



All-Electronic Tolls: Frequently Asked Questions

Why is Lee County moving to all-electronic toll collection?

Lee County is moving to all-electronic toll collection to improve traffic congestion, improve driver safety, and to align with the standards of Sunpass plazas elsewhere in Florida.

When do administrative fees resume for Pay-by-plate customers?

An administrative fee of \$3 per toll will resume for customers who do not have a compatible prepaid transponder on October 1, 2021.

How can I pay my toll now that there are no attendants?

Tolls can be paid using a compatible prepaid transponder or through the pay-by-plate system. When you pass through the toll plaza, there is no need to stop to pay your toll. If our system detects a compatible transponder, your prepaid account will be billed. If our system does not detect a transponder on your vehicle, a bill will be mailed to you using the pay-by-plate technology. Bills can be paid:

- Online at www.LeeWayinfo.com
- Over the phone at (239) 533-9297
- In-person at the Leeway service center, 1366 Colonial Blvd, Fort Myers, FL 33907.

How do I avoid paying an administrative fee?

There is no administrative fee for customers using a compatible prepaid transponder. Compatible transponders include:

- Leeway
- Sunpass
- E-Pass
- EZ-Pass
- Quickpass
- PeachPass

How do I get a free prepaid transponder?

You can get a transponder mailed to your house by creating an account with LeeWay and loading a prepaid account.

- Sign up for a LeeWay account at www.LeeWayinfo.com.
- Fill in your personal and vehicle information, and denote whether you want the free transponder, or the hard case transponder (\$22).
- Load your prepaid account.
- Your transponder will be shipped to your address in about seven days.
- New customers must also pay any outstanding pay-by-plate tolls.

Find more answers to frequently asked questions online at www.LeeWayinfo.com