



You don't need an ID card for Aetna Dental

Good news. Life just got simpler. You no longer need a member ID card to get care with Aetna Dental.

Dental ID cards are generally not required by providers, they rely on rosters or online patient eligibility and benefit information to verify eligibility. **Effective March 1, Aetna will stop mailing Dental PPO or DMO ID cards.** Members can continue to use the cards they have, this will impact new member/dependent enrollment and members who make any significant changes (i.e. name) that would trigger a new card.

Any new hire received prior to 02/28 will receive an ID card, any new hire received after; will receive a letter not an ID card. Attached is a copy of the member letter.

Why the change?

We want to make doing business with us easier than ever. Plus, no card means no plastic and that's better for the environment – and good for everyone.

How will my dentist know I'm an Aetna Dental PPO member?

When you go to your dentist, tell the office your name, date of birth and Member ID# (or your social security number). Or, show them this letter.

Member ID: XXXXXXXXXXXX

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But what if I want a card?

Easy. Just print out a card by going to the secure member website at www.aetna.com. You can print out a card for you and your dependents listed above.

What if I haven't signed up for the member website yet?

No worries. Signing up is simple and free. And it's password-protected. Just go to www.aetna.com and click on *Log In/Register* to sign up.

Dental plans are underwritten and/or administered by Aetna Life Insurance Company (Aetna).

Getting our free app is easy, too. It works with most smartphones and tablets. So you can access your benefits information when you're on the go. To learn more, visit us at www.aetna.com/mobile.

Is there anything else I need to know?

You can find out more by going to your member website. Or call us at 1-877-238-6200.

DENTAIL DISCLAIMER GOES HERE:

Health insurance plans are offered, underwritten or administered by Aetna Life Insurance Company and its affiliates (Aetna). Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

APN: TBD