

THIRD AMENDMENT OF AGREEMENT FOR TEMPORARY PERSONNEL SERVICES

THIS THIRD AMENDMENT OF THE AGREEMENT FOR TEMPORARY PERSONNEL SERVICES, made and entered into by and between the Lee County Board of County Commissioners, a political subdivision of the State of Florida ("County") and Abacus Corporation, ("Vendor"), collectively, the "Parties."

WHEREAS, the County entered into an Agreement for the purchase of temporary personnel services on an as needed basis through Solicitation B220182CMR with Vendor on the 31st day of May, 2022 ("Agreement"); and,

WHEREAS, after the execution of the Agreement it was determined that it would be in the best interest of the County to add a "Lee County Utilities Customer Service Representative" position to the Exhibit A. Scope of Work and Specifications section of the Agreement and corresponding pricing for the "Lee County Utilities Customer Service Representative" position, in the Exhibit B. Fee Schedule of the Agreement; and,

WHEREAS, pursuant to Article XIV. MISCELLANEOUS of the Agreement, the Parties desire to modify the Agreement to add the "Lee County Utilities Customer Service Representative" position to the Exhibit A. Scope of Work and Specifications section of the Agreement and corresponding pricing for the "Lee County Utilities Customer Service Representative" position, in the Exhibit B. Fee Schedule of the Agreement.

NOW, THEREFORE, IN CONSIDERATION OF THE FOREGOING AND THE MUTUAL COVENANTS CONTAINED HEREIN, IT IS AGREED AS FOLLOWS:

1. The Parties agree that the following position and description shall supplement section 5. DAY LABOR of the Exhibit A. Scope of Work and Specifications section of the Agreement.

4.24 Lee County Utilities Customer Service Representative – This position provides courteous, cost-effective service to customers by maintaining a consistent level of customer support in person, by phone, mail and/or by email. This position works under the supervision of a Utilities Customer Service Supervisor alongside supportive colleagues who are focused on providing the best environment and experience for our citizens and employees. Must have the ability to demonstrate independent decision making, as well as providing information in a calm, professional manner. Must answer customer questions and maintain customer account records. Duties may include assisting citizens within a fast-paced call center environment answering a high call volume. The duties may also include processing payments, cash receipts, and balancing cash drawers. May collect, review and processes new account applications; close and transfer accounts; and process lien requests. Schedule and close service orders. Also performs related work as required. Bilingual preferred.


2. The Parties also agree that the Exhibit B. Fee Schedule of the Agreement shall be superseded by the following:

Temporary Personnel Service - Annual			Abacus Corporation		
ITEM	DESCRIPTION	UNIT	UNIT PRICE		
			2022-2023	2023-2024	2024-2025
Job Categories					
1	Administrative Assistant	Hourly	\$15.80	\$17.80	\$19.80
2	Executive Assistant	Hourly	\$16.20	\$18.20	\$20.20
3	Library Assistant	Hourly	\$13.00	\$16.00	\$18.00
4	Office Support Basic	Hourly	\$13.50	\$16.50	\$18.50
5	Office Support Mid-Level	Hourly	\$15.00	\$17.00	\$19.00
6	Office Support High-Level	Hourly	\$17.50	\$19.50	\$21.50
7	Accounting Clerk	Hourly	\$15.00	\$17.00	\$19.00
8	Customer Service Representative	Hourly	\$15.00	\$17.00	\$19.00
9	Customer Service Support Technician	Hourly	\$15.00	\$17.00	\$19.00
10	Parks and Recreation Support Basic	Hourly	\$13.75	\$16.75	\$18.75
11	Parks and Recreation Support Mid-Level	Hourly	\$14.00	\$16.00	\$18.00
12	Camp Counselor/ Special Event Support/ Day Camp Site Director	Hourly	\$14.00	\$16.00	\$18.00
13	Parks Maintenance	Hourly	\$13.50	\$16.50	\$18.50
14	Lifeguard I	Hourly	\$13.50	\$16.50	\$17.50
15	Lifeguard II	Hourly	\$14.25	\$16.50	\$17.50
16	Lifeguard III	Hourly	\$15.40	\$17.40	\$18.40
17	Research Analyst	Hourly	\$16.50	\$19.50	\$22.50
18	Environmental Lab Aide	Hourly	\$17.00	\$19.00	\$21.00
19	Parts Room Worker/ Representative	Hourly	\$15.25	\$17.25	\$19.25
20	Fleet Service Worker	Hourly	\$17.00	\$19.00	\$22.00
21	Fleet Mechanic	Hourly	\$17.90	\$19.90	\$22.90
22	Day Laborer for Landfill and Compost Operations	Hourly	\$15.00	\$20.00	\$23.00
23	Day Laborer for E-Waste Recycling Collections	Hourly	\$18.00	\$22.00	\$25.00
24	Day Laborer for Parks and Recreation	Hourly	\$14.00	\$19.90	\$22.90
25	Day Laborer for Transfer Station	Hourly	\$14.00	\$19.90	\$22.90
26	Day Laborer for Energy Transfer Station	Hourly	\$14.00	\$22.00	\$25.00
27	Day Laborer for Household Chemical Waste	Hourly	\$14.00	\$22.00	\$25.00
28	Day Laborer for DOT	Hourly	\$22.00	\$25.00	\$25.00
29	Human and Veteran Services LIHEAP/LIWAP/HP Processors	Hourly	\$18.30	\$20.30	\$23.50
30	Lee County Utilities Customer Service Representative	Hourly	\$18.30	\$20.30	\$23.50
ITEM	DESCRIPTION	UNIT	AMOUNT		
OPTION A					
1	OTHER POSITION PERCENTAGE OF MARK-UP OVER NEGOTIADED RATE	%	22%		

IN WITNESS WHEREOF, this Third Amendment of the Agreement has been signed and sealed, in duplicate, by the respective parties hereto.

DATED this 13 day of March, 2023 by the Lee County Board of County Commissioners.

COUNTY: LEE COUNTY, FLORIDA

BY: 
Mary G. Tucker
Director of Procurement Management, on behalf of the Board of County Commissioners

APPROVED as to Form for the Reliance of Lee County Only

BY: 
County Attorney's Office

DATED this 20th day of February, 2023 by Abacus Corporation

ATTEST:


(Witness)

BY: 
Authorized Signature

Michael P. Bracy
Authorized Signature Printed Name


Authorized Signature Title

CORPORATE SEAL:

