

FIRST AMENDMENT OF THE GSA CIVICPLUS STATEMENT OF WORK

THIS FIRST AMENDMENT OF THE GSA CIVICPLUS STATEMENT OF WORK, made and entered into by and between the Lee County Board of County Commissioners, a political subdivision of the State of Florida ("Client" or "Customer") and CivicPlus, LLC ("CivicPlus" or "Vendor"), collectively, the "Parties."

WHEREAS, the Client entered into a piggyback agreement with a corresponding Statement of Work and Master Services Agreement for agenda and meeting management services through a piggyback, Solicitation No. PB240060JJB, with Vendor on the 13th day of March, 2024 ("Agreement"); and,

WHEREAS, the Client desires to modify the GSA CivicPlus Statement of Work in order to purchase additional services and products to assist with the upgrade of the Lee County website; and,

WHEREAS, Section 41 of the Master Services Agreement, which is incorporated into the GSA CivicPlus Statement of Work and with terms that govern the GSA CivicPlus Statement of Work, authorizes modifications and amendments upon mutual written agreement of both Parties.

NOW, THEREFORE, IN CONSIDERATION OF THE FOREGOING AND THE MUTUAL COVENANTS CONTAINED HEREIN, IT IS AGREED AS FOLLOWS:

1. Page 1 of the GSA CivicPlus Statement of Work is superseded in its entirety by the following updated three-page Statement of Work and its corresponding pricing:

[Remainder of this page left intentionally blank.]



GSA Statement of Work for Lee County, FL
 GSA Contract GS-35F-0124U

GSA CivicPlus Statement of Work

Labor Category	GSA Hourly Rate with IFF	Hours	Total Cost
Website Consultant	\$149.01	12	1,788.12
Project Manager	\$135.86	75	10,189.50
Network Consultant	\$135.86	0	0.00
Wireless Network Technician	\$135.86	0	0.00
Programmer	\$131.48	631	82,963.88
Graphic Designer	\$109.57	137	15,011.09
Writer	\$109.57	0	0.00
Server and Network Technician	\$109.57	231	25,310.67
Trainer	\$109.57	33	3,615.81
PC Technician	\$89.41	0	0.00
Content Developer	\$80.64	1005	81,043.20
Subtotal			219,922.27
Discount			20,698.10
Total Fees Year 1			199,224.17

Project Implementation and Deployment

- Web Accessibility Year 1 Annual Fee Discount
- Process Automation Year 1 Annual Fee Discount
- NextRequest Year 1 Annual Fee Discount
- DNS and Domain Hosting Setup: <https://www.leegov.com/>
- Ultimate Implementation – Municipal Websites Central
- Website Content Development – 1 Page QTY: 800
- Website New Customer Virtual Training – Up to 3 Hours QTY: 10
- Alignment Virtual Consulting – Up to 3 Hours QTY: 4
- Ultimate Department Header Implementation QTY: 4
- DHP Specific Search QTY: 4
- CivicSend Implementation – CivicEngage Central
- Website Content Launch Assistance – Launch Assistances is the process in which our Content Editors assist you in updating your content as you prepare to launch your new website.
- Website: Platform IdP Integration Implementation Fee
- Acquia Web Governance Provisioning Fee – Account Activation and Setup
- Website Design Center Pro Implementation
- Design Center Pro Virtual Training – Up to 3 Hours virtual instruction with live instructor. (Pricing per two seats)
- Process Automation External Processor Implementation – Global Payments Integrated – Includes setting CivicPlus Pay configuration, configuring CivicPlus products for accepting payments, advanced troubleshooting with our partner’s support.



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- Process Automation Implementation & Setup – The CivicPlus team will document your process workflow, and will work with your team to build, configure, and style your solution.
- NextRequest – Implementation – Custom – Enterprise Implementation (Virtual Only): Admin Users: 1 Kickoff Call, 1 Admin Training Staff. Staff Users: 1 Staff Training
- Annual - Municipal Websites Central
- Hosting & Security Annual Fee – Municipal Websites Central
- SSL Management CivicPlus Provided: <https://www.leegov.com/>
- DNS and Domain Hosting Annual Fee: <https://www.leegov.com/>
- 48 Month Redesign Ultimate Annual – Municipal Websites Central
- Website Platinum Hosting & Security – Platinum Hosting & Security per domain (must be purchased for each)
- Ultimate Department Header Annual Fee QTY: 4
- CivicSend Annual – CivicEngage Central
- CommonLook Web Simplified + Advanced Editor – Word/Powerpoint Remediation Tool Software License QTY: 5
- AudioEye Managed: <https://leegov.com/>
- Website: Platform IdP Integration Annual Fee
- CivicPlus Chatbot Subscription: Powered by AI Technology, the Frase Answer Engine for Local Government uses website content to answer citizen questions. This solution includes dashboard analytics and language translation.
- Acquia Web Governance Standard Package – 2,500 Pages, 250 PDF Web Accessibility Checks, & 25 Hear Maps
- Website Design Center Pro Annual Fee
- Forms & Apps
- Data Manager Module
- OB Connectors, PA
- Workflow & Approvals Module
- Process Automation: Annual Professional Services – 5 Hours
- Process Automation External Processor Annual Fee – Global Payments Integrated – Pay Maintenance and Support Annual Fee
- Scheduling Module
- Integration Hub: 1 Integration – Single third party integration for Integration Hub.
- SDK & Developer Tool Module
- Process Automation: Annual Professional Services – 5 Hours
- Legal Notices Vendor of Choice – CivicPlus is selected as vendor of choice for entities with the counties to post legal notices online.
- Legal Notices Submissions (powered by Process Automation) – Legal notice submissions through a simple form, that automates the process of posting legal notices online and the generation of an affidavit.
- Legal Notices Public Display (powered by Municipal Websites – Evolve) – Legal notices will be posted on a templated website built specifically for legal notices, for easy visibility for the public.
- NextRequest Custom
- SeeClickFix 311 CRM Request – Unlimited gov user licenses for service request and constituent management tool to intake resident submission. Assign requests internally, resolve issues and measure request performance.



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- SeeClickFix 311 CRM Marketplace App – Branded marketplace mobile app to expand SeeClickFix 311 CRM Request or Pro modules. Requires customer to stay up to date with Google and Apple Requirements.
- SeeClick Fix 311 CRM Connector for ArcGIS (1-way) – One-way integration to a Feature Service within ArcGIS to display your SeeClickFix 311 CRM service request data in internal reports, public maps and Open Data Portals
- SeeClickFix 311 CRM Connector for OpenGov Asset Management – SeeClickFix 311 CRM hosted integration with OpenGov Asset Management (Cartegraph OMS). Requires access to Cartegraph API.
- Process Automation Pay – Global Payments Integrated
- Posting Legal Notices Online

Total Initial Term Fees \$199,224.17

Renewal Term Annual Services

\$196,378.17

1. Performance and payment under this Statement of Work (“SOW”) by and between Lee County, FL (“Customer”) and CivicPlus (“CivicPlus”) shall be subject to the terms & conditions of the Agreement by and between the General Services Administration and CivicPlus and the terms and conditions of the existing CivicPlus Master Services Agreement signed by and between the Parties on March 13, 2024, attached hereto as Exhibit A, and the applicable Solution and Services terms and conditions located at <https://www.civicplus.help/hc/en-us/p/legal-stuff>.
2. This SOW shall remain in effect beginning at signing and continuing for 24 Months. Total Initial Term Fees refers to the first 12 months of the agreement. Renewal Term Annual Services refers to the second 12 months of the agreement. This SOW may be renewed for an additional 1-year Renewal Term upon mutual agreement of the Parties.
3. The Total Initial Term Fees will be invoiced as follows: 100% upon signing.
4. Renewal Term Annual Services shall be invoiced on the first day of each Renewal Term. Annual services, including but not limited to hosting, support and maintenance services, shall be subject to a 5% annual increase beginning in Year 3 of service.
5. Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.
6. Client may issue purchase orders for its internal, administrative use only, and not to impose any contractual terms. Any terms contained in any such purchase orders issued by the Client are considered null and will not alter the Binding Terms, the Agreement or this SOW.

PB240060JJB
CivicPlus Select AMMS
CivicPlus, LLC - Amendment No. 1

IN WITNESS WHEREOF, this First Amendment of the Agreement has been signed and sealed, in duplicate, by the respective parties hereto. Each individual signing this Amendment directly and expressly warrants that he/she has been given and has received and accepted authority to sign and execute the Amendment on behalf of the party for whom it is indicated he/she has signed, and further has been expressly given and received and accepted authority to enter into a binding amendment on behalf of such party with respect to the matters contained herein and as stated herein.

WITNESS:

CivicPlus, LLC

Signed By: *Daniel Rusczy*

Signed By: *Amy Vikander*

Print Name: Daniel Rusczy

Print Name: Amy Vikander

Title: Senior Vice President of Customer Success

Date: 12/26/2025

LEE COUNTY

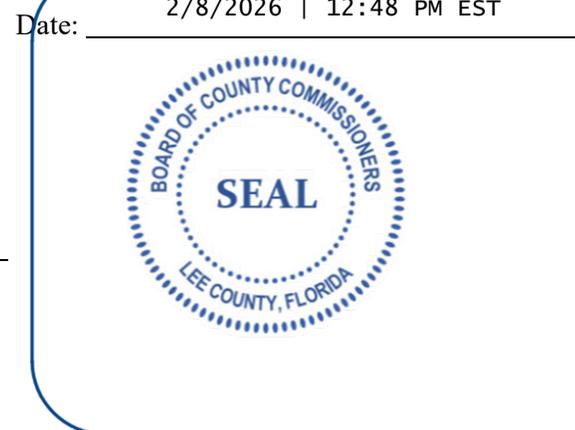
BOARD OF COUNTY COMMISSIONERS
OF LEE COUNTY, FLORIDA

Signed by: *Cecil Pendergrass*
773513F34F2140B...

Print Name: Cecil Pendergrass

Title: County Commissioner- Chairman

Signed by: 2/8/2026 | 12:48 PM EST



ATTEST:
CLERK OF THE CIRCUIT COURT

Signed by: *Kevin C. Karnes*
7687653FFAF549B...

APPROVED AS TO FORM FOR THE
RELIANCE OF LEE COUNTY ONLY:

Signed by: *Andrea Fraser*
D7B0A432435E448...

OFFICE OF THE COUNTY ATTORNEY