

FPL Update

Florida Power & Light Company (FPL) is finalizing preparations for the impact of Hurricane Irma throughout Florida. We have a restoration workforce of more than 11,000 employees and contractors and we are prepositioning our crews in the areas anticipated to be hardest hit, so they are ready to respond safely and as quickly as possible. In addition, we are opening more than 20 staging sites throughout the service area, where restoration crews, trucks and equipment are stationed. Also, FPL's External Affairs Managers are in touch with your EOC representatives. Our restoration crews will work to restore power as the first bands of severe weather from Hurricane Irma hit, and they'll work between weather bands and after the hurricane clears until all customers have power again. With a storm of this magnitude and intensity, we know that each hour of preparation counts. Should Irma's worst fears be realized, our crews will likely have to completely rebuild parts of our electric system. Restoring power through repairs is measured in days; rebuilding our electric system could be measured in weeks. No matter how extensive the damage, you have our full commitment that we will work 24/7 to get the lights back on in our communities.

FPL provides updates to customers frequently through the news media and the following mobile-friendly resources:

- FPL website: FPL.com
- Twitter: twitter.com/insideFPL
- Facebook: facebook.com/FPLconnect
- FPL Power Tracker: FPL.com/powertracker
- FPL Mobile App (download in the iOS App Store and Google Play)

In addition, FPL outage and restoration information is available by calling 1-800-4-OUTAGE (1-800-468-8243). This phone number may also be used to report a downed power line.

Please make a note of our 24-hour media line: 561-694-4442. This line is reserved for media members. However, if you have a media issue, we appreciate the opportunity to coordinate a response and will provide you with accurate information. Do not hesitate to reach out to us.

We value our partnership as first responders and are committed to keeping you and our customers informed.