

**SECOND AMENDMENT  
TO THE  
PAYMENT PROCESSING PARTICIPANT  
AGREEMENT**

**THIS SECOND AMENDMENT** (the “Amendment”) is made by and between **CSG Forte Payments, Inc.** (“FORTE”) and **Lee County** (“Agency”). The effective date of this Amendment is the date last signed below (the “Effective Date”). The Parties entered into a certain Payment Processing Participant Agreement (CSG #45191) (the “Agreement”) on June 1, 2023, and now desire to amend the Agreement in accordance with the terms and conditions set forth in this Amendment. Any terms in initial capital letters or all capital letters used as a defined term but not defined in this Amendment shall have the meaning set forth in the Agreement. If the terms and conditions set forth in this Amendment shall be in conflict with the Agreement, the terms and conditions of this Amendment shall control. Upon execution of this Amendment by the parties, any subsequent reference to the Agreement between the parties shall mean the Agreement as amended by this Amendment. Except as amended by this Amendment, the terms and conditions set forth in the Agreement shall continue in full force and effect according to their terms. This Amendment shall become effective upon the date last signed below (the “Amendment Effective Date”).

In consideration of the mutual covenants and agreements contained herein and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, FORTE and AGENCY agree to the following as of the Amendment Effective Date.

- 1. Amended Schedule 1, “Amended Pricing Schedule”, attached to the Agreement pursuant section 13.1 of the Agreement, shall be deleted in its entirety and replaced as “Further Amended Schedule 1”, “Further Amended Pricing Schedule”, attached hereto as **Attachment 1** and incorporated herein by reference.

IN WITNESS WHEREOF, the signatory below has executed this Amendment as of the date written below.

**LEE COUNTY (“AGENCY”)**

By: DocuSigned by:  
Nicole Turner  
B0081AA245FF40A...

Name: Nicole Turner

Title: Director, SRGA

Date: 4/16/2026 | 8:07 AM EDT

**CSG FORTE PAYMENTS, INC. (“FORTE”)**

By: Jeanette Mbungu  
Jeanette Mbungu (Apr 15, 2026 13:00:59 CDT)

Name: Jeanette Mbungu

Title: Chief Operating Officer

Date: 04/15/2026

CSG Legal Reviewed, GS 04-15-26  
CSG Legal Reviewed, GS, 04-15-26 (Apr 15, 2026 13:05:40 ADT)

Approved as to Form for the  
Reliance of Lee County Only

By: DocuSigned by:  
Amanda L. Swindle  
EC9B5A3554DD473...

Office of the County Attorney

**Attachment 1**  
**FURTHER AMENDED SCHEDULE 1**  
**FURTHER AMENDED PRICING FEE SCHEDULE**  
 (Lee County, FL)

**1. Service (Convenience) Fee Pricing Option:**

- a) **MasterCard, Visa, Discover and American Express cards -TAX Only**  
 2.35% of the payment amount with a minimum fee of \$2.00 based upon volume.
- b) **MasterCard, Visa, Discover and American Express cards - All other AGENCY Departments**  
 2.95% of the payment amount with a minimum fee of \$2.00 based on volume.
- c) **Electronic check – online WEB and IVR payments (includes Forte Verification for known accounts)**  
 \$1.25 per Transaction.

**2. Absorbed Pricing Option:**




**Emerging Market and Public-Sector Rate Structure**

Processing Costs:	Fees	Frequency
<b>Option 1. Visa, MasterCard, Discover, American Express</b>	*Pass Through + \$0.05+12bps*	Per Transaction
<b>American Express</b>	Pass Through Pricing + \$0.05	Per Transaction
<b>Credit Card/ACH Chargeback Fee</b>	\$25.00	Per Chargeback
<b>Batch Fee</b>	\$0.00	No Charge - Waived
<b>Gateway Fee</b>	\$0.00	No Charge - Waived
<b>ACH Fee-debits/credits</b>	\$0.45 with Forte Validate	Per Transaction
<b>ACH Return Fee</b>	\$2.00	Per Return
<b>PCI Compliance Portal Fee</b>	\$0.00	No Charge - Waived
<b>Online Reporting System and Tools</b>	\$0.00	No Charge - Waived
<b>Manual Bill</b>	\$50.00	Per Month

\*Pass Thru pricing includes the direct interchange dues, assessments and all other fees that are charged directly from the associations. Forte Payment Systems believes in transparent pricing, meaning that we utilize a *Pass-Thru Plus* pricing model. Interchange pass thru pricing is a form of credit card processing that allows the actual cost of the processing (\*interchange fees & assessments) to be passed directly through to your office. The advantage of this pricing strategy is that it is transparent and, in most instances, provides the lowest processing costs.

Forte’s fees include: Total volume processed multiplied by bpts  
 Total # of transactions processed by per item fee

**3. Equipment Pricing:**

Standard Product	Description	Fees and Cost of Equipment
VeriFone V400 terminal (Hybrid with cables)		\$299.00 per terminal plus shipping
VeriFone V400 terminal (Hybrid with cables)		\$350.00 per terminal plus shipping
MagTek eDynamo and Counter-Top Docking Station Bundle (recommended)		\$190.00 per device plus shipping