# Let your journey begin

Welcome to your member health site An overview of top tools and features



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# We make it simple

Managing your health can be challenging. But the tools that help you don't have to be. That's why we've made it easy to track your activity, get wellness advice, find healthy recipes — whatever gets you closer to achieving your health goals.

Access to this site is available to you at no cost. And we won't share your personal information with your employer.

Ready to get started? 1. Go to Aetna.com to begin.

- 2. Log in or register.
- 3. Click "Stay Healthy."

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

# Tools you can use



# **Health Assessment**

Once you register, you'll want to complete your health assessment. It only takes about 10 minutes, and you'll get a detailed report of your results. You can download it, share it with your doctor and update it at any time. It'll also help you decide which health goals to focus on first.

#### How you get there

- **1.** Go to the top of your homepage and look for "Your first step to better health."
- 2. Select "Let's go."
- 3. Complete and click "Submit."



## **Devices & Apps**

Create a more complete view of your health by connecting your favorite fitness device or health app. Look for yours in the Devices & Apps list. Just follow the steps on the right, and the next time you sync your app, all your data will be there.

You can connect over 20 popular devices and apps.

#### How you get there

- 1. Hover on "Records."
- 2. Select "Devices & Apps."
- **3.** Click "Connect" next to the device logo or app name.
- **4.** Enter your user ID and password.
- 5. Click "Consent."

#### OR

Scroll down on the homepage until you see your trackers. Click "Connect now."

# Records



Looking for a single place to keep your health information? Check the Records section. We'll fill in everything we know, from health assessment and lab results to claims details. Then you can enter additional information. The more you add, the easier we can spot possible drug interactions or additional risk factors — and generate personalized Health Actions. (See the next page for details.)

#### How you get there

- 1. Hover on "Records."
- 2. Check out the list of categories on the right.
- **3.** Open each one to view the data.
- 4. Fill in any additional information.

# Coaching



**Your health goals:** What's your health goal? Our digital coaching tools can help you achieve it. You can work on things like being more active, losing weight, eating better and more. Daily activities will help keep you moving forward.

**Your health education:** In this section, you'll find hundreds of articles, flip cards, videos and quizzes on topics like diabetes, migraines, depression and general well-being.

#### How you get there

Hover on "Coaching" in the top menu and select "Your Health Goals."

#### OR

Click "Let's Go" in the Health Coaching section of the homepage.

#### How you get there

Hover on "Coaching" in the top menu and select "Your Health Education."

# Health Actions

If you have Health Actions, you'll see them on your homepage. These include important information about ways you can improve your health right now. In some cases, you can earn rewards just by completing a Health Action.

#### How you get there

Hover on "Actions" in the top menu and select "Your Health Actions."

OR

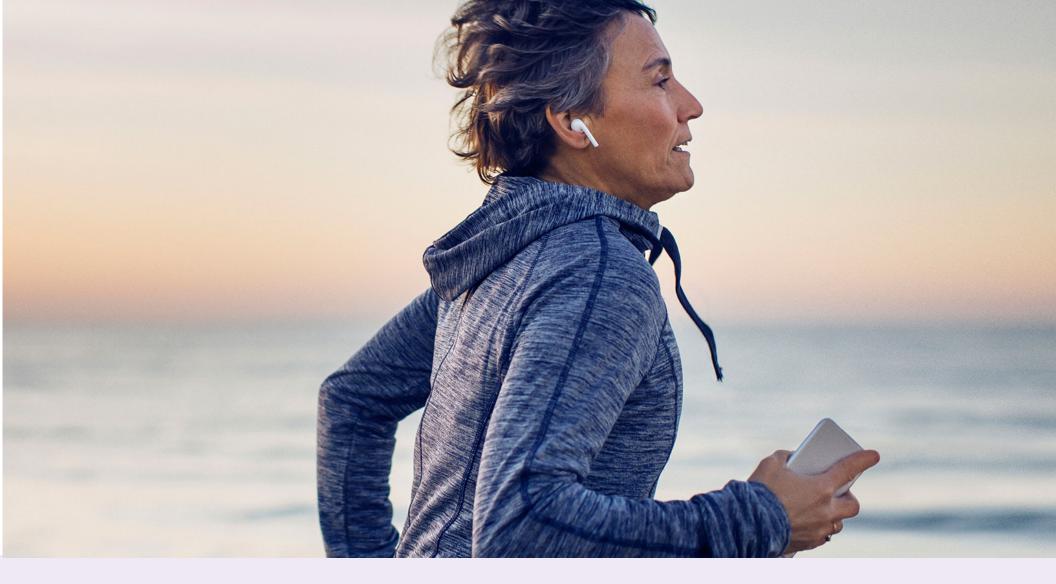
Go to your homepage.

# Library

Tired of hunting for health information? Just head to the Library. From looking up symptoms to finding healthy recipes, you can browse a variety of relevant, up-to-date topics.

### How you get there

- **1.** Hover on "Library" in the top menu.
- 2. Select "Your Health Education."
- **3.** Look to the right to find healthy recipes, videos and more.



# **Connect at your convenience**

Always on the go? No problem — our member health site is mobile. So, log in when and where it's convenient for you.

# **Health Decision Support**



Has your doctor ever offered you more than one treatment option? And were you unsure which to choose? You're not alone. Our Health Decision Support resources include more than 300 videos that will help guide you to the right decision for you. Topics range from acute low back pain and joint replacement to what to expect in the hospital.

#### How you get there

Hover on "Actions" in the top menu and select "Health Decision Support."

## Social Communities

Sometimes it helps to talk to people who truly "get it." Our Social Communities section lets you connect with other people who have the same health challenges you do. It's a safe, secure, private place to discuss topics like depression, cancer, diabetes and more.

#### How you get there

Hover on "Library" in the top menu and click on "Social Communities."

## **Hearts and Rewards**

Whenever you finish a digital coaching topic, you'll earn online currency called "hearts." When you collect enough, you'll move to the next level. Check the top right of your screen to see your hearts and levels.

If your employer offers incentives, check Rewards to see what you need to do to earn them. Please note that incentive activities and rewards vary based on what your employer chooses to offer.

#### How you get there

Check the top right of your screen to see your hearts and levels.

If there's also a trophy at the top right, click it to visit Rewards.





## Need more help?

At the bottom of your homepage, you'll see links for Frequently Asked Questions (FAQs) and Program Info.

- Program Info lists support services you can access, including phone numbers and hours of operation.
- If you still need help, you can click on "Contact Us" on any page. Or, you can call the number on the back of your member ID card.

# Tell us more

Your health journey is personal. And so are your communication preferences. To let us know the best way to get in touch with you, simply click your name at the top right. Then click "My profile" in the drop-down menu and complete the "Email/Phone" and "Paper Saving" sections.

# ¿Prefiere español?

Simplemente haga clic en el botón "Español" en la parte superior izquierda de la pantalla y traducirá la página al español. Recuerde su preferencia para la próxima vez que ingrese.

# **Get started today**

Just log in to your member website, or register at **Aetna.com** and then click "Stay Healthy."

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