	\$20.50
Chief Supervisor	Per hour	\$26.00
Project Coordinator	Per hour	\$30.00
Emergency Work – Per Person	Per hour	\$37.00
Dusting/Vacuuming of Office	Per Sq. Ft.	\$0.09

***Only utilized in the case of work needed outside the normal scope of services.*

Reimbursement of Consumables

The Vendor shall be reimbursed by the County at Vendor's cost for consumable supplies. To be eligible for reimbursement for consumables purchased, the Vendor shall provide the County with sufficient documentation with respect to materials purchased and used for County facilities in a form acceptable to the County, as determined by the Director of Procurement Management. Such documentation shall provide proof of payment and the unit prices for the consumables purchased. Vendor invoices for consumables must contain at a minimum a description of the materials purchased, the quantity delivered to the facility and unit cost associated with each item.

EXHIBIT C INSURANCE REQUIREMENTS



Lee County Insurance Requirements including Janitorial Bond

Minimum Insurance Requirements: *Risk Management in no way represents that the insurance required is sufficient or adequate to protect the vendors' interest or liabilities. The following are the required minimums the vendor must maintain throughout the duration of this contract. The County reserves the right to request additional documentation regarding insurance provided*

- a. **Commercial General Liability** - Coverage shall apply to premises and/or operations, products and completed operations, independent contractors, contractual liability exposures with minimum limits of:

\$1,000,000 per occurrence
\$2,000,000 general aggregate
\$1,000,000 products and completed operations
\$1,000,000 personal and advertising injury

- b. **Business Auto Liability** - The following Automobile Liability will be required and coverage shall apply to all owned, hired and non-owned vehicles use with minimum limits of:

\$1,000,000 combined single limit (CSL)

- c. **Workers' Compensation** - Statutory benefits as defined by FS 440 encompassing all operations contemplated by this contract or agreement to apply to all owners, officers, and employees regardless of the number of employees. Workers Compensation exemptions may be accepted with written proof of the State of Florida's approval of such exemption. Employers' liability will have minimum limits of:

\$500,000 per accident
\$500,000 disease limit
\$500,000 disease – policy limit

- d. **Janitorial Service Bond** – Providing protection from losses incurred by dishonest acts of the vendors employees. Coverage shall not be less than \$100,000.

**The required minimum limit of liability shown in a. and b. may be provided in the form of "Excess Insurance" or "Commercial Umbrella Policies." In which case, a "Following Form Endorsement" will be required on the "Excess Insurance Policy" or "Commercial Umbrella Policy."*



Verification of Coverage:

1. Coverage shall be in place prior to the commencement of any work and throughout the duration of the contract. A certificate of insurance will be provided to the Risk Manager for review and approval. The certificate shall provide for the following:
 - a. **The certificate holder shall read as follows:**

**Lee County Board of County Commissioners
P.O. Box 398
Fort Myers, Florida 33902**
 - b. ***"Lee County, a political subdivision and Charter County of the State of Florida, its agents, employees, and public officials" will be named as an "Additional Insured" on the General Liability policy, including Products and Completed Operations coverage.***

Special Requirements:

1. An appropriate "Indemnification" clause shall be made a provision of the contract.
2. It is the responsibility of the general contractor to insure that all subcontractors comply with all insurance requirements.

EXHIBIT D
VENDOR BACKGROUND SCREENING AFFIDAVIT




**VENDOR BACKGROUND
SCREENING AFFIDAVIT**

Florida Statutes Chapter 435 governs required background screenings for any employees, contractors, subcontractors, or agents of the Vendor who will have contact with any vulnerable person, as defined by statute, or who otherwise are required to undergo a Level 1 or Level 2 background screening in accordance with Florida law.

The Vendor is responsible for ensuring that such required background screenings are conducted in accordance with Florida Statutes Chapter 435. Documentation of such completed background screenings must be maintained for a period of no less than five (5) years and are subject to audit by Lee County at any time during such five (5) year period.

Under penalty of perjury, I declare that I have read and understand the requirements stated above, and that all required background screenings shall be conducted in accordance with this affidavit. I further understand that there may be additional local, state, and federal regulations that may require background screening, and that the Vendor will be solely responsible for complying with such legal requirements. Furthermore, the Vendor shall indemnify and hold Lee County harmless from any and all claims or actions resulting from failure to comply with this affidavit.

Date: 10/12/2022


Signature

STATE OF GEORGIA
COUNTY OF FORSYTH

Harold Angel, Vice President
Name/Title

The foregoing instrument was sworn to (or affirmed) and subscribed before me by means of ☐ physical presence or ☐ online notarization, this 12th day of October, 2022, by the above-named person and in their stated capacity, and is either personally known to me or who has produced the following type of identification: _____

Type of Identification

[Stamp/seal required]


Signature, Notary Public

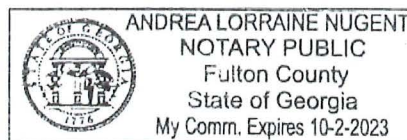


EXHIBIT E
PROJECT FUNDING PACKAGE



Advertise Date: Tuesday, May 31, 2022

Lee County Board of County Commissioners
DIVISION OF PROCUREMENT MANAGEMENT

Request for Proposal (RFP) NON-CCNA

Solicitation No.: RFP220232SML
Solicitation Name: Custodial Services for North Zone Lee County
Open Date/Time: Friday, July 08, 2022 Time: 2:30 PM
Location: Lee County Procurement Management
2115 Second Street, 1st Floor
Fort Myers, FL 33901
Procurement Contact: Sara Long Title Procurement Analyst
Phone: (239) 533-8886 Email: SLong @leegov.com
Requesting Dept. COUNTY WIDE

Pre-Solicitation Meeting:	
Type:	NON-Mandatory
Date/Time:	Please review page 2 and page 3 of this Solicitation Package
Location:	Various - Please review page 2 and page 3 of this Solicitation Package

All solicitation documents are available for download at
www.leegov.com/procurement

FUNDED IN PART OR IN WHOLE BY:
Federal Emergency Management Agency (FEMA)

Exhibit E Project Funding Package

Advertise Date: Tuesday, May 31, 2022



Notice to Contractor / Vendor / Proposer(s)

REQUEST FOR PROPOSAL (RFP)

Lee County, Florida, is requesting proposals from qualified individuals/firms for

RFP220232SML – Custodial Services for North Zone – Lee County

Then and there to be publicly opened and read aloud for the purpose of selecting a vendor to furnish; all necessary labor, services, materials, equipment, tools, consumables, transportation, skills and incidentals required for Lee County, Florida, in conformance with proposal documents, which include technical specifications and/or a scope of work.

Those individuals/firms interested in being considered for (RFP) are instructed to submit, in accordance with specifications, their proposals, pertinent to this project prior to

2:30 PM Friday, July 08, 2022

to the office of the Procurement Management Director, 2115 Second Street, 1st Floor, Fort Myers, Florida 33901. The Request for Proposal shall be received in a sealed envelope, prior to the time scheduled to receive proposals, and shall be clearly marked with the solicitation name, solicitation number, proposer name, and contact information as identified in these solicitation documents.

The Scope of Services for this RFP is available from www.lee.gov.com/procurement. Vendors who obtain scope of services from sources other than www.lee.gov.com/procurement are cautioned that the solicitation package may be incomplete. The County's official bidders list, addendum(s) and information must be obtained from www.lee.gov.com/procurement. It is the proposer's responsibility to check for posted information. The County may not accept incomplete proposals.

Non-Mandatory Pre-Proposal Site Visit Schedule:

The Pre-Proposal Site Visit/Meeting will begin at Natural Resources Depot #1 at 190 Evergreen Road, North Fort Myers, FL @ 9:00 A.M on Tuesday, June 21, 2022. Once complete at the first location, the Pre-Proposal meeting will move to the next location as listed below and so on until all locations have been visited. The second day of Pre-Proposal Site Visit/Meeting will begin at Cape Coral Library at 921 SW 39th Terrace, Cape Coral, FL @ 9:00AM on Wednesday, June 22, 2022. Once complete at the first location, the Pre-Proposal meeting will move to the next location as listed below and so on until all locations have been visited. One tour of each location will be provided for all those in attendance. There will not be a "window of opportunity" for potential proposers to stop in and request additional viewing after the pre-proposal conference. Potential proposers or sub-contractors who show up after the pre-proposal conference will be turned away. Site visits outside of this pre-proposal conference will not be considered.

Exhibit E Project Funding Package

	Day 1 – Tuesday, June 21, 2022 Building Names	Location Address
1	Natural Resources – Depot #1	190 Evergreen Road, North Fort Myers, FL 33903
2	Maintenance Electrical Office	190 Evergreen Road, North Fort Myers, FL 33903
3	Lee County Public Safety Logistics	190 Evergreen Road, North Fort Myers, FL 33903
4	Sheriff Substation, North District	121 Pondella Road, North Fort Myers, FL 33903
5	North Fort Myers Library	2001 North Tamiami Trail, North Fort Myers, FL 33903
6	Dunbar Jupiter Hammon Public Library	3095 Blount Street, Fort Myers, FL 33916

	Day 2 – Wednesday, June 22, 2022 Building Names	Location Address
7	Cape Coral Library	921 SW 39 th Terrace, Cape Coral, FL 33914
8	Pine Island Library	10700 Russell Road, Bokeelia, FL 33922
9	Northwest Regional Library	519 Chiquita Blvd North, Cape Coral, FL 33993
10	Tax Collector/ Cape Coral Government Complex	1039 SE 9 th Avenue, Cape Coral, FL 33990
11	Tolls, Mid-Point Facility	1930 SE 23 rd Terrace, Cape Coral, FL 33990

Sara Long SLong@LeeGov.com

Sincerely,



Adam Brocke, CPPO, CPPB
Procurement Manager

*WWW.LeeGov.Com/Procurement is the County's official posting site

Exhibit E Project Funding Package

Terms and Conditions Request for Proposal

1. DEFINITIONS

- 1.1. **Addendum/Addenda:** A written change, addition, alteration, correction or revision to a bid, proposal or contract agreement. Addendum/Addenda may be issued following a pre-bid/pre-proposal conference or as a result of a specification or work scope change to the solicitation.
- 1.2. **Approved Alternate:** Solicitation documents may make reference of specific manufacturer(s) or product(s). These references serve only as a recommendation and a guide to minimum quality and performance. The references are not intended to exclude approved alternatives of other manufacturer(s) or product(s).
- 1.3. **Bid/Proposal Package:** A bid/proposal is a document submitted by a vendor in response to some type of solicitation to be used as a basis for negotiations or for entering into a contract.
- 1.4. **Bidder/Responder/Proposer:** One who submits a response to a solicitation.
- 1.5. **County:** Refers to Lee County Board of County Commissioners.
- 1.6. **Due Date and Time/Opening:** Is defined as the date and time upon which a bid or proposal shall be submitted to the Lee County Procurement Management Division. Only bids or proposals received prior to the established date and time will be considered.
- 1.7. **Liquidated Damages:** Damages paid usually in the form of monetary payment, agreed by the parties to a contract which are due and payable as damages by the party who breaches all or part of the contract. May be applied on a daily basis for as long as the breach is in effect.
- 1.8. **Procurement Management:** shall mean the Director of Lee County's Procurement Management Department or designee.
- 1.9. **Responsible:** A vendor, business entity or individual who is fully capable to meet all of the requirements of the bid/proposal solicitation documents and subsequent contract. Must possess the full capability including financial and technical, to perform as contractually required. Must be able to fully document the ability to provide good faith performance.
- 1.10. **Responsive:** A vendor, business entity or individual who has submitted a bid or request for proposal that fully conforms in all material respects to the bid/proposal solicitation documents and all of its requirements, including all form and substance.
- 1.11. **Solicitation:** An invitation to bid, a request for proposal, invitation to negotiate or any document used to obtain bids or proposals for the purpose of entering into a contract.

2. ORDER OF PRECEDENCE

- 2.1. If a conflict exists between the "Terms and Conditions" the following order of precedents will apply:
 - 2.1.1. Florida State Law as applied to Municipal Purchasing in accordance with Title XIX, "Public Business", Chapter 287 "Procurement of Personal Property and Services."
 - 2.1.2. Lee County Procurement Management Ordinance 22-06
 - 2.1.3. Special Conditions and Supplemental Instructions
 - 2.1.4. Detailed Scope of Work
 - 2.1.5. These Terms and Conditions

3. RULES, REGULATIONS, LAWS, ORDINANCES AND LICENSES

- 3.1. It shall be the responsibility of the proposer to assure compliance with all other federal, state, or county codes, rules, regulations or other requirements, as each may apply. Any involvement with the Lee County shall be in accordance with but not limited to:
 - 3.1.1. Lee County Procurement Policy Ordinance 22-06
 - 3.1.2. Pursuant to FL § Section 119.071, Public Records, General exemptions from inspection or copying of public records, sealed bids or proposals received by the County. Pursuant to this solicitation are exempt from public records request (s. 119.07(1) and s. 24(a), Art. I, of the Florida Constitution) until such time as the agency provides notice of a decision or intended decision (pursuant to s. 119.071(2)) or within 30 days after bid or proposal opening, whichever is earlier.
 - 3.1.3. Florida Statute 218 Public Bid Disclosure Act.

Exhibit E Project Funding Package

- 3.1.4. Florida Statute 337.168 Confidentiality of official estimates, identities of potential bidders, and bid analysis and monitoring.
- 3.1.5. FL § Section 607.1501(1) states: A foreign corporation may not transact business in the State of Florida until it obtains a certificate of authority from the Department of State.
- 3.2. Local Business Tax: If applicable, provide with proposal.
- 3.3. License(s): Proposer should provide, at the time of the opening of the proposal, all necessary permits and/or licenses required for this product and/or service.
- 4. RFP – PREPARATION OF PROPOSAL
 - 4.1. Proposals must be sealed in an envelope, and the outside of the envelope must be affixed with the label included in the forms section.
 - 4.2. Submission Format:
 - 4.2.1. Required Forms: complete and return all required forms. If the form is not applicable, please return with "Not Applicable" or "N/A" in large letters across the form.
 - 4.2.2. Execution of Proposal: All documents must be properly signed by corporate authorized representative, witnessed, and where applicable corporate and/or notary seals affixed. All proposals shall be typed or printed in ink. The proposer may not use erasable ink. All corrections made to the proposal shall be initialed.
 - 4.2.3. Should not contain links to other Web pages.
 - 4.3. Preparation Cost:
 - 4.3.1. The Proposer is solely responsible for any and all costs associated with responding to this solicitation. No reimbursement will be made for any costs associated with the preparation and submittal of any proposal, or for any travel and per diem costs that are incurred by any Proposer.
- 5. RESPONSES RECEIVED LATE
 - 5.1. It shall be the proposer's sole responsibility to deliver the proposal submission to the Lee County Procurement Management Division prior to or on the time and date stated.
 - 5.2. Any proposals received after the stated time and date will not be considered. The proposal shall not be opened at the public opening. Arrangements may be made for the unopened proposal to be returned at the proposer's request and expense.
 - 5.3. The Lee County Procurement Management Division shall not be responsible for delays caused by the method of delivery such as, but not limited to; Internet, United States Postal Service, overnight express mail service(s), or delays caused by any other occurrence.
- 6. PROPOSER REQUIREMENTS (unless otherwise noted)
 - 6.1. Responsive and Responsible: Only proposals received from responsive and responsible proposers will be considered. The County reserves the right before recommending any award to inspect the facilities and organization; or to take any other necessary action, such as background checks, to determine ability to perform is satisfactory, and reserves the right to reject submission packages where evidence submitted or investigation and evaluation indicates an inability for the proposer to perform.
 - 6.1.1. Additional sources may be utilized to determine credit worthiness and ability to perform.
 - 6.1.2. Any Proposer or sub-Proposer that will have access to County facilities or property may be required to be screened to a level that may include, but is not limited to fingerprints, statewide criminal. There may be fees associated with these procedures. These costs are the responsibility of the Proposer or sub-Proposer.
 - 6.1.3. Proposers are responsible for ensuring that any required background screening are conducted in accordance with Chapter 435. Proposers shall be aware, understand, and ensure compliance with the statutory requirements regarding background checks. FL Statutes Chapter 435 governs required background screenings for any employees, contractors, subcontractors, or agents of the Proposer who will have contact with any vulnerable person, as defined by statute, or who otherwise are required to undergo a Level 1 or Level 2 background screening in accordance with Florida law. Such requirements shall flow down to sub-contractors/consultants of the prime Proposer and prime Proposer shall ensure compliance with Chapter 435 of such parties.

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- 6.1.3.1.1. Documentation of such completed background screenings must be maintained for a period of no less than five (5) years and are subject to audit by Lee County at any time during such five (5) year period.
 - 6.2. Past Performance: All vendors will be evaluated on their past performance and prior dealings with Lee County (i.e., failure to meet specifications, poor workmanship, late delivery, etc.) Poor or unacceptable past performance may result in proposer disqualification.
7. PRE-SOLICITATION CONFERENCE
 - 7.1. A pre-solicitation conference will be held in the location, date, and time specified on the cover of this solicitation. The cover will also note if the pre-solicitation conference is Non-Mandatory or Mandatory. All questions and answers are considered informal. All prospective proposers are encouraged to obtain and review the solicitation documents prior to the pre-proposal so they may be prepared to discuss any questions or concerns they have concerning this project. All questions must be submitted formally in writing to the procurement staff noted on the first page of the solicitation document. A formal response will be provided in the form of an addendum (see "County Interpretation/Addendums" for additional information.) A site visit may follow the pre-proposal conference, if applicable.
 - 7.2. Non-Mandatory: Pre-solicitation conferences are generally non-mandatory, but it is highly recommended that prospective proposers participate.
 - 7.3. Mandatory: Failure to attend a mandatory pre-solicitation conference will result in the proposal being considered non-responsive.
8. COUNTY INTERPRETATION/ADDENDUMS
 - 8.1. Each Proposer shall examine the solicitation documents and shall judge all matters relating to the adequacy and accuracy of such documents. Any inquiries, suggestions or requests concerning interpretation, clarification or additional information pertaining to the solicitation shall be submitted in writing prior to 5:00 PM at least eight (8) calendar days prior to the date when the submission is due.
 - 8.2. Response(s) will be in the form of an Addendum posted on www.lee.gov.com/procurement. It is solely the proposer's responsibility to check the website for information. No notifications will be sent by Lee County Procurement Management Division.
 - 8.3. All Addenda shall become part of the Contract Documents.
 - 8.4. The County shall not be responsible for oral interpretations given by any County employee, representative, or others. Interpretation of the meaning of the plans, specifications or any other contract document, or for correction of any apparent ambiguity, inconsistency or error there in, shall be in writing. Issuance of a written addendum by the County's Procurement Management Division is the only official method whereby interpretation, clarification or additional information can be given.
9. QUALITY GUARANTEE/WARRANTY (as applicable)
 - 9.1. Proposer will guarantee their work without disclaimers, unless otherwise specifically approved by the County, for a minimum of twelve (12) months from final completion.
 - 9.2. Unless otherwise specifically provided in the specifications, all equipment and materials and articles incorporated in the work covered by this contract shall be new, unused and of the most suitable grade for the purpose intended. Refurbished parts or equipment are not acceptable unless otherwise specified in the specifications. All warranties will begin from the date of final completion.
 - 9.3. Unless otherwise specifically provided in the specifications, the equipment must be warrantied for twelve (12) months, shipping, parts and labor. Should the equipment be taken out of service for more than forty-eight (48) hours to have warranty work performed, a loaner machine of equal capability or better shall be provided for use until the repaired equipment is returned to service at no additional charge to the County.
 - 9.4. If any product does not meet performance representation or other quality assurance representations as published by manufacturers, producers or distributors of such products or the specifications listed, the vendor shall pick up the product from the County at no expense to the County. The County reserves the right to reject any or all materials, if in its judgment the item reflects unsatisfactory workmanship or manufacturing or shipping damage. The vendor shall refund, to the County, any money which has been paid for same.

Exhibit E Project Funding Package

10. SUBSTITUTION(S)/APPROVED ALTERNATE(S)

- 10.1. Unless otherwise specifically provided in the specifications, reference to any equipment, material, article or patented process, by trade name, brand name, make or catalog number, shall be regarded as establishing a standard of quality and shall not be construed as limiting competition. If a proposer wishes to make a substitution in the specifications, the bidder shall furnish to the County, no later than ten (10) business days prior to the solicitation opening date, the name of the manufacturer, the model number, and other identifying data and information necessary to aid the County in evaluating the substitution. Such information is submitted through the Procurement Management Division. Any such substitution shall be subject to County approval through the issuance of a written addendum by the County's Procurement Management Division. Substitutions shall be approved only if determined by the County to be an Approved Alternate to the prescribed specifications.
- 10.2. A proposal containing a substitution is subject to disqualification if the substitution is not approved by the County. Items bid must be identified by brand name, number, manufacturer and model, and shall include full descriptive information, brochures, and appropriate attachments. Brand names are used for descriptive purposes only. An Approved Alternate product or service may be used.

11. ADDITIONS, REVISIONS AND DELETIONS

- 11.1. Additions, revisions, or deletions to the Terms and Conditions, specifications that change the intent of the solicitation will cause the solicitation to be non-responsive and the proposal will not be considered. The Procurement Management Director shall be the sole judge as to whether or not any addition, revision, or deletion changes the intent of the solicitation.

12. NEGOTIATED ITEMS

- 12.1. Any item not outlined in the Scope of Services may be subject to negotiations between the County and the successful Proposer.
- 12.2. After award of this proposal the County reserves the right to add or delete items/services at prices to be negotiated at the time of addition or deletion.
- 12.3. At contract renewal time(s) or in the event of significant industry wide market changes, the County may negotiate justified adjustments such as price, terms, etc., to this contract with the County, in its sole judgment, considers such adjustments to be in the best interest of the County.

13. ERRORS, OMISSIONS, CALCULATION ERRORS (as applicable)

- 13.1. **Errors/Omissions:** Approval by County of the successful proposer's work product for the project shall not constitute nor be deemed a release of the responsibility and liability of the successful proposer for the accuracy and competency of the successful proposer's designs, drawings, specifications or other documents and work pertaining to the project. Additionally, approval by the County of the successful proposer's work product shall not be deemed to be an assumption of drawings, specifications or other documents prepared by the successful proposer for the project. After acceptance of the final plans by the County, the successful proposer agrees, prior to and during the construction of the project, to perform such successful proposer services, at no additional cost to the County, as may be required by the County to correct errors or omissions on the plans prepared by the successful proposer pertaining to the project.
- 13.2. **Calculation Errors:** In the event of multiplication/addition error(s), the unit price shall prevail. Written prices shall prevail over figures where applicable. All proposals shall be reviewed mathematically and corrected, if necessary, using these standards, prior to additional evaluation.

14. CONFIDENTIALITY

- 14.1. Proposers should be aware that all proposals provided are subject to public disclosure and will not be afforded confidentiality, unless provided by Chapter 119 Florida Statute.
- 14.2. If information is submitted with a proposal that is deemed "Confidential" the proposer must stamp those pages of the proposal that are considered confidential. The proposer must provide documentation as to validate why these documents should be declared confidential in accordance with Chapter 119, "Public Records," exemptions.

Exhibit E Project Funding Package

- 14.3. Lee County will not reveal engineering estimates or budget amounts for a project unless required by grant funding or unless it is in the best interest of the County. According to Florida State Statute 337.168: A document or electronic file revealing the official cost estimate of the department of a project is confidential and exempt from the provisions of s. 119.07(1) until the contract for the project has been executed or until the project is no longer under active consideration.
15. CONFLICT OF INTEREST
- 15.1. All proposers are hereby placed on formal notice that per Section 3 of Lee County Ordinance No. 92-22: The County is prohibited from solicitation of a professional services firm to perform project design and/or construction services if the firm has or had been retained to perform the project feasibility or study analysis.
- And:
- 15.2. A professional services firm who has performed or participated in the project feasibility planning, study analysis, development of a program for future implementation or drafting of solicitation documents directly related to this County project, as the primary vendor/consulting team, cannot be selected or retained, as the primary consultant/vendor or named a member of the consulting/contracting team, to perform project design, engineering or construction services for subsequent phase(s) or scope of work for this project. Pursuant to FS. S287.057 (17) the firm will be deemed to have a prohibited conflict of interest that creates an unfair competitive advantage.
- 15.3. Should your proposal be found in violation of the above stated provisions; the County will consider this previous involvement in the project to be a conflict of interest, which will be cause for immediate disqualification of the proposal from consideration for this project.
- 15.4. Business Relationship Disclosure Requirement: The award hereunder is subject to the provisions of Chapter 112, Public Officers and Employees: General Provisions, Florida Statutes. All proposers must disclose with their proposal the name of any officer, director or agent who is also an employee of the Lee County or any of its agencies. Further, all proposers must disclose the name of any County employee who owns directly or indirectly, an interest of five percent (5%) or more in the proposer's firm or any of its branches.
16. ANTI-LOBBYING CLAUSE (Cone of Silence)
- 16.1. Following Florida Statute Section 287.057(23), Upon the issuance of the solicitation, prospective proposers or any agent, representative or person acting at the request of such proposer shall not have any contact, communicate with or discuss any matter relating in any way to the solicitation with any Commissioner, Evaluation Review Committee, agent or employee of the County other than the Procurement Management Director or their designee. This prohibition begins with the issuance of any solicitation, and ends upon execution of the final contract or when the solicitation has been cancelled. If it is determined that improper communications were conducted, the Proposer may be declared non-responsible.
17. DRUG FREE WORKPLACE
- 17.1. Lee County Board of County Commissioners encourages Drug Free Workplace programs.
18. FLORIDA CERTIFIED ENTERPRISES
- 18.1. The County encourages the use of Florida Certified Enterprises such as Disadvantaged, Minority, Women, Veterans Business Enterprise (DBE, MBE, WBE, VBE) firms.
- 18.2. Bidder/Proposer is requested to indicate whether the Firm and/or any proposed sub-consultants are a Florida Certified Enterprise. Lee County encourages the utilization and participation of DBE, MBE, WBE, VBE or similar in procurements, and evaluation proceedings will be conducted within the established guidelines regarding equal employment opportunity and nondiscriminatory action based upon the grounds of race, color, sex or national origin. Interested Florida Certified Enterprises such as Disadvantaged, Minority, Women, Veterans Business Enterprise (DBE, MBE, WBE, VBE) firms and similar are encouraged to submit.
19. ANTI-DISCRIMINATION/EQUAL EMPLOYMENT OPPORTUNITY
- 19.1. The proposer agrees to comply, in accordance with Florida Statute 287.134, 504 of the Rehabilitation Act of 1973 as amended, the Americans with Disabilities Act of 1990 (ADA), the ADA Amendments Act of 2008 (ADAAA) that furnishing goods or services to the County hereunder, no person on the grounds of race, religion,

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- color, age, sex, national origin, disability or marital status shall be excluded from participation in, denied the benefits of, or otherwise be subjected to discrimination.
- 19.2. The proposer will not discriminate against any employee or applicant for employment because of race, religion, color, age, sex, national origin, disability or marital status. The proposer will make affirmative efforts to ensure that applicants are employed and that employees are treated during employment without regard to their race, religion, color, age, sex, national origin, disability or marital status.
- 19.3. The proposer will include the provisions of this section in every sub-contract under this contract to ensure its provisions will be binding upon each sub-contractor. The proposer will take such actions in respect to any sub-contractor, as the contracting agency may direct, as a means of enforcing such provisions, including sanctions for non-compliance.
- 19.4. An entity or affiliate who has been placed on the State of Florida's Discriminatory Vendor List (This list may be viewed by going to the Department of Management Services website at <http://www.dms.myflorida.com>) may not submit a bid on a contract to provide goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not award or perform work as a vendor, supplier, sub-contractor, or consultant under contract with any public entity, and may not transact business with any public entity.
20. SUB-PROPOSER/CONSULTANT
- 20.1. The use of sub-proposer/consultant under this solicitation is not allowed without prior written authorization from the County representative.
21. RFP - PROJECT GUIDELINES
- 21.1. The County has established the following Guidelines, Criteria, Goals, Objectives, Constraints, Schedule, Budget and or Requirements which shall service as a guide to the proposer(s) in conforming the professional services and work to provide pursuant to this Agreement/Contract:
- 21.1.1. No amount of work is guaranteed upon the execution of an agreement/contract.
- 21.1.2. Hourly rates and all other negotiated expenses will remain in effect throughout the duration of the agreement/contract period.
- 21.1.3. This contract does not entitle any firm to exclusive rights to County agreements/contracts. The County reserves the right to perform any and all available required work in-house or by any other means it so desires.
- 21.1.4. In reference to vehicle travel, mileage and man-hours spent in travel time, is considered incidental to the work and not an extra compensable expense.
- 21.1.5. Lee County reserves the right to add or delete, at any time, and or all tasks or services associated with this agreement.
- 21.1.6. Any Single Large Project: The County, in its sole discretion, reserves the right to separately solicit any project that is outside the scope of this solicitation, whether through size, complexity or the dollar value.
22. RFP – EVALUATION
- 22.1. **Ranking Method:** Lee County uses the Dense Ranking (1223" ranking). In Dense Ranking, items that compare equal, receive the same ranking number, and the next item(s) receive the immediately following ranking number. Equivalently, each item's ranking number is 1 plus the number of items ranked above it that are distinct with respect to the ranking order. This ranking method is used for each individual committee member's scores. Thus if A ranks ahead of B and C (which compare equal) which are both ranked ahead of D, then A is ranked number 1 ("first"), B is ranked number 2 ("joint second"), C is also ranked number 2 ("joint second") and D is ranked number 3 ("third").
- 22.2. **Evaluation Meeting(s):**
- 22.2.1. The first evaluation will rank Proposers based on the scores from the selection criteria point values.
- 22.2.2. Following the initial evaluation process, the short-listed proposer(s) may be required to provide an on-site interview/presentation.
- 22.2.3. Such subsequent evaluations are to be accomplished by simply ranking the Proposers based off the details provided through the on-site interview/presentation. Proposers will be ranked in sequential order with one (1) being the highest ranking. Proposers' rankings will then be totaled with the total lowest scores

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receiving final rank order starting with one (1) that shall indicate the highest technically evaluated and most qualified Proposer by the evaluation committee.

22.2.4. Proposed short-list and final selection meeting dates are posted on the Procurement Management web page: www.lee.gov/procurement (Projects, Award Pending.)

23. RFP – SELECTION PROCEDURE

- 23.1. The selection will be made in accordance with Lee County Procurement Policy. Some or all of the responding proposer(s) may be requested to provide interviews and/or presentations of their proposal, for the ranking process.
- 23.2. The recommendation to award, negotiated rates and agreement/contract(s) will be submitted to the Board of County Commissioners for approval.
- 23.3. If a satisfactory agreement/contract(s) cannot be negotiated, in a reasonable amount of time, the County, in its sole discretion, may terminate negotiations with the selected proposer(s) and begin agreement/contract negotiations with the next finalist.
- 23.4. The Procurement Management Director reserves the right to exercise their discretion to:
 - 23.4.1. Make award(s) to one or multiple proposers.
 - 23.4.2. Waive minor informalities in any response;
 - 23.4.3. Reject any and all proposals with or without cause;
 - 23.4.4. Accept the response that in its judgment will be in the best interest of Lee County

24. RFP – TIEBREAKER

- 24.1. In the event of a tie, two or more proposers that have the same ranking, the following steps will be taken to determine the highest ranked proposer. This method shall be used for all (RFP) ties.
 - 24.1.1. Step 1: The proposer that has the highest number of 1st place rankings shall be deemed the first ranked proposer. In the event a tie still exists the proposer with the highest number of 2nd place rankings shall be the first ranked proposer. Should a tie still remain the method used above will continue with each ranking level, 3rd, then 4th, then 5th, etc. rank, will be counted until the tie is broken.
 - 24.1.2. Step 2: At the conclusion of step 1, if all is equal, the proposer having a drug-free work place program, shall be deemed the first ranked proposer.
 - 24.1.3. Step 3: In the event the tie exists then the highest ranked proposer from the first evaluation committee meeting, in which point values were applied, will win the award. One being the highest.
 - 24.1.4. Step 4: At the conclusion of steps 1, 2, 3, if all are equal, the 1st place proposer shall be determined by the flip of a coin.
- 24.2. When the tiebreaker is determined the highest ranked proposer shall be awarded the contract or receive the first opportunity to negotiate, as applicable.
- 24.3. If an award or negotiation is unsuccessful with the highest ranked proposer, award or negotiations may commence with the next highest ranked proposer.

25. RFP – EVALUATION/ SELECTION COMMITTEE

- 25.1. The selection shall be by a Selection Committee consisting of staff representatives from the appropriate County Departments as approved by the Procurement Management Director or designee unless otherwise mandated by law.
- 25.2. The Selection Committee will receive and review written proposals in response to this Request for Proposal (RFP). Responses will be evaluated against a set of criteria to determine those Proposers/Firms most qualified and suited for this project, resulting, where applicable, in a short-list of no fewer than the top ranked three (3) firms to be interviewed or provide presentations.
- 25.3. The County reserves the right, where allowable and applicable, to begin negotiations with the top ranked firm(s) without hosting interviews/presentations.

26. WITHDRAWAL OF PROPOSAL

- 26.1. No proposal may be withdrawn for a period of 180 calendar days after the scheduled time for receiving proposals. A proposal may be withdrawn prior to the proposal opening date and time. Withdrawal requests must be made in writing to the Procurement Management Director, who will approve or disapprove the request.
- 26.2. A proposer may withdraw a proposal any time prior to the opening of the solicitation.

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- 26.3. After proposals are opened, but prior to award of the contract by the County Commission, the Procurement Management Director may allow the withdrawal of a proposal because of the mistake of the proposer in the preparation of the proposal document. In such circumstance, the decision of the Procurement Management Director to allow the proposal withdrawal, although discretionary, shall be based upon a finding that the proposer, by clear and convincing evidence, has met each of the following four tests:
- 26.3.1. The proposer acted in good faith in submitting the proposal.
 - 26.3.2. The mistake in proposal preparation that was of such magnitude that to enforce compliance by the proposer would cause a severe hardship on the proposer.
 - 26.3.3. The mistake was not the result of gross negligence or willful inattention by the proposer; and
 - 26.3.4. The mistake was discovered and was communicated to the County prior to the County Commission having formally awarded the contract/agreement.
27. PROTEST RIGHTS
- 27.1. Any Bidder that has submitted a formal Response to Lee County, and who is adversely affected by an intended decision with respect to the Award, has the right to protest an intended decision posted by the County as part of the Solicitation process.
 - 27.2. Notice of Intended Decision is posted on the Lee County Department of Procurement Management website (www.lee.gov.com/procurement). Bidders are solely responsible to check for information regarding the Solicitation.
 - 27.3. Refer to the "Procurement Protest" section of the Lee County Procurement Ordinance 22-06 for a complete description of the protest process and associated requirements. The ordinance is posted on the Lee County website or may be obtained by contacting the Procurement Management Director.
 - 27.4. In order to preserve the right to protest, a written "*Notice Of Intent To File A Protest*" must be filed with the Lee County Procurement Management Director within seventy-two (72) hours of Posting of the Notice of Intended Decision.
 - 27.4.1. The notice shall clearly indicate all grounds being claimed for the protest.
 - 27.4.2. The notice must be physically received by the Procurement Management Director within the required time frame described above. No additional time will be granted for mailing.
 - 27.5. Following receipt of the Notice of Intent to File a Protest, a "Protest Bond" and "Formal Written Protest" must be filed within ten (10) business days of Posting of the Notice of Intended Decision.
 - 27.6. Failure to follow the protest procedures requirement within the time frames as prescribed herein and in the Lee County Procurement Ordinance 22-06 shall constitute a waiver of the right to protest and shall bar any resulting claims.
28. AUTHORITY TO UTILIZE BY OTHER GOVERNMENT ENTITIES
- 28.1. This opportunity is also made available to any government entity. Pursuant to their own governing laws, and subject to the agreement of the vendor, other entities may be permitted to make purchases at the terms and conditions contained herein. Lee County Board of County Commissioners will not be financially responsible for the purchases of other entities from this solicitation.
29. CONTRACT ADMINISTRATION
- 29.1. Designated Contact:
 - 29.1.1. The awarded proposer shall appoint a person(s) to act as a primary contact for all County departments. This person or back-up shall be readily available during normal working hours by phone or in person, and shall be knowledgeable of the terms and procedures involved.
 - 29.1.2. Lee County requires that the awarded proposer to provide the name of a contact person(s) and phone number(s) which will afford Lee County access 24 hours per day, 365 days per year, of this service in the event of major breakdowns or natural disasters.
 - 29.2. RFP – Term: (unless otherwise stated in the Scope of Work or Detailed Specifications)
 - 29.2.1. Unless otherwise stated in the scope of work, specifications, or special conditions the default contract term shall be for one (1) three-year (3) period. Upon mutual written agreement of both parties, the parties may renew the Agreement, in whole or in part, for a renewal term or terms not to exceed the initial Agreement term of three (3) years. The increments of renewal shall be at the sole discretion of the County as deemed in its best interest.

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- 29.2.2. The County reserves the right to renew this contract, or any portion thereof, and to negotiate pricing as a condition for each.
- 29.2.3. The County's performance and obligation to pay under this contract, and any applicable renewal options, is contingent upon annual appropriation of funds.
- 29.3. RFP – Basis of Award:
- 29.3.1. Award will be made to the most responsible and responsive proposer based on the evaluation criteria.
- 29.4. Agreement/Contract:
- 29.4.1. The awarded proposer will be required to execute an Agreement/Contract as a condition of award. A sample of this document may be viewed on-line at <http://www.leegov.com/procurement/forms>.
- 29.5. Records:
- 29.5.1. **Retention:** The proposer shall maintain such financial records and other records as may be prescribed by Lee County or by applicable federal and state laws, rules and regulations. Unless otherwise stated in the specifications, the proposer shall retain these records for a period of five years after final payment, or until they are audited by Lee County, whichever event occurs first.
- 29.5.2. **Right to Audit/Disclosure:** These records shall be made available during the term of the contract as well as the retention period. These records shall be made readily available to County personnel with reasonable notice and other persons in accordance with the Florida General Records Schedule. Awarded Bidder/Proposer(s) are hereby informed of their requirement to comply with FL §119 specifically to:
- 29.5.2.1. Keep and maintain public records required by the County to perform the service.
- 29.5.2.2. Upon request from the County's custodian of public records, provide the County with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided or as otherwise provided by law.
- 29.5.2.3. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the contractor does not transfer the records to the County.
- 29.5.2.4. Upon completion of the contract, transfer, at no cost, to the County all public records in possession of the contractor or keep and maintain public records required by the County to perform the service. If the contractor transfers all public records to the County upon completion of the contract, the contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the contractor keeps and maintains public records upon completion of the contract, the contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the County, upon request from the County's custodian of public records, in a format that is compatible with the information technology systems of the County.
- 29.5.3. **Public Record: IF THE VENDOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FL § , TO THE VENDOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THE CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 239-533-2221, 2115 SECOND STREET, FORT MYERS, FL 33901, Email at PRRCustodian@leegov.com or Visit <http://www.leegov.com/publicrecords>.**
- 29.5.4. **Ownership:** It is understood and agreed that all documents, including detailed reports, plans, original tracings, specifications and all data prepared or obtained by the successful proposer in connection with its services hereunder, include all documents bearing the professional seal of the successful proposer, and shall be delivered to and become the property of Lee County, prior to final payment to the successful proposer or the termination of the agreement. This includes any electronic versions, such as CAD or other computer aided drafting programs.
- 29.6. Termination:
- 29.6.1. Any agreement as a result of this solicitation may be terminated by either party giving thirty (30) calendar days' advance written notice. The County reserves the right to accept or not accept a

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- termination notice submitted by the proposer, and no such termination notice submitted by the vendor shall become effective unless and until the vendor is notified in writing by the County of its acceptance.
- 29.6.2. The Procurement Management Director may immediately terminate any agreement as a result of this solicitation for emergency purposes, as defined by the Lee County Procurement Ordinance 22-06.
- 29.6.3. Any proposer who has voluntarily withdrawn from a solicitation without the County's mutual consent during the contract period shall be barred from further County procurement for a period of 180 days. The vendor may apply to the Board for a waiver of this debarment. Such application for waiver of debarment must be coordinated with and processed by the Procurement Management Department.
- 29.6.4. The County reserves the right to terminate award or contract following any of the below for goods or services over \$1,000,000:
- 29.6.4.1. Contractor is found to have submitted a false certification as provided under FL § 287.135 (5);
- 29.6.4.2. Contractor has been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List;
- 29.6.4.3. Contractor has engaged in business operations in Cuba or Syria;
- 29.6.4.4. Contractor has been placed on the Scrutinized Companies that Boycott Israel List, or is engaged in a boycott of Israel – beginning October 1, 2016.
30. WAIVER OF CLAIMS
- 30.1. Once this contract expires, or final payment has been requested and made, the awarded vendor shall have no more than thirty (30) calendar days to present or file any claims against the County concerning this contract. After that period, the County will consider the vendor to have waived any right to claims against the County concerning this agreement.
31. LEE COUNTY PAYMENT PROCEDURES
- 31.1. All vendors are requested to mail an original invoice to:
Lee County Finance Department
Post Office Box 2238
Fort Myers, FL 33902-2238
- 31.2. All invoices will be paid as directed by the Lee County payment procedure unless otherwise stated in the detailed specification portion of this project.
- 31.3. Lee County will not be liable for requests for payment deriving from aid, assistance, or help by any individual, vendor, proposer, or bidder for the preparation of these specifications.
- 31.4. Lee County is generally a tax exempt entity subject to the provisions of the 1987 legislation regarding sales tax on services. Lee County will pay those taxes for which it is obligated, or it will provide a Certificate of Exemption furnished by the Department of Revenue. All proposers should include in their proposal, all sales or use taxes, which they will pay when making purchases of material or sub-contractor's services.
32. MATERIAL SAFETY DATA SHEETS (MSDS/SDS) (if applicable)
- 32.1. In accordance with Chapter 443 of the FL §, it is the vendor's responsibility to provide Lee County with Material Safety Data Sheets on bid materials, as may apply to this procurement.
33. DEBRIS DISPOSAL (if applicable)
- 33.1. Unless otherwise stated, the Proposer shall be fully responsible for the lawful removal and disposal of any materials, debris, garbage, vehicles or other such items which would interfere with the undertaking and completion of the project. There shall not be an increase in time or price associated with such removal.
34. SHIPPING (if applicable)
- 34.1. Cost of all shipping to the site, including any inside delivery charges and all unusual storage requirements shall be borne by the proposer unless otherwise agreed upon in writing prior to service. It shall be the proposer's responsibility to make appropriate arrangements, and to coordinate with authorized personnel at the site, for proper acceptance, handling, protection and storage (if available) of equipment and material delivered. All pricing to be F.O. B. destination.

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- 34.2. The materials and/or services delivered under the proposal shall remain the property of the seller until a physical inspection and actual usage of these materials and/or services is accepted by the County and is deemed to be in compliance with the terms herein, fully in accord with the specifications and of the highest quality.
35. LOCAL VENDOR PREFERENCE
- 35.1. The Procurement Management Department will adhere to the Lee County Ordinance No. 22-06, and as may be amended from time to time (the County's "Local Vendor Preference"). It shall be at the discretion of the County Manager or Designee whether to apply Local Vendor Preference to any particular Solicitation.
- 35.2. The County's Local Vendor Preference, as it relates to Bidding preferences for local Vendors, is not applicable to Solicitations or Contracts when Commodities and/or Services may be provided in the event of an Emergency.
- 35.3. The County's Local Vendor Preference shall not apply in any procurement for Commodities or Services if the use of the Local Vendor Preference is prohibited by the terms of a grant or funding agreement or other prevailing law or policy.
36. INSURANCE (AS APPLICABLE)
- 36.1. Insurance shall be provided by the awarded proposer. Upon request, a certificate of insurance (COI) complying with the attached guide shall be provided by the proposer.

End of Terms and Conditions Section

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INSURANCE REQUIREMENTS



Lee County Insurance Requirements
including Janitorial Bond

Minimum Insurance Requirements: *Risk Management in no way represents that the insurance required is sufficient or adequate to protect the vendors' interest or liabilities. The following are the required minimums the vendor must maintain throughout the duration of this contract. The County reserves the right to request additional documentation regarding insurance provided*

- a. Commercial General Liability - Coverage shall apply to premises and/or operations, products and completed operations, independent contractors, contractual liability exposures with minimum limits of:

\$1,000,000 per occurrence
\$2,000,000 general aggregate
\$1,000,000 products and completed operations
\$1,000,000 personal and advertising injury

- b. Business Auto Liability - The following Automobile Liability will be required and coverage shall apply to all owned, hired and non-owned vehicles use with minimum limits of:

\$1,000,000 combined single limit (CSL)

- c. Workers' Compensation - Statutory benefits as defined by FS 440 encompassing all operations contemplated by this contract or agreement to apply to all owners, officers, and employees regardless of the number of employees. Workers Compensation exemptions may be accepted with written proof of the State of Florida's approval of such exemption. Employers' liability will have minimum limits of:

\$500,000 per accident
\$500,000 disease limit
\$500,000 disease - policy limit

- d. Janitorial Service Bond - Providing protection from losses incurred by dishonest acts of the vendors employees. Coverage shall not be less than \$100,000.

"The required minimum limit of liability shown in a. and b. may be provided in the form of "Excess Insurance" or "Commercial Umbrella Policies." In which case, a "Following Form Endorsement" will be required on the "Excess Insurance Policy" or "Commercial Umbrella Policy."

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Verification of Coverage:

1. Coverage shall be in place prior to the commencement of any work and throughout the duration of the contract. A certificate of insurance will be provided to the Risk Manager for review and approval. The certificate shall provide for the following:
 - a. The certificate holder shall read as follows:

Lee County Board of County Commissioners
P.O. Box 398
Fort Myers, Florida 33902
 - b. *"Lee County, a political subdivision and Charter County of the State of Florida, its agents, employees, and public officials"* will be named as an "Additional Insured" on the General Liability policy, including Products and Completed Operations coverage.

Special Requirements:

1. An appropriate "Indemnification" clause shall be made a provision of the contract.
2. It is the responsibility of the general contractor to insure that all subcontractors comply with all insurance requirements.

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End of Insurance Guide section

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SUPPLEMENTAL CONDITIONS AND CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS

1. FEDERAL FUNDING

- 1.1 When property or services are procured using funds derived from a Federal grant or Agreement whether direct to the County or "pass-through" from another entity, the County is required to and will follow the Federal procurement standards in the "Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards", 2 C.F.R. Sections 200.213 and 200.317 through 200.326.
- 1.2 CONTRACTOR, further referred to as CONSULTANT/CONTRACTOR/VENDOR within this section, shall work with the County under this Agreement to assure that it will comply with the following statutes and regulations to the extent applicable:
- (1) 2 CFR, Part 200 – Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards; Appendix II
 - (2) The Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288, as amended, 42 U.S.C. 5121 et seq., and Related Authorities
 - (3) Sections 1361(A) of the National Flood Insurance Act of 1968, 42 U.S.C. 4104c, as amended by the National Flood Insurance Reform Act of 1994, Public Law 103-325 and the Bunning-Bereuter-Blumenauer Flood Insurance Reform Act of 2004, Public Law 108-264
 - (4) 31 CFR Part 25 Rules and Procedures for Funds Transfers

Contract Cost and Price: For every procurement in excess of the Simplified Acquisition Threshold, including contract modifications, the County shall perform a cost or price analysis in connection with every procurement subject to Federal procurement guidelines, which shall include an independent estimate of cost prior to issuing bids or proposals. For proposals where price is not considered in the award, profit shall be negotiated as a separate element of the price. In determining whether profit is fair and reasonable, the County shall consider the complexity of work, the risk to be borne by the contractor, the contractor's investment, the amount of subcontracting necessary, the quality of the contractor's record and past performance, and industry profit rates for the surrounding geographical area. "Cost Plus Percentage" methods for determining profit may not be used.

2. EQUAL EMPLOYMENT OPPORTUNITY

- 2.1. During the performance of this contract, the contractor agrees as follows:
- 2.1.1. The CONSULTANT/CONTRACTOR/VENDOR will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The CONSULTANT/CONTRACTOR/VENDOR will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following: Employment, upgrading, demotion, or transfer, recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The CONSULTANT/CONTRACTOR/VENDOR agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the contracting officer setting forth the provisions of this nondiscrimination clause.
- 2.1.2. The CONSULTANT/CONTRACTOR/VENDOR will, in all solicitations or advertisements for employees placed by or on behalf of the CONSULTANT/CONTRACTOR/VENDOR, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.
- 2.1.3. The CONSULTANT/CONTRACTOR/VENDOR will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about,

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discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the CONSULTANT/CONTRACTOR/VENDOR's legal duty to furnish information.

- 2.1.4. The CONSULTANT/CONTRACTOR/VENDOR will send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, a notice to be provided by the agency contracting officer, advising the labor union or workers' representative of the CONSULTANT/CONTRACTOR/VENDOR's commitments under section 202 of Executive Order 11246 of September 24, 1965, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- 2.1.5. The CONSULTANT/CONTRACTOR/VENDOR will comply with all provisions of Executive Order 11246 of September 24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.
- 2.1.6. The CONSULTANT/CONTRACTOR/VENDOR will furnish all information and reports required by Executive Order 11246 of September 24, 1965, and by the rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the contracting agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.
- 2.1.7. In the event of the CONSULTANT/CONTRACTOR/VENDOR's non-compliance with the nondiscrimination clauses of this contract or with any of such rules, regulations, or orders, this contract may be canceled, terminated or suspended in whole or in part and the CONSULTANT/CONTRACTOR/VENDOR may be declared ineligible for further Government contracts in accordance with procedures authorized in Executive Order 11246 of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in Executive Order 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.
- 2.1.8. The CONSULTANT/CONTRACTOR/VENDOR will include the provisions of paragraphs (a) through (h) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of Executive Order 11246 of September 24, 1965, so that such provisions will be binding upon each sub-CONSULTANT/CONTRACTOR/VENDOR. The CONSULTANT/CONTRACTOR/VENDOR will take such action with respect to any subcontract or purchase order as may be directed by the Secretary of Labor as a means of enforcing such provisions including sanctions for noncompliance: Provided, however, that in the event the CONSULTANT/CONTRACTOR/VENDOR becomes involved in, or is threatened with, litigation with a sub-CONSULTANT/CONTRACTOR/VENDOR as a result of such direction, the CONSULTANT/CONTRACTOR/VENDOR may request the United States to enter into such litigation to protect the interests of the United States.

3. MAINTENANCE OF RECORDS

- 3.1. The CONSULTANT/CONTRACTOR/VENDOR will keep and maintain adequate records and supporting documentation applicable to all of the services, work, information, expense, costs, invoices and materials provided and performed pursuant to the requirements of this agreement. Said records and documentation will be retained by the CONSULTANT/CONTRACTOR/VENDOR for a minimum of five (5) years from the date of termination of this agreement, or for such period is required by law.

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- 3.2. CONSULTANT/CONTRACTOR/VENDOR shall provide, when requested, access by the County, Federal granting agency, the Comptroller General of the United States, or any of their duly authorized representatives to any books, documents, papers, and records of the CONSULTANT/CONTRACTOR/VENDOR which are directly pertinent to this contract for the purpose of making audit, examination, excerpts, and transcriptions.
- 3.3. CONSULTANT/CONTRACTOR/VENDOR agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.
- 3.4. CONSULTANT/CONTRACTOR/VENDOR agrees to provide the GRANT AGENCY Administrator or his authorized representatives' access to construction or other work sites pertaining to the work being completed under the contract.
- 3.5. CONSULTANT/CONTRACTOR/VENDOR shall retain all records associated with this solicitation and any agreements that are created in response to the solicitation for a period of no less than five (5) years after final payments and all other pending matters are closed.
- 3.6. The County and its authorized agents shall, with reasonable prior notice, have the right to audit, inspect and copy all such records and documentation as often as the County deems necessary during the period of this agreement, and during the period as set forth in the paragraphs above; provided, however, such activities shall be conducted only during normal business hours of the CONSULTANT/CONTRACTOR/VENDOR and at the expense of the County.
4. **DHS SEAL, LOGO, AND FLAGS**
 - 4.1. The CONSULTANT/CONTRACTOR/VENDOR shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific GRANT AGENCY pre-approval.
5. **LOCAL VENDOR PREFERENCE EXCLUSION:**
 - 5.1. Local Vendor Preference Ordinance has been waived for this service/purchase request and any and all references contained herein are non-applicable to this request and subsequent contract and/or purchase order(s).
6. **COMPLIANCE WITH FEDERAL LAW, REGULATIONS, and EXECUTIVE ORDERS**
 - 6.1. This is an acknowledgment that GRANT AGENCY financial assistance will be used only to fund the services requested. The CONSULTANT/CONTRACTOR/VENDOR will comply with all applicable federal law, regulations, executive orders, GRANT AGENCY policies, procedures, and directives.
7. **NO OBLIGATION BY THE FEDERAL GOVERNMENT**
 - 7.1. The Federal Government is not a party to this solicitation and is not subject to any obligations or liabilities to the non-Federal entity, CONSULTANT/CONTRACTOR/VENDOR, or any other party pertaining to any matter resulting from the Solicitation.
8. **FRAUD and FALSE OR FRAUDULENT OR RELATED ACTS**
 - 8.1. The CONSULTANT/CONTRACTOR/VENDOR acknowledges that 31 U.S.C. Chapter 38 (Administrative Remedies for False Claims and Statements) applies to the CONSULTANT/CONTRACTOR/VENDORS actions pertaining to this solicitation.
9. **SUBCONTRACTS**

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- 9.1. The selected firm must require compliance with all federal requirements of all sub-CONSULTANT/CONTRACTOR/VENDORS performing work for Prime CONSULTANT/CONTRACTOR/VENDOR under this Agreement, by including these federal requirements in all contracts with sub-CONSULTANT/CONTRACTOR/VENDORS.

10. CONFLICT OF INTEREST

- 10.1. No employee, officer, or agent may participate in the selection, award, or administration of a contract supported by a Federal award if he or she has a real or apparent conflict of interest. Such a conflict of interest would arise when the employee, officers, or agent, any member of his or her immediate family, his or her partner, or an organization which employs or is about to employ any of the parties indicated herein, has a financial or other interest in or a tangible personal benefit from a firm considered for a contract. The officers, employees, and agents of the non-Federal entity must neither solicit nor accept gratuities, favors, or anything of monetary value from CONSULTANT/CONTRACTOR/VENDORS or parties to subcontracts.

11. EMPLOYMENT ELIGIBILITY VERIFICATION SYSTEM (E-VERIFY)

- 11.1. Statutes and Executive Orders require employers to abide by the Immigration laws of the United States and to employ only individuals who are eligible to work in the United States. The Employment Eligibility Verification System (E-Verify) operated by the U.S. Department of Homeland Security (DHS) in partnership with the Social Security Administration (SSA) to provides an internet-based means of verifying employment eligibility of workers in the United States; it is not a substitute for any other employment eligibility verification requirements.
- 11.2. Sub-CONSULTANT/CONTRACTOR/VENDOR requirement: Vendors shall require all subcontracted vendors to flow down the requirement to use E-Verify to sub-CONSULTANT/CONTRACTOR/VENDORS.
- 11.3. It shall be the vendor's responsibility to familiarize themselves with all rules and regulations governing this program.
- 11.4. For additional information regarding the Employment Eligibility Verification System (E-Verify) program visit the following website: <http://www.dhs.gov/E-Verify>.

12. ENERGY POLICY AND CONSERVATION ACT

- 12.1. CONSULTANT/CONTRACTOR/VENDOR must follow any mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. 6201).

13. SMALL AND MINORITY BUSINESS, WOMEN'S BUSINESS ENTERPRISES, AND LABOR SURPLUS AREA FIRMS

- 13.1. Place qualified small and minority businesses and women's business enterprises on solicitation lists.
- 13.2. Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources.
- 13.3. Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce.
- 13.4. Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises.
- 13.5. Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises.

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- 13.6. Requiring the prime CONSULTANT/CONTRACTOR/VENDOR, if subcontracts are to be let, to take the five previous affirmative steps.

14. DOMESTIC PREFERENCES FOR PROCUREMENT (2 C.F.R. § 200.322)

- 14.1. As appropriate and to the greatest extent consistent with law, state and non-state entities should, to the greatest extent practicable under its GRANT AGENCY award, provide a preference for the purchase of goods, products or materials produced in the United States (including but not limited to iron, aluminum, steel, cement and other manufactured products). The requirements of this section must be included in all subawards including all contracts and purchase orders for work or products under this award. 2 C.F.R. § 200.322 also provides specific definitions for “Produced in the United States” and “manufactured products” that states should review.

15. PROHIBITION ON CONTRACTING FOR COVERED TELECOMMUNICATIONS OR SERVICES (2 C.F.R. § 200.216)

- 15.1. 2 C.F.R. § 200.216 prohibits state and non-state entities from obligating or expending loan or grant funds to procure or obtain, extend or renew a contract to procure or obtain, or enter into a contract (or extend or renew a contract) to procure or obtain, equipment, services, or systems that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as a critical technology as part of any system as identified in Section 889 of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (FY 2019 NDAA), Pub. L. No. 115-232 (2018) and 2 C.F.R. §§ 200.216, 200.327, 200.471, and Appendix II to 2 C.F.R. Part 200. See Prohibitions on Expending GRANT AGENCY Award Funds for Covered Telecommunications Equipment or Services-Interim Policy for additional information.

16. TERMINATION FOR CAUSE AND/OR CONVENIENCE

- 16.1. The County, by written notice to the CONSULTANT/CONTRACTOR/VENDOR, may terminate this Agreement with or without cause (for convenience), in whole or in part, when the County determines in its sole discretion that it is in the County's best interest to do so. In the event of termination, the CONSULTANT/CONTRACTOR/VENDOR will not incur any new obligations for the terminated portion of the Agreement after the CONSULTANT/CONTRACTOR/VENDOR has received notification of termination.
- 16.2. If the Agreement is terminated before performance is completed, the CONSULTANT/CONTRACTOR/VENDOR shall be paid only for that work satisfactorily performed for which costs can be substantiated. Such payment, however, may not exceed an amount that is the same percentage of the Agreement price as the amount of work satisfactorily completed is a percentage of the total work called for by this Agreement. All work in progress shall become the property of the County and shall be turned over promptly by the CONSULTANT/CONTRACTOR/VENDOR.

17. SUSPENSION AND DEBARMENT

- 17.1. This contract is a covered transaction for purposes of 2 C.F.R. pt. 180 and 2 C.F.R. pt. 3000. As such the CONSULTANT/CONTRACTOR/VENDOR is required to verify that none of the CONSULTANT/CONTRACTOR/VENDOR, its principals (defined at 2 C.F.R. § 180.995), or its affiliates (defined at 2 C.F.R. § 180.905) are excluded (defined at 2 C.F.R. § 180.940) or disqualified (defined at 2 C.F.R. § 180.935).

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- 17.2. The CONSULTANT/CONTRACTOR/VENDOR must comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C and must include a requirement to comply with these regulations in any lower tier covered transaction it enters into.
- 17.3. This certification is a material representation of fact relied upon by the awarded CONSULTANT/CONTRACTOR/VENDOR. If it is later determined that the CONSULTANT/CONTRACTOR/VENDOR did not comply with 2 C.F.R. pt.180, subpart C and 2 C.F.R. pt. 3000, subpart C, in addition to remedies available to Lee County, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment.
- 17.4. The CONSULTANT/CONTRACTOR/VENDOR agrees to comply with the requirements of 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C while this offer is valid and throughout the period of any contract that may arise from this offer. The bidder or proposer further agrees to include a provision requiring such compliance in its lower tier covered transactions.

18. RECOVERED MATERIALS

- 18.1. In the performance of this contract, the CONSULTANT/CONTRACTOR/VENDOR shall make maximum use of products containing recovered material that are EPA-designated items unless the product cannot be acquired:
- Competitively within a timeframe providing for compliance with the contract performance schedule.
 - Meeting contract performance requirements; or
 - At a reasonable price.
- 18.2. Information about this requirement is available EPA'S Comprehensive Procurement Guidelines web site, <http://www.epa.gov/cpg/>. The list of EPA- designate items is available at <http://www.epa.gov/cpg/products/htm>

19. REMEDIES

- 19.1. In the event the CONSULTANT/CONTRACTOR/VENDOR fails to satisfactorily perform or has failed to adhere to the terms and conditions under this Agreement, the County may, upon fifteen (15) calendar days written notice to the CONSULTANT/CONTRACTOR/VENDOR and upon the CONSULTANT/CONTRACTOR/VENDOR's failure to cure within those fifteen (15) calendar days, exercise any one or more of the following remedies, either concurrently or consecutively:
- 19.1.1. Withhold or suspend payment of all or any part of a request for payment.
- 19.1.2. Require that the CONSULTANT/CONTRACTOR/VENDOR refund to the County any monies used for ineligible purposes under the laws, rules and regulations governing the use of these funds.
- 19.1.3. Exercise any corrective or remedial actions, to include but not be limited to:
- 19.1.4. Requesting additional information from the CONSULTANT/CONTRACTOR/VENDOR to determine the reasons for or the extent of non-compliance or lack of performance.
- 19.1.5. Issuing a written warning to advise that more serious measures may be taken if the situation is not corrected.
- 19.1.6. Advising the CONSULTANT/CONTRACTOR/VENDOR to suspend, discontinue or refrain from incurring costs for any activities in question; or
- 19.1.7. Requiring the CONSULTANT/CONTRACTOR/VENDOR to reimburse the County for the amount of costs incurred for any items determined to be ineligible.

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20. OTHER REMEDIES AND RIGHTS

- 20.1. Pursuing any of the above remedies will not keep the County from pursuing any other rights or remedies, which may be otherwise available under law or in equity. If the County waives any right or remedy in this Agreement or fails to insist on strict performance by the CONSULTANT/CONTRACTOR/VENDOR, it will not affect, extend or waive any other right or remedy of the County, or affect the later exercise of the same right or remedy by the County for any other default by the CONSULTANT/CONTRACTOR/VENDOR.
- 20.2. Unless otherwise provided by the Contract, all claims, counterclaims, disputes and other matters in question between the County and the CONSULTANT/CONTRACTOR/VENDOR arising out of or relating to the Agreement between the parties, or the breach of it, that cannot be resolved by and between the parties after conferring in good faith, will be decided by a court of competent jurisdiction pursuant to Florida law. If such dispute is in state court, venue shall be in the Twentieth Judicial Circuit Court in and for Lee County, Florida. If in federal court, venue shall be in the U.S. District Court for the Middle District of Florida, Ft. Myers Division.

21. CONTRACT WORK HOURS & SAFETY STANDARDS (40 U.S.C. 3701-3708)

- 21.1. Overtime requirements. No contractor or subcontractor contracting for any part of the contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.
- 21.2. Violation; liability for unpaid wages; liquidated damages. In the event of any violation of the clause set forth in paragraph (1) of this section the contractor and any subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such contractor and subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to such District or to such territory), for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the clause set forth in paragraph (1) of this section, in the sum of \$10 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by the clause set forth in paragraph (1) of this section.
- 21.3. Withholding for unpaid wages and liquidated damages. The State of Florida Division of Emergency Management shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the contractor or subcontractor under any such contract or any other Federal contract with the same prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such contractor or subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in paragraph (2) of this section.
- 21.4. Subcontracts. The contractor or subcontractor shall insert in any subcontracts the clauses set forth in paragraph (1) through (4) of this section and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in paragraphs (1) through (4) of this section.

22. CLEAN AIR ACT

- 22.1. The contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. § 7401 et seq.

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- 22.2. The contractor agrees to report each violation to the GRANT AGENCY and the Regional Office of the Environmental Protection Agency and understands and agrees that the GRANT AGENCY and the Regional Office of the Environmental Protection Agency will, in turn, report each violation as required to assure notification to the County, Federal Emergency Management Agency, and the appropriate Environmental Protection Agency Regional Office.
- 22.3. The contractor agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by GRANT AGENCY.

23. FEDERAL WATER POLLUTION CONTROL ACT

- 23.1. The contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Federal Water Pollution Control Act, as amended, 33 U.S.C. 1251 et seq.
- 23.2. The contractor agrees to report each violation to the GRANT AGENCY and the Regional Office of the Environmental Protection Agency and understands and agrees that the GRANT AGENCY and the Regional Office of the Environmental Protection Agency will, in turn, report each violation as required to assure notification to the County, Federal Emergency Management Agency, and the appropriate Environmental Protection Agency Regional Office.
- 23.3. The contractor agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by GRANT AGENCY.

24. BYRD ANTI-LOBBYING AMENDMENT

- 24.1. CONSULTANT/CONTRACTOR/VENDORS who apply or bid for an award of \$100,000 or more shall file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Each tier shall also disclose any lobbying with nonfederal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the recipient.

End of Supplemental Conditions

SPECIAL CONDITIONS

These are conditions that are in relation to this solicitation only and have not been included in the County's standard Terms and Conditions or the Scope of Work.

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1. TWO STEP RFP PROCESS – BASIS OF AWARD

1.1. The RFP/Evaluation process for this solicitation shall be completed in a two-step process:

1.1.1. Step One shall consist of standard evaluation of proposals submitted by the participating Vendors and shall follow the County standard RFP process as outlined herein and described within the Lee County Procurement Ordinance 22-06.

1.1.2. Upon completing Step One of the initial evaluation meetings, the top three ranked Vendors will move into Step Two of the RFP evaluation process. At this time, the pricing of the top three ranked Vendors will be opened, and a final award(s) will be made to the lowest most responsive and responsible Vendor per location.

1.1.3. Both Step One and Step Two documents must be received by the opening date of the solicitation, however it is **REQUIRED** that Step Two Documents (Pricing) must be submitted in a **SEPARATE SEALED ENVELOPE**.

1.1.3.1. Failure to separate the Step Two Documents (Pricing) will deem your submission as non-responsive.

2. BACKGROUND CHECKS

2.1. The Vendor shall conduct background checks of its employees, agents, representatives, and subcontractors who perform the services provided for the County. The cost of the background checks shall be borne by the Vendor.

2.2. At a minimum, the following background and criminal history areas must be checked and screened:

- Social Security Trace and Address History
- National Federal Criminal Search
- National Criminal Database
- County Criminal
- National Sex Offender Registry and Violent Abuse Registry

2.3. The Vendor may be required to provide proof and documentation of those background checks to the County. The County may require that the Vendor exclude employees, agents, representative, or subcontractors based on the background checks outcomes and results.

2.4. The Vendor must ensure that all persons have a responsibility to self-report to the Vendor within three (3) calendar days any arrest for any disqualifying offense. The Vendor must notify the County within twenty-four (24) hours of all details concerning any reported arrest.

2.5. Upon the request of the County, the Vendor shall re-screen or perform background checks any of its employees, agents, representatives, and subcontractors performing the required services for the County during the entire term of the agreement.

2.6. The Vendor must use the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all its employees, agents, representatives, and subcontractors hired during the term of the Contract for the services specified.

3. EXAMINATION OF SITE AND OTHER RELATIVE MATERIAL

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- 3.1. It is highly encouraged that all interested Vendors attend the non-mandatory pre-proposal site visit meeting to have fully acquainted and familiarized themselves with conditions as they exist and the operations to be carried out. The Vendor shall make such investigations as they may see fit, so that they may fully understand the facilities, difficulties, and restrictions attending the execution of the work. Vendor shall also thoroughly examine and be familiar with all the specifications.
- 3.2. The failure or omission of the Vendor to receive or examine any instruction or document, or any part of the specifications or to visit the site(s) and acquaint themselves as to the nature and location of the work, the general and local conditions and all matters which may in any way affect performance shall not relieve the Vendor of any obligation to perform as specified herein. Vendor understands the intent and purpose thereof and their obligations there under and that the Vendor should not make any claim for or have any right to damages resulting from any misunderstanding or misinterpretation of this agreement, or because of any lack of information.

4. PRICING

- 4.1. Each facility's proposed cost shall be submitted in a SEPARATE SEALED ENVELOPE. Pricing will not be assigned points or used to evaluate Vendor qualifications.
 - 4.1.1. The Vendor shall provide all labor, equipment, and tools necessary to satisfactorily complete the services under this Agreement. Cleaning equipment and tools for the purposes of this Agreement include such items as mops, brooms, buckets, spray bottles, power tools, squeegees, etc.
 - 4.1.2. The County will not be responsible or liable for any equipment left on site, theft, vandalism or equivalent.
- 4.2. Vendors may submit pricing on one, some, or all locations; however, all bid locations must have include pricing for all three service frequencies (Monthly, Quarterly, and Semiannual).

5. METHOD OF PAYMENT & INVOICING

- 5.1. The accepted price for the services, consumables and special projects shall be paid to the Vendor monthly, after receipt of an invoice from the Vendor at the end of the month in which services were provided. Invoices are to be itemized by building and monthly amounts.
 - 5.1.1. Monthly amounts shall be inclusive of the services performed for the daily, weekly, and monthly identifiers as well as the unique service identifiers (of daily, weekly, and monthly) per location.
 - 5.1.2. Quarterly service identifiers and quarterly unique services shall be grouped together, as well as semiannual identifiers and unique services.
- 5.2. Invoicing for the used consumables shall be invoiced separately to the county per location, monthly and accompanied by a paid receipt from the Vendor's distributor.

6. PROJECT FUNDING NOTICE

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- 6.1. This contract is for normal day to day custodial services. However, there may be times due to declared emergencies that custodial services are required and may be funded in whole or in part by the Federal Emergency Management Agency (FEMA). As such, during emergency as ordered by the County, the Vendor agrees to abide by and comply with all Federal terms, conditions, provisions, certifications, affidavits, or otherwise as applicable and stated within this solicitation package and further agrees to incorporate all such clauses, provisions, and regulations into any sub-contracted agreements or relationships Vendor creates to support Vendor's servicing to County under this Agreement.

- 6.1.1. The Purchase Order will list any alternate funding sources should they apply.

End of Special Conditions

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SCOPE OF WORK

1. GENERAL SCOPE OF SERVICES

- 1.1. Lee County seeks to contract with qualified and experienced firms to provide ongoing Custodial Services in County Owned and/or operated facilities. The work shall include but is not limited to: Providing all labor, supervision, transportation, tools, equipment, and chemicals for the execution of Custodial Services in accordance with the requirements in this solicitation.

2. PROJECT OBJECTIVE

- 2.1. Provide and maintain adequate staff to oversee and manage custodial services assigned in this solicitation on a daily, weekly, monthly, quarterly, and semi-annual basis.
- 2.2. Provide all materials and equipment to complete tasks as assigned via the solicitation and from Facility managers.
- 2.3. Provide all consumables for all locations noted in the solicitation.
- 2.4. Locations in this solicitation will all have basic tasks to be completed but each location may have a specific and unique task to its location. All unique tasks are notated with a description and necessary completion timeline.

3. UNIFORMS

- 3.1. Vendor shall supply and pay for distinctive clean, neat appearing uniforms for their employees and require them to be worn while working on County premises. Uniforms shall consist of uniform shirts for cleaning personnel. All shirts shall have company name and logo on them.
- 3.2. Each employee shall wear, at all times, while on County property a photo identification badge, provided by the County.

4. SECURITY

- 4.1. Certain areas, which shall be identified by the County, upon award of the contract, are considered "sensitive" due to the type of information on file within these areas. Access to these areas shall be limited to only certain authorized Vendor's personnel at specific times during the day.
- 4.2. The County will issue all janitorial keys to the Vendor. As a result of any loss of keys, a fee may be assessed to the Vendor for the replacement of any keys and/or for the cost of changing of locks. The sole decision, regarding changing the locks and assessed fees, rests with the County.
- 4.3. Vendor shall be responsible for acting in accordance with security guidelines, during entering, exiting, and cleaning of all locations.
- 4.4. If the Vendor does not always comply with the security check procedure, it may be grounds for termination of the custodial contract.

5. SUPERVISION AND SAFETY

- 5.1. The Vendor shall be responsible for the supervision and direction of the work performed by their employees and shall, at all times, make sure that there is a minimum of one active/present on duty supervisor/manager readily available and accessible during work/service hours or provide crew leader(s) on the premises to carry out the responsibility. The supervisor/manager or crew leader(s) shall have the authority to act as agent for the Vendor in his/her absence and shall be fully qualified to implement the contract specifications.

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- 5.2. The Vendor shall be responsible for instructing their employees in all safety measures. All equipment used by the Vendor shall be always maintained in safe operating condition, free from defects or wear, which may in any way constitute a hazard to any person or persons on County property. All electrical equipment shall be properly grounded. All employees must wear proper personal protective equipment while working on County premises.

6. MATERIALS, CHEMICALS AND EQUIPMENT

- 6.1. The Vendor shall be responsible for the complete performance of all work and for the methods, means and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used in connection therewith.
- 6.1.1. The Vendor shall furnish and maintain all the necessary equipment to perform services. The County may conduct an inventory to verify equipment quantities and condition. This is applicable for equipment to complete the tasks (i.e., mops, vacuums, brooms, etc.).
- 6.1.2. As a requirement, upon the request of the County, the Vendor shall provide a list of all materials and supplies utilized. All cleaning materials such as bathroom cleaners, general purpose cleaners, and glass cleaners must meet Green Seal requirements.
- 6.1.3. The Vendor shall furnish MSDS/SDS sheets on all chemicals to be utilized within 10 days after the award of the bid.
- 6.1.4. Under no circumstances shall any aerosol cleaning products be utilized. Soap dispensers shall be supplied by the Vendor and filled with antibacterial soap.
- 6.1.5. Vendor shall use only vacuum cleaners with the Hepa filtration system. Vacuums must be approved for use by the County's Department Representative. If at any time during this contract, the vacuum cleaners need to be replaced, the replacement must have a Hepa filtration system and be approved by the County's Department Representative. Filters must be changed as required by vacuum equipment manufacturer.
- 6.1.6. NOTE: MANUALLY OPERATED CARPET SWEEPERS ARE NOT TO BE USED IN PLACE OF AN ELECTRIC VACUUM CLEANER ON CARPETING.

7. CONSUMABLES USAGE

- 7.1. The cost of the consumables used for each location under the contract shall be reimbursable to the Vendor. The Vendor shall invoice the cost of consumables used per location monthly. Each invoice of reimbursed consumables shall include the original invoice. No increases or mark-ups above and beyond the original cost of the consumable products are allowed. Pricing for consumables shall be for actual costs paid.
- 7.2. The payment of consumable supplies (toilet paper, antibacterial soap, paper towels, etc.) shall be invoiced to each department or facility manager with a copy of the paid invoice from the Vendor. These items are not to be marked up or have a price increase passed onto the county.
- 7.2.1. Vendor shall request and receive prior written approval of any special consumable requested outside of toilet paper, soap, and/or paper towels for use by individual departments based on needs. Approval of such items is at the sole discretion of the County and individual County department.
- 7.3. Lee County requires that only recycled paper products be provided.
- 7.4. Lee County departments may choose at their sole discretion to purchase consumables and provide to awarded Vendor.

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- 7.5. Toilet paper shall be of 100% post-consumer waste content, double ply such as Fort Howard or approved equivalent.

8. QUALITY STANDARDS

- 8.1. In general, the achievement of the desired standards as outlined herein shall result in an almost complete absence of visible soil. To maintain the facilities in this condition, Vendor must immediately remove any visible soil which is found during their inspection. For purposes of definition, absence of visible soil shall be as follows:

- 8.1.1. Absence of dust on horizontal and vertical surfaces of floors, walls, ledges, furniture, and equipment.
- 8.1.2. Absence of litter and trash on floor and horizontal surfaces of equipment.
- 8.1.3. Absence of finger marks, spots, and soil build-up on walls, partitions, doors, dividers, etc.
- 8.1.4. Absence of encrustation, soil, and wax build-up on floors, particularly in corners, along edges and baseboards, around door jambs, and around furniture and equipment legs and bases.
- 8.1.5. Absence of soil and stains on toilet room fixtures, drains, traps, faucets, soap and paper dispensers, stalls, mirrors, ledges, and drinking fountains. Disinfectants shall be used to sterilize toilet room fixtures.
- 8.1.6. Absence of dust, spots, soil build-up and encrustations on furniture and equipment surfaces and legs.
- 8.1.7. Absence of dust, lint, and litter on upholstered furniture.
- 8.1.8. Absence of soil, litter, dust and encrustations in ash trays, urns, wastebaskets, and trash containers. Wastebaskets and trash containers to be washed when found in the condition of spills, soils, etc. on the inside and outside of the container.
- 8.1.9. Absence of marks, spots, stains and streaks on interior and exterior entrance door and lobby glass and all partition glass.
- 8.1.10. Absence of soil and dust on window blinds, shades, sills, frames, and ledges.
- 8.1.11. Absence of other visible soil and cobwebs on horizontal surfaces including ceilings.
- 8.1.12. Absence of trash in building. Trash shall be collected and removed to designated area.
- 8.1.13. Absence of soil, litter, dust and spots from all carpets, mats, and floors.
- 8.1.14. Absence of streaks, spots, stains from all brightwork, where appropriate. All brightwork shall be polished dry to a high sheen.

8.2. WORKSMANSHIP AND INSPECTIONS

- 8.2.1. The County shall be the sole judge to any and all questions which may arise as to the quality, performance, and acceptability of materials used and work performed, as well as the manner of performance.
- 8.2.2. Workmanship shall be of the highest quality. The Vendor shall, at all times, enforce strict discipline and good order among its employees.
- 8.2.3. All work that does not meet the specifications must be corrected and evaluated by the County. The County has the right to deny a monthly payment for work not completed for that period of time.

9. STORAGE

- 9.1 When possible, the County may provide areas for storage of the Vendor's supplies and equipment. At all times, the storage areas shall be maintained by the Vendor in a clean, orderly, and safe condition.
- 9.2 The County shall have key access to the storage of the inventory, for inventory control, necessary restocking and in an emergency capacity.

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10. TRASH REMOVAL

- 10.1. The Vendor shall utilize the trash receptacles and disposal system as each individual location and shall provide their own dumpster trash transport equipment, as required (i.e., pulley cart, wheel cart).
- 10.2. The County participates in various recycling programs (i.e., paper, aluminum cans). All specially labeled bins must be emptied into the master recycling bins. Each evening, (or as designated) the recycling bin(s) located at each workstation, are to be emptied in the appropriate master recycling bin.
- 10.3. Master Recycling Bin(s): As designated, the Master Recycling Bins are to be taken to a specific location so they can be serviced by a recycling contractor. Once they have been emptied by the recycling contractor, the bins are to be taken back to their location in the building.

11. ADDITION OR DELETION OF SQUARE FOOTAGE OR FACILITIES/SITES

- 11.1. The County reserves the right, as it is deemed necessary by the County, to add or delete square footage or tasks including, but not limited to: other facilities or sites, items, space, etc., on a temporary or permanent basis.
 - 11.1.1. The County, at its discretion, may divide the monthly charge by the number of square feet to determine the cost per square foot, or negotiate a pricing with the Vendor, under the same terms and conditions of this request for bid. The cost per square foot or negotiated price shall be the basis for adding or deducting from the total charges.

12. SCHEDULING (INFORMATIONAL ONLY)

- 12.1. The County, working with the Vendor, may designate the time during which selected areas shall be cleaned. Crew scheduling shall be the Vendor's responsibility and shall be arranged so as not to interfere with day-to-day business operations. Certain departments observe other holidays in addition to those listed as being observed by the County (i.e., religious and/or national holidays). Crews are to be scheduled according to all departments' holiday observances.
- 12.2. Cleaning personnel on duty during the day, including Porters, shall be on the premises to clean, recycle and restock all restrooms, except where facility specific instructions apply, specifically stated herein, or directed by individual location's checklist (comprehensive and supplemental). Evening personnel shall be appropriately scheduled by the Vendor to allow as much time as necessary to perform all routine and special cleaning functions. Scheduling for each location may be specific and shall be addressed herein by individual facility, under premises to be cleaned.
- 12.3. SCHEDULE & PREMISE TO BE CLEANED - schedules/hours are subject to change depending on the specific needs of the individual facilities/sites.
- 12.4. Activation for Emergency Operations
 - 12.4.1. During emergency situations, it may become necessary to activate certain locations in order to facilitate emergency operations personnel. During emergency, County personnel may be occupying areas/locations 24 hours a day and weekends. Upon the request of the County, either verbally or in writing, the Vendor shall provide custodial service during emergency. Compensation during emergency shall be paid using the emergency hourly rate.
- 12.5. Holidays
 - 12.5.1. The following is a list of holidays observed by the County:

New Years Day & 1 contiguous day	- January 1 (and as designated)
Martin Luther King Day	- Third Monday in January

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Memorial Day	- Last Monday in May
Fourth of July	- July 4th *
Labor Day	- 1st Monday in Sept.
Veterans Day	- November 11th
Thanksgiving Day	- 4th Thursday in November
Day After Thanksgiving	- Fourth Friday in November
Christmas Day & 1 contiguous day	- December 25 (and as designated)

Note: *Fourth of July – July 4th or as designated if it falls on weekend
Veterans Day – November 11th or as designated if it falls on weekend.

- 12.5.2. Christmas Day and New Year's Day holidays are observed differently than the other listed holidays according to the day of the week on which they fall. Christmas and New Year's are observed according to the following schedule:

If Christmas or New Year's Observed Day:

<u>Falls On:</u>	<u>Days Off:</u>
Sunday	Monday and Tuesday
Monday	Monday and Tuesday
Tuesday	Monday and Tuesday
Wednesday	Tuesday and Wednesday
Thursday	Thursday and Friday
Friday	Thursday and Friday
Saturday	Thursday and Friday

13. COMMUNICATION, LOCAL OFFICE, AND REPORTING

- 13.1. To facilitate communication between the Vendor's personnel and the County, the Vendor must provide cell phones or some other form of communication to the on-site supervisors/leads, Porter(s), and on-duty Supervisors/managers.
- 13.2. During emergency situations, it may be necessary to contact Vendor personnel after normal work hours. The Vendor shall be required to answer calls 24 hours per day. Vendor must also provide the County with emergency contact phone numbers and personnel.
- 13.3. The County may designate a contact person per facility.
- 13.4. The Vendor's supervisory personnel will routinely be dealing with County personnel. The Vendor shall ensure these supervisors are fluent in English. Moreover, any of the Vendor's personnel who have regular interaction with County staff, take direction from County staff, and/or perform their duties in the absence of Vendor's supervisory personnel, shall also be fluent in English.

13.5. Reporting

- 13.5.1. A sign-in sheet detailing company, name of personnel on duty, time in and out must be available and on site for the County during regular service and emergency situations. This form shall be provided by the Vendor for its personnel and shall be completed for each date of service and shall remain posted in the custodial closet, if applicable, or the building, for review by the Building Facilities Coordinator. The County may choose to provide their own document to ensure daily, weekly, monthly, quarterly, and semi-annual items are completed, at the discretion of each location.

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14. PERSONEL REQUIREMENTS

14.1. The following positions shall be provided by the Vendor.

14.1.1. Project Coordinator - This position shall be responsible for directing all cleaning staff including day and night crews. This person shall be responsible for all personnel working under this contract. Duties may include, but not be limited to, crew scheduling, ordering and warehousing product supplies, and to act as liaison between the Facility Manager and building occupants. This position shall be responsible to field calls from building occupants when necessary. This position shall review quality assurance inspections of the work performed by the cleaning staff, as well as performing these checks independently and randomly. This person must have a local cell phone number and have the ability to be contacted 24 hours a day.

14.1.2. Day Porter - The Day Porter may be full-time, part-time, or hourly contingent on the departments' discretion and needs. Porters shall be required to do light moving and miscellaneous special cleaning tasks, as determined by authorized staff or Facility Manager's for individual locations. Light moving shall be described as nothing over 45 lbs. and no heavy furniture or equipment such as desks, credenza's, file cabinets, copiers, etc. Scheduling for this person will be determined by the Facility Manager, on a case-by-case basis, for designated locations.

14.1.3. Cleaning Crew - Cleaning crew hours may vary from facility to facility dependent on elements such as days and hours of operation. It is desired that most cleaning be done at times, so as not to interfere with the normal/daily business operation. The schedules set forth herein shall provide guidance as to the desired hours but may be subject to change at the Department's discretion; based on their operational needs. The staffing of crews must accomplish all required tasks, as outlined below based on facility. The Vendor is expected to staff the cleaning crew(s) at their discretion. Cleaning crew may be required to complete a checklist and sign in and out at each facility, at the County's discretion.

14.1.4. Special Event Cleaning Crew - If this crew is separate and unique from that of the regular cleaning crew or sub-contractors, crew members shall have a background check on file with the County or sub-contractors must be accompanied/escorted by and perform all work in the presence of a Vendor supervisory staff. Any and all work that are not routine or of a daily/weekly nature shall be coordinated and scheduled with a minimum of two weeks' notice. Any such notice or event shall be approved by the locations point-of-contact (POC), the Facility Manager, or manager's designee; non-routine work or special work shall not be completed without the approval of the afore mentioned personnel.

14.1.5. The Vendor shall be liable for all State and Federal Payroll or Social Security Taxes, Unemployment Compensation Tax, and guarantees to hold the County harmless in every respect for violations by the Vendor of any such laws.

14.1.6. Vendor's employees must comply with the Florida Clean Indoor Air Act, Florida Statute 386, by observing no smoking restrictions.

14.1.7. Vendor shall comply with all applicable portions of OSHA 1910.

15. SPECIAL PROVISIONS FOR SENSITIVE AREAS

15.1. Vendor shall not move, nor jar Data Processing machines, equipment, accessories, etc.

15.2. Vendor shall exercise extreme caution when using water buckets and shall mount them on dollies to prevent spillage. Vendor shall, without delay, report any spillage or other errors in the cleaning operation to the County department or County Representative.

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15.3. The Vendor shall notify the County Representative of any observed irregularities (i.e., defective plumbing, unlocked doors, lights left on, etc.). While performing the services, report observations immediately to the County's Department Representative upon initial encounter.

15.4. Mechanical/Equipment/Maintenance Rooms

15.4.1. Lee County buildings have mechanical room(s). Mechanical rooms are not to be entered or cleaned without prior authorization and instructions from the County's Representative. The cleaning of mechanical rooms shall only be done in the presence of the County's representative. The cleaning may involve sweeping, dusting, mopping, and pressure cleaning the floor, as needed and requested by the County. For purposes of this bid, it is estimated that this requirement would be three times a year and as directed by the County.

16. SPECIAL CLEANING TASK REQUIREMENTS

16.1. Special cleaning tasks frequency and requirements may vary by locations and would be outlined/identified by individual premises and or checklists, as outlined herein.

16.2. Special cleaning tasks shall require coordination and prior approval with the facility manager or manager's designee a minimum two weeks prior to the work being performed. Some areas may require an escort for custodial staff in some buildings/locations. It is preferred that these tasks be performed after business/facility operational hours, on the weekends or over holidays to avoid patrons and employee sensitivity issues.

16.3. Building Interior and Exterior Window Washing

16.3.1. Exterior building windows may be required to be cleaned at various locations on a quarterly basis as detailed below. Vendor may sub-contract this work. The County reserves the right to approve of the subcontracted firm prior to the work being performed. The Vendor must provide adequate insurance/liability coverage and hold the County harmless. This work must be scheduled and arranged with each individual location, as required, and detailed below.

16.4. Carpet Cleaning

16.4.1. Carpet and upholstery shall be cleaned as required by the specifications. Vendor may sub-contract this work. The County reserves the right to approve of the subcontracted firm prior to the work being performed. The Vendor must provide adequate insurance/liability coverage and hold the County harmless. This work must be scheduled and arranged with each individual location, as required, and detailed below.

16.4.2. A bonnet deep cleaning carbonated solution process shall be used to clean carpet and upholstery during the quarterly cleaning. The cleaning method used shall be a controlled amount of moisture applied to clean the carpet/upholstery and leave it dry and ready to use immediately (estimated in 60 minutes). Cleaning agents used shall be safe, effective, and non-toxic. Dehumidifiers shall be used, if applicable.

16.4.3. A water extraction method (hot water-steam cleaning) shall be used to clean the carpet and upholstery during the daily spot cleaning. Carpet and upholstery cleaning process shall be approved by the County's Representative. "Spot cleaning" shall be completed on a continual basis.

16.5. Strip and Rewaxing of Hard Floors

16.5.1. Only quality floor finishes with a minimum slip resistance factor (static coefficient of friction) of .5, as measured by AMERICAN SOCIETY OF TESTING & MATERIALS (ASTM) test method standards, shall be used on hard floor surfaces in County buildings.

17. SERVICE IDENTIFIERS

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All items below are to be completed by Vendor within the expected timeframe (daily, weekly, monthly, quarterly, or semiannual) for each location.

Daily, Weekly, and Monthly service identifiers shall be grouped as one unit price under the monthly category. Quarterly and Semiannual shall be grouped as one unit price under each individual category.

If there are unique services that are associated with a location, the services shall be included in the unit price applicable to its category (i.e. – for a unique service that shall be completed on a daily basis, it shall be included in the monthly unit price. For a unique service that shall be completed on a quarterly basis, it shall be included in the quarterly unit price and the same for unique services to be provided on a semiannual basis). This shall be inclusive of any daily, weekly, and monthly unique service identifiers, as listed below.

17.1 Daily Services:

The general tasks listed below shall be completed on a daily basis within the defined area. Tasks shall include but are not limited to the following:

17.1.1. Common Areas (lobbies, hallways, conference rooms, public access area, offices, etc.)

- Empty and put new liners in wastebaskets. Damp wipe, as required due to spill.
- Empty desk recycling totes into large recycling bin.
- Spot clean and sanitize walls, light switches, and doors.
- Sanitize all doors and doorknob hardware (inside and outside of doors)
- Supply & restock paper products, liquid hand soap, always maintain “spare product” in restrooms/breakrooms
- Damp mop floors, including stairs and landings, remove any gum, tar, or other foreign matter.
- Vacuum carpet (Office areas vacuumed 2 times per week, common area every day). Spot clean carpets, as required using extraction or bonnet cleaning method.
- Dust all horizontal ledges, furniture, desks, and equipment. (Office areas dusted 2 times per week.)
- Clean and sanitize drinking fountains.
- Dust all unobstructed work areas.
- Brush all fabric upholstery, as required.
- Do other general and emergency spot cleaning, as required.
- Report any maintenance defects to the County.
- Wash all door glass and adjacent panels (interior & exterior).
- Vacuum floor mats and wash, as required.
- Damp wipe all vending machines associated with break rooms.
- Clean and sanitize any Public Area Courtesy Telephones.
- Perform emergency spot cleaning as necessary, (spills, vomit, soil, food mess, etc....)

17.1.2. Restrooms

- Clean basins with detergent / disinfectant. Clean and shine bright work.
- Clean toilets and urinals using detergent / disinfectant. Use bowl cleaner each visit to keep toilets free of any types of stains, scale, or residue.
- Damp wipe all ledges
- Clean mirrors, soap dispensers, wash basins, paper towel dispensers, and all plumbing fixtures.
- Clean and disinfect under basins, around toilets and urinals.
- Damp wipe walls, light switches, and doors.
- Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkins liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL OR ANTI-MICROBIAL SOAP SHALL BE ACCEPTABLE.)

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- Wet mop floors using detergent / disinfectant.

17.1.3. Break Rooms/Kitchen Areas

- Damp mop floor, clean tables in break rooms
- Empty and re-line trash cans. Wash trash cans, as required due to spill.
- Wipe the sink, counters, tables, and water dispenser using disinfectant. (Do Not Wash Dishes)
- Clean the countertop area.
- Replace paper towels, place unused towels on table/counter.
- Wipe off exterior of appliances

17.1.4. Locker Rooms (as applicable)

- Clean sinks, toilets, showers, and mirrors using a disinfectant.
- Sweep and mop tile floors.
- Wipe paper towel dispensers, soap dispenser and walls, as required using a disinfectant.
- Replace toilet paper, paper towels, deodorizer, and soap, as required.

17.1.5. Building Exteriors

- Pick-up trash around building and canopies within a forty-foot radius
- Empty and put in new liner bag in trash cans around building and canopy areas
- Sweep/Wash down steps and walks, as required
- Shake and sweep down interior/exterior floor mats
- Clean ash bins and replace sand, as required
- Sweep cobwebs and dust from walls around entrances, windows.
- Clean and sanitize the pay phones at exterior of building

17.2. Weekly Services:

The tasks listed below shall be completed on a weekly basis. Tasks shall include but are not limited to the following:

- High dust all office areas.
- Clean all interior partition glass.
- Dust all fans and ceiling fans.
- Dust vertical surfaces.
- Dust venetian blinds.
- Brush, vacuum, and/or spot clean all upholstered furniture and modular panels.
- Spray buff all corridors, hallways, and lobbies. May need to be done more often, depending on the traffic.
- Scrub all non-skid floor areas.
- Wipe Down and Sanitize telephones in communal work areas
- Scrub ceramic tile and grout in tile areas.
- Remove all cobwebs from all exteriors

17.3. Monthly Services:

The tasks listed below shall be completed on a monthly basis. Tasks shall include, but are not limited to the following:

- Vacuum all air conditioning grills and returns. Damp wipe with all-purpose cleaner. Do not remove grills.
- Scrub ceramic tile and grout in tile areas.
- Spray buff or burnish all vinyl surfaced areas.

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17.4. Quarterly Services:

The tasks listed below shall be completed on a quarterly basis. Tasks shall include, but are not limited to the following:

- Wash air conditioning grills and returns. (use all-purpose cleaner or detergent).
- Clean carpet by extraction method. (May need to clean spills or heavily soiled areas in between regular carpet cleanings).
- Clean light fixtures and covers (interior).
- Clean all interior window glass.
- Clean Mechanical, Equipment or Maintenance rooms, if required.
- Pressure wash steps and walks.
- Pressure wash exterior of building.
- Clean exterior awnings, if applicable.

17.5. Semi-Annual Services:

The tasks listed below shall be completed on a Semi-annual basis. Tasks shall include, but are not limited to the following:

- Strip and re-wax all hard floors (may be required to be done more often).
- Wash light fixtures and covers, both interior and exterior as applicable

17.6. Unique Services:

The tasks identified as Unique Services are identified within the individual locations listed below and shall be completed by the Vendor.

18. LOCATIONS:

The following locations have been identified as the locations in the north zone:

	Location Name	Address
A	Depot #1 – Natural Resources	190 Evergreen Road, North Fort Myers, FL
B	Maintenance Electrical Office	190 Evergreen Road, North Fort Myers, FL
C	Lee Co. Public Safety Logistics	190 Evergreen Road, North Fort Myers, FL
D	Cape Coral Library	921 SW 39 th Terrace, Cape Coral, FL
E	North Fort Myers Library	2001 North Tamiami Trail NE, Fort Myers, FL
F	Northwest Regional Library	519 Chiquita Blvd, Cape Coral, FL
G	Pine Island Library	10700 Russell Road NW, Bokeelia, FL
H	Sheriff Substation, North District	121 Pondella Road, North Fort Myers, FL
I	Tax Collector, Cape Coral Government Complex	1039 SE 9 th Avenue, Cape Coral, FL
J	Tolls, Midpoint Toll Facility	1930 SE 23 rd Terrace, Cape Coral, FL
K	Dunbar Jupiter Hammon Public Library	3095 Blount Street, Fort Myers, FL

Each location listed below provides the service identifier required for that location (as defined in Section 17 above) and any additional unique service that may not be described or defined within those required service identifiers.

A. DEPOT #1 – NATURAL RESOURCES

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Location	190 Evergreen Road, North Fort Myers, FL
Operating Hours	8am-5pm, Monday- Friday
Facility Size	Single Story, 1606 sq ft
Fixtures	One Restroom, one shower
Floor Coverings	Painted Concrete: 264.5 sq. ft. Carpet 1078.5 sq. ft. Vinyl 223 sq. ft. Tile 40 sq. ft.

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a two days per week basis, (Monday and Thursday), exclusive of holidays.
- c. All work is to be done during normal operating hours (suggested time is 3pm-5pm), unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Dusting and vacuuming offices two times per week – Monday and Thursday
 - Public Restroom On Site for the complex shall be cleaned daily at 8am

B. MAINTENANCE ELECTRICAL OFFICE

Location	190 Evergreen Road, North Fort Myers, FL
Operating Hours	8am-5pm, Monday- Friday
Facility Size	Single Story, 900 sq ft – Shared Building with C. Public Safety Logistics
Fixtures	One restroom, one shower, one break room
Floor Coverings	Carpet and VCT

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a one day per week basis (Wednesday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

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NOTE: The Maintenance Electrical Office is the southern part of the building and Public Safety Logistics is the northern part of the building.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Public Restroom On Site for the complex shall be cleaned daily at 8am
 - Custodial staff shall be educated and trained in bio-hazardous waste material handling

C. LEE COUNTY PUBLIC SAFETY LOGISTICS

Location	190 Evergreen Road, North Fort Myers, FL
Operating Hours	Monday-Friday, 8am-5pm
Facility Size	11,000 sq feet - Shared Building with B. Maintenance Electrical Office
Fixtures	Two restrooms and small break room space
Floor Coverings	Warehouse Setting, Office Space is currently under construction

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a two days per week basis, (Monday and Thursday), exclusive of holidays.
- c. All work is to be done in the hours of 1:00pm-3:00pm, Monday and Thursday, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

NOTE: The Maintenance Electrical Office is the southern part of the building and Public Safety Logistics is the northern part of the building.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Public Restroom On Site for the complex is to be cleaned daily at 8am
 - Shake and sweep down all exterior floor mats on a daily basis
 - Take recycling bins to designated location for servicing and return once they are emptied on a weekly basis

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D. CAPE CORAL LIBRARY

Location	921 SW 39 TH Terrace, Cape Coral, FL
Operating Hours	Monday through Wednesday- 9:00 a.m. to 8:00 p.m. Thursday- 9:00 a.m. to 6:00 p.m. Friday & Saturday- 9:00 a.m. to 5:00 p.m.
Facility Size	One story building consisting of 39,632 Square Feet, Clerestory windows
Floor Coverings	Ceramic Tile and Carpet

Restrooms:	5
Fixtures:	
Toilets	18
Restroom sinks	14
Urinals	3
Kitchen sinks	2
Janitorial tubs (maintained by vendor); Floor basin with faucets for rinsing mops, cleaning cloths, etc.	1

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a six days per week basis, (Monday thru Saturday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- e. PUBLIC RESTROOMS are to be cleaned twice per day – once midday and once after close of business hours
 - a. Monday, Tuesday, and Wednesday - at approximately 2:30pm
 - b. Thursday, Friday, and Saturday – at approximately 1:00pm
- f. Additionally, the Main Entrance will require Mid-Day services as well

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided:
 - RESTROOMS
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - BUILDING EXTERIOR

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- Clean glass and building areas if required after washing due to over spray on a daily basis
- Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
- Clean dumpster area on a daily basis
- Clean all interior partition glass on a weekly basis
- High dust all public areas and staff areas on a weekly basis
- Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
- Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
- **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

E. NORTH FORT MYERS LIBRARY

Location	2001 N Tamiami Trail N.E, Fort Myers, Florida. 33903
Operating Hours	Monday, Wednesday, and Thursday- 10:00 a.m. to 6:00 p.m. Tuesday- 12:00 p.m. to 8:00 p.m. Friday & Saturday- 9:00 a.m. to 5:00 p.m.
Facility Size	One story, 26,013 sq feet Clerestory windows, 3 exterior reading gardens
Fixtures	9 toilets, 7 restroom sinks, 1 kitchen sink, 2 urinals, 1 janitorial tub
Floor Coverings	Sealed concrete, ceramic tile, and carpet

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a six days per week basis, (Monday thru Saturday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- e. **PUBLIC RESTROOMS** are to be cleaned twice per day – once midday and once after close of business hours

Service Identifiers to be performed at this location as listed above:

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Exhibit E Project Funding Package

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
 - **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - /exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

E. NORTHWEST REGIONAL LIBRARY

Location	519 Chiquita Blvd North, Cape Coral, FL
Operating Hours	Monday, Wednesday, and Thursday – 10:00am – 6:00pm Tuesday – 12:00pm – 8:00pm

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Exhibit E Project Funding Package

	Friday and Saturday – 9:00am – 5:00pm
Facility Size	One story, 40,246 sq feet Clerestory windows, 3 exterior reading gardens, exterior staff break area
Fixtures	15 toilets, 3 urinals, 12 sinks, 2 kitchen sinks, 2 janitorial tubs
Floor Coverings	LVT, ceramic tile and carpet

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- e. Cleaning shall be performed on a six days per week basis, (Monday thru Saturday), exclusive of holidays.
- f. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- g. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- h. **PUBLIC RESTROOMS** are to be cleaned twice per day – once midday and once after close of business hours, at approximately 2:30pm

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
 - **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis

Exhibit E Project Funding Package

- Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
- Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
- Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
- High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
- Clean the Library Entrance sign on a quarterly basis

G. PINE ISLAND LIBRARY

Location	10700 Russell Road, Bokeelia, FL
Operating Hours	Tuesday and Thursday – 10:00am – 6:00pm Wednesday – 12:00pm – 8:00pm Friday and Saturday – 9:00am – 5:00pm Sunday and Monday – Closed
Facility Size	One story, 7,213 sq ft
Fixtures	4 toilets, 4 sinks, 1 kitchen sink, 1 janitorial tub
Floor Coverings	LVT, ceramic tile and carpet

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a five days per week basis, (Tuesday through Saturday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- e. PUBLIC RESTROOMS are to be cleaned twice per day – once midday and once after close of business hours
 - A. Wednesday - at approximately 2:30pm
 - B. Tuesday, Thursday, Friday, and Saturday – at approximately 1:00pm

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - RESTROOMS
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.

Exhibit E Project Funding Package

- Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
- **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis
- **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

H. SHERIFF SUBSTATION, NORTH DISTRICT

Location	121 Pondella Road, North Fort Myers, FL
Operating Hours	Monday-Friday, 7:30am-5pm
Facility Size	8,364 square feet
Fixtures	5 Restrooms 1 Kitchen
Floor Coverings	LVT and Carpeting

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a five days per week basis, (Monday thru Friday), exclusive of holidays.
- c. All work is to be done during normal operating hours of 8:00am-5:00pm, unless otherwise instructed/approved by the County Facility Manager.
- d. No regular cleaning tasks may be performed after 5:00pm, unless designated by Sheriff's office manager or designee.
- e. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Exhibit E Project Funding Package

- f. PUBLIC RESTROOMS are to be cleaned twice per day – once midday and once right before close of business hours, at approximately 4:30pm

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Vacuuming of private office is to be done twice a week (Monday and Thursday) and all remaining carpet in walkways and common areas is to be vacuumed every day.

I. TAX COLLECTOR, CAPE CORAL GOVERNMENT COMPLEX

Location	1039 SE 9 th Avenue, Cape Coral, FL
Operating Hours	Monday-Friday 8:30am-5:00pm
Facility Size	50,000 sq feet
Fixtures	Restrooms: 14 Fixtures: 57 Elevators: 2 Stairways: 2 Janitor Sinks: 1
Floor Coverings	Carpet 60% Vinyl 30% Ceramic Tile 10%

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a five days per week basis, (Monday thru Friday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.
- e. Lee County requires that one person be available to clean during the day. This person will be on duty from 7:30am to 5:00pm, Monday through Friday. This person will also be required to do light moving, miscellaneous odd jobs, and special cleaning. All materials and equipment will be provided by the Vendor.
- f. To facilitate communication between this person and County personnel, the awarded Vendor must provide a pager or some other form of communication to this person while on the premises.
- g. Offices to be maintained in the building include, but are not limited to:
 - Lee County Tax Collector
 - Department of Motor Vehicles
 - Elections Office
 - Space and Offices on Floor 2
 - Space and Offices on Floor 3

Service Identifiers to be performed at this location as listed above:

Exhibit E Project Funding Package

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided

J. TOLLS, MIDPOINT FACILITY

Location	1930 SE 23 rd Terrace, Cape Coral, FL
Operating Hours	Monday-Friday, 9:00am-5:30pm
Facility Size	Single story 4238 sq feet admin building, 360 sq feet outside break area, 120 sq feet smoking area
Fixtures	2 restrooms, 1 kitchen
Floor Coverings	Luxury Vinyl Tile 2092 sq feet Vinyl Composition Tile 1190 sq feet Ceramic Tile 110 sq feet

Scheduling:

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a two days per week basis, (Monday and Thursday), exclusive of holidays.
- c. All work is to be done during the hours of 3:00pm-4:30pm, and to be completed by the close of business, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - Clean and polish interior and exterior of the elevator doors on a weekly basis
 - Damp mop under all floor mats (floor must be dry before replacing mats) on a weekly basis
 - Damp wipe outside furniture on a monthly basis
 - Clean interior and exterior window glass on a quarterly basis (may be required to be done more often)
 - Wash venetian blinds (use all purpose cleaner or detergent) on a semiannual basis. Do not remove blinds from windows.
 - Clean Data Room, if applicable, on a semiannual basis. (To be scheduled with and approved by department designated contact or designee prior to cleaning).

K. DUNBAR JUPITER HAMMON PUBLIC LIBRARY

Location	3095 Blount Street, Fort Myers, FL
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Exhibit E Project Funding Package

Operating Hours	Tuesday – 12:00pm-8:00pm Wednesday and Thursday – 10:00am-6:00pm Friday and Saturday – 9:00am-5:00pm Closed Sunday and Monday
Facility Size	One story, 11,400 sq feet
Fixtures	8 toilets, 1 urinal, 8 sinks, 1 kitchen sink, 1 janitorial tub
Floor Coverings	LVT, Ceramic Tile and Carpet

Scheduling

- a. Lee County, working with the vendor, may designate the time during which selected areas shall be cleaned.
- b. Cleaning shall be performed on a five days per week basis, (Tuesday through Saturday), exclusive of holidays.
- c. All work is to be done after normal operating hours, unless otherwise instructed/approved by the County Facility Manager.
- d. The awarded vendor will be given a minimum of 48 hours' notice of any schedule change.

Service Identifiers to be performed at this location as listed above:

- Daily Services
- Weekly Services
- Monthly Services
- Quarterly Services
- Semiannual Services
- Unique Services to be provided
 - **RESTROOMS**
 - All restrooms are to be cleaned at least twice per day, once at *approximately 2:30 p.m.* and then at *night after normal business hours*
 - Clean toilets, urinals, sinks, counters, and baby changing stations with detergent/disinfectant.
 - Re-supply soap, toilet tissue, paper towels, personal seat covers, sanitary napkin liners, sanitary napkins, etc. (ONLY ANTI-BACTERIAL SOAP WILL BE ACCEPTABLE)
 - **BUILDING EXTERIOR**
 - Clean glass and building areas if required after washing due to over spray on a daily basis
 - Clean tables/chairs/benches in the outside areas, if applicable on a daily basis
 - Clean dumpster area on a daily basis
 - Clean all interior partition glass on a weekly basis
 - High dust all public areas and staff areas on a weekly basis
 - Dust all bookshelves (shelf areas not covered by books). At least ¼ of the library on a weekly basis
 - Dust and remove cobwebs from ceiling areas of standard height on a weekly basis

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- **ADDITIONAL UNIQUE SERVICES**
 - Spray buff all corridors, hallways, and lobbies on a weekly basis
 - Scrub all non-skid tile floor areas, if applicable on a weekly basis
 - Clean and sanitize public area and staff area telephones on a weekly basis
 - Clean (dirt/soil build-up) public area horizontal ledges, desks, tables, chairs, cabinets, equipment, etc. on a weekly basis
 - Take master recycling bin(s) to designated location for servicing and return once they are emptied on a weekly basis
 - Clean book drops (interior/exterior, if applicable) and book drop carts on a quarterly basis
 - High Ceiling Cleaning – Dust/clean visible areas including fans, hanging light fixtures, beams, columns, ledges, and air conditioning vents & pipes. Remove dust, cobwebs, bugs, etc. on a quarterly basis
 - Clean the Library Entrance sign on a quarterly basis

19. PENALTIES

- 19.1. The County or its designee is given the authority, pursuant to this agreement, to deduct from the Vendors invoice a percentage not to exceed twenty-five percent (25%) for workmanship which does not meet the quality standards required under this agreement. The individual making the deduction shall document and provide to the Vendor, upon request, the reasons for the deduction from the monthly invoice.
- 19.2. Damage to County Property – The Contractor is responsible for ensuring that its employees do not disturb papers on desks, open desk drawers or cabinets, or use County telephones, except as authorized. Damage or theft of County property directly caused by the Vendor during the custodial operations shall be assumed by the Vendor. A written report of items missing, and cause of damage must be submitted to the County Representative within 24 hours of occurrence. Vendor shall pay for the cost of polygraph tests required by Lee County.

20. DEFAULTS BY VENDOR

- 20.1. The Vendor may be declared in default and may be terminated by the County in accordance with the Agreement for any one of the following reasons:
- 20.1.1. Failure of the Vendor to maintain satisfactory performance level.
 - 20.1.2. Failure of the Vendor to start within the time stated in the County notice to proceed, written authorization, purchase order or equivalent.
 - 20.1.3. Failure of the Vendor to pay employees and/or suppliers for work performed and/or materials and supplies used under this contract.
 - 20.1.4. Insolvency of Vendor.
- 20.2. Deficiency Reporting and Rectification Process:
- 20.2.1. The County shall submit a deficiency report to the designated supervisor within twenty-four (24) hours the deficiency is reported.
 - 20.2.2. Contractor shall be required to email notice to the County Representative indicating the deficiency has been rectified within forty-eight (48) hours from the time of receiving written notice by the County reporting the deficiency. The County shall inspect and determine if the deficiency was rectified to the County's satisfaction and in accordance with the Agreement requirements.

PERFORMANCE DEFICIENCY AUTOMATIC DEDUCTIONS:

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SITUATION	AMOUNT TO BE AUTOMATICALLY DEDUCTED
a. Missed all tasks in a complete facility on a scheduled cleaning day	10% of the monthly unit price per occurrence
b. Failure to rectify a reported deficiency within twenty-four (24) hours	\$25.00 per occurrence
c. Failure to report to Contract Administrator assignment of new personnel to Agreement	\$50.00 per occurrence
d. Allowing unauthorized employees and/or outside people to enter a County facility	\$200.00 per occurrence
e. Failure to notify the County in writing of changes to the Contract Manager and Supervisors	\$50.00 per occurrence

PERFORMANCE DEFICIENCY DEDUCTIONS - In the event legitimate complaints (deficiencies) exceed three (3) individual complaints in any quarter (June-August, September-November, December-February, March-May), whether ultimately resolved or not as determined by the County Representative or Contract Manager, the below amounts shall be credited against the CONTRACTOR's invoice.

SITUATION	AMOUNT TO BE AUTOMATICALLY DEDUCED
Missed all scheduled tasks in a specific area of a Facility on a scheduled cleaning day (i.e.- office Area, restrooms, break areas, conference room, Common areas)	\$50.00 per occurrence
Missed a scheduled, specific task in a specific area of a facility on a scheduled cleaning day (i.e.- office area, restrooms, break areas, Conference room, common areas)	\$25.00 per occurrence
Failure to perform a task in accordance with the Agreement	\$25.00 per occurrence
Quality of work performed by contractor is Substandard	\$50.00 per occurrence
Failure to schedule and/or conduct a monthly Performance walk through inspection with County Representative or designee	\$50.00 per occurrence

20.2.3 The COUNTY reserves the right to cancel this AGREEMENT in its entirety should the CONTRACTOR fail to meet the response time or performance requirements five (5) times within any six (6) month period.

21. ADDITION OR DELETION SPACE

- 21.1. If it is deemed necessary to add space on a temporary or permanent basis, the County reserves the right to invoke the hourly cost option at its discretion.
- 21.2. If it is deemed necessary to add or delete square footage or tasks from this contract including, but not limited to: other facilities or sites, items, space, etc., on a temporary or permanent basis; the County at its discretion may divide the monthly charge by the number of square feet to determine the cost per square foot, or negotiate a pricing with the Vendor, under the same terms and conditions of this request for bid. That cost per square foot or negotiated price shall be the basis for adding to or deducting from the total charges.

Exhibit E Project Funding Package

22. ASSIGNMENT OF CONTRACT

- 22.1. The day-to-day cleaning shall not be sub-contracted for this contract. Only special cleaning tasks may be sub-contracted. The County reserves the right to approve of any and all sub-contractors, and or subcontracted items/tasks.
- 22.2. The Vendor or any sub-contractor that performs any cleaning task under this project must be properly licensed and background checked to perform the type of work. The County reserves the right to request the Vendor and or sub-contractor have adequate insurance coverage for the particular task and hold the County harmless.

End of Detailed Specifications

Exhibit E Project Funding Package

SUBMITTAL REQUIREMENTS & EVALUATION CRITERIA

1. SUBMITTAL REQUIREMENTS & EVALUATION CRITERIA

- 1.1 Interested firms shall include the following information in their submittal responses to this solicitation. The following format and sequence should be followed in order to provide consistency in the firm's responses and to ensure each proposal receives full consideration. Use 8 1/2 x 11 sheet pages only with minimum font size of 10 points and with tabs or section dividers to separate sections as defined below. More than one section is permitted on one page unless otherwise indicated below. Undesignated information shall be inserted at the rear of each package. Place page numbers at the bottom of every page, excluding dividers. Proposal documents should not contain links to other web pages; such links will not be reviewed for evaluation purposes.
- 1.2 Submittal package may not exceed 10 pages printed single-sided; page restriction excludes required forms found herein and dividers. **PLEASE INCLUDE PAGE TABS/SECTION DIVIDERS** so that those evaluating your submittal can easily compare each section with others that are submitted. If any of the information provided by the Proposer is found to be, in the sole opinion of the Evaluation Committee and Procurement Management Director, substantially unreliable their proposal may be rejected.
- 1.3 Proposers shall submit one (1) original hard copy (clearly marked as such) and one (1) electronic version(s) on a USB flash drive set(s) containing the proposal submittal in an unlocked PDF format. The County may request specific files be submitted in specialty format (IE: Provide a Project Timeline in Excel format.) Vendor shall accommodate such specialty requests as stated within the submittal requirements describe herein. Should files not be provided in the format or quantity as requested Vendor may be deemed Non-Responsive and therefore ineligible for award. In case of any discrepancies, the original will be considered by the County in evaluating the Proposal, and the electronic version is provided for the County's administrative convenience only. Limit the color and number of images to avoid unmanageable file sizes.

COVER PAGE: Introduction

- Project RFP Number & Name
- Firm's Name & Address
- Firm's Contact Person & Information (phone, fax and email address)
- How many years has Proposer been in business under present name?
- Under what other former names has your organization operated?

Cover Page: Introduction does NOT count towards page restriction requested herein.

TAB 1: Qualifications of Firm

- Provide a description of your firm, your firm's experience, and underlying philosophy in providing the services as described and requested herein. Description should include details such as: abilities, capacity, skill, strengths, number of years, location of office(s), as well as MBE, WBE, DBE, VBE or similar status, and recent, current, and/or projected workload, etc....

TAB 2: Company Relevant Experience & Reference

- Provide details of a maximum of three (3) projects similar in scope and size to that being requested through this solicitation that your firm has completed recently. Details for each project example provided should include:
 - Project Name
 - Project Address
 - Customer Name
 - Customer Contact Information
 - Point of contact Name, Phone, and Email
 - Brief description of work provided.

Exhibit E Project Funding Package

- Initial costs of work
- Final costs of work
- Number of change orders
- Total completion time (From Notice to Proceed to Final Invoice payment)

- Provide a statement of understanding that your firm recognizes the County reserves the right to evaluate the proposing Firm on their past performance and prior dealings with Lee County (i.e., failure to meet specifications, poor workmanship, late delivery, etc.) as part of their experience criteria.

TAB 3: Firm Plan of Approach

- Provide a detailed Plan of Approach that explains how your firm intends to comply with and meet the anticipated deliverables as detailed within this solicitation.

TAB 4: Personnel

- Provide a detailed description of the firm's specific project management team, inclusive of sub-Consultants anticipated to be utilized, that will be assigned to the Lee County contract. Identify the roles and responsibilities of the primary team members as they pertain/apply to the Project Approach and include details that demonstrate individual's knowledge and understanding of the types of services to be performed as well as previous experience in similar or related work.
- Firm must identify staff member that will serve as Project Director that shall be authorized and responsible to act on behalf of the Consultant with respect to directing, coordinating and administering all aspects of the services to be provided and performed.
- Provide a statement acknowledging your firm's understanding that the project management team/key team members assigned to the Lee County contract, as described above, shall not be substituted without the expressed permission of Lee County.
- Provide resumes, licensure, and certifications of proposed specific project management team, inclusive of sub-Consultants anticipated to be utilized, to be assigned to the Lee County contract.
**Resumes are not included within page restrictions but should be limited to one (1) page per person. **
**Firms are encouraged to submit valid copies of MBE, WBE, DBE, VBE or similar certifications for adequate committee consideration."*

TAB 5: PRICING

- Pricing Quotations shall be submitted in a SEPARATE SEALED ENVELOPE. Pricing will not be assigned points or used to evaluate Vendor qualifications. After the evaluation process a maximum of the top five scored Vendors will move on to have their cost proposals opened.
- The cost proposals will be evaluated in sections and awarded to the lowest most responsive responsible bidder per section. However, Lee County reserves the right, at its discretion, to limit the number of Sections awarded to any single Vendor. The intent of this is to ensure the Vendors are able to adequately maintain the Sections they are awarded. The County will also take into consideration the current workload of the Vendor.
- The County intends to award to the offer(s) that demonstrates the best overall value to the County and the most substantiated ability to fulfill the requirements contained in the Request for Proposal.
- Lee County reserves the right to limit the number of sections awarded per Vendor.

TAB 6: Required Forms

- Forms 1-11

Exhibit E Project Funding Package

2. SCORING CRITERIA & WEIGHT

CRITERIA	CRITERIA DESCRIPTION	MAX. POINTS AVAILABLE
1	QUALIFICATIONS OF COMPANY (TAB 1)	25
2	COMPANY RELEVANT EXPERIENCE & REFERENCE (TAB 2)	25
3	PLAN OF APPROACH (TAB 3)	25
4	PERSONNEL (TAB 4)	25
TOTAL POINTS		100
*Additional details and documents found within submittal package, although not located within tabs as listed above, may be reviewed and considered by evaluation committee when scoring Proposers.		

3. RFP SUBMISSION SCHEDULE

Submission Description	Date(s)	Time
Advertise Request for Proposal (RFP)	Tuesday, May 31, 2022	N/A
Pre-Proposal Meeting	Tuesday, June 21, 2022	9:00 AM *
Proposal Question Deadline	8 Calendar days prior to submission deadline	Prior to 5:00 PM
Submission Deadline	Friday, July 8, 2022	Prior to 2:30 PM
First Committee Meeting Short list discussion	TBD	TBD
Notify Shortlist Selection via e-mail	TBD	N/A
Final Scoring/Selection Meeting	TBD	TBD
Board Meeting	TBD	9:30 AM
Additional notes on Submission Schedule: <ul style="list-style-type: none"> Submission Schedule is provided as a guideline only and is subject to change at the discretion of Lee County authorized personnel. Changes in closing date or other parameters may occur and will be posted to the Lee County Procurement website. It shall be the responsibility of Contractor to verify all dates through County website. Unless otherwise stated, location of all openings and meetings will take place at 2115 Second Street, 1st Floor, Fort Myers, FL 33901 – Procurement Management.		

End of Section

Exhibit E Project Funding Package

LEE COUNTY DOCUMENT MANAGEMENT FORM For RFP220232SML – Custodial Services for Lee County: North Zone

These forms are required as indicated below and all required forms should be submitted with all submissions. If it is determined that forms in this selection are not applicable to your company or solicitation, they should be marked "N/A or Not Applicable" across the form in large letters and returned with your submission package.

FORM #	TITLE / DESCRIPTION	REQUIRED STATUS (Required, Not Required, If Applicable)	VENDOR CHECK-OFF
1	Solicitation Response Form	Required	
1a	Proposal Form	Required	
N/A	Business Relationship Disclosure Requirement	If Applicable	
2	Affidavit Certification Immigration Laws	Required	
3	Reference Survey	Required	
4	Negligence or Breach of Contract Disclosure Form	Required	
5	Affidavit Principal Place of Business	Required	
6	Sub-Contractor List	If Applicable	
7	Public Entity Crime Form	Required	
GRANT FUND – REQUIRED DOCUMENTS			
8	Certification Regarding Lobbying	Required	
9	Certification of Lobbying Activities	Required	
10	Immigration Law Affidavit Certification (E-Verify) <small>(Provide evidence of E-Verify account)</small>	Required	
11	Certification Regarding Debarment, Suspension, Ineligibility And Voluntary Exclusion <small>CONSULTANT shall ensure that any SUB-CONSULTANTS added following award of this project shall receive approval by the COUNTY authorized representative and shall complete this form and submit to COUNTY.</small>	Required	
*	Proposal Label	Required	
*	Inclusion of any licenses or certifications requested.	If Applicable	

It is the Proposer's responsibility to review the submittal request in its entirety and ensure that all submittal requirements are included within your submission package.

Exhibit E Project Funding Package

FORMS DESCRIPTION & INSTRUCTIONS REQUEST FOR PROPOSAL (NON-CCNA)

This table provides a brief list, description, and instructions regarding the standard requested forms that should be submitted with all bids or proposals. This is not intended to be an all-inclusive list of forms required for your submission, but rather a guide to assist in completion of the County's standard forms.

<u>Form #</u>	<u>Title/Description</u>
<i>1</i>	<p><i><u>Solicitation Response Form</u></i></p> <p>All signatures must be by a corporate authorized representative, witnessed, and corporate and/or notary seal (if applicable.) The corporate or mailing address must match the company information as it is listed on the Florida Department of State Division of Corporations. Attach a copy of the web-page(s) from http://www.sunbiz.org as certification of this required information. Sample attached for your reference.</p> <p>Verify that all addenda and tax identification number have been provided.</p>
<i>1a</i>	<p><i><u>Proposal Form</u></i></p> <p>This form is used to provide itemization of project cost. A more detailed "schedule of values" may be requested by the County</p>
<i>*</i>	<p><i><u>Business Relationship Disclosure Requirement (if Applicable)</u></i></p> <p>Sections 112.313(3) and 112.313(7), F.S., prohibit certain business relationships on the part of public officers and employees, their spouses, and their children. If this <u>disclosure is applicable, the Bidder must request the form</u> entitled <u>"INTEREST IN COMPETITIVE BID FOR PUBLIC BUSINESS"</u> (Required by § 112.313(12)(b), F.S.) to be completed and <u>returned with the Solicitation Response</u>. It is the Bidder's responsibility to request the form and disclose this relationship; failure to do so may result in being declared non-responsive.</p> <p>NOTICE: UNDER THE PROVISIONS OF § 112.317, F.S., A FAILURE TO MAKE ANY REQUIRED DISCLOSURE CONSTITUTES GROUNDS FOR, AND MAY BE PUNISHED BY, ONE OR MORE OF THE FOLLOWING: IMPEACHMENT, REMOVAL OR SUSPENSION FROM OFFICE OR EMPLOYMENT, DEMOTION, REDUCTION IN SALARY, REPRIMAND, OR A CIVIL PENALTY NOT TO EXCEED \$10,000.00.</p>
<i>2</i>	<p><i><u>Affidavit Certification Immigration Laws</u></i></p> <p>Form is acknowledgement that the proposer is in compliance in regard to Immigration Laws.</p>
<i>3</i>	<p><i><u>Reference Surveys</u></i></p> <p>Provide this form to reference respondents. This form <u>will be turned in with the proposal package</u>.</p> <ol style="list-style-type: none"> Section 1: Bidder/Proposer to complete with <u>reference respondent's</u> information prior to providing to them for their response. (This is not the Bidder/Proposer's information.) Section 2: Enter the name of the Bidder/Proposer; provide the project information in which the reference respondent is to provide a response. The <u>reference respondent</u> should complete "Section 3." Section 4: The reference respondent to print and sign name Three (3) Reference responses are to be returned with the proposal package. Failure to obtain reference surveys may make your company non-responsive.
<i>4</i>	<p><i><u>Negligence or Breach of Contract Disclosure Form</u></i></p> <p>The form may be used to disclose negligence or breach of contract litigation that your company may be a part of over the past ten years. You may need to duplicate this form to list all history. If the proposer has more than 10 lawsuits, you may narrow them to litigation of the company or subsidiary submitting the solicitation response. Include, at a minimum, litigation for similar projects completed</p>

Exhibit E Project Funding Package

in the State of Florida. Final outcome should include in whose favor the litigation was settled and was a monetary amount awarded. The settlement amount may remain anonymous. If you have no litigation, enter "None" in the first "type of incident" block of the form. Please do not write N/A on this form.

- 5 *Affidavit Principal Place of Business*
Certifies proposer's location information.
- 6 *Sub-Contractor/Consultant List (if applicable)*
To be completed and returned when sub-contractor/consultants are to be utilized and are known at the time of the submission.
- 7 *Public Entity Crimes Form (Required form)*
Any person or affiliate as defined by statute who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid or a contract to provide any goods or services to the County; may not submit a bid on a contract with the County for the construction or repair of a public building or public work; may not submit bids or leases of real property to the County; may not be awarded or perform works as a contractor, supplier, subcontractor, or consultant under a contract with the County, and may not transact business with the County in excess of \$25,000.00 for a period of 36 months from the date of being placed on the convicted vendor list.
- 8 *Certification Regarding Lobbying (Required)*
To be completed and returned by Vendor with submittal. Certifies that no Federal appropriated funds have been paid or will be paid by the Vendor any person for influencing or attempting to influence the awarding of a contract.
- 9 *Disclosure of Lobbying Activities (if applicable)*
To be completed and returned by the Vendor with submittal if applicable. Provides disclosure of lobbying activities.
- 10 *Immigration Law Affidavit Certification (E-Verify) (Required)*
To be completed and returned by the Vendor with submittal. Certifies that the Vendor is fully compliant with all immigration laws, comply with and provide proof of enrollment in E-Verify program.
- 11 *Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion (Required)*
To be completed and returned by the Vendor with submittal. Certifies that the Vendor is not presently debarred, suspended, and ineligible or voluntary excluded from participating in this contract.
- * *Proposal Label (Required)*
Self-explanatory. Please affix to the outside of the sealed submission documents.

Include any licenses or certifications requested

Local Business Tax Account (as applicable) issued by City and/or County entity. This is necessary for all Florida vendors.

It is the Proposer's responsibility to ensure the Solicitation Response is mailed or delivered in time to be received no later than the specified opening date and time. (If solicitation is not received prior to deadline, it cannot be considered or accepted.)

Form 1 – Solicitation Form, Page 2

- 3 **Business Relationship Disclosure Requirement:** Sections 112.313(3) and 112.313(7), FL§, prohibit certain business relationships on the part of public officers and employees, their spouses, and their children. See Part III, Chapter 112, FL § and/or the brochure entitled "A Guide to the Sunshine Amendment and Code of Ethics for Public Officers, Candidates and Employees" for more details on these prohibitions. However, Section 112.313(12), FL § (1983), provides certain limited exemptions to the above-referenced prohibitions, including one where the business is awarded under a system of sealed, competitive bidding; the public official has exerted no influence on bid negotiations or specifications; and where disclosure is made, prior to or at the time of the submission of the bid, of the official's or his spouse's or child's interest and the nature of the intended business. The Commission on Ethics has promulgated this form for such disclosure, if and when applicable to a public officer or employee.

If this disclosure is applicable request form "INTEREST IN COMPETITIVE BID FOR PUBLIC BUSINESS" (Required by 112.313(12)(b), Florida Statute (1983)) to be completed and returned with solicitation response. It is the proposer's responsibility to disclose this relationship, failure to do so could result in being declared non-responsive.

☐ **Business Relationship Applicable (request form)**

☒ **Business Relationship NOT Applicable**

- 4 Disadvantaged, Minority, Women, Veterans Business Enterprise (DBE, MBE, WBE, VBE) Proposer? If yes, please attach a current certificate.

☐

Yes

☒

No

ALL PROPOSALS MUST BE EXECUTED BY AN AUTHORIZED AUTHORITY OF THE PROPOSER, WITNESSED AND SEALED (IF APPLICABLE)

American Facility Services, Inc.
Company Name (Name printed or typed)

Harold Angel
Authorized Representative Name (printed or typed)

Vice President
Authorized Representative's Title (printed or typed)

Harold Angel
Authorized Representative's Signature

(Affix Corporate Seal, if applicable)

Andrea Nugent, Proposal Manager
Witnessed/Attested by: (Witness Secretary name and title printed or typed)

Andrea Nugent
Witness/Secretary Signature

Any blank spaces on the form(s), qualifying notes or exceptions, counter offers, lack of required submittals, or signatures, on County's Form may result in the submission being declared non-responsive by the County.

2022 FOREIGN PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F05000005776

Entity Name: ATLANTA BUILDING MAINTENANCE, INC.

Current Principal Place of Business:

1325 UNION HILL INDUSTRIAL COURT
SUITE A
ALPHARETTA, GA 30004

Current Mailing Address:

1325 UNION HILL INDUSTRIAL COURT
SUITE A
ALPHARETTA, GA 30004

FEI Number: 58-1950842

Certificate of Status Desired: No

Name and Address of Current Registered Agent:

C T CORPORATION SYSTEM
1200 SOUTH PINE ISLAND ROAD
PLANTATION, FL 33324 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Officer/Director Detail :

Title	CP	Title	DIRECTOR OF OPERATIONS / VP
Name	MCCANN, KEVIN	Name	ANGEL, HAROLD
Address	5945 WHITESTONE LANE	Address	1325 UNION HILL INDUSTRIAL COURT SUITE A
City-State-Zip:	SUWANNE GA 30024	City-State-Zip:	ALPHARETTA GA 30004

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: KEVIN MCCANN

CP

02/01/2022

Electronic Signature of Signing Officer/Director Detail

Date



**PROCUREMENT MANAGEMENT DEPARTMENT
 BID/PROPOSAL FORM
 ADDENDUM 2**

COMPANY NAME: American Facility Services, Inc.

SOLICITATION: RFP220232SML - Custodial Services for Lee County - North Zone

Having carefully examined the Contract Documents, Contractor/Vendor proposes to furnish the following which meeting these specifications.

Pricing shall be inclusive of all labor, equipment, supplies, material, and any other incidental costs required to perform and complete all work as specified in the Contract Documents. All Unit Prices will be bid at the nearest whole penny. The Excel document contains formulas for convenience, however it is the Contractor's responsibility to verify all pricing and calculations are CORRECT. Lee County is not responsible for errors in formulas or calculations contained within Excel document(s).

The basis of award shall be determined by the lowest Project Total per location of the most responsive, responsible, and qualified Vendor meeting all bid specifications.

Bidders may submit on one, some or all locations, however all bid locations must have all three service frequencies (Monthly, Quarterly and Semiannual) completed.

The County will only accept bids submitted on bid forms provided by the County. Bids submitted on other forms, other than those provided by the County, will be deemed non-responsive and ineligible for award.

*****Bid Pricing shall be inclusive of all needs to accomplish the completion of each location's Monthly, Quarterly, and Semiannual requested service. This shall include all necessary staff labor, supplies, materials, etc. needed to fully comply with the awarded contract Location Scope of Service. The hourly rates and dusting/vacuuming rate requested below are not considered for the award of contract and are only utilized in the case of work needed outside the normal scope of service (i.e. - in an emergency situation where additional staff is needed). If any of the positions/services listed in the Rate section below are required for Vendor to complete normal Monthly, Quarterly, or Semiannual Service, the Vendor shall include the cost for such positions and services in their Monthly, Quarterly, and Semiannual price.*****

PLEASE ENSURE the Bid/Proposal Form is submitted in a SEPERATE SEALED ENVELOPE.

RFP220232SML - Custodial Services for Lee County - North Zone

Base Bid

Item	Locations	Monthly Frequency	Monthly Service Price (inclusive of both standard and unique daily, weekly, and monthly service identifiers)	Quarterly Frequency	Quarterly Service Price (inclusive of both standard and unique quarterly service identifiers)	Semiannual Frequency	Semiannual Service Price (inclusive of both standard and unique semiannual service identifiers)	Location Total
A	Depot #1 - Natural Resources	12	\$ 339.90	4	\$ 240.35	2	\$ -	\$ 5,040.20
B	Maintenance Electrical Office	12	\$ 763.23	4	\$ -	2	\$ 39.19	\$ 9,237.14
C	Lee Co. Public Safety Logistics	12	\$ 763.23	4	\$ 78.38	2	\$ -	\$ 9,472.28
D	Cape Coral Library	12	\$ 4,248.75	4	\$ 261.25	2	\$ 1,270.72	\$ 54,571.44
E	North Fort Myers Library	12	\$ 1,451.27	4	\$ 619.69	2	\$ 31.35	\$ 19,956.70
F	Northwest Regional Library	12	\$ 5,339.52	4	\$ 2,334.53	2	\$ 31.35	\$ 73,475.06
G	Pine Island Library	12	\$ 1,306.04	4	\$ 344.85	2	\$ 156.75	\$ 17,365.38
H	Sheriff Substation, North District	12	\$ 1,115.49	4	\$ 561.69	2	\$ 78.38	\$ 15,789.40
I	Tax Collector, Cape Coral Government Complex	12	\$ 7,687.92	4	\$ 3,380.58	2	\$ 391.88	\$ 106,561.12
J	Tolls, Midpoint Toll Facility	12	\$ 475.86	4	\$ 234.08	2	\$ 47.03	\$ 6,740.70
K	Dunbar Jupiter Hammon Public Library	12	\$ 1,674.78	4	\$ 632.23	2	\$ 51.21	\$ 22,728.70

Rates List Below - Used in Executed contract but not in basis of award:

****Only utilized in the case of work needed outside the normal scope of service****

1	Porter Service	per hour	\$ 18.50
2	Crew Supervisor	per hour	\$ 20.50
3	Chief Supervisor	per hour	\$ 26.00
4	Project Coordinator	per hour	\$ 30.00
5	Emergency Work - per person	per hour	\$ 37.00
6	Dusting/Vacuuming of Space	per sq foot	\$ 0.09

ADDENDUM 2



AFFIDAVIT CERTIFICATION IMMIGRATION LAWS

SOLICITATION NO.: **RFP220232SML**

SOLICITATION NAME: **Custodial Services for Lee County: North Zone**

LEE COUNTY WILL NOT INTENTIONALLY AWARD COUNTY CONTRACTS TO ANY CONTRACTOR WHO KNOWINGLY EMPLOYS UNAUTHORIZED ALIEN WORKERS, CONSTITUTING A VIOLATION OF THE EMPLOYMENT PROVISIONS CONTAINED IN 8 U.S.C. SECTION 1324 a(e) {SECTION 274A(e) OF THE IMMIGRATION AND NATIONALITY ACT ("INA").

LEE COUNTY MAY CONSIDER THE EMPLOYMENT BY ANY CONTRACTOR OF UNAUTHORIZED ALIENS A VIOLATION OF SECTION 274A(e) OF THE INA. SUCH VIOLATION BY THE RECIPIENT OF THE EMPLOYMENT PROVISIONS CONTAINED IN SECTION 274A(e) OF THE INA SHALL BE GROUNDS FOR UNILATERAL CANCELLATION OF THE CONTRACT BY LEE COUNTY. PROPOSER ATTESTS THAT THEY ARE FULLY COMPLIANT WITH ALL APPLICABLE IMMIGRATION LAWS (SPECIFICALLY TO THE 1986 IMMIGRATION ACT AND SUBSEQUENT AMENDMENTS).

BY REGISTERING AS A VENDOR, SUBMITTING A RESPONSE TO A SOLICITATION, OR ENTERING INTO A CONTRACT, YOU ARE OBLIGATED TO COMPLY WITH THE PROVISIONS OF SECTION 448.095, FLA. STAT., "EMPLOYMENT ELIGIBILITY." FURTHER, BY YOUR REGISTRATION AS A VENDOR, RESPONSE TO A SOLICITATION, ENTERING INTO A CONTRACT, YOU AFFIRM AND REPRESENT THAT YOU ARE REGISTERED WITH THE E-VERIFY SYSTEM AND ARE USING SAME, AND WILL CONTINUE TO USE SAME AS REQUIRED BY SECTION 448.095, F.S. COMPLIANCE WITH SECTION 448.095 INCLUDES, BUT IS NOT LIMITED TO, UTILIZATION OF THE E-VERIFY SYSTEM TO VERIFY THE WORK AUTHORIZATION STATUS OF ALL NEWLY HIRED EMPLOYEES, AND REQUIRING ALL SUBCONTRACTORS TO PROVIDE AN AFFIDAVIT ATTESTING THAT THE SUBCONTRACTOR DOES NOT EMPLOY, CONTRACT WITH, OR SUBCONTRACT WITH, AN UNAUTHORIZED ALIEN. FAILURE TO COMPLY WILL LEAD TO TERMINATION AS A VENDOR, DISQUALIFYING YOU FOR AWARD OF A SOLICITATION, DENIAL OF ENTERING INTO A CONTRACT AND/OR, CANCELLATION OF AN ACTIVE CONTRACT, OR IF YOUR SUBCONTRACTOR KNOWINGLY VIOLATES THE STATUTE, THE SUBCONTRACT MUST BE TERMINATED IMMEDIATELY. ANY CHALLENGE TO TERMINATION UNDER THIS PROVISION MUST BE FILED NO LATER THAN 20 CALENDAR DAYS AFTER THE DATE OF TERMINATION. IF TERMINATED FOR A VIOLATION OF THE STATUTE BY THE VENDOR, THE VENDOR MAY NOT BE ALLOWED TO DO BUSINESS WITH THE COUNTY OR BE AWARDED A SOLICITATION OR CONTRACT FOR A PERIOD OF 1 YEAR AFTER THE DATE OF TERMINATION. ALL COSTS INCURRED TO INITIATE AND SUSTAIN THE AFOREMENTIONED PROGRAMS SHALL BE THE RESPONSIBILITY OF THE VENDOR.

Company Name: American Facility Services, Inc.



Signature

Vice President

Title

7/5/22

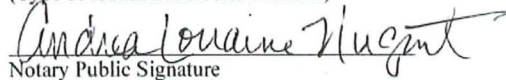
Date

STATE OF GEORGIA
COUNTY OF FORSYTH

The foregoing instrument was signed and acknowledged before me, by means of ☒ physical presence or ☐ online notarization, this _____
5th day of July, 20 22, by Harold Angel who has produced _____
(Print or Type Name)

_____ as identification.

(Type of Identification and Number)



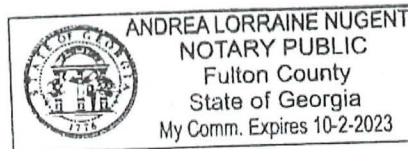
Notary Public Signature

Andrea Lorraine Nugent

Printed Name of Notary Public

W-00428473 10/2/23

Notary Commission Number/Expiration



The signee of this Affidavit guarantee, as evidenced by the sworn affidavit required herein, the truth and accuracy of this affidavit to interrogatories hereinafter made. **LEE COUNTY RESERVES THE RIGHT TO REQUEST SUPPORTING DOCUMENTATION, AS EVIDENCE OF SERVICES PROVIDED, AT ANY TIME.**

Form 3 Reference Survey

Lee County Procurement Management
Reference Survey

Reference surveys submitted can be a maximum of twelve (12) months old. If using a previous reference, Proposers must clearly identify the project name and number the reference is being submitted for.

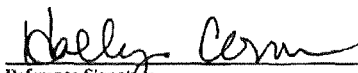
Project Name & Number: Custodial Services RFP 220232SML Lee County - North Zone

Section 1		Reference Respondent Information		Please return completed form to:	
FROM:		Holly Conner		Bidder/Proposer: American Facility Services, Inc.	
COMPANY:		Pinellas County		Due Date: 4/29/22	
PHONE #:		727-453-3218		Total # Pages: 1	
FAX #:		727-464-3374		Phone #: 770-740-1613 Fax #: 770-475-7720	
EMAIL:		hconner@pinellascounty.org		Bidder/Proposer E-Mail: anugent@amfacility.com	
Section 2		Enter Bidder/Proposer Information, if applicable Similar Performed Project (Bidder/Proposer to enter details of a project performed for above reference respondent)			
Proposer Name:		American Facility Services, Inc.			
Reference Project Name:		Project Address:		Project Cost:	
Pinellas County Janitorial Services		400 S. Ft. Harrison Ave., Clearwater, FL 33756		\$2,200,000/year	
Summarize Scope:					
AFS provides janitorial services for 63 county buildings including Public Safety Campus, Medical Clinic, Justice Center, totaling over 2.6 million SF					
You as an individual or your company has been given as a reference on the project identified above. Please provide your responses in section 3 below.					
Section 3		Indicate: "Yes" or "No"			
1. Did this company have the proper resources and personnel by which to get the job done?		Yes			
2. Were any problems encountered with the company's work performance?		No			
3. Were any change orders or contract amendments issued, other than owner initiated?		No			
4. Was the job completed on time?		Yes			
5. Was the job completed within budget?		Yes			
6. On a scale of one to ten, ten being best, how would you rate the overall work performance, considering professionalism; final product; personnel; resources.		10			
		Rate from 1 to 10. (10 being highest)			
7. If the opportunity were to present itself, would you rehire this company?		Yes			
8. Please provide any additional comments pertinent to this company and the work performed for you: AFS has been a great partner, especially during peak pandemic times. They are very responsive and have been great to work with.					

Section 4 Please submit non-Lee County employees as references

Holly Conner

Reference Name (Print Name)



Reference Signature

Form 3 Reference Survey

Lee County Procurement Management
Reference Survey

Reference surveys submitted can be a maximum of twelve (12) months old. If using a previous reference, Proposers must clearly identify the project name and number the reference is being submitted for.


Project Name & Number: Custodial Services for North Lee County RFP220232SML

Section 1		Reference Respondent Information		Please return completed form to:	
FROM:	Tim Akins			Bidder/Proposer:	American Facility Services, Inc.
COMPANY:	Synovus Bank			Due Date:	4/29/22
PHONE #:	407-839-6208			Total # Pages:	1
FAX #:				Phone #:	770-740-1613
EMAIL:	timakins@synovus.com			Fax #:	770-475-7720
				Bidder/Proposer E-Mail:	anugent@amfacility.com
Section 2		Enter Bidder/Proposer Information, if applicable Similar Performed Project (Bidder/Proposer to enter details of a project performed for above reference respondent)			
Proposer Name:		American Facility Services, Inc.			
Reference Project Name:		Project Address:		Project Cost:	
Janitorial services for various banks		8025 Westside Parkway, Alpharetta, GA 30004		\$1,700,000/year	
Summarize Scope:					
AFS provides janitorial services for over 150 locations in GA, FL, and SC totaling over 1,750,000 SF.					
You as an individual or your company has been given as a reference on the project identified above. Please provide your responses in section 3 below.					
Section 3					Indicate: "Yes" or "No"
1. Did this company have the proper resources and personnel by which to get the job done?					Yes
2. Were any problems encountered with the company's work performance?					No
3. Were any change orders or contract amendments issued, other than owner initiated?					No
4. Was the job completed on time?					Yes
5. Was the job completed within budget?					Yes
6. On a scale of one to ten, ten being best, how would you rate the overall work performance, considering professionalism; final product; personnel; resources. Rate from 1 to 10. (10 being highest)					10
7. If the opportunity were to present itself, would you rehire this company?					Yes
8. Please provide any additional comments pertinent to this company and the work performed for you: American Facility Services provides janitorial services to 160 of our locations in 5 states.					

Section 4 Please submit non-Lee County employees as references

Tim Akins

Reference Name (Print Name)



Reference Signature

Form 3 Reference Survey**Lee County Procurement Management
Reference Survey**

Reference surveys submitted can be a maximum of twelve (12) months old. If using a previous reference, Proposers must clearly identify the project name and number the reference is being submitted for.

Project Name & Number: Custodial Services for North Lee County RFP220232SML

Section 1		Reference Respondent Information		Please return completed form to:	
FROM:	Tracy Bailey			Bidder/Proposer: American Facility Services, Inc.	
COMPANY:	City of Titusville			Due Date: 4/29/22	
PHONE #:	321-567-3734			Total # Pages: 1	
FAX #:	321-383-5628			Phone #: 770-740-1613 Fax #: 770-475-7720	
EMAIL:	Tracy.Bailey@titusville.com			Bidder/Proposer E-Mail: anugent@amfacility.com	
Section 2		Enter Bidder/Proposer Information, if applicable Similar Performed Project (Bidder/Proposer to enter details of a project performed for above reference respondent)			
Proposer Name:		American Facility Services, Inc.			
Reference Project Name:		Project Address:		Project Cost:	
Janitorial Services for the City of Titusville		555 S. Washington Ave., Titusville, FL 32796		\$211,000/year	
Summarize Scope:					
Janitorial services for police department and 11 other city buildings totaling over 110,000 SF.					
You as an individual or your company has been given as a reference on the project identified above. Please provide your responses in section 3 below.					
Section 3					Indicate: "Yes" or "No"
1. Did this company have the proper resources and personnel by which to get the job done?					YES
2. Were any problems encountered with the company's work performance?					NO
3. Were any change orders or contract amendments issued, other than owner initiated?					NO
4. Was the job completed on time?					continuing
5. Was the job completed within budget?					YES
6. On a scale of one to ten, ten being best, how would you rate the overall work performance, considering professionalism; final product; personnel; resources. Rate from 1 to 10. (10 being highest)					10
7. If the opportunity were to present itself, would you rehire this company?					YES
8. Please provide any additional comments pertinent to this company and the work performed for you: Very responsive to concerns and requests. Staff are very friendly.					

Section 4 Please submit non-Lee County employees as references

Tracy Bailey

Reference Name (Print Name)

email signed - see following page

Reference Signature

From: [Bailey, Tracy](#)
To: [Andrea Nugent](#)
Cc: [Carlos Garcia](#)
Subject: RE: AFS Reference Request - Lee County
Date: Monday, May 2, 2022 8:08:59 AM
Attachments: [Reference Form Titusville Tracy Bailey.pdf](#)

Please see attached. I do not have a scanner to sign and return. Please accept this email as my signature for the form.

Thank you,

Tracy Bailey

Procurement Contracts Coordinator
City of Titusville
555 S. Washington Ave
Titusville, FL 32796
Phone: 321-567-3734
Tracy.bailey@titusville.com

From: Andrea Nugent <anugent@amfacility.com>
Sent: Friday, April 29, 2022 2:23 PM
To: Bailey, Tracy <Tracy.Bailey@Titusville.com>
Cc: Carlos Garcia <cgarcia@amfacility.com>
Subject: AFS Reference Request - Lee County

Hi Tracy,

I understand that Joey was going to ask you to complete this attached reference form for us. I do realize that your time is very valuable. If you could just complete the brief survey and return it to me via email by Monday afternoon, I'd greatly appreciate it. A digital signature is fine If you're working from home.

If you're unable to complete it, could you please let me know?

Thank you so much!

Andrea Nugent

Proposal Manager
American Facility Services, Inc.
1325 Union Hill Industrial Court, Suite A
Alpharetta, GA 30004
770-740-1613 x205

From: Bailey, Tracy <Tracy.Bailey@Titusville.com>
Sent: Tuesday, March 9, 2021 10:19 AM
To: Andrea Nugent <anugent@amfacility.com>; Carlos Garcia <cgarcia@amfacility.com>



Lee County
Southwest Florida

AFFIDAVIT PRINCIPAL PLACE OF BUSINESS

Instructions: Please complete all information that is applicable to your firm

Company Name: American Facility Services, Inc.

Harold Angel

Printed name of authorized signer

Vice President

Title

⇒ [Signature]

Authorized Signature

7/5/22

Date

The signer of this Affidavit guarantee, as evidenced by the sworn affidavit required herein, the truth and accuracy of this affidavit to interrogatories hereinafter made. **LEE COUNTY RESERVES THE RIGHT TO REQUEST SUPPORTING DOCUMENTATION, AS EVIDENCE OF SERVICES PROVIDED, AT ANY TIME.**

The foregoing instrument was signed and acknowledged before me, by means of ☒ physical presence or ☐ online notarization, this 5th day of July 2022, by Harold Angel who has produced (Print or Type Name)

as identification.

(Type of Identification and Number)

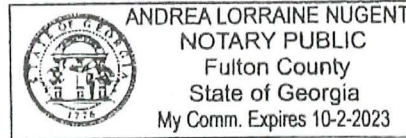
Notary:

State of

Georgia

County of

Forsyth



⇒ [Signature]

Notary Public Signature

W-00428473 10/2/23

Notary Commission Number and expiration

1. Principal place of business is located within the boundaries of:

Lee County

X Non-Local

Local Business Tax License #

Lee County #1404387

2. Address of Principal Place of Business:

1325 Union Hill Industrial Court, Suite A
Alpharetta, GA 30004

3. Number of years at this location

15 years

4. Have you provided goods or services to Lee County on a regular basis within the past 3 consecutive years

X Yes*

No

*If yes, attach contractual history for past 3 consecutive years

5. Number of available employees for this contract

20

AFS provides janitorial services for the

6. Does your company have a Drug Free Workplace Policy

X Yes

No

North, Central and South zones.

Form 6 - Sub-contractor/consultant List



SUB-CONTRACTOR/CONSULTANT LIST

Sub-Contractor/Consultant Company Name	Area Of Work	Point Of Contact Or Project Supervisor	Contact Info Phone or Email	Qualified DBE, MBE, WBE, VBE or Similar	Amount or Percentage of Total
none					

Please include sub-contractor/consultant name, area of work (i.e. mechanical, electrical, etc.) and a **valid** phone number and/or email. Also include the dollar value or percentage that the sub-contractor/consultant will be performing. If sub-contractor/consultant qualifies as a current certificate Florida Certified Business Enterprise such as MBE, WBE, DBE, VBE or similar please indicate such above and provide proof of certification.

Form 7 - Public Entity Crime Form

Page 1 of 2

This form must be signed and sworn to in the presence of a notary public or other officer authorized to administer oaths.

1. This sworn statement is submitted to Lee County
(Print name of the public entity)
- by Harold Angel, Vice President
(Print individual's name and title)
- for American Facility Services, Inc.
(Print name of entity submitting sworn statement)
- whose business address is 1325 Union Hill Industrial Court, Suite A, Alpharetta, GA 30004
- (If applicable) its Federal Employer Identification Number (FEIN) is 58-1950842

(If the entity has no FEIN, include the Social Security Number of the individual signing this sworn statement: On the attached sheet.) Required as per IRS Form W-9.

2. I understand that a "public entity crime" as defined in Paragraph 287.133(1) (g), Florida Statutes, means a violation of any state or federal law by a person with respect to and directly related to the transaction of business with any public entity or with an agency or political subdivision of any other state or with the United States, including but not limited to, and bid or contract for goods or services to be provided to any public entity or agency or political subdivision or any other state or of the United States, and involving antitrust, fraud, theft, bribery, collusion, racketeering, conspiracy, or material misrepresentation.
3. I understand that "convicted" or "conviction" as defined in Paragraph 287.133(1) (b), Florida Statutes, means a finding of guilt or a conviction of a public entity crime, with or without an adjudication of guilt, in any federal or state trial court of record relating to charges brought by indictment or information after July 1, 1989, as a result of a jury verdict, nonjury trial, or entry of a plea of guilty or nolo contendere.
4. I understand that "affiliate" as defined in Paragraph 287.133(1)(a), Florida Statutes, means:
1. A predecessor or successor of a person convicted of a public entity crime:
or;
 2. An entity under the control of any natural person who is active in the management of the entity and who has been convicted of a public entity crime. The term "affiliate" includes those offices, directors, executives, partners, shareholders, employees, members and agents who are active in the management of the affiliate. The ownership by one person of shares constituting a controlling interest in another person, or a pooling of equipment or income among persons when not fair market value under an arm's length agreement, shall be a facie case that one person controls another person. A person who knowingly enters into a joint venture with a person who has been convicted of a public entity crime in Florida during the preceding 36 months shall be considered an affiliate.
5. I understand that a "person" as defined in Paragraph 287.133(1) (c), Florida Statutes, means any natural person or entity organized under the laws of any state or of the United States with the legal power to enter a binding contract and which bids or applies to bid on contracts for the provision of goods or services let by a public entity, or which otherwise transacts or applies to transact business with a public entity. The term "person" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in management of the entity.
6. Based on information and belief, the statement which I have marked below is true in relation to the entity submitting those sworn statement. (Please indicate which statement applies.)

X Neither the entity submitted this sworn statement, nor any officers, directors, executives, partners, shareholders, employees, members, and agents who are active in management of an entity nor affiliate of the entity have been charged with and convicted of a public entity crime subsequent to July 1, 1989.

_____ The entity submitting this sworn statement, or one or more of the officers, directors, executives, partners, shareholders, employees, member, or agents who are active in management of the entity, or an affiliate of the entity have been charged with and convicted of a public entity crime subsequent to July 1, 1989.

_____ The entity submitting this sworn statement, or one or more of its officers, directors, executives, partners, shareholders, employees, member, or agents who are active in management of the entity, or an affiliate of the entity has been charged with and convicted of a public entity crime subsequent to July 1, 1989. However, there has been subsequent proceeding before a Hearing Officer of the State of Florida, Division of Administrative Hearing and the Final Order entered by the Hearing Officer determined that it was not in the public interest to place the entity submitting this sworn statement on the convicted vendor list. (Attach a copy of the final order)

I UNDERSTAND THAT THE SUBMISSION OF THIS FORM TO THE CONTRACTING OFFICER FOR THE PUBLIC ENTITY IDENTIFIED IN PARAGRAPH 1 (ONE) ABOVE IS FOR THAT PUBLIC ENTITY ONLY AND, THAT THIS FORM IS VALID THROUGH DECEMBER 31 OF THE CALENDAR YEAR IN WHICH IS FILED. I ALSO UNDERSTAND THAT I AM REQUIRED TO INFORM THE PUBLIC ENTITY PRIOR TO ENTERING INTO A CONTRACT IN EXCESS OF THE THRESHOLD AMOUNT PROVIDED IN SECTION 287.017, FLORIDA STATUTES, FOR CATEGORY TWO OR ANY CHANGE IN THE INFORMATION CONTAINED IN THIS FORM.

Harold Angel
(Signature)

7/5/22
(Date)

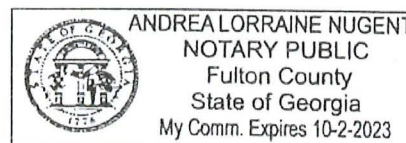
STATE OF Georgia
COUNTY OF Forsyth

The foregoing instrument was signed and acknowledged before me, by means of ☒ physical presence or ☐ online notarization, this 5th day of July 20 22 by Harold Angel who has produced
(Print or Type Name)

_____ as identification.
(Type of Identification and Number)

Andrea Lorraine Nugent
(NOTARY PUBLIC)

My Commission Expires: 10/2/23



CERTIFICATION REGARDING LOBBYING

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents of all sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, United States Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The Contractor/Consultant, American Facility Services, Inc., certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. § 3801 *et seq.*, apply to this certification and disclosure, if any.


Signature of Contractor/Consultant's Authorized Official

Harold Angel, Vice President
Name & Title of Contractor/Consultant's Authorized Official

7/5/22
Date

Approved by OMB
4040-0013

70 RFP220232SML Custodial Services for Lee County – North Zone

Form # 10: Immigration Law Affidavit Certification (E-Verify)

Attachment: Immigration Law Affidavit Certification

This Affidavit is required and should be signed by an authorized principal of the firm, notarized and submitted with County Procurements where applicable. Further, Vendors / Bidders are required to enroll in the E-Verify program, and provide acceptable evidence of their enrollment, upon request by County personnel. Acceptable evidence consists of a copy of the properly completed E-Verify Company Profile page or a copy of the fully executed E-Verify Memorandum of Understanding for the company.

Lee County will not intentionally award County contracts to any vendor who knowingly employs unauthorized alien workers, constituting a violation of the employment provision contained in 8 U.S.C. Section 1324 a(e) Section 274A(e) of the Immigration and Nationality Act ("INA").

Lee County may consider the employment by any vendor of unauthorized aliens a violation of Section 274A (e) of the INA. Such Violation by the recipient of the Employment Provisions contained in Section 274A (e) of the INA shall be grounds for unilateral termination of the contract by Lee County.

Vendor attests that they are fully compliant with all applicable immigration laws (specifically to the 1986 Immigration Act and subsequent Amendment(s)) and agrees to comply with the provisions of the Memorandum of Understanding with E-Verify and to provide proof of enrollment in The Employment Eligibility Verification System (E-Verify), operated by the Department of Homeland Security in partnership with the Social Security Administration at any time upon request by the County.

Company Name American Facility Services, Inc.
Print Name Harold Angel Title Vice President
Signature *Harold Angel* Date 7/5/22
State of Georgia
County of Forsyth

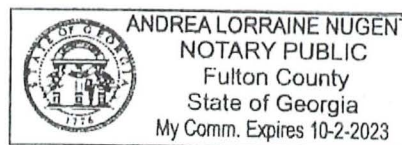
The foregoing instrument was signed and acknowledged before me, by means of ☒ physical presence or ☐ online notarization, this 5th day of July, 2022, by

Harold Angel who has produced personally known to me as identification.
(Print or Type Name) (Type of Identification and Number)

Andrea Lorraine Nugent
Notary Public Signature

Andrea Lorraine Nugent
Printed Name of Notary Public

W-00428473 10/2/23
Notary Commission Number/Expiration



The signee of these Affidavit guarantees, as evidenced by the sworn affidavit required herein, the truth and accuracy of this affidavit to interrogatories hereinafter made.

**Certification Regarding
Debarment, Suspension, Ineligibility
And Voluntary Exclusion**

CONSULTANT/CONTRACTOR/VENDOR Covered Transactions

- (1) The prospective CONSULTANT/CONTRACTOR/VENDOR, American Facility Services, Inc. of the Sub-Recipient certifies, by submission of this document, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the Sub-Recipient's subcontractor is unable to certify to the above statement, the prospective subcontractor shall attach an explanation to this form.

CONSULTANT/CONTRACTOR/VENDOR

American Facility Services, Inc.

By: Harold Angel

Signature

Harold Angel, Vice President

Name and Title

1325 Union Hill Industrial Court, Suite A

Street Address

Alpharetta, GA 30004

City, State, Zip

7/5/22

Date

Exhibit E Project Funding Package

Sealed Proposal Label

Cut along the outer border and affix this label to your sealed solicitation envelope to identify it as a "Sealed Submission/Proposal".

PROPOSAL DOCUMENTS • DO NOT OPEN	
SOLICITATION NO.:	RFP220232SML
SOLICITATION TITLE:	Custodial Services for Lee County: North Zone
DATE DUE:	Friday, July 8, 2022
TIME DUE:	Prior to: 2:30 PM
SUBMITTED BY:	<hr/>
	(Name of Company)
e-mail address	Telephone
DELIVER TO:	Lee County Procurement Management 2115 Second Street, 1st Floor Fort Myers FL 33901
<i>Note: proposals received after the time and date above will not be accepted.</i>	



***Notice:** the Date Due/Submission Deadline Date/Opening Date as stated on this label and other forms contained herein may have been updated via issuance of Addenda against this project. It is the sole responsibility of the Contractor/Vendor to monitor the County project webpage for any updates to the Date Due/Submission Deadline Date/Opening Date via Addenda. This label nor other original forms may not be updated. Contractor/Vendor may strike through and update Date Due/Submission Deadline Date/Opening Date at their discretion to match any updates to this date that have been published via Addenda.

Submission received after the time and date of the Date Due/Submission Deadline Date/Opening Date will not be accepted at the sole discretion of the County.

PLEASE PRINT CLEARLY

73 RFP220232SML Custodial Services for Lee County – North Zone



Posted Date: June 10, 2022

Solicitation No.: RFP220232SML

Solicitation Name: Custodial Services for Lee County: North Zone

Subject: Addendum Number 1

The following represents clarification, additions, deletions, and/or modifications to the above referenced bid. This addendum shall hereafter be regarded as part of the solicitation. Items not referenced herein remain unchanged, including the response date. Words, phrases or sentences with a strikethrough represent deletions to the original solicitation. Underlined words and bolded, phrases or sentences represent additions to the original solicitation.

1. ATTACHMENT: Attachment #1 – Copies of Invoices for Locations requested in Number 2 (For Informational Purposes Only)
2. REVISED PRE BID SCHEDULE FOR DAY TWO, WEDNESDAY, JUNE 22, 2022:

	Day 2 – Wednesday, June 22, 2022 Building Names	Location Address
7	Cape Coral Library	921 SW 39 th Terrace, Cape Coral, FL 33914
8	Pine Island Library	10700 Russell Road, Bokerelia, FL 33922
9	Northwest Regional Library	519 Chiquita Blvd North, Cape Coral, FL 33993
10	Tax Collector/ Cape Coral Government Complex	1039 SE 9 th Avenue, Cape Coral, FL 33990
11	Tolls, Mid-Point Facility	1930 SE 23 rd Terrace, Cape Coral, FL 33990
8	Pine Island Library	10700 Russell Road, Bokerelia, FL 33922

3. QUESTIONS/ANSWERS

1.	Current contract documents showing all costs for all facilities
Answer	Current contracts may be viewed at the following Lee County Procurement Website Link: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml

2.	Invoices for April and March of 2022
Answer	Requested Invoices are located as attachment #1 to this addendum.

BIDDER/PROPOSER IS ADVISED, YOU ARE REQUIRED TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM WHEN SUBMITTING A BID/PROPOSAL. FAILURE TO COMPLY WITH THIS REQUIREMENT MAY RESULT IN THE BIDDER/PROPOSER BEING CONSIDERED NON-RESPONSIVE.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION DOCUMENTS ARE AND SHALL REMAIN THE SAME.

Sara Long

Procurement Analyst
Procurement Analyst Direct Line: 239-533-8886
Lee County Procurement Management



Exhibit E Project Funding Package

Procurement Management Department
2115 Second Street, 1st Floor
Fort Myers, FL 33901
Main Line: (239) 533-8881
Fax Line: (239) 485-8383
www.lee.gov.com/procurement

Posted Date: June 30, 2022

Solicitation No.: RFP220232SML

Solicitation Name: Custodial Services for Lee County: North Zone

Subject: Addendum Number 2

The following represents clarification, additions, deletions, and/or modifications to the above referenced bid. This addendum shall hereafter be regarded as part of the solicitation. Items not referenced herein remain unchanged, including the response date. Words, phrases or sentences with a strikethrough represent deletions to the original solicitation. Underlined words and bolded, phrases or sentences represent additions to the original solicitation.

1. OPEN DATE / BID DUE DATE EXTENSION NOTICE:

FROM: JULY 8, 2022 at 2:30 PM

TO: JULY 15, 2022 AT 2:30 PM

Bidders must ensure they continue to monitor the Lee County Procurement website for any follow-up information regarding this solicitation.

2. ATTACHMENTS

Attachment # 1 – Addendum 2 Bid Proposal Form

3. REVISED BID SCHEDULE

The Bid Schedule has been revised and a new Excel Bid Schedule has been uploaded to the project webpage on the Lee County Procurement website.

Please ensure that your firm has downloaded the Bid Schedule and have been able to successfully use the Excel format.

CONTRACTOR's MUST use the new Bid Schedule Excel form when submitting their bid. Failure to do so shall result in CONTRACTOR being deemed non-responsive and therefore ineligible for award

4. CLARIFICATION

Bid Pricing shall be inclusive of all needs to accomplish the completion of each location's Monthly, Quarterly, and Semiannual requested service. This shall include all necessary staff labor, supplies, materials, etc. needed to fully comply with the awarded contract Location Scope of Service. The hourly rates and dusting/vacuuming rate requested separately on the Bid Proposal Form are not considered for the award of contract and are only utilized in the case of work needed outside the normal scope of service (i.e.- in an emergency situation where additional staff is needed). If any of the positions/services listed in the Rate section on the Bid Proposal Form are required for Vendor to complete normal Monthly, Quarterly, or Semiannual Service, the Vendor shall include the cost for such positions and services in their Monthly, Quarterly, and Semiannual price.

Exhibit E Project Funding Package

5. QUESTIONS/ANSWERS

1.	Will you let me know current contractor and contact amount?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
2.	What is the budget of the contract?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
3.	Who is the actual contractor?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
4.	How much is the total of the actual contract? Or please send us a monthly invoice
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml There are copies of all March and April 2022 Invoices attached to Addendum 1 for this solicitation.
5.	Could you please send us the breakdown of the actual contract?
Answer	All copies of current contracts are available on the Lee County Procurement Website: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
6.	Who provides the supplies?
Answer	As detailed in Section 6 of the Scope of Work "The Vendor shall be responsible for the complete performance of all work and for the methods, means and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used in connection therewith. The Vendor shall furnish and maintain all the necessary equipment to perform services." Please also review page 29, Section 7 of the solicitation package in regards to Consumables Usage.

Exhibit E Project Funding Package

7.	Does the contract have a Bid bond?
Answer	This contract does not require a bid bond but a Janitorial Service Bond is required as detailed on page 15 of the solicitation package.
8.	Who provides the trash can liners? Are they considered consumables?
Answer	Trash can liners of all varieties shall be provided by the vendor and submitted in the consumables reimbursement.

BIDDER/PROPOSER IS ADVISED, YOU ARE REQUIRED TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM WHEN SUBMITTING A BID/PROPOSAL. FAILURE TO COMPLY WITH THIS REQUIREMENT MAY RESULT IN THE BIDDER/PROPOSER BEING CONSIDERED NON-RESPONSIVE.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION DOCUMENTS ARE AND SHALL REMAIN THE SAME.

Sara Long - Procurement Analyst
Procurement Analyst Direct Line: 239-533-8886
Lee County Procurement Management



Posted Date: July 8, 2022

Solicitation No.: RFP220232SML

Solicitation Name: Custodial Services for North Zone Lee County

Subject: Addendum Number 3

The following represents clarification, additions, deletions, and/or modifications to the above referenced bid. This addendum shall hereafter be regarded as part of the solicitation. Items not referenced herein remain unchanged, including the response date. Words, phrases or sentences with a strikethrough represent deletions to the original solicitation. Underlined words and bolded, phrases or sentences represent additions to the original solicitation.

1. ATTACHMENT:

- a. Attachment #1 – Cape Coral Government Complex Square Footages
- b. Attachment #2 – Copies of Invoices for Locations requested in Number 19 (For Informational Purposes Only)

2. QUESTIONS/ANSWERS

1.	At the Cape Coral Government Complex, is the third floor part of the contract?
Answer	Yes, the third floor shall be included in the contract. The square footage amounts are included in attachment #2 of this addendum. There is a mix of carpeting and hard flooring, one men's multi stall restroom and one women's multi stall restroom.
2.	Are we to include our pricing with our technical proposal submission or submitted separately?
Answer	The RFP/Evaluation process for this solicitation shall be completed in a two-step process. Please review page 25, 26, 53 and 61 of the solicitation. Step One shall consist of standard evaluation of proposals submitted by the participating Vendors and shall follow the County standard RFP process as outlined herein and described within the Lee County Procurement Ordinance 22-06. Upon completing Step One of the initial evaluation meetings, the top three ranked Vendors will move into Step Two of the RFP evaluation process. At this time, the pricing of the top three ranked Vendors will be opened, and a final award(s) will be made to the lowest most responsive and responsible Vendor per location. Both Step One and Step Two documents must be received by the opening date of the solicitation, however it is REQUIRED that Step Two Documents (Pricing) must be submitted in a SEPARATE SEALED ENVELOPE. Failure to separate the Step Two Documents (Pricing) will deem your submission as non-responsive.
3.	Is the pressure washing a new requirement on this solicitation? If so, is the contractor allow to bill for the lift cost needed to pressure washed the libraries?

Exhibit E Project Funding Package

Answer	Pressure washing is included in the quarterly services requirements and thus shall be included in the proposal of quarterly services pricing, per applicable location. Vendor shall be responsible for the complete performance of all work and the methods, means, and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used to complete required services.
4.	Does the County allow an annual increase due the new Florida minimum wage mandate?
Answer	Page 7 of the solicitation states "At contract renewal time(s) or in the event of significant industry wide market changes, the County may negotiate justified adjustments such as price, terms, etc., to this contract with the County, in its sole judgment, considers such adjustments to be in the best interest of the County."
5.	Understanding the limit of the packages can't be more than 10 pages, is that per page or the total?
Answer	Per section 1.2 of the submittal requirements and evaluation criteria, page 62, submittal package may not exceed 10 pages, printed single sided. Required forms and Resumes are not included in the page restrictions.
6.	If we're allowed to input undesignated information after Tab 6 Forms, what's the total number of pages allowed for this section?
Answer	Only relevant and pertinent information shall be included in this section.
7.	Are we to include our firms financial information?
Answer	Vendor financial information is not required. However, it may be included as part of the undesignated information and be inserted at the rear of the package.
8.	Can you confirm is this opportunity requires any sub-contractor goals?
Answer	Subcontractors are not required for this solicitation however they may be submitted on Form 6.
9.	Can someone confirm if we have to provide a physical janitorial service bond, or do we just have to make sure our insurance company can handle the \$100,000 coverage? Or, do we assign the certificate of insurance in Lee County's name?
Answer	Please review pages 15 and 16 of the solicitation. The required minimums must be maintained throughout the duration of the contract and shall be in place prior to the commencement of any work.
10.	Are there any additional bonds associated with this solicitation other than the janitorial service bond?
Answer	No, there are no additional bonding requirements.
11.	Copy of current contracts for each location?
Answer	Current copies and all amendments are located on the Lee County Webpage: https://www.leegov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
12.	Are supplies included?
Answer	On page 29 in the solicitation "The Vendor shall be responsible for the complete performance of all work and for the methods, means and equipment used, and for all chemicals, materials, tools, apparatus, and property of every description used in connection therewith."

Exhibit E Project Funding Package

13.	What's the difference between this upcoming contract and the last one?
Answer	Current copies and all amendments are located on the Lee County Webpage: https://www.lee.gov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
14.	Are any services being subcontracted under the current agreement?
Answer	It is unknown, at this time, if the current Vendors are utilizing subcontractors.
15.	What is the annual budget for the services outlined in the solicitation document?
Answer	Current copies and all amendments are located on the Lee County Webpage: https://www.lee.gov.com/procurement/awarded-annual-contracts/downloads?fid=5084&fn=Project2018-02-27T07_27_15.xml
16.	What is the estimated date for issuance of final addenda?
Answer	Any inquiries, suggestions or requests concerning interpretation, clarification or additional information pertaining to the solicitation shall be submitted in writing prior to 5:00 PM at least eight (8) calendar days prior to the date when the submission is due. Responses will be in the form of an Addendum posted on www.lee.gov.com/procurement , as soon as possible, prior to submission deadline.
17.	At the Northwest Regional and Cape Coral Library when doing the walkthrough it was mentioned that the exterior trash needs to be emptied and can liners replaced and all liter/debris is to be picked up. I don't see anything like this specified in the bid. Can you please clarify what needs to be done on the exterior of the building?
Answer	As detailed in section 17.1.5 Building Exteriors on a daily basis "Pick-up trash around building and canopies within a forty-foot radius Empty and put in new liner bag in trash cans around building and canopy areas"
18.	We were not able to see the 3 rd floor at the tax collector office during the walkthrough. Are we required to clean it and if so is it possible to get some pictures of the office and restrooms (if any) on that floor?
Answer	For the third floor of the Cape Coral Government Complex, attachment #2 to this addendum contains the square footage, as well as there is a mix of carpeting and hard floor, one multi stall women's restroom and one multi stall men's restroom
19.	Can you please send the last 12 months invoices for the quarterly, semi annual and annual services for each location?
Answer	Requested information is Attachment #1 to this addendum.

BIDDER/PROPOSER IS ADVISED, YOU ARE REQUIRED TO ACKNOWLEDGE RECEIPT OF THIS ADDENDUM WHEN SUBMITTING A BID/PROPOSAL. FAILURE TO COMPLY WITH THIS REQUIREMENT MAY RESULT IN THE BIDDER/PROPOSER BEING CONSIDERED NON-RESPONSIVE.

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION DOCUMENTS ARE AND SHALL REMAIN THE SAME.

Sara Long

Procurement Analyst
Procurement Analyst Direct Line: 239-533-8886
Lee County Procurement Management

Exhibit E Project Funding Package

CAPE CORAL GOVERNMENT COMPLEX
1039 SE 9th AVE, CAPE CORAL

2/24/2022				
FLOOR USABLE SPACE	Designated Office/Conf			Sub-total
	1ST	2ND	3RD	
TAX COLLECTOR	8,092.00			8,092.00
CLERK OF COURTS		2,255.00		2,255.00
COURT ADMIN/SECURITY	294.00		7,668.00	7,962.00
BUREAU OF INVESTIGATIVE SERV.		763.00		763.00
ELECTIONS	5,244.00			5,244.00
LEE COUNTY SHERIFF		11,792.00		11,792.00
SENATOR'S OFFICE			829.00	829.00
STATE REPRESENTATIVE			996.00	996.00
BOCC COMMISSIONERS OFFICES			2,340.00	2,340.00
STATES ATTORNEY OFFICE			2,459.00	2,459.00
TOTAL	13,630.00	14,810.00	14,292.00	42,732.00

BUILDING COMMON SPACE	3,422.00	1,890.00	2,742.00	8,054.00
TOTAL	17,052.00	16,700.00	17,034.00	50,786.00

Form 1 – Solicitation Response Form



LEE COUNTY PROCUREMENT MANAGEMENT
SOLICITATION RESPONSE FORM

Date Submitted: 7/15/22 Deadline Date: 7/15/2022

SOLICITATION IDENTIFICATION: RFP220232SML

SOLICITATION NAME: Custodial Services for Lee County: North Zone

COMPANY NAME: American Facility Services, Inc.

NAME & TITLE: (TYPED OR PRINTED) Harold Angel, Vice President

BUSINESS ADDRESS: (PHYSICAL 1325 Union Hill Industrial Court, Suite A, Alpharetta, GA 30004

CORPORATE OR MAILING ADDRESS:

☒ SAME AS PHYSICAL

ADDRESS MUST MATCH SUNBIZ.ORG

E-MAIL ADDRESS: anugent@amfacility.com

PHONE NUMBER: 770-740-1613 FAX NUMBER: 770-475-7720

NOTE REQUIREMENT: IT IS THE SOLE RESPONSIBILITY OF THE VENDOR TO CHECK LEE COUNTY PROCUREMENT MANAGEMENT WEB SITE FOR ANY ADDENDA ISSUED FOR THIS PROJECT. THE COUNTY WILL POST ADDENDA TO THIS WEB PAGE BUT WILL NOT NOTIFY.

In submitting this proposal, Proposer makes all representations required by the instructions to Proposer and further warrants and represents that: Proposer has examined copies of all the solicitation documents and the following addenda:

No. <u>1</u>	Dated: <u>6/10/22</u>	No. <u>3</u>	Dated: <u>7/8/22</u>	No. _____	Dated: _____
No. <u>2</u>	Dated: <u>6/30/22</u>	No. _____	Dated: _____	No. _____	Dated: _____

Tax Payer Identification Number: _____

(1) Employer Identification Number -Of- (2) Social Security Number:

*** Lee County collects your social security number for tax reporting purposes only*

Please submit a copy of your registration from the website www.sunbiz.org establishing the Proposer/firm as authorized (including authorized representatives) to conduct business in the State of Florida, as provided by the *Florida Department of State, Division of Corporations*.

1 **Collusion Statement:** Lee County, Florida The undersigned, as Proposer, hereby declares that no person or other persons, other than the undersigned, are interested in this solicitation as Principal, and that this solicitation is submitted without collusion with others; and that we have carefully read and examined the specifications or scope of work, and with full knowledge of all conditions under which the services herein is contemplated must be furnished, hereby propose and agree to furnish this service according to the requirements set out in the solicitation documents, specifications or scope of work for said service for the prices as listed on the county provided price sheet or (CCNA) agree to negotiate prices in good faith if a contract is awarded.

2 **Scrutinized Companies Certification:**

Section 287.135, FL §, prohibits agencies from contracting with companies, for goods or services over \$1,000,000, that are on either the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List. Both lists are created pursuant to section 215.473, FL§.

As the person authorized to sign on behalf of Respondent, I hereby certify that the company identified above not listed on either the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List. I understand that pursuant to section 287.135, FL§, the submission of a false certification may subject company to civil penalties, attorney's fees, and/or costs.