

**Lee County Continuum of Care (CoC) Governing Board**  
**Strategic Plan Workshop Minutes**

February 8, 2019, 9:00 A.M.  
Lee County Human and Veteran Services  
2440 Thompson St.  
Fort Myers, FL 33901

**Members Present:** Jocey Henderson, JFCS  
Kim Hustad, Lee County Human & Veteran Services  
Christine Lincoln, Community Cooperative  
Daleen O'Dell, Advocate  
Heidi Shoriak, Lee Health

**Staff Present:** Robin Jewett, Human and Veteran Services  
Jeannie Sutton, Human and Veteran Services

**I. Call to Order**

- a. Meeting was called to order at 9:05 am.

**II. Discussion of Strategic Plan Goals and Action Steps**

*Jeannie Sutton, Human and Veteran Services*

- a. The following action steps were discussed:

- i. Build a dynamic street outreach team focused on quickly engaging, assessing, and referring persons experiencing homelessness to permanent housing solutions.
- ii. Collaborate with the Lee County Sherriff's Office and other local Law Enforcement to establish outreach teams in accordance with the HOT Model
- iii. Research and implement a Sheriff's Housing Facilitating Initiative Transient Services (SHIFTS) program.
- iv. Provide immediate access to low-barrier emergency shelter or other temporary accommodations to all who need it.
- v. Increase the availability of emergency shelters by implementing low-barrier, housing focused practices to move people from homelessness, through emergency shelter, to permanent housing within 30 days.
- vi. Encourage all programs through training and technical assistance to adhere to Equal Access rules by providing low barrier, housing focused shelter to all individuals who are members of families, single, LGBTQI+, minorities and youth.
- vii. Advocate for the development of low-barrier temporary and permanent housing facilities, with co-located services, for sub-populations with high service needs such as, youth and survivors of domestic violence, dating violence, sexual assault, and human trafficking.
- viii. Establish low-barrier emergency shelter and permanent housing resources dedicated for individuals experiencing homelessness who are medically needy or elderly.
- ix. Implement coordinated entry to standardize assessment and prioritization processes and streamline connections to housing and services.

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- x. Increase quality participation in the Coordinated Entry System to streamline referrals, coordinate service delivery and shorten the length of time persons remain homeless.
- xi. Understand the characteristics of and conduct targeted outreach to those who are least likely to access the Coordinated Entry System.

**III. Meeting was adjourned at 10:55 pm**

**Next Meeting: February 13, 2019**

**Meeting minutes and agenda are posted on our website: <https://www.leegov.com/dhs/funding/coc>**