



6 Ways to Pay



Cash



Tropicard



Limited Use Passes



Mobile Scheduling app



LeeFare app



Call In Card Over the Phone

Comments or questions?

Call 239-533-8726 or go to
www.RideLeeTran.com

We have exciting news for Lee County transit users in the Bonita area!

ULTRA
On Demand Transit

A service provided by LeeTran



With LeeTran's ULTRA On Demand Transit service, a deluxe mini-bus will take you anywhere within the designated service area. Available Seven days a week from 7:00 am to 6:00 pm, LeeTran's new curb-to-curb ULTRA on demand service allows riders to pre-book a ride as needed! This new service is available to anyone and on a first come, first serve basis. Want to make standing reservations ahead of time? No problem! You can make reservations and know that your ride will be there when you need it. This service will utilize a mobile scheduling software so you can see where your vehicle is in real time!



Frequently Asked Questions:

What are the Ultra Hours of operation?

7:00 a.m. to 6:00 p.m. Monday through Sunday

Where can I ride?

Our service zone map clarifies the area of available service where you can schedule curb to curb service at your convenience through the Ultra service.

How is Ultra service different from normal LeeTran fixed route?

Ultra is an on demand transit service that allows riders to arrange pickups within the designated service zone. This service differs from traditional fixed route service as riders no longer need to travel to a specific bus stop along a defined bus route at a particular time in order to catch a ride with public transit. Ultra service allows riders to schedule a ride at their convenience and track vehicles in their area.

How do I know when a driver will be picking me up?

You will be able to track the vehicle using the mobile scheduling app. If you allow notifications through the mobile scheduling app, you will also receive updates as the driver nears your location.

Can I change my pick up location after I have made my reservation?

You cannot change your existing ride-booking. However, you can cancel your ride and book a new ride that suits your pick-up location or destination.

How much does it cost to ride?

Ultra fares are \$1.50 each way. Your fare also includes free transfers to the route 600 and the route 410 if you pay using your Tropicard or the LeeFare app.

How do I pay?

There are 6 ways to pay for your ULTRA ride! You can pay via the mobile scheduling app using the app's checkout features. You may also pay by phone while making a reservation through our customer service center at 239-533-8726. Onboard, you can pay by cash or you can utilize LeeTran's fare box features which include Tropicard, limited use pass and LeeFare app payment options.

What if I don't have smart phone?

You can schedule a pickup through our call center at 239-533-8726.

How will Ultra service support LeeTran's fixed route and Passport services?

Ultra will not replace Passport services as those services will still be available to those who qualify. Ultra is designed to support LeeTran's fixed route services by connecting Bonita area riders to the 600 LinC route as well as the route 410.

How will I recognize my Ultra ride?

The Ultra vehicles are recognizable with distinctive graphics and branding. The mobile scheduling app also allows you to track the location of your vehicle.

How do I schedule a ride?

You can book trips through the Uber app or by calling our customer support at 239-533-8726.

Is there a discount trip cost for students and seniors?

All ULTRA rides are a standard \$1.50. There are no discounts for this service at this time.

