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Lee County Transit resumes fare collection Tuesday
Riders can continue to exchange fare cards; tech upgrades for buses, payment methods

Fort Myers, FL, Sept. 3, 2020 – Lee County Transit (LeeTran) will resume collection of fares on its fixed-route buses and ADA Passport services on Tuesday, Sept. 8, and riders will once again be allowed to board at the front of the buses.

Fares had been suspended and riders had been entering at the rear of buses since spring as part of Lee County's response to the COVID-19 pandemic and efforts for contactless interaction. Now the county has installed driver shields and customer-service safety barriers, resumed selling fare passes and reopened its Rosa Parks Transit Center, LeeTran Headquarters and Transit Vending Machines.

LeeTran also has upgraded its technology with new fast-fare boxes and fare-collection system. The new electronic fare boxes will provide an improved rider experience while offering payment methods that minimize touch while boarding buses.

In anticipation of the new fare box rollout, LeeTran has started the exchange process of old fare passes for new ones. Riders who have old or unused fare passes can exchange them for new passes from 8 a.m. to 5 p.m. at two LeeTran locations:

- Rosa Parks Station, 2250 Widman Way, Fort Myers.
- LeeTran headquarters, 3401 Metro Parkway, Fort Myers.

Riders still can use cash and old fare passes for a transition period. A smart-phone app affiliated with the new fare collection system will be launched in November.

Riders can access schedules for routes at <https://www.leegov.com/leetran/how-to-ride/maps-schedules>. Fixed-route buses continue to run on Saturday schedules from Monday through Saturday. Sunday service is unaffected. To follow service-related updates or learn more about LeeTran, visit www.RideLeeTran.com.

Riders are asked to observe recommendations from the Centers for Disease Control (CDC) for social distancing. For more information, visit www.leegov.com/COVID-19.