



New HEARING AID Benefit

Attention County Health Plan Participants!

Your new hearing aid benefit is now available and will provide up to a \$2500 allowance every 36 months for hearing aids purchased on or after January 1, 2019. This benefit is not subject to any co-payment or deductible and has a 100% plan paid co-insurance under all medical plan options. Services may be provided by either an in-network or out-of-network provider. However, because hearing aids are not covered as a rule, this benefit is only available on a reimbursement basis. Your annual preventive care benefit provides for a routine hearing exam at no cost to you only when services are performed by an in-network provider.

Members determined to have hearing loss are encouraged to shop around and assess the pricing for the various types of hearing aids, provider services and/or added benefit features offered by both in-network hearing aid providers such as Watson Clinic, Barranco Clinic, Central Florida ENT and out-of-network providers, including those available through Aetna's Discount Program.

How does the benefit work?

- ♦ \$2500 is the maximum benefit available for either one hearing aid or a pair; hearing exam is not payable under this benefit.
- ♦ In-network providers can bill Aetna for the hearing exam and the claim will be processed accordingly. Members will be required to pay upfront for the hearing aids and submit their claim to Aetna for reimbursement.
- ♦ Out-of-network providers may not submit hearing exam or hearing aid claims for processing through Aetna. Members will be required to pay upfront and submit their claim to Aetna for reimbursement. Providers who participate in the Aetna Discount Program through affiliation with HearPO and/or Hearing Care Solutions are an excellent resource for this benefit. Aetna's Discount Program participants have more than 1000 provider locations nationwide and may offer additional benefits that are not typically offered by an in-network provider.

For additional information regarding hearing loss, benefit details and/or provider access, call:

Aetna Member Services: 1-800-942-7154 (or www.aetna.com for web access)

HearPO: 1-888-432-7464

Hearing Care Solutions: 1-866-344-7756

BE A WISE CONSUMER OF THIS UNIQUE BENEFIT & SHOP AROUND!