		Lee Co		ard Of Cour		nissioners		1	Charles			
January 13, 2003				nda Item Su			Blue She	et No. 2	2003 <b>00</b> 64			
1. REQUESTEI			c -	<b>.</b>		<b>.</b> =		<b></b> \				
<u>ACTION REQUESTED</u> : Approve criteria for the Partnering for Results Request for Proposal (RFP) process and approve FY 2003-2004 funding amount not to exceed \$2,762,511. Approve a maximum of \$30,000 of the \$2,762,511 to be allocated												
							ot the \$	2,762,5	11 to be allocated			
to United Way of Lee County for Information & Referral services for FY 2003-2004.												
<u>WHY ACTION IS NECESSARY</u> : To provide policy direction and establish the Partnering for Results Request for Proposal process.												
WHAT ACTION ACCOMPLISHES: Establishes the RFP guidelines and funding amount for FY 2003-2004 Partnering for												
Results and appro						iv.			_			
2. DEPARTME			05	151	2	3. MEETIN	G DATE:	<u> </u>	0.0000			
COMMISSIO	N DISTRIC		cw	<u>しい</u>	7			)1-d	8-2003			
4. <u>AGENDA</u> :				<u>ient/puri</u>	POSE:	6. REQUES	TOR OF I	<b>NFOR</b>	<u>MATION</u> :			
		(Speci,	•									
X CONSE		<del> </del>	STAT			A. COMMISSIONER N/A						
·····	STRATIVE			NANCE _		B. DEPART		Hum	an Services			
APPEAL	4S		ADMI CODE			C. DIVISIO	ON					
PUBLIC												
WALK			-	_				- 11011				
TIME REQUIRED:												
7. BACKGROU	ND: The Par	rtnering for	Results 1	Request for I	Proposal (	RFP) process	provides ger	neral fu	nd dollars to not-			
for-profit human s						e a measurable	e outcome.					
The Partnering for												
Services must be								ntal out	comes			
Bidders must be Bidders have cor								<b>.</b>				
Bidders must have							osai reiease (	date.				
Bidders must pro							proposed n	rooram				
Proposed program						ageney for the	proposed p	Ogram	•			
Minimum amour					- unity ,							
					t programs	s, medical pro	grams, capit	al outla	y, programs that			
require religious	participation,	and educat	ional or o	extracurricul	ar progran	ns for youth th	nat operate d	luring ti	he school day will			
not be considered												
Proposed program												
Proposals not mee							•	••				
level service guide	se in funding	is basea up	on a 6% ;	growth rate i	n taxable	values. Staff	is recommer	iding co	ontinuation of core			
Funds will be mad					mount no	ot to avanad ©7	762 511					
Attachment: Calc						n to exceed \$2	2,702,311					
8. MANAGEME				oposat viit	-1.44							
Approve the ac			<u> </u>									
1			9. <u>REC</u>	OMMEND	ED APPF	ROVAL:						
A / /   .	NB	С	D	E		F		T	G			
Department P	urchasing	Human	Other	County		Budget Sei	rvices		County Manager			
Director	l l	Resources		Attorney		Gu i	1	/	1111			
11 1 C	ontracts			111000		Cym 1/1	<del>/</del>		くなるのよ			
W. I	N/A	N/A		graser	-OA	QM J	Risk G	KIO3	•			
10. COMMISSION	ON ACTION			*U	KIC ILM	RECEIVED B	() 4(07 - 2		Nove.			
1		·-				COUNTY AD	MIN. K	P. Control	by co. ATTY.			
		APPROV	ΈD		:	1-14-0	3		DOSDM			
		DENIED				COUNTY AD	MIN		O. ATTY.			
	*******	DEFERR	ED		•	FORWARDEL			CATE ACLES			
		,	Via	2.0		233.2m						

#### CALCULATION OF FUNDING FOR FY04 (REVISED 12/4/02) USES GROWTH RATE OF 6.0%

Fiscal Year	Actual	General Fund	Percent		Differential
	EXCLUDING	Property Tax	Funding		
	SW Florida Addiction	Actual - FY93-FY02	of General Fund		
	Services (SWFAS)	Budget - FY03	Property		
		Projected - FY04 - 06	Tax		
1993	\$1,472,939	\$84,748,770	1.74		
1994	\$1,585,714	\$86,812,823	1.83		
1995	\$1,577,209	\$89,944,443	1.75		
1996	\$1,545,896	\$89,899,069	1.72		
1997	\$1,510,114	\$90,716,378	1.66		
1998	\$1,664,576	\$95,956,717	1.73		
1999	\$1,742,011	\$101,274,640	1.72		
2000	\$1,841,630	\$109,078,413	1.69		
2001	\$2,074,737	\$116,875,664	1.78		
2002	\$2,270,776	\$134,228,613	1.69		\$196,039
2003	\$2,387,894	\$151,661,367 I	1,57		\$117,118
2004	<b>\$</b> 2,762,511	\$160,882,987	1.72	Avg of Percents FY93-FY03	\$374,617
2005	\$2,928,261	\$170,535,966	1.72	Avg of Percents FY93-FY04	\$165,751
2006	\$3,100,807	\$180,768,124	1.72	Avg of Percents FY93-FY05	\$172,545
	FY00 Amount As Millage:	:	0.0729		
	FY01 Amount As Millage:		0.0743		
	FY02 Amount As Millage:	:	0.0712		
	FY03 Amount As Millage:		0.0647		
	FY04 Amount As Millage:		0.0706		
	FY05 Amount As Millage:	:	0.0706		
	FY06 Amount As Millage:		0.0705		
Note #1: Calculation of FY	'04 Property Tax for Determ	nination of Amount			
		\$36,916,753,49 <del>6</del>	2002 (EV03) Tax	able √alue for Lee County	
		1.060	Times Percent G	· · · · · · · · · · · · · · · · · · ·	
		\$39,131,758,706		ected Taxable Value for Lee C	ounty
		400,101,100,100	2000 (1 104) 1 10)	enica taxable valuator fee C	odiny
		\$39,131,759	Projected Value of	of 1 Mill for FY04	
		4.3277		te (4.3277 General Fund)	
		\$169,350,512	_		
		<u>0.95</u>	Times 95% for Bu	udgeting Purposes	
		\$160,882,987	Projected Propert	ty Taxes - General Fund for FY	′04
Calculation of FY	05 Property Tax for Detern	nination of Amount			
		\$39,131,758,706	2003 (FY04) Taxa	able Value for Lee County	
		1,060	Times Percent Gr	·	
		\$41,479,664,228	2004 (FY05) Proji	ected Taxable Value for Lee C	ounty
		\$41,479,664	Projected Value of	of 1 Mill for FY85	
		4.3277		te (4.3277 General Fund)	
		\$179,511,543	_	•	
		<u>0.95</u>	Times 95% for Bu	dgeting Purposes	
		\$170,535,966	Projected Propert	y Taxes - General Fund for FY	05
Calculation of FY	06 Property Tax for Determ	nination of Amount			
		\$41,479,664,228	2004 (FY05) Taxa	able Value for Lee County	
		1.060	Times Percent Gr	owth of 6.0%	
		\$43,968,444,082	2005 (FY06) Proje	ected Taxeble Value for Lee Co	ounty
		\$43,968,444	Projected Value of	f 1 Mill for FY06	
		4.3277	Times Millage Rat	te (4.3277 General Fund)	
		\$190,282,235			
		<u>0.95</u>	Times 95% for Bu	idgeting Purposes	
		\$180,768,124	Projected Propert	y Taxes - General Fund for FY	90



### **Department of Human Services**

# Partnering for Results Request for Proposal (RFP) for FY2004

Contract Period: October 1, 2003 - September 30, 2004

Department of Human Services 83 Pondella Road - Suite 1 North Fort Myers, Florida 33903 Karen B. Hawes, Director

This Document can be made available in alternative accessible formats upon request.

Released: February 10, 2003

#### Lee County Department of Human Services

# Partnering for Results Request for Proposal

for the period

October 1, 2003 - September 30, 2004

Contact Persons: Ann Arnall, Deputy Director (239) 652-7930

Joe Byers, Contracts Specialist (239) 652-7919

Diana Childers, Contracts Specialist (239) 652-7944

Carol Sue Gonzalez, Contracts Specialist (239) 652-7918

Applicant Workshops: February 11, 2003 10:00 a.m. - 12:00 p.m.

(or)

February 12, 2003 1:00 p.m. - 3:00 p.m.

**Location:** Lee County Public Works Building

1500 Monroe Street - 1st Floor Conference Rm-1B

Fort Myers, FL 33901

Letter of Intent Due Date: February 21, 2003

Proposals Due Date: On or before March 14, 2003

no later than 5:00 p.m.

**Proposals Submitted to:** Lee County Department of Human Services

83 Pondella Road - Suite 1 North Fort Myers, FL 33903

Copies of this RFP may be picked up at the above address or the RFP is available on-line and can be downloaded from the Lee County web site at:

http://www.lee-county.com/NEWS2/default.asp

Request for Proposal may be sent to agencies via e-mail upon request.

# **Table of Contents**

## **GUIDELINES**

		Vision and Mission Statement1
	1.	Introduction2-4
	II.	Bidder Qualifications5
	III.	Fatal Criteria or Disqualifying Events5-6
	IV.	Review Process
	V.	Appeals Process6-7
	VI.	Evaluation Process
	VII.	Evaluation Criteria8-9
	VIII.	Calendar10
	IX.	Proposal Submission Requirements
	X.	Letter of Intent to Bid
	XI.	Award Requirements
		Draft Contract
		Glossary of Terms
<u>PROP</u>	<u>OSAL</u>	
Propos	sal Cove	er Page24
Propos	sal Chec	eklist25
Requir	ed Narr	ative
Exhibi	ts Listir	ng
Exhibi	ts (Forn	ns) 1–829-39
Attach	ments A	A-J (attach as listed on page 28)

# Lee County Department of Human Services

# **VISION**:

Empowered Individuals and Neighborhoods

# **MISSION:**

Promote and provide solutions for Lee County's diverse human service needs through progressive leadership and community partnerships.

#### I. INTRODUCTION

The Lee County Department of Human Services requests proposals from qualified non-profit organizations that provide direct services.

To determine the priorities for the current funding cycle, the Department considered existing services provided through Federal, State, and County funds, as well as the unmet needs expressed by the citizens in a needs assessment conducted in the year 2000. The needs assessment by the Shimberg Center, Policy and Management Research, University of Florida included telephone surveys, door-to-door interviews, and neighborhood focus groups. Proposals submitted to the Partnering for Results program must address one or more of the outcome priorities for Fiscal Year 2003-2004 that are listed below.

Priority Outcomes	Target Funding Percentages
Supportive Housing/Living – Special populations achieve their highest potential	30%
Economic Opportunity – People have the job skills and economic opportunities they need to become self-sufficient	30%
Activities for Youth – Youth make safe, responsible decisions	25%
Basic Assistance – Families and individuals meet their subsistence needs	15%

The amount of funding projected for FY2003-2004 is \$2,762,511. This funding is subject to availability. The County reserves the right to reduce, amend, and/or rescind this RFP any time prior to the final award and approval of any contract for services by the Board of County Commissioners.

#### SUPPORTIVE HOUSING/LIVING

Outcome #1: Special populations achieve their highest potential

**Populations:** Adults and children with physical, developmental, and/or mental disabilities,

homeless, elderly, and farm workers

#### The outcome is supported through:

• assisting families and individuals in finding safe, accessible housing that they can afford

maintaining or improving the ability of an individual to be independent

helping families and individuals remain in permanent housing

#### **Examples of services:**

- activities which promote health, well-being, and integration into the community
- home based services such as personal care and housekeeping
- respite services and support for caregivers
- life skills activities
- · case management
- therapies to enhance activities of daily living

#### ECONOMIC OPPORTUNITY

Outcome #2: People have the job skills and economic opportunities they need to be

self-supporting and self-sufficient

**Populations:** Low and moderate-income households, people with physical, developmental, and/or

mental disabilities, homeless, elderly, farm workers, immigrants, and ex-offenders

#### The outcome is supported through:

- assisting individuals in obtaining, maintaining and increasing employment
- assisting individuals in finding and maintaining employment that leads to independence
- assisting individuals in acquiring or increasing the language skills necessary to succeed in the work place
- assisting individuals in acquiring knowledge about workplace practices and expectations
- assisting individuals and families with childcare and/or transportation to enable them to increase their skills and/or be employed

#### **Examples of services:**

- vocational training, job readiness, workplace conduct training, internships, job placement, and job retention
- employment-related language skills
- childcare related to employment or education for employment
- transportation related to employment or education for employment
- case management related to employment or education for employment

#### **ACTIVITIES FOR YOUTH**

Outcome #3: Youth make safe, responsible decisions

**Populations:** School age, at-risk youth (youth who experience extreme economic and social

deprivation, family conflict, engage in problem behaviors and/or have friends who

engage in problem behaviors)

#### The outcome is supported through:

• providing safe activities for youth that reduce personal risk

• preventing youth violence

creating opportunities that build character and promote making good choices

• providing youth with opportunities to succeed by increasing their knowledge, skills, and abilities

#### **Examples of services:**

- after-school and summer activity programs
- tutoring and other educational programs
- mentoring and/or inter-generational programs
- conflict resolution and anger management programs
- activities that promote cultural awareness, character building, and citizenship
- substance abuse prevention programs
- delinquency prevention and/or dropout prevention programs
- teen pregnancy prevention programs
- youth community service programs

\* Educational and/or extracurricular programs for youth that operate during the school day will not be considered.

#### BASIC ASSISTANCE

Outcome #4: Families and individuals meet their subsistence needs

**Populations:** Low and moderate-income households, people with physical, developmental and/or

mental disabilities, homeless, elderly, and farm workers

#### The outcome is supported through:

- enabling families and individuals to meet their subsistence needs for food, clothing, emergency shelter, transportation, and other essential items
- providing one-time or occasional emergency financial assistance to pay for housing related expenses such as rent, mortgage costs and/or utilities for families and individuals in need of housing or at risk of losing their housing
- educating or advising families and individuals regarding financial and consumer related matters

#### **Examples of services:**

- emergency food assistance
- emergency shelter
- clothing
- short-term emergency financial assistance
- financial and consumer related counseling
- child abuse or domestic violence prevention, counseling and/or treatment

### II. BIDDER QUALIFICATIONS

In order for an agency to submit a proposal all of the following requirements must be met:

- A. Be a private non-profit entity with tax-exempt status under Section 501 (c) 3.
- B. Have completed twelve months of operation and service delivery prior to proposal release date.
- C. Have an independent financial audit of the prior fiscal year. The management letter and management's response should also be provided if issued. An unmodified opinion of the Independent Audit firm's current peer review should be included.
- D. Submit a mandatory Letter of Intent by February 21, 2003 using form letter specified in proposal that indicates the outcome and the program name of each proposal for which funding will be requested. Proposals for which a Letter of Intent is not received will not be considered.
- E. Must provide direct services to clients and may not act as the lead agency for the proposed program.
- F. Proposed program must specifically benefit residents of Lee County.
- G. Minimum amount for each proposal considered is \$15,000.
- H. Proposals for mental health services, substance abuse treatment programs, medical programs, capital outlay, programs that require religious participation, and educational or extracurricular programs for youth that operate during the school day will not be considered.
- I. Proposed program must receive non-county cash revenue to support operations.

### III. FATAL CRITERIA OR DISQUALIFYING EVENTS

In order to be considered by the Proposal Review Panel the agency's proposal must comply with all of the following:

- A. Received by the stated deadline of March 14, 2003 No later than 5:00 p.m.
- B. Complete and organized in the manner specified on the proposal checklist (all questions answered and all current forms utilized).
- C. Include specified number of copies (should not include extraneous materials).
- D. If Independent Audit report and/or management letter of the prior fiscal year includes weaknesses, findings, and/or concerns a corrective action plan that has been accepted and approved by the agency's Board of Directors and the Independent Auditor is required.

(GAAP) to ensure an adequate audit trail. (Includes all items listed on Exhibit 1 Section A and B)

- F. Indicate that personnel policies and procedures are in place to ensure compliance applicable with state and federal employment requirements. (Includes all items listed on Exhibit 1 Section C)
- G. Indicate that program operating policies and procedures are in place to ensure fair and equal treatment of persons served and documentation of service delivery and performance.

  (Includes all items listed on Exhibit 1 Section D)
- H. Provide written documentation of firmly committed or renewed cash revenue from non county sources

#### IV. DEPARTMENT REVIEW PROCESS

- A. Department of Human Services staff will review all proposals to ensure that the bidder qualifications were met. Proposals submitted by agencies not meeting all the bidder qualifications will be rejected and a notice stating the reason will be sent to the proposing agency via certified mail.
- B. All proposals from agencies that meet all the bidder qualifications will then be reviewed by Department of Human Services staff to verify that any of the fatal criteria or disqualifying events do not apply to said proposal. If any of the fatal criteria or disqualifying events apply to the proposal, said proposal will be rejected and a notice stating the reason will be sent to the proposing agency via certified mail.
- C. Proposals rejected based on non-compliance with the bidder qualifications, fatal criteria or disqualifying events will not be forwarded on to the Proposal Review Panel for consideration. The proposing agency may request an appeal in accordance with V. APPEALS PROCESS.

Lee County Department of Human Services reserves the right to reject any and all proposals and to waive informalities and minor irregularities in proposals received.

#### V. APPEALS PROCESS

- A. Proposals that did not meet the Bidder Qualifications and/or Fatal Criteria (Section II and III) may be appealed.
- B. Appeals must be requested in writing and delivered to the Department of Human Services within 10 calendar days of the date on the rejection notice. The appeal must clearly state the specific actions or decisions being appealed. No new information may be submitted for consideration.
- C. The Department of Human Services Director shall forward information to the Appeals Panel for consideration. The Appeals Panel shall meet and render a written decision

regarding the appeal, which shall be delivered to the appealing agency by certified mail.

- D. If the appeal is approved, the proposal will be forwarded to the Proposal Review Panel.
- E. If the appeal is denied, the Appeals Pancl's written decision shall be the final administrative action.

#### VI. EVALUATION PROCESS

- A. Accepted proposals will be read and evaluated by the Proposal Review Panel. All review meetings are open to the public; however there will be no interaction between panel members and agency representatives.
- B. The review panel may consist of County staff, other community funders, or representatives and citizens.
- C. The proposals will be evaluated and scored based solely on the contents of the proposal and in accordance with the established evaluation criteria. The panel members will individually read and score the proposals assigned to them for review. The scores will be submitted to the Department of Human Services to calculate an average score and rank by outcome area. The Proposal Review Panel will consider the average score and average rank and how the proposals provide for the most comprehensive service delivery county-wide.
- **D.** The Proposal Review Panel will prepare a recommended funding list in priority order. Proposals will be fully funded in priority order until allocated amount is reached. Any residual funds may be used to partially or fully fund any remaining proposals.
- E. Public comment regarding the review process may be made at the final Proposal Review Process meeting.
- **F.** Bidders will be notified of the review panel's recommendations in June 2003 by certified mail.
- **G.** The review panel will submit the recommendations to the Board of County Commissioners for adoption as part of the county-wide budget for fiscal year 2004.
- **H.** Public comment may be made at the budget hearings in September, 2003.

### **EVALUATION CRITERIA**

#### PARTNERING FOR RESULTS REVIEW PANEL FY 2003-2004 PROPOSAL EVALUATION CRITERIA

Agency Name:	Amount of Request:\$							
Outcome:□ Supportive Housing/Living □ Economic	c Opportunity □ Activities for Youth □ Basic Assistance							
Program Name:	Unit Description:							
Total Unit Cost. 9								
Total Unit Cost: \$ Total # of Unit Cost funded by Lee County: \$	# of Units purchased by Lee County:							
	, of Cinco parenaged by Bee County.							
Administrative and Fiscal Capacity								
0         5	10       15	Points						
Agency has:	Agency has:							
minimally acceptable accounting	active and diverse Board of Directors							
system	extensive program experience							
limited program experience	documentation of acceptable and							
<ul> <li>Board of Directors with limited involvement.</li> </ul>	accountable fiscal management system.							
mvorvement.	<u></u>							
JUSTIFICATION OF SCORE:  Knowledge of the Needs and Experience w	ith Target Population							
0   1   5   1	•	Points						
Proposal inadequately documents:	Proposal clearly documents:	<del></del>						
<ul> <li>target population</li> </ul>	target population							
<ul> <li>need for service</li> </ul>	<ul> <li>need for service</li> </ul>							
<ul> <li>how need is not met by other</li> </ul>	how need is not met by other							
organizations	organizations							
<ul> <li>methodology used to determine</li> </ul>	<ul> <li>methodology used to determine</li> </ul>							
appropriateness of service delivery	appropriateness of service delivery							
• program partners.	program partners							
JUSTIFICATION OF SCORE:								
Program Design								
0       5	1 1 10 1 1 1 1 15	Points						
Proposal inadequately describes:	Proposal thoroughly describes:							
program activities	program activities							
• marketing	• marketing							
• capacity.	• capacity.							
JUSTIFICATION OF SCORE.								

Out	comes					_				_	_		_	_	_			
	0					_ 5		<u> </u>		<u> </u>	<del></del>	10			<u> </u>		15	Points
	Prograi			nes ar easura							ram ha		able out	aamaa				
						ioena	v mis	ssion					ement n			<b>.</b>		
	inconsistent with agency mission											lished v						
				_								eriod.						
JUST	TIFICAT	ПО	N OI	F SC	ORE:													<u> </u>
Bud	get and	l C	ost I	Effec	tiven	ess												
	0	1		1	<u>l</u>	5		ł	ı	1	ı	10	1			_1_	15	Points
	Budget						Budg			y desci			Budge					
	•			mplet						evenue	s and		•		n coun			
	•			iot cle be uni						nses of serv	iaa				ources majori		itute	
			ervice		01					or serv cost.	ice				enue	ity OI		
	•				rrectly	ļ				0030								
i					it cost													
JUST	TIFICAT	Oľ	N OF	SCC	)RE:				<u>.</u>						Tot	al Av	ailable	e Points = 75
															T	otal S	core =	=
GEN	ERAL C	ON	име	NTS:														
Revie Date:												_						

MEMORANDUM FROM THE DEPARTMENT OF **HUMAN SERVICES** 

Date: January 14, 2003

All Concerned Departments

From: Joan Brown Office Manager

Re: **RUSH Blue Sheet Number 20030064** 

The attached blue sheet number 20030064 needs to be rushed through the approval/routing process in order to meet the 5:00 p.m. Public Resources deadline today for the January 28, 2003 Board meeting. It is important that the funding allocation and guidelines for the Partnering For Results process be approved by the Board on this date so we can meet public advertising requirements for the process.

**ADMINISTRATION** 

If you have any questions regarding this, please contact Diana Childers at (239) 652-7944.

Thank you.

To:

Confumed with M/s Ceren-cut off for 1/28 mtg w 1/15@ 5pm