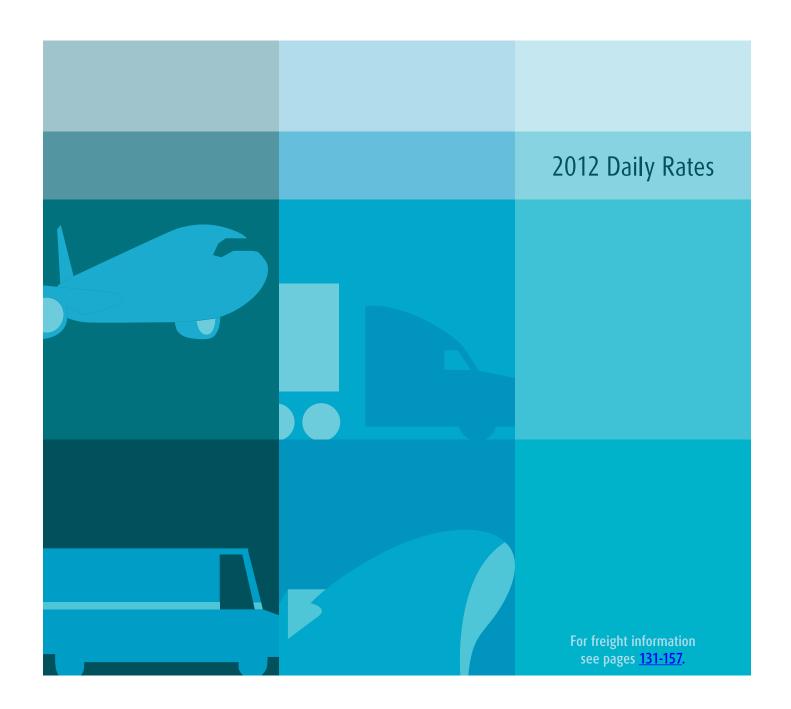
UPS Rate and Service Guide







visit <u>ups.com</u>[®] 1-800-Pick-UPS[®]

Logistics creates a better delivery experience

And no one knows logistics better than UPS

Whether you're shipping documents, packages or freight, UPS has solutions and technology to leverage the power of logistics, helping you be more efficient, while delivering a richer experience for your customers:

- Deliveries that fit customers' lives UPS My ChoiceSM gives your customers the opportunity to choose where and how they receive their packages. Recipients can receive delivery alerts via email, text or voice notification, allowing them to reschedule or reroute deliveries.
- A better returns experience UPS Returns® Exchange makes returns more efficient. The delivery of replacement goods and pickup of returns in one stop simplifies the process for customers and streamlines the supply chain for you.
- Earlier deliveries in more places UPS serves more U.S. ZIP Codes by 8:00 a.m. than any other carrier. And our advanced technologies ensure on-time deliveries and easy access to critical data you need to keep business humming.
- Flexible air freight, fast customs clearance Our time- and daydefinite delivery options work with your schedule and budget.
 Then, we can help avoid costly delays, clearing 99.6 percent of customs entries the same day.
- A sustainable partnership Choosing UPS means you're paired
 with an industry leader in environmental stewardship. As your
 partner, we can help you measure, manage and mitigate your
 climate impact without sacrificing productivity.

Enjoy the efficiency and service that make UPS deliveries a better experience for both you and your customers.

To learn more about how UPS can harness the power of logistics for you, visit **thenewlogistics.com**.

How To Use This Guide

Find everything you need to know about how to ship packages – from services and rates to packaging and payment – in the following pages. For your convenience, the *UPS Rate and Service Guide* is divided into four sections that cover each of the primary steps involved in preparing and processing a shipment. There is also a freight section dedicated to shipments of more than 150 pounds. At the beginning of each section, further detail as to what is covered in that section is provided.

SECTION

Choosing a Service

Pages <u>4</u>-12

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Determine the package service that best meets your needs for domestic, export and import shipping. Also, learn about certain service restrictions that may apply.

SECTION

Preparing a Package

Pages <u>13</u>-24

Information about UPS-provided packaging, guidelines for using your own packaging and an explanation of export documentation that must accompany your shipment are provided.

SECTION

Determining the Rate

Pages 25-124

Determine the package service rates and zones for domestic, export and import shipments. Also, learn about value-added services that are available.

SECTION

Tracking and Payment

Pages <u>125</u>-130

Convenient and up-to-the-minute ways to track shipments are reviewed, as well as an explanation of the UPS invoice, its presentation, and various billing and payment options.

SECTION

Freight

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Determine the service that best meets your domestic and international freight shipping needs. Also, learn about value-added services and certain service restrictions that may apply.

SECTION

UPS Tariff/Terms and Conditions for Package Shipments in the United States

Pages <u>158</u>-177

Essential information is provided regarding the general terms and conditions of service governing UPS and its affiliates in the transportation of small packages in the United States.

Essential Contacts

Support

UPS Customer Service

ups.com®

1-800-Pick-UPS®

1-800-877-1548 En Español

1-800-782-7892 International

1-800-811-1648 Billing

1-800-554-9964 Hazardous Materials

1-800-833-0056 Hearing Impaired - TTY/TDD

customer.service@ups.com

Zone Charts

View or download at ups.com/rates
Order by calling 1-800-Pick-UPS

WorldShip® Technical Support

worldship.ups.com 1-888-553-1118

Package Lab

1-877-877-7229

UPS CampusShip® Support

Help Desk: 1-800-513-1819 (United States)

Eform: https://www.ups.com/forms/e-mail/shipping?loc=en_US

Help Desk Listing for other Countries:

https://www.campusship.ups.com/content/us/en/resources/

technical_support.html

UPS Solutions

Visit <u>ups.com/solutions</u> and select Browse to view the full portfolio of UPS services.

Air Freight Services

ups-scs.com/airfreight

1-800-443-6379

Ocean Freight Services

ups-scs.com

1-800-443-6379

The UPS Store®

theupsstore.com

1-858-455-8800

UPS Capital®

upscapital.com

1-800-637-0620

UPS Express Critical®

upsexpresscritical.com

1-800-714-8779

UPS Freight® – LTL and Truckload

Itl.upsfreight.com

1-800-333-7400 (LTL)

1-888-682-4652 (TL)

UPS Mail Innovations®

upsmailinnovations.com

1-800-500-2224

UPS Supply Chain Solutions®

ups-scs.com

1-800-742-5727

UPS Trade Direct®

ups-scs.com/tradedirect

1-800-742-5727

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In this UPS Rate and Service Guide, you will find the 2012 UPS Package Daily Rates for the 48 contiguous states, effective January 2, 2012. Daily Rates apply to UPS account holders who have Scheduled Pickup service established prior to January 3, 2011, and to UPS account holders with a customized pricing agreement that provides Daily Rates. You will also find service and rate information for Freight services. The most current version of this guide can be downloaded at ups.com/rates.

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UPS Next Day Air®	Determine the Rate
UPS Next Day Air Saver®	Rates
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Guaranteed Services*

Service	Delivered By	Destinations	Other Information
SAME DAY			
UPS Express Critical®	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	– All 50 states and Puerto Rico	 Pickup and delivery available 24 hours a day, seven days a week, 365 days a year Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft Visit <u>upsexpresscritical.com</u> or call 1-800-714-8779 for more information Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet
1 DAY			
UPS Next Day Air® Early A.M.®	 Delivery by 8:00 a.m. the next business day to major cities in the 48 contiguous states Delivery by 8:30 a.m. or 9:00 a.m. the next business day to most other U.S. cities, including Anchorage, Alaska Additional locations guaranteed by 10:00 a.m. 	– 48 contiguous states and Alaska	 Optional Saturday Pickup and Delivery** available (refer to page <u>57</u> for more information) Refer to the Area Surcharge Listing at <u>ups.com/rates</u> or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes
<u>UPS Next Day Air</u> ®	- Next business day by 10:30 a.m., 12:00 p.m. or end of day, depending on destination	– All 50 states and Puerto Rico	 Optional Saturday Pickup available from most U.S. locations (refer to page <u>57</u> for more information) Optional Saturday Delivery** available to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m. Saturday Delivery guarantees delivery by 12:00 p.m. or 1:30 p.m.† (refer to page <u>57</u> for more information)
UPS Next Day Air Saver®	 Next business day by 3:00 p.m. or 4:30 p.m. to commercial destinations where UPS Next Day Air delivery is committed by 10:30 a.m. or 12:00 p.m., respectively Shipments to residential locations within the UPS Next Day Air Saver area are delivered by end of day 	– Not available to destinations where UPS Next Day Air is committed by end of day	 Optional Saturday Pickup available in most U.S. locations (refer to page <u>57</u> for more information)

^{*}Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit <u>ups.com</u>® or call 1-800-Pick-UPS. For UPS Express Critical details, visit <u>upsexpresscritical.com</u>.

†Saturday Delivery may vary based on location. Refer to <u>ups.com</u> for more information.

^{**}For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page <u>57</u> for more information.

Guaranteed Services*

Service	Delivered By	Destinations	Other Information
2 DAYS			
UPS 2nd Day Air A.M.®	– Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan <i>commercial</i> destinations	 48 contiguous states where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 p.m., respectively Not available to destinations where UPS Next Day Air delivery is committed by end of day Not available to residential destinations 	 Optional Saturday Pickup available (refer to page <u>57</u> for more information) Saturday Delivery is not available
UPS 2nd Day Air®	– End of second business day	– All 50 states and Puerto Rico	 Optional Saturday Pickup available (refer to page 57 for more information) Optional Saturday Delivery** available by end of day for shipments picked up on Thursday (except for holidays) to destinations where the weekday guaranteed delivery time for UPS Next Day Air is either 10:30 a.m. or 12:00 p.m.† (refer to page 57 for more information)
3 DAYS			
UPS 3 Day Select®	– End of third business day	- 48 contiguous states	
WITHIN 5 DAYS			
UPS Ground	– Day-definite delivery within one to five business days	– All 50 states and Puerto Rico	

^{*}Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit <u>ups.com</u>® or call 1-800-Pick-UPS®.

†Saturday Delivery may vary based on location. Refer to <u>ups.com</u> for more information.

Multiple-Package Shipments

The contract-only offerings listed below are ideal for multiple-package shipments where a pallet is not required. Each package has its own shipping label and unique tracking number, and is backed by the UPS guarantee. For more information, visit <u>ups.com</u> or call 1-800-Pick-UPS.

Offering	Description
<u>UPS Hundredweight Service</u> ®	- Designed for shipments that may be classified as less-than-pallet load (LPL).
	- Available with UPS Next Day Air, UPS Next Day Air Saver®, UPS 2nd Day Air A.M., UPS 2nd Day Air, UPS 3 Day Select and UPS Ground.
	- Day-definite delivery typically in one to five days, or time-definite delivery based on the UPS shipping service you choose.
UPS Ground with Freight Pricing	- Choose this option for non-palletized multiple-package shipments going to the same destination and get LTL-based rates on your UPS Ground package service.
	- Available in the 48 contiguous states.
	- Day-definite delivery typically in one to five days. An economical choice for multiple-package shipments weighing over 151 pounds. Dependable delivery with full visibility on each individual package.

^{**}For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 57 for more information.

Export

Guaranteed Services*

Service	Delivered By	Destinations	Other Information
BEST AVAILABLE FLIGH	T		
UPS Express Critical®	- Specific delivery commitment, including expected delivery time and day, provided at time of booking	– To nearly every country	 Pickup and delivery available 24 hours a day, seven days a week, 365 days a year Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft Visit <u>upsexpresscritical.com</u> or call 1-800-714-8779 for more information Not available at locations of The UPS Store®, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet
1 TO 3 DAYS			
UPS Worldwide Express Plus®	 Delivery by 8:30 a.m. to Canada and 9:00 a.m. to all other destinations Next business day to Canada Two business days to Europe Two or three business days to Asia 	– To more than 25 countries and territories, including major cities in Canada, Europe and Asia	 Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment Rates include door-to-door delivery with in-house customs clearance**
<u>UPS Worldwide</u> <u>Express</u> ®	 Delivery by 10:30 a.m. or 12:00 p.m. Next business day to Canada and for documents to Mexico Two business days to Europe and Latin America Two or three business days to Asia 	– To more than 65 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**
<u>UPS Worldwide</u> <u>Saver</u> ®	 Delivery by end of day Next business day to Canada and for documents to Mexico Two business days to Europe and Latin America Typically within two or three business days to Asia 	– To more than 215 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**
2 TO 5 DAYS			
<u>UPS Worldwide</u> <u>Expedited</u> ®	 Delivery by end of day Two business days to Canada Three business days to Mexico Three or four business days to Europe Four or five business days to Asia and Latin America 	– To more than 70 countries and territories	– Rates include door-to-door delivery with in-house customs clearance**
DAY-DEFINITE			
<u>UPS Standard</u>	– End-of-day delivery within two to six business days	– To all Canadian provinces	 Rates include door-to-door delivery** Customs clearance is not included UPS will provide Customs Brokerage Services unless a different broker is specified Charges will be billed to the importer unless otherwise indicated by the shipper

^{*}Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit <u>ups.com</u>® or call 1-800-Pick-UPS®. For UPS Express Critical details, visit <u>upsexpresscritical.com</u>.

^{**}Provided by UPS Supply Chain Solutions®.

Import

Guaranteed Services*

Service	Delivered By	Origins	Other Information
BEST AVAILABLE FLIGH	Т		
UPS Express Critical®	 Specific delivery commitment, including expected delivery time and day, provided at time of booking 	– From nearly every country	 Available 24 hours a day, seven days a week, 365 days a year Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft Visit <u>upsexpresscritical.com</u> or call 1-800-714-8779 for more information
1 TO 2 DAYS			
<u>UPS Worldwide</u> <u>Express Plus[®]</u>	 Delivery by 8:00 a.m., 8:30 a.m. or 9:00 a.m. Next business day from Canada One or two business days from Asia, Europe and Latin America 	– From more than 185 countries and territories	 Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment Rates include door-to-door delivery with in-house customs clearance**
UPS Worldwide Express NA1®	 Delivery by 10:30 a.m. where UPS Worldwide Express is available Overnight delivery to all 50 states and Puerto Rico from select European business centers 	– From select cities in Belgium, Germany, the Netherlands and the United Kingdom	 Rates include door-to-door delivery with in-house customs clearance** Service requires an early pickup at origin
UPS Worldwide Express®	 Delivery by 10:30 a.m. or 12:00 p.m. Next business day from Canada and Mexico One or two business days from Asia, Europe and Latin America 	– From more than 185 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**
<u>UPS Worldwide</u> <u>Saver</u> ®	 Delivery by end of day Next business day from Canada and Mexico One or two business days from Asia, Europe and Latin America 	– From more than 185 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**
2 TO 5 DAYS			
<u>UPS Worldwide</u> <u>Expedited</u> ®	 Delivery by end of day Two business days from Canada Two or three business days from Mexico Four or five business days from Asia, Europe and Latin America 	– From more than 70 countries and territories	- Rates include door-to-door delivery with in-house customs clearance**
WITHIN 3 DAYS FROM	CANADA		
UPS 3 Day Select® from Canada	- End of third business day to the 48 contiguous states	– From all Canadian provinces	 Rates include door-to-door delivery with in-house customs clearance**
DAY-DEFINITE			
UPS Standard <u>- From Canada</u> <u>- From Mexico</u>	 End-of-day delivery to the 48 contiguous states within two to six business days from Canada End-of-day delivery to the 48 contiguous states within three to seven business days from Mexico 	– From all Canadian provinces and Mexico	For Canada: - Rates include door-to-door delivery** - Customs clearance is not included • UPS will provide Customs Brokerage Services unless a different broker is specified • Charges will be billed to the importer unless otherwise indicated by the shipper • Refer to pages 120 to 124 for UPS Customs Brokerage Services and rates For Mexico: - Rates include door-to-door delivery with in-house customs clearance**

^{*}Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit <u>ups.com</u>® or call 1-800-Pick-UPS®. For UPS Express Critical details, visit <u>upsexpresscritical.com</u>.

Note: 10:30 a.m. delivery locations are the same as UPS Next Day Air® delivery commitment times in the U.S. Certain locations will require additional time in transit. For specific time in transit information, visit ups.com or call 1-800-Pick-UPS.

^{**}Provided by UPS Supply Chain Solutions $^{\! @}$.

Domestic, Export and Import Service Restrictions

HAZARDOUS MATERIALS AND INTERNATIONAL DANGEROUS GOODS

UPS will accept domestic Air Dangerous Goods shipments prepared under D.O.T. 49 C.F.R. or IATA regulation sets. The domestic Hazardous Materials and International Dangerous Goods functionality is integrated into the current version of WorldShip®. Contact the Hazardous Materials Support Center at 1-800-554-9964 for more information.

Hazardous Materials, as defined and regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.), and Dangerous Goods, as defined under the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations, are accepted for transportation only as a contractual service domestically within and between all 50 states and Puerto Rico, and internationally within or between defined service areas.

Setting Up Service for Hazardous Materials and Dangerous Goods

To receive Hazardous Materials or Dangerous Goods service, including UPS Standard to Canada, the shipper must have a Scheduled Pickup account and agree to the provisions set forth in the online UPS Dangerous Goods Agreement Checklist or an approved prior domestic or international agreement, or have these same provisions incorporated into their existing customized contract.

Alaska, Hawaii, Puerto Rico and Catalina Island

Effective January 2011 UPS no longer accepts hazardous materials, including Consumer Commodities, ORM-D, Limited Quantities and combustibles. via UPS Ground service to and from Alaska, Hawaii, Puerto Rico and Catalina Island. Many products that are not regulated or do not require

shipping papers via UPS Ground are fully regulated when transported via aircraft. Hazardous Materials are accepted for transportation via UPS air to and from Alaska, Hawaii, Puerto Rico and Catalina Island only in passenger aircraft quantities (some class 9 exceptions are listed in the UPS Chemical Table) and prepared according to the requirements set forth in either Title 49 of the Code of Federal Regulations (49 C.F.R.) or in the International Air Transport Association regulations (IATA) and the UPS Guide for Shipping Ground and Air Hazardous Materials at ups.com/hazmat.

UPS 3 Day Select®

When preparing Hazardous Materials packages for UPS 3 Day Select, packages must be prepared in accordance with the applicable air regulations. Many products that are not regulated or do not require shipping papers via UPS Ground are fully regulated when transported via aircraft. Hazardous Materials are accepted for transportation in UPS 3 Day Select only in passenger aircraft quantities (some class 9 exceptions are listed in the UPS Chemical Table) prepared according to the requirements set forth in either Title 49 of the Code of Federal Regulations (49 C.F.R.) or in the International Air Transport Association regulations (IATA) and the **UPS Guide for Shipping** Ground and Air Hazardous Materials, available at ups.com/hazmat.

Other Regulated Materials (ORM-D)/ Limited Quantities (Ltd Qty)

Other Regulated Materials (ORM-D) and Limited Quantity (Ltd Qty) shipments prepared under HM-215K are accepted for transportation without a contract within the 48 contiguous states when properly packaged, marked and shipped via UPS Ground. UPS Standard to Canada is available for ORM-D (Consumer Commodity) and Ltd Qty (HM-215K) shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative.

ORM-D and Ltd Qty (HM-215K) packages shipped via UPS domestic air services and UPS 3 Day Select within the U.S. and Puerto Rico, and Consumer Commodity and Ltd Qty shipments to International Dangerous Goods (IDG) destinations, are accepted for transportation on a contractual basis only.

UPS Express Critical®

UPS Express Critical accepts Hazardous Materials and International Dangerous Goods shipments via ground transportation or air charter service only (certain restrictions apply).

Dry Ice

UPS accepts most non-Dangerous Goods shipments containing dry ice within the U.S. without requiring the shipper to enter into the UPS Dangerous Goods Agreement. Refer to page 61 for more information.

International Dangerous Goods (IDG)

UPS accepts International Dangerous Goods on a contract basis only. The **UPS Guide for Shipping International** Dangerous Goods should always be used in conjunction with the most current IATA Dangerous Goods Regulations. UPS only transports Dangerous Goods to and from IDG countries. The Dangerous Goods Service handling charge applies to all packages that require a "Shipper's Declaration for Dangerous Goods." Refer to page 118 for fees.

Domestic, Export and Import Service Restrictions

Alcoholic Beverages

Packages containing alcoholic beverages (beer, wine or spirits) are accepted for transportation only on a contractual basis. Shippers must be licensed and authorized under applicable law to ship alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to consumers. To receive service for packages containing alcoholic beverages, the shipper must enter into, and agree to, the provisions set forth in the approved UPS agreement for the transportation of alcoholic beverages shipments.

C.O.D.

Collect on Delivery (C.O.D.) service is not available for UPS Express Critical® or international services except for U.S. imports from Canada. C.O.D. service is also not available when using a UPS 3 Day Select® or a UPS Ground shipping document.

Firearms

Firearms will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159.

Jewelry

International shipments containing jewelry (not including costume jewelry) are limited to a maximum value of \$500.00 per package.

Maximum Length

The maximum length per domestic, export or import package is 108 inches. There are no maximum length restrictions for UPS Express Critical.

Maximum Size

The maximum size per export package is 165 inches in length and girth [(2 x width) + (2 x height)] combined. For irregularly shaped air and ground packages, refer to page 19 for instructions. There are no maximum size restrictions for UPS Express Critical.

The maximum size per import package is 165 inches in length and girth [(2 x width) + (2 x height)] combined.

Maximum Value

Shippers are prohibited from shipping, and UPS does not accept for transportation, packages having a value of more than \$50,000.00. Additionally, more restrictive value limits apply for certain packages.

Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information on maximum allowable values and liability limitations.

Maximum Weight

For domestic shipments, the maximum actual weight per package is 150 pounds. For international shipments, the maximum weight of a package may vary by destination or origin. There are no maximum weight restrictions for UPS Express Critical. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

Maximum Weight for a Hazardous Materials and International Dangerous Goods Package

The maximum weight for a Hazardous Materials and International Dangerous

Goods package is 70 pounds, unless further restricted by the regulations set forth in 49 C.F.R. or IATA regulations. Maximum weight for a non-Hazardous Materials shipment containing dry ice is 150 pounds. Consult the *UPS Guide for Shipping Ground and Air Hazardous Materials* at ups.com/hazmat or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.

Restricted and Prohibited Articles (Export)

The following items may be shipped to countries outside the U.S., where service is allowed, on a contractual basis only:

- Alcoholic beverages
- Biological substances, Category B and Exempt Human or Animal Specimens
- Dangerous Goods
- Perishables
- Personal effects*
- Plants
- Seeds
- Tobacco

Service is limited and is subject to certain restrictions. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

The following articles are not accepted for transportation by UPS to countries outside the U.S.:

- Animal products, non-domesticated
- Firearms and weapons
- Furs
- Live animals

*Limited shipping of personal effects is available at all locations of The UPS Store® and any UPS Customer Center. It is the shipper's responsibility to comply with current government regulations or laws applicable in each country. Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited articles. For additional information, call the UPS International Customer Service Center at 1-800-782-7892.

Restricted and Prohibited Articles (Import)

The following items may be shipped into the U.S. on a contractual basis only:

- Alcoholic beverages*
- Biological substances, Category B and **Exempt Human or Animal Specimens**
- Dangerous Goods
- Perishables
- Personal effects**
- Plants
- Seeds
- Tobacco

Service is limited and is subject to certain restrictions. Call the UPS International Customer Service Center at 1-800-782-7892 for further details.

The following articles are prohibited by UPS:

- Animal products, non-domesticated
- Firearms and weapons
- Furs
- Live animals

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country.

Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited articles. For additional information, call the UPS International Customer Service Center at 1-800-782-7892.

Tobacco

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the consignee must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial or local laws or regulations and the shipment must conform to the terms, conditions, restrictions and prohibitions set forth at ups.com/tobacco at the time of

shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial or local laws or regulations applicable to the shipment. All shipments, including shipments containing tobacco products, will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159.

Tobacco products may not be shipped from a UPS Drop Box, UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®), locations of The UPS Store®, or any UPS Authorized Shipping Outlet. Please call 1-800-Pick-UPS® for more information.

UPS Returns®

UPS Returns services are not provided via UPS Next Day Air Saver® and UPS 2nd Day Air A.M.® Hazardous Materials or Dangerous Goods packages requiring shipping papers or packages containing firearms cannot be retrieved via UPS Returns services. Refer to page 170 for value limits on UPS Returns services packages. Multiple-piece shipments are not available for UPS Returns services shipped within the 50 states and Puerto Rico. UPS Returns® Flexible Access service is available via UPS Ground service only.

- *Alcoholic beverages are accepted for transportation only to certain states. Please call 1-800-Pick-UPS to determine the acceptable states.
- **Limited shipping of personal effects is available at all locations of The UPS Store and any UPS Customer Center.

Note: For additional service restrictions, refer to the "UPS Tariff/ Terms and Conditions for Package Shipments in the United States" beginning on page 159.

UPS Solutions

Let UPS do more for your business. Trust our unsurpassed global network to manage package and freight shipments. Leverage UPS technology to enable shipping, tracking and support. Synchronize the movement of goods, funds and information with a comprehensive portfolio of solutions to help meet your business needs. The solutions listed below are just a sample of what UPS has to offer. Visit ups.com/solutions and select Browse to view the full portfolio of UPS services and to learn more about what we can do for your business.

Solution	Description
The UPS Store®	With nearly 4,400 locations, The UPS Store offers UPS domestic and international shipping services, as well as a full portfolio of services for your business and personal needs, including packing services, packaging supplies, document and mailbox services, and office supplies. For more information or to learn about the Pack & Ship Promise®, visit theups:tore.com .
UPS Capital®	UPS Capital offers a variety of innovative financial services and insurance* solutions that are designed to work with clients' supply chains to improve liquidity and reduce risks. UPS Capital's objective is to accelerate the movement of funds through the supply chain by enhancing cash flow, reducing trade risks and facilitating international trade. By creating a solution that integrates financial services with UPS's other capabilities, UPS Capital supports its clients' worldwide growth and business development, and helps to achieve UPS's goal of synchronized commerce. For more information, visit upscapital.com or call 1-800-637-0620.
UPS Mail Innovations®	UPS Mail Innovations is the definitive mail logistics solution for businesses that need a smarter and more cost-effective way to manage, process and expedite mail such as flats and parcels under one pound. For more information on how UPS Mail Innovations can reduce your transit time and costs, visit upsmailinnovations.com or call 1-800-500-2224.
UPS Supply Chain Solutions®	UPS Supply Chain Solutions is your experienced provider for freight and transportation services, logistics and distribution, and international trade services. The global presence, proven supply chain experience and latest technologies of UPS Supply Chain Solutions can help you optimize your transportation and logistics. Visit ups-scs.com or call 1-800-742-5727 for more information.

*Insurance is offered through UPS Capital Insurance Agency, Inc. and through UPS Capital Insurance Agency, Inc. of California in California, and UPS Capital Insurance Agency, Inc. of Nevada in Nevada, Hawaii and Louisiana. UPS Capital Insurance Agency, Inc. and its affiliates are companies of UPS Capital Corporation. Insurance coverage may not be available in all jurisdictions. Insurance is governed by the terms, conditions, limitations and exclusions set forth in the applicable policy, and this is only intended to provide a brief overview. Products may be modified based on requirements and are subject to the terms and conditions of the applicable agreements.

How To Use This Guide

SECTION 1	Choosing a Service	Pages <u>4</u> -12
SECTION 2	Preparing a Package Information about UPS-provided packaging, guidelines for using your own packaging and an explanation of export documentation that must accompany your shipment are provided	l.
	■ Choose UPS-provided packaging for select services.	Page <u>14</u>
	Review step-by-step guidelines for customer packaging and tips for special packaging.	Pages <u>15</u> -18
	■ Determine the package weight and size.	Pages <u>19</u> -20
	Select automated or manual processing options, including online shipping solutions, shipping documents and the UPS Waybill.	Page <u>21</u>
	Arrange for a UPS pickup or drop off at a variety of locations that accept UPS packages.	Page <u>22</u>
	■ Prepare forms to document export shipments.	Pages <u>23</u> -24
SECTION 3	Determining the Rate	Pages <u>25</u> -124
SECTION 4	Tracking and Payment	Pages <u>125</u> -130
SECTION 5	Freight	Pages <u>131</u> -157
SECTION 6	UPS Tariff/Terms and Conditions for Package Shipments in the United States	Pages <u>158</u> -177

Provided Packaging

We offer a variety of free containers and shipping labels for air and international services. Customers with a UPS account can request supplies, free of charge, by selecting "Order Supplies" from the left side of the ups.com homepage or by calling 1-800-Pick-UPS.

In 1998, in partnership with the Environmental Defense Fund, UPS designed environmentally preferred packaging to improve the environmental profile of packaging in the industry. New designs reduce climate impact and possible damage, so reshipping is less likely.

Packaging	Use	Features	Environmental Considerations
UPS Express® Envelope*	 Letter- and legal-size urgent documents and correspondence Not designed to package breakable items 	 Letter-size envelope available in standard and window styles Legal-size envelope available in window style and can be used for A4-size documents 	– 100 percent recycled fiber (80 percent post-consumer content)
UPS Express Envelope* − Reusable	 May be used twice for letter- and legal-size urgent documents and correspondence Not designed to package breakable items 	 Letter- and legal-size envelope available in standard style Legal-size envelope can be used for A4-size documents 	- 100 percent recycled fiber (80 percent post-consumer content)
UPS Express® Pak**	– Flat, unbreakable items, such as large reports or bulky documents	 Receive special Pak rates for eligible UPS Worldwide Express® and UPS Worldwide Saver® shipments Made from tear-resistant material 	– 15 percent post-consumer content
UPS Express Box**	– A wide variety of merchandise	– Sturdy corrugated box available in three sizes	- 100 percent recycled fiber (90 percent post-consumer content)
UPS Express Tube**	- Larger documents that are rolled, such as blueprints, charts, maps, drawings and posters	- Protects documents	- 100 percent recycled fiber (90 percent post-consumer content)

^{*}When packaging breakable items and electronic media containing sensitive personal information, please consider using the UPS Express® Hard Pak – Secure. Containers may not be used for UPS Ground, UPS Standard or UPS 3 Day Select® shipments.

^{**}Charges are based on weight and zone. Dimensional weight may apply; refer to pages 19 and 20 for more information.

Packaging Guidelines

Visit the UPS Packaging Advisor to create a customized list of packaging guidelines specific to you at ups.com/packaging.

Shipping Checklist

Make sure you:

- Use a rigid box with flaps intact.
- Remove old labels, Hazardous Materials indicators and other previous shipment markings.
- Use the Box Strength Guidelines chart to determine the proper strength of your shipping container.
- Use adequate cushioning material.

- Use strong tape designed for shipping.
- Do not use string or paper over-wrap.
- Use a single address label that has clear, complete delivery and return addresses.
- Place a duplicate address label inside the box.

Step-by-Step

These four steps cover the key considerations in packing most articles to help allow for safe transport through the distribution environment.

1. Use a corrugated box.

Use a new or "almost new" corrugated box. The more a box is used, the more



it loses its original protective qualities and may not adequately protect your shipment. If you must reuse a box,

make sure it is rigid and in excellent condition with no punctures, tears, rips or corner damage, and that all flaps are intact. Shoe boxes, gift boxes or other paperboard boxes are not recommended. Remove old address labels and Hazardous Materials indicators such as diamond labels and markings, as well as delivery markings and barcodes from the previous shipment.

UPS recommends choosing a box strength that is suitable for its contents, based on the Box Strength

Guidelines. Never exceed the maximum gross weight limit for the box,

which is printed on the *Box*

Maker's Certificate on the bottom flap of most boxes.

After years of testing and analysis, engineers at the Package Lab have developed box strength specifications for single-package distribution. Refer to the chart below for recommendations in determining the proper size and maximum gross weight limit of a box.

How to use the Box Strength Guidelines chart (see below):

1. Weigh items to be shipped. (A doublewall corrugated container should be used for any item(s) weighing more than 80 pounds.)

Box Strength Guidelines			
A Maximum Weight of Box and Contents (lbs.)	B Size Limit of Box (inches)* L+W+H	C Bursting Test (Ibs. per sq. in.)	D Edge Crush Test (ECT) (Ibs. per in. width)
	SINGLE-WALL CORR	UGATED CONTAINERS	
30	75	200	32
40	75	200	40
50	85	250	44
65	95	275	55
80	105	350	N/A
DOUBLE-WALL CORRUGATED CONTAINERS			
60	85	200	48
80	95	275	51
100	105	350	61
120	110	400	71
140	115	500	82
150	120	600	N/A

The above box strengths are only guidelines to help assure the containment and protection of products transported through single-package distribution environments. They are not to be considered packaging specifications, and all packaged products should be tested in accordance with the International Safe Transit Association (ISTA) Test Procedure 3A to ensure the most appropriate level of product protection

*The size limits on the above chart refer to the maximum size of a box that can be manufactured based on the strength of the corrugated material. The size limits specified in this chart and on the Box Maker's Certificate are unrelated to length and girth measurements used by UPS for dimensional measurements. Refer to page 20 for how to calculate dimensional measurements.

Other packaging supplies are sold at <u>locations</u> of The UPS Store® and any UPS Customer Center. Simply leave it to the certified packing experts at The UPS Store to prepare your shipment for you.

Packaging Guidelines >

Step-by-Step (continued)

- 2. Measure and add together the length, width and height of the box.
- 3. Select the appropriate row where the criteria in both columns A and B are met.
- 4. Use column C to identify the recommended Bursting Test strength box. Or, use column D to identify the recommended Edge Crush Test strength box. At least one of these specifications can be found on the *Box Maker's Certificate*.

To prepare packages for UPS shipment, you can use your own packaging or one of a variety of containers provided free of charge that can be used with certain, selected UPS services. Customers with a UPS account can request supplies, free of charge, by selecting "Order Supplies" from the left side of the ups.com® homepage or by calling 1-800-Pick-UPS®.

2. Provide internal protection.

Proper cushioning material, combined with a strong outer container, will protect your shipment.

Visit the Packaging Advisor online at ups.com/packaging for additional information.

3. Close it securely.

Proper closure is just as important as adequate cushioning.

Do not use masking, cellophane, duct or water-activated paper tapes. Also, do not use string or paper over-wrap.

Visit the Packaging Advisor online at ups.com/packaging for additional information.

4. Use proper labeling.

For timely and accurate delivery, keep these points in mind when labeling your package:

 Always include the receiver's complete address and ZIP Code™. For international shipments, include a contact name, telephone number and postal code.



 Make every effort to obtain a street address.
 If you do use a P.O. Box address, the recipient's tele-

phone number *must*

be included on the label. A package addressed to a P.O. Box may experience delays and will not be covered by any UPS Service Guarantee. An Address Correction charge also will apply. Refer to page 61 or 118 for fees. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted by UPS.

- Include the suite, apartment or unit number, if applicable. Failure to do so may subject the shipper to an Address Correction charge.
- Always include your complete return address with full street address and ZIP Code. For international shipments, include a contact name, telephone number and postal code.
- Place the shipping label on the top of the box. To avoid confusion, place only one address label on the box.
 If using a packing slip, place it on the same surface of the box as the address label.

- Do not place the label on a seam, edge, closure or on top of sealing tape.
- Remove or cross out old labels or markings.
- Place a duplicate label or other form of address information inside the package.
- If using a mailing tube, place the label horizontally, with the sides of the label pointing toward the ends of the tube, so the barcode can be scanned.
 If labeling an irregularly shaped item, make sure the label is placed on a flat surface to allow for scanning.



- The UPS Smart Label™ produced by WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and a UPS Ready® solution includes barcodes and routing codes that help ensure accurate routing and prompt delivery of your shipments. In addition, the use of UPS Smart Labels allows for fast access to tracking and delivery information.
- UPS does not provide special handling for packages with "Fragile," package orientation (e.g., "Up" arrows or "This End Up" markings) or any other similar markings.

Visit the Packaging Advisor online at ups.com/packaging for additional information.

Note: For any additional assistance with packing fragile objects, contact the Package Lab at 1-877-877-7229.

Special Packaging Needs

If you ship the following items, consider their special packaging needs.

Batteries

A variety of batteries are regulated as hazardous materials by the U.S. Department of Transportation (DOT). For assistance in determining whether or not your battery shipment is regulated, please call the DOT's Hazardous Materials Info-line at 1-800-467-4922. Batteries requiring shipping papers may only be tendered by contract hazmat shippers. (See the *UPS Guide for Shipping Ground and Air Hazardous* Materials at ups.com/hazmat.) Any device with batteries installed must have their on/off switch protected from being activated, or have the batteries removed with the terminals protected. Simple devices like flashlights or rechargeable drills can generate a dangerous amount of heat if accidentally activated. Electronic items sent for repair, such as computers and cell phones, should be sent without batteries. For additional information regarding the shipment of batteries, please go to ups.com® and enter "Batteries" in the search field.

Bundled or Strapped Boxes

Only same-sized boxes may be strapped together. Use a minimum of four crisscrossed bands, two in each direction. An address label must be placed on each box. When strapping boxes together, each box must be strong enough to hold the total weight of the strapped bundle. For example, if two 15-pound boxes are banded together into a 30-pound package, both components should be in boxes with at least a 30-pound weight capacity. An Additional Handling charge may apply. Refer to page 61 or 118 for more information.

Electronic Media

To ship electronic media that contain sensitive personal information (such as personal financial or health information), we recommend that you do not use an envelope, letter packaging, UPS Express® Envelope, UPS Express Envelope – Reusable, UPS Express® Pak or UPS Express® Pad Pak. UPS provides special packaging, the UPS Express® Hard Pak, which is designed to help you ship sensitive electronic media. Call 1-800-Pick-UPS® or your sales representative for more information. You can also ship electronic media containing sensitive personal information by packaging it with a duplicate shipping label in an inner container that can be securely sealed. Place the inner container in a new outer corrugated box. Seal all flaps securely. Prior to packaging, mark the electronic media with identifiable information such as your company name, reference number or your UPS shipping number. Additionally, the shipper should retain a copy of the data and secure the data on the electronic media through encryption or other technological means.

Fabric and Wallpaper

Rolled goods travel best when shipped in corrugated boxes. If a fabric or wallpaper roll is shipped in a bag, UPS recommends a bag with a minimum thickness of six mils. Make sure the bag is tightly wrapped and taped against the roll to reduce the risk of tearing. A tail on an item shipped in a bag must be compressed to the body of the item using tape. Place the address label on a flat surface of the item being shipped. Place duplicate address labels inside cores or between top layers of material. An Additional Handling charge may apply. Refer to page 61 or 118 for more information.

Hazardous Materials and Dangerous Goods

Please refer to pages 62 and 118 for service restrictions related to shipping Hazardous Materials and Dangerous Goods. For additional information on this contract-only service, refer to the UPS Guide for Shipping Ground and Air Hazardous Materials or UPS Guide for Shipping International Dangerous Goods at ups.com/hazmat.







Special Packaging Needs

Irregularly Shaped Items and Bare Metals

Tape the address label on a flat surface of the item being shipped. Cover the label with clear tape. Do not use "flying tags" attached by string or metal. Blunt all sharp or protruding edges with taped-on, corrugated cardboard pieces. Protect the surface of the item as needed. An Additional Handling charge will apply. Refer to page 61 or 118 for more information.



Large and/or Heavy Packages

Packaging materials need to be evaluated carefully for packages weighing more than 70 pounds.

A UPS Heavy Package sticker is required whenever you ship packages weighing more than 70 pounds. Place the sticker to the right of the address label and write the package's weight in the white box. It also helps to highlight every side of your package with Heavy Package highlight tape. This sends warning to those who risk lifting your package, both your employees and ours. Customers with a UPS account can request supplies, free of charge, by selecting "Order Supplies" from the left side of the ups.com homepage or by calling 1-800-Pick-UPS®. An Additional Handling charge will apply. Refer to page 61 or 118 for fees



Tires

Apply a wide band of pressure-sensitive tape through the center and completely around the body of the tire so that the tape is attached to itself. Attach your address label to the tape band where it covers the tread. Cover the entire label with clear tape. An Additional Handling charge will apply. Refer to page 61 or 118 for more information.



Packaging Assistance

Packaging Advisor

The UPS Packaging Advisor is an online tool that takes the guesswork out of packing and helps you determine just what you need by walking you through industry guidelines. Depending on your entries, the Packaging Advisor will provide guidelines about exterior carton, interior cushioning, product placement, closure and shipping label placement. Visit ups.com/packaging.



The UPS Package Lab helps customers find effective, sustainable and cost-efficient packaging for products. Packaging engineers evaluate the current or proposed package, conduct a variety of industry-accepted tests and prepare a written report that recommends modifications to improve performance, economy and efficient use of materials. The Package Lab also monitors the latest developments in package-testing research worldwide. And the Package Lab can assist in finding environmentally friendly packaging solutions that provide adequate product protection. Contact the Package Lab at 1-877-877-7229 for more details and pricing information.



Packing Services 4

Have your items organized and expertly packed at your nearest <u>location</u> of The UPS Store®. Many locations of The UPS Store also offer custom handling and packaging for large items – from blanket wrap to custom cartons and crating. Regardless of the size and shape of your items, locations of The UPS Store can handle your shipping needs, including air freight and LTL shipments. With the Pack & Ship Promise®, participating locations will pack your item, ship via UPS and if that item is damaged or lost in transit, you'll be reimbursed. Visit <u>theupsstore.com/promise</u> for details. For more information on all the services available at The UPS Store or to find a location near you, please visit <u>theupsstore.com</u> or call 1-800-Pick-UPS.

Eliminate Excess: Use box space efficiently, and choose environmentally friendly packing materials whenever possible.

Determine the Weight and Size

For All Domestic and International Shipments

Shipping rates are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to page 27 for Domestic, page 64 for Export and pages 90 and 91 for Import).

Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

How to determine billable weight. 1. Determine actual weight.

Actual weight is the package weight rounded up to the next whole pound.

Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for Express Envelopes (letters) over eight ounces and all other packages.

2. Determine dimensional weight.

Dimensional weight reflects package density, which is the amount of space a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

Determine the package dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the package length by the width by the height. The result is the cubic size in inches.

For domestic shipments: **UPS Air Services shipments -**

Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

UPS Ground shipments – If the cubic size of the package in inches is 5,184 or larger, divide the cubic size by 166 to determine dimensional weight in pounds. If the cubic size in inches is less than 5,184, use the actual weight of the package.

For international shipments:

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

For import shipments, divide the cubic size by 139 if measured in inches, or by 5,000 if measured in centimeters, to determine the dimensional weight. To convert metric measurements into pounds, multiply the result by 2.20462. Any fraction of a pound will be calculated at the next highest rate.

For import shipments by way of UPS Standard from Canada, divide the cubic size by 166 if measured in inches or by 6,000 if measured in centimeters.

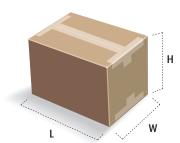
For UPS Standard to Canada ship-

ments - If the cubic size of the package is 5,184 cubic inches or greater, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.



Domestic

Dimensional Weight LxWxH in Pounds

L = Length in inches

W = Width in inches

H = Height in inches

U.S. Export and Import

Dimensional Weight in Pounds

L = Length in inches

W = Width in inches

H = Height in inches

Determine the Weight and Size

For All Domestic and International Shipments (continued)

Additional Information on Determining Weight and Size.

- Letter rates apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Domestic letters less than or equal to eight ounces will be billed the Letter rate. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates.

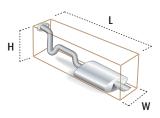
Letters less than or equal to eight ounces will be billed the Letter rate. Letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates. Express Envelope (letter) shipments that do not exceed eight ounces qualify for the Letter rate.

International shipments sent in a UPS Pak that weigh two pounds or less and do not exceed \$100.00 in declared customs value qualify for the Pak rate.

Irregularly Shaped Packages:
 If the package has a bulge or is irregularly shaped, measure the length, width and height of the package at its extreme points, which may include the bulge or irregular aspects of the package.



Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



Items Shipped in Bags:

Shape – When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

Tails – A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

 Packages that exceed UPS weight and size limits are not accepted for transportation. If found in the UPS system, they are subject to an Over Maximum Limits charge. Refer to page 62 or 119 for more information. For Maximum Weight service restrictions, refer to page 10. For shipments over 150 pounds, refer to pages 132 to 157 for UPS freight services. A Large Package Surcharge may apply to domestic and international shipments.

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

- Shippers are responsible for providing accurate and complete shipment information on the shipping document or in the automated processing system used, including service selected, number, weight and dimensions of packages. UPS reserves the right to audit any package and/or invoice to verify service selection, package dimensions or weight and applicability of any charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate including, but not limited to, multidimensional measuring devices. If any aspect of the shipment information provided by the shipper is incomplete or incorrect as determined by UPS in its sole discretion, UPS may adjust charges at any time.

Follow the instructions on this page and the previous page to determine the billable weight for your shipments.

Notes:

- Size limits indicated by a box manufacturer may not reflect exterior dimensions of a package, including where a package may have bulges or otherwise may not be uniform across each plane, and should not be used as a substitute for actual length, width and height measurements in determining dimensional weight.
- Improper packaging may result in the alteration of a package's dimensions during transit which can affect the package's dimensional weight and result in a shipping charge correction.

WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Ready® solutions and applications available in the UPS Developer Kit will automatically calculate dimensional weight when you enter the package weight and dimensions.

Shipping Solutions

Solution	Shipping Environment	Features and Benefits	
AUTOMATED PROCESSING			
WorldShip.® worldship.ups.com	Centralized Shipping (shipping room, warehouse)	Full-featured Windows®-based software for Scheduled Pickup customers with high-volume shipping needs: - Process UPS package and freight shipments using a single application - Import and export customer shipping data to and from other business systems for either manual or completely automated shipping - Streamline shipment processing by customizing default settings to match your shipping preferences	
UPS Internet Shipping at ups.com® ups.com/shippingdemo	Decentralized Shipping (distributed employees, front office, administrative staff, etc.)	All your employees can print UPS labels from their PCs: - Web-based shipping system allows anyone in your company to ship from anywhere - Process UPS package and freight shipments using a single application - One-step shipping with shipping preferences and the My UPS address book - No software or setup required - Ship using a UPS account or a payment card (credit card or debit card)	
UPS CampusShip® ups.com/campusshipdemo	Decentralized Shipping with Centralized Control (distributed employees, front office, administrative staff, etc., with administrator controls)	Gain control and reporting of your employees' shipping activities: - A customized web-based shipping system allows anyone in your company to ship or track from anywhere, but gives complete visibility and control to the shipping decision-maker - Process UPS package and freight shipments using a single application - No software required - Contact your account representative or call 1-800-Pick-UPS®	
UPS Mobile™ App for Android™, BlackBerry® and iPhone® m.ups.com	Mobile Decentralized Shipping (distributed employees, professionals on the road)	Create shipments when you are on the go: - Process UPS package shipments using supported smartphones - Same login as ups.com - Access to UPS Internet Shipping optimized for mobile users - Use the stored information from your My UPS address book, shipping and payment preferences - Send shipping label to any e-mail you specify for printing - Use your UPS account or payment card (credit card or debit card) stored on ups.com	
UPS Developer Kit	Integrated Enterprise and e-Commerce Applications	Web-based shipping application programming interface (API) that can be customized to meet your company's business needs: – Utilizes XML and Web Services technologies – Gives you access to as many UPS services as you choose	
UPS Smart Label™	Provided by WorldShip, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit and UPS Ready®	UPS Smart Labels include barcodes and routing codes that help ensure accurate routing and prompt delivery of your shipments. In addition, the use of UPS Smart Labels allows for fast access to tracking and delivery information.	
Solution	Features and Benefits		
MANUAL PROCESSING			
Air Shipping Documents (ASDs)	 Available for each of the following services: UPS Next Day Air® Early A.M.®, UPS Next Day Air® (may also be used for UPS Worldwide Express®), UPS Next Day Air Saver®, UPS 2nd Day Air A.M.® and UPS 2nd Day Air®. To request an ASD, visit "Order Supplies" from the left side of the <u>ups.com</u> homepage or call 1-800-Pick-UPS. For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. 		
UPS 3 Day Select® and UPS Ground Shipping Documents	 Attach the completed form to the package and call 1-800-Pick-UPS to schedule a pickup. A \$5.00 per-package shipping document processing (S.D.P.) fee applies whenever a shipping document is used for UPS 3 Day Select or UPS Ground. To request a shipping document, call 1-800-Pick-UPS. 		
UPS Worldwide Services Waybill	 Designed for international shipments: Detailed information fields to fully address your shipment and to include required customs information. Various billing options to specify how payment of charges is handled. Shipment-level detail enables shipment pricing and shipment tracking. With proper authorization, U.S. Electronic Export Information (E.E.I.) will be filed electronically by UPS on your behalf. Refer to page 113 for fees. When you use a UPS Worldwide Services Waybill for multiple-package shipments to the same recipient, only the lead package requires a waybill. Each additional package must have an address label and a UPS Worldwide Services Tracking Label. Detailed preparation instructions are printed on the reverse side of the waybill. 		

- A contract is required for Hazardous Materials and Dangerous Goods service.
- Hazardous Materials requiring shipping papers and Dangerous Goods requiring a "Shipper's Declaration for Dangerous Goods" are not accepted through UPS Internet Shipping or UPS CampusShip. Hazardous Materials and Dangerous Goods service is not available when using manual documentation (LTL and air freight are supported).
- You can process non-Hazardous Materials shipments that contain dry ice through both WorldShip and UPS CampusShip.
- Be sure to keep the second copy of the shipping document.
- UPS Mobile supports small package and document shipments originating from the U.S., Canada, UK, Germany, France and Italy.
- To use UPS Mobile for shipping, you must have an existing My UPS ID with associated UPS account or credit cards.

Access to UPS

Arrange for a UPS Pickup

Method	Description
Scheduled Pickup*	 UPS offers the greatest number of reliable and convenient pickup options: Daily Pickup Daily On-Route Pickup UPS Smart Pickup® Day-Specific Pickup Refer to page 58 (domestic shipments).
UPS On-Call Pickup®	 With one pickup request, UPS will pick up all of your UPS Ground, Air and International Services packages. Schedule a same-day or future-day pickup. UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office
	by scheduling a pickup via ups.com or by calling 1-800-Pick-UPS. - Fees are applied per pickup request regardless of the number of packages being picked up. - Refer to page 59 (domestic shipments) or page 114 (export shipments) for more information.

^{*}Service for Hazardous Materials and International Dangerous Goods requiring shipping papers or "Shipper's Declaration for Dangerous Goods" is offered on a contractual basis. Only customers with a Scheduled Pickup account are eligible for these services. Please consult the Hazardous Materials Support Center at 1-800-554-9964 for specific regulatory and service level requirements.

Find Locations

Location	Description					
The UPS Store®**	- Offers domestic and international shipping as well as packing services and packaging supplies.					
	- Nearly 4,400 staffed locations.					
	- Full portfolio of business services: packing services, packaging supplies, copying, printing, document					
	finishing, mailbox services and office supplies.					
	- International shipping expertise.					
	– For details on the Pack & Ship Promise®, visit theupsstore.com/promise.					
	– Visit <u>theupsstore.com</u> to find a location.					
UPS Drop Box	- Use for all domestic and international packages.					
	- Offers latest possible pickup times.					
	- Approximately 40,000 locations.					
	- Packages shipped using UPS Returns® and UPS Import Control® services are accepted in any UPS Drop Box.					
	- Packages and Express Envelopes with a value of more than \$500.00 cannot be shipped via a UPS Drop Box.					
	- Maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".					
	 Hazardous Materials/Dangerous Goods, including, but not limited to, Other Regulated Materials (ORM-D) and Limited Quantity (Ltd Qty) shipments prepared under HM-215K are not accepted in any UPS Drop Box. 					
	– Self-service locations available 24 hours a day, seven days a week for your convenience.					
UPS Customer Center	- UPS-staffed customer shipping locations.					
	- More than 1,000 locations.					
	- Offers UPS domestic and international shipping as well as packaging supplies and packing services.					
UPS Alliance Locations	- Offer exclusive access to UPS services.					
(Office Depot® and Staples®)	- Offer UPS domestic and international shipping.					
	- More than 1,200 Office Depot and more than 1,400 Staples locations.					
	- Shipping rates may vary.					
UPS Authorized Shipping	- Third-party pack-and-ship retailers that offer UPS domestic and international shipping.					
Outlet	- More than 5,500 locations.					
	- Shipping rates may vary.					
	- Certain restrictions apply; refer to the "UPS Tariff/Terms and Conditions for Package Shipments					
	in the United States" beginning on page 159 for more information.					

Note: Visit "Find Locations" from the left side of the <u>ups.com</u> homepage or call 1-800-Pick-UPS.

^{**}The UPS Store locations are independently owned and operated by licensed franchisees of Mail Boxes Etc.®, Inc., a subsidiary of United Parcel Service, Inc.

Documenting an Export Shipment

Visit <u>ups.com/intl_forms</u> to download blank copies or view sample versions of invoices, certificates and/or declaration documents.

UPS uses export and import documents you prepare to properly declare your shipment to customs in both the country of export and the country of import. The documents and information are used to determine various export and import reporting requirements. This documentation may include:

- A commercial invoice.
- U.S. Electronic Export Information (E.E.I.), formerly known as Shipper's Export Declaration (S.E.D.).
- A Power of Attorney.
- A U.S. Certificate of Origin or a North American Free Trade Agreement (NAFTA) Certificate of Origin.
- Other documents based on value, nature and destination of shipment.

Visit ups.com/intl_forms to download a blank document or view a sample of a completed document.

Document Shipments:

A document is generally defined as a written, typed or printed communication of no commercial value. Visit ups.com/importexport or call 1-800-782-7892 for a list of items that are classified as documents in your destination country. International documents shipped in an Express Envelope or in any other packaging generally do not require a commercial invoice or any other export forms. All documents to Canada except those shipped in an Express Envelope are subject to duties and taxes.

Non-document Shipments:

International shipments containing items other than documents typically

require one original and two copies of a commercial invoice in addition to the UPS shipping label. Packages destined for Puerto Rico require one original and one copy of a commercial invoice in addition to the UPS Air Shipping Document. Please visit ups.com/importexport or call 1-800-782-7892 for specific country requirements. In addition to the commercial invoice, you may need to include a U.S. Certificate of Origin, NAFTA Certificate of Origin or E.E.I., based upon the guidelines below.

UPS Paperless® Invoice – UPS Paperless Invoice allows shippers to provide invoice and commodity-level detail through electronic data upload to UPS, thus eliminating the need to print commercial invoices for international shipments.

Because information is stored electronically, the risk of making manual errors when completing this customs documentation is dramatically reduced. With UPS Paperless Invoice, you can be assured that the program will not allow incomplete commercial invoices to be submitted, which is one of the main reasons that shipments can be held prior to export or import, causing delays.

For additional information, please visit ups.com/paperlessinvoice. 🥠

Commercial Invoice - A commercial invoice is required for all shipments containing goods. The commercial invoice is the primary document used for import control, valuation and duty determination. The document identifies the products being shipped and their commercial values (i.e., generally the sales price between the shipper and its customer).

U.S. Certificate of Origin - This form may be required by some importing countries for certain commodities. Please see the list of countries which may require a U.S. Certificate of Origin at ups.com/importexport or call 1-800-782-7892. The purpose of the form is to authenticate that the goods are wholly produced or substantially transformed in the U.S. UPS can prepare a U.S. Certificate of Origin based on information from the shipper. Refer to page 113 for fees and more information.

NAFTA Certificate of Origin - This form is used by Canada, Mexico and the U.S. (including Puerto Rico) to determine if goods imported into their countries are products of one of the NAFTA countries and eligible for duty free or reduced duty treatment. To receive the benefits of reduced duty, you must attach the NAFTA Certificate of Origin to the commercial invoice if you have determined your commodity qualifies as a product of the U.S. under the NAFTA rules of origin and:

- The shipment is of U.S. or Canadian origin and is destined for Mexico with a value of \$1,000.00 USD or greater.
- The shipment is of U.S. or Mexican origin and is destined for Canada with a value of \$1,600.00 or greater in Canadian dollars.

Note: International Dangerous Goods service requires a contract.

Documenting an Export Shipment

Shipments valued less than the above amounts only require a statement on the commercial invoice requesting NAFTA preferential tariff treatment:

"I certify that the goods referenced in this commercial invoice comply with the origin requirements specified for these goods in the North American Free Trade Agreement, and that further processing or assembly outside the territories of the parties has not occurred subsequent to processing or assembly in the NAFTA region."

Electronic Export Information (E.E.I.) -

E.E.I. provides general information about your export transaction to U.S. Census and Customs and Border Protection and is used by government agencies for foreign trade statistics and compliance with U.S. export controls. E.E.I. was formerly provided on a Shipper's Export Declaration (S.E.D.) form. The shipper in the U.S. is required to file E.E.I. generally in the following instances:

- If your shipment contains a commodity that has a value greater than \$2,500.00.
- If your shipment contains a commodity that requires an export license or is subject to an exemption from licensing under the International Traffic in Arms Regulations (ITAR).

E.E.I. generally is not required for shipments to Canada unless the commodities are being exported under an export license or ITAR license exemption or the shipment is destined for a third country via transshipment through Canada.

How to prepare export documentation.

WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and a UPS Ready® solution that supports full international service make it easy to complete a commercial invoice, U.S. Certificate of Origin, NAFTA Certificate of Origin, and to prepare electronic export information (E.E.I.). WorldShip, UPS Internet Shipping and UPS CampusShip prompt you to complete required export documentation as you process an international shipment. Additionally, WorldShip enables you to automate international documentation preparation through data import capabilities.

Enclose all required export documentation in the UPS Waybill pouch or in an envelope marked "Export Documents." Securely affix pouch or envelope to the lead package.

Special Note for E.E.I. Filers:

In order to file E.E.I. electronically, users can log on directly to the U.S. Government Automated Export System (AES) website at aesdirect.gov to file the appropriate information for their UPS shipment. UPS recommends electronic filing with AESDirect as the preferred method for E.E.I. filing. WorldShip, UPS Internet Shipping, UPS CampusShip and some UPS Ready solutions connect to AESDirect to allow customers to file their E.E.I. electronically with U.S. Census and Customs and Border Protection. UPS does not charge a service fee when you file your E.E.I. with AESDirect.

UPS can file or create and file E.E.I. on behalf of the shipper; however, all required data must be provided to UPS and the shipper must grant UPS Power of Attorney. UPS must obtain the shipper's EIN (Employer Identification Number), also known as the Tax ID number, and data about the goods and consignees in order to file E.E.I., including the harmonized tariff code (Schedule B) and a description of the goods. A shipment will be delayed if all required information necessary to file E.E.I. has not been provided. Refer to page 113 for fees.

Note: E.E.I.s must include the Employer Identification Number (EIN) of the exporter. Before creating an E.E.I. shipment, you can obtain an EIN free of charge from the IRS by visiting irs.gov or calling 1-800-829-4933.

How To Use This Guide

SECTION 1	Choosing a Service	Pages <u>4</u> -12
SECTION 2	Preparing a Package	Pages <u>13</u> -24
SECTION 3	Determining the Rate Determine the rates and zones for domestic, export and import shipments. Also, learn a value-added services that are available.	bout
	■ Review the steps on how to determine the rates for your shipments.	Page <u>26</u>
	■ Domestic – Determine the destination zone and the UPS service rate, and value-added services and other charges that may apply to your shipment.	Pages <u>27</u> -63
	■ Export – Determine the destination zone, the origin state classifications, if needed, and the UPS service rate.	Pages <u>64</u> -88
	■ Import – Determine the origin zone and the UPS service rate.	Pages <u>89</u> -112
	Review value-added services, other charges and customs brokerage services for export and import.	Pages <u>113</u> -124
SECTION 4	Tracking and Payment	Pages <u>125</u> -130
SECTION 5	Freight	Pages <u>131</u> -157
SECTION 6	UPS Tariff/Terms and Conditions for Package Shipments in the United States	Pages <u>158</u> -177

Determine the Rate

DOMESTIC, EXPORT AND IMPORT

To determine the rate for domestic, export and import shipments:

- 1. Choose a service (Domestic, pages 5 and 6; Export, page 7; Import, page 8).
- 2. Compute the billable weight (refer to pages 19 and 20).
- 3. Look up the shipping zone (Domestic zone chart information, page $\underline{27}$; Export, page $\underline{64}$; Import, pages $\underline{90}$ and $\underline{91}$).
- 4. Calculate the rate:
 - Use WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™
 (Domestic rates only), the UPS Developer Kit, a UPS Ready® solution or
 the "Calculate Time and Cost" application on ups.com® to see the rate for
 your shipment.**

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- Follow the steps below to use the rate charts in this guide.
- 1. Go to the pages listing the rates for the service option you've selected (Domestic rate charts begin on page 28; Export, page 77; Import, page 98).
- 2. Match the billable weight to the appropriate zone. Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound (Domestic zone chart information, page 27; Export, page 64; Import, pages 90 and 91).
- 3. Add surcharges if special options or value-added services are selected (Domestic, pages <u>56</u> to 63; Export and Import, pages <u>113</u> to 119).

Example:

For a UPS Next Day Air® Early A.M.® shipment weighing 45 pounds where the destination zone is 104, the rate would be \$219.60.

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	102	103	104	105	106	107	108	124†
41 Lbs.	\$103.45	\$130.45	\$206.25	\$221.20	\$233.70	\$242.05	\$247.25	\$250.50
42	104.50	132.40	209.70	224.60	235.85	246.95	251.65	255.00
43	106.50	134.35	213.25	228.00	241.65	250.45	256.15	259.50
44	108.15	136.40	216.35	231.45	243.90	253.35	260.95	264.45
45	109.25	138.60	219.60	234.90	247.75	253.40	264.70	268.15
			1					

†Zone 124 includes metro Alaska.

Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.

*Visit ups.com or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Rates provided through UPS's shipping systems are estimates only, and other shipping charges, surcharges and value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, packages actually tendered to UPS.

Determine the Zone

DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

Use your UPS Zone Chart to determine the destination zone for the domestic service option you've selected.

Your chart is provided separately and is based on your origin ZIP Code™. View or download your UPS Zone Chart at <u>ups.com/rates</u>, or order one by calling 1-800-Pick-UPS[®].

Within the 48 Contiguous States and to Puerto Rico

Instructions are at the top on the front of your UPS Zone Chart. Please note that UPS Next Day Air® Early A.M.® uses the same zones as UPS Next Day Air®.

Example:

If you are shipping from ZIP Code 00401, take the first three digits of the receiver's ZIP Code and refer to the sample UPS Zone Chart to the right:

For a UPS Ground shipment from an origin in ZIP Code 00401 to a destination located in ZIP Code 12955, the zone is 3.

			Z01	NES		
DESTINATION ZIP CODES	UPS Ground	UPS 3 Day Select®	UPS 2nd Day Air®	UPS 2nd Day Air A.M.®	UPS Next Day Air Saver®	UPS Next Day Air®
060-089	2	302	202	242	132	102
090-099	-	-	-	-	-	-
100-127	2	302	202	242	132	102
– 128-136	3	303	203	243	133	103
137-139	2	302	202	242	132	102
140-142	3	303	203	243	133	103

From the 48 Contiguous States to Alaska and Hawaii

Instructions are on the back of your UPS Zone Chart. Please note that UPS Next Day Air Early A.M. uses the same zones as UPS Next Day Air.

Example:

For a UPS Next Day Air shipment from an origin anywhere in the 48 contiguous states to a destination in Alaska located in ZIP Code 99556, the zone is 124.

ALASKA		ZONES	
DESTINATION ZIP CODES	UPS Ground†	UPS 2nd Day Air®	UPS Next Day Air®
99501-24	44	224	124
99540	44	224	124
99547-55	46	226	126
99556	44	224	124
99557-59	46	226	126
99561	46	226	126
99563-66	46	226	126

UPS Next Day Air® Early A.M.® GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	102	103	104	105	106	107	108	124†
Letter**	\$49.00	\$52.50	\$56.10	\$58.00	\$58.20	\$60.95	\$61.40	\$63.40
1 Lbs.	52.50	59.85	68.20	72.35	75.90	78.95	80.30	81.75
2	52.95	62.15	72.95	76.75	81.75	83.85	86.05	86.40
3	55.75	64.40	77.45	81.70	87.25	89.15	91.15	92.85
4	57.65	66.15	81.35	86.50	92.40	94.30	96.80	98.55
5	58.00	67.45	86.10	91.70	96.25	99.55	100.50	104.10
6	60.85	69.45	90.65	96.45	101.65	104.35	107.55	109.35
7	62.20	71.70	94.75	101.30	106.60	110.05	112.75	114.55
8	62.50	73.65	98.85	105.80	113.45	115.55	118.00	119.65
9	62.90	74.95	102.70	110.60	116.75	121.10	123.55	125.30
10	62.95	75.00	104.45	113.05	116.80	121.15	124.05	130.80
11	66.25	79.50	109.95	119.35	128.85	131.95	134.35	136.45
12	67.70	81.50	114.25	123.40	133.65	137.50	139.95	141.55
13	68.20	83.45	118.15	127.65	137.75	143.10	145.15	147.10
14	69.75	85.40	122.65	131.70	139.70	148.00	150.75	152.25
15	70.20	86.55	123.80	133.65	139.75	149.30	152.75	156.00
16	71.75	88.90	130.30	139.70	147.35	154.90	158.45	160.95
17	73.45	91.25	133.15	143.10	152.60	157.75	161.25	163.85
18	74.90	93.20	136.20	145.50	155.30	160.50	164.65	167.15
19	75.75	94.85	138.65	147.95	158.10	163.40	168.20	171.65
20	75.80	95.25	139.10	148.25	158.20	163.70	168.45	174.40
21	78.15	98.20	143.80	153.80	163.55	169.20	175.15	177.70
22	79.85	99.70	146.55	156.55	166.30	172.45	178.30	180.95
23	80.55	101.15	149.35	159.65	166.50	175.50	181.75	185.05
24	81.60	102.20	152.45	162.90	173.15	178.55	184.85	188.00
25	82.00	102.25	155.55	165.65	174.55	181.50	184.90	192.90
26	84.00	105.50	158.95	168.95	178.45	186.05	191.30	195.35
27	84.95	106.40	162.10	172.90	181.70	189.40	194.35	198.80
28	86.30	108.55	165.55	176.95	188.05	192.60	197.80	201.90
29	86.90	109.35	169.00	180.05	191.05	196.10	201.30	204.65
30	86.95	109.40	171.75	180.70	191.10	197.35	202.50	207.80
31	89.45	112.30	174.85	186.95	197.90	202.65	208.30	210.95
32	91.10	114.20	177.95	190.45	198.05	206.10	209.85	214.35
33	92.50	116.85	180.80	193.85	204.85	210.00	215.75	218.50
34	93.85	117.55	184.20	197.30	208.55	213.90	219.60	222.35
35	95.20	119.20	186.95	200.80	208.95	217.70	220.70	226.25
36	97.30	120.55	191.00	204.20	212.40	221.80	227.05	230.00
37	97.85	123.75	194.10	207.70	219.20	226.10	231.20	234.25
38	98.45	125.20	197.00	210.85	222.80	230.60	235.00	238.00
39	100.70	126.85	200.10	214.20	226.45	234.75	238.70	242.10
40	100.75	127.80	203.20	215.30	228.00	234.80	238.75	246.30

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	102	103	104	105	106	107	108	124†
41 Lbs.	\$103.45	\$130.45	\$206.25	\$221.20	\$233.70	\$242.05	\$247.25	\$250.50
42	104.50	132.40	209.70	224.60	235.85	246.95	251.65	255.00
43	106.50	134.35	213.25	228.00	241.65	250.45	256.15	259.50
44	108.15	136.40	216.35	231.45	243.90	253.35	260.95	264.45
45	109.25	138.60	219.60	234.90	247.75	253.40	264.70	268.15
46	111.35	140.90	222.90	237.10	251.35	257.20	268.75	272.30
47	112.65	143.25	226.30	241.55	257.70	265.40	272.55	276.15
48	113.25	145.45	229.05	245.00	258.00	265.45	276.10	280.70
49	113.30	147.40	231.85	245.15	261.40	268.40	276.15	285.15
50	113.35	147.45	231.90	245.20	261.45	268.45	276.20	285.20
51	118.35	153.00	238.05	255.30	274.55	281.85	291.00	294.85
52	119.70	155.60	241.15	258.80	278.70	286.00	296.10	300.05
53	121.45	157.60	244.30	262.50	278.75	290.10	300.60	304.60
54	122.90	160.15	247.70	265.75	281.60	295.10	305.70	309.75
55	123.60	162.50	251.90	268.80	285.30	299.60	309.75	314.00
56	125.95	165.00	256.05	271.95	289.30	304.50	314.25	318.50
57	127.80	167.35	260.10	275.05	298.65	309.00	319.10	323.35
58	129.95	169.55	261.20	278.40	302.80	313.95	324.20	328.50
59	131.30	171.90	268.40	282.25	305.40	318.45	329.35	329.70
60	131.65	171.95	268.45	285.70	305.45	318.50	329.40	337.40
61	134.40	176.85	272.05	290.15	315.85	327.80	333.05	344.10
62	137.60	179.45	275.70	295.05	320.25	332.70	344.25	348.95
63	139.35	182.35	279.50	298.90	325.05	337.95	349.50	354.25
64	141.40	184.25	286.70	303.35	328.30	338.00	354.60	359.40
65	141.45	188.25	286.75	307.80	328.35	342.05	359.05	359.45
66	145.35	190.05	290.90	312.25	339.50	352.55	364.85	365.25
67	145.90	194.10	298.55	317.15	344.70	352.60	370.65	375.70
68	149.50	197.05	298.60	321.95	349.50	358.85	376.20	376.50
69	150.45	200.00	302.60	322.00	349.55	358.90	382.00	387.20
70	150.50	200.10	305.40	325.00	354.35	358.95	382.05	392.00
71	154.55	206.10	310.45	334.45	355.90	366.45	385.60	398.55
72	155.65	206.25	311.25	334.50	355.95	370.00	385.65	398.60
73	155.70	211.10	316.50	341.00	360.20	375.25	399.55	405.00
74	155.75	214.05	317.65	343.90	360.70	391.15	399.60	405.05
75	155.80	215.65	322.45	350.65	360.75	391.20	399.65	405.10

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- Refer to UPS Express Critical® on page 5 for shipments weighing more than 150 pounds.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **The Letter rate applies only to documents, correspondence and electronic media shipments

that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Zone 124 includes metro Alaska.

UPS Next Day Air® Early A.M.® GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	102	103	104	105	106	107	108	124†
76 Lbs.	\$163.60	\$220.20	\$330.00	\$353.00	\$367.05	\$392.70	\$410.35	\$420.65
77	163.65	221.35	333.90	355.05	380.70	398.15	414.90	429.50
78	163.70	222.45	333.95	359.65	382.95	400.75	419.35	434.65
79	163.75	228.20	337.95	371.10	389.15	408.75	428.80	435.85
80	163.80	228.25	338.00	371.15	389.20	411.30	428.85	445.10
81	172.70	230.75	341.55	371.20	389.25	416.15	428.90	445.15
82	174.95	237.15	349.85	378.75	396.35	416.20	440.55	452.10
83	176.65	239.65	349.90	381.55	396.40	427.05	440.60	452.15
84	176.70	239.95	349.95	385.90	396.45	432.75	440.65	456.45
85	176.75	242.55	360.80	391.15	405.00	437.80	450.45	456.50
86	181.50	245.15	367.65	398.95	405.05	442.80	450.50	456.55
87	181.55	249.70	372.75	399.45	405.10	448.50	464.10	476.05
88	181.60	250.30	375.50	401.15	415.85	449.50	470.65	482.15
89	181.65	250.35	375.55	405.00	441.35	449.55	470.70	490.30
90	181.70	250.40	388.50	411.30	441.40	463.25	480.20	490.35
91	190.40	259.80	396.95	413.75	450.45	467.25	480.25	502.05
92	190.50	260.55	400.20	418.90	450.55	474.60	488.60	507.25
93	190.55	260.60	402.30	425.95	450.60	479.10	488.65	507.30
94	190.60	262.95	402.35	429.50	450.65	480.90	493.75	507.35
95	190.65	263.00	402.40	432.20	450.70	480.95	493.80	507.40
96	201.10	272.10	406.15	436.55	453.90	490.70	510.15	510.75
97	201.45	274.10	416.85	441.35	474.80	506.95	521.45	521.95
98	201.50	275.05	416.90	441.40	474.85	507.00	521.50	528.70
99	205.00	275.25	416.95	441.45	474.90	507.05	521.55	528.80
100	206.70	280.60	430.40	461.10	490.85	510.05	537.90	545.60
101	208.45	283.10	434.35	465.40	495.45	514.85	542.95	550.75
102	210.20	285.60	438.35	469.70	500.05	519.65	548.05	555.85
103	211.95	288.10	442.35	474.00	504.65	524.45	553.10	561.00
104	213.75	290.60	446.35	478.30	509.25	529.20	558.20	566.15
105	215.50	293.10	450.35	482.60	513.85	534.00	563.25	571.30
106	217.25	295.60	454.35	486.90	518.45	538.80	568.30	576.45
107	219.00	298.10	458.35	491.20	523.05	543.60	573.40	581.60
108	220.75	300.60	462.35	495.50	527.65	548.40	578.45	586.75
109	222.50	303.10	466.30	499.80	532.25	553.15	583.50	591.90
110	224.25	305.60	470.30	504.10	536.85	557.95	588.60	597.05
111	226.00	308.10	474.30	508.40	541.45	562.75	593.65	602.20
112	227.80	310.55	478.30	512.70	546.05	567.55	598.75	607.35
113	229.55	313.05	482.30	517.00	550.65	572.35	603.80	612.45
114	231.30	315.55	486.30	521.30	555.25	577.15	608.85	617.60
115	233.05	318.05	490.30	525.60	559.85	581.90	613.95	622.75

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	102	103	104	105	106	107	108	124†
116 Lbs.	\$234.80	\$320.55	\$494.30	\$529.90	\$564.45	\$586.70	\$619.00	\$627.90
117	236.55	323.05	498.25	534.20	569.05	591.50	624.05	633.05
118	238.30	325.55	502.25	538.50	573.65	596.30	629.15	638.20
119	240.10	328.05	506.25	542.80	578.25	601.10	634.20	643.35
120	241.85	330.55	510.25	547.10	582.85	605.85	639.30	648.50
121	243.60	333.05	514.25	551.40	587.45	610.65	644.35	653.65
122	245.35	335.55	518.25	555.70	592.00	615.45	649.40	658.80
123	247.10	338.05	522.25	560.00	596.60	620.25	654.50	663.95
124	248.85	340.50	526.25	564.30	601.20	625.05	659.55	669.05
125	250.60	343.00	530.20	568.60	605.80	629.80	664.60	674.20
126	252.40	345.50	534.20	572.90	610.40	634.60	669.70	679.35
127	254.15	348.00	538.20	577.20	615.00	639.40	674.75	684.50
128	255.90	350.50	542.20	581.50	619.60	644.20	679.85	689.65
129	257.65	353.00	546.20	585.80	624.20	649.00	684.90	694.80
130	259.40	355.50	550.20	590.10	628.80	653.75	689.95	699.95
131	261.15	358.00	554.20	594.40	633.40	658.55	695.05	705.10
132	262.90	360.50	558.20	598.75	638.00	663.35	700.10	710.25
133	264.65	363.00	562.15	603.05	642.60	668.15	705.15	715.40
134	266.45	365.50	566.15	607.35	647.20	672.95	710.25	720.55
135	268.20	368.00	570.15	611.65	651.80	677.70	715.30	725.70
136	269.95	370.50	574.15	615.95	656.40	682.50	720.40	730.80
137	271.70	372.95	578.15	620.25	661.00	687.30	725.45	735.95
138	273.45	375.45	582.15	624.55	665.60	692.10	730.50	741.10
139	275.20	377.95	586.15	628.85	670.20	696.90	735.60	746.25
140	276.95	380.45	590.10	633.15	674.80	701.70	740.65	751.40
141	278.75	382.95	594.10	637.45	679.40	706.45	745.70	756.55
142	280.50	385.45	598.10	641.75	684.00	711.25	750.80	761.70
143	282.25	387.95	602.10	646.05	688.60	716.05	755.85	766.85
144	284.00	390.45	606.10	650.35	693.20	720.85	760.95	772.00
145	285.75	392.95	610.10	654.65	697.80	725.65	766.00	777.15
146	287.50	395.45	614.10	658.95	702.40	730.40	771.05	782.30
147	289.25	397.95	618.10	663.25	707.00	735.20	776.15	787.40
148	291.05	400.45	622.05	667.55	711.60	740.00	781.20	792.55
149	292.80	402.90	626.05	671.85	716.20	744.80	786.25	797.70
150	294.55	405.40	630.05	676.15	720.80	749.60	791.35	802.85
				Weight of More Tha				
Price Per Pound	1.76	2.50	4.00	4.31	4.60	4.80	5.07	5.15

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- Refer to UPS Express Critical® on page 5 for shipments weighing more than 150 pounds.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

†Zone 124 includes metro Alaska.

Domestic UPS Next Day Air® GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	102	103	104	105	106	107	108	124†	125†	126†
Letter**	\$18.00	\$21.50	\$25.10	\$27.00	\$27.20	\$29.95	\$30.40	\$32.40	\$32.40	\$33.40
1 Lbs.	21.50	28.85	37.20	41.35	44.90	47.95	49.30	50.75	50.75	50.80
2	21.95	31.15	41.95	45.75	50.75	52.85	55.05	55.40	55.40	55.45
3	24.75	33.40	46.45	50.70	56.25	58.15	60.15	61.85	61.85	68.35
4	26.65	35.15	50.35	55.50	61.40	63.30	65.80	67.55	67.55	74.50
5	27.00	36.45	55.10	60.70	65.25	68.55	69.50	73.10	73.10	80.20
6	29.85	38.45	59.65	65.45	70.65	73.35	76.55	78.35	78.35	86.30
7	31.20	40.70	63.75	70.30	75.60	79.05	81.75	83.55	83.55	92.35
8	31.50	42.65	67.85	74.80	82.45	84.55	87.00	88.65	88.65	96.95
9	31.90	43.95	71.70	79.60	85.75	90.10	92.55	94.30	94.30	103.25
10	31.95	44.00	73.45	82.05	85.80	90.15	93.05	99.80	99.80	103.30
11	35.25	48.50	78.95	88.35	97.85	100.95	103.35	105.45	105.45	114.15
12	36.70	50.50	83.25	92.40	102.65	106.50	108.95	110.55	110.55	116.80
13	37.20	52.45	87.15	96.65	106.75	112.10	114.15	116.10	116.10	120.15
14	38.75	54.40	91.65	100.70	108.70	117.00	119.75	121.25	121.25	123.55
15	39.20	55.55	92.80	102.65	108.75	118.30	121.75	125.00	125.00	126.70
16	40.75	57.90	99.30	108.70	116.35	123.90	127.45	129.95	129.95	132.30
17	42.45	60.25	102.15	112.10	121.60	126.75	130.25	132.85	132.85	136.10
18	43.90	62.20	105.20	114.50	124.30	129.50	133.65	136.15	136.15	141.60
19	44.75	63.85	107.65	116.95	127.10	132.40	137.20	140.65	140.65	145.45
20	44.80	64.25	108.10	117.25	127.20	132.70	137.45	143.40	143.40	155.05
21	47.15	67.20	112.80	122.80	132.55	138.20	144.15	146.70	146.70	159.35
22	48.85	68.70	115.55	125.55	135.30	141.45	147.30	149.95	149.95	163.00
23	49.55	70.15	118.35	128.65	135.50	144.50	150.75	154.05	154.05	165.70
24	50.60	71.20	121.45	131.90	142.15	147.55	153.85	157.00	157.00	168.90
25	51.00	71.25	124.55	134.65	143.55	150.50	153.90	161.90	161.90	169.95
26	53.00	74.50	127.95	137.95	147.45	155.05	160.30	164.35	164.35	175.35
27	53.95	75.40	131.10	141.90	150.70	158.40	163.35	167.80	167.80	178.30
28	55.30	77.55	134.55	145.95	157.05	161.60	166.80	170.90	170.90	182.10
29	55.90	78.35	138.00	149.05	160.05	165.10	170.30	173.65	173.65	186.25
30	55.95	78.40	140.75	149.70	160.10	166.35	171.50	176.80	176.80	186.95
31	58.45	81.30	143.85	155.95	166.90	171.65	177.30	179.95	179.95	193.05
32	60.10	83.20	146.95	159.45	167.05	175.10	178.85	183.35	183.35	197.20
33	61.50	85.85	149.80	162.85	173.85	179.00	184.75	187.50	187.50	201.45
34	62.85	86.55	153.20	166.30	177.55	182.90	188.60	191.35	191.35	205.25
35	64.20	88.20	155.95	169.80	177.95	186.70	189.70	195.25	195.25	209.35
36	66.30	89.55	160.00	173.20	181.40	190.80	196.05	199.00	199.00	213.95
37	66.85	92.75	163.10	176.70	188.20	195.10	200.20	203.25	203.25	217.40
38	67.45	94.20	166.00	179.85	191.80	199.60	204.00	207.00	207.00	221.65
39	69.70	95.85	169.10	183.20	195.45	203.75	207.70	211.10	211.10	221.70
40	69.75	96.80	172.20	184.30	197.00	203.80	207.75	215.30	215.30	221.80

UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	102	103	104	105	106	107	108	124†	125†	126†
41 Lbs.	\$72.45	\$99.45	\$175.25	\$190.20	\$202.70	\$211.05	\$216.25	\$219.50	\$219.50	\$235.60
42	73.50	101.40	178.70	193.60	204.85	215.95	220.65	224.00	224.00	239.30
43	75.50	103.35	182.25	197.00	210.65	219.45	225.15	228.50	228.50	243.20
44	77.15	105.40	185.35	200.45	212.90	222.35	229.95	233.45	233.45	247.75
45	78.25	107.60	188.60	203.90	216.75	222.40	233.70	237.15	237.15	247.80
46	80.35	109.90	191.90	206.10	220.35	226.20	237.75	241.30	241.30	255.65
47	81.65	112.25	195.30	210.55	226.70	234.40	241.55	245.15	245.15	255.70
48	82.25	114.45	198.05	214.00	227.00	234.45	245.10	249.70	249.70	255.75
49	82.30	116.40	200.85	214.15	230.40	237.40	245.15	254.15	254.15	261.40
50	82.35	116.45	200.90	214.20	230.45	237.45	245.20	254.20	254.20	261.45
51	87.35	122.00	207.05	224.30	243.55	250.85	260.00	263.85	263.85	269.05
52	88.70	124.60	210.15	227.80	247.70	255.00	265.10	269.05	269.05	279.15
53	90.45	126.60	213.30	231.50	247.75	259.10	269.60	273.60	273.60	279.20
54	91.90	129.15	216.70	234.75	250.60	264.10	274.70	278.75	278.75	286.85
55	92.60	131.50	220.90	237.80	254.30	268.60	278.75	283.00	283.00	289.80
56	94.95	134.00	225.05	240.95	258.30	273.50	283.25	287.50	287.50	293.85
57	96.80	136.35	229.10	244.05	267.65	278.00	288.10	292.35	292.35	298.85
58	98.95	138.55	230.20	247.40	271.80	282.95	293.20	297.50	297.50	304.85
59	100.30	140.90	237.40	251.25	274.40	287.45	298.35	298.70	298.70	309.45
60	100.65	140.95	237.45	254.70	274.45	287.50	298.40	306.40	306.40	313.35
61	103.40	145.85	241.05	259.15	284.85	296.80	302.05	313.10	313.10	325.60
62	106.60	148.45	244.70	264.05	289.25	301.70	313.25	317.95	317.95	329.40
63	108.35	151.35	248.50	267.90	294.05	306.95	318.50	323.25	323.25	331.15
64	110.40	153.25	255.70	272.35	297.30	307.00	323.60	328.40	328.40	336.35
65	110.45	157.25	255.75	276.80	297.35	311.05	328.05	328.45	328.45	336.40
66	114.35	159.05	259.90	281.25	308.50	321.55	333.85	334.25	334.25	347.65
67	114.90	163.10	267.55	286.15	313.70	321.60	339.65	344.70	344.70	353.30
68	118.50	166.05	267.60	290.95	318.50	327.85	345.20	345.50	345.50	354.10
69	119.45	169.00	271.60	291.00	318.55	327.90	351.00	356.20	356.20	366.70
70	119.50	169.10	274.40	294.00	323.35	327.95	351.05	361.00	361.00	372.00
71	123.55	175.10	279.45	303.45	324.90	335.45	354.60	367.55	367.55	377.50
72	124.65	175.25	280.25	303.50	324.95	339.00	354.65	367.60	367.60	384.70
73	124.70	180.10	285.50	310.00	329.20	344.25	368.55	374.00	374.00	395.35
74	124.75	183.05	286.65	312.90	329.70	360.15	368.60	374.05	374.05	395.40
75	124.80	184.65	291.45	319.65	329.75	360.20	368.65	374.10	374.10	395.45

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page $\underline{18}$ for heavy packages.
- Dimensional weight may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding

eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii.

Domestic UPS Next Day Air® GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	102	103	104	105	106	107	108	124†	125†	126†
76 Lbs.	\$132.60	\$189.20	\$299.00	\$322.00	\$336.05	\$361.70	\$379.35	\$389.65	\$389.65	\$412.85
77	132.65	190.35	302.90	324.05	349.70	367.15	383.90	398.50	398.50	412.90
78	132.70	191.45	302.95	328.65	351.95	369.75	388.35	403.65	403.65	414.70
79	132.75	197.20	306.95	340.10	358.15	377.75	397.80	404.85	404.85	416.10
80	132.80	197.25	307.00	340.15	358.20	380.30	397.85	414.10	414.10	428.20
81	141.70	199.75	310.55	340.20	358.25	385.15	397.90	414.15	414.15	429.40
82	143.95	206.15	318.85	347.75	365.35	385.20	409.55	421.10	421.10	434.45
83	145.65	208.65	318.90	350.55	365.40	396.05	409.60	421.15	421.15	434.50
84	145.70	208.95	318.95	354.90	365.45	401.75	409.65	425.45	425.45	443.15
85	145.75	211.55	329.80	360.15	374.00	406.80	419.45	425.50	425.50	443.45
86	150.50	214.15	336.65	367.95	374.05	411.80	419.50	425.55	425.55	453.20
87	150.55	218.70	341.75	368.45	374.10	417.50	433.10	445.05	445.05	457.75
88	150.60	219.30	344.50	370.15	384.85	418.50	439.65	451.15	451.15	464.50
89	150.65	219.35	344.55	374.00	410.35	418.55	439.70	459.30	459.30	481.70
90	150.70	219.40	357.50	380.30	410.40	432.25	449.20	459.35	459.35	488.00
91	159.40	228.80	365.95	382.75	419.45	436.25	449.25	471.05	471.05	488.05
92	159.50	229.55	369.20	387.90	419.55	443.60	457.60	476.25	476.25	490.95
93	159.55	229.60	371.30	394.95	419.60	448.10	457.65	476.30	476.30	491.05
94	159.60	231.95	371.35	398.50	419.65	449.90	462.75	476.35	476.35	503.45
95	159.65	232.00	371.40	401.20	419.70	449.95	462.80	476.40	476.40	503.50
96	170.10	241.10	375.15	405.55	422.90	459.70	479.15	479.75	479.75	514.55
97	170.45	243.10	385.85	410.35	443.80	475.95	490.45	490.95	490.95	514.60
98	170.50	244.05	385.90	410.40	443.85	476.00	490.50	497.70	497.70	524.30
99	174.00	244.25	385.95	410.45	443.90	476.05	490.55	497.80	497.80	534.75
100	175.70	249.60	399.40	430.10	459.85	479.05	506.90	514.60	514.60	546.00
101	177.45	252.10	403.35	434.40	464.45	483.85	511.95	519.75	519.75	551.55
102	179.20	254.60	407.35	438.70	469.05	488.65	517.05	524.85	524.85	557.05
103	180.95	257.10	411.35	443.00	473.65	493.45	522.10	530.00	530.00	562.60
104	182.75	259.60	415.35	447.30	478.25	498.20	527.20	535.15	535.15	568.10
105	184.50	262.10	419.35	451.60	482.85	503.00	532.25	540.30	540.30	573.60
106	186.25	264.60	423.35	455.90	487.45	507.80	537.30	545.45	545.45	579.15
107	188.00	267.10	427.35	460.20	492.05	512.60	542.40	550.60	550.60	584.65
108	189.75	269.60	431.35	464.50	496.65	517.40	547.45	555.75	555.75	590.20
109	191.50	272.10	435.30	468.80	501.25	522.15	552.50	560.90	560.90	595.70
110	193.25	274.60	439.30	473.10	505.85	526.95	557.60	566.05	566.05	601.20
111	195.00	277.10	443.30	477.40	510.45	531.75	562.65	571.20	571.20	606.75
112	196.80	279.55	447.30	481.70	515.05	536.55	567.75	576.35	576.35	612.25
113	198.55	282.05	451.30	486.00	519.65	541.35	572.80	581.45	581.45	617.80
114	200.30	284.55	455.30	490.30	524.25	546.15	577.85	586.60	586.60	623.30
115	202.05	287.05	459.30	494.60	528.85	550.90	582.95	591.75	591.75	628.80
116	203.80	289.55	463.30	498.90	533.45	555.70	588.00	596.90	596.90	634.35
117	205.55	292.05	467.25	503.20	538.05	560.50	593.05	602.05	602.05	639.85
118	207.30	294.55	471.25	507.50	542.65	565.30	598.15	607.20	607.20	645.40
119	209.10	297.05	475.25	511.80	547.25	570.10	603.20	612.35	612.35	650.90
120	210.85	299.55	479.25	516.10	551.85	574.85	608.30	617.50	617.50	656.40

UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	102	103	104	105	106	107	108	124†	125†	126†
121 Lbs.	\$212.60	\$302.05	\$483.25	\$520.40	\$556.45	\$579.65	\$613.35	\$622.65	\$622.65	\$661.95
122	214.35	304.55	487.25	524.70	561.00	584.45	618.40	627.80	627.80	667.45
123	216.10	307.05	491.25	529.00	565.60	589.25	623.50	632.95	632.95	673.00
124	217.85	309.50	495.25	533.30	570.20	594.05	628.55	638.05	638.05	678.50
125	219.60	312.00	499.20	537.60	574.80	598.80	633.60	643.20	643.20	684.00
126	221.40	314.50	503.20	541.90	579.40	603.60	638.70	648.35	648.35	689.55
127	223.15	317.00	507.20	546.20	584.00	608.40	643.75	653.50	653.50	695.05
128	224.90	319.50	511.20	550.50	588.60	613.20	648.85	658.65	658.65	700.60
129	226.65	322.00	515.20	554.80	593.20	618.00	653.90	663.80	663.80	706.10
130	228.40	324.50	519.20	559.10	597.80	622.75	658.95	668.95	668.95	711.60
131	230.15	327.00	523.20	563.40	602.40	627.55	664.05	674.10	674.10	717.15
132	231.90	329.50	527.20	567.75	607.00	632.35	669.10	679.25	679.25	722.65
133	233.65	332.00	531.15	572.05	611.60	637.15	674.15	684.40	684.40	728.20
134	235.45	334.50	535.15	576.35	616.20	641.95	679.25	689.55	689.55	733.70
135	237.20	337.00	539.15	580.65	620.80	646.70	684.30	694.70	694.70	739.20
136	238.95	339.50	543.15	584.95	625.40	651.50	689.40	699.80	699.80	744.75
137	240.70	341.95	547.15	589.25	630.00	656.30	694.45	704.95	704.95	750.25
138	242.45	344.45	551.15	593.55	634.60	661.10	699.50	710.10	710.10	755.80
139	244.20	346.95	555.15	597.85	639.20	665.90	704.60	715.25	715.25	761.30
140	245.95	349.45	559.10	602.15	643.80	670.70	709.65	720.40	720.40	766.80
141	247.75	351.95	563.10	606.45	648.40	675.45	714.70	725.55	725.55	772.35
142	249.50	354.45	567.10	610.75	653.00	680.25	719.80	730.70	730.70	777.85
143	251.25	356.95	571.10	615.05	657.60	685.05	724.85	735.85	735.85	783.40
144	253.00	359.45	575.10	619.35	662.20	689.85	729.95	741.00	741.00	788.90
145	254.75	361.95	579.10	623.65	666.80	694.65	735.00	746.15	746.15	794.40
146	256.50	364.45	583.10	627.95	671.40	699.40	740.05	751.30	751.30	799.95
147	258.25	366.95	587.10	632.25	676.00	704.20	745.15	756.40	756.40	805.45
148	260.05	369.45	591.05	636.55	680.60	709.00	750.20	761.55	761.55	811.00
149	261.80	371.90	595.05	640.85	685.20	713.80	755.25	766.70	766.70	816.50
150	263.55	374.40	599.05	645.15	689.80	718.60	760.35	771.85	771.85	822.00
				Dimensional V	Veight of More T	han 150 Lbs.**				
Price Per Pound	1.76	2.50	4.00	4.31	4.60	4.80	5.07	5.15	5.15	5.48

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii.

^{**}For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Domestic UPS Next Day Air Saver® GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zones	132	133	134	135	136	137	138
Letter**	\$16.05	\$19.20	\$24.10	\$25.40	\$25.55	\$27.20	\$28.45
1 Lbs.	18.25	24.75	33.85	37.55	40.80	43.50	44.70
2	19.50	26.20	38.20	41.60	46.05	47.90	49.90
3	20.95	27.75	42.30	46.05	51.05	52.70	54.50
4	22.55	29.60	45.85	50.45	55.75	57.35	59.65
5	23.25	30.05	50.10	54.85	59.50	61.15	63.25
6	24.55	33.80	54.25	58.45	64.45	65.45	68.25
7	25.05	35.25	58.05	63.50	69.00	70.40	72.90
8	26.30	36.25	61.80	67.65	73.65	75.40	77.50
9	27.70	37.85	65.30	72.00	78.20	80.35	82.50
10	28.10	39.30	68.30	75.80	82.80	85.00	87.40
11	29.30	41.05	71.85	79.90	87.40	90.00	92.15
12	30.30	43.10	75.80	83.60	91.70	94.95	97.05
13	30.65	45.25	79.35	87.35	95.40	99.90	101.80
14	31.80	46.95	83.45	91.10	99.10	104.25	106.80
15	33.05	48.60	86.30	94.80	102.80	107.70	110.85
16	33.75	49.80	90.45	98.30	106.20	110.50	113.65
17	35.45	50.70	93.00	101.40	108.65	113.00	116.10
18	36.50	52.00	95.80	103.50	111.05	115.45	119.20
19	37.45	53.45	98.10	105.70	113.60	118.00	122.30
20	38.15	55.00	105.70	114.85	122.90	128.05	132.75
21	39.15	56.10	108.50	117.70	126.55	131.75	136.35
22	40.55	57.30	111.30	120.40	129.80	135.35	139.25
23	41.25	58.35	114.40	123.40	132.75	138.25	142.60
24	42.30	59.35	117.40	126.50	136.30	141.25	145.50
25	43.30	60.60	120.00	130.25	139.20	146.25	149.05
26	44.20	62.30	123.45	133.60	143.15	149.30	152.30
27	44.95	64.00	126.65	136.65	145.85	153.05	156.25
28	46.30	65.70	130.15	139.45	149.50	156.55	160.70
29	47.30	66.90	133.50	142.20	152.30	159.35	165.05
30	48.05	67.65	136.40	145.40	155.95	162.25	167.45
31	49.00	68.40	139.50	149.05	159.35	165.05	171.65
32	50.00	69.55	142.20	152.30	163.00	168.35	174.90
33	51.10	71.00	145.15	155.40	167.10	171.45	178.85
34	51.95	72.60	148.65	158.25	170.75	175.20	182.45
35	53.45	74.00	151.80	161.45	174.00	179.05	185.85
36	54.45	75.60	155.05	164.75	177.50	182.35	189.95
37	55.45	76.60	159.00	168.70	181.10	185.55	192.35
38	56.45	78.15	161.90	172.70	184.75	188.20	195.55
39	57.90	80.00	165.05	176.30	189.20	191.50	199.20
40	58.80	81.85	168.15	180.40	193.25	195.55	203.55

UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zones	132	133	134	135	136	137	138
41 Lbs.	\$59.80	\$82.95	\$171.25	\$183.95	\$197.10	\$199.20	\$207.95
42	60.90	84.10	174.75	188.00	201.15	203.20	212.85
43	61.90	85.95	178.30	191.95	204.80	207.25	217.55
44	62.95	87.45	181.45	195.55	209.30	210.75	222.45
45	64.00	89.35	184.75	199.20	213.20	214.75	226.45
46	64.95	90.85	188.10	202.40	216.80	218.90	230.10
47	66.30	92.75	191.50	205.60	220.05	223.30	233.60
48	67.35	94.60	194.30	209.30	223.55	226.75	236.90
49	68.35	96.45	197.10	210.55	227.00	230.50	239.15
50	69.65	97.90	197.15	210.60	227.05	230.60	239.20
51	70.70	99.75	203.40	219.15	233.60	238.85	248.55
52	72.10	101.30	206.55	223.30	236.90	243.70	253.30
53	73.45	103.40	209.70	227.20	239.60	248.90	258.55
54	74.40	105.40	213.15	231.35	242.85	254.50	263.30
55	75.85	107.60	217.40	234.45	246.45	258.15	267.95
56	77.20	109.45	221.55	237.45	250.15	263.55	272.60
57	78.90	111.75	224.45	240.75	254.85	268.25	276.25
58	80.60	114.35	226.75	244.15	260.25	273.30	281.25
59	81.95	117.25	230.40	248.05	265.25	277.85	286.00
60	83.25	119.85	234.10	251.55	269.80	282.90	290.70
61	84.70	122.10	237.70	255.35	274.55	287.65	295.70
62	87.05	123.90	241.40	258.55	279.40	291.90	301.15
63	88.30	126.30	245.30	262.55	284.25	296.15	306.60
64	90.10	128.80	248.90	266.60	289.05	301.70	311.95
65	91.45	131.10	252.40	270.20	293.35	306.50	316.60
66	93.10	131.15	252.45	270.25	298.25	311.95	320.65
67	94.50	136.35	260.25	278.20	302.65	316.60	325.50
68	96.20	138.90	264.15	282.20	307.35	321.15	330.80
69	97.95	141.15	267.30	286.25	312.70	325.50	335.80
70	99.90	144.05	271.45	290.65	317.90	325.55	341.50
71	101.80	146.35	273.70	294.20	319.80	333.10	345.70
72	103.90	148.60	277.35	298.25	322.50	336.70	352.30
73	105.40	151.95	281.75	302.65	326.80	342.00	358.75
74	107.45	154.65	283.80	307.35	327.30	348.65	365.20
75	109.05	156.70	288.65	311.95	327.35	354.40	366.70

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

UPS Next Day Air Saver® GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zones	132	133	134	135	136	137	138
76 Lbs.	\$110.75	\$156.80	\$292.60	\$316.60	\$333.75	\$359.65	\$375.65
77	112.80	161.70	296.15	321.60	347.50	365.20	382.10
78	114.50	164.30	300.30	326.25	349.80	367.80	386.40
79	115.90	167.35	303.75	331.15	356.05	375.15	394.65
80	116.15	170.00	304.35	335.80	356.10	378.45	396.15
81	119.55	172.95	307.95	337.90	356.15	383.35	396.20
82	122.30	175.70	316.35	344.80	363.35	383.40	408.00
83	124.00	178.60	316.40	348.40	363.40	394.35	408.05
84	125.35	181.30	316.45	352.75	363.45	400.10	408.10
85	125.95	184.25	327.40	356.85	372.05	405.25	418.00
86	128.65	186.95	334.35	361.55	372.10	410.30	418.05
87	130.15	189.95	339.45	366.50	372.15	416.00	431.75
88	131.45	192.95	342.30	368.20	383.00	417.00	438.40
89	133.50	195.85	342.35	372.05	400.85	417.05	438.45
90	133.55	198.55	355.45	378.45	405.30	430.95	448.05
91	136.25	201.55	362.40	380.95	409.65	434.95	448.10
92	137.00	203.80	367.20	386.15	414.60	442.40	456.55
93	139.95	206.25	369.35	393.25	418.15	446.95	456.60
94	140.00	208.45	369.40	396.85	418.20	448.80	461.75
95	140.05	210.90	369.45	399.55	418.25	448.85	461.80
96	145.75	213.15	373.25	404.00	421.50	458.70	478.35
97	145.80	215.13	384.05	408.85	421.55	466.60	484.60
98	146.40	217.85	384.10	408.83	442.65	471.25	489.75
99	146.45	219.20	384.15	408.95	442.70	475.15	489.80
100	146.50	219.25	396.75	422.95	448.15	478.25	495.70
101	147.95	221.45	400.70	427.15	452.65	483.00	500.65
102	147.93	223.60	400.70	431.40	457.10	487.80	505.60
103	150.90	225.80	404.76	435.65	461.60	492.60	510.55
103	152.35	228.00	412.60	439.85	466.10	497.35	515.50
105	153.80	230.20	416.60	444.10	470.55	502.15	520.45
106	155.30	232.40	420.55	448.30	475.05	506.90	525.45
107	156.75	234.60	424.50	452.55	479.55	511.70	530.40
108	158.20	236.80	428.50	456.75	484.00	516.50	535.35
109	159.65	238.95	432.45	461.00	488.50	521.25	540.30
110	161.15	241.15	436.40	465.25	492.95	526.05	545.25
111	162.60	243.35	440.40	469.45	497.45	530.85	550.20
112	164.05	245.55	444.35	473.70	501.95	535.60	555.15
113	165.55	247.75	444.33	473.70	506.40	540.40	560.15
114	167.00	247.73	452.30	482.15	510.90	545.20	565.10
115	168.45	252.10	456.25	486.40	515.40	549.95	570.05
116	169.95	254.30	450.25	490.60	519.85	554.75	575.00
117	171.40	254.50	464.20	490.80	524.35	559.55	579.95
117	171.40	258.70	464.20	494.85	524.33	564.30	584.90
							589.85
119	174.30	260.90	472.15 474.10	503.30	533.30	569.10	
120	175.80	263.10	476.10	507.50	537.80	573.85	594.80

UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zones	132	133	134	135	136	137	138
121 Lbs.	\$177.25	\$265.30	\$480.05	\$511.75	\$542.25	\$578.65	\$599.80
122	178.70	267.45	484.05	516.00	546.75	583.45	604.75
123	180.20	269.65	488.00	520.20	551.25	588.20	609.70
124	181.65	271.85	491.95	524.45	555.70	593.00	614.65
125	183.10	274.05	495.95	528.65	560.20	597.80	619.60
126	184.55	276.25	499.90	532.90	564.70	602.55	624.55
127	186.05	278.45	503.85	537.15	569.15	607.35	629.50
128	187.50	280.60	507.85	541.35	573.65	612.15	634.50
129	188.95	282.80	511.80	545.60	578.10	616.90	639.45
130	190.45	285.00	515.75	549.80	582.60	621.70	644.40
131	191.90	287.20	519.75	554.05	587.10	626.50	649.35
132	193.35	289.40	523.70	558.25	591.55	631.25	654.30
133	194.85	291.60	527.65	562.50	596.05	636.05	659.25
134	196.30	293.75	531.65	566.75	600.55	640.80	664.20
135	197.75	295.95	535.60	570.95	605.00	645.60	669.15
136	199.20	298.15	539.55	575.20	609.50	650.40	674.15
137	200.70	300.35	543.55	579.40	613.95	655.15	679.10
138	202.15	302.55	547.50	583.65	618.45	659.95	684.05
139	203.60	304.75	551.45	587.90	622.95	664.75	689.00
140	205.10	306.95	555.45	592.10	627.40	669.50	693.95
141	206.55	309.10	559.40	596.35	631.90	674.30	698.90
142	208.00	311.30	563.40	600.55	636.40	679.10	703.85
143	209.45	313.50	567.35	604.80	640.85	683.85	708.85
144	210.95	315.70	571.30	609.00	645.35	688.65	713.80
145	212.40	317.90	575.30	613.25	649.80	693.40	718.75
146	213.85	320.10	579.25	617.50	654.30	698.20	723.70
147	215.35	322.25	583.20	621.70	658.80	703.00	728.65
148	216.80	324.45	587.20	625.95	663.25	707.75	733.60
149	218.25	326.65	591.15	630.15	667.75	712.55	738.55
150	219.75	328.85	595.10	634.40	672.25	717.35	743.55
				More Than 150 Lbs.**			
Price Per Pound	1.47	2.20	3.97	4.23	4.49	4.79	4.96

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

^{**}For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Domestic UPS 2nd Day Air A.M.® GUARANTEED TWO-DAY BY 10:30 A.M.*

Zones	242	243	244	245	246	247	248
Letter**	\$12.80	\$13.10	\$13.60	\$15.40	\$19.40	\$20.30	\$20.55
1 Lbs.	13.40	13.70	14.20	16.10	20.30	21.20	21.50
2	13.60	14.00	14.55	17.15	22.40	24.35	25.45
3	13.65	14.45	15.40	18.85	25.75	28.30	29.25
4	14.05	14.90	16.60	22.00	29.75	32.25	33.25
5	14.50	15.40	18.05	24.35	33.15	35.85	37.85
6	15.10	16.00	19.70	26.65	36.90	39.90	41.50
7	15.70	17.55	21.35	29.10	41.50	44.20	45.60
8	16.35	19.15	22.80	31.70	45.85	48.70	50.20
9	17.25	19.95	24.65	34.05	49.85	53.40	55.10
10	18.00	21.20	26.50	36.35	53.25	58.10	59.60
11	18.85	22.35	27.75	38.85	57.50	62.30	64.55
12	19.85	23.65	29.30	41.05	61.90	66.75	68.95
13	21.20	24.85	30.35	43.50	65.95	69.95	72.95
14	22.20	26.20	32.30	46.00	69.95	73.65	76.25
15	23.10	26.80	33.90	47.80	73.65	76.90	79.75
16	23.65	27.70	35.35	49.30	76.90	80.85	83.05
17	24.35	28.50	36.85	51.65	80.35	85.15	86.95
18	25.20	29.45	38.30	53.50	83.65	88.95	92.10
19	26.20	30.25	39.40	55.65	86.75	93.05	95.15
20	27.15	31.60	40.85	58.25	89.85	96.20	98.60
21	28.40	32.80	42.40	60.20	93.05	99.45	103.20
22	29.25	34.35	43.60	61.85	96.05	103.25	107.00
23	29.95	35.15	45.15	63.65	99.45	106.60	111.00
24	30.60	36.50	46.55	66.10	103.15	110.80	114.95
25	31.60	37.55	47.50	68.40	106.45	114.75	118.85
26	32.55	38.55	49.25	70.60	110.10	118.65	122.15
27	33.60	39.70	50.50	73.10	113.80	122.65	125.95
28	34.65	41.05	51.60	74.90	116.70	125.80	128.95
29	35.65	41.75	53.20	76.60	119.85	128.95	132.80
30	36.25	42.85	55.00	79.05	123.15	132.45	136.20
31	37.35	44.30	56.50	80.90	125.95	135.30	139.80
32	37.85	45.30	58.10	82.80	129.60	139.00	143.20
33	38.95	46.45	59.65	84.60	133.10	142.30	146.80
34	40.15	47.35	60.95	87.60	137.15	145.75	150.45
35	41.00	48.70	62.30	89.30	141.25	149.45	154.15
36	41.60	49.85	63.50	91.10	145.05	154.15	158.05
37	42.35	50.55	65.10	93.50	148.95	158.25	162.25
38	43.15	51.35	66.75	95.35	152.75	162.35	166.65
39	44.40	52.70	67.85	97.25	156.40	166.65	171.05
40	45.60	54.05	69.45	99.45	160.00	170.75	174.85

UPS 2nd Day Air A.M.®

GUARANTEED TWO-DAY BY 10:30 A.M.*

Zones	242	243	244	245	246	247	248
41 Lbs.	\$46.80	\$55.35	\$70.25	\$101.25	\$163.60	\$175.20	\$179.55
42	47.50	56.70	71.70	103.35	167.10	179.55	184.05
43	48.55	57.85	72.80	105.15	171.05	182.90	187.85
44	49.45	58.65	74.40	107.00	174.35	186.00	191.55
45	50.50	60.00	75.50	108.50	177.50	189.40	194.40
46	51.10	60.70	77.05	110.15	180.55	192.45	199.15
47	52.20	61.90	78.35	111.70	184.05	195.50	203.00
48	53.20	63.35	79.75	113.35	187.30	198.80	206.40
49	54.25	64.85	81.10	115.35	190.45	201.75	210.30
50	55.05	65.65	82.40	117.25	193.80	204.75	213.65
51	55.90	66.40	83.75	119.00	197.00	208.60	217.35
52	56.50	67.45	85.30	121.80	199.95	212.35	221.10
53	57.60	68.75	86.45	123.60	203.00	216.10	223.85
54	58.45	69.85	87.80	125.50	206.40	220.35	227.25
55	59.55	71.05	88.85	127.80	210.05	224.50	230.60
56	60.40	72.00	90.10	129.85	213.25	228.05	234.75
57	61.15	73.15	91.60	131.70	216.95	231.85	239.05
58	62.30	74.40	93.25	133.90	221.10	235.80	242.75
59	63.05	75.25	95.05	136.25	225.25	239.70	246.65
60	63.65	76.00	96.50	138.20	229.15	243.75	249.75
61	64.85	77.05	97.80	139.95	232.60	246.50	253.80
62	66.05	78.50	99.00	142.30	235.80	250.75	258.25
63	67.10	79.75	100.20	144.15	239.25	254.85	263.20
64	68.25	80.95	101.45	146.10	242.80	258.95	266.60
65	69.30	82.15	103.00	148.25	246.40	263.30	271.20
66	70.20	82.95	104.40	150.65	250.40	266.60	276.10
67	70.80	84.60	106.00	153.10	253.55	270.50	280.05
68	71.60	85.30	107.50	155.80	257.00	274.15	283.60
69	72.85	86.50	108.95	158.60	260.15	277.90	288.55
70	73.95	87.85	110.65	161.35	263.30	281.40	291.75
71	74.90	89.05	112.10	163.60	266.85	281.45	292.80
72	75.80	90.65	113.50	166.05	270.50	288.65	293.45
73	76.55	91.45	115.20	168.85	274.35	292.60	293.55
74	77.60	92.55	116.70	171.05	278.05	297.05	308.05
75	78.75	94.05	118.05	173.35	281.80	301.05	312.15

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Domestic UPS 2nd Day Air A.M.® GUARANTEED TWO-DAY BY 10:30 A.M.*

Zones	242	243	244	245	246	247	248
76 Lbs.	\$79.50	\$95.10	\$119.50	\$173.40	\$281.90	\$301.10	\$312.20
77	80.90	96.35	120.95	173.45	281.95	301.15	312.25
78	81.65	97.10	121.00	173.50	282.00	301.20	312.30
79	82.60	98.35	121.10	177.25	297.30	316.45	324.55
80	83.95	99.45	121.15	177.35	301.05	320.40	324.60
81	84.70	99.50	121.20	177.40	301.10	320.45	324.65
82	85.60	101.85	128.95	189.85	301.15	322.95	339.25
83	86.25	103.10	130.65	189.90	301.20	323.00	341.95
84	87.30	104.40	130.70	189.95	301.25	323.05	342.00
85	88.35	104.45	133.10	196.35	305.05	331.50	345.70
86	89.60	105.85	133.15	196.45	305.10	331.60	347.40
87	90.25	107.95	133.13	196.50	305.10	331.65	350.80
88	91.00	109.25	133.20	196.55	305.25	331.70	356.95
89	92.05	110.00	133.95	196.60	305.30	331.80	358.00
90	93.55	111.10	134.00	200.55	332.15	362.75	364.05
91	94.90	111.15	134.00	200.65	332.13	362.80	364.10
92	96.05	113.65	134.03	200.65	332.25	362.85	365.75
93	96.85	113.70	141.10	200.03	332.23	362.90	378.20
94							
95	97.70 98.50	113.75	141.15	200.80	332.40	362.95	378.65
96	99.20	113.80	141.25	200.85	332.45	363.00 363.10	378.70
		113.85	142.45		332.50		382.45
97	100.20	113.90	144.05	211.60	345.25	377.15	382.50
98	101.10	113.95	144.10	211.65	345.30	377.20	382.55
99	102.00	115.90	150.10	211.70	345.35	377.25	382.60
100	102.75	116.20	150.75	220.80	366.75	394.60	403.20
101	103.75	117.35	152.25	223.05	370.40	398.55	407.25
102	104.80	118.50	153.75	225.25	374.10	402.50	411.30
103	105.85	119.65	155.25	227.45	377.75	406.40	415.30
104	106.85	120.85	156.75	229.65	381.40	410.35	419.35
105	107.90	122.00	158.30	231.85	385.10	414.30	423.40
106	108.90	123.15	159.80	234.05	388.75	418.25	427.40
107	109.95	124.30	161.30	236.30	392.40	422.20	431.45
108	110.95	125.50	162.80	238.50	396.10	426.15	435.50
109	112.00	126.65	164.30	240.70	399.75	430.10	439.50
110	113.00	127.80	165.80	242.90	403.40	434.05	443.55
111	114.05	128.95	167.30	245.10	407.10	438.00	447.60
112	115.05	130.10	168.85	247.30	410.75	441.95	451.60
113	116.10	131.30	170.35	249.55	414.40	445.90	455.65
114	117.15	132.45	171.85	251.75	418.10	449.80	459.65
115	118.15	133.60	173.35	253.95	421.75	453.75	463.70
116	119.20	134.75	174.85	256.15	425.40	457.70	467.75
117	120.20	135.95	176.35	258.35	429.10	461.65	471.75
118	121.25	137.10	177.85	260.55	432.75	465.60	475.80
119	122.25	138.25	179.40	262.80	436.40	469.55	479.85
120	123.30	139.40	180.90	265.00	440.10	473.50	483.85

UPS 2nd Day Air A.M.®

GUARANTEED TWO-DAY BY 10:30 A.M.*

Zones	242	243	244	245	246	247	248
121 Lbs.	\$124.30	\$140.60	\$182.40	\$267.20	\$443.75	\$477.45	\$487.90
122	125.35	141.75	183.90	269.40	447.40	481.40	491.95
123	126.35	142.90	185.40	271.60	451.10	485.35	495.95
124	127.40	144.05	186.90	273.80	454.75	489.30	500.00
125	128.40	145.20	188.40	276.00	458.40	493.20	504.00
126	129.45	146.40	189.95	278.25	462.10	497.15	508.05
127	130.50	147.55	191.45	280.45	465.75	501.10	512.10
128	131.50	148.70	192.95	282.65	469.45	505.05	516.10
129	132.55	149.85	194.45	284.85	473.10	509.00	520.15
130	133.55	151.05	195.95	287.05	476.75	512.95	524.20
131	134.60	152.20	197.45	289.25	480.45	516.90	528.20
132	135.60	153.35	199.00	291.50	484.10	520.85	532.25
133	136.65	154.50	200.50	293.70	487.75	524.80	536.30
134	137.65	155.70	202.00	295.90	491.45	528.75	540.30
135	138.70	156.85	203.50	298.10	495.10	532.70	544.35
136	139.70	158.00	205.00	300.30	498.75	536.65	548.40
137	140.75	159.15	206.50	302.50	502.45	540.55	552.40
138	141.80	160.35	208.00	304.75	506.10	544.50	556.45
139	142.80	161.50	209.55	306.95	509.75	548.45	560.45
140	143.85	162.65	211.05	309.15	513.45	552.40	564.50
141	144.85	163.80	212.55	311.35	517.10	556.35	568.55
142	145.90	164.95	214.05	313.55	520.75	560.30	572.55
143	146.90	166.15	215.55	315.75	524.45	564.25	576.60
144	147.95	167.30	217.05	318.00	528.10	568.20	580.65
145	148.95	168.45	218.55	320.20	531.75	572.15	584.65
146	150.00	169.60	220.10	322.40	535.45	576.10	588.70
147	151.00	170.80	221.60	324.60	539.10	580.05	592.75
148	152.05	171.95	223.10	326.80	542.75	583.95	596.75
149	153.10	173.10	224.60	329.00	546.45	587.90	600.80
150	154.10	174.25	226.10	331.20	550.10	591.85	604.80
			Dimensional Weight of	More Than 150 Lbs.**			
Price Per Pound	1.03	1.17	1.51	2.21	3.67	3.95	4.04

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Domestic UPS 2nd Day Air® GUARANTEED TWO-DAY*

Zones	202	203	204	205	206	207	208	224†	225†	226†
Letter**	\$11.40	\$11.65	\$12.10	\$13.65	\$16.90	\$17.60	\$17.75	\$25.10	\$25.10	\$29.35
1 Lbs.	11.65	11.90	12.35	14.00	17.65	18.45	18.70	27.65	27.65	30.95
2	11.85	12.15	12.65	14.90	19.45	21.20	22.15	30.90	30.90	38.15
3	11.90	12.55	13.35	16.40	22.40	24.60	25.40	35.25	35.25	39.90
4	12.20	12.95	14.40	19.10	25.85	28.05	28.90	37.60	37.60	41.90
5	12.60	13.40	15.70	21.20	28.80	31.15	32.90	40.80	40.80	43.60
6	13.10	13.90	17.10	23.15	32.10	34.70	36.05	43.35	43.35	46.25
7	13.65	15.25	18.55	25.30	36.05	38.40	39.65	46.70	46.70	48.60
8	14.25	16.65	19.85	27.55	39.85	42.35	43.65	49.10	49.10	51.20
9	15.00	17.35	21.45	29.60	43.35	46.45	47.90	52.60	52.60	54.25
10	15.65	18.45	23.05	31.60	46.30	50.50	51.80	57.00	57.00	57.80
11	16.40	19.40	24.10	33.75	50.00	54.15	56.15	60.40	60.40	61.40
12	17.25	20.55	25.45	35.70	53.85	58.05	59.95	62.55	62.55	64.05
13	18.45	21.60	26.35	37.85	57.35	60.85	63.45	64.80	64.80	66.95
14	19.30	22.75	28.10	40.00	60.85	64.05	66.30	67.35	67.35	69.65
15	20.10	23.30	29.50	41.55	64.05	66.90	69.35	70.45	70.45	73.55
16	20.55	24.05	30.75	42.90	66.90	70.30	72.20	73.35	73.35	76.80
17	21.20	24.80	32.05	44.90	69.85	74.05	75.60	76.80	76.80	77.10
18	21.90	25.60	33.30	46.55	72.75	77.35	80.10	81.45	81.45	84.40
19	22.75	26.30	34.25	48.40	75.45	80.90	82.70	84.05	84.05	86.85
20	23.60	27.50	35.55	50.65	78.10	83.65	85.75	87.10	87.10	88.10
21	24.70	28.55	36.90	52.35	80.90	86.45	89.75	91.10	91.10	92.45
22	25.40	29.90	37.90	53.80	83.55	89.80	93.05	94.55	94.55	96.30
23	26.05	30.55	39.25	55.35	86.45	92.70	96.50	98.05	98.05	99.75
24	26.60	31.75	40.50	57.50	89.70	96.35	99.95	101.55	101.55	103.50
25	27.50	32.65	41.30	59.50	92.55	99.75	103.35	105.10	105.10	107.30
26	28.30	33.50	42.85	61.40	95.75	103.15	106.20	107.90	107.90	110.80
27	29.20	34.55	43.90	63.55	98.95	106.65	109.50	111.35	111.35	114.30
28	30.10	35.70	44.85	65.10	101.50	109.35	112.15	114.95	114.95	118.60
29	31.00	36.30	46.25	66.60	104.25	112.15	115.45	117.85	117.85	122.05
30	31.50	37.25	47.85	68.75	107.05	115.15	118.45	121.50	121.50	125.35
31	32.45	38.50	49.10	70.35	109.50	117.65	121.55	124.55	124.55	129.30
32	32.90	39.40	50.50	72.00	112.70	120.90	124.55	128.45	128.45	132.90
33	33.85	40.40	51.85	73.55	115.75	123.70	127.65	131.90	131.90	136.35
34	34.90	41.15	53.00	76.15	119.25	126.75	130.80	135.45	135.45	140.10
35	35.65	42.35	54.15	77.65	122.80	129.95	134.05	139.10	139.10	144.10
36	36.15	43.35	55.20	79.20	126.10	134.05	137.45	142.30	142.30	147.35
37	36.85	43.95	56.60	81.30	129.50	137.60	141.10	146.00	146.00	151.65
38	37.50	44.65	58.05	82.90	132.85	141.20	144.95	149.35	149.35	154.95
39	38.60	45.80	59.00	84.55	136.00	144.95	148.70	152.90	152.90	158.80
40	39.65	47.00	60.40	86.45	139.10	148.50	152.05	155.90	155.90	162.65

Domestic UPS 2nd Day Air®

GUARANTEED TWO-DAY*

Zones	202	203	204	205	206	207	208	224†	225†	226†
41 Lbs.	\$40.70	\$48.10	\$61.10	\$88.05	\$142.25	\$152.30	\$156.10	\$159.35	\$159.35	\$164.20
42	41.30	49.30	62.30	89.90	145.30	156.10	160.05	163.00	163.00	167.90
43	42.20	50.30	63.30	91.40	148.70	159.05	163.35	166.00	166.00	172.15
44	43.00	51.00	64.70	93.05	151.60	161.75	166.60	169.30	169.30	175.15
45	43.90	52.20	65.65	94.35	154.35	164.70	169.05	171.75	171.75	178.60
46	44.40	52.75	67.00	95.80	157.00	167.35	173.15	175.95	175.95	182.30
47	45.40	53.85	68.15	97.10	160.05	170.00	176.50	179.35	179.35	186.65
48	46.25	55.10	69.35	98.55	162.90	172.85	179.50	182.30	182.30	189.85
49	47.15	56.35	70.55	100.30	165.60	175.40	182.85	185.80	185.80	190.95
50	47.90	57.10	71.65	101.95	168.50	178.05	185.80	185.85	185.85	191.00
51	48.60	57.70	72.85	103.45	171.30	181.35	189.00	192.00	192.00	194.20
52	49.10	58.65	74.20	105.90	173.90	184.65	192.25	192.50	192.50	198.45
53	50.10	59.80	75.20	107.50	176.50	187.90	194.65	195.45	195.45	198.50
54	50.80	60.75	76.35	109.10	179.50	191.60	197.60	197.80	197.80	203.40
55	51.75	61.80	77.25	111.15	182.65	195.25	200.50	203.75	203.75	210.90
56	52.55	62.60	78.35	112.90	185.45	198.30	204.10	204.35	204.35	210.95
57	53.15	63.60	79.65	114.50	188.65	201.60	207.85	208.20	208.20	211.00
58	54.15	64.70	81.10	116.40	192.25	205.05	211.10	211.50	211.50	214.50
59	54.85	65.45	82.65	118.50	195.85	208.45	214.50	214.70	214.70	217.80
60	55.35	66.05	83.90	120.15	199.25	211.95	217.15	217.30	217.30	220.50
61	56.35	67.00	85.05	121.70	202.25	214.35	220.70	220.85	220.85	229.55
62	57.45	68.30	86.10	123.70	205.05	218.05	224.55	228.10	228.10	234.90
63	58.35	69.35	87.15	125.35	208.05	221.60	228.90	232.00	232.00	240.15
64	59.35	70.40	88.20	127.05	211.10	225.20	231.80	232.05	232.05	240.20
65	60.25	71.45	89.55	128.90	214.25	228.95	235.85	236.25	236.25	240.25
66	61.05	72.10	90.80	131.00	217.75	231.80	240.05	240.20	240.20	244.50
67	61.55	73.55	92.20	133.10	220.50	235.20	243.50	247.35	247.35	252.35
68	62.30	74.20	93.50	135.50	223.45	238.40	246.60	247.40	247.40	252.40
69	63.35	75.25	94.70	137.90	226.20	241.65	250.90	251.15	251.15	255.95
70	64.30	76.40	96.20	140.30	228.95	243.70	253.70	253.95	253.95	258.75
71	65.10	77.45	97.45	142.25	232.05	244.70	254.60	255.05	255.05	260.05
72	65.90	78.85	98.70	144.40	235.20	251.00	255.20	255.25	255.25	261.10
73	66.55	79.50	100.15	146.80	238.60	254.40	255.25	258.10	258.10	264.00
74	67.45	80.45	101.50	148.70	241.80	258.30	267.85	268.35	268.35	273.85
75	68.45	81.75	102.65	150.75	245.05	261.75	271.40	272.10	272.10	277.60

Refer to pages 56 to 63 for value-added services rates and other charges.

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eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

Domestic UPS 2nd Day Air® GUARANTEED TWO-DAY*

7	202	202	204	205	204	207	200	224†	225+	22/+
Zones	\$69.15	203 \$82.70			206	207 \$271.90	208 \$271.45		225†	226†
76 Lbs.	70.35	83.80	\$103.90 105.20	\$150.80 150.85	\$245.10 245.15	\$261.80 261.85	271.45	\$272.15 272.20	\$272.15 272.20	\$278.60 278.70
7 <i>7</i> 78	71.00	84.45	105.25	150.85	245.13	261.83	271.50	272.20	272.20	280.35
78 79										288.60
80	71.85 73.00	85.50 86.45	105.30 105.35	154.15 154.20	258.50 261.75	275.15 278.60	282.20 282.25	282.45	282.45	288.65
81	73.65							282.65	282.65	289.45
82	73.63	86.50 88.60	105.40 112.15	154.25 165.10	261.80 261.85	278.65 280.80	282.30 295.00	282.70 295.15	282.70 295.15	301.75
83	75.00	89.65	113.60	165.10		280.85	293.00	293.13	293.13	304.20
84	75.00	90.80	113.65	165.15	261.90 261.95	280.85	297.33	297.60	297.60	304.20
85	76.80	90.85	115.75	170.75	265.25	288.25	300.60	300.90	300.90	304.23
86	77.90	92.05	115.80	170.73	265.30	288.35	300.00	300.90	300.90	307.73
87	77.90	93.85	115.85	170.80	265.35	288.40	305.05	302.30	302.30	312.95
88	79.10	95.00	116.40	170.83	265.40	288.45	310.40	310.75	310.75	312.93
89	80.05	95.65	116.45	170.90	265.45	288.50	310.40	310.73	310.73	319.95
90	81.35	96.60	116.50	170.93	288.85	315.45	316.60	316.80	316.80	319.93
91	82.55	96.65	116.55	174.40	288.90	316.00	316.65	318.40	318.40	327.40
92	83.55	98.80	118.90	174.43	288.95	316.25	318.00	318.40	318.40	330.85
93	84.20	98.85	122.70	174.55	289.00	316.55	328.85	321.00	321.00	337.25
94	84.20	98.90	122.75	174.55	289.05	316.60	329.25	329.50	329.50	340.45
95	85.65	98.95	122.73	174.65	289.10	316.65	329.30	331.10	331.10	340.43
96	86.30	99.00	123.85	174.03	289.60	316.70	332.55	334.70	334.70	347.05
97	87.15	99.05	125.25	184.00	300.20	327.95	332.60	337.90	337.90	347.10
98	87.90	99.10	125.23	184.05	300.25	328.00	332.65	338.00	338.00	347.10
99	88.70	100.75	130.55	184.10	300.23	328.05	332.70	338.10	338.10	347.50
100	89.30	100.80	130.60	192.00	318.75	342.75	350.40	357.15	357.15	369.00
101	90.20	101.85	131.90	193.95	321.95	346.15	353.90	360.70	360.70	372.75
102	91.10	102.85	133.20	195.85	325.10	349.60	357.45	364.30	364.30	376.50
103	92.00	103.85	134.50	197.80	328.30	353.00	360.95	367.85	367.85	380.25
104	92.85	104.85	135.80	199.70	331.50	356.45	364.45	371.40	371.40	384.00
105	93.75	105.85	137.10	201.60	334.70	359.90	367.95	375.00	375.00	387.75
106	94.65	106.85	138.40	203.55	337.85	363.30	371.45	378.55	378.55	391.50
107	95.55	107.90	139.70	205.45	341.05	366.75	374.95	382.15	382.15	395.25
108	96.45	108.90	141.00	207.40	344.25	370.15	378.45	385.70	385.70	399.00
109	97.35	109.90	142.35	209.30	347.40	373.60	381.95	389.30	389.30	402.75
110	98.25	110.90	143.65	211.20	350.60	377.00	385.45	392.85	392.85	406.50
111	99.10	111.90	144.95	213.15	353.80	380.45	388.95	396.40	396.40	410.25
112	100.00	112.90	146.25	215.05	357.00	383.85	392.45	400.00	400.00	414.00
113	100.90	113.90	147.55	217.00	360.15	387.30	395.95	403.55	403.55	417.75
114	101.80	114.95	148.85	218.90	363.35	390.70	399.50	407.15	407.15	421.50
115	102.70	115.95	150.15	220.80	366.55	394.15	403.00	410.70	410.70	425.25
116	103.60	116.95	151.45	222.75	369.75	397.60	406.50	414.30	414.30	429.00
117	104.50	117.95	152.80	224.65	372.90	401.00	410.00	417.85	417.85	432.75
118	105.35	118.95	154.10	226.60	376.10	404.45	413.50	421.40	421.40	436.50
119	106.25	119.95	155.40	228.50	379.30	407.85	417.00	425.00	425.00	440.25
120	107.15	121.00	156.70	230.40	382.50	411.30	420.50	428.55	428.55	444.00

Domestic UPS 2nd Day Air®

GUARANTEED TWO-DAY*

Zones	202	203	204	205	206	207	208	224†	225†	226†
121 Lbs.	\$108.05	\$122.00	\$158.00	\$232.35	\$385.65	\$414.70	\$424.00	\$432.15	\$432.15	\$447.75
122	108.95	123.00	159.30	234.25	388.85	418.15	427.50	435.70	435.70	451.50
123	109.85	124.00	160.60	236.20	392.05	421.55	431.00	439.30	439.30	455.25
124	110.75	125.00	161.90	238.10	395.25	425.00	434.50	442.85	442.85	459.00
125	111.60	126.00	163.20	240.00	398.40	428.40	438.00	446.40	446.40	462.75
126	112.50	127.05	164.55	241.95	401.60	431.85	441.50	450.00	450.00	466.50
127	113.40	128.05	165.85	243.85	404.80	435.25	445.05	453.55	453.55	470.25
128	114.30	129.05	167.15	245.80	408.00	438.70	448.55	457.15	457.15	474.00
129	115.20	130.05	168.45	247.70	411.15	442.15	452.05	460.70	460.70	477.75
130	116.10	131.05	169.75	249.60	414.35	445.55	455.55	464.30	464.30	481.50
131	117.00	132.05	171.05	251.55	417.55	449.00	459.05	467.85	467.85	485.25
132	117.85	133.10	172.35	253.45	420.75	452.40	462.55	471.40	471.40	489.00
133	118.75	134.10	173.65	255.40	423.90	455.85	466.05	475.00	475.00	492.75
134	119.65	135.10	174.95	257.30	427.10	459.25	469.55	478.55	478.55	496.50
135	120.55	136.10	176.30	259.20	430.30	462.70	473.05	482.15	482.15	500.25
136	121.45	137.10	177.60	261.15	433.50	466.10	476.55	485.70	485.70	504.00
137	122.35	138.10	178.90	263.05	436.65	469.55	480.05	489.25	489.25	507.75
138	123.25	139.10	180.20	265.00	439.85	472.95	483.55	492.85	492.85	511.50
139	124.10	140.15	181.50	266.90	443.05	476.40	487.10	496.40	496.40	515.25
140	125.00	141.15	182.80	268.80	446.25	479.85	490.60	500.00	500.00	519.00
141	125.90	142.15	184.10	270.75	449.40	483.25	494.10	503.55	503.55	522.75
142	126.80	143.15	185.40	272.65	452.60	486.70	497.60	507.15	507.15	526.50
143	127.70	144.15	186.70	274.60	455.80	490.10	501.10	510.70	510.70	530.25
144	128.60	145.15	188.05	276.50	459.00	493.55	504.60	514.25	514.25	534.00
145	129.50	146.20	189.35	278.40	462.15	496.95	508.10	517.85	517.85	537.75
146	130.35	147.20	190.65	280.35	465.35	500.40	511.60	521.40	521.40	541.50
147	131.25	148.20	191.95	282.25	468.55	503.80	515.10	525.00	525.00	545.25
148	132.15	149.20	193.25	284.20	471.75	507.25	518.60	528.55	528.55	549.00
149	133.05	150.20	194.55	286.10	474.90	510.65	522.10	532.15	532.15	552.75
150	133.95	151.20	195.85	288.00	478.10	514.10	525.60	535.70	535.70	556.50
				Dimensional W	eight of More Tl	han 150 Lbs.**				
Price Per Pound	0.90	1.01	1.31	1.92	3.19	3.43	3.51	3.58	3.58	3.71

Refer to pages 56 to 63 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

^{**}For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Domestic UPS 3 Day Select®

	GUAR	ANT	FFD .	THREE-	DAY*
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Zones	302	303	304	305	306	307	308
1 Lbs.	\$6.95	\$8.00	\$8.60	\$9.75	\$12.25	\$13.85	\$14.20
2	7.25	8.35	9.20	10.80	14.25	15.40	16.65
3	7.75	8.85	10.05	12.00	16.20	17.30	19.00
4	8.45	9.75	10.90	13.40	17.95	19.75	21.10
5	9.05	10.45	11.95	14.65	19.75	21.75	23.15
6	9.65	11.40	13.00	16.05	21.30	24.20	25.50
7	9.95	12.35	14.00	17.20	23.10	26.00	28.00
8	10.45	13.25	15.10	18.30	25.10	27.90	30.60
9	11.05	14.10	15.85	19.50	26.90	29.90	32.95
10	11.80	14.85	16.85	20.90	28.25	31.85	35.35
11	12.45	15.70	17.85	21.90	30.15	33.70	37.40
12	13.10	16.50	18.80	22.95	32.05	35.50	39.75
13	13.85	17.30	19.75	24.30	33.85	37.55	42.15
14	14.30	18.20	20.85	25.45	35.55	39.55	44.35
15	14.95	18.85	21.75	26.85	37.45	41.45	46.85
16	15.25	19.20	22.50	27.65	39.05	43.60	48.90
17	15.75	19.75	23.40	28.85	40.60	45.25	51.10
18	16.30	20.55	24.30	29.75	42.00	47.30	52.85
19	16.85	21.15	25.20	30.85	43.45	49.25	54.70
20	17.35	21.95	26.35	32.10	45.10	51.10	56.70
21	18.05	22.40	27.40	33.20	45.90	52.90	58.65
22	18.50	23.20	28.10	34.25	48.00	54.85	60.80
23	19.05	23.80	29.10	35.25	49.40	56.60	62.75
24	19.65	24.50	29.85	36.55	51.00	58.55	64.90
25	20.50	25.60	30.85	37.85	52.45	60.50	67.10
26	21.20	26.30	31.90	39.05	54.15	62.60	69.10
27	21.95	27.15	33.05	40.30	56.25	64.80	71.25
28	22.55	27.90	33.90	41.40	58.10	66.75	73.50
29	23.00	28.85	34.85	42.45	59.80	68.75	75.85
30	23.50	29.30	35.90	43.75	61.70	70.60	78.00
31	24.10	30.30	36.80	44.80	63.60	72.65	80.15
32	24.55	31.00	38.00	45.90	65.15	74.70	82.40
33	25.25	31.95	38.85	47.20	67.05	75.75	84.05
34	25.75	32.75	39.75	48.35	68.80	78.50	86.65
35	26.25	33.25	40.85	49.55	70.30	79.55	88.75
36	26.65	34.00	41.85	50.70	72.20	82.05	90.75
37	27.15	34.65	42.55	51.85	73.75	83.70	92.75
38	27.90	35.15	43.80	53.05	75.25	84.90	94.50
39	28.65	35.65	44.55	54.25	77.05	86.45	96.35
40	29.05	35.70	45.25	54.70	78.75	88.25	98.15

Domestic UPS 3 Day Select®

GUARANTEED THREE-DAY*

Zones	302	303	304	305	306	307	308
41 Lbs.	\$29.55	\$37.85	\$46.30	\$56.70	\$80.10	\$89.95	\$100.25
42	30.05	38.70	46.75	58.10	81.80	91.80	102.40
43	30.70	39.55	47.60	59.25	83.45	93.80	104.75
44	31.25	40.05	48.75	60.40	85.00	95.85	107.00
45	31.70	40.75	49.65	61.75	86.75	97.85	109.20
46	32.80	41.35	50.65	62.85	88.50	99.75	111.80
47	32.85	41.90	51.55	64.15	90.55	101.85	114.00
48	32.90	43.00	52.25	65.20	92.70	103.80	116.35
49	33.80	43.55	53.25	66.55	93.80	105.60	116.40
50	33.85	43.60	53.95	66.60	93.85	105.70	116.45
51	35.10	45.40	55.00	68.70	98.30	110.75	122.80
52	35.55	46.20	56.00	69.75	99.90	112.35	124.75
53	36.30	47.05	56.95	70.90	101.50	114.45	127.10
54	36.80	47.95	58.15	72.25	103.10	116.55	129.30
55	37.25	48.00	58.95	73.35	104.75	118.70	131.55
56	37.80	48.65	59.90	74.65	106.20	120.85	134.10
57	38.25	49.30	60.90	75.80	107.45	123.00	136.40
58	39.30	50.00	61.60	77.00	109.75	125.50	138.65
59	39.35	50.65	62.55	78.05	111.10	127.70	141.25
60	39.90	51.35	63.45	78.20	113.10	127.75	143.75
61	40.50	52.70	64.40	80.75	115.50	131.85	146.05
62	41.10	53.60	65.40	81.90	117.50	134.05	148.45
63	41.90	54.45	66.40	83.20	119.50	136.25	150.90
64	42.50	55.15	67.40	84.30	121.50	138.40	153.30
65	43.00	55.95	68.55	85.45	123.50	140.55	155.45
66	43.50	56.60	69.50	86.65	125.20	142.75	158.10
67	44.10	57.75	70.50	87.90	127.20	144.90	160.60
68	44.15	58.40	71.30	89.05	128.75	147.05	163.05
69	44.75	59.00	72.15	90.05	130.25	147.10	165.60
70	45.40	59.80	73.10	91.45	130.30	149.30	168.10
71	46.00	60.05	74.25	92.20	134.15	153.00	170.75
72	46.60	60.85	75.40	93.50	135.75	155.15	173.20
73	47.55	61.10	76.85	94.65	137.35	156.80	173.85
74	48.00	61.95	77.85	96.05	139.35	156.85	175.95
75	48.65	62.80	78.90	96.10	140.95	156.90	176.00

Refer to pages 56 to 63 for value-added services rates and other charges.

- Shipments of Hazardous Materials using UPS 3 Day Select must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Domestic UPS 3 Day Select® GUARANTEED THREE-DAY*

Zones	302	303	304	305	306	307	308
76 Lbs.	\$49.40	\$63.60	\$78.95	\$101.35	\$143.75	\$163.70	\$181.15
77	50.05	64.45	80.30	102.55	145.40	165.90	183.40
78	50.10	64.50	81.35	103.75	145.45	168.75	185.60
79	50.80	66.15	82.40	103.80	145.50	169.60	188.10
80	51.50	67.00	82.45	103.85	145.55	169.65	188.15
81	52.20	68.70	83.55	103.90	145.60	169.70	190.40
82	52.80	70.35	85.30	107.25	154.45	175.55	194.30
83	53.60	71.20	85.35	108.55	155.20	175.60	196.60
84	54.35	72.05	88.05	109.85	155.25	175.65	196.65
85	54.40	73.10	88.95	112.30	160.25	181.05	205.30
86	55.60	74.25	89.90	113.35	162.10	182.95	207.90
87	56.40	74.50	91.10	114.65	163.75	187.20	210.15
88	57.15	75.25	92.15	114.70	163.80	187.25	210.20
89	57.20	75.30	92.20	114.75	165.65	189.30	210.25
90	57.95	76.05	92.25	114.80	167.50	189.35	210.30
91	59.40	77.65	94.65	119.95	167.55	191.50	213.70
92	60.20	78.40	95.90	120.00	169.35	191.55	216.25
93	60.25	79.40	96.70	120.05	169.40	200.00	218.85
94	60.30	79.45	97.55	124.05	173.00	200.05	221.40
95	60.35	80.50	98.30	125.15	173.95	200.10	223.95
96	61.05	80.55	98.35	126.25	175.90	200.15	224.00
97	61.95	81.60	100.00	127.75	177.90	207.85	231.60
98	62.00	82.65	100.05	127.80	177.95	207.90	237.00
99	64.75	84.20	100.10	127.85	179.65	209.25	239.75
100	65.60	84.25	102.70	130.50	187.05	214.20	241.70
101	65.85	85.10	103.10	131.85	188.95	216.35	244.10
102	66.05	85.95	103.45	133.15	190.80	218.50	246.50
103	66.70	86.80	104.45	134.45	192.70	220.65	248.95
104	67.35	87.65	105.50	135.75	194.55	222.80	251.35
105	68.00	88.50	106.50	137.05	196.45	224.95	253.75
106	68.65	89.30	107.50	138.35	198.30	227.10	256.20
107	69.30	90.15	108.50	139.65	200.15	229.20	258.60
108	69.95	91.00	109.55	140.95	202.05	231.35	261.00
109	70.60	91.85	110.55	142.25	203.90	233.50	263.45
110	72.15	92.70	111.55	143.55	205.80	235.65	265.85
111	72.80	93.55	112.60	144.90	207.65	237.80	268.25
112	73.45	94.35	113.60	146.20	209.50	239.95	270.70
113	73.65	95.20	114.60	147.50	211.40	242.05	273.10
114	73.85	96.05	115.60	148.80	213.25	244.20	275.50
115	74.50	96.90	116.65	150.10	215.15	246.35	277.95
116	75.10	97.75	117.65	151.40	217.00	248.50	280.35
117	75.75	98.60	118.65	152.70	218.85	250.65	282.75
118	76.40	99.45	119.70	154.00	220.75	252.80	285.20
119	77.05	100.25	120.70	155.30	222.60	254.90	287.60
120	77.70	101.10	121.70	156.60	224.50	257.05	290.00
140	11.10	101.10	121.70	150.00		257.05	270.00

Domestic UPS 3 Day Select®

GUARANTEED THREE-DAY*

Zones	302	303	304	305	306	307	308
121 Lbs.	\$78.35	\$101.95	\$122.70	\$157.95	\$226.35	\$259.20	\$292.45
122	79.00	102.80	123.75	159.25	228.25	261.35	294.85
123	79.65	103.65	124.75	160.55	230.10	263.50	297.25
124	80.30	104.50	125.75	161.85	231.95	265.65	299.70
125	80.95	105.30	126.75	163.15	233.85	267.75	302.10
126	81.60	106.15	127.80	164.45	235.70	269.90	304.50
127	82.25	107.00	128.80	165.75	237.60	272.05	306.95
128	82.90	107.85	129.80	167.05	239.45	274.20	309.35
129	83.55	108.70	130.85	168.35	241.30	276.35	311.75
130	84.20	109.55	131.85	169.65	243.20	278.50	314.20
131	84.85	110.40	132.85	171.00	245.05	280.65	316.60
132	85.50	111.20	133.85	172.30	246.95	282.75	319.00
133	86.15	112.05	134.90	173.60	248.80	284.90	321.45
134	86.80	112.90	135.90	174.90	250.65	287.05	323.85
135	87.40	113.75	136.90	176.20	252.55	289.20	326.25
136	88.05	114.60	137.95	177.50	254.40	291.35	328.70
137	88.70	115.45	138.95	178.80	256.30	293.50	331.10
138	89.35	116.30	139.95	180.10	258.15	295.60	333.50
139	90.00	117.10	140.95	181.40	260.00	297.75	335.95
140	90.65	117.95	142.00	182.70	261.90	299.90	338.35
141	91.30	118.80	143.00	184.05	263.75	302.05	340.75
142	91.95	119.65	144.00	185.35	265.65	304.20	343.20
143	92.60	120.50	145.05	186.65	267.50	306.35	345.60
144	93.25	121.35	146.05	187.95	269.40	308.45	348.00
145	93.90	122.15	147.05	189.25	271.25	310.60	350.45
146	94.55	123.00	148.05	190.55	273.10	312.75	352.85
147	95.20	123.85	149.10	191.85	275.00	314.90	355.25
148	95.85	124.70	150.10	193.15	276.85	317.05	357.70
149	96.50	125.55	151.10	194.45	278.75	319.20	360.10
150	97.15	126.40	152.10	195.75	280.60	321.30	362.50
			Dimensional Weight of	More Than 150 Lbs.**			
Price Per Pound	0.65	0.85	1.02	1.31	1.88	2.15	2.42

Refer to pages 56 to 63 for value-added services rates and other charges.

- Shipments of Hazardous Materials using UPS 3 Day Select must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Domestic UPS Ground

GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS*

Zones	2	3	4	5	6	7	8	44†	45†	46†
1 Lbs.	\$5.49	\$5.83	\$5.94	\$6.20	\$6.49	\$6.58	\$6.69	\$20.62	\$20.62	\$27.18
2	5.84	6.22	6.74	6.88	7.26	7.41	7.66	22.90	22.90	29.35
3	5.93	6.49	7.08	7.30	7.69	7.90	8.46	24.93	24.93	31.33
4	6.07	6.68	7.44	7.78	8.07	8.42	9.06	27.22	27.22	33.79
5	6.25	6.77	7.75	8.09	8.39	8.78	9.54	29.59	29.59	36.10
6	6.42	6.97	7.87	8.28	8.52	9.04	9.76	32.17	32.17	37.79
7	6.73	7.17	8.02	8.49	8.77	9.27	10.07	34.34	34.34	39.71
8	7.00	7.36	8.23	8.65	9.04	9.68	10.65	35.77	35.77	41.99
9	7.14	7.55	8.36	8.83	9.22	10.19	11.31	38.29	38.29	44.49
10	7.37	7.58	8.51	9.08	9.61	10.89	12.06	40.66	40.66	46.86
11	7.62	7.89	8.62	9.24	9.95	11.58	12.79	42.97	42.97	49.15
12	7.83	8.12	8.77	9.38	10.39	12.27	13.65	44.83	44.83	50.96
13	8.04	8.33	8.88	9.60	10.86	13.02	14.53	46.67	46.67	52.78
14	8.20	8.57	9.04	9.82	11.47	13.69	15.36	48.62	48.62	54.70
15	8.36	8.84	9.19	10.05	12.05	14.39	16.20	50.41	50.41	56.47
16	8.49	8.97	9.25	10.23	12.51	14.91	16.87	52.85	52.85	58.92
17	8.58	9.25	9.55	10.65	13.16	15.70	17.76	55.33	55.33	61.02
18	8.69	9.42	9.83	11.21	13.77	16.39	18.66	57.84	57.84	63.52
19	8.80	9.75	10.20	11.70	14.37	17.09	19.56	60.18	60.18	65.84
20	8.96	10.07	10.55	12.22	15.00	17.79	20.46	62.42	62.42	68.08
21	9.11	10.36	10.87	12.73	15.61	18.50	21.28	63.97	63.97	69.64
22	9.33	10.67	11.27	13.20	16.25	19.22	22.21	65.96	65.96	71.63
23	9.53	11.00	11.63	13.67	16.86	19.92	23.11	67.96	67.96	73.60
24	9.72	11.28	11.99	14.12	17.50	20.61	24.01	70.19	70.19	75.82
25	9.97	11.59	12.32	14.52	18.11	21.30	24.90	72.37	72.37	78.02
26	10.21	11.83	12.66	14.98	18.77	21.96	25.73	74.66	74.66	80.47
27	10.44	12.11	12.96	15.44	19.39	22.67	26.62	76.72	76.72	82.55
28	10.63	12.40	13.37	15.91	20.00	23.34	27.54	78.79	78.79	84.63
29	10.85	12.64	13.75	16.28	20.58	23.93	28.37	80.72	80.72	86.34
30	11.12	12.95	14.17	16.76	21.21	24.60	29.27	82.65	82.65	88.31
31	11.29	13.16	14.49	17.22	21.80	25.27	30.09	84.53	84.53	90.36
32	11.37	13.44	14.88	17.71	22.42	25.96	31.00	86.35	86.35	92.19
33	11.59	13.75	15.25	18.18	23.01	26.65	31.85	88.16	88.16	94.02
34	11.70	14.06	15.59	18.64	23.65	27.35	32.75	90.13	90.13	95.95
35	11.91	14.38	15.95	19.09	24.25	28.05	33.61	92.36	92.36	98.17
36	12.08	14.52	16.24	19.57	24.85	28.74	34.34	94.36	94.36	100.35
37	12.29	14.85	16.55	20.00	25.39	29.41	35.00	96.51	96.51	102.53
38	12.48	15.08	16.92	20.48	25.96	30.12	35.65	98.81	98.81	104.85
39	12.66	15.38	17.31	20.91	26.79	31.11	36.38	100.94	100.94	106.80
40	12.79	15.73	17.69	21.34	27.33	31.77	36.98	103.10	103.10	108.90

UPS Ground

GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS*

Zones	2	3	4	5	6	7	8	44†	45†	46†
41 Lbs.	\$12.96	\$15.95	\$18.00	\$21.75	\$27.81	\$32.37	\$37.48	\$104.89	\$104.89	\$110.88
42	13.16	16.14	18.34	22.16	28.26	32.97	38.07	106.87	106.87	112.85
43	13.33	16.42	18.72	22.62	28.78	33.66	38.73	109.04	109.04	115.03
44	13.50	16.70	19.03	23.03	29.30	34.36	39.14	110.59	110.59	117.22
45	13.65	16.97	19.39	23.49	29.80	35.05	39.79	112.74	112.74	119.39
46	13.79	17.22	19.63	23.92	30.28	35.75	40.45	114.91	114.91	121.57
47	13.91	17.35	19.94	24.32	30.70	36.44	41.10	117.10	117.10	123.76
48	14.05	17.54	20.20	24.73	31.15	37.14	41.76	119.11	119.11	125.79
49	14.17	17.73	20.47	25.16	31.55	37.83	42.40	121.15	121.15	127.86
50	14.29	17.89	20.71	25.24	31.72	38.23	43.05	123.19	123.19	129.92
51	14.37	18.02	20.86	25.39	31.99	38.74	43.30	124.08	124.08	131.98
52	14.49	18.13	21.01	25.73	32.31	39.26	43.93	126.07	126.07	134.05
53	14.60	18.31	21.11	26.06	32.63	39.67	44.58	127.99	127.99	135.98
54	14.73	18.46	21.36	26.41	32.97	39.96	45.15	129.78	129.78	138.02
55	14.86	18.58	21.54	26.80	33.21	40.10	45.67	131.53	131.53	140.09
56	14.96	18.77	21.74	27.17	33.41	40.16	46.24	133.31	133.31	142.15
57	15.15	18.93	21.92	27.56	33.76	40.46	46.72	135.15	135.15	144.34
58	15.30	19.09	22.13	27.85	34.14	40.71	47.10	136.91	136.91	146.39
59	15.44	19.28	22.37	28.12	34.46	40.93	47.45	139.01	139.01	148.57
60	15.59	19.47	22.60	28.33	34.76	41.15	47.75	141.18	141.18	150.75
61	15.75	19.62	22.79	28.65	35.07	41.39	48.03	142.91	142.91	152.54
62	15.87	19.77	22.95	28.90	35.31	41.63	48.33	145.27	145.27	154.95
63	15.99	19.96	23.12	29.15	35.54	41.90	48.62	147.62	147.62	157.36
64	16.14	20.17	23.31	29.35	35.79	42.18	48.90	150.09	150.09	159.90
65	16.27	20.40	23.56	29.55	36.10	42.39	49.19	152.54	152.54	162.43
66	16.41	20.64	23.83	29.75	36.47	42.61	49.55	154.90	154.90	164.83
67	16.53	20.86	24.06	29.92	36.76	42.82	49.68	157.24	157.24	167.25
68	16.66	21.07	24.29	30.10	36.96	43.06	49.79	159.51	159.51	169.58
69	16.81	21.23	24.52	30.26	37.16	43.28	49.93	161.84	161.84	171.96
70	16.92	21.42	24.68	30.38	37.24	43.43	50.37	165.26	165.26	174.08
71	17.35	21.93	25.01	30.68	37.52	43.53	50.50	167.78	167.78	176.63
72	18.21	22.71	25.36	31.25	38.09	44.05	50.64	170.28	170.28	179.15
73	19.07	23.43	25.70	31.77	38.72	44.72	50.77	172.77	172.77	181.68
74	19.94	24.20	26.08	32.52	39.32	45.41	50.97	174.43	174.43	182.26
75	20.67	24.89	26.73	33.10	39.68	45.87	51.07	176.42	176.42	183.57

Refer to pages 56 to 63 for value-added services rates and other charges.

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- For large or heavy packages, additional charges may apply. Refer to pages 19 and 20 for large packages and page 18 for heavy packages.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.

*Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

Domestic UPS Ground

GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS*

Zones	2	3	4	5	6	7	8	44†	45†	46†
76 Lbs.	\$21.46	\$25.64	\$27.32	\$33.64	\$40.18	\$46.63	\$51.35	\$178.59	\$178.59	\$185.76
77	22.28	26.23	28.02	34.06	40.89	47.51	51.43	180.06	180.06	186.85
78	22.96	26.73	28.62	34.44	41.60	48.30	51.47	181.02	181.02	188.19
79	23.77	27.25	29.34	34.97	41.90	48.59	51.85	181.05	181.05	188.72
80	24.41	28.01	30.03	35.46	42.61	48.80	52.23	182.95	182.95	189.71
81	24.97	28.51	30.72	35.72	43.18	49.45	52.39	184.49	184.49	190.68
82	25.80	29.16	31.42	36.38	43.73	50.14	52.63	185.41	185.41	191.57
83	26.55	29.76	32.11	37.09	44.40	50.82	53.23	187.44	187.44	192.30
84	27.34	30.48	32.76	37.80	45.06	51.45	53.84	189.60	189.60	194.44
85	28.07	31.22	33.39	38.51	45.76	52.00	54.43	191.79	191.79	196.62
86	28.85	31.92	34.07	39.23	46.31	52.46	55.03	193.81	193.81	198.65
87	29.69	32.66	34.83	39.93	46.91	53.00	55.64	195.99	195.99	200.80
88	30.62	33.39	35.48	40.64	47.52	53.56	56.26	198.15	198.15	202.96
89	31.69	34.01	36.15	41.35	48.12	54.11	56.87	200.22	200.22	205.01
90	32.72	34.56	36.69	41.76	48.35	54.21	57.46	202.25	202.25	207.85
91	33.25	35.14	37.40	42.31	48.86	54.65	58.08	204.42	204.42	209.20
92	34.05	35.81	37.94	42.88	49.47	55.26	58.71	206.36	206.36	211.13
93	34.86	36.50	38.67	43.49	49.87	55.62	59.31	208.38	208.38	213.15
94	35.67	37.16	39.21	44.05	50.45	56.21	59.93	210.35	210.35	215.10
95	36.51	37.78	39.83	44.64	50.78	56.51	60.55	212.37	212.37	217.12
96	37.32	38.42	40.49	45.14	51.08	56.76	61.14	214.32	214.32	219.05
97	38.18	39.15	41.11	45.84	51.69	57.35	61.78	216.37	216.37	221.09
98	39.04	39.79	41.90	46.40	52.28	57.93	62.38	218.29	218.29	223.02
99	39.90	40.42	42.70	46.97	52.87	58.51	63.01	220.34	220.34	225.06
100	40.65	41.08	43.49	47.67	53.46	59.10	63.62	222.39	222.39	227.09
101	41.34	41.74	44.28	48.35	54.03	59.67	64.22	224.42	224.42	229.12
102	41.76	42.36	44.79	48.98	54.59	60.22	64.84	226.49	226.49	231.19
103	42.49	43.01	45.34	49.47	55.10	60.74	65.41	228.53	228.53	233.22
104	43.17	43.64	45.88	49.99	55.62	61.27	66.03	230.70	230.70	235.37
105	43.87	44.30	46.40	50.51	56.15	61.81	66.60	232.75	232.75	237.41
106	44.59	44.95	46.94	51.02	56.67	62.35	67.21	234.90	234.90	239.56
107	45.24	45.63	47.47	51.54	57.18	62.90	67.82	237.07	237.07	241.73
108	45.89	46.28	48.01	52.06	57.70	63.45	68.41	239.23	239.23	243.87
109	46.56	46.92	48.54	52.57	58.21	63.99	69.02	241.28	241.28	245.91
110	47.13	47.60	49.09	53.08	58.77	64.56	69.62	243.32	243.32	247.94
111	47.65	48.13	49.64	53.59	59.27	65.10	70.37	246.09	246.09	251.34
112	48.16	48.65	50.18	54.12	59.78	65.66	71.13	248.86	248.86	254.73
113	48.67	49.18	50.73	54.62	60.31	66.20	71.72	251.03	251.03	256.90
114	49.19	49.73	51.28	55.14	60.83	66.73	72.32	253.22	253.22	259.09
115	49.71	50.28	51.85	55.67	61.33	67.30	72.90	255.37	255.37	261.25
116	50.23	50.81	52.39	56.08	61.74	67.71	73.35	256.95	256.95	263.32
117	50.74	51.35	52.93	56.59	62.25	68.25	73.95	259.00	259.00	265.37
118	51.27	51.89	53.50	57.11	62.76	68.80	74.53	261.05	261.05	267.44
119	51.80	52.45	54.04	57.61	63.28	69.34	75.49	264.83	264.83	272.58
120	52.70	52.98	54.61	58.15	63.79	69.88	76.10	267.01	267.01	274.78

UPS Ground

GUARANTEED DAY-DEFINITE ONE TO FIVE DAYS*

Zones	2	3	4	5	6	7	8	44†	45†	46†
121 Lbs.	\$53.28	\$53.43	\$55.16	\$58.56	\$64.20	\$70.28	\$76.53	\$268.79	\$268.79	\$277.09
122	53.65	53.71	55.72	59.08	64.70	70.82	77.15	271.06	271.06	279.40
123	54.20	54.24	56.29	59.58	65.21	71.37	77.76	273.37	273.37	281.71
124	54.72	54.81	56.88	60.13	65.74	71.90	78.34	275.65	275.65	284.04
125	55.26	55.36	57.44	60.64	66.24	72.44	78.94	277.95	277.95	286.34
126	55.81	55.90	58.00	61.04	66.64	72.84	79.42	279.67	279.67	288.64
127	56.33	56.46	58.58	61.56	67.15	73.37	79.99	281.96	281.96	290.95
128	56.89	57.03	59.15	62.09	67.65	73.89	80.61	284.25	284.25	293.27
129	57.43	57.58	59.72	62.63	68.17	74.43	81.21	286.53	286.53	295.58
130	57.97	58.13	60.27	63.12	68.66	74.97	81.81	288.82	288.82	297.89
131	58.53	58.70	60.87	63.55	69.05	75.37	82.64	291.93	291.93	303.11
132	59.08	59.26	61.44	64.06	69.56	75.89	83.24	294.22	294.22	305.45
133	59.63	59.83	62.03	64.57	70.05	76.43	83.84	296.52	296.52	307.78
134	60.17	60.38	62.62	65.12	70.59	76.95	84.46	298.82	298.82	310.12
135	60.64	60.97	63.19	65.66	71.15	77.51	85.05	301.10	301.10	312.46
136	61.13	61.52	63.79	66.21	71.72	78.08	85.68	303.39	303.39	314.77
137	61.68	62.12	64.39	66.69	72.14	78.56	86.28	305.70	305.70	317.12
138	62.24	62.70	65.01	67.31	72.85	79.20	86.88	307.99	307.99	319.46
139	62.79	63.32	65.62	67.88	73.41	79.75	87.49	310.28	310.28	321.79
140	63.36	63.93	66.23	68.44	73.99	80.31	88.10	312.44	312.44	324.00
141	63.91	64.52	66.87	68.97	74.42	80.71	88.53	314.00	314.00	326.21
142	64.17	65.13	67.48	69.53	74.97	81.27	89.12	316.22	316.22	328.46
143	64.74	65.73	68.11	70.10	75.54	81.84	89.73	318.36	318.36	330.66
144	65.31	66.33	68.74	70.65	76.11	82.40	90.33	320.55	320.55	332.88
145	65.53	66.96	69.37	71.22	76.69	82.95	90.94	322.81	322.81	335.21
146	66.10	67.56	69.99	71.77	77.25	83.50	91.52	325.11	325.11	337.55
147	66.66	68.18	70.65	72.34	77.81	84.06	92.15	327.39	327.39	339.88
148	67.08	68.79	71.27	72.91	78.39	84.63	92.75	329.68	329.68	342.22
149	67.45	69.41	71.90	73.46	78.95	85.17	93.80	333.57	333.57	347.88
150	68.02	70.04	73.09	75.93	79.55	85.74	94.41	335.86	335.86	353.60
				Dimensional V	Veight of More T	han 150 Lbs.**				
Price Per Pound	0.46	0.47	0.49	0.51	0.54	0.58	0.63	2.24	2.24	2.36

Refer to pages 56 to 63 for value-added services rates and other charges.

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- **For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

<u>UPS Hundredweight Service</u>® and <u>UPS Ground with Freight Pricing</u> offer a contractual service for Scheduled Pickup customers having frequent non-palletized, multiple-package shipments sent to the same location on the same day. For more information, visit ups.com or call 1-800-Pick-UPS.

Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
For All <u>C.O.D.</u> (Collect on Delivery) Services	 C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico. Currency is not accepted for payment. C.O.D. service is not available when using a UPS 3 Day Select® or UPS Ground shipping document. Refer to page 21 for an explanation of these documents. 	
C.O.D. Automatic*	 Receive C.O.D. payments in as few as three days. Eliminate manual check processing tasks because funds are transferred directly into your designated bank accounts. Receive daily reports of payments received, net deposits to accounts and total returned items. Must have minimum annual C.O.D. remittances of \$30,000.00 to qualify for this service. 	Contractual service
Manual C.O.D. Tags	To use a manual C.O.D. tag, you must: - Type or print an address label and attach it to the top of the package. - Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. - Attach the C.O.D. tag to the package, covering the address label. - Retain the "Shipper Receipt" portion for your records. A UPS C.O.D. tag must be attached to each package for which a C.O.D. amount is to be collected.	\$11.00
UPS C.O.D. Electronic Processing	 Service is available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution. Type in the package and C.O.D. information and the shipping system will produce a barcoded address label that contains all C.O.D. information. 	\$11.00
UPS C.O.D. Secure®*	 Receive all the benefits of C.O.D. Automatic, along with protection for returned C.O.D. checks up to a specified limit. Must have minimum annual C.O.D. remittances of \$50,000.00 and at least 50 C.O.D. tags to qualify for this service. 	Contractual service
Declared Value for Carriage	 - UPS's liability for loss or damage to a package is limited to \$100.00 without a declaration of value. - UPS's liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge. - Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, visit ups.com or call 1-800-Pick-UPS®. - Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information. 	Declared Value: - \$0.00-\$100.00 \$0.00 - \$100.01-\$50,000.00 \$0.80 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$2.40
Delivery Change Options	 UPS Delivery Intercept®: As a shipper, and after you tender your packages to UPS, you can request that UPS return the package to you, reroute the package to a new address, have the package held for pickup or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed. Shippers can request a UPS Delivery Intercept through the Shipping History within WorldShip 9.0 or higher, UPS CampusShip, UPS Internet Shipping, Quantum View® Manage or UPS Tracking on ups.com. A UPS Delivery Intercept can also be requested by calling 1-800-Pick-UPS. Delivery Change Request: After the first delivery attempt has occurred, consignees may request a Delivery Change Request to change a package's delivery location or time, have the package held for pickup or request the package to be returned to the sender. The consignee submits the request by using the Tracking application on ups.com, or by calling 1-800-Pick-UPS. A UPS InfoNotice® number is required to change the destination delivery address. 	UPS Delivery Intercept: - \$11.00 per package for web requests - \$15.00 per package for phone requests - No charge for Will Call Delivery Change Request: - \$5.00 per package for web request - \$6.00 per package for phone request - No charge for Return to Sender and Will Call Additional transportation fees may apply. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.

^{*}Visit <u>upscapital.com/cod</u> or call 1-800-637-0620 for more information.

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com.
- Value-added services may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For value-added services for air freight, refer to page $\frac{139}{1}$ and for LTL to page $\frac{147}{1}$.

Available Options	Description	Fee
For All Delivery	- Confirmation of delivery is made available online or by mail.	
Confirmation Services	- Service is available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the UPS Guide to Labeling.	
	- Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.	
UPS Delivery Confirmation	- Confirmation of delivery, without a signature, can be mailed or viewed online.	\$2.00
Signature Required	 - UPS will obtain a signature on delivery, and include it with the delivery confirmation information. (UPS may obtain, at its discretion, an electronic acknowledgment of receipt from the recipient when this option is selected.) 	\$3.50
Adult Signature Required	- UPS will obtain the signature of an adult age 21 or older on delivery, and include it with the delivery confirmation information.	\$4.50
Hold for Pickup	 UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery. Recipient will be required to present a government-issued photo ID. If a recipient's representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required. 	No Charge
1	- Packages not picked up within five business days will be returned to the shipper.	
	- Hold for Pickup service is not available for Saturday Delivery.	
	 For each package, customers must prepare a label including the words "Hold for Pickup," the recipient's name and telephone number and the full address of the UPS Customer Center. 	
	 Apply a UPS Hold for Pickup label above the address label on the package. Select "Order Supplies" from the left side of the ups.com homepage or call 1-800-Pick-UPS® to order Hold for Pickup labels. 	
	– Visit <u>ups.com</u> or call 1-800-Pick-UPS for the most convenient UPS Hold for Pickup location.	
Proof of Delivery (P.O.D.)	 Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper. Refer to page 127 for more Proof of Delivery options. 	\$3.00
Saturday <u>Delivery</u> and <u>Pickup</u>	Saturday Delivery: - For time-critical shipments, UPS offers the convenience of Saturday Delivery.	Saturday Delivery: \$15.00
	 Available with UPS Next Day Air® Early A.M.®, UPS Next Day Air® and UPS 2nd Day Air® services, and with UPS Returns® services. 	
	- Not available with UPS Next Day Air Saver® or UPS 2nd Day Air A.M.® services.	
	 UPS Next Day Air Early A.M. shipments are guaranteed one hour later than the guaranteed weekday delivery time to most destinations. 	
	 - UPS Next Day Air shipments are guaranteed an hour and a half later than the guaranteed weekday delivery time to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m. 	
	- UPS 2nd Day Air shipments are guaranteed by end of day to destinations where UPS Next Day Air is committed by 10:30 a.m. or 12:00 p.m.	
	- Each Express Envelope or package must bear a Saturday Delivery routing label.	
	- Service fees are billed to the payer of the transportation charges.	
	 A Saturday Delivery fee applies to UPS Hundredweight Service® for UPS Next Day Air and UPS 2nd Day Air shipments delivered on Saturday. For Saturday Delivery, each UPS Hundredweight Service package must bear a Saturday Delivery routing label. 	
	– Refer to <u>ups.com</u> or call 1-800-Pick-UPS for delivery areas.	
	Saturday Pickup: - Available with UPS Next Day Air Early A.M., UPS Next Day Air, UPS Next Day Air Saver, UPS 2nd Day Air A.M. and UPS 2nd Day Air.	Saturday Pickup: \$15.00
	Includes packages tendered to UPS on Saturday, including packages dropped off at retail locations.If a Saturday Pickup is scheduled but nothing is shipped, the service fee will be assessed.	
	- Additional pickup fees will apply for UPS On-Call Pickup®.	

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com.
- Value-added services may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For value-added services for air freight, refer to page $\frac{139}{1}$ and for LTL to page $\frac{147}{1}$.

Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
Scheduled Pickup Options	 UPS offers the greatest number of reliable and convenient pickup options. UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network. One UPS driver will pick up all your packages - UPS Ground, Air and International Services. That can mean a lower carbon footprint for UPS and you. 	
Daily Pickup*	 To adjust your pickup preferences, or for more information, log in at <u>ups.com</u>®. A UPS driver automatically stops at your location once each business day, as scheduled. This option is best for customers who ship every day and want the convenience of an automatic Scheduled Pickup. 	Weekly Billing Total: - \$0.00-\$74.99 \$20.00 - \$75.00 or more \$10.00
→ Daily On-Route Pickup†	 A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered. This option provides the convenience of automatic Scheduled Pickup while saving fuel and reducing carbon emissions from extra trips. 	Weekly Billing Total: - \$0.00-\$74.99 \$20.00 - \$75.00 or more \$10.00
<u> </u>	 UPS uses innovative technology to automatically arrange a pickup only when you have packages to ship. When you process a shipment using WorldShip® 2010 or higher, UPS Internet Shipping or UPS CampusShip®, the system automatically notifies a UPS driver to make a UPS Smart Pickup that same day. 	\$10.00 Flat charge per week regardless of weekly billing
	 This option is best for customers who may not always ship a package every day but still want the convenience of an automatic Scheduled Pickup. Having UPS come to your business only when you have a package to ship saves fuel and can reduce carbon emissions. 	
<i>■</i> <u>Day-Specific Pickup*†</u>	 A UPS driver automatically stops at your location on days you decide are best for your business. Select which days of the week, Monday through Friday, you would like UPS to make Scheduled Pickups. This option is best for customers who ship on specific days. The weekly service fee will vary based on the number of pickup days selected. 	Weekly Billing Total: 1-2 days 3 days 4 days - \$0.00-\$74.99 \$10.00 \$15.00 \$20.00 - \$75.00 or more \$10.00 \$10.00 \$10.00
	 UPS calculates the CO₂ emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO₂ impact. Available to shippers using WorldShip 2011, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready® solution. When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications. 	- \$0.20: UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS 3 Day Select® - \$0.05: UPS Ground

^{*}Customers who select this Scheduled Pickup option receive one UPS On-Call Pickup® of air or international packages per day at no extra charge for shipments tendered after their Scheduled Pickup time. (For Day-Specific Pickup, the total number of free UPS On-Call Pickups for the week will not exceed the number of selected pickup days.) †Visit ups.com/pickupoptions to learn more.

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com.
- Value-added services may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For value-added services for air freight, refer to page $\frac{139}{1}$ and for LTL to page $\frac{147}{1}$.
- These options help you take action in reducing the climate impact associated with the transportation of your shipments.

Available Options	Description	Fee
UPS MY CHOICE SM		
	UPS My Choice provides recipients tools to control home deliveries: - Online and mobile access to proactive delivery alerts, ability to reroute* deliveries to another address, including locations of The UPS Store® and Authorize Shipment Release for Signature Required Packages. - Two levels of membership are available. Requires registration. See ups.com/mychoice.	
UPS My Choice Member	 Free registration. Proactive notifications via text, phone or e-mail the day before a delivery, the morning of delivery, and/or Confirmation of Delivery. Recipients may give authorization online for UPS to deliver packages without a signature when they won't be home to sign in person. Hold for Will Call holds the package at a UPS Customer Center. 	Free
	 Deliver to a UPS Retail Location: Have the package delivered to a convenient location of The UPS Store. Reschedule Delivery: Recipients may reschedule delivery for a future date that fits their schedules. Deliver to Another Address: Delivery to another address allows recipients to reroute packages. 	\$5.00 per package
UPS My Choice Premium Member	 Annual fee. Includes same features as a UPS My Choice Member, with no additional per package transactional charges. Provides an online Delivery Planner to help manage and track recipients' home deliveries. Ability to designate where the driver should leave packages (e.g., porch). Leave a package with a neighbor, someone within sight of the original delivery address. Set a vacation and have all packages delivered to a location of The UPS Store or delivered the next business day after your return. 	\$40.00 annual fee Free
UPS On-Call Pickup®	 Confirmed Delivery Window: Select a two-hour confirmed delivery window. With one pickup request, UPS will pick up all of your UPS Ground, Air and International Services packages. Schedule a same-day or future-day pickup. UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via ups.com or by calling 1-800-Pick-UPS®. Fees are applied per pickup request regardless of the number of packages being picked up. 	\$5.00 per shipment Same-Day Pickup: \$6.00 Future-Day Pickup: \$5.00 Residential and area surcharges may apply
Verbal Confirmation of Delivery	- To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early A.M.® package.	\$3.00

^{*}For UPS My Choice options Deliver to a UPS Retail Location and Deliver to Another Address, transportation charges may apply for packages delivered beyond Zone 2 from the original delivery address.

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com.
- Value-added services may vary for UPS Express Critical $^{\circ}$. Visit $\underline{\mathsf{upsexpresscritical.com}}$ for more information.
- For value-added services for air freight, refer to page $\underline{139}$ and for LTL to page $\underline{147}$.

Value-Added Services

UPS RETURNS®

Available Options	Description	Fee
STANDARD RETURNS SOLUTION		
Print Return Label	 You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package. 	\$0.50 per label
Electronic Return Label	– UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00 per label
Print and Mail Return Label	– UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25 per label
PREMIUM RETURNS SOLUTIONS		
UPS Returns® Flexible Access	– A unique label allows consumers to drop returns at any U.S. Postal Service® (USPS) location in addition to the thousands of UPS locations nationwide.	Contractual service
	- All packages are returned to the original shipper through UPS Ground.	
1 UPS Pickup Attempt Label	 UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location. 	\$5.00 per label
3 UPS Pickup Attempts Label	 UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. 	\$7.00 per label
UPS Returns® Exchange	- UPS delivers a replacement item and picks up a like item for return during the same visit.	Contractual service
	- The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper.	\$15.00 per Exchange
	– Replacement item won't be delivered until consignee has return item ready.	
	- Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange.	
	– The outbound and return package tracking numbers are linked together.	
CUSTOM RETURNS SOLUTIONS		
Customer-specific solutions	– UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
Returns and The UPS Store®	 The UPS Store provides product return and exchange programs that can be tailored to customers' needs, including leveraging The UPS Store network of 4,300+ locations. 	Contractual service
GENERAL INFORMATION REGAR	DING UPS RETURNS SERVICES	
	 Offered via UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS 2nd Day Air®, UPS 3 Day Select® and UPS Ground service where available. Refer to page 115 for UPS Returns for international shipments. 	
	– Eligible for Saturday Delivery when using UPS Next Day Air Early A.M., UPS Next Day Air or UPS 2nd Day Air.	
	 Available to shippers using WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution (not applicable to ARS). 	
	- Available for shipments within the 50 states.	
	- Transportation fee is billed when the package is delivered.	
	- Your customers can drop off their packages at locations of The UPS Store, any UPS Drop Box* (accepts UPS Air Services and UPS Ground returns), any UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet; give their package to a UPS driver; or schedule a pickup at ups.comg ® or by calling 1-800-Pick-UPS®** (reference UPS On-Call Pickup® for service fees).	
	- Packages must be UPS-compatible.†	
	 Hazardous Materials or Dangerous Goods requiring shipping papers or packages containing firearms are not allowed in UPS Returns services. 	

^{*}The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

^{**}Additional pickup fees apply.

[†]A package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

Domestic Other Charges

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee		
Additional Handling	 An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: Any article that is encased in an outside shipping container made of metal or wood. Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches. Any package with an actual weight of more than 70 pounds. Will not be assessed when a Large Package Surcharge is applied. 	\$8.50		
Address Correction	 If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed. If you are using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™, or the UPS Developer Kit, city, state and ZIP Code™ combinations are automatically validated within each system. WorldShip, UPS Internet Shipping, UPS CampusShip and UPS Mobile can validate addresses against UPS's street-level address database. An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS. 	\$11.00		
Chargeback for Consignee Billing Shipments	- If a shipper ships a package(s) to an unauthorized consignee, the shipper will be assessed a fee per package in addition to the transportation charges.	\$11.00		
Delivery Area Surcharge	 A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page 63 for the Remote Area Surcharge. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. 	- Commercial - Residential - Commercial Extended - Residential Extended	Ground \$2.00 \$2.75 \$2.00 \$3.25	Air \$2.00 \$3.00 \$2.00 \$3.25
Destination Outside Service Area	 If delivery of a UPS Next Day Air® Early A.M.® shipment is requested to a destination outside the UPS Next Day Air Early A.M. service area, UPS reserves the right to assess an additional fee. 	\$10.00 per ship	oment	
Dry Ice	 Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract). Ship temperature-sensitive goods, prepared as both ground or air shipments and delivered by one network. Prepare and process these packages through the current version of WorldShip or UPS CampusShip, UPS Developer Kit or an approved UPS Ready® solution. The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 lbs. of dry ice. For more information, visit ups.com® or call the Hazardous Materials Support Center at 1-800-554-9964. 	\$5.00		

Notes:

(continued on next page)

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com.
- Other charges may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For other charges for air freight, refer to page $\underline{140}$ and for LTL to page $\underline{147}$.

Domestic Other Charges

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee
Hazardous Materials	 UPS accepts Hazardous Materials only from customers with a UPS Dangerous Goods Agreement (contract) in effect and a Scheduled Pickup account, and then for transport only within and between all 50 states and Puerto Rico. Refer to page 118 for international shipments containing International Dangerous Goods (Hazardous Materials). A domestic contract is not required for "Other Regulated Materials" (ORM-D) ground and Limited Quantity (Ltd Qty) shipments prepared under HM-215K in the 48 contiguous states. Materials prepared in accordance with Title 49 C.F.R. 173.4 Small Quantities for highway and rail, 173.4a Excepted Quantities, and 173.4b De minimis exceptions; and Excepted Quantities, as defined in IATA* 2.7, may be shipped without a Hazardous Materials contract in the 50 states and Puerto Rico. Refer to the UPS Guide for Shipping Ground and Air Hazardous Materials at ups.com/hazmat for carrier requirements, restrictions and updates, or call the Hazardous Materials Support Center at 1-800-554-9964 for more information. UPS accepts Hazardous Materials for Ground Transportation within the 48 contiguous states under the D.O.T. Code of Federal Regulations, as outlined in Title 49, Parts 100-185 on Transportation (49 C.F.R.). UPS accepts Dangerous Goods for Air Transportation under both the D.O.T. Code of Federal Regulations Title 49 (49 C.F.R.) and the International Air Transport Association (IATA)* as outlined in the Dangerous Goods Regulations (DGR). 	– UPS Air Services and UPS 3 Day Select®: \$37.50 per package – UPS Ground: \$27.50 per package
Large Package Surcharge	 A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches. Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	\$55.00
Missing/Invalid Account Number or Refusal Fee	 A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. 	\$11.00
Over Maximum Limits	 Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation. If found in the UPS system, they are subject to additional charges. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information. 	\$50.00

^{*}IATA regulations are based on the Technical Instructions for Safe Transport of Dangerous Goods by Air, put forth by the International Civil Aviation Organization (ICAO).

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com®.
- Other charges may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For other charges for air freight, refer to page $\underline{140}$ and for LTL to page $\underline{147}$.

Charges	Description	Fee
Package Tracking, Tracing and Refund Requests	 Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information. 	\$3.00
Remote Area Surcharge	 A Remote Area Surcharge applies to each package delivered to certain ZIP Codes within Alaska and Hawaii. Applies to UPS On-Call Pickups made within certain ZIP Codes within Alaska and Hawaii. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. 	– Alaska: \$15.00 – Hawaii: \$6.00
Residential Surcharge	 A residential address is defined as a location that is a home, including a business operating out of a home. UPS Ground Service fee applies to UPS On-Call Pickups made at residential addresses. 	- UPS Air Services and UPS 3 Day Select®: \$3.00 - UPS Ground Service: \$2.55
Undeliverable Package Return Charge	 Domestic packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, will be returned to the shipper at the shipper's expense. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper. Service level of the return will be UPS 3 Day Select for Air Services and UPS Ground for UPS Ground shipments. 	 UPS Air Services and UPS 3 Day Select: applicable UPS 3 Day Select rate UPS Ground: applicable UPS Ground rate
UPS On-Call Pickup® Area Surcharge	 A surcharge applies to each residential UPS On-Call Pickup requested at certain ZIP Codes within the 48 contiguous states. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS for a listing of applicable ZIP Codes. Does not apply to UPS On-Call Pickups made at commercial addresses. 	- Residential: \$2.75 - Extended Residential: \$3.25

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com[®].
- Other charges may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For other charges for air freight, refer to page 140 and for LTL to page 147.

Determine the Zone

To find the destination zone that matches the service option you've selected, consult the Worldwide Zone Chart on pages 66 to 69. For exports to Canada, use the Canada Zone Chart on pages 71 to 75.

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to <u>ups.com/rates</u> or call 1-800-782-7892.

UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®

- 1. Refer to page 65 to determine whether your origin state is classified as West or East.
- 2. Locate the destination country on the Worldwide Zone Chart beginning on page 66.

3. Locate the zone for UPS Worldwide Express Plus, Destination UPS Worldwide Express, UPS Worldwide Saver or Express UPS Worldwide Expedited. The service is not available Ireland, Republic of/IE when a zone number is not shown in the appropriate column. Israel/IL Italy/IT Examples: Overnight service is available to the greater Milan and Rome areas from UPS Worldwide Express Plus service is available the greater Chicago and New York areas. to major business centers in Italy, and the zone is 901. -

Zones

Saver

(Express)

401

405

401

Express

901

905

901

Plus

901

901

Expedited

FAST

601

605

601

WEST

631

635

631

For a UPS Worldwide Express shipment from anywhere in the U.S. to Italy, the zone is also 901. -

For a UPS Worldwide Saver shipment from anywhere in the U.S. to Italy, the zone is 401.

For a UPS Worldwide Expedited shipment from Los Angeles, California, to Italy, the zone is 631.

For a UPS Worldwide Expedited shipment from Buffalo, New York, to Italy, the zone is 601.

West and East State Classifications

UPS WORLDWIDE EXPEDITED® AND UPS STANDARD TO CANADA



Use the map above to:

- Determine West and East origin state classifications for UPS Worldwide Expedited shipments.
- Identify state abbreviations for UPS Standard shipments to Canada.

Worldwide Zone Chart

Destination	Zones					Destination			Zones		
	Express Plus	Express	Saver (Express)	Expe WEST	dited EAST		Express Plus	Express	Saver (Express)	Expe WEST	dited EAST
Afghanistan/AF			405			Bulgaria/BG		907	407	637	607
Aland Islands/AX			403	633	603	Burkina Faso/BF			408		
Albania/AL			407			Burundi/BI			408		
Algeria/DZ			407			Cambodia/KH			407		
American Samoa/AS			407			Cameroon/CM			408		
Andorra/AD			407	637	607	Canada/CA					
Angola/A0			408			For Canada's zone chart, refer to pages <u>71</u> to 75.					
Anguilla/Al†			402			Canary Islands (Spain)/ES			403		
Antigua and Barbuda/AG†			402			Cape Verde/CV			408		
Argentina/AR†		906	406	636	606	Cayman Islands/KY†			402		
Armenia/AM			407			Central African Republic/CF			408		
Aruba/AW†			402			Chad/TD			408		
Australia/AU	904	904	404	634	604	Channel Islands Guernsey/GG, Jersey/JE			403	633	603
Austria/AT	903	903	403	633	603	Chile/CL†		906	406	636	606
Azerbaijan/AZ			407			China, People's Republic of/CN	912	912	412	642	612
Azores (Portugal)/PT			403			Colombia/CO†			406	636	606
Bahamas/BS†			402			Congo, Democratic Republic of/CD			408		
Bahrain/BH		905	405	635	605	Congo, Republic of/CG			408		
Bangladesh/BD			405			Cook Islands/CK			407		
Barbados/BB†			402			Costa Rica/CR†			406	636	606
Belarus/BY			407			Côte d'Ivoire (Ivory Coast)/CI			408		
Belgium/BE	901	901	401	631	601	Croatia/HR		907	407		
Belize/BZ†			406			Curaçao/AN†			402		
Benin/BJ			408			Cyprus/CY			405		
Bermuda/BM†			402			Czech Republic/CZ	907	907	407	637	607
Bhutan/BT			405			Denmark/DK	903	903	403	633	603
Bolivia/BO†			406			Djibouti/DJ			408		
Bonaire/AN†			402			Dominica/DM†			402		
Bosnia/BA		907	407			Dominican Republic/DO†			402	632	602
Botswana/BW			408			East Timor (Timor-Leste)/TL			407		
Brazil/BR†		906	406	636	606	Ecuador/EC†			406	636	606
British Virgin Islands/VG†			402			Egypt/EG		905	405	635	605
Brunei/BN			405			El Salvador/SV†			406	636	606

Worldwide Zone Chart

Destination			Zones			Destination			Zones		
	Express	Express	Saver		dited		Express	Express	Saver	Expe	
England (United Kingdom) /CP	Plus 901	901	(Express)	WEST 631	EAST 601	Uaiti /UT+	Plus		(Express)	WEST	EAST
England (United Kingdom)/GB Overnight service is available	701	701	401	031	001	Haiti/HT†	001	901		(21	(01
to the greater London area from the greater Chicago and New York areas.						Holland (Netherlands)/NL	901	901	401	631	601
Equatorial Guinea/GQ			408			Honduras/HN†	000	000	406	636	606
Eritrea/ER			408			Hong Kong/HK One day faster service is available to	909	909	409	639	609
Estonia/EE		907	407	637	607	the greater Hong Kong area from the greater Chicago and New York areas.					
Ethiopia/ET			408			Hungary/HU	907	907	407	637	607
Faeroe Islands (Denmark)/FO			403			Iceland/IS		903	403		
Fiji/FJ			407			India/IN	904	904	404	634	604
Finland/Fl		903	403	633	603	Indonesia/ID	904	904	404	634	604
France/FR	901	901	401	631	601	Iraq/IQ			405	635	605
Overnight service is available to the greater Paris area from the						Ireland, Republic of/IE	901	901	401	631	601
greater Chicago and New York areas.						Israel/IL		905	405	635	605
French Guiana/GF†			406			Italy/IT	901	901	401	631	601
French Polynesia/PF			407			Overnight service is available to the greater Milan and Rome areas from					
Gabon/GA			408			the greater Chicago and New York areas.					
Gambia/GM			408			Ivory Coast (Côte d'Ivoire)/CI			408		
Georgia/GE			407			Jamaica/JM†			402		
Germany/DE	901	901	401	631	601	Japan/JP	909	909	409	639	609
Overnight service is available to the greater Frankfurt area from the						Jersey/JE			403	633	603
greater Chicago and New York areas. Ghana/GH			408			Jordan/JO		905	405		
,			408			Kazakhstan/KZ		907	407		
Gibraltar/GI			407			Kenya/KE			408		
Great Britain (see United Kingdom)/GB		002	402	(22	402	Kiribati/KI			407		
Greece/GR		903	403	633	603	Korea, South/KR	904	904	404	634	604
Greenland (Denmark)/GL			403			Kosovo/KV			407		
Grenada/GD†			402			Kosrae (Micronesia, Federated States of)/FM			407		
Guadeloupe/GP†			402			Kuwait/KW		905	405	635	605
Guam/GU			404			Kyrgyzstan/KG			407		
Guatemala/GT†			406	636	606	Laos/LA			407		
Guernsey/GG			403	633	603	Latvia/LV		907	407	637	607
Guinea/GN			408			Lebanon/LB		905	405		
Guinea-Bissau/GW			408			Lesotho/LS			408		
Guyana/GY†			406			Liberia/LR			408		

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit ups.com/importexport.

- To determine landed costs, screen for denied parties, and use other trade tools, visit <u>ups.com/tradeability</u> or call the International Customer Service Center at 1-800-782-7892.

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express®
- 421 for UPS Worldwide Saver®
- 621 for UPS Worldwide Expedited®

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

Worldwide Zone Chart

Destination			Zones			Destination			Zones		
	Express	Express	Saver		dited		Express	Express	Saver		dited
Libya/LY	Plus	· ·	(Express) 407	WEST	EAST	Niger/NE	Plus	<u> </u>	(Express)	WEST	EAST
Liechtenstein/LI		903	403	633	603	Nigeria/NG			408		
Lithuania/LT		907	407	637	607	Norfolk Island/NF			407		
,	901	901	407	631		,	901	901	401	631	601
Luxembourg/LU	901	901			601	Northern Ireland (United Kingdom)/GB	701	701		031	001
Macau/MO		007	409	639	609	Northern Mariana Islands/MP		903	407	633	603
Macedonia (FYROM)/MK		907	407			Norway/NO		903			
Madagascar/MG			408			Oman/OM		005	405	635	605
Madeira (Portugal)/PT			403			Pakistan/PK		905	405		
Malawi/MW			408			Palau/PW			407		
Malaysia/MY		904	404	634	604	Panama/PA†			406	636	606
Maldives/MV			407			Papua New Guinea/PG			407		
Mali/ML			408			Paraguay/PY†			406		
Malta/MT			407			Peru/PE†			406	636	606
Marshall Islands/MH			407			Philippines/PH 904		904	404	634	604
Martinique/MQ†			402			Poland/PL 907 90		907	407	637	607
Mauritania/MR			408			Ponape (Micronesia, Federated States of)/FM			407		
Mauritius/MU			408			Portugal/PT	903	903	403	633	603
Mexico/MX		84	484	74	74	Puerto Rico/PR					
Micronesia (Federated States of)/FM			407			Refer to the UPS domestic rates beginning on page <u>28</u> .					
Moldova/MD			407			Qatar/QA		905	405	635	605
Monaco/MC		901	401	631	601	Réunion/RE			408		
Mongolia/MN			404			Romania/RO		907	407	637	607
Montenegro/ME			407			Rota (Northern Mariana Islands)/MP			407		
Montserrat/MS†			402			Russia/RU		907	407		
Morocco/MA			407			Rwanda/RW			408		
Mozambique/MZ			408			Saba/AN†			402		
Namibia/NA			408			Saipan (Northern Mariana Islands)/MP			407		
Nepal/NP			405			Samoa/WS			407		
Netherlands (Holland)/NL	901	901	401	631	601	San Marino/SM			401	631	601
Netherlands Antilles/AN†			402			Saudi Arabia/SA		905	405	635	605
New Caledonia/NC			407			Scotland (United Kingdom)/GB	901	901	401	631	601
New Zealand/NZ		904	404	634	604	Senegal/SN	, , ,	, , ,	408		001
,		704	404	636	606				407		
Nicaragua/NI†			400	030	000	Serbia/RS			407		

Worldwide Zone Chart

Destination			Zones			Destination			Zones		
	Express	Express	Saver		dited		Express	Express	Saver	Expe	
Caushallas /CC	Plus	,	(Express)	WEST	EAST	Tiping (N. H. M. H. L. L.) /MD	Plus	,	(Express)	WEST	EAST
Seychelles/SC						Tinian (Northern Mariana Islands)/MP					
Sierra Leone/SL	000	000	408	(20		Togo/TG			408		
Singapore/SG	909	909	409	639	609	Tonga/TO			407		
Slovakia/SK		907	407	637	607	Tortola (British Virgin Islands)/VG†			402		
Slovenia/Sl		907	407	637	607	Trinidad and Tobago/TT†			402		
Solomon Islands/SB			407			Truk (Micronesia, Federated States of)/FM			407		
South Africa/ZA		908	408			Tunisia/TN			407		
Spain/ES	903	903	403	633	603	Turkey/TR		905	405	635	605
Overnight service is available to the greater Madrid area from the						Turkmenistan/TM			407		
greater Chicago and New York areas.			405			Turks and Caicos Islands/TC†			402		
Sri Lanka/LK			405			Tuvalu/TV			407		
St. Barthélemy (Guadeloupe)/GP†			402			Uganda/UG			408		
St. Christopher (St. Kitts and Nevis)/KN†			402			Ukraine/UA			407		
St. Croix (U.S. Virgin Islands)/VI†			402			Union Island			402		
St. Eustatius/AN†			402			(St. Vincent and the Grenadines)/VC†					
St. John (U.S. Virgin Islands)/VI†			402			United Arab Emirates/AE		905	405	635	605
St. Kitts and Nevis/KN†			402			United Kingdom/GB Overnight service is available to	901	901	401	631	601
St. Lucia/LC†			402			the greater London area from the					
St. Maarten/AN†			402			greater Chicago and New York areas.			407		
St. Martin (Guadeloupe)/GP†			402			Uruguay/UY†			406		
St. Thomas (U.S. Virgin Islands)/VI†			402			U.S. Virgin Islands/VI†			402		
St. Vincent and the Grenadines/VC†			402			Uzbekistan/UZ			407		
Suriname/SR†			406			Vanuatu/VU			407		
Swaziland/SZ			408			Vatican City (Italy)/VA	901	901	401	631	601
Sweden/SE	903	903	403	633	603	Venezuela/VE†			406	636	606
Switzerland/CH	903	903	403	633	603	Vietnam/VN			404	634	604
Overnight service is available to the greater Geneva and Zurich areas from						Virgin Gorda (British Virgin Islands)/VG†			402		
the greater Chicago and New York areas.						Wales (United Kingdom)/GB	901	901	401	631	601
Tahiti (French Polynesia)/PF			407			Wallis and Futuna Islands/WF			407		
Taiwan/TW	909	909	409	639	609	Yap (Micronesia, Federated States of)/FM			407		
Tajikistan/TJ			407			Yemen/YE			405		
Tanzania/TZ			408			Zaïre (Congo, Democratic Republic of)/CD			408		
Thailand/TH	904	904	404	634	604	Zambia/ZM			408		
Timor-Leste (East Timor)/TL			407			Zimbabwe/ZW			408		

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

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- To determine landed costs, screen for denied parties, and use other trade tools, visit ups.com/tradeability or call the International Customer Service Center at 1-800-782-7892.

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express®
- 421 for UPS Worldwide Saver®
- 621 for UPS Worldwide Expedited®

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

Determine the Zone

TO CANADA

Use the Canada Zone Chart beginning on page 71 to determine the destination zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain destinations within Canada for UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited® shipments.

Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited

- 1. Use the first three characters of the destination postal code, and refer to the Canada Zone Chart beginning on page 71.
- 2. Locate the zone for the selected service option.

Examples:

For a UPS Worldwide Express Plus or UPS Worldwide Express shipment from anywhere in the U.S. to Montreal, Quebec, H2Z 1R1, Canada, the zone is 81.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to the same address, the zone is 481.

For a UPS Worldwide Expedited shipment from anywhere in the U.S. to the same address, the zone is 71.

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited	UPS Standard to Canada by Origin State									
				CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, V
Quebec (cont.)													
H0N - H9Z	81	481	71	51	53	52	52	51	53	53	52	53	52
IOA - JOL		482	72	51	53	52	52	51	53	53	52	53	52
JOM		481	71	54	56	55	55	54	56	56	55	56	55
JON - JOV		482	72	51	53	52	52	51	53	53	52	53	52
JOW - JOZ		481	71	54	56	55	55	54	56	56	55	56	55
J1A - J3C		482	72	51	53	52	52	51	53	53	52	53	52
J3E		481	71	51	53	52	52	51	53	53	52	53	52
J3G - J3S		482	72	51	53	52	52	51	53	53	52	53	52
J3T - J3V		481	71	51	53	52	52	51	53	53	52	53	52

*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express services are available to your destination postal code, refer to ups.com® or call 1-800-782-7892.

UPS Standard to Canada

- 1. Use the map of origin state abbreviations on page <u>65</u> to locate your state.
- 2. Locate the zone by cross-referencing the first three characters of the destination postal code in the left column with the origin state in the top row of the

Canada Zone Chart beginning on page 71.

3. UPS Standard is not available to Nunavut, the Northwest Territories or Yukon.

Example:

For a UPS Standard shipment from Chicago, Illinois, to Montreal, Quebec, H2Z 1R1, Canada, the zone is 52.

Canada Zone Chart

Destination Postal	Express Plus	Saver	Expedited			UPS S	tandaro	I to Car	nada by	Origin	State		
Code Range	and Express*	(Express)		CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Newfoundland													
A0A - A0Z		481	71	54	56	55	55	54	56	56	55	56	55
A1A - A1N		482	72	54	56	55	55	54	56	56	55	56	55
A1P - A9Z		481	71	54	56	55	55	54	56	56	55	56	55
Nova Scotia													
B0A - B2T		481	71	54	56	55	55	54	56	56	55	56	55
B2V - B3B		482	72	54	56	55	55	54	56	56	55	56	55
B3C - B3G		481	71	54	56	55	55	54	56	56	55	56	55
B3H - B4B		482	72	54	56	55	55	54	56	56	55	56	55
B4C - B9Z		481	71	54	56	55	55	54	56	56	55	56	55
Prince Edward Island													
COA - COZ		481	71	54	56	55	55	54	56	56	55	56	55
C1A - C1E		482	72	54	56	55	55	54	56	56	55	56	55
C1G - C9Z		481	71	54	56	55	55	54	56	56	55	56	55
New Brunswick													
E0A - E0Z		481	71	54	56	55	55	54	56	56	55	56	55
E1A - E1G		482	72	54	56	55	55	54	56	56	55	56	55
E1H - E2G		481	71	54	56	55	55	54	56	56	55	56	55
E2H - E2S		482	72	54	56	55	55	54	56	56	55	56	55
E2T - E2Z		481	71	54	56	55	55	54	56	56	55	56	55
E3A - E3E		482	72	54	56	55	55	54	56	56	55	56	55
E3G - E9Z		481	71	54	56	55	55	54	56	56	55	56	55
Quebec													
G0A		482	72	51	53	52	52	51	53	53	52	53	52
GOB - GOJ		481	71	54	56	55	55	54	56	56	55	56	55
GOK - GOL		482	72	54	56	55	55	54	56	56	55	56	55
GOM - GOS		482	72	51	53	52	52	51	53	53	52	53	52
GOT - GOW		481	71	54	56	55	55	54	56	56	55	56	55
GOX - GOZ		482	72	51	53	52	52	51	53	53	52	53	52
G1A - G3A		481	71	51	53	52	52	51	53	53	52	53	52
G3B - G3K		482	72	51	53	52	52	51	53	53	52	53	52
G3L - G4P		482	72	54	56	55	55	54	56	56	55	56	55
G4R - G4S		481	71	54	56	55	55	54	56	56	55	56	55
G4T - G4V		482	72	54	56	55	55	54	56	56	55	56	55

An Extended Area Surcharge may apply for all service levels except UPS Standard. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

^{*}To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to <u>ups.com</u>[®] or call 1-800-782-7892.

Export
Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited			UPS S	tandaro	l to Car	nada by	Origin	State		
				CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Quebec (cont.)													
G4W - G4Z		481	71	54	56	55	55	54	56	56	55	56	55
G5A		482	72	51	53	52	52	51	53	53	52	53	52
G5B - G5T		481	71	54	56	55	55	54	56	56	55	56	55
G5V - G6A		482	72	51	53	52	52	51	53	53	52	53	52
G6B		481	71	51	53	52	52	51	53	53	52	53	52
G6C - G6J		482	72	51	53	52	52	51	53	53	52	53	52
G6K		481	71	51	53	52	52	51	53	53	52	53	52
G6L - G6T		482	72	51	53	52	52	51	53	53	52	53	52
G6V - G6Z		481	71	51	53	52	52	51	53	53	52	53	52
G7A		481	71	54	56	55	55	54	56	56	55	56	55
G7B - G8P		481	71	54	56	55	55	54	56	56	55	56	55
G8R - G8S		482	72	54	56	55	55	54	56	56	55	56	55
G8T - G9Z		482	72	51	53	52	52	51	53	53	52	53	52
H0A - H0L		481	71	51	53	52	52	51	53	53	52	53	52
ном		481	71	54	56	55	55	54	56	56	55	56	55
H0N - H9Z	81	481	71	51	53	52	52	51	53	53	52	53	52
JOA - JOL		482	72	51	53	52	52	51	53	53	52	53	52
JOM		481	71	54	56	55	55	54	56	56	55	56	55
JON - JOV		482	72	51	53	52	52	51	53	53	52	53	52
J0W - J0Z		481	71	54	56	55	55	54	56	56	55	56	55
J1A - J3C		482	72	51	53	52	52	51	53	53	52	53	52
J3E		481	71	51	53	52	52	51	53	53	52	53	52
J3G - J3S		482	72	51	53	52	52	51	53	53	52	53	52
J3T - J3V		481	71	51	53	52	52	51	53	53	52	53	52
J3W - J3X		482	72	51	53	52	52	51	53	53	52	53	52
J3Y - J5R	81	481	71	51	53	52	52	51	53	53	52	53	52
J5S - J5X		482	72	51	53	52	52	51	53	53	52	53	52
J5Y - J7H	81	481	71	51	53	52	52	51	53	53	52	53	52
J7J - J7N	82	482	72	51	53	52	52	51	53	53	52	53	52
J7P - J7W		481	71	51	53	52	52	51	53	53	52	53	52
J7X - J8N		482	72	51	53	52	52	51	53	53	52	53	52
J8P - J9C	81	481	71	51	53	52	52	51	53	53	52	53	52
J9E		482	72	54	56	55	55	54	56	56	55	56	55
J9G - J9J		482	72	51	53	52	52	51	53	53	52	53	52
J9K - J9Z		481	71	54	56	55	55	54	56	56	55	56	55

Export Canada Zone Chart

Destination Postal	Express Plus	Saver											
Code Range	and Express*	(Express)	Expedited			UPS S	tandar	d to Car	nada by	/ Origin	State		
				CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Ontario													
K0A - K0H		482	72	51	53	51	52	51	53	53	52	53	52
КОЈ		481	71	54	56	54	55	54	56	56	55	56	55
KOK - KOZ		482	72	51	53	51	52	51	53	53	52	53	52
K1A - K4A	81	481	71	51	53	51	52	51	53	53	52	53	52
K4B - K7T		482	72	51	53	51	52	51	53	53	52	53	52
K7V - K8H		482	72	54	56	54	55	54	56	56	55	56	55
K8J - L1E		482	72	51	53	51	52	51	53	53	52	53	52
L1F - L1Z		481	71	51	53	51	52	51	53	53	52	53	52
L2A - L2C		482	72	51	53	51	52	51	53	53	52	53	52
L2E - L2W		481	71	51	53	51	52	51	53	53	52	53	52
L2X - L3N		482	72	51	53	51	52	51	53	53	52	53	52
L3P - L3T	81	481	71	51	53	51	52	51	53	53	52	53	52
L3V - L3W		482	72	51	53	51	52	51	53	53	52	53	52
L3X - L4L	81	481	71	51	53	51	52	51	53	53	52	53	52
L4M - L4R		482	72	51	53	51	52	51	53	53	52	53	52
L4S - L9T	81	481	71	51	53	51	52	51	53	53	52	53	52
L9V - L9Z		482	72	51	53	51	52	51	53	53	52	53	52
M0A - M9Z	81	481	71	51	53	51	52	51	53	53	52	53	52
N0A - N1A	82	482	72	51	53	51	52	51	53	53	52	53	52
N1B - N2Y	81	481	71	51	53	51	52	51	53	53	52	53	52
N2Z		482	72	51	53	51	52	51	53	53	52	53	52
N3A - N3V	81	481	71	51	53	51	52	51	53	53	52	53	52
N3W - N5T		482	72	51	53	51	52	51	53	53	52	53	52
N5V - N6N	81	481	71	51	53	51	52	51	53	53	52	53	52
N6P - N8M		482	72	51	53	51	52	51	53	53	52	53	52
N8N - N9K	81	481	71	51	53	51	52	51	53	53	52	53	52
N9L - N9Z		482	72	51	53	51	52	51	53	53	52	53	52
P0A - P0Z		481	71	54	56	54	55	54	56	56	55	56	55
P1A - P2M		482	72	54	56	54	55	54	56	56	55	56	55
P2N		481	71	54	56	54	55	54	56	56	55	56	55
P2P - P3K		482	72	54	56	54	55	54	56	56	55	56	55
P3L		481	71	54	56	54	55	54	56	56	55	56	55
P3M		482	72	54	56	54	55	54	56	56	55	56	55
P3N - P3P		481	71	54	56	54	55	54	56	56	55	56	55

An Extended Area Surcharge may apply for all service levels except UPS Standard. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

^{*}To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to <u>ups.com</u>[®] or call 1-800-782-7892.

Export
Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited			UPS S	tandaro	l to Car	nada by	Origin	State		
				CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Ontario (cont.)													
P3R - P4M	82	482	72	54	56	54	55	54	56	56	55	56	55
P4N - P4R		481	71	54	56	54	55	54	56	56	55	56	55
P4S - P4Z		482	72	54	56	54	55	54	56	56	55	56	55
P5A		481	71	54	56	54	55	54	56	56	55	56	55
P5B - P5M		482	72	54	56	54	55	54	56	56	55	56	55
P5N		481	71	54	56	54	55	54	56	56	55	56	55
P5P - P8M		482	72	54	56	54	55	54	56	56	55	56	55
P8N		481	71	54	56	54	55	54	56	56	55	56	55
P8P - P8S		482	72	54	56	54	55	54	56	56	55	56	55
P8T		481	71	54	56	54	55	54	56	56	55	56	55
P8V - P8Z		482	72	54	56	54	55	54	56	56	55	56	55
P9A		481	71	54	56	54	55	54	56	56	55	56	55
P9B - P9M		482	72	54	56	54	55	54	56	56	55	56	55
P9N		481	71	54	56	54	55	54	56	56	55	56	55
P9P - P9Z		482	72	54	56	54	55	54	56	56	55	56	55
Manitoba													
ROA - R2B		481	71	55	56	54	54	54	55	55	54	55	55
R2C - R4A	81	481	71	52	53	51	51	51	52	52	51	52	52
R4B - R9Z		481	71	55	56	54	54	54	55	55	54	55	55
Saskatchewan													
S0A - S0Z		481	71	55	56	54	54	54	55	55	54	55	55
S1A - S3M		482	72	55	56	54	54	54	55	55	54	55	55
S3N		481	71	55	56	54	54	54	55	55	54	55	55
S3P - S3Z		482	72	55	56	54	54	54	55	55	54	55	55
S4A		481	71	55	56	54	54	54	55	55	54	55	55
S4B - S4G		482	72	55	56	54	54	54	55	55	54	55	55
S4H		481	71	55	56	54	54	54	55	55	54	55	55
S4J - S4M		482	72	55	56	54	54	54	55	55	54	55	55
S4N - S4Z		482	72	52	53	51	51	51	52	52	51	52	52
S5A - S7G		481	71	55	56	54	54	54	55	55	54	55	55
S7H - S7V		481	71	52	53	51	51	51	52	52	51	52	52
S7W - S9Z		481	71	55	56	54	54	54	55	55	54	55	55

Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited			UPS S	tandaro	d to Car	nada by	Origin	State		
3		(=:		CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
Alberta													
TOA - TOB		481	71	56	55	56	56	56	55	54	55	56	56
TOC		482	72	53	52	53	53	53	52	51	52	53	53
TOE - T1W		481	71	56	55	56	56	56	55	54	55	56	56
T1X		481	71	56	55	56	56	56	55	54	55	56	56
T1Y - T3Z	81	481	71	53	52	53	53	53	52	51	52	53	53
T4A - T4Z	82	482	72	53	52	53	53	53	52	51	52	53	53
T5A - T6V		481	71	53	52	53	53	53	52	51	52	53	53
T6W - T6X		481	71	56	55	56	56	56	55	54	55	56	56
T6Y - T7W		481	71	56	55	56	56	56	55	54	55	56	56
T7X - T8N		482	72	53	52	53	53	53	52	51	52	53	53
T8P - T8Z		481	71	56	55	56	56	56	55	54	55	56	56
T9A - T9E		482	72	53	52	53	53	53	52	51	52	53	53
T9G - T9Z		481	71	56	55	56	56	56	55	54	55	56	56
British Columbia													
VOA - VOL		481	71	56	55	56	56	56	55	54	55	56	56
VOM		481	71	53	52	53	53	53	52	51	52	53	53
VON - V1L		481	71	56	55	56	56	56	55	54	55	56	56
V1M		481	71	53	52	53	53	53	52	51	52	53	53
V1N - V2R		481	71	56	55	56	56	56	55	54	55	56	56
V2S - V2V		481	71	56	55	56	56	56	55	54	55	56	56
V2W - V3E		481	71	53	52	53	53	53	52	51	52	53	53
V3G		481	71	56	55	56	56	56	55	54	55	56	56
V3H - V7Z	81	481	71	53	52	53	53	53	52	51	52	53	53
V8A - V8K		481	71	56	55	56	56	56	55	54	55	56	56
V8L - V9E	82	482	72	53	52	53	53	53	52	51	52	53	53
V9G - V9Z		481	71	56	55	56	56	56	55	54	55	56	56
Nunavut													
X0A - X0C		481		-	-		-	-	-	-	-	-	-
Northwest Territories													
X0E - X9Z		481			-	_	-	_	-	_	-	-	-
Yukon													
Y0A - Y9Z		481			-		-		-		-		-

Note: UPS Standard is not available to Nunavut, the Northwest Territories or Yukon.

An Extended Area Surcharge may apply for all service levels except UPS Standard. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to <u>ups.com</u>[®] or call 1-800-782-7892.

Export Shipment Pricing

UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

What Qualifies

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.

2. You use WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill. UPS Mobile™ supports small package and document shipments originating from the U.S., Canada, UK, Germany, France and Italy.

What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, Paks, the UPS 10 KG Box®, the UPS 25 KG Box® or packages recorded in a UPS Shipping Record book; they are each considered separate shipments.

Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 19 and 20 for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in the destination country, the shipment will be charged the import

rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

Customs Brokerage

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide

Saver and UPS Worldwide Expedited, rates include routine in-house customs clearance by UPS Supply Chain Solutions®. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight.

For UPS Standard to Canada, charges for customs clearance are not included in the rate. UPS will provide Customs Brokerage Services, unless otherwise specified by the importer. Customs brokerage charges, duties and taxes will be billed to the importer, unless otherwise indicated by the shipper. Canada brokerage rates are available at ups.com/media/en/ca/ca_brokerage.pdf.

Useful Information – International Shipping	
UPS TradeAbility® Harmonizer, landed cost and compliance tools	Visit <u>ups.com/tradeability</u>
Import/Export Support Information on international shipping and trade	Visit <u>ups.com/international</u>
Shipping Forms Import/export documents	Visit <u>ups.com/intl_forms</u> or refer to pages <u>23</u> and <u>24</u>
International Customer Service Information regarding international shipments	Call 1-800-782-7892

UPS Worldwide Express®

GUARANTEED ONE TO THREE DAYS BY 10:30 A.M. OR 12:00 P.M.*

For UPS Worldwide Express Plus® shipments by 9:00 a.m., add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912	921
Letter**	\$35.90	\$37.00	\$38.50	\$50.00	\$57.30	\$58.60	\$57.70	\$72.40	\$107.15	\$107.40	\$47.80	\$56.15	\$46.30
Pak 1 Lbs.***	57.55	59.05	60.00	68.35	81.05	78.15	75.95	86.55	125.80	126.40	62.85	73.50	56.40
Pak 2 Lbs.***	61.30	63.90	62.40	71.45	81.45	87.15	81.20	115.00	150.70	151.50	67.05	79.15	72.80
1 Lbs.	62.20	66.95	65.30	76.05	91.65	82.60	82.75	98.55	132.85	134.35	72.10	83.30	66.65
2	69.80	74.00	72.45	88.70	108.95	98.50	97.25	123.55	155.00	154.85	83.40	96.20	81.20
3	79.35	82.35	85.30	104.15	122.75	113.30	112.15	147.70	191.00	189.75	101.40	109.50	91.90
4	86.25	92.15	92.80	118.85	136.35	127.85	124.80	173.25	216.25	214.65	116.25	118.55	104.95
5	90.00	98.60	103.20	132.35	146.40	141.30	138.80	197.75	240.90	239.65	128.90	130.25	117.90
6	92.80	102.85	112.80	140.35	156.85	154.60	151.65	222.60	257.95	256.60	136.45	142.80	133.50
7	96.00	108.30	122.55	148.25	165.90	168.25	164.25	247.25	275.40	274.90	144.55	155.70	144.30
8	100.65	115.15	133.00	155.65	177.65	181.30	177.05	270.10	295.60	296.20	154.35	167.25	159.60
9	104.05	119.80	140.95	164.90	190.60	194.70	190.05	290.85	312.45	313.40	160.95	180.25	169.80
10	107.90	125.50	146.00	174.45	199.75	208.00	202.95	314.40	318.05	317.10	166.15	190.40	175.55
11	111.65	127.85	154.15	176.75	211.55	215.70	212.15	334.70	331.10	333.00	172.45	200.35	183.75
12	112.55	129.85	155.65	178.85	218.65	221.75	222.45	345.50	343.15	347.20	177.40	205.10	193.90
13	121.80	139.35	166.75	194.75	227.75	242.75	239.70	379.20	388.25	387.50	187.95	222.95	202.40
14	127.35	147.00	171.40	204.35	237.40	255.65	251.50	398.55	413.50	412.95	194.30	231.85	210.55
15	132.20	151.80	178.75	211.40	244.90	268.15	264.85	419.30	438.00	434.60	202.40	243.30	218.80
16	137.25	156.80	184.05	218.60	256.15	278.80	275.60	438.05	462.20	459.00	209.60	258.30	228.35
17	141.10	161.65	190.90	226.75	263.85	289.00	285.65	455.60	477.30	475.40	216.75	268.20	236.90
18	146.15	168.30	196.60	234.45	272.30	298.75	295.20	471.50	500.10	499.15	223.50	275.55	245.10
19	150.45	173.75	201.25	241.70	278.50	308.80	305.10	487.60	525.35	526.50	230.70	288.85	253.20
20	156.10	179.70	204.70	249.55	287.80	318.65	315.00	504.05	540.65	539.30	237.70	297.85	260.55
21	161.10	184.65	207.65	258.25	297.30	328.75	324.80	522.05	573.10	570.70	247.20	306.50	268.80
22	165.30	189.60	208.25	263.00	307.80	338.95	334.45	539.35	589.45	594.00	257.45	306.85	276.70
23	169.55	193.60	209.55	268.90	311.80	351.80	344.85	551.90	594.65	595.90	262.95	313.80	282.60
24	170.45	196.05	210.35	270.80	317.70	353.25	351.55	553.85	598.70	597.45	263.35	321.30	291.05
25	171.55	197.00	212.05	274.60	319.05	357.25	356.25	567.20	607.90	615.25	264.40	328.70	300.45
26	182.40	208.70	223.65	292.05	334.55	373.85	373.00	600.90	658.45	652.80	281.35	349.50	307.40
27	189.40	217.85	234.80	298.80	342.30	385.35	383.00	616.70	676.85	677.15	290.70	359.90	314.55
28	196.30	221.55	239.35	306.20	350.10	395.30	392.85	632.35	685.20	682.75	297.50	368.80	322.35
29	201.15	226.05	246.65	311.95	358.40	405.30	402.70	645.80	709.15	706.90	303.40	378.15	330.45
30	205.20	230.05	249.50	317.95	365.85	415.25	412.75	659.45	731.05	731.05	310.55	379.45	337.70

Note: Delivery times may vary by destination postal code.

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- To determine the rate for international multiplepackage shipments, refer to page 76.

- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.
- ***Pak rates will apply to Letters weighing more than eight ounces, but less than 1 or 2 pounds. Pak rates also apply when:
 - The shipment is in a UPS Pak.
 - UPS Pak is selected at the time of shipping.
 - Customs value of the shipment is less than \$100.00.
 - The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

UPS Worldwide Express®

GUARANTEED ONE TO THREE DAYS BY 10:30 A.M. OR 12:00 P.M.*

For <u>UPS Worldwide Express Plus</u>® shipments by 9:00 a.m., add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912	921
31 Lbs.	\$208.25	\$233.95	\$252.25	\$319.30	\$373.25	\$425.25	\$423.45	\$673.10	\$748.60	\$748.90	\$317.40	\$394.25	\$346.45
32	212.60	238.05	253.45	324.65	381.50	435.60	433.20	686.60	767.20	767.80	327.35	397.40	354.35
33	216.95	242.70	256.45	334.75	389.60	445.60	443.35	700.45	784.25	784.60	332.25	401.15	362.30
34	221.30	246.65	258.10	344.25	397.35	455.20	452.40	713.20	790.30	786.65	338.95	412.40	369.80
35	224.90	250.55	260.75	354.20	405.25	467.30	462.30	725.95	807.05	803.05	345.80	419.75	378.00
36	227.90	254.40	262.40	363.10	412.25	480.40	474.70	741.75	827.25	830.70	352.25	441.45	385.50
37	232.50	259.25	265.55	369.75	420.10	485.10	480.90	754.25	841.55	837.70	358.70	451.95	393.70
38	235.45	262.75	265.95	375.50	427.50	498.15	493.30	767.40	862.85	859.80	364.65	461.50	401.70
39	239.80	266.25	271.80	383.65	435.35	510.20	502.90	781.20	883.55	876.00	372.10	470.55	409.05
40	244.10	269.75	274.60	389.60	442.45	514.25	508.50	794.00	889.25	885.85	378.05	471.35	417.45
41	248.45	273.30	277.90	396.40	450.20	524.20	520.90	806.85	907.35	907.50	384.35	472.65	426.15
42	252.35	277.60	284.05	401.40	458.45	534.20	530.70	819.65	913.00	909.65	390.50	498.45	433.90
43	255.70	283.55	285.60	409.45	466.60	544.15	540.35	832.90	927.00	923.65	396.85	501.00	443.10
44	259.30	287.85	289.90	414.80	474.75	554.10	550.05	845.75	940.70	936.75	402.85	511.30	450.85
45	263.20	291.35	295.45	421.30	481.90	566.30	559.95	858.85	957.15	953.75	409.20	521.65	460.45
46	266.20	297.55	299.40	428.05	489.70	577.75	571.90	869.45	977.75	974.20	414.80	529.20	469.55
47	270.10	300.60	304.35	435.35	497.45	584.05	583.20	882.90	987.45	986.55	421.50	539.80	478.85
48	273.85	306.35	308.30	441.70	505.00	594.00	593.05	895.80	1,006.40	1,007.20	427.95	542.15	488.45
49	276.90	309.35	312.95	448.20	512.70	603.60	602.70	908.25	1,015.05	1,009.25	434.65	542.55	497.65
50	280.80	312.95	313.30	448.80	519.40	612.80	611.75	921.25	1,034.00	1,029.00	440.85	547.75	507.00
52	287.40	318.80	319.95	466.65	535.45	636.80	631.10	947.50	1,062.45	1,068.45	448.50	572.35	525.65
54	291.85	323.85	329.55	476.95	545.80	654.50	641.55	973.80	1,080.15	1,085.00	456.30	578.75	542.80
56	297.95	330.10	336.15	491.85	562.15	677.40	671.90	999.20	1,108.10	1,113.55	470.55	613.30	560.85
58	304.05	336.20	342.65	506.70	581.85	700.30	694.80	1,024.50	1,136.00	1,142.05	487.05	640.35	578.70
60	313.55	343.65	349.60	523.45	601.35	722.70	718.25	1,051.65	1,164.20	1,165.25	503.50	658.60	596.05
62	319.55	350.00	354.90	539.90	621.00	746.20	741.90	1,077.95	1,202.35	1,201.15	516.75	672.85	614.30
64	325.50	355.30	358.55	553.90	640.90	769.55	765.80	1,104.30	1,231.40	1,237.85	529.80	693.05	631.95
66	329.85	360.90	365.25	568.05	652.35	792.45	784.40	1,130.05	1,259.80	1,266.75	543.05	706.95	647.15
68	336.05	367.20	375.90	582.60	668.55	815.60	806.65	1,156.00	1,287.50	1,294.40	556.20	712.60	666.40
70	345.25	374.35	381.40	599.30	684.25	839.30	829.30	1,181.45	1,303.20	1,307.00	569.40	732.70	684.75
72	347.05	376.50	382.90	609.15	700.90	859.10	843.80	1,214.45	1,337.65	1,335.10	576.80	743.90	703.50
74	356.00	386.20	387.40	621.45	716.55	879.75	860.35	1,234.20	1,370.35	1,371.70	591.45	763.10	721.00
76	360.85	392.25	393.85	635.30	733.20	887.05	871.50	1,258.15	1,400.45	1,408.05	606.90	805.60	738.20
78	365.40	396.15	400.30	643.20	749.85	906.45	891.30	1,282.80	1,428.70	1,436.25	621.00	825.15	757.30
80	368.60	401.05	410.35	656.05	765.70	927.55	911.50	1,307.50	1,437.05	1,441.20	634.20	845.00	774.15
82	372.30	406.00	415.85	672.15	782.95	944.10	926.75	1,323.10	1,464.30	1,476.95	635.65	853.70	789.05
84	379.00	413.10	420.10	684.20	798.10	960.50	947.10	1,336.35	1,491.40	1,500.25	642.95	865.30	806.70
86	381.25	420.40	420.60	694.70	815.85	977.10	969.20	1,349.60	1,526.40	1,535.45	658.15	876.90	821.25
88	385.55	423.45	424.15	708.05	831.15	993.40	990.25	1,362.75	1,560.60	1,569.65	673.10	888.50	840.05
90	389.65	430.60	432.90	713.05	841.80	1,009.90	1,008.90	1,376.05	1,594.55	1,604.85	687.90	900.15	858.40

UPS Worldwide Express®

GUARANTEED ONE TO THREE DAYS BY 10:30 A.M. OR 12:00 P.M.*

For UPS Worldwide Express Plus® shipments by 9:00 a.m., add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912	921
92 Lbs.	\$393.50	\$435.45	\$439.50	\$722.90	\$859.45	\$1,026.35	\$1,027.60	\$1,389.25	\$1,629.35	\$1,638.75	\$698.15	\$911.65	\$876.30
94	396.65	440.45	443.45	738.05	876.80	1,042.85	1,029.65	1,402.45	1,663.30	1,673.15	710.70	923.30	894.60
96	400.80	443.15	450.00	750.45	895.15	1,059.20	1,048.95	1,415.65	1,698.35	1,708.55	724.55	935.00	913.40
98	405.05	446.35	454.95	764.95	913.55	1,075.65	1,067.30	1,428.85	1,733.05	1,743.35	737.45	946.65	931.20
100	410.55	454.15	460.05	776.95	931.95	1,096.65	1,085.30	1,446.35	1,766.65	1,778.60	751.05	964.50	948.65
105	430.35	473.00	482.55	809.50	977.60	1,142.55	1,139.45	1,517.30	1,853.35	1,866.95	787.55	1,011.50	996.00
110	450.50	495.40	505.00	847.80	1,023.90	1,196.15	1,187.60	1,588.55	1,941.05	1,955.65	824.45	1,058.55	1,042.65
115	470.55	517.00	527.45	885.65	1,070.05	1,249.55	1,239.15	1,660.40	2,027.35	2,043.80	861.85	1,105.15	1,090.00
120	490.95	539.35	549.85	923.65	1,115.60	1,302.70	1,292.90	1,732.25	2,115.35	2,132.45	899.25	1,151.80	1,137.00
125	510.95	561.35	572.05	961.55	1,161.65	1,356.80	1,345.50	1,804.15	2,201.35	2,221.25	935.60	1,198.85	1,183.45
130	531.00	583.70	594.75	999.90	1,207.55	1,411.05	1,397.65	1,875.20	2,287.35	2,309.15	972.90	1,245.60	1,229.20
135	551.15	605.85	617.30	1,038.35	1,253.85	1,464.00	1,450.00	1,947.10	2,375.10	2,397.75	1,009.70	1,293.45	1,273.85
140	571.15	627.95	639.60	1,076.30	1,299.20	1,518.20	1,503.60	2,019.05	2,460.80	2,485.50	1,046.65	1,340.10	1,319.50
145	591.05	649.95	662.20	1,113.95	1,344.95	1,571.00	1,555.90	2,091.10	2,546.20	2,573.15	1,083.20	1,387.75	1,364.55
150	611.25	672.15	684.55	1,152.20	1,390.65	1,625.10	1,609.20	2,163.15	2,633.95	2,661.65	1,119.60	1,435.45	1,408.30

UPS Worldwide Express Shipments of More Than 150 Lbs.**

Zones	81	82	84	901	903	904	905	906	907	908	909	912	921
Price Per Pound	\$4.08	\$4.49	\$4.57	\$7.69	\$9.28	\$10.84	\$10.73	\$14.43	\$17.56	\$17.75	\$7.47	\$9.57	\$9.39
Minimum Rate	611.25	672.15	684.55	1,152.20	1,390.65	1,625.10	1,609.20	2,163.15	2,633.95	2,661.65	1,119.60	1,435.45	1,408.30

UPS 10 KG Box® and UPS 25 KG Box®

Zones	81	82	84	901	903	904	905	906	907	908	909	912	921
						10 KG (22	Lbs.) Box						
10 KG (22 Lbs.) Box	\$125.96	\$129.92	\$153.59	\$199.70	\$224.88	\$227.57	\$268.66	\$333.58	\$337.37	\$336.63	\$199.81	\$228.33	\$252.77
						25 KG (55	Lbs.) Box						
25 KG (55 Lbs.) Box	220.78	227.28	233.45	279.32	329.99	364.01	479.37	554.20	622.99	614.94	299.47	332.56	434.08

Note: Delivery times may vary by destination postal code.

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- For larger packages, additional charges may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- To determine the rate for international multiplepackage shipments, refer to page 76.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 7 or air freight services on page <u>133</u>.

UPS Worldwide Saver®

GUARANTEED ONE TO THREE DAYS BY END OF DAY*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412	420	421
Letter**	\$34.80	\$36.10	\$37.30	\$48.50	\$47.50	\$55.30	\$56.40	\$56.00	\$70.00	\$102.80	\$105.70	\$46.30	\$54.10	\$42.50	\$43.70
Pak 1 Lbs.***	56.10	57.60	58.20	66.50	61.20	78.50	75.70	73.50	84.00	120.80	124.40	60.60	71.00	55.40	55.50
Pak 2 Lbs.***	59.80	61.40	60.90	69.20	68.20	78.70	84.40	78.50	111.60	144.80	149.10	64.60	76.40	65.20	68.40
1 Lbs.	60.10	63.50	63.00	73.20	71.70	88.30	79.70	80.00	95.00	129.50	130.40	69.40	80.20	62.60	64.60
2	67.50	70.50	70.90	85.60	82.60	104.90	95.40	94.50	119.50	148.90	151.30	80.30	92.50	77.70	79.60
3	76.80	79.80	82.60	100.40	96.80	118.20	109.50	108.20	142.70	183.40	185.00	97.80	105.10	86.60	90.30
4	83.50	89.30	90.10	114.50	109.30	131.20	123.20	121.10	166.80	207.70	209.30	111.60	113.90	92.70	101.50
5	86.90	95.40	100.10	127.40	123.20	140.80	136.00	133.90	190.80	231.40	234.60	124.30	125.50	106.00	114.10
6	89.70	99.50	109.40	135.70	134.40	151.00	148.90	146.10	214.50	247.80	251.30	131.30	137.20	120.50	129.10
7	92.60	104.70	118.80	143.40	143.60	161.00	162.00	158.30	238.50	264.60	271.80	139.30	151.00	127.30	139.70
8	97.10	111.20	129.00	150.60	152.00	170.90	174.60	170.80	259.60	284.00	292.30	148.50	161.60	137.50	150.70
9	100.60	115.80	135.70	159.10	152.30	183.50	187.60	183.40	280.80	300.20	309.20	154.90	173.80	146.10	160.30
10	104.30	121.20	141.20	168.30	154.80	192.30	200.30	195.90	302.20	305.60	310.90	159.80	183.00	150.10	165.00
11	108.00	123.50	149.10	170.40	160.10	203.50	207.80	205.30	321.70	318.10	323.30	166.90	195.20	155.40	171.80
12	108.70	125.40	150.20	173.60	166.70	210.40	213.60	215.10	332.10	329.70	334.60	170.80	198.20	161.80	181.30
13	117.70	134.40	160.90	188.00	175.90	219.10	233.80	231.70	364.50	373.00	377.00	180.80	214.70	170.70	189.40
14	123.20	141.90	165.80	196.80	182.20	228.40	246.30	243.50	383.10	397.30	405.30	187.90	226.80	176.90	196.90
15	127.90	146.70	172.20	203.60	202.30	235.50	258.30	255.60	403.00	420.80	428.60	194.80	237.90	188.30	204.60
16	132.70	151.40	178.30	210.60	213.40	246.40	268.60	265.30	421.30	444.10	449.10	202.00	248.20	197.20	214.20
17	136.50	155.90	184.80	218.40	219.10	253.90	278.40	275.10	438.30	458.60	467.70	208.80	257.80	204.10	221.60
18	141.30	162.20	190.30	225.80	220.40	262.00	287.80	284.90	453.80	480.50	490.50	215.30	264.80	210.70	229.20
19	145.10	167.30	193.90	232.90	232.60	267.90	297.50	294.70	469.30	504.80	509.60	222.30	277.60	217.40	236.70
20	150.50	173.10	197.20	240.40	239.50	276.90	307.00	304.20	485.10	519.50	529.10	229.30	286.30	224.20	243.60
21	155.30	177.80	200.00	248.80	242.30	286.00	316.70	313.70	502.40	550.70	553.50	238.30	294.60	231.40	251.30
22	159.40	182.60	200.60	253.40	242.50	295.80	326.50	323.00	519.20	566.40	572.00	248.10	299.50	237.00	258.70
23	163.70	186.40	203.40	260.60	242.80	299.70	339.00	333.10	531.20	571.40	582.90	253.20	305.90	237.80	264.40
24	164.00	188.70	203.90	266.00	248.20	305.30	340.30	341.80	532.40	575.30	590.20	253.80	312.10	241.00	272.30
25	166.60	191.00	206.50	269.60	254.30	307.20	344.20	342.20	545.30	584.10	596.20	257.30	316.80	250.20	281.00
26	176.00	198.30	214.50	280.10 287.90	271.20 275.90	321.50	360.10	358.60	576.10	632.70 650.40	639.40	271.90	335.90 345.60	260.00	287.50 294.10
27 28	182.60 188.90	208.60	225.30 230.60	295.00	276.20	329.00 336.50	371.30 380.90	371.30 380.90	593.70 608.90	658.40	657.10 675.50	279.90 286.70	354.50	267.70 268.20	301.50
29	193.70	218.00	237.60	300.50	280.30	344.40	390.50	390.50		684.70	691.80	292.20	363.50	272.20	308.90
30	193.70	221.70	240.40	306.90	284.50	351.60	400.10	400.20	621.50 634.70	702.50	709.90	292.20	367.00	276.20	315.80
31	200.70	225.50	243.00	307.60	293.60	358.70	409.70	409.80	647.10	719.30	726.70	305.10	379.00	285.00	324.00
32	204.80			312.80	302.70	366.60	419.70	419.20	660.00	737.20	745.10	314.80	382.00	293.90	331.40
33	209.00	233.80	247.10	322.50	311.30	374.40	429.30	429.10	673.30	753.60	761.40	319.30	385.60	302.80	338.70
34	213.10	237.60	248.70	331.70	322.70	381.90	438.60	437.90	685.60	759.40	778.20	325.80	396.40	311.80	345.80
35	216.60	241.40	251.20	341.30	324.10	389.40	450.20	447.30	697.90	775.50	794.50	332.60	403.50	314.70	353.50
36	219.50	245.10	252.80	349.80	351.50	396.20	462.80	456.30	713.00	795.00	811.40	338.80	424.40	323.50	360.30
37	224.00	249.70	255.90	356.30	371.10	403.70	467.40	465.40	725.00	806.40	827.10	345.20	434.40	332.40	368.20
38	226.80	253.10	256.20	361.80	373.10	410.90	480.00	474.20	737.70	833.20	842.40	351.30	444.00	341.10	375.60
39	231.00	256.50	261.90	369.60	380.80	418.40	491.60	483.40	751.00	849.10	858.10	357.90	452.30	348.50	382.60
40	235.10	259.90	264.60	375.40	381.50	425.20	495.50	492.10	763.30	854.50	871.70	363.30	453.10	355.60	390.30
									7		3				

UPS Worldwide Saver®

GUARANTEED ONE TO THREE DAYS BY END OF DAY*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412	420	421
41 Lbs.	\$239.30	\$263.30	\$267.80	\$381.90	\$388.90	\$432.70	\$505.10	\$504.20	\$775.70	\$871.90	\$885.50	\$369.40	\$454.40	\$361.80	\$398.40
42	243.10	267.50	273.70	386.70	390.50	440.60	514.70	513.60	788.00	877.40	900.00	375.30	479.10	368.40	405.90
43	246.30	273.10	275.20	394.50	390.90	448.40	524.30	523.00	800.70	890.80	913.80	381.40	481.60	376.40	414.30
44	249.80	277.30	279.40	399.70	398.30	456.30	533.90	532.30	813.00	904.00	926.80	387.20	494.40	383.40	421.70
45	253.60	280.70	284.70	405.90	399.40	463.10	545.60	542.00	825.70	917.20	940.30	393.30	501.50	388.80	430.70
46	256.50	286.70	288.50	412.40	421.70	470.60	556.70	550.90	835.80	944.10	957.00	398.60	508.70	397.30	439.10
47	260.30	289.70	293.30	419.50	424.00	478.10	562.80	560.60	848.80	948.90	971.50	405.10	518.90	405.60	447.80
48	263.80	295.10	297.10	425.60	424.20	485.30	572.40	570.10	861.20	967.10	985.10	411.30	521.20	411.90	456.80
49	266.70	298.00	301.50	431.80	424.50	492.80	581.60	579.40	873.20	975.50	998.10	417.80	521.50	412.20	465.40
50	270.50	301.50	301.90	432.40	426.90	499.20	590.50	588.10	885.60	993.60	1,011.70	423.70	526.60	414.50	474.30
52	276.90	307.20	308.30	449.60	478.80	514.60	613.60	606.70	910.90	1,021.00	1,039.90	431.10	553.10	442.80	491.60
54	281.20	312.00	317.60	459.60	484.30	524.60	630.60	628.20	936.20	1,038.00	1,056.00	438.60	556.40	459.70	507.50
56	287.10	318.00	323.90	473.90	504.20	540.30	652.70	647.80	960.60	1,064.90	1,083.80	452.30	589.60	476.20	524.40
58	292.90	323.90	330.20	488.30	521.70	556.10	674.80	670.60	985.00	1,091.70	1,111.60	468.10	622.80	491.20	541.10
60	302.10	331.10	336.90	504.40	525.30	577.40	696.40	693.10	1,011.00	1,118.80	1,148.80	484.00	643.60	507.00	557.50
62	307.80	337.20	342.00	519.00	556.90	604.30	719.00	713.30	1,036.30	1,156.60	1,177.90	496.70	651.90	522.00	574.40
64	313.60	342.30	345.50	532.60	560.30	616.60	741.60	736.20	1,061.70	1,183.30	1,204.80	509.30	677.20	536.90	591.00
66	317.80	347.70	352.00	546.20	562.40	627.00	763.60	754.10	1,086.40	1,210.70	1,232.90	522.00	679.60	549.30	606.90
68	323.80	353.80	362.20	560.20	602.80	642.60	786.00	775.50	1,111.40	1,237.30	1,259.80	534.60	685.10	565.50	624.50
70	332.60	360.70	367.60	573.50	603.50	657.70	808.80	797.20	1,135.80	1,240.30	1,287.90	547.30	704.40	581.70	640.40
72	334.00	362.80	369.00	585.80	628.60	673.70	827.90	811.20	1,167.60	1,266.90	1,318.00	554.40	715.20	597.70	658.00
74	343.00	372.10	373.30	598.90	631.20	688.80	847.80	827.10	1,186.50	1,316.90	1,343.60	568.50	733.60	612.90	676.20
76	347.70	377.90	379.60	612.20	655.00	704.80	854.80	837.80	1,209.60	1,345.80	1,373.10	583.40	781.70	626.80	694.20
78	352.00	381.70	385.70	619.80	657.60	720.70	873.50	856.80	1,233.30	1,373.00	1,400.70	596.90	797.80	638.40	712.20
80	355.10	386.40	395.40	632.20	658.70	736.00	893.90	876.30	1,257.10	1,381.00	1,414.70	609.60	814.20	644.60	730.20
82	358.70	391.20	400.80	647.70	680.50	752.50	909.80	891.00	1,272.00	1,407.20	1,449.30	611.00	820.70	660.60	747.80
84	365.20	398.00	404.90	659.30	696.30	767.10	925.60	910.50	1,284.80	1,433.30	1,459.80	618.00	831.90	676.10	765.60
86	370.10	405.10	405.40	669.40	710.10	784.20	941.50	931.70	1,297.50	1,466.90	1,493.00	632.60	843.00	689.40	783.60
88	373.60	408.00	408.80	682.40	723.80	798.90	957.30	952.00	1,310.20	1,499.80	1,526.40	647.00	854.20	702.80	801.20
90	376.90	414.90	417.20	687.20	737.60	809.00	973.20	969.90	1,322.90	1,532.40	1,560.30	661.20	865.40	716.10	818.80

Note: Delivery times may vary by destination postal code.

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- For larger packages, additional charges may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.

- To determine the rate for international multiplepackage shipments, refer to page 76.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are

subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

- ***Pak rates will apply to Letters weighing more than eight ounces, but less than 1 or 2 pounds. Pak rates also apply when:
 - The shipment is in a UPS Pak.
 - UPS Pak is selected at the time of shipping.
 - Customs value of the shipment is less than \$100.00.
 - The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

UPS Worldwide Saver®

GUARANTEED ONE TO THREE DAYS BY END OF DAY*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412	420	421
92 Lbs.	\$379.10	\$419.50	\$423.60	\$696.60	\$751.40	\$826.00	\$989.00	\$990.80	\$1,335.60	\$1,565.80	\$1,594.70	\$671.10	\$876.50	\$729.50	\$836.90
94	382.20	424.40	427.40	711.20	765.10	842.70	1,004.90	1,010.30	1,348.30	1,598.40	1,628.20	683.10	887.70	742.80	854.70
96	386.20	427.00	433.60	723.20	778.90	860.30	1,020.70	1,030.20	1,361.00	1,632.10	1,662.60	696.40	898.90	756.20	871.80
98	390.30	430.10	438.40	737.10	793.60	878.00	1,036.60	1,049.20	1,373.70	1,665.40	1,696.70	708.80	910.10	770.40	889.80
100	395.60	437.60	443.30	750.20	809.40	895.70	1,056.80	1,070.00	1,390.50	1,697.70	1,725.20	721.90	927.20	785.80	907.10
105	415.10	458.40	465.00	786.40	848.10	939.60	1,108.70	1,122.30	1,458.70	1,781.00	1,809.50	757.00	972.40	823.40	951.70
110	434.20	479.40	486.70	822.00	887.70	984.00	1,160.60	1,172.90	1,527.20	1,865.30	1,894.30	792.50	1,017.70	861.90	996.20
115	453.90	501.00	508.30	858.50	927.50	1,028.40	1,212.30	1,225.10	1,596.20	1,948.20	1,979.40	828.40	1,062.50	900.50	1,040.60
120	473.50	521.70	529.90	895.40	967.50	1,072.20	1,263.90	1,277.00	1,665.30	2,032.80	2,064.20	864.40	1,107.40	939.30	1,085.20
125	492.80	543.00	551.30	931.40	1,006.90	1,116.50	1,316.40	1,329.00	1,734.50	2,115.50	2,149.00	899.30	1,152.60	977.60	1,130.40
130	511.70	564.70	573.20	968.60	1,046.80	1,160.60	1,369.00	1,379.30	1,802.80	2,198.10	2,233.80	935.20	1,197.60	1,016.30	1,175.20
135	531.00	585.90	595.00	1,004.50	1,086.20	1,205.10	1,420.80	1,431.00	1,871.90	2,282.40	2,318.80	970.60	1,243.60	1,054.60	1,220.10
140	550.40	607.40	617.00	1,041.20	1,125.90	1,248.70	1,473.40	1,483.90	1,941.00	2,364.80	2,403.70	1,006.10	1,288.40	1,093.10	1,263.90
145	569.60	628.60	638.90	1,077.60	1,165.10	1,292.70	1,526.00	1,535.50	2,010.30	2,446.90	2,488.70	1,041.30	1,334.20	1,131.20	1,308.20
150	589.00	650.20	660.50	1,114.70	1,204.20	1,336.60	1,578.60	1,588.10	2,079.60	2,531.20	2,573.20	1,076.30	1,380.10	1,169.10	1,352.60

UPS Worldwide Saver Shipments of More Than 150 Lbs.**

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412	420	421
Price Per Pound	\$3.93	\$4.33	\$4.40	\$7.43	\$8.03	\$8.91	\$10.52	\$10.59	\$13.86	\$16.87	\$17.15	\$7.18	\$9.20	\$7.79	\$9.02
Minimum Rate	589.00	650.20	660.50	1,114.70	1,204.20	1,336.60	1,578.60	1,588.10	2,079.60	2,531.20	2,573.20	1,076.30	1,380.10	1,169.10	1,352.60

UPS 10 KG Box® and UPS 25 KG Box®

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412	420	421
							10 KG (2	2 Lbs.) Box							
10 KG (22 Lbs.) Box	\$121.46	\$125.12	\$147.95	\$192.41	\$213.36	\$216.11	\$219.21	\$259.46	\$321.12	\$324.18	\$324.16	\$192.55	\$222.86	\$186.24	\$236.33
							25 KG (5	5 Lbs.) Box							
25 KG (55 Lbs.) Box	212.74	218.95	224.94	269.13	321.93	317.16	350.74	462.18	532.79	598.70	598.51	287.86	319.71	316.78	405.87

Note: Delivery times may vary by destination postal code.

Refer to pages <u>113</u> to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- For larger packages, additional charges may apply. Refer to pages 19 and 20 for more information.
- To determine the rate for international multiple-package shipments, refer to page <u>76</u>.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
 Refer to page 18 for more information.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 7 or air freight services on page 133.

UPS Worldwide Expedited®

GUARANTEED TWO TO FIVE DAYS BY END OF DAY*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642	620	621
1 Lbs.	\$58.65	\$61.60	\$60.85	\$69.75	\$66.50	\$81.35	\$77.10	\$75.85	\$88.45	\$84.15	\$65.40	\$78.20	\$60.10	\$62.00
2	63.90	68.85	68.55	83.65	80.45	93.90	93.40	90.35	113.25	107.50	77.40	90.25	74.45	76.45
3	70.15	76.90	80.30	97.40	90.45	107.60	105.35	102.85	137.15	131.10	92.10	102.30	83.00	85.40
4	75.60	84.25	83.55	110.25	101.25	121.45	118.00	115.65	160.40	154.65	105.30	111.60	88.95	97.40
5	79.15	90.65	95.70	122.25	109.35	135.20	130.15	128.00	183.00	177.55	116.20	122.85	101.55	109.50
6	82.00	93.25	104.40	132.40	121.40	145.90	141.85	140.45	206.00	202.20	126.10	134.40	111.45	124.00
7	85.20	97.00	112.75	140.50	128.85	155.55	155.10	152.05	228.90	223.90	133.55	147.75	119.05	134.10
8	89.55	100.60	124.35	147.10	135.00	165.95	167.05	165.20	249.40	233.95	141.35	158.30	127.55	144.65
9	91.75	106.15	128.25	152.10	142.30	177.20	178.45	177.50	269.40	260.90	145.75	170.00	134.40	153.90
10	94.95	109.80	130.55	156.55	147.15	185.90	189.00	185.45	278.95	278.90	150.60	179.20	138.35	160.70
11	99.25	115.35	136.80	166.75	153.65	196.55	200.55	194.05	306.40	297.20	158.05	190.30	144.75	165.95
12	102.45	117.80	145.90	169.75	160.15	203.20	207.10	203.75	319.85	312.95	164.45	193.25	151.95	174.10
13	106.60	124.00	149.90	183.00	166.80	211.40	225.20	220.65	342.10	331.65	171.00	209.20	158.80	181.85
14	110.35	127.80	150.10	186.30	173.10	220.65	233.45	230.65	358.55	347.60	177.30	220.55	165.20	188.90
15	113.55	132.25	155.10	192.85	180.65	227.50	243.15	239.75	375.10	364.00	184.15	230.00	173.05	196.35
16	117.15	135.85	160.05	203.85	187.15	238.00	256.45	249.75	389.70	378.85	188.65	239.55	181.20	204.95
17	120.20	138.60	165.05	207.55	193.60	245.40	265.70	258.55	402.85	393.30	195.15	251.45	187.45	212.70
18	123.40	142.00	169.70	212.15	201.45	253.50	271.45	268.05	422.90	408.35	202.10	259.30	193.65	220.10
19	127.50	145.70	175.95	217.70	208.50	259.50	282.70	277.00	439.15	423.25	208.40	269.90	199.90	227.20
20	130.95	149.40	180.45	222.05	215.95	266.65	290.55	285.70	455.40	438.05	215.10	278.45	206.05	233.90
21	133.60	152.90	182.45	224.50	222.70	273.35	302.40	293.50	465.35	450.30	221.95	284.70	212.60	241.45
22	136.50	156.25	184.20	234.30	228.55	280.20	310.55	301.20	480.65	464.20	229.85	292.85	216.90	248.40
23	140.00	159.15	187.55	243.45	234.50	287.10	318.65	308.35	496.40	478.10	235.85	299.55	223.15	255.15
24	142.80	162.55	194.65	253.75	239.90	293.50	324.00	315.55	506.65	491.10	240.10	305.85	226.65	261.70
25	145.55	166.20	200.20	254.50	242.05	297.95	331.50	322.55	512.35	504.25	243.90	307.15	230.00	269.70
26	148.60	170.75	202.15	264.60	251.65	308.65	342.20	329.15	532.25	517.45	250.85	319.40	238.95	276.15
27	151.75	175.50	204.50	269.95	258.75	316.75	347.50	336.35	546.90	530.55	258.70	331.20	244.20	282.45
28	155.25	176.65	209.00	277.35	262.35	323.55	359.40	342.40	559.00	542.45	263.10	336.10	250.70	289.50
29	158.05	180.80	212.55	279.55	266.45	330.80	363.45	349.25	572.45	555.25	269.00	347.45	254.45	296.65
30	160.50	184.45	216.20	279.85	271.45	337.05	370.55	355.95	584.30	567.15	274.10	354.85	261.25	303.30
31	163.60	188.20	219.85	285.45	276.35	343.15	382.40	365.25	594.85	576.95	280.60	362.55	268.25	311.15
32	167.15	192.25	221.15	292.10	283.30	349.35	386.35	368.90	606.75	588.70	288.80	368.60	275.55	318.20
33	169.60	196.00	223.00	300.65	291.50	355.60	393.90	375.75	618.00	599.80	294.80	374.80	281.65	325.30
34	173.15	199.70	226.25	306.00	296.35	361.80	401.40	382.00	628.80	609.15	301.05	382.05	287.60	332.00
35	175.60	203.05	228.50	311.40	301.80	368.15	409.80	388.55	631.60	619.90	306.55	389.90	293.75	341.10

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- To determine the rate for international multiplepackage shipments, refer to page 76.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Export UPS Worldwide Expedited® GUARANTEED TWO TO FIVE DAYS BY END OF DAY*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642	620	621
36 Lbs.	\$179.10	\$206.35	\$230.65	\$315.50	\$307.00	\$374.45	\$420.75	\$398.45	\$648.85	\$630.20	\$311.60	\$400.70	\$299.90	\$345.30
37	182.30	210.50	234.40	319.55	311.70	381.25	428.55	401.50	661.25	640.05	316.45	407.00	303.75	353.65
38	185.15	214.25	236.05	322.25	316.65	387.75	437.60	411.75	672.00	650.60	324.90	416.70	310.20	360.80
39	188.05	218.20	240.15	322.70	321.95	393.85	446.05	422.30	682.75	661.00	330.95	423.65	316.65	367.45
40	190.55	221.30	242.40	324.25	326.80	400.25	452.75	428.75	693.40	671.70	336.00	431.10	320.75	374.90
41	193.30	224.55	243.50	328.65	331.35	405.95	459.15	439.05	704.40	681.95	340.75	435.75	324.95	382.65
42	197.40	227.90	246.25	332.80	336.05	410.95	465.65	444.55	715.10	692.00	344.55	442.25	328.25	389.80
43	200.35	232.05	248.85	340.40	340.30	416.35	472.05	454.35	727.85	702.90	348.80	449.45	333.70	397.90
44	203.15	235.35	251.25	344.75	345.00	422.50	478.55	460.80	738.60	713.85	353.75	455.60	337.20	405.00
45	207.70	238.70	253.85	348.75	350.00	429.00	484.85	467.90	749.35	723.45	357.85	461.65	342.15	413.50
46	212.05	241.65	256.55	356.00	354.60	435.10	491.10	474.75	760.45	735.55	363.80	467.40	346.90	421.65
47	214.60	245.10	261.65	359.45	358.75	441.20	497.60	481.40	771.20	746.30	368.15	473.75	351.00	430.20
48	217.60	248.35	265.40	360.25	364.20	447.10	503.85	487.95	782.00	756.55	372.80	475.35	356.70	438.65
49	220.20	251.30	267.90	364.75	367.70	453.30	510.10	494.60	792.90	764.70	376.20	481.20	360.20	447.10
50	223.00	254.65	270.80	369.70	370.75	459.30	517.45	500.95	803.35	776.50	380.45	483.40	363.15	455.30
52	228.75	262.40	274.55	376.05	379.05	468.55	528.85	509.60	821.30	790.85	389.00	489.15	371.25	471.95
54	235.35	268.00	277.60	385.90	387.30	473.85	539.35	516.25	833.20	803.15	397.45	498.55	379.25	487.05
56	241.10	274.40	283.50	399.60	397.20	479.55	549.55	522.40	838.50	817.25	407.65	501.75	389.05	503.60
58	247.65	280.25	289.50	412.45	405.50	485.50	559.85	529.40	852.80	830.45	415.95	507.40	397.10	519.75
60	253.45	285.95	290.10	418.65	413.80	493.60	570.35	537.05	867.40	843.40	424.55	509.45	405.25	535.25
62	260.95	292.15	297.10	421.00	423.75	500.35	580.65	543.05	869.25	852.15	435.35	512.05	415.00	552.70
64	266.85	297.95	301.40	426.65	434.35	503.85	591.15	547.50	875.10	857.90	444.15	515.05	426.55	568.65
66	272.60	304.30	305.55	433.20	444.50	510.40	592.40	553.55	880.50	862.65	452.50	516.70	438.05	583.40
68	277.65	309.55	311.20	436.70	452.90	516.80	597.50	562.60	887.05	868.75	460.95	520.05	446.05	600.80
70	283.60	315.50	314.95	441.80	461.60	522.40	604.55	576.05	889.00	881.80	469.80	524.30	454.70	616.10
72	288.70	321.20	319.85	447.30	470.55	527.50	611.70	582.10	892.05	891.85	473.40	525.35	465.70	633.10
74	293.15	327.20	324.00	452.95	478.65	532.65	620.60	588.20	902.05	902.45	477.05	527.80	477.30	650.50
76	297.35	330.85	328.40	457.80	487.30	536.95	630.35	594.30	909.95	909.90	480.55	536.15	486.50	667.40
78	302.00	335.80	332.60	460.75	495.00	537.60	640.15	600.40	916.70	916.50	484.40	544.45	495.00	684.45
80	307.45	337.30	336.90	463.80	500.95	538.60	650.00	606.50	918.25	923.15	488.05	552.85	500.95	700.35
82	310.05	338.60	341.10	471.30	506.70	539.30	654.95	609.50	920.20	928.85	499.85	554.10	506.70	713.95
84	312.15	339.20	344.85	475.85	512.00	544.90	658.75	615.65	920.50	934.60	510.55	559.95	512.00	729.65
86	317.00	340.15	346.25	480.40	516.65	548.55	666.15	621.75	924.95	940.70	521.65	566.30	516.65	746.30
88	320.00	342.65	346.95	484.50	521.30	552.10	672.50	625.60	928.70	946.35	532.90	566.70	521.30	762.70
90	324.75	343.25	353.70	488.55	524.90	555.85	678.75	625.75	934.45	952.35	540.35	573.50	524.90	779.50

UPS Worldwide Expedited®

GUARANTEED TWO TO FIVE DAYS BY END OF DAY*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642	620	621
92 Lbs.	\$327.10	\$345.90	\$361.30	\$492.70	\$535.80	\$557.30	\$686.55	\$625.90	\$936.70	\$958.50	\$546.50	\$574.30	\$535.80	\$796.30
94	329.55	349.85	369.05	496.95	536.70	560.80	692.35	628.80	939.80	964.40	554.10	581.45	536.70	812.95
96	332.90	351.25	376.05	501.40	544.15	564.25	696.40	633.10	944.50	970.00	559.70	588.20	544.15	829.50
98	334.15	352.40	382.15	505.65	554.25	568.20	701.50	638.40	947.60	977.80	565.90	595.40	554.25	846.05
100	337.30	354.80	385.30	514.25	565.05	571.05	707.55	644.30	948.80	991.70	577.15	601.85	565.05	862.50
105	354.10	372.15	402.85	536.55	592.90	592.20	741.05	672.45	984.15	1,038.75	594.60	621.40	592.90	905.60
110	369.60	389.25	420.85	561.25	619.90	618.30	765.30	700.65	1,030.85	1,087.55	617.85	639.90	614.15	947.95
115	385.95	406.65	439.55	579.80	647.35	644.60	789.90	719.85	1,076.15	1,134.75	645.50	660.50	639.60	990.15
120	402.25	424.35	458.45	596.45	674.15	671.50	824.00	748.65	1,121.65	1,181.10	671.90	687.30	664.05	1,032.85
125	417.40	442.00	477.50	615.95	701.65	699.15	847.40	766.50	1,147.60	1,219.75	696.15	715.20	688.90	1,075.60
130	433.85	459.65	496.60	637.50	727.35	720.75	871.15	773.35	1,182.10	1,257.55	723.55	735.30	708.25	1,117.35
135	450.25	477.25	515.35	660.60	751.55	746.75	894.50	779.55	1,223.95	1,290.45	748.80	755.00	720.75	1,158.90
140	466.85	493.65	531.20	675.25	769.75	773.15	925.90	788.80	1,265.85	1,334.35	774.40	782.65	730.75	1,199.95
145	483.35	510.90	544.90	699.10	781.65	787.10	957.30	792.65	1,309.55	1,369.60	794.25	808.65	739.50	1,242.40
150	499.75	528.25	563.00	716.85	796.20	788.55	988.65	797.50	1,354.00	1,409.95	809.80	836.30	746.70	1,283.45

UPS Worldwide Expedited Shipments of More Than 150 Lbs.**

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642	620	621
Price Per Pound	\$3.33	\$3.52	\$3.75	\$4.59	\$5.31	\$5.26	\$6.59	\$5.32	\$9.03	\$9.40	\$5.23	\$5.58	\$4.98	\$8.56
Minimum Rate	499.75	528.25	563.00	716.85	796.20	788.55	988.65	797.50	1,354.00	1,409.95	809.80	836.30	746.70	1,283.45

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- For larger packages, additional charges may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- To determine the rate for international multiplepackage shipments, refer to page 76.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds. For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 7 or air freight services on page <u>133</u>.

Export UPS Standard

GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS TO CANADA*

Zones	51	52	53	54	55	56
1 Lbs.	\$14.15	\$14.35	\$14.65	\$22.25	\$22.35	\$22.45
2	15.40	15.60	15.75	23.40	23.45	23.75
3	15.95	16.45	16.90	24.60	24.65	24.90
4	17.05	17.30	18.05	25.75	25.80	25.90
5	18.15	18.30	18.85	26.55	26.65	26.90
6	19.10	19.35	20.00	27.80	27.90	28.30
7	20.00	20.10	21.15	28.45	28.55	29.20
8	20.90	21.15	22.05	29.50	29.60	30.30
9	21.80	21.85	23.05	30.05	30.20	31.30
10	22.75	22.80	24.05	31.05	31.10	32.45
11	23.45	23.50	25.25	32.20	32.35	34.05
12	24.25	24.35	26.35	33.25	33.50	35.35
13	25.10	25.35	27.50	34.35	34.70	36.70
14	25.95	26.30	28.45	35.40	35.95	38.20
15	26.85	27.35	29.55	36.55	37.05	39.55
16	27.75	28.05	30.55	37.75	38.40	41.00
17	28.65	28.95	31.60	38.95	39.55	42.25
18	29.70	30.05	32.70	40.15	40.90	43.50
19	30.65	30.85	33.75	41.45	42.00	44.85
20	31.40	31.80	34.80	42.65	43.30	46.15
21	32.25	32.65	35.65	43.85	44.50	47.30
22	33.25	33.55	36.75	45.15	45.70	48.75
23	34.15	34.50	37.65	46.40	46.85	49.90
24	35.05	35.20	38.55	47.55	48.05	51.20
25	35.80	36.15	39.90	48.80	49.20	52.45
26	36.75	36.90	40.85	50.10	50.45	53.65
27	37.70	37.85	41.95	51.35	51.70	55.05
28	38.60	38.65	43.05	52.65	53.20	56.40
29	39.50	39.80	44.10	53.90	54.45	57.95
30	40.40	40.65	45.10	55.20	55.80	59.40
31	41.25	41.50	46.15	56.40	57.20	60.75
32	42.15	42.50	47.20	57.70	58.45	62.20
33	43.10	43.40	48.30	59.00	59.85	63.65
34	43.90	44.40	49.40	60.20	61.10	65.20
35	44.85	45.50	50.60	61.15	62.45	66.65

Export UPS Standard

GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS TO CANADA*

Zones	51	52	53	54	55	56
36 Lbs.	\$45.65	\$46.35	\$51.70	\$62.45	\$63.70	\$68.20
37	46.70	47.45	52.90	63.75	65.10	69.70
38	47.55	48.35	54.00	64.85	66.35	71.30
39	48.50	49.30	54.90	65.90	67.65	72.80
40	49.40	50.40	56.10	67.10	68.90	74.35
41	50.25	51.40	57.05	68.25	70.20	75.90
42	51.05	52.35	58.00	69.25	71.60	77.40
43	52.00	53.15	59.05	70.45	72.90	79.05
44	52.75	54.05	59.80	71.45	74.20	80.50
45	53.65	54.90	60.90	72.70	75.50	82.15
46	54.50	55.90	61.90	73.75	76.80	83.15
47	55.35	56.75	62.85	74.90	78.20	84.85
48	56.15	57.75	63.80	76.05	79.65	86.40
49	57.10	58.55	64.65	77.10	80.45	87.45
50	58.05	59.50	65.80	78.25	81.85	88.95
52	59.80	60.95	67.45	79.95	83.80	91.60
54	61.45	62.25	69.10	81.50	86.35	93.60
56	62.95	63.60	70.65	83.15	88.60	96.20
58	64.20	64.65	72.35	84.80	90.90	98.75
60	65.70	65.80	73.90	86.35	93.30	101.25
62	66.90	67.05	75.30	88.20	95.60	103.80
64	68.00	68.10	76.85	89.80	97.95	106.30
66	68.70	69.20	78.30	91.30	100.15	108.70
68	69.85	70.15	79.75	93.00	102.55	111.30
70	70.90	70.95	81.35	94.75	104.60	113.85
72	72.15	72.35	82.95	96.35	106.85	117.40
74	73.30	74.00	84.75	98.30	109.25	120.80
76	74.35	75.70	86.45	100.40	111.70	124.25
78	74.80	76.70	87.50	101.55	113.25	126.45
80	75.75	78.40	89.10	103.90	115.60	129.55
82	76.25	79.85	89.70	106.05	118.00	132.40
84	77.05	81.10	91.05	108.10	120.15	135.10
86	77.50	82.45	92.45	110.55	122.40	137.75
88	78.40	83.75	93.95	112.60	124.85	140.45
90	79.10	84.40	95.20	114.65	127.15	143.10

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the 48 contiguous states.
- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- For larger packages, additional charges may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- A Non-Resident Importer (NRI) account allows all duties, taxes and brokerage fees to be billed to the U.S. shipper. Refer to page 113 for further explanation. If you have any questions about NRI, contact your UPS representative.
- To determine the rate for international multiplepackage shipments, refer to page 76.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

UPS Standard

GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS TO CANADA*

Zones	51	52	53	54	55	56
92 Lbs.	\$79.65	\$85.90	\$96.65	\$116.95	\$129.60	\$145.75
94	80.40	87.15	97.95	118.95	131.85	148.35
96	81.10	88.55	99.45	121.10	134.10	151.00
98	81.75	90.05	101.45	123.35	136.50	153.65
100	82.30	91.35	103.25	125.35	138.80	156.35
105	86.40	95.85	108.30	131.25	145.55	163.60
110	89.45	100.40	114.10	137.00	152.20	170.75
115	92.35	104.90	119.90	142.65	158.95	178.00
120	94.90	109.45	125.25	148.40	165.50	185.10
125	97.30	113.90	130.60	154.05	172.10	192.10
130	99.50	117.10	135.05	159.70	178.60	199.10
135	101.75	120.50	141.85	165.40	185.05	206.10
140	104.00	123.40	146.30	171.45	191.45	213.00
145	106.20	126.55	150.65	177.55	197.80	220.05
150	108.45	129.60	155.05	183.50	203.60	226.85

UPS Standard Multiple-Package Shipments of More Than 150 Lbs.**

Zones	51	52	53	54	55	56							
		Multiple-Pa	ckage Shipments of 151	to 199 Lbs.									
Price Per Pound	\$0.72	\$0.86	\$1.03	\$1.22	\$1.36	\$1.51							
Minimum Rate	108.45	129.60	155.05	183.50	203.60	226.85							
Multiple-Package Shipments of 200 to 499 Lbs.													
Price Per Pound	\$0.65	\$0.83	\$0.98	\$1.16	\$1.27	\$1.44							
Minimum Rate	143.28	171.14	204.97	242.78	270.64	300.49							
		Multiple-Pa	ckage Shipments of 500	Lbs. or More									
Price Per Pound	\$0.52	\$0.78	\$0.93	\$1.11	\$1.26	\$1.43							
Minimum Rate	324.35	414.17	489.02	578.84	633.73	718.56							

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments originating in the 48 contiguous states.
- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.

- For larger packages, additional charges may apply. Refer to pages <u>19</u> and <u>20</u> for more information.
- A Non-Resident Importer (NRI) account allows all duties, taxes and brokerage fees to be billed to the U.S. shipper. Refer to page 113 for further explanation. If you have any questions about NRI, contact your UPS representative.
- To determine the rate for international multiplepackage shipments, refer to page <u>76</u>.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
 Refer to page 18 for more information.

- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 7, air freight services on page 133 or Less-Than-Truckload on page 146.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- **Also applies to single-package shipments with a dimensional weight of more than 150 pounds.

Taking Control of Your Import Costs

Enjoy freedom from currency fluctuations with UPS import rates. UPS keeps things simple with published, easy-to-use import rates fixed in U.S. dollars.*

Billing Options

Bill your account or another party's with Import Freight Collect and Third Party Billing. Import Freight Collect offers freedom from currency fluctuations with published rates fixed in U.S. dollars, so you'll know exactly how much your shipment will cost. Our import rates work the same way as our export rates and your account number stays the same.

UPS Import Control®

With UPS Import Control you can control your import shipments by preparing the label and commercial invoice and sending them to the exporter. Labels and commercial invoices can be forwarded to the exporter in another country by e-mail or they can be sent with a UPS driver with a pickup dispatch. With this service you can control which account is billed for transportation and duties and taxes, the service level and shipment options, the commodity description and the value of goods entered in the invoice. Refer to page 116 for more information on UPS Import Control.

Routing Form

Another option for importers is the use of the Routing Form to instruct your international business partners to ship to you using your UPS account number. This form can be found and printed from the Support tab at <u>ups.com</u>®.

Visibility

U.S. importers can take further control of imports with Quantum View® Manage. Quantum View Manage provides tools specifically designed to assist you with customs clearance and compliance. Refer to page 126 for more information.

*Rates are fixed relative to currency fluctuations but are subject to periodic review.

Determine the Zone

Use the Worldwide Zone Chart starting on page <u>92</u> to determine the origin zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®

- 1. For UPS Worldwide Expedited, refer to page <u>65</u> to determine whether your destination state is classified as West or East.
- 2. Locate the origin country on the Worldwide Zone Chart beginning on page 92.
- 3. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver or UPS Worldwide Expedited. (To determine whether UPS Worldwide Express Plus service is available to your address in the U.S., refer to ups.com/rates or call 1-800-782-7892.) The service is not available when a zone number is not shown in the appropriate column.

Origin Zones For a UPS Worldwide Express Plus shipment Expedited Express Saver Express from England to the U.S., the zone is 951. (Express) Plus WEST **EAST** Egypt/EG 955 955 455 685 655 For a UPS Worldwide Express NA1 or El Salvador/SV† 956 956 456 686 656 **UPS Worldwide Express shipment from** 951 951 451 681 England (United Kingdom)*/GB 651 England to the U.S., the zone is 951. For a UPS Worldwide Saver shipment from El Salvador to the U.S., the zone is 456. For a UPS Worldwide Expedited shipment from England to Los Angeles, California, the zone is 681. For a UPS Worldwide Expedited shipment from El Salvador to Buffalo, New York, the zone is 656.

*UPS Worldwide Express NA1 service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express®
- 471 for UPS Worldwide Saver®
- 671 for UPS Worldwide Expedited®

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express
- 470 for UPS Worldwide Saver
- 670 for UPS Worldwide Expedited

Determine the Zone

UPS 3 Day Select® from Canada and UPS Standard from Canada

- 1. Refer to page 95 to locate your state in the left column on the Zone Chart.
- 2. Choose the appropriate origin province of the shipment.
- 3. Locate the zone for either UPS 3 Day Select or UPS Standard. Neither UPS 3 Day Select nor UPS Standard is available when a zone number is not shown in the appropriate column.

Examples:			Origin Province					
For a UPS 3 Day Select shipment from Alberta to Michigan, the zone is 477. For a UPS Standard shipment from British Columbia to Minnesota,			Albe British Co		Mani Saskato			
the zone is 380.		estination tate	3 Day Select Zone	Standard Zone	3 Day Select Zone	Standard Zone		
	M	ichigan	477	380	476	378		
	M	linnesota	477	380	475	376		

UPS Standard from Mexico

- 1. Locate the destination ZIP Code™ within the ranges provided on the Mexico Zone Chart on page 96.
- 2. Locate the zone for UPS Standard from Mexico to your destination in the United States.
- 3. UPS Standard from Mexico is not available to Alaska, Hawaii or Puerto Rico.

Example:

For a UPS Standard shipment from Mexico to destination ZIP Code 14732, the zone is 366.

Standard Zone
367
367
368
367
367
366
367
366
367
366
367

Note: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP Code.

Worldwide Zone Chart

Origin			Zones			Origin		Zones				
	Express	Express	Saver		dited		Express	Express	Saver	-	dited	
	Plus	·	(Express)	WEST	EAST		Plus		(Express)	WEST	EAST	
Afghanistan/AF	955	955	455			Cayman Islands/KY†	952	952	452			
Aland Islands/AX	953	953	453			Central African Republic/CF	958	958	458		<u> </u>	
Albania/AL	957	957	457			Chad/TD	958	958	458			
Algeria/DZ	958	958	458			Channel Islands Guernsey/GG, Jersey/JE	953	953	453	683	653	
American Samoa/AS	958	958	458			Chile/CL†	956	956	456	686	656	
Angola/AO	958	958	458			China, People's Republic of/CN	962	962	462	692	662	
Anguilla/AI†	952	952	452			Colombia/CO†	956	956	456	686	656	
Antigua and Barbuda/AG†	952	952	452			Congo, Democratic Republic of/CD	958	958	458			
Argentina/AR†	956	956	456	686	656	Congo, Republic of/CG	958	958	458			
Armenia/AM	957	957	457			Costa Rica/CR†	956	956	456	686	656	
Aruba/AW†	952	952	452			Côte d'Ivoire (Ivory Coast)/CI	958	958	458			
Australia/AU	959	959	459	689	659	Croatia/HR	957	957	457			
Austria/AT	953	953	453	683	653	Curaçao/AN†	952	952	452			
Azerbaijan/AZ	957	957	457			Cyprus/CY	955	955	455			
Azores (Portugal)/PT	951	951	451	681	651	Czech Republic/CZ	957	957	457	687	657	
Bahamas/BS†	952	952	452			Denmark/DK	953	953	453	683	653	
Bahrain/BH	955	955	455	685	655	Djibouti/DJ	958	958	458			
Bangladesh/BD	957	957	457			Dominica/DM†	952	952	452			
Barbados/BB†	952	952	452			Dominican Republic/DO†	952	952	452	682	652	
Belarus/BY	957	957	457			Ecuador/EC†	956	956	456	686	656	
Belgium*/BE	951	951	451	681	651	Egypt/EG	955	955	455	685	655	
Benin/BJ	958	958	458			El Salvador/SV†	956	956	456	686	656	
Bermuda/BM†	952	952	452			England (United Kingdom)*/GB	951	951	451	681	651	
Bhutan/BT	955	955	455			Equatorial Guinea/GQ	958	958	458			
Bolivia/BO†	956	956	456			Eritrea/ER	958	958	458			
Bonaire/AN†	952	952	452			Estonia/EE	957	957	457	687	657	
Bosnia/BA	958	958	458			Ethiopia/ET	958	958	458			
Botswana/BW	958	958	458			Fiji/FJ	958	958	458			
Brazil/BR†	956	956	456	686	656	Finland/FI	953	953	453	683	653	
British Virgin Islands/VG†	952	952	452			France/FR	951	951	451	681	651	
Brunei/BN	955	955	455			French Polynesia/PF	958	958	458			
Bulgaria/BG	957	957	457	687	657	Gabon/GA	958	958	458			
Burkina Faso/BF	958	958	458			Gambia/GM	958	958	458			
Burundi/BI	958	958	458			Georgia/GE	957	957	457			
Cambodia/KH	958	958	458			Germany*/DE	951	951	451	681	651	
Cameroon/CM	958	958	458			Ghana/GH	958	958	458			
Canada/CA	91	91	491	61	61	Gibraltar/GI	958	958	458			
For UPS 3 Day Select® and UPS Standard zones, refer to page 95.						Great Britain (United Kingdom)*/GB	951	951	451	681	651	
Canary Islands (Spain)/ES	951	951	451			Greece/GR	951	951	451	683	653	
Cape Verde/CV	958	958	451			Grenada/GD†	951	951	451	003	053	
cape verue/ cv	/30	730	430		1	מוכוומטמ/ טוין	132	132	432		1	

Worldwide Zone Chart

Origin			Zones			Origin	Zones					
,	Express		Saver	Expe	dited		Express		Saver Exp		dited	
	Plus	Express	(Express)	WEST	EAST		Plus	Express	(Express)	WEST	EAST	
Guadeloupe/GP†	952	952	452			Macau/MO	959	959	459	689	659	
Guam/GU	954	954	454			Macedonia (FYROM)/MK	958	958	458			
Guatemala/GT†	956	956	456	686	656	Madagascar/MG	958	958	458			
Guernsey/GG	953	953	453	683	653	Madeira (Portugal)/PT	951	951	451	681	651	
Guinea/GN	958	958	458			Malawi/MW	958	958	458			
Guinea-Bissau/GW	958	958	458			Malaysia/MY	954	954	454	684	654	
Guyana/GY†	956	956	456			Mali/ML	958	958	458			
Haiti/HT†	952	952	452			Malta/MT	958	958	458			
Holland (Netherlands)/NL	951	951	451	681	651	Martinique/MQ†	952	952	452			
Honduras/HN†	956	956	456	686	656	Mauritania/MR	958	958	458			
Hong Kong/HK	959	959	459	689	659	Mauritius/MU	958	958	458			
Hungary/HU	957	957	457	687	657	Mexico/MX	94	94	494	64	64	
Iceland/IS	958	958	458			For UPS Standard zones, refer to page <u>96</u> .						
India/IN	959	959	459	689	659	Moldova, Republic of/MD	957	957	457			
Indonesia/ID	954	954	454	684	654	Monaco/MC	951	951	451	681	651	
Iraq/IQ	955	955	455	685	655	Mongolia/MN	954	954	454			
Ireland, Republic of/IE	951	951	451	681	651	Montenegro/ME	957	957	457			
Israel/IL	959	959	459	685	655	Montserrat/MS†	952	952	452			
Italy/IT	951	951	451	681	651	Morocco/MA	958	958	458			
Ivory Coast (Côte d'Ivoire)/CI	958	958	458			Mozambique/MZ	958	958	458			
Jamaica/JM†	952	952	452			Namibia/NA	958	958	458			
Japan/JP	957	957	457	683	653	Nepal/NP	955	955	455			
Jersey/JE	953	953	453	683	653	Netherlands (Holland)*/NL	951	951	451	681	651	
Jordan/JO	955	955	455			Netherlands Antilles/AN†	952	952	452			
Kazakhstan/KZ	957	957	457			New Caledonia/NC	958	958	458			
Kenya/KE	958	958	458			New Zealand/NZ	954	954	454	684	654	
Korea, South/KR	959	959	459	689	659	Nicaragua/NI†	956	956	456	686	656	
Kuwait/KW	955	955	455	685	655	Niger/NE	958	958	458			
Kyrgyzstan/KG	957	957	457			Nigeria/NG	958	958	458			
Laos/LA	958	958	458			Northern Ireland (United Kingdom)/GB	951	951	451	681	651	
Latvia/LV	957	957	457	687	657	Northern Mariana Islands/MP	958	958	458			
Lesotho/LS	958	958	458			Norway/NO	953	953	453	683	653	
Liberia/LR	958	958	458			Oman/OM	955	955	455	685	655	
Libya/LY	958	958	458			Pakistan/PK	959	959	459			
Liechtenstein/LI	953	953	453	683	653	Panama/PA†	956	956	456	686	656	
Lithuania/LT	957	957	457	687	657	Paraguay/PY†	956	956	456			
Luxembourg/LU	951	951	451	681	651	Peru/PE†	956	956	456	686	656	

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit ups.com/importexport.
- To determine landed costs, screen for denied parties, and use other trade tools, visit <u>ups.com/tradeability</u> or call the International Customer Service Center at 1-800-782-7892.
- *UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express®
- 471 for UPS Worldwide Saver®
- 671 for UPS Worldwide Expedited®

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express
- 470 for UPS Worldwide Saver
- 670 for UPS Worldwide Expedited

Worldwide Zone Chart

Origin			Zones			Origin		Zones				
	Express	Everes	Saver	Expe	dited		Express	Everes	Saver	Expe	dited	
	Plus	Express	(Express)	WEST	EAST		Plus	Express	(Express)	WEST	EAST	
Philippines/PH	959	959	459	689	659	St. Thomas (U.S. Virgin Islands)/VI†	952	952	452			
Poland/PL	951	951	451	681	651	St. Vincent and the Grenadines/VC†	952	952	452			
Portugal/PT	951	951	451	681	651	Suriname/SR†	956	956	456			
Qatar/QA	955	955	455	685	655	Swaziland/SZ	958	958	458			
Réunion/RE	958	958	458			Sweden/SE	953	953	453	683	653	
Romania/RO	957	957	457	687	657	Switzerland/CH	953	953	453	683	653	
Rota (Northern Mariana Islands)/MP	958	958	458			Taiwan/TW	954	954	454	684	654	
Russia/RU	957	957	457			Tajikistan/TJ	957	957	457			
Rwanda/RW	958	958	458			Tanzania/TZ	958	958	458			
Saba/AN†	952	952	452			Thailand/TH	959	959	459	689	659	
Saipan (Northern Mariana Islands)/MP	958	958	458			Tinian (Northern Mariana Islands)/MP	958	958	458			
Samoa/WS	958	958	458			Togo/TG	958	958	458			
San Marino/SM	951	951	451	681	651	Tortola (British Virgin Islands)/VG†	952	952	452			
Saudi Arabia/SA	955	955	455	685	655	Trinidad and Tobago/TT†	952	952	452			
Scotland (United Kingdom)/GB	951	951	451	681	651	Turkey/TR	957	957	457	685	655	
Senegal/SN	958	958	458			Turkmenistan/TM	957	957	457			
Serbia/RS	957	957	457			Turks and Caicos Islands/TC†	952	952	452			
Seychelles/SC	958	958	458			Uganda/UG	958	958	458			
Sierra Leone/SL	958	958	458			Ukraine/UA	957	957	457			
Singapore/SG	954	954	454	684	654	Union Island	952	952	452			
Slovakia/SK	957	957	457	687	657	(St. Vincent and the Grenadines)/VC†						
Slovenia/Sl	957	957	457	687	657	United Arab Emirates/AE	955	955	455	685	655	
South Africa/ZA	954	954	454			United Kingdom*/GB	951	951	451	681	651	
Spain/ES	951	951	451	681	651	Uruguay/UY†	956	956	456			
Sri Lanka/LK	954	954	454			U.S. Virgin Islands/VI†	952	952	452			
St. Barthélemy (Guadeloupe)/GP†	952	952	452			Uzbekistan/UZ	958	958	458			
St. Christopher (St. Kitts and Nevis)/KN†	952	952	452			Vatican City (Italy)/VA	951	951	451	681	651	
St. Croix (U.S. Virgin Islands)/VI†	952	952	452			Venezuela/VE†	956	956	456	686	656	
St. Eustatius/AN†	952	952	452			Vietnam/VN	954	954	454	684	654	
St. John (U.S. Virgin Islands)/VI†	952	952	452			Virgin Gorda (British Virgin Islands)/VG†	952	952	452			
St. Kitts and Nevis/KN†	952	952	452			Wales (United Kingdom)/GB	951	951	451	681	651	
St. Lucia/LC†	952	952	452			Yemen/YE	955	955	455			
St. Maarten/AN†	952	952	452			Zambia/ZM	958	958	458			
St. Martin (Guadeloupe)/GP†	952	952	452			Zimbabwe/ZW	958	958	458			

An Extended Area Surcharge may apply to certain origins within a country. Extended Area origins are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit <u>ups.com/importexport</u>.
- To determine landed costs, screen for denied parties, and use other trade tools, visit <u>ups.com/tradeability</u> or call the International Customer Service Center at 1-800-782-7892.
- *UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express®
- 471 for UPS Worldwide Saver®
- 671 for UPS Worldwide Expedited®

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express
- 470 for UPS Worldwide Saver
- 670 for UPS Worldwide Expedited

UPS 3 Day Select® and UPS Standard Zone Chart

SHIPMENTS FROM CANADA

	Origin Province										
	Albe British Co		Man Saskato	itoba :hewan	New Brunswick Newfoundland Nova Scotia Ontario Prince Edward Island Quebec						
Destination	3 Day Select Zone	Standard Zone	3 Day Select Zone	Standard Zone	3 Day Select	Standard					
State Alabama	477	380	477	380	Zone 476	Zone 378					
Alaska	-	380	4//	380	4/0	3/0					
	476		476			200					
Arizona		378		378	477	380					
Arkansas	477	380	476	378	476	378					
California	476	378	477	380	477	380					
Colorado	476	378	476	378	477	380					
Connecticut	477	380	476	378	475	376					
Delaware	477	380	476	378	475	376					
District of Columbia	477	380	476	378	475	376					
Florida	477	380	477	380	476	378					
Georgia	477	380	477	380	476	378					
Hawaii	-	-	-	-	-	-					
Idaho	475	376	476	378	477	380					
Illinois	477	380	476	378	476	378					
Indiana	477	380	476	378	476	378					
lowa	477	380	475	376	476	378					
Kansas	477	380	476	378	476	378					
Kentucky	477	380	476	378	476	378					
Louisiana	477	380	477	380	476	378					
Maine	477	380	476	378	475	376					
Maryland	477	380	476	378	475	376					
Massachusetts	477	380	476	378	475	376					
Michigan	477	380	476	378	475	376					
Minnesota	477	380	475	376	476	378					
	477	380	477	380	476	378					
Mississippi Missouri	477	380	477	378	476	378					
	477	376	475	376	476						
Montana						380					
Nebraska	476	378	475	376	476	378					
Nevada	476	378	476	378	477	380					
New Hampshire	477	380	476	378	475	376					
New Jersey	477	380	476	378	475	376					
New Mexico	476	378	476	378	477	380					
New York	477	380	476	378	475	376					
North Carolina	477	380	477	380	476	378					
North Dakota	476	378	475	376	476	378					
Ohio	477	380	476	378	475	376					
Oklahoma	477	380	476	378	476	378					
Oregon	475	376	476	378	477	380					
Pennsylvania	477	380	476	378	475	376					
Rhode Island	477	380	476	378	475	376					
South Carolina	477	380	477	380	476	378					
South Dakota	476	378	475	376	476	378					
Tennessee	477	380	476	378	476	378					
Texas	477	380	477	380	477	380					
Utah	476	378	476	378	477	380					
Vermont	477	380	476	378	477	376					
	477	380	476	378	475	378					
Virginia	477	376	476	378	476						
Washington						380					
West Virginia	477	380	476	378	475	376					
Wisconsin	477 476	380 378	475 475	376 376	476 477	378 380					

UPS Standard Zone Chart

SHIPMENTS FROM MEXICO

Destination ZIP Code	Standard Zone
00400-00599	367
01000-03999	367
04000-04999	368
05000-08999	367
10000-14699	367
14700-14799	366
14800-14999	367
15000-16899	366
16900-17299	367
17300-17499	366
17500-19999	367
20000-21799	366
21800-21999	367
22000-28699	366
28700-28999	365
29000-29599	366
29600-29699	365
29700-29799	366
29800-29899	365
29900-29999	366
30000-31299	365
31300-31499	366
31500-32699	365
32700-33499	366
33500-33899	365
33900-33999	366
34100-34199	366
34200-34699	365
34700-34999	366
35000-36499	365
36500-36699	364
36700-36899	365
36900-36999	364
37000-37599	365
37600-37699	366
37700-38699	365
38700-38799	364
38800-38899	365
38900-39699	364
39700-40999	365
41000-41299	366

Destination ZIP Code	Standard Zone
41300-41499	365
41500-41899	366
42000-42799	365
43000-45999	366
46000-46299	365
46300-46899	366
46900-46999	365
47000-47099	366
47100-47299	365
47300-47399	366
47400-47999	365
48000-49999	366
50000-52099	365
52100-52199	366
52200-52899	365
53000-53799	366
53800-53899	365
53900-56099	366
56100-56199	365
56200-56799	366
57000-57199	365
57200-57299	366
57300-57399	365
57400-59399	366
59400-59699	367
59700-59799	366
59800-59999	367
60000-60899	366
60900-60999	365
61000-61199	366
61200-64799	365
64800-64899	364
64900-65599	365
65600-65999	364
66000-66699	365
66700-66799	364
66800-66999	365
67000-67399	364
67400-67799	365
67800-67999	364
68000-69399	365

Destination ZIP Code	Standard Zone
70000-70599	364
70600-70699	363
70700-72299	364
72300-72499	365
72500-73299	364
73300-73399	362
73400-74999	364
75000-75499	363
75500-75599	364
75600-76499	363
76500-76599	362
76600-77799	363
77800-78499	362
78500-78599	363
78600-78999	362
79000-79499	364
79500-79799	363
79800-79999	364
80000-82099	365
82100-82199	366
82200-82399	365
82400-83499	366
83500-83599	367
83600-83799	366
83800-83899	367
84000-84499	366
84500-84599	365
84600-84799	366
85000-86399	365
86400-86499	366
86500-87599	365
87700-88599	364
88900-93899	366
93900-96099	367
96100-96199	366
97000-97899	367
97900-97999	366
98000-98699	367
98800-99499	367

 $\label{locate pour destination ZIP Code} \textbf{IM} \ within the \ ranges \ provided \ to \ determine \ the \ UPS \ Standard \ zone.$

Note: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP Code.

Shipment Pricing

UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited®, UPS 3 Day Select® from Canada and UPS Standard

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

What Qualifies

- 1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.
- 2. For shipments processed with WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill.

What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, the UPS 10 KG Box® or the UPS 25 KG Box®; they are each considered separate shipments.

Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 19 and 20 for instructions on calculating dimensional weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in the destination country,

the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of nonpayment by consignee or third party, the charges are billed to the shipper. Refer to pages 113 and 130 for more information on billing options.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

To determine the rate for a shipment weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound as shown under the shipment weight designations above 150 pounds. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

All rates for UPS international services, except UPS Standard from Canada, include in-house customs brokerage. For more information on customs brokerage for import shipments, refer to pages 120 to 124.

Useful Information – International Shipping	
UPS TradeAbility® Harmonizer, landed cost and compliance tools	Visit <u>ups.com/tradeability</u>
Import/Export Support Information on international shipping and trade	Visit <u>ups.com/international</u>
Shipping Forms Import/export documents	Visit <u>ups.com/intl_forms</u> or refer to pages <u>23</u> and <u>24</u>
International Customer Service Information regarding international shipments	Call 1-800-782-7892
UPS Import Control® Take control of your imports	Visit ups.com/importing

UPS Worldwide Express®

GUARANTEED ONE OR TWO DAYS BY 10:30 A.M. OR 12:00 P.M.*

The rates listed in the charts below and on pages <u>99</u> and <u>100</u> apply to <u>UPS Worldwide Express Plus</u>®, <u>UPS Worldwide Express NA1</u>® and UPS Worldwide Express. UPS Worldwide Express NA1 provides overnight delivery from select European business centers for the rate shown. UPS Worldwide Express Plus provides delivery by 8:00 a.m.*; add \$40.00 to the rate shown.

Letter/Document

Zones	91	94	951	952	953	954	955	956	957	958	959	962	970	971
Letter**	\$38.70	\$36.20	\$63.30	\$49.90	\$70.60	\$50.80	\$80.70	\$48.70	\$72.60	\$84.00	\$50.70	\$45.70	\$45.80	\$46.80
1 Lbs.	54.00	42.00	76.10	64.50	94.70	66.50	107.20	63.30	92.50	111.40	69.00	62.50	60.40	60.60
2	60.80	43.90	82.00	69.70	100.00	73.10	135.90	79.20	108.50	139.40	75.40	73.60	66.20	71.20
3	71.60	55.20	103.40	87.00	122.80	91.50	181.20	99.00	132.40	182.50	97.20	94.70	82.90	83.00
4	78.20	60.40	115.00	96.90	136.00	100.20	213.20	113.30	146.50	215.70	107.40	109.50	93.60	96.00
5	86.10	65.30	128.30	106.70	149.10	110.30	241.50	130.00	161.20	244.60	119.10	121.10	104.00	107.80
6	96.00	69.40	139.00	116.00	164.00	120.30	272.20	144.90	176.90	272.90	130.30	134.80	113.40	117.20
7	100.60	73.30	147.80	126.50	177.10	130.80	299.60	160.20	193.00	303.30	140.60	148.00	124.10	128.40
8	108.70	77.30	158.90	138.30	188.20	141.60	329.30	175.60	208.40	331.80	153.20	158.60	134.30	137.50
9	113.40	81.30	168.20	143.80	200.90	152.70	356.30	190.30	221.90	361.00	165.20	171.90	140.50	148.70
10	119.00	85.60	176.40	155.80	216.20	165.30	385.40	204.90	237.90	392.40	177.30	189.40	151.70	156.80

Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	962	970	971
1 Lbs.	\$60.10	\$45.20	\$99.90	\$70.40	\$120.10	\$80.80	\$131.50	\$79.50	\$126.20	\$135.00	\$81.10	\$79.10	\$69.10	\$69.30
2	67.60	51.20	113.60	84.00	137.20	96.10	161.20	95.60	144.30	166.40	96.00	91.00	81.80	82.50
3	75.30	57.10	125.50	93.30	151.20	111.00	190.30	111.50	160.90	196.30	109.90	103.40	91.70	92.60
4	83.10	62.00	140.00	103.10	165.80	124.90	219.70	127.20	175.00	226.10	120.90	115.60	100.00	102.10
5	90.00	66.50	151.90	112.80	184.40	138.40	248.40	143.00	190.10	256.40	132.00	127.10	109.10	110.30
6	97.60	71.70	163.70	122.00	198.90	151.50	277.10	158.50	205.60	285.10	144.30	140.10	118.10	119.90
7	101.70	75.80	172.80	131.40	211.50	164.30	305.90	174.10	221.50	314.70	155.30	153.00	128.30	130.90
8	108.20	79.10	182.20	140.20	226.60	175.90	332.80	188.60	237.00	341.90	167.40	165.80	137.10	139.90
9	114.30	83.50	190.80	149.20	239.40	188.50	361.10	202.40	249.70	370.80	178.00	178.90	146.10	151.00
10	122.50	87.30	199.30	158.20	253.10	200.40	389.70	216.50	265.40	399.20	187.90	191.50	155.80	159.90
11	127.90	90.30	208.10	167.60	266.70	213.50	410.50	227.10	277.50	422.80	199.70	203.50	163.00	167.30
12	129.80	94.10	216.50	176.20	280.30	223.60	434.80	237.70	292.20	446.40	209.10	216.00	170.90	175.00
13	137.90	98.20	225.80	184.50	294.50	234.50	456.20	248.20	308.40	469.90	217.90	228.90	178.50	182.80
14	145.40	101.70	232.80	192.50	308.80	246.20	478.00	258.80	322.90	492.70	228.40	241.30	188.50	193.70
15	150.50	106.70	241.00	201.10	322.90	258.70	500.80	269.70	337.50	516.60	236.10	253.80	198.20	203.20
16	155.40	110.60	247.40	209.40	337.00	270.70	523.50	278.60	352.10	536.20	244.50	266.30	206.40	213.00
17	161.30	114.00	256.40	217.90	350.60	281.80	541.60	289.50	366.30	557.30	250.90	277.80	214.10	220.70
18	165.90	117.60	265.20	227.50	363.80	291.20	562.60	298.30	380.00	575.20	257.90	287.60	222.70	231.30
19	170.60	121.40	272.30	235.70	377.90	299.40	583.40	306.30	394.80	596.50	264.50	295.40	231.10	239.90
20	175.80	125.00	279.50	243.50	392.00	307.90	604.10	315.90	405.20	614.20	272.00	307.20	239.40	249.30
21	179.20	128.40	289.50	250.50	405.20	316.00	623.20	325.20	418.70	633.80	278.80	315.70	246.50	257.40
22	183.70	131.70	295.40	258.50	418.30	325.80	640.10	333.90	432.80	653.20	286.30	326.00	254.00	265.30
23	188.00	135.60	302.30	266.00	430.90	338.30	654.60	341.00	443.30	668.90	293.40	336.30	259.70	271.00
24	191.40	139.30	309.90	274.10	442.90	347.10	668.30	348.90	457.00	684.60	300.30	346.20	267.00	278.70
25	195.00	143.70	316.70	282.80	458.10	359.80	684.00	359.90	467.70	700.20	306.40	360.30	275.20	287.70

UPS Worldwide Express®

GUARANTEED ONE OR TWO DAYS BY 10:30 A.M. OR 12:00 P.M.*

Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	962	970	971
26 Lbs.	\$199.50	\$147.70	\$325.60	\$291.20	\$471.00	\$369.50	\$698.20	\$369.00	\$485.20	\$715.80	\$313.30	\$372.70	\$282.40	\$294.90
27	202.80	151.70	333.40	299.20	483.20	380.30	712.90	376.30	497.80	731.20	322.70	383.00	289.40	302.40
28	206.40	155.60	340.80	307.10	495.20	391.70	727.80	383.90	510.10	747.10	329.20	394.90	296.80	309.60
29	210.20	158.90	348.00	315.10	506.10	401.60	742.60	391.60	521.40	762.70	336.70	405.40	303.90	316.90
30	214.30	162.20	353.60	323.20	516.60	410.80	756.90	399.80	532.60	780.60	343.60	414.80	310.30	324.00
31	218.20	166.30	364.20	330.10	525.90	419.10	777.90	408.70	542.10	796.10	352.50	423.60	316.40	330.50
32	222.60	169.90	371.00	337.20	535.50	428.90	793.30	417.70	550.60	812.00	363.60	434.10	323.30	337.50
33	226.30	173.00	374.90	344.40	543.80	439.30	807.30	427.90	558.80	825.20	370.70	443.30	328.80	343.20
34	232.70	176.80	382.70	351.70	551.10	445.20	821.90	434.40	566.40	840.70	377.70	449.40	335.40	350.10
35	235.50	179.60	389.40	358.70	557.30	454.50	836.80	442.50	572.90	856.30	377.80	457.10	340.80	355.70
36	238.00	182.70	395.80	366.00	564.00	462.90	852.60	450.80	579.70	872.00	387.40	466.10	350.40	363.60
37	240.70	186.50	400.50	373.20	570.20	471.70	868.40	459.70	586.00	887.80	397.30	474.40	357.40	370.60
38	243.70	190.00	406.90	380.10	577.20	482.10	883.30	468.30	593.20	911.20	401.50	483.00	363.10	376.80
39	247.10	193.10	412.30	387.40	583.60	491.40	898.80	477.10	600.20	918.80	411.60	492.80	369.50	383.50
40	249.60	195.90	417.40	394.60	592.70	501.30	913.50	485.00	606.80	934.40	418.20	502.60	375.90	390.00
41	253.30	199.00	422.80	401.70	603.00	510.60	928.10	493.40	619.60	950.10	426.70	512.00	383.30	396.30
42	255.50	203.00	428.60	408.80	610.90	520.30	943.00	501.90	626.20	968.60	433.00	521.80	390.60	402.90
43	258.90	206.30	434.00	415.30	618.00	532.60	958.40	510.20	633.70	981.30	440.10	531.90	397.00	409.50
44	261.20	209.30	439.60	422.90	624.50	543.30	973.10	519.20	640.10	999.90	447.20	541.80	402.80	415.60
45	264.10	213.00	444.90	429.00	631.50	553.50	987.50	527.60	647.30	1,012.60	453.80	547.50	409.30	422.20
46	267.80	216.10	451.00	438.00	637.90	563.40	1,002.00	536.20	653.80	1,028.20	461.20	556.90	414.80	427.90
47	270.70	219.60	456.50	446.80	645.40	573.60	1,017.40	545.00	661.00	1,043.90	470.50	565.50	420.30	433.80
48	273.00	222.90	461.60	451.30	655.90	583.20	1,032.10	554.00	668.00	1,059.60	480.20	577.40	426.80	440.80
49	275.70	225.40	467.10	456.70	662.20	593.60	1,047.40	562.40	674.70	1,075.20	490.20	588.90	432.50	446.10
50	279.20	229.00	473.50	463.00	669.00	603.30	1,060.70	570.10	681.90	1,090.60	499.50	599.20	439.10	452.90
52	287.10	237.60	492.00	481.10	684.10	623.30	1,089.40	587.20	701.10	1,132.80	514.70	614.30	452.00	466.40
54	293.90	246.60	505.40	496.10	697.80	643.50	1,123.30	604.00	717.50	1,153.20	532.60	634.10	464.70	479.50
56	300.70	254.20	519.00	509.50	713.70	662.80	1,152.70	619.80	734.00	1,184.60	548.00	652.90	477.10	492.30
58	308.00	263.20	532.80	522.80	728.90	681.70	1,182.90	636.40	749.70	1,215.80	566.10	674.40	489.40	505.00
60	314.80	271.90	546.60	536.30	742.10	700.80	1,208.80	653.50	765.10	1,247.00	582.70	696.40	501.90	517.70
62	321.20	278.90	558.50	549.50	757.70	719.80	1,246.50	668.70	780.60	1,278.30	599.70	711.20	514.40	530.90
64	328.60	286.10	572.00	566.80	773.50	738.70	1,283.60	683.80	797.30	1,309.50	615.00	730.10	527.00	544.00
66	335.10	295.00	585.30	575.60	788.60	755.90	1,322.80	702.10	812.50	1,348.00	630.10	748.90	535.80	557.10
68	342.70	302.60	598.20	588.70	801.40	772.80	1,342.40	720.40	828.20	1,372.10	644.90	767.60	548.50	569.20
70	351.20	310.60	611.40	601.90	821.60	790.50	1,381.80	732.70	843.50	1,403.10	659.70	789.70	561.20	582.30

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- To determine the rate for international multiplepackage shipments, refer to page 97.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value sent in an Express Envelope. Express Envelopes containing items

other than those listed above are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

UPS Worldwide Express®

GUARANTEED ONE OR TWO DAYS BY 10:30 A.M. OR 12:00 P.M.*

Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	962	970	971
72 Lbs.	\$358.60	\$318.80	\$621.40	\$614.90	\$832.40	\$811.00	\$1,412.20	\$745.40	\$859.80	\$1,434.50	\$675.00	\$806.40	\$574.00	\$595.60
74	365.80	327.60	632.00	628.40	847.40	831.10	1,442.80	760.50	874.30	1,465.70	687.70	827.40	586.40	608.50
76	372.60	336.30	645.10	641.20	862.50	850.40	1,472.90	775.80	890.90	1,498.60	705.00	845.10	598.90	621.50
78	379.80	344.80	659.60	656.30	873.60	869.70	1,495.20	786.70	907.20	1,536.40	719.90	864.60	610.80	626.50
80	387.10	353.60	672.20	667.50	889.00	889.10	1,527.50	806.40	923.00	1,559.50	735.10	883.70	623.60	639.50
82	395.70	361.20	685.30	679.30	901.50	908.80	1,541.80	814.90	938.90	1,584.30	751.70	903.30	636.00	652.50
84	403.50	367.90	698.50	684.20	915.60	926.90	1,572.00	823.50	954.40	1,614.40	767.80	922.50	648.10	664.80
86	411.60	376.10	711.50	696.20	929.10	944.80	1,601.80	832.00	971.50	1,633.60	778.70	941.80	660.90	677.60
88	419.20	379.60	722.20	698.00	942.00	965.70	1,631.10	842.20	987.20	1,664.40	793.10	961.60	672.80	690.10
90	426.30	388.10	733.10	706.50	956.60	985.70	1,662.00	857.90	1,003.10	1,698.90	810.20	979.60	683.20	700.50
92	433.30	396.70	746.10	713.30	965.60	1,003.90	1,691.70	870.00	1,019.30	1,724.00	827.80	999.50	692.50	710.40
94	441.30	402.90	757.80	725.30	973.70	1,014.70	1,722.10	878.70	1,027.50	1,748.80	838.60	1,009.90	703.40	721.00
96	448.80	411.40	767.20	731.50	982.10	1,027.50	1,751.60	886.00	1,047.10	1,773.70	847.80	1,022.70	715.40	733.90
98	456.00	419.70	778.10	742.50	990.20	1,035.40	1,782.10	891.80	1,066.30	1,808.90	857.10	1,043.10	727.30	745.80
100	463.10	427.40	788.00	757.10	1,001.80	1,051.20	1,811.20	902.10	1,082.30	1,818.80	870.80	1,062.20	739.40	758.30
105	483.40	448.70	826.90	793.40	1,049.40	1,102.50	1,886.40	947.00	1,136.20	1,909.50	913.90	1,100.50	774.20	789.70
110	504.20	470.00	865.40	830.80	1,098.00	1,153.20	1,961.00	990.10	1,188.50	1,998.40	956.90	1,139.40	808.10	820.40
115	524.60	489.60	904.00	864.60	1,147.70	1,205.40	2,035.90	1,034.40	1,229.50	2,087.80	995.70	1,178.20	843.20	855.40
120	545.00	506.20	940.50	901.00	1,194.70	1,247.80	2,111.20	1,078.80	1,270.70	2,176.40	1,028.80	1,220.90	879.40	892.00
125	565.10	519.70	978.70	936.70	1,242.80	1,287.30	2,199.10	1,122.40	1,312.20	2,266.50	1,070.70	1,259.30	913.10	926.10
130	585.40	536.60	1,016.70	973.40	1,287.40	1,338.40	2,285.40	1,162.40	1,353.00	2,356.40	1,110.10	1,298.20	947.50	959.10
135	606.40	553.60	1,054.80	1,009.40	1,326.00	1,378.40	2,369.90	1,206.70	1,393.50	2,446.30	1,147.60	1,336.90	980.00	993.00
140	626.20	573.60	1,092.90	1,046.30	1,364.90	1,418.60	2,456.60	1,249.20	1,434.50	2,535.60	1,184.20	1,375.80	1,014.30	1,027.60
145	646.80	592.80	1,129.60	1,083.50	1,403.30	1,467.90	2,542.80	1,291.70	1,475.00	2,625.10	1,221.00	1,417.30	1,045.40	1,061.20
150	666.90	611.30	1,168.30	1,120.10	1,445.80	1,516.20	2,628.80	1,335.70	1,515.50	2,712.30	1,259.20	1,461.30	1,076.70	1,096.00

UPS Worldwide Express Multiple-Package Shipments of More Than 150 Lbs.**

Zones	91	94	951	952	953	954	955	956	957	958	959	962	970	971
Price Per Pound	\$4.45	\$4.08	\$7.79	\$7.47	\$9.64	\$10.11	\$17.53	\$8.90	\$10.10	\$18.08	\$8.39	\$9.74	\$7.18	\$7.31
Minimum Rate	666.90	611.30	1,168.30	1,120.10	1,445.80	1,516.20	2,628.80	1,335.70	1,515.50	2,712.30	1,259.20	1,461.30	1,076.70	1,096.00

Refer to pages <u>113</u> to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
 Refer to page 18 for more information.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 8 or air freight services on page 133.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **To determine the rate for international multiplepackage shipments, refer to page <u>97</u>.

UPS Worldwide Saver®

GUARANTEED ONE OR TWO DAYS BY END OF DAY*

Letter/Document

Zones	491	494	451	452	453	454	455	456	457	458	459	462	470	471
Letter**	\$36.90	\$35.20	\$62.00	\$48.60	\$69.20	\$49.70	\$78.20	\$47.30	\$70.40	\$79.30	\$49.40	\$43.90	\$44.90	\$45.80
1 Lbs.	52.80	40.10	74.10	62.40	92.30	65.00	99.10	61.50	89.70	101.70	66.40	61.20	56.50	58.90
2	59.60	41.60	80.00	64.30	95.90	67.60	125.40	76.90	106.30	126.80	72.80	72.10	62.80	68.80
3	69.00	52.80	98.50	85.10	119.70	86.30	175.80	95.60	128.70	175.10	93.10	92.80	79.40	79.90
4	75.30	58.20	112.70	93.70	132.30	96.10	208.90	109.90	142.00	208.60	102.90	107.30	89.70	93.60
5	82.90	63.70	125.50	103.20	145.50	106.80	236.70	126.40	156.00	236.20	114.40	118.60	100.20	105.50
6	92.20	66.40	135.50	113.70	160.70	117.20	266.50	140.70	171.20	265.90	125.30	130.90	110.30	114.60
7	96.20	70.80	144.10	124.00	173.40	128.20	293.60	155.70	186.40	295.70	135.90	143.30	120.80	125.40
8	102.60	75.30	154.80	135.30	184.50	138.70	322.70	170.90	201.30	325.00	147.50	154.00	131.50	134.20
9	108.60	78.60	163.80	140.70	196.80	149.60	349.10	185.10	214.10	353.30	159.00	166.90	137.50	145.10
10	115.60	82.10	172.20	152.60	211.60	162.00	377.60	200.70	229.60	384.30	170.90	183.90	145.10	149.50

Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	462	470	471
1 Lbs.	\$58.30	\$43.10	\$97.10	\$67.80	\$116.80	\$78.40	\$127.80	\$77.00	\$122.20	\$130.80	\$78.80	\$76.30	\$64.20	\$66.00
2	65.90	49.40	110.10	81.50	133.50	92.30	156.90	92.50	139.10	161.10	93.30	88.10	76.90	79.20
3	73.40	55.20	121.40	91.00	147.20	107.20	185.20	107.30	155.20	190.00	106.80	100.10	86.70	89.10
4	80.50	60.40	136.30	100.40	161.50	120.90	213.90	122.50	168.80	219.20	117.60	111.90	95.10	98.60
5	87.60	64.80	147.10	109.90	179.50	134.90	241.80	138.30	183.30	248.00	128.20	122.90	104.20	106.70
6	95.10	69.70	158.70	118.50	193.70	147.50	269.70	153.60	198.40	275.90	140.40	135.70	113.50	116.10
7	99.00	73.60	167.50	127.60	205.90	159.90	297.90	168.70	213.60	304.40	151.20	148.20	123.80	126.90
8	105.40	77.10	176.70	136.50	220.70	171.30	323.80	182.80	228.60	330.90	162.80	160.70	132.60	135.60
9	111.50	81.30	185.10	145.40	233.20	183.60	351.30	196.20	241.10	358.70	173.20	173.30	140.90	146.30
10	119.20	84.60	193.30	154.20	246.70	195.20	379.10	209.80	256.10	386.40	183.00	185.60	150.40	154.90
11	124.70	87.60	201.90	162.60	259.80	208.10	399.40	220.10	267.80	409.20	194.20	197.20	157.30	162.10
12	126.60	91.50	210.00	170.90	273.00	218.00	423.00	230.50	282.10	432.10	203.40	208.60	164.80	169.70
13	134.40	95.70	219.00	179.20	286.90	228.60	443.90	240.80	297.70	454.80	212.00	221.20	172.10	177.10
14	141.80	99.10	225.90	187.60	300.90	239.90	465.10	251.10	311.80	477.00	222.20	233.10	181.90	187.60
15	146.70	103.30	233.80	195.90	314.70	252.10	485.90	261.40	325.70	500.10	229.80	245.10	191.10	197.00
16	150.90	107.20	240.10	203.90	328.40	263.80	506.40	270.10	339.90	519.00	238.10	257.10	199.10	206.50
17	156.10	110.60	248.90	211.90	341.60	274.70	527.60	280.80	353.70	539.50	244.10	268.10	206.60	214.10
18	160.70	114.20	257.20	219.90	354.50	283.90	543.10	290.10	367.00	556.80	250.90	277.50	214.90	224.30
19	165.20	118.00	264.10	227.90	368.20	291.70	563.30	297.20	381.10	577.40	257.40	284.90	222.90	232.60
20	170.30	121.80	271.20	235.50	382.10	300.00	583.20	306.20	391.20	594.60	264.70	296.40	230.90	241.70

Refer to pages 113 to 119 for value-added services rates and other charges.

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- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value sent in an Express Envelope. Express Envelopes containing items other than those listed above are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

UPS Worldwide Saver®

GUARANTEED ONE OR TWO DAYS BY END OF DAY*

Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	462	470	471
21 Lbs.	\$173.60	\$125.20	\$280.80	\$242.90	\$394.90	\$308.00	\$601.70	\$315.30	\$404.30	\$613.50	\$271.40	\$304.60	\$237.80	\$249.70
22	177.80	128.30	286.60	250.70	407.80	317.60	618.00	323.80	417.80	632.40	278.80	314.40	245.20	257.30
23	182.10	132.20	293.30	258.10	420.00	329.80	632.00	330.70	428.10	647.60	285.60	324.50	250.50	262.90
24	185.30	135.60	300.80	265.80	431.60	338.30	645.20	338.40	441.30	662.70	292.50	334.00	257.60	270.30
25	188.90	139.40	307.50	274.30	446.40	350.70	660.40	349.20	451.50	677.80	298.20	347.50	265.70	279.00
26	193.30	143.10	316.10	282.40	459.00	360.30	679.50	358.10	468.40	693.00	305.00	359.40	272.70	286.00
27	196.50	146.90	323.60	290.20	470.90	370.70	694.50	365.00	480.70	708.10	314.00	369.50	279.30	293.30
28	200.90	150.40	330.70	297.90	482.70	381.90	709.10	372.40	492.70	723.20	320.50	381.00	286.30	300.30
29	204.70	153.60	337.70	305.50	493.40	391.60	723.30	380.00	503.60	738.40	327.70	391.20	293.30	307.50
30	208.60	156.80	343.10	313.20	503.60	400.50	737.30	388.00	514.20	755.70	334.60	400.30	299.50	314.30
31	212.50	160.80	353.50	320.20	512.70	408.60	751.80	396.60	523.50	770.80	343.00	408.70	305.50	320.60
32	216.60	164.30	360.20	327.10	521.80	418.20	766.60	405.20	531.70	786.00	353.80	418.80	312.10	327.40
33	220.30	167.30	363.90	334.10	530.00	428.20	781.00	415.00	539.50	798.90	360.90	427.80	317.40	332.80
34	226.50	171.10	371.60	341.10	537.20	434.00	795.10	421.40	546.90	814.00	367.60	433.70	323.80	339.60
35	229.20	173.80	378.00	348.00	543.30	443.20	809.40	429.30	553.20	829.10	367.80	441.10	329.10	345.10
36	231.80	176.80	384.00	355.00	549.80	451.30	824.00	437.50	559.80	844.30	377.20	449.50	338.30	352.80
37	234.30	180.40	388.70	362.00	555.90	460.00	838.30	446.10	566.00	859.40	386.80	457.70	345.00	359.60
38	237.20	183.70	394.90	368.90	562.80	470.10	852.80	454.40	573.00	882.20	390.90	466.10	350.50	365.60
39	240.50	186.80	400.20	375.90	569.10	479.20	867.80	463.00	579.50	889.70	400.60	475.50	356.60	371.90
40	242.80	189.50	405.20	382.90	577.60	488.70	882.00	470.60	585.90	904.80	407.20	484.90	362.90	378.30
41	246.50	192.50	410.50	389.70	587.80	497.90	896.10	478.70	598.40	919.90	415.30	494.00	370.10	384.50
42	248.60	196.40	416.10	396.50	595.50	507.40	910.50	486.90	604.70	937.80	421.50	503.60	377.20	390.90
43	252.00	199.60	421.40	402.90	602.50	519.30	925.20	495.00	611.90	950.20	428.40	513.50	383.20	397.40
44	254.30	202.50	426.90	410.30	608.80	529.80	939.60	503.80	618.10	968.10	435.40	522.70	388.90	403.40
45	257.00	206.00	431.80	416.30	615.60	539.90	953.40	512.00	625.20	980.40	441.90	528.30	395.10	409.50
46	260.70	209.10	437.70	425.10	621.90	549.30	972.30	520.30	631.40	995.60	448.90	539.10	400.50	415.00
47	263.60	212.50	443.10	433.30	629.10	559.30	991.10	528.90	638.40	1,010.70	457.20	549.90	405.90	420.80
48	265.80	215.60	448.10	437.80	639.40	568.70	1,005.30	537.50	645.20	1,025.90	466.20	561.10	412.20	427.70
49	268.50	218.10	453.50	443.00	645.40	578.80	1,020.20	545.70	651.50	1,041.00	475.50	571.00	417.60	432.90
50	271.80	221.20	459.70	449.20	652.10	588.40	1,033.30	553.20	658.50	1,056.10	484.60	580.00	423.90	439.50
52	279.50	229.70	477.70	466.40	667.00	607.70	1,061.20	569.90	677.10	1,096.70	496.50	594.60	436.40	452.60
54	286.20	238.40	490.50	481.30	680.10	627.60	1,094.20	586.00	693.10	1,116.60	513.70	613.90	448.70	465.20
56	292.90	245.70	503.90	494.40	695.80	646.30	1,122.90	601.50	709.00	1,146.90	528.70	632.20	460.80	477.60
58	299.90	254.40	517.20	507.40	710.50	664.90	1,152.20	617.70	724.10	1,177.20	546.00	652.90	472.50	490.10
60	306.50	263.10	530.70	520.40	723.60	683.40	1,177.70	634.10	739.00	1,207.40	562.10	674.30	484.60	502.30
62	312.80	270.20	542.40	533.20	738.60	701.90	1,207.10	648.90	754.00	1,237.70	578.60	688.50	496.80	515.10
64	320.00	277.20	555.40	550.00	754.10	720.50	1,238.10	663.70	770.00	1,268.00	593.20	706.80	509.00	527.90
66	326.30	284.30	568.40	558.60	768.80	737.20	1,276.00	682.10	784.80	1,305.20	607.80	725.00	517.40	540.60
68	333.70	291.60	580.80	571.30	781.40	753.70	1,297.40	701.30	799.80	1,328.50	622.20	743.10	529.70	552.40
70	342.00	300.00	593.70	584.10	800.90	771.00	1,332.80	711.10	814.70	1,358.70	636.50	764.60	542.10	565.00

UPS Worldwide Saver®

GUARANTEED ONE OR TWO DAYS BY END OF DAY*

Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	462	470	471
72 Lbs.	\$349.20	\$308.10	\$603.50	\$596.80	\$811.50	\$791.10	\$1,367.50	\$723.30	\$830.50	\$1,389.00	\$651.20	\$780.80	\$554.30	\$578.00
74	356.00	315.50	613.70	609.50	826.20	810.40	1,397.10	738.10	844.40	1,419.30	663.60	801.10	566.30	590.60
76	362.80	323.30	626.50	622.20	840.80	829.40	1,426.40	753.00	860.50	1,449.50	680.30	818.30	578.30	603.00
78	369.80	331.40	640.40	636.90	851.80	848.30	1,442.20	763.50	876.20	1,487.60	694.60	837.00	589.90	608.00
80	377.10	339.70	652.80	647.70	866.60	867.00	1,471.90	782.70	891.40	1,510.10	709.30	855.60	602.30	620.70
82	386.00	348.00	665.40	659.30	879.00	886.30	1,500.60	790.90	906.80	1,534.00	725.30	874.60	614.30	633.10
84	393.60	354.50	678.30	664.10	892.80	904.10	1,514.80	799.20	922.00	1,563.30	740.80	893.20	625.90	645.10
86	400.70	362.40	691.00	675.70	905.90	921.60	1,543.50	807.40	938.20	1,581.80	751.20	911.80	638.20	657.60
88	408.20	367.50	701.10	680.60	918.40	941.80	1,571.80	821.50	953.50	1,611.60	765.10	931.00	649.80	669.80
90	415.30	375.80	711.90	688.80	932.60	961.50	1,601.50	832.70	968.90	1,645.10	781.80	948.60	659.80	679.80
92	422.70	383.80	724.50	695.40	941.30	979.10	1,630.20	840.50	984.40	1,669.30	798.50	967.70	668.90	689.40
94	429.40	391.00	736.00	707.20	949.30	989.50	1,659.50	848.60	992.40	1,693.40	809.00	977.70	679.30	699.80
96	436.70	398.10	744.90	713.20	957.40	1,002.10	1,687.90	859.90	1,011.40	1,717.60	818.00	990.30	691.00	712.20
98	443.60	406.30	755.50	724.00	965.40	1,009.90	1,717.20	865.50	1,030.10	1,751.60	826.90	1,010.90	702.50	723.80
100	450.50	413.10	765.20	738.10	976.70	1,025.30	1,745.40	875.70	1,045.50	1,761.40	843.50	1,028.50	714.20	735.90
105	470.40	432.80	802.90	773.70	1,022.90	1,075.30	1,817.90	917.40	1,097.60	1,849.00	883.50	1,065.50	747.70	766.40
110	490.60	453.20	840.40	809.40	1,070.60	1,124.80	1,889.80	961.00	1,148.20	1,935.20	923.30	1,103.30	780.50	796.20
115	510.40	473.50	878.60	843.00	1,118.90	1,175.60	1,961.90	1,004.10	1,187.70	2,021.60	960.70	1,140.80	814.30	830.10
120	530.30	489.60	913.40	878.60	1,165.00	1,217.20	2,044.60	1,047.20	1,227.50	2,107.50	992.70	1,182.20	849.40	865.70
125	550.00	505.60	950.30	913.40	1,211.80	1,255.60	2,127.70	1,089.40	1,267.50	2,194.70	1,033.20	1,219.40	881.90	898.80
130	569.70	521.80	987.40	949.20	1,255.40	1,305.40	2,211.20	1,130.60	1,307.00	2,281.60	1,071.10	1,256.90	915.00	930.90
135	590.10	538.30	1,024.50	983.60	1,293.00	1,344.50	2,295.20	1,168.90	1,346.10	2,368.70	1,107.20	1,294.50	946.60	963.80
140	609.30	558.00	1,062.40	1,019.40	1,330.90	1,383.60	2,367.60	1,211.10	1,385.70	2,455.20	1,142.70	1,332.10	979.60	997.50
145	629.40	577.70	1,097.10	1,055.70	1,368.50	1,425.30	2,445.80	1,254.30	1,424.70	2,541.80	1,178.20	1,372.30	1,009.70	1,029.90
150	649.00	594.20	1,134.60	1,091.30	1,406.00	1,469.70	2,523.70	1,296.50	1,463.90	2,626.20	1,215.00	1,415.00	1,040.00	1,063.80

UPS Worldwide Saver Multiple-Package Shipments of More Than 150 Lbs.**

Zones	491	494	451	452	453	454	455	456	457	458	459	462	470	471
Price Per Pound	\$4.33	\$3.96	\$7.56	\$7.28	\$9.37	\$9.80	\$16.82	\$8.64	\$9.76	\$17.51	\$8.10	\$9.43	\$6.93	\$7.09
Minimum Rate	649.00	594.20	1,134.60	1,091.30	1,406.00	1,469.70	2,523.70	1,296.50	1,463.90	2,626.20	1,215.00	1,415.00	1,040.00	1,063.80

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 8 or air freight services on page 133.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **To determine the rate for international multiplepackage shipments, refer to page 97.

UPS Worldwide Expedited® GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS BY END OF DAY*

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	659/689	662/692	670	671
1 Lbs.	\$48.30	\$39.00	\$92.75	\$65.15	\$108.95	\$68.30	\$116.45	\$72.90	\$115.60	\$70.25	\$69.40	\$61.60	\$63.35
2	54.95	44.60	105.10	78.15	124.35	80.70	136.05	87.35	132.85	82.65	80.10	73.90	75.10
3	61.10	49.75	115.90	87.40	137.30	93.15	149.85	102.05	146.80	93.65	91.05	83.30	85.50
4	66.35	54.35	130.10	96.20	152.30	105.40	163.55	117.30	158.15	104.30	101.75	91.35	93.95
5	70.75	58.85	140.30	105.10	167.20	117.40	177.50	131.90	170.85	115.35	111.80	99.90	102.50
6	76.30	62.40	150.85	114.05	179.30	128.45	190.75	146.65	183.85	124.70	123.95	108.65	111.40
7	81.25	65.75	160.05	122.25	190.50	140.40	204.80	161.90	197.15	135.30	135.30	118.60	121.15
8	86.10	68.85	168.50	131.25	205.30	150.20	220.00	175.15	208.55	145.05	146.65	126.90	129.00
9	91.20	72.40	176.00	139.05	216.95	161.20	233.10	188.35	221.15	154.95	158.00	135.35	137.15
10	96.20	75.90	183.50	147.50	230.35	172.00	247.10	200.70	233.95	164.55	169.00	143.95	144.65
11	100.35	78.90	193.05	155.60	243.20	182.40	260.75	211.40	246.70	173.55	180.20	151.15	152.00
12	103.05	81.85	198.65	163.55	252.20	192.75	276.70	220.95	260.85	181.05	190.35	157.75	159.95
13	106.90	85.15	206.30	171.90	265.80	202.00	292.80	230.40	274.10	188.40	201.05	164.70	168.05
14	110.05	90.45	213.15	178.90	279.90	211.30	309.80	238.05	288.15	194.95	211.85	174.50	177.00
15	112.60	92.95	220.15	187.70	293.65	221.25	326.75	245.20	302.35	201.40	222.60	183.65	184.75
16	114.95	96.10	227.60	195.60	302.95	230.45	340.70	253.20	315.45	208.35	234.60	191.15	192.45
17	117.15	98.80	234.05	203.45	315.40	240.15	354.80	263.65	328.50	215.75	244.05	198.40	199.75
18	119.50	101.40	241.55	211.00	327.35	247.95	368.10	272.05	341.00	222.35	255.15	204.50	205.75
19	121.80	104.40	247.45	217.80	339.50	256.45	381.30	280.40	353.50	228.75	266.20	212.10	213.30
20	124.05	107.85	255.15	224.50	351.65	264.70	395.60	288.15	366.20	235.00	277.70	219.65	221.05
21	126.35	110.55	264.30	231.45	362.25	273.65	407.90	295.10	377.15	242.05	288.25	224.85	230.40
22	128.85	113.40	271.80	237.65	372.70	281.65	420.50	302.15	388.10	248.40	298.45	231.20	236.90
23	132.20	116.15	277.00	244.80	388.10	291.20	433.85	313.60	398.45	255.30	310.75	237.50	243.20
24	134.65	119.25	283.00	253.40	400.05	300.05	448.65	324.65	408.70	261.75	319.10	245.95	249.70
25	137.50	123.05	288.70	260.90	410.00	309.40	459.75	331.50	420.95	268.80	329.40	255.20	256.75
26	139.40	126.10	295.05	268.85	423.35	318.45	469.20	338.75	431.35	275.15	339.00	261.85	263.25
27	141.50	129.20	302.60	276.75	437.60	327.45	480.35	345.40	443.15	282.15	348.45	267.90	269.90
28	144.15	132.00	308.60	283.90	449.75	336.40	492.30	351.70	455.45	287.95	356.05	274.75	276.25
29	147.20	135.20	313.75	291.85	461.60	345.15	503.85	358.65	466.30	295.05	365.50	281.40	283.05
30	149.30	137.90	320.20	298.75	472.35	353.50	514.20	365.35	477.55	301.15	376.25	287.40	288.95
31	151.55	140.65	325.40	305.55	482.35	362.50	524.10	375.80	490.00	307.65	384.80	293.25	297.90
32	153.45	143.65	331.50	312.35	489.45	371.15	530.40	380.80	498.15	313.65	391.75	299.45	301.15
33	155.50	146.45	336.70	319.10	497.10	379.10	538.60	387.05	505.90	320.55	401.35	304.70	306.40
34	158.65	148.80	343.10	325.80	503.70	386.45	546.05	397.10	512.45	328.40	408.75	310.80	315.55
35	161.00	151.60	349.05	332.60	511.50	394.40	554.80	403.55	520.50	335.90	417.35	315.75	320.90

UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS BY END OF DAY*

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	659/689	662/692	670	671
36 Lbs.	\$163.30	\$154.35	\$355.40	\$339.35	\$518.80	\$402.70	\$562.70	\$411.60	\$528.05	\$344.50	\$427.00	\$323.50	\$327.90
37	166.10	157.85	361.00	346.50	528.75	409.75	571.50	420.85	535.85	350.85	433.70	331.65	334.25
38	168.05	160.60	367.10	353.40	536.75	418.60	579.80	426.95	543.10	356.90	440.70	337.00	339.85
39	170.50	162.90	373.05	359.40	544.45	427.50	588.20	433.85	550.35	363.10	448.20	342.80	345.60
40	173.05	165.70	380.70	366.20	553.65	436.05	596.45	442.85	557.50	369.60	454.95	347.00	351.65
41	175.50	168.45	385.35	373.00	561.10	445.05	604.90	449.35	564.55	375.90	464.10	355.10	357.60
42	178.25	171.45	391.35	380.10	566.90	454.30	611.55	456.00	570.35	382.25	471.25	361.05	363.65
43	181.05	174.65	397.35	386.40	573.10	462.65	618.20	462.10	576.60	388.65	478.35	367.15	369.75
44	183.00	176.95	402.30	393.70	578.95	471.10	624.50	468.75	582.55	394.85	485.45	372.85	375.55
45	185.05	179.75	408.55	399.35	583.80	480.40	629.90	475.60	587.50	400.80	492.85	378.85	381.60
46	188.55	182.45	413.20	407.80	589.55	487.15	636.75	481.80	593.15	407.05	499.60	384.10	386.95
47	191.25	186.05	417.50	414.55	594.65	496.15	642.65	488.70	598.25	413.40	506.95	389.45	392.30
48	193.70	189.20	422.80	419.45	600.25	505.20	649.30	494.80	603.85	419.70	513.85	395.70	398.65
49	195.95	191.55	428.25	424.70	606.10	514.20	656.45	501.85	609.90	426.00	521.40	401.15	404.10
50	198.05	193.90	430.85	431.45	611.30	520.90	662.45	508.25	620.25	432.55	528.05	407.35	410.20
52	203.50	200.95	445.15	442.40	619.10	537.35	670.20	517.90	628.10	439.05	543.20	418.85	423.45
54	208.65	207.20	451.40	453.95	633.15	551.90	676.80	527.25	635.10	445.55	557.95	430.65	434.85
56	214.20	214.25	456.85	467.50	644.85	566.30	682.45	541.80	641.55	456.30	572.35	435.95	437.40
58	219.30	220.60	465.60	480.30	651.90	582.25	689.80	557.75	648.65	462.40	588.70	441.35	444.40
60	224.40	227.30	473.25	496.00	664.40	598.20	695.85	576.65	654.95	474.55	599.65	445.95	454.45
62	229.45	233.85	485.35	512.20	678.15	612.90	709.80	590.70	667.95	484.35	609.60	452.00	460.55
64	235.10	240.15	494.30	528.15	685.25	621.80	716.60	598.30	675.00	493.70	624.15	459.45	468.15
66	240.15	247.15	501.20	537.00	692.10	630.80	722.75	613.45	681.75	505.90	637.45	472.85	481.40
68	245.65	253.15	508.85	548.70	699.45	639.70	730.30	621.95	689.00	519.50	650.45	486.80	494.75
70	250.80	260.15	514.95	559.45	706.45	655.00	736.90	631.30	695.90	532.90	664.65	499.15	506.25
72	255.60	266.35	523.35	573.60	713.15	666.60	743.55	637.90	702.50	542.20	675.55	512.90	520.30
74	259.80	272.90	529.60	585.75	720.70	675.90	751.00	645.70	709.80	553.95	688.65	520.35	534.65
76	263.40	279.25	530.45	597.35	727.45	685.40	757.70	650.25	716.55	566.35	700.20	528.00	545.40
78	268.90	286.40	536.65	609.60	734.30	694.90	764.65	660.20	723.30	578.85	715.00	535.75	559.15
80	272.85	292.70	544.30	617.55	741.15	710.55	771.35	664.65	736.55	585.45	728.50	542.65	568.45

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE TWO TO FIVE DAYS BY END OF DAY*

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	659/689	662/692	670	671
82 Lbs.	\$277.15	\$299.75	\$553.05	\$631.80	\$748.25	\$720.15	\$778.40	\$669.25	\$743.60	\$597.95	\$742.20	\$550.40	\$578.70
84	280.75	305.55	559.95	636.30	755.15	729.95	785.35	675.75	750.65	604.85	753.60	557.35	585.70
86	284.70	312.25	566.95	645.55	762.20	739.70	792.15	681.15	757.65	613.05	765.05	565.10	593.60
88	287.05	314.65	573.85	652.80	769.30	748.70	799.05	688.80	764.75	619.60	775.95	572.10	600.70
90	292.95	320.05	580.30	662.05	776.45	758.15	806.25	695.70	771.65	625.15	786.90	579.80	610.65
92	296.90	325.60	588.20	667.70	783.00	768.60	812.90	704.30	778.20	632.30	802.80	586.85	618.45
94	302.75	331.85	597.60	679.95	790.00	774.20	820.00	712.95	785.25	638.60	814.20	594.65	626.25
96	308.65	338.75	601.25	685.50	797.05	784.20	826.75	721.50	792.20	642.95	825.40	601.60	633.40
98	315.05	345.70	609.75	694.05	804.15	792.50	833.65	731.70	799.30	650.25	836.50	609.70	641.75
100	320.20	352.50	616.50	707.55	811.20	807.55	840.80	741.65	806.20	657.25	844.10	621.70	654.05
105	336.15	369.75	631.40	742.20	827.30	834.35	857.00	765.20	829.75	676.75	881.50	648.55	675.75
110	351.35	387.30	648.55	774.65	858.40	860.55	874.25	789.45	846.15	695.85	915.00	676.25	698.00
115	366.40	404.50	666.75	803.85	882.45	890.00	897.85	820.50	869.80	726.00	952.10	700.40	723.20
120	379.40	421.90	686.85	829.55	907.30	923.60	922.50	851.50	886.45	741.90	987.55	723.20	749.80
125	394.35	439.10	708.80	858.95	932.10	957.40	946.50	883.90	902.30	757.75	1,017.75	747.90	775.25
130	408.55	456.60	730.35	889.95	957.55	990.75	970.40	916.60	927.00	773.25	1,034.20	773.75	799.50
135	422.80	473.80	746.30	923.85	973.10	1,023.55	986.20	948.25	942.85	789.20	1,062.15	799.80	827.55
140	437.55	490.75	762.25	957.55	989.60	1,047.65	1,004.30	968.40	967.65	790.75	1,093.30	821.25	850.10
145	451.95	507.25	782.50	991.55	1,005.70	1,071.00	1,020.35	988.35	983.95	806.45	1,115.60	839.95	869.00
150	466.80	524.00	798.00	1,023.85	1,021.70	1,095.30	1,037.25	1,008.50	1,000.10	821.95	1,140.75	858.75	888.25

UPS Worldwide Expedited Multiple-Package Shipments of More Than 150 Lbs.**

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	659/689	662/692	670	671
Price Per Pound	\$3.12	\$3.50	\$5.32	\$6.83	\$6.82	\$7.31	\$6.92	\$6.73	\$6.67	\$5.48	\$7.61	\$5.73	\$5.93
Minimum Rate	466.80	524.00	798.00	1,023.85	1,021.70	1,095.30	1,037.25	1,008.50	1,000.10	821.95	1,140.75	858.75	888.25

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
 Refer to page 18 for more information.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 8 or air freight services on page 133.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **To determine the rate for international multiplepackage shipments, refer to page <u>97</u>.

Import

UPS 3 Day Select® from Canada

GUARANTEED THREE DAYS FROM CANADA*

Zones	475	476	477		
1 Lbs.	\$31.95	\$32.00	\$33.00		
2	34.35	34.95	36.45		
3	36.60	38.00	39.75		
4	38.75	41.00	43.20		
5	41.05	44.10	46.40		
6	43.45	47.15	49.85		
7	45.65	50.20	53.35		
8	47.90	53.10	56.75		
9	50.15	56.10	60.15		
10	52.50	58.95	63.25		
11	54.70	61.35	66.15		
12	56.85	63.75	69.00		
13	59.15	65.95	71.65		
14	61.30	68.30	74.35		
15	63.60	70.45	76.80		
16	65.80	72.50	79.25		
17	67.90	74.70	81.65		
18	70.05	76.85	84.10		
19	72.15	78.85	86.45		
20	74.25	80.75	88.85		
21	76.30	82.40	90.75		
22	78.25	83.95	92.25		
23	80.10	85.45	93.90		
24	81.90	87.00	95.35		
25	83.80	88.45	96.75		
26	85.55	90.00	98.10		
27	87.35	91.45	99.50		
28	89.10	92.85	100.90		
29	90.80	94.30	102.25		
30	92.50	95.90	103.80		
31	94.10	97.20	105.30		
32	95.55	98.65	106.75		
33	96.85	100.05	108.25		
34	98.15	101.50	109.75		
35	99.35	102.95	111.10		

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.

Zones	475	476	477
36 Lbs.	\$100.55	\$104.45	\$112.55
37	101.70	105.90	113.90
38	103.00	107.35	115.40
39	104.15	108.90	116.85
40	105.25	110.25	118.30
41	106.40	111.85	119.80
42	107.65	113.35	121.30
43	108.70	114.75	122.75
44	109.90	116.35	124.15
45	111.15	117.60	125.60
46	112.35	119.10	126.90
47	113.55	120.55	128.35
48	114.80	121.90	129.95
49	116.05	123.35	131.30
50	117.15	124.60	132.85
52	119.60	127.70	135.60
54	122.00	130.60	138.35
56	124.40	133.45	141.40
58	126.90	136.30	144.25
60	129.35	139.20	147.25
62	131.90	142.20	150.15
64	134.40	145.00	153.05
66	136.80	148.05	155.95
68	139.20	150.95	158.75
70	141.70	153.70	161.80
72	144.20	156.65	164.75
74	146.65	159.50	167.45
76	149.10	162.25	170.50
78	151.50	165.25	173.30
80	154.05	168.15	176.25
82	156.35	171.00	179.20
84	158.90	173.85	182.10
86	161.45	176.85	184.90
88	163.70	179.70	187.70
90	166.30	182.55	190.60

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 8, air freight services on page 133 or Less-Than-Truckload on page <u>146</u>.

Zones	475	476	477
92 Lbs.	\$168.70	\$185.45	\$193.35
94	171.15	188.40	196.25
96	173.50	191.20	199.10
98	175.95	194.30	201.80
100	178.45	197.25	204.60
105	184.80	204.40	215.75
110	191.00	211.70	226.55
115	197.30	219.00	237.35
120	203.45	226.30	248.05
125	209.75	233.55	258.75
130	215.95	240.75	269.50
135	222.15	248.00	280.35
140	228.35	255.20	291.05
145	234.60	262.55	301.80
150	240.95	269.80	312.50

UPS 3 Day Select from Canada Multiple-Package Shipments of More Than 150 Lbs.**

Zones	475	476	477
Price Per Pound	\$1.61	\$1.80	\$2.08
Minimum Rate	240.95	269.80	312.50

- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **To determine the rate for international multiple-package shipments, refer to page <u>97</u>.

Import UPS Standard

GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS FROM CANADA*

Zones	376	378	380
1 Lbs.	\$18.10	\$18.30	\$19.00
2	19.00	19.25	20.25
3	19.80	20.15	21.45
4	20.35	21.20	22.80
5	21.10	22.15	23.85
6	21.75	22.60	25.05
7	22.30	23.30	26.25
8	23.05	24.30	27.50
9	23.55	25.30	28.65
10	24.30	26.25	29.95
11	24.30	26.80	30.75
12	24.85	27.85	31.95
13	25.45	28.85	33.10
14	25.85	29.75	34.35
15	26.15	30.70	35.45
16	26.90	31.50	36.50
17	27.50	32.30	37.85
18	28.20	33.15	38.90
19	28.75	33.95	40.15
20	29.15	34.65	41.35
21	29.90	35.55	42.50
22	30.25	36.05	43.60
23	30.95	37.05	44.80
24	31.45	37.70	45.90
25	32.00	38.45	47.10
26	32.60	39.20	48.30
27	33.15	40.10	49.40
28	33.90	40.90	50.65
29	34.50	41.65	51.75
30	35.30	42.30	53.00
31	35.80	43.15	54.15
32	36.65	44.00	55.30
33	37.15	44.75	56.50
34	37.95	45.45	57.60
35	38.65	46.20	58.80

Zones	376	378	380
36 Lbs.	\$39.35	\$47.15	\$60.10
37	40.00	48.25	61.10
38	40.75	49.35	62.35
39	41.35	50.55	63.50
40	42.10	51.65	64.70
41	42.80	52.70	65.85
42	43.40	53.65	67.05
43	44.20	54.85	68.25
44	44.95	56.00	69.40
45	45.45	57.05	70.45
46	46.30	58.10	71.70
47	46.85	59.15	72.70
48	47.55	60.20	73.80
49	48.30	61.20	74.90
50	49.10	62.20	76.00
52	50.55	64.45	78.55
54	52.10	66.75	81.05
56	53.65	68.85	83.55
58	55.20	70.95	85.90
60	56.75	73.05	88.25
62	58.30	75.05	90.60
64	59.95	77.10	92.95
66	61.45	79.00	95.45
68	62.85	81.00	97.90
70	64.45	82.90	100.15
72	65.90	84.85	102.55
74	67.55	86.80	104.90
76	68.95	88.60	107.35
78	70.20	90.40	109.65
80	71.60	92.30	112.05
82	72.90	94.10	114.45
84	74.35	96.05	116.90
86	75.65	97.75	119.30
88	77.05	99.45	121.75
90	78.45	101.30	124.10

Import UPS Standard

GUARANTEED DAY-DEFINITE WITHIN TWO TO SIX DAYS FROM CANADA*

Zones	376	378	380
92 Lbs.	\$79.70	\$102.85	\$126.60
94	81.15	104.35	128.95
96	82.30	105.95	131.30
98	83.70	107.45	133.60
100	84.95	108.95	135.95
105	87.10	110.95	139.60
110	89.45	112.95	143.10
115	91.75	114.95	146.55
120	94.10	116.85	150.05
125	96.25	118.75	153.65
130	98.40	120.75	157.10
135	100.60	122.80	160.60
140	102.65	124.65	164.25
145	104.90	126.65	167.60
150	106.85	128.55	171.15

UPS Standard from Canada Multiple-Package Shipments of More Than 150 Lbs.**

Zones	376	378	380
Price Per Pound	\$0.71	\$0.86	\$1.14
Minimum Rate	106.85	128.55	171.15

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 8, air freight services on page 133 or Less-Than-Truckload on page 146.
- *Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **To determine the rate for international multiple-package shipments, refer to page 97. Charges for customs clearance are not included in the rate. UPS will provide Customs Brokerage Services, unless otherwise specified by the importer. Customs brokerage charges, duties and taxes will be billed to the importer, unless otherwise indicated by the shipper. Canada brokerage rates are available at ups.com/media/en/ca/ca brokerage.pdf.

Import UPS Standard

GUARANTEED DAY-DEFINITE WITHIN THREE TO SEVEN DAYS FROM MEXICO*

Zones	362	363	364	365	366	367	368
1 Lbs.	\$31.40	\$31.70	\$32.00	\$32.60	\$32.80	\$32.95	\$33.00
2	35.80	36.15	36.40	37.30	37.60	37.65	37.65
3	40.00	40.35	40.60	41.50	41.55	41.80	42.20
4	43.35	43.60	43.90	44.80	45.20	46.00	46.60
5	47.35	47.65	47.95	48.85	50.60	50.70	51.00
6	51.20	51.50	51.80	52.70	54.45	54.60	54.85
7	52.40	52.70	52.95	53.85	55.60	55.95	56.55
8	53.30	53.65	53.90	54.80	56.55	58.95	59.75
9	55.65	55.95	56.30	57.20	58.95	61.25	63.05
10	57.35	57.60	57.95	58.85	60.60	62.95	64.70
11	59.00	59.30	59.55	60.50	62.25	64.60	66.40
12	60.70	60.95	61.20	62.10	63.90	66.30	68.05
13	62.30	62.60	62.90	63.75	65.55	67.90	69.70
14	63.90	64.30	64.65	65.40	67.25	69.50	71.50
15	65.50	65.95	66.25	67.00	69.30	71.65	73.90
16	66.00	66.50	66.75	67.65	70.20	72.80	75.05
17	67.95	68.65	68.85	69.90	72.60	75.25	77.80
18	68.70	69.50	69.75	71.05	73.85	76.65	79.30
19	69.80	70.90	71.20	72.50	75.55	78.40	81.25
20	70.70	71.90	72.25	73.80	76.80	79.80	82.90
21	72.60	73.90	74.25	75.95	79.20	82.20	85.45
22	75.10	76.55	76.95	78.70	82.05	85.30	88.75
23	76.70	78.15	78.60	80.50	84.00	87.30	90.90
24	78.50	80.10	80.55	82.60	86.25	89.65	93.45
25	80.15	81.70	82.25	84.35	88.20	91.70	95.75
26	81.45	83.05	83.80	85.95	89.95	93.45	97.80
27	83.00	84.60	85.35	87.70	91.90	95.55	100.05
28	84.50	86.25	87.10	89.50	93.85	97.55	102.30
29	86.35	88.05	89.00	91.45	96.05	99.80	104.80
30	87.05	88.80	89.85	92.35	97.10	100.95	106.20
31	87.30	89.10	90.35	92.90	97.85	101.75	107.20
32	88.85	90.85	92.15	94.75	99.95	103.85	109.45
33	90.75	92.80	94.15	96.90	102.15	106.25	112.05
34	92.35	94.50	95.95	98.80	104.15	108.35	114.45
35	94.25	96.55	97.95	100.95	106.45	110.75	116.95
36	95.85	98.15	99.70	102.80	108.45	112.85	119.25
37	100.05	102.40	104.15	107.15	112.40	116.60	122.45
38	101.90	104.30	106.10	109.00	114.35	118.50	124.35
39	103.70	106.10	107.80	110.80	116.10	120.25	126.10
40	105.15	107.45	109.25	112.20	117.55	121.60	127.60

Import

UPS Standard

GUARANTEED DAY-DEFINITE WITHIN THREE TO SEVEN DAYS FROM MEXICO*

Zones	362	363	364	365	366	367	368
41 Lbs.	\$107.05	\$109.35	\$111.10	\$114.10	\$119.40	\$123.60	\$129.45
42	109.20	111.60	113.30	116.30	121.55	125.75	131.65
43	109.80	112.10	113.95	116.85	122.20	126.30	132.30
44	110.50	112.85	114.60	117.60	122.90	127.05	132.95
45	111.40	113.75	115.50	118.50	123.80	127.95	133.85
46	112.65	115.00	116.75	119.70	125.00	129.20	135.10
47	114.40	116.75	118.55	121.45	126.80	130.90	136.90
48	116.20	118.55	120.30	123.25	128.55	132.70	138.65
49	118.45	120.80	122.50	125.55	130.80	135.00	140.85
50	120.20	122.50	124.30	127.30	132.60	136.75	142.65
52	123.25	125.65	127.70	131.25	136.55	140.70	146.60
54	129.05	131.45	133.50	137.05	142.35	146.50	152.45
56	134.80	137.15	139.20	142.75	148.10	152.25	158.15
58	138.50	140.80	142.90	146.45	151.75	155.85	161.80
60	142.20	144.50	146.60	150.15	155.50	159.60	165.50
62	145.85	148.20	150.25	153.80	159.15	163.25	169.20
64	148.70	151.05	153.45	157.50	163.45	169.40	174.70
66	152.35	154.70	157.10	161.25	167.15	173.05	178.35
68	156.05	158.35	160.75	164.90	170.85	176.70	182.00
70	159.75	162.10	164.45	168.60	174.55	180.40	185.80
72	163.40	165.75	168.10	172.25	178.20	184.10	189.45
74	167.15	169.50	171.90	175.95	181.90	187.80	193.15
76	169.60	172.00	174.35	179.65	185.60	192.65	197.40
78	171.35	173.75	176.10	181.45	187.30	194.40	199.15
80	173.30	175.70	178.05	183.40	189.35	196.40	201.10
82	177.00	179.35	181.70	187.05	193.00	200.05	204.75
84	180.65	183.00	185.35	190.70	196.60	203.70	208.40
86	184.40	186.80	189.10	194.40	200.35	207.40	212.15
88	188.05	190.45	192.80	198.10	203.95	211.15	215.85
90	191.80	194.30	196.60	201.85	207.70	215.05	219.45

Note: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP $Code^{TM}$.

Refer to pages 113 to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages $\underline{19}$ and $\underline{20}$ for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds. Refer to page 18 for more information.
- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.

Import

UPS Standard

GUARANTEED DAY-DEFINITE WITHIN THREE TO SEVEN DAYS FROM MEXICO*

Zones	362	363	364	365	366	367	368
92 Lbs.	\$195.90	\$198.20	\$200.55	\$205.50	\$211.25	\$218.55	\$223.10
94	200.00	202.10	204.55	209.20	214.85	222.15	226.70
96	203.90	206.00	208.50	212.90	218.30	225.60	230.25
98	206.20	207.90	210.60	214.70	220.00	227.35	232.00
100	208.50	209.80	212.80	216.55	221.80	229.10	233.90
105	219.95	221.30	224.05	227.65	232.65	240.20	245.00
110	228.35	229.55	231.60	235.05	240.25	247.75	252.70
115	235.25	236.80	238.95	242.15	247.40	255.05	260.05
120	239.40	240.65	243.00	245.90	251.25	259.00	264.05
125	248.40	249.80	252.20	254.80	260.30	268.15	273.20
130	257.25	258.95	261.45	263.80	269.30	277.20	282.45
135	266.15	268.20	270.80	272.75	278.30	286.10	291.55
140	279.60	281.85	284.55	286.10	291.75	299.60	305.20
145	288.50	291.15	293.90	295.05	300.75	308.50	314.30
150	297.40	300.40	303.30	304.05	309.75	317.40	323.30

UPS Standard from Mexico Multiple-Package Shipments of More Than 150 Lbs.**

Zones	362	363	364	365	366	367	368		
	Multiple-Package Shipments of 151 to 199 Lbs.								
Price Per Pound	\$2.00	\$2.05	\$2.05	\$2.05	\$2.10	\$2.15	\$2.20		
Minimum Rate	297.40	300.40	303.30	304.05	309.75	317.40	323.30		
	Multiple-Package Shipments of 200 Lbs. or More								
Price Per Pound	\$1.85	\$1.85	\$1.85	\$1.85	\$1.90	\$1.95	\$2.00		
Minimum Rate	369.45	371.80	374.15	376.50	385.90	395.35	402.40		

Note: UPS Standard from Mexico zones are based solely on the destination U.S. ZIP $Code^{TM}$.

Refer to pages <u>113</u> to 119 for value-added services rates and other charges.

- The rates shown are for shipments to the U.S., billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 19 and 20 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
 Refer to page 18 for more information.
- For packages with an actual weight of more than 150 pounds, refer to UPS Express Critical® on page 8, air freight services on page 133 or Less-Than-Truckload on page 146.
- For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- *Visit <u>ups.com</u>® or call 1-800-Pick-UPS® for guarantee details, service availability and delivery time commitments.
- **To determine the rate for international multiple-package shipments, refer to page <u>97</u>.

Export and Import Value-Added Services

Value-added services are available with all UPS international package services unless otherwise indicated.

Available Options	Description	Fee
Billing Options	 UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries for no additional charge. Check your UPS shipping system or contact UPS for service availability. If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied. 	\$15.00 for Duty and Tax Forwarding Charge
Certificate of Origin	– Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.	\$10.00 per shipment
Currency Conversion	 Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money center banks. 	0.75% of currency amount converted
Declared Value for Carriage	 UPS's liability for loss or damage to a shipment is limited to \$100.00 without a declaration of value. UPS's liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value for an additional charge. Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, visit ups.com or call 1-800-Pick-UPS®. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information. 	Declared Value: - \$0.00-\$100.00 \$0.00 - \$100.01-\$50,000.00 \$0.80 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$2.40 - For shipments with a declared value of more than \$50,000.00 - \$0.0080 times the declared value (\$50,000.00 maximum declared value per package in a multiple-package shipment)
Electronic Export Information (E.E.I.)	 UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney. Providing E.E.I. as part of a shipment using WorldShip®, UPS Internet Shipping or UPS CampusShip® ensures that UPS has all the information to file E.E.I. in a timely manner. File E.E.I. free of charge at aesdirect.gov, the U.S. Government website designed for U.S. export shippers. 	\$10.00 per shipment
Non-Resident Importer (NRI)	 Applicable when shipping to Canada. A Non-Resident Importer is a shipper in the U.S. who acts as the importer of record to the Canadian government. If you frequently want to pay the duties, taxes and brokerage charges for shipments to Canada, you should open an NRI account. Shipper files the Power of Attorney (clearance authorization) with UPS for clearance of goods in Canada and is responsible for the payment of all Canadian duties, taxes and brokerage fees. UPS will automatically charge all Canadian duties, taxes and brokerage fees to the shipper's NRI brokerage account. Consignee is not involved in the customs clearance process. Shipper undertakes all importing responsibilities as required by Canadian law. Shipper must maintain records on all importation into Canada for a period of time prescribed by the Canadian government (for U.S. NRI account holders, that period is six years). NRI option can be utilized on air or ground shipments. Contact your UPS representative if you would like to set up an NRI account. 	No charge

Notes:

(continued on next page)

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.
- Value-added service options may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For value-added services for air freight, refer to page 139 and for LTL to page 146.

Export and Import Value-Added Services

Value-added services are available with all UPS international package services unless otherwise indicated.

Available Options	Description	Fee
Saturday Delivery	 - Saturday Delivery is available for UPS Worldwide Express Plus® and UPS Worldwide Express®. - Each Express Envelope, Pak or package must bear a Saturday Delivery routing label. - Refer to <u>ups.com</u>® or call 1-800-782-7892 for delivery areas. 	\$15.00 per shipment
Scheduled Pickup Options	 UPS offers the greatest number of reliable and convenient pickup options. UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network. One UPS driver will pick up all your packages – UPS Ground, Air and International Services packages. That can mean a lower carbon footprint for UPS and you. To adjust your pickup preferences, or for more information, log in at ups.com. 	Refer to page <u>58</u> for additional information
✓ UPS carbon neutral	 - UPS calculates the CO₂ emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO₂ impact. - Available to shippers using WorldShip® 2011, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution. - When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications. 	- \$0.75: UPS Worldwide Express Plus, UPS Worldwide Express NA1®, UPS Worldwide Express, UPS Worldwide Saver®, UPS Worldwide Expedited®, UPS 3 Day Select® from Canada - \$0.10: UPS Standard
UPS Delivery Confirmation, Signature Required and Adult Signature Required (International, including Puerto Rico)	 UPS Delivery Confirmation is included with Signature Required and Adult Signature Required services. It is not available separately. Available by using WorldShip, UPS Internet Shipping, UPS CampusShip, UPS Mobile™ or a UPS Ready solution meeting the most current specifications set forth in the UPS Guide to Labeling. Printed delivery confirmations are mailed or can be viewed online. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information. 	– Signature Required: \$3.50 – Adult Signature Required: \$4.50
UPS On-Call Pickup®	 With one pickup request, UPS will pick up all of your UPS Ground, Air and International Services packages. Schedule a same-day or future-day pickup. UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via ups.com or by calling 1-800-Pick-UPS®. Fees are applied per pickup request regardless of the number of packages being picked up. 	Refer to page 59 for additional information
World Ease®	 Simplifies customs clearance and reduces cost by grouping several shipments destined for one country or the entire European Union into a single shipment. Available to and from 75 countries. Through an automated shipment preparation process, summary documentation is prepared and transmitted with your shipments to UPS, enabling a single customs-clearance procedure covering all shipments in the consolidation. This guaranteed service is an available feature of UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver, UPS Worldwide Expedited and UPS Standard. Multiple shipments travel together until customs clearance. Transit times may vary from traditional single-shipment transit times. Call 1-800-782-7892 for more information. 	Contractual service

Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com.
- Value-added service options may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For value-added services for air freight, refer to page $\frac{139}{1}$ and for LTL to page $\frac{146}{1}$.
- ◆ These options help you take action in reducing the climate impact associated with the transportation of your shipments.

Export and Import Value-Added Services

UPS RETURNS®

Available Options	Description	Fee
STANDARD RETURNS SOLUTION		
Print Return Label	 You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package. 	\$0.50 per label
Electronic Return Label	- UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00 per label
Print and Mail Return Label	- UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25 per label
PREMIUM RETURNS SOLUTIONS		
1 UPS Pickup Attempt Label	 - UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location. 	\$5.00 per label
3 UPS Pickup Attempts Label	 UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. 	\$7.00 per label
UPS Returns® Exchange	 UPS delivers a replacement item and picks up a like item for return during the same visit. The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper. Replacement item won't be delivered until consignee has return item ready. Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange. The outbound and return package tracking numbers are linked together. 	Contractual service \$15.00 (or local equivalent) per Exchange
CUSTOM RETURNS SOLUTIONS		
Customized Returns	- UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
Returns and The UPS Store®	- The UPS Store provides product return and exchange programs that can be tailored to customers' needs, including leveraging The UPS Store network of 4,300+ locations.	Contractual service
GENERAL INFORMATION REGAR	RDING UPS RETURNS SERVICES	
	 Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard. Available to shippers using WorldShip® 2008 Version 10.0 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution. UPS automated shipping systems will allow you to produce a commercial invoice along with the label for international returns shipments. Service facilitates pickup and delivery of shipments in over 145 countries and territories. Available services vary by destination country. Transportation charges are billed based upon the scheduled delivery date. Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see ups.com® for specific telephone numbers).** Packages must be UPS-compatible.† The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them. Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns services. Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. See Export and Impo	

^{*}The maximum acceptable size for each UPS Drop Box package is $16'' \times 13'' \times 3''$.

^{**}Additional pickup fees apply.

[†]A package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

Export and Import Value-Added Services

UPS IMPORT CONTROL®

Available Options	Description	Fee
Print Label	- You generate the label(s) and distribute to your customer, who then applies the label(s) to the shipment.	\$0.50 per label
Electronic Label	 - UPS e-mails the label(s) upon your request to your customer, who then prints and applies the label(s) to the shipment. 	\$1.00 per label
Print and Mail Label	- UPS prints the label(s) upon your request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25 per label
1 UPS Pickup Attempt Label	 - UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location. 	\$5.00 per label
3 UPS Pickup Attempts Label	 UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. 	\$7.00 per label
Invoice Removal	- UPS removes the commercial invoice prior to delivery, which keeps merchandise values confidential from the final consignee.	\$20.00 per shipment
FOR ALL UPS IMPORT CONTROL	SERVICES	
	– UPS Import Control enables importers to initiate UPS shipments from another country and have the shipment delivered to them or to an alternate location.	
	- This service allows importers to use their shipping system to generate labels and commercial invoices for an import shipment.	
	 Labels and commercial invoices can be forwarded to a supplier/exporter in another country by e-mail, mail or can be sent with a UPS driver with a pickup dispatch (all options appear above). 	
	– The service includes import document preparation, pickup, customs clearance, visibility and delivery.	

Available Options	Description	Fee
GENERAL INFORMATION REC	GARDING UPS IMPORT® CONTROL	
	 Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard. 	
	 Available to shippers using WorldShip® 2011 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution. 	
	 UPS shipping systems will allow you to produce a commercial invoice along with the label for UPS Import Control shipments. 	
	- Service facilitates pickup and delivery of shipments in over 145 countries and territories.	
	- Available services vary by destination country.	
	– Transportation charges are billed based upon the scheduled delivery date.	
	- Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see ups.com ® for specific telephone numbers).**	
	- Packages must be UPS-compatible.†	
	 The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them. 	
	– Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments.	
	 Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. See <u>ups.com/importexport</u> for specific country rules. 	
	 Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver. 	

^{*}The maximum acceptable size for each UPS Drop Box package is $16" \times 13" \times 3"$; the maximum value is \$500.00.

^{**}Additional pickup fees may apply.

[†]A UPS Import Control package must fall within UPS size and weight limits and conform to UPS packaging guidelines.

Export and Import Other Charges

The following information applies to all UPS international package services unless otherwise indicated.

Charges	Description	Fee
Additional Handling	 An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: Any article that is encased in an outside shipping container made of metal or wood. Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches. Any package with an actual weight of more than 70 pounds. Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used. Will not be assessed when a Large Package Surcharge is applied. 	\$8.50
Address Correction	- If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed for UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Standard.	\$11.00
Delivery Area Surcharge	 A surcharge applies to each international import shipment delivered to certain ZIP Codes within the 48 contiguous states. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. 	– Delivery Area Surcharge: \$2.00 – Delivery Area Surcharge Extended: \$2.00
Extended Area Surcharge	 An Extended Area Surcharge applies to UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited shipments for some international origins and destinations. Visit <u>ups.com/rates</u> or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area. 	Greater of \$26.00 or \$0.26 per pound
International Dangerous Goods (Hazardous Materials)	 International Dangerous Goods (IDG) packages requiring "Shipper's Declaration for Dangerous Goods," as defined under the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations, are accepted for transportation only as a contractual service. Excepted Quantities require a contract for IDG service, but are not subject to the additional IDG charge. UPS accepts International Dangerous Goods only for transportation within and between defined international service areas. For additional information, call the Hazardous Materials Support Center at 1-800-554-9964. 	- UPS International Air Services: the greater of \$58.50 per shipment or \$7.00 per Dangerous Goods package - UPS Standard to/from Canada: the greater of \$35.00 per shipment or \$4.00 per Dangerous Goods package

Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com[®].
- Other charges may vary for UPS Express Critical $^{\circ}$. Visit $\underline{\text{upsexpresscritical.com}}$ for more information.
- For other charges for air freight, refer to page $\underline{140}$ and for LTL to page $\underline{147}$.

Charges	Description	Fee
Large Package Surcharge	 A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches. Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	\$55.00
Missing/Invalid Account Number or Refusal Fee	 A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. 	\$11.00
Over Maximum Limits	 Packages in the UPS system are subject to maximum limits which will result in an additional charge. For more information on maximum limits, refer to page 10. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information. 	\$50.00
Package Tracking, Tracing and Refund Requests	- Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.	\$3.00
Remote Area Surcharge	 A surcharge applies to select origins and destinations. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. 	 Alaska: \$15.00 Hawaii: \$6.00 Non-U.S. origins and destinations \$26.00 per shipment or \$0.26 per lb., whichever is greater
Residential Surcharge	 A residential address is defined as a location that is a home, including a business operating out of a home. 	- Standard to/from Canada and from Mexico: \$2.55 - UPS International Air Services (U.S. Imports and UPS International Air Services to Canada): \$3.00
Special Handling of Undeliverable Packages	 For all international packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, UPS will contact the shipper for further instructions. Forwarding costs, return transportation charges, duties, taxes and a return surcharge apply to any return, at the shipper's expense. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper. 	Applicable costs plus \$10.00 per undeliverable shipment

Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current <u>fuel surcharges</u>, where applicable, visit ups.com®.
- Other charges may vary for UPS Express Critical®. Visit <u>upsexpresscritical.com</u> for more information.
- For other charges for air freight, refer to page $\underline{140}$ and for LTL to page $\underline{147}$.

<u>Customs Brokerage</u>

The following applies per shipment for imports into the U.S.:

- All UPS Worldwide Express Plus®,
 UPS Worldwide Express NA1®,
 UPS Worldwide Express®,
 UPS Worldwide Saver®,
 UPS Worldwide Expedited®,
 UPS 3 Day Select® from Canada and UPS Standard from Mexico rates include routine customs clearance.
 Routine customs clearance is built into your rates when you use UPS to perform the customs clearance for any of these services.
- Additional services such as parts database management, customerspecific classification directives, special operating plans, assigned rating team, custom reporting and other value-added services are part of our Customized Brokerage Services and subject to a customs entry fee and/or other charges. Please see Customized Brokerage Services in

- the Special Services section below for more information.
- UPS also provides services designed to facilitate movements of your UPS Standard shipments to and from Canada (see brokerage rates into Canada at ups.com/media/en/ca /ca brokerage.pdf) and other nonroutine services that include formal entry clearance, live entry clearance, temporary import bonds and duty drawbacks. In addition, UPS can provide customs clearance for other ocean, air freight, truck and rail U.S. imports. The importer is responsible for all brokerage fees, including duties and taxes. See charts on the following pages for more information.
- The UPS Service Guarantee does not apply when customs clearance is performed by brokerage offices other than those designated by UPS, or if a service delay is the result of certain

- events beyond our control, such as a government agency hold.
- Customs clearance for services specified here is provided by the UPS Supply Chain Solutions® customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight. Customs clearance and brokerage services are subject to the Customs Brokerage and Freight Forwarding Terms and Conditions/ U.S. located at ups-scs.com/tools/terms.html.

For more information on any of our Customs Brokerage Services, call 1-800-782-7892.

UPS Broker of Choice®

With UPS Broker of Choice, importers select their own alternate customs broker for customs clearance of their UPS international shipments. This service is available for all UPS international shipments, except for UPS Standard to/from Canada.

This contractual, fee-based service ensures that the established relationship with a customs broker can remain in place while the importer continues to utilize UPS for their international shipping needs. Using UPS Broker of Choice enables importers that have concerns about specific commodities or product lines to retain a particular

broker familiar with this portion of the business, while continuing to utilize UPS brokerage expertise for others.

Through the use of UPS technology, shipment information, as well as shipment documentation (e.g., commercial invoice), will be proactively available at the time of export for the broker to retrieve, thus enhancing the broker's ability to clear the shipment in a timely manner.

Importers have two options:

1. UPS Broker of Choice OnSite keeps shipments in UPS's possession while the importer's customs broker completes

customs clearance procedures prior to UPS completing delivery of the shipment.

2. UPS Broker of Choice OffSite moves shipments in-bond directly to a customs-controlled (bonded) warehouse (at the importer's direction), where the importer's customs broker completes the customs clearance procedures. The UPS transport is completed upon delivery of the shipment to the warehouse. Refer to page 123 for fees.

UPS FTZ Facilitator®

With UPS FTZ Facilitator, importers and exporters have the ability to use UPS to transport international shipments in-bond to and from a global Free/Foreign Trade Zone (FTZ). This service is available for all UPS international shipments, except for UPS Standard to/from Canada.

This contractual, fee-based service allows the shipment of goods to and from an FTZ, while retaining the benefits of UPS's transportation network. Using UPS as a single source enables

importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilizing multiple transportation providers.

Through the use of UPS technology, shipment information, as well as shipment documentation (e.g., commercial invoice), will be proactively available at the time of export for our customer, customer's broker or FTZ operator to retrieve, thus enhancing their ability

to process the FTZ entry in a timely manner.

Importers will choose FTZ Facilitator Import to direct shipments to be delivered in-bond to a designated FTZ rather than being cleared through customs.

Exporters will choose FTZ Facilitator Export to ship goods in-bond from an FTZ to an international destination. Refer to page 123 for fees.

Entry Preparation Charges for Importing into the United States

All rates and values are shown in U.S. funds. Rates are per shipment and do not include applicable taxes.

Value for Duty	UPS Worldwide Express Plus® UPS Worldwide Express NA1® UPS Worldwide Express® UPS Worldwide Saver® UPS Worldwide Expedited® UPS 3 Day Select® from Canada UPS Standard from Mexico	UPS Standard from Canada*
\$0.00 to \$200.00	No Charge**	No Charge
\$200.01 to \$1,250.00	No Charge**	\$25.25
\$1,250.01 to \$2,000.00	No Charge**	\$36.50
Each Additional \$1,000.00 or Part Thereof	No Charge**	\$1.80

^{*}When UPS Supply Chain Solutions® is designated as the customs broker on the commercial invoice for the product listed above, the UPS Service Guarantee applies to your shipment, subject to its terms set forth in the applicable "UPS Tariff/Terms and Conditions for Package Shipments in the United States." The UPS Service Guarantee does not apply when customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above. Call 1-800-782-7892 for more information.

^{**}For UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Saver, UPS Worldwide Expedited, UPS 3 Day Select from Canada and UPS Standard from Mexico, routine customs clearance (for entries up to five classification lines) is included at no additional cost. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above.

Customs Brokerage

Customs Brokerage Services

The Customs Brokerage information below and on the next two pages applies to all UPS international package services unless otherwise indicated.

Service	Explanation	Fee
BONDS (CONTRACT ONLY)		
Continuous Transaction Bond	One-year import bond for all entries made in a single year with up to \$50,000.00 coverage.Required under special circumstances.	\$525.00
In-Transit Bond (IT Bond)	 Allows a shipment to be transported under U.S. Customs and Border Protection supervision until it is formally entered into the customs territory of the U.S. and duty is paid, or until it is exported from the U.S. 	\$80.00
Single Entry Bond (SEB)	One-time import bond issued to ensure compliance with U.S. laws and regulations.When an SEB is necessary, UPS will contact the importer prior to customs clearance.	\$4.00 per \$1,000.00 (minimum \$40.00)
SPECIAL ENTRIES		
Additional Consignee or Invoice	- A fee applies if the shipment has more than one consignee or one commercial invoice.	\$2.10 per consignee or invoice
Complex Entries	 Usually requires a formal entry and may require an additional day of customs clearance. A Complex Entry fee will be applied to the following: A live entry that is required by U.S. Customs and Border Protection (CBP) when an export license (visa) is mandated for import into the U.S. If the commodity and country of origin require Antidumping/Countervailing Duties.	\$21.25
Duty Drawbacks	 The preparation of a refund request for part or all of customs duty or domestic tax paid on imported merchandise that was subsequently manufactured into a different article or re-exported. 	\$90.00 minimum*
Entry-Line Charge After First Five Lines	– A fee applies when more than five entry lines are entered.	\$3.00/line
Fish and Wildlife (F&W) Entry Preparation	 Fish and Wildlife Service is a government agency that requires the filing of certain documents and permits, and conducts inspections of products that contain wildlife or plant species that fall under the F&W jurisdiction. A fee of \$25.00 will be assessed for UPS preparing and submitting the Fish and Wildlife USFWS form 3177. 	\$25.00**
Foreign Trade Zone (FTZ) Entry	– These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions®. For more information, refer to UPS FTZ Facilitator® on page 121.	Upon request

^{*}Additional charges may apply.

UPS can help you more effectively manage your imports with Quantum View® Manage. View your customs brokerage information and import documents to manage the clearance process, audit your entries and archive import information in compliance with government regulations. For more information, refer to page 126.

^{**}All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

Service	Explanation	Fee
SPECIAL ENTRIES (CONTINUED		
Other Government Agency (OGA) Clearance	 Other government agencies work with U.S. Customs and Border Protection on regulating and controlling commodities coming into the U.S. from other countries. 	\$21.25*
	 Special documents must be submitted to these agencies for shipments that contain controlled commodities. 	
	 Agencies include the Food and Drug Administration (FDA), Department of Agriculture (USDA) and the Federal Communications Commission (FCC), among others. 	
Prior Notice for Food and Food Products	 A fee applies if you want UPS to provide Prior Notice to the U.S. Food and Drug Administration (FDA) for food and food products imported into or moving through the U.S. This advance notice is required by the Bioterrorism Preparedness and Response Act of 2002. For import shipments, the Prior Notice fee is in addition to the existing FDA Clearance fee for regulated food and food products. 	\$10.00
Temporary Import Under Bond	 Special customs entry for merchandise to be brought into the country exempt of duty, provided the merchandise exits the country within a certain amount of time and under U.S. Customs and Border Protection supervision. 	\$90.00
UPS Broker of Choice®	 Enables an importer to use an alternate customs broker for imported shipments, providing advanced visibility of shipment documents to the selected alternate broker; clearance while in UPS's possession (OnSite), with UPS completing delivery or after UPS has delivered to a designated bonded warehouse (OffSite). 	\$50.00 (OnSite)/\$130.00 (OffSite)
UPS FTZ Facilitator®	 Facilitates the bonded movement from the first port of arrival to the FTZ location, providing advanced visibility of shipment documents to the importer or FTZ operator; also available for international shipments originating in FTZ. 	\$80.00
Warehouse Entry	 Fee assessed to the customer when a request is made by the importer to file a warehouse entry. These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions®. 	\$132.50
OTHER SERVICES		
Customized Brokerage Services	 UPS can provide additional customized brokerage services to meet your specific importing and compliance needs. Examples of these contractual, fee-based services include customized reports, shipment 	Upon request
	pre-alerts, classification confirmations and others. - The fees for these customized services depend on the types of services requested.	
Customs Entry Packets	- Entry and payment documentation for shipments that have been through the U.S. Customs and Border Protection payment and review process.	\$1.00 per packet or shipment
	 Request by the shipper, consignee and/or third party for import clearance documentation which could include, but is not limited to, records previously supplied to the broker by the shipper/consignee or copies of any import clearance documentation. 	
Disbursement Fee	 Customers are responsible for payment of duty and taxes. Fee of 2% (minimum \$6.50) of the amount paid or processed by UPS on behalf of the customer will be charged. 	2% of Duty/Tax (minimum \$6.50)
Duty	– Fee imposed by U.S. Customs and Border Protection on imported merchandise.	Based on the value and/or gross weight; it differs according to the commodity

*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

(continued on next page)

Customs Brokerage

Service	Explanation	Fee
OTHER SERVICES (CONTINUED)		
Formal Entry	 Required for shipments valued at more than \$2,000.00 (U.S.) or for shipments containing specific commodities designated by U.S. Customs and Border Protection. 	See Complex Entries on page 122
Marking Notice Processing	– Special documents must be filed for a shipment not properly marked with the country of origin.	\$80.00
	 Customs Power of Attorney must also be completed and on file with brokerage before the shipment can be forwarded to the consignee for proper marking. 	
Merchandise Processing Fee	 A non-refundable fee charged by U.S. Customs and Border Protection for administrative expenses for processing certain imported shipments. The fee will not apply if the goods qualify under applicable free trade agreements. For Air shipments: Applicable only for formal entries (customs value more than \$2,000.49 or as required by regulation). For ground shipments: Applicable for both informal and formal entries. 	For Air shipments: - 0.3464% of the value of merchandise - Minimum of \$25.00, maximum \$485.00 per entry For ground shipments: - 0.3464% of the value of merchandise - Minimum of \$2.00 for informal entries, \$25.00 for formal entries; maximum \$485.00 per entry
North American Free Trade Agreement (NAFTA) Processing	- Special processing to ensure that the required NAFTA documentation on a shipment is complete to allow any applicable reduced tariff.	\$21.25
Overtime/Special Handling Service (Hourly Rate)	 When additional, non-routine activities/services are required, selected services may be performed by UPS at the request of the importer/payer. Services offered include (but are not limited to) manipulations, labeling, inventory, auditing, customized reports, spreadsheets, key entry, general order processing, etc. Please contact a brokerage specialist if there is a need for additional clearance services. 	\$51.50 per hour*
Post Entry Services	 Protest: Request from an importer to recoup the overpayment of duty to U.S. Customs and Border Protection due to a description discrepancy or misclassification on the customs entry. Post Entry Adjustment: Request from an importer to obtain corrections to an entry filed with U.S. Customs and Border Protection prior to liquidation. Voluntary Tender: Request from an importer to submit additional duties owed to U.S. Customs and Border Protection, where submission is initiated by the customer. 	\$90.00**
Pre-Release Notification	- This fee applies when customer contact is required prior to releasing the shipment.	\$10.00 per shipment
Transportation Handling	 Assessed when shipments are removed from the UPS system, at the request of the importer, to be forwarded to another broker for clearance. Shipments are transferred from the UPS-bonded facility to the designated bonded agent's facility. A bonded carrier or cartman must be used to transfer goods in-bond from UPS to another carrier based on approval to move the goods from U.S. Customs and Border Protection. Transfer may be denied by UPS Supply Chain Solutions® Customs Brokerage Services. 	\$30.00
Warehouse Storage – Air/Ground – Per Day After Two Days	– Assessed when shipments remain in the UPS warehouse after the two free days.	\$20.00 + \$0.04 per pound per day

^{*}All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

^{**}Additional charges may apply.

How To Use This Guide

SECTION 1	Choosing a Service	Pages <u>4</u> -12
SECTION 2	Preparing a Package	Pages <u>13</u> -24
SECTION 3	Determining the Rate	Pages <u>25</u> -124
SECTION 4	Tracking and Payment Convenient and up-to-the-minute ways to track shipments are reviewed, as well as an of the UPS invoice, its presentation, and various billing and payment options.	ı explanation
	■ Track your shipment as it moves through the UPS system from drop-off or pickup to completed delivery.	Pages <u>126</u> -127
	■ Choose to receive your invoice in a variety of electronic formats or as a paper summary.	Page <u>128</u>
	Select from a number of payment plans that offer weekly and monthly options.	Page <u>129</u>
	Review solutions for managing your invoice and tips on how to avoid additional charges.	Page <u>130</u>
SECTION 5	Freight	Pages <u>131</u> -157
SECTION 6	UPS Tariff/Terms and Conditions for Package Shipments in the United States	Pages <u>158</u> -177

Track Your Shipment

Tracking

UPS tracking services provide information about shipments as they move through the UPS system, from the time the shipper uploads shipping information to UPS to the time the shipment is delivered to the consignee. You can follow

your shipment using WorldShip®, ups.com®, UPS CampusShip®, UPS Mobile™ or Quantum View®. To track your UPS Express Critical® shipments, go to upsexpresscritical.com or call 1-800-714-8779.

UPS tracking of your shipments is subject to certain limitations. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.

Convenient Numbers to Track Shipments

Number	Description
Tracking Number	- Number automatically assigned to your shipment by UPS to identify and locate the shipment as it travels through the UPS system.
Reference Number	- Number you can assign when you ship to help you identify your shipment. Reference number can contain any combination of letters and numbers up to 35 characters.
UPS InfoNotice® Number	- Number assigned by UPS that links all shipments for a delivery attempt together (patent pending). For detailed information on each shipment, go to ups.com or call 1-800-833-9943.

Convenient Ways to Track Shipments

Method	Description
ups.com®	- Track your shipment directly from the ups.com homepage or click on the Tracking tab to track up to 25 different tracking or UPS InfoNotice numbers; you can also track by using your own reference numbers.
upsexpresscritical.com	- Track your UPS Express Critical shipments.
UPS Mobile™	- Track your shipment anytime and anywhere directly from your smartphone. Go to <u>m.ups.com</u> or download the UPS Mobile App for BlackBerry® or iPhone® to start tracking. Visit <u>ups.com/mobile</u> to learn more.
UPS My Choice sM	UPS My Choice provides recipients tools to control home deliveries: - Online and mobile access to proactive delivery alerts, ability to reroute deliveries to another address, including locations of The UPS Store®, and Authorize Shipment Release for Signature Required Packages. - Two levels of members are available. Requires registration. See ups.com/mychoice for more information.
Text Message	- Track your shipment via text messaging using any cell phone or mobile device. Visit <u>ups.com/wireless</u> to set up your UPS wireless profile to begin receiving SMS tracking text.
Within Your Business	- Integrate the Tracking Application Programming Interface (API), one of the UPS Developer Kit APIs, into your business applications or onto your website; use a tracking or reference number to track your shipment.
E-mail	 Send an e-mail to totaltrack@ups.com and a detailed response will be sent to your e-mail address. If tracking only one item, specify that number within the subject line; if tracking multiple shipments, list up to 25 UPS tracking numbers inside the body of the e-mail message.
Quantum View Notify®	 Sends proactive e-mail notifications of key shipment events to as many as five e-mail addresses per request. Choose any combination of three critical shipment notifications for a particular shipment: when shipping information is received by UPS, when the shipment is delivered and when there is an exception which results in a change in the scheduled day of delivery. Can be requested at the time a shipment is processed in WorldShip, UPS CampusShip, UPS Mobile, the UPS Developer Kit, UPS Internet Shipping and a UPS Ready® solution approved to use this service. Can also be selected post-shipment at Tracking on ups.com and Quantum View Manage. Contact your UPS representative, visit ups.com/quantumview or call 1-800-Pick-UPS® for more information. If UPS carbon neutral is also selected, e-mail notifications will be on a UPS carbon neutral branded template highlighting that the shipment is carbon neutral.
Quantum View® Manage	 Allows you to receive proactive shipment status information via a user-friendly web interface without having to provide a tracking number. View information about UPS shipments you ship, receive or bill to your UPS account. Create custom views of shipping information, filter information and results, search by criteria you choose, set alerts, e-mail interested parties with shipping information and download data. For U.S. importers: provides additional inbound solutions to expedite clearance delays, automate customs compliance processes, audit post-clearance shipments prior to the payment of duties, contact UPS Customs Brokerage representatives and archive trade documents. Contact your UPS representative, visit ups.com/quantumview or call 1-800-Pick-UPS for more information.
Quantum View® Data	 An information service that provides package status updates via data files hourly (or as often as requested), when new information is available, about UPS shipments you ship/receive and shipments billed to your UPS account. Files are available in CSV, Flat File (TXT), XML and EDI formats for integration into your software applications and databases. Contact your UPS representative, visit <u>ups.com/quantumview</u> or call 1-800-Pick-UPS for more information.

Tracking (continued)

Proof of Delivery (P.O.D.)

Service	Description
Proof of Delivery (P.O.D.)	- Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper. Refer to page 57 for charges and details.
UPS Delivery Confirmation, Signature Required and Adult Signature Required* (Domestic)	– Confirmation of delivery for domestic packages can be combined with either Signature Required or Adult Signature Required. Refer to page <u>57</u> for charges and details.
UPS Delivery Confirmation, Signature Required and Adult Signature Required** (International, including Puerto Rico)	 - UPS Delivery Confirmation is included with Signature Required and Adult Signature Required; UPS Delivery Confirmation is not available separately. Refer to page <u>114</u> for charges and details.
Signature Tracking®	 Web-based enhanced shipment tracking for instant access to Proof of Delivery information, including a digital signature image and full delivery address. Sign up at My UPS.com®. Go to the Tracking tab and select Signature Tracking.
Verbal Confirmation of Delivery	- To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early A.M.® package. Refer to page <u>59</u> for charges and details.

*Available by using WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the UPS Guide to Labeling. The shipper selects "Adult Signature Required" under "Delivery Confirmation," and a UPS Smart Label™ is printed with all necessary information included. Delivery confirmation information is available online or by mail. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.

Manage Your Claims

Now you can efficiently and conveniently manage your package claims online. From this website you can:

- Report a problem
- Provide claim documentation
- Check the status of a claim
- Receive key status updates via e-mail
- View and download claim history
- Initiate a claim dispute
- Access information about minimizing specific packaging problems that can result in lost or damaged packages
- Contact UPS with questions

You can access the claim site by:

- Visiting ups.com/claims
- Going to the Customer Service section under the Support tab on ups.com®

Plus, the ability to manage your claims has been integrated into systems you already use:

- Tracking on ups.com: If there is a problem with your package, you will see a link under "Claim Information" on the detailed tracking result page. This link will allow you to report a lost or damaged package or missing C.O.D. - Quantum View® Manage: If you are a subscriber, you will see a link on the Shipment Progress page to "report a lost or damaged package."

^{**}Available by using WorldShip or a UPS Ready solution meeting the most current specifications set forth in the UPS Guide to Labeling. The shipper selects "Adult Signature Required" under "Delivery Confirmation," and a UPS Smart Label is printed with all necessary information included. Delivery confirmation information is available online or by mail. Refer to the "UPS Tariff/Terms and Conditions for Package Shipments in the United States" beginning on page 159 for more information.

Reviewing Your Invoice

Viewing, Paying and Managing Your Invoice

UPS offers a number of options for viewing, paying and managing your invoice. You may want to consider one of our information-rich electronic invoice formats, designed to help your company allocate and reconcile UPS charges more effectively. To learn more or enroll in these options, visit ups.com/billing or call 1-800-Pick-UPS®.

Solutions	Description	Benefits
UPS Billing Center	 A secure, easy-to-use website that allows you to view, pay and request adjustments to your invoice online. To learn more, visit ups.com/billing. 	 An electronic alternative to receiving paper bills for UPS domestic, export, import and UPS Freight® Less-Than-Truckload services. Receive invoices faster. Set up/arrange to have payments sent electronically, eliminating the printing and mailing of checks. Access to supporting brokerage documents (e.g., Commercial Invoice). Create/download summary or detailed reports to improve cost allocation. Print as much or as little of the invoices as needed. Electronic filing of invoices saves time and space.
UPS Billing Data	 - UPS Billing Data is a detailed electronic billing file that can be received in a CSV, XML or EDI 210 format. - To learn more, visit ups.com/billing. 	 An electronic alternative to receiving paper bills for UPS domestic, export, import, UPS Freight Less-Than-Truckload and UPS Supply Chain Solutions® services. Receive invoices faster. Allows the integration of UPS billing information into accounting and other business applications. Facilitates faster and easier invoice reconciliation, cost allocation and accounts payable processes.
UPS Billing Analysis Tool	 The UPS Billing Analysis Tool uses the CSV file format to create professional and time-saving reports. To learn more, visit ups.com/billing. 	– Through a series of standardized reports, this tool converts the UPS Billing Data file into useful information to help manage your shipping costs.
UPS Paper Bill	- Receive a summary or detailed paper bill sent via the U.S. Mail.	– Does not require a computer to review shipping charges.

UPS Billing and Payment Schedules

Schedules	Description
Billed Weekly/Pay Weekly	- Receive an invoice weekly and pay weekly.
	- Payment is due within the terms stated on the invoice.
	- A late payment fee will be assessed on balances that are 14 days past due.
	– Payment can be made by Electronic Funds Transfer, payment card (credit card) or check.
	- Electronic Payment options are available via the UPS Billing Center.
Billed Weekly/Pay Monthly	- Receive an invoice weekly but pay only once a month.
	- A prepayment equal to four weeks' average shipping charges must be made and will remain on account with UPS.
	- Payment is due within the terms stated on the invoice.
	- A late payment fee will be assessed on balances that are 14 days past due.
	- Payment can be made by Electronic Funds Transfer or check.
	- Electronic Payment options are available via the UPS Billing Center.
Billed Monthly/Pay Monthly*	- Receive an invoice monthly and pay monthly.
	- A prepayment equal to four weeks' average shipping charges must be made and will remain on account with UPS.
	- To avoid a prepayment, a Credit Extension Fee can be charged based on your annual shipping charges and is subject to change annually.
	 Establishing an Electronic Funds Transfer payment option allows you to avoid a prepayment and the Credit Extension Fee.
	- Payment is due within the terms stated on the invoice.
	- A late payment fee will be assessed on balances that are 14 days past due.
	- Payment can be made by Electronic Funds Transfer or check.
	- Electronic Payment options are available via the UPS Billing Center.

^{*}Monthly billing is limited to customers with average shipping charges of \$200.00 or less per week. To be eligible for the Credit Extension Plan, you must use UPS transportation services solely for business, commercial or agricultural purposes. The first-year fee is \$45.00. The fee for each following year will be based on yearly revenue. If the yearly revenue is under \$15,600.00, the fee will be \$45.00. If the yearly revenue exceeds \$15,600.00, the fee will be the actual yearly revenue multiplied by .0163.

- UPS reserves the right to approve billing and payment schedules and payment methods requested.
- The "UPS Tariff/Terms and Conditions for Package Shipments in the United States" (beginning on page 159 or available at ups.com®) contains provisions for a late payment fee on past-due balances (including, without limitation, any previously assessed, but unpaid, late payment fees).
- The shipper should check with its bank to ensure that there are no fees for electronic transactions.

Reviewing Your Invoice

Solutions for Managing Your Invoice

UPS offers a variety of options to help you manage your shipping costs by allowing you to determine who pays what portion of the shipping charges.

UPS Billing/Payer Options

Options	Description
Bill Shipper (Prepaid)	- Shipper's UPS account is billed for shipping charges.
Bill Receiver (Freight Collect)	- Receiver's UPS account is billed for shipping charges.
Bill Third Party	- A third party's UPS account is billed for shipping charges.
Split Duty and Tax	- Shipper's UPS account is billed for shipping charges and duties.
(for International Only)	- Receiver's UPS account is billed for all taxes.

For international shipments, the above billing options can be used in combination with one another, allowing the shipper, receiver or third party to be billed for all or part of the shipping charges. International shipping charges typically include the cost of transportation, duties, brokerage fees and taxes.

Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of non-payment by the consignee or third party, the charges are billed to the shipper.

Managing Inbound Charges

Control who can and cannot bill shipping charges to your UPS account number. There are two convenient ways to manage this process. Select the option that is appropriate for your business needs.

- Allow any shipper to bill shipping charges to your UPS account number except those shippers you want to deny charges from.
- Do not allow any shipper to bill shipping charges to your UPS account

number except those shippers you want to accept charges from.

To begin controlling your inbound charges, go to <u>ups.com/billing</u>.

Consolidated Payment Plans

A Consolidated Payment Plan offers a convenient way to aggregate UPS invoices for multiple UPS account numbers into a single invoice for payment. Consolidated Payment Plans can be created for UPS domestic, export and import invoices.

To learn more about Consolidated Payment Plans, call 1-800-Pick-UPS®.

Managing Additional Charges

Additional charges can occur when shipments are not processed properly.

Tips for avoiding these charges may be found at ups.com/avoidcharges.

How To Use This Guide

SECTION 1	Choosing a Service	Pages <u>4</u> -12
SECTION 2	Preparing a Package	Pages <u>13</u> -24
SECTION 3	Determining the Rate	Pages <u>25</u> -124
SECTION 4	Tracking and Payment	Pages <u>125</u> -130
SECTION 5	Freight Determine the service that best meets your freight shipping needs. Also, learn about value services and certain service restrictions that may apply. Air Freight	lue-added Pages <u>132</u> -145
	 Review the steps on how to determine the rates for your air freight shipments. Determine the destination zone, rate and value-added services and other charges that may apply. Review automated shipment processing and invoicing. To view the UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Servin the United States, Canada and International go to ups-scs.com/tools/terms.html. Less-Than-Truckload (LTL) and Truckload (TL) Value-added service options and restrictions that may apply to your shipment. In addition, review shipment processing documentation and invoicing for your LTL and TL freight shipments. To view the Less-Than-Truckload (LTL) and Truckload (TL) Tariff go to upsfreight.com/tariff. 	vices Pages <u>146</u> -151
	Packaging GuidelinesPackaging guidelines for air freight and LTL shipments.	Pages <u>152</u> -154
	 Ocean Freight Options for ocean freight shipping from major ports around the world. To view the Ocean Freight Forwarding Terms and Conditions go to ups-scs.com/tools/terms.html. 	Page <u>155</u>
	 UPS Trade Direct® Integrated solutions for consolidating international freight shipments for direct delivery to multiple addresses. Contract only service. 	Page <u>156</u>
	 Customs Brokerage Customs brokerage information for air and ocean freight and Less-Than-Truckload shipments. To view the Customs Brokerage and Freight Forwarding Terms and Conditions go to ups-scs.com/tools/terms.html. 	Page <u>157</u>

Within and Between the U.S., Canada and Puerto Rico Freight Services*

AIR FREIGHT

UPS Air Freight Services are governed by the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International," available at ups-scs.com/terms. For more information about services and rates, see the Terms, or call 1-800-443-6379.

Service	Delivered By	Destinations	Other Information		
SAME DAY					
UPS Express Critical®	 Specific delivery commitment, including expected delivery time and day, provided at time of booking 	– All 50 states and Puerto Rico	 Pickup and delivery available 24 hours a da seven days a week, 365 days a year Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft Visit <u>upsexpresscritical.com</u> or call 1-800-714-8779 for more information 		
1 DAY					
UPS Next Day Air® Freight	- Guaranteed next-business-day delivery by 12:00 p.m. or 5:00 p.m., depending on destination	 Most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada (excluding intra-Canada) 	 Door-to-door delivery for shipments of more than 150 pounds (guaranteed) Optional services, including Saturday Delivery, available for an additional charge (refer to page 139 for more information) 		
UPS Next Day Air® Freight NGS (Non-Guaranteed Service)	- Delivery the next business day by 12:00 p.m. or 5:00 p.m., depending on destination	– Most areas within and between all 50 states, Puerto Rico and Canada	 Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) Optional services, including Saturday Delivery, residential pickup and delivery and movement of Dangerous Goods available for an additional charge (refer to pages 139 and 140 for more information) 		
2 DAYS					
UPS 2nd Day Air® Freight	 Guaranteed delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination 	– Most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada (excluding intra-Canada)	 Door-to-door delivery for shipments of more than 150 pounds (guaranteed) Optional services, including lift gate pickup and delivery (refer to page 139 for more information) 		
UPS 2nd Day Air® Freight NGS (Non-Guaranteed Service)	- Delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination	– Most areas within and between all 50 states, Puerto Rico and Canada	 Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) Optional services, including residential pickup and delivery, available for an additional charge (refer to pages 139 and 140 for more information) 		
3 DAYS					
UPS 3 Day Freight®	– Guaranteed day-definite delivery within three or four business days by 5:00 p.m.	– Most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada	 Door-to-door delivery for shipments of more than 150 pounds (guaranteed) Optional services, including lift gate pickup and delivery (refer to page 139 for more information) 		
UPS 3 Day Freight® NGS (Non-Guaranteed Service)	– Day-definite delivery within three or four business days by 5:00 p.m.	– Most areas within and between the 48 contiguous states, Puerto Rico and Canada	 Door-to-door delivery for shipments of more than 150 pounds (non-guaranteed) Optional services, including residential pickup and delivery, available for an additional charge (refer to pages 139 and 140 for more information) 		

*For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "<u>UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International,</u>" visit ups-scs.com/terms. For UPS Express Critical guarantee details, visit <u>upsexpresscritical.com</u>.

Notes

- Palletized and loose shipments accepted.
- Air freight services to Canada do not include customs clearance.
- Refer to pages 136 and 137 for rates.

To Destinations Worldwide Freight Services*

AIR FREIGHT

UPS Air Freight Services are governed by the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, <u>Canada and International</u>," available at ups-scs.com/terms. For more information about services and rates, see the Terms, or call 1-800-443-6379.

Service	Delivered By	Destinations	Other Information
SAME DAY			
UPS Express Critical®	 Specific delivery commitment, including expected delivery time and day, provided at time of booking 	– Coverage to nearly every location worldwide	 Pickup and delivery available 24 hours a day, seven days a week, 365 days a year Full range of services, including surface, air, secure, hand-carry, white glove or chartered aircraft Visit <u>upsexpresscritical.com</u> or call 1-800-714-8779 for more information
1 TO 3 DAYS			
UPS Express® Freight	 Guaranteed door-to-door by end of day, within one to three business days, depending on destination 	– Most major metropolitan areas in over 50 countries	 Guaranteed, door-to-door delivery for shipments of more than 150 pounds Routine customs clearance, pickup and delivery included
UPS Air Freight Direct®	- Day-specific scheduling, airport-to-airport service, typically one to three business days	- Available globally	-For shipments of more than 150 pounds - Optional services, including pickup, delivery and customs clearance, available for an additional charge (refer to page 139 for more information)
3 TO 5 DAYS			
UPS Air Freight Consolidated®	- Day-specific scheduling, airport-to-airport service, typically three to five business days	- Available globally	 For shipments of more than 150 pounds Optional services, including pickup, delivery and customs clearance, available for an additional charge (refer to page 139 for more information)

^{*}For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International," visit ups-scs.com/terms. For UPS Express Critical guarantee details, visit upsexpresscritical.com.

- Palletized and loose shipments accepted.
- Refer to page 138 for UPS Express Freight zone information and for rates.

To Destinations Worldwide Determine the Weight and Size

AIR FREIGHT

How to Determine Billable Weight*

Compare the freight shipment's minimum billable weight, actual weight and dimensional weight. The greater of the three is the billable weight and should be used to calculate the rate.

- 1. Minimum billable shipment weight of a freight shipment is 151 pounds.
 - For shipments within and between the U.S., Canada and Puerto Rico only, there is a 20-pound-per-piece minimum: Minimum billable weight for loose items is the greater of 151 pounds or the number of pieces multiplied by 20 pounds.
- 2. Determine actual weight and round up any fraction of a pound to the next whole pound.
- 3. Determine dimensional weight by multiplying the item's length by the width by the height. For each dimension, measure the largest distance, rounding each measurement to the nearest whole number. The result is the cubic size. Divide the cubic size by 166 inches (6,000 when measured in centimeters) for shipments within and between the United States, Puerto Rico, as well as UPS Air Freight Direct®, and UPS Air Freight Consolidated® services. Divide the cubic size by 139 inches (5,000 when measured in centimeters) for all other shipments. To convert metric measurements into pounds, multiply the result by 2.20462. Increase any fraction to the next whole pound.

The chart below provides examples of billable weight calculations.**

Freight Billable Weight: Minimum Billable Shipment Weight										
Number of Pieces	Туре	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensiona Weight Domestic	Dimensional Weight International	Billable Weight
5	Loose items	10"	10"	10"	20 lbs.	151 lbs.	100 lbs.	31 lbs.	36 lbs.	151 lbs.

Freight Billable Weight: Minimum Billable Weight Per Piece – Within and between the U.S., Canada and Puerto Rico†										
Number of Pieces	of Length Width Height Weight Billable Actual Weight Weight							Billable		
20	Loose items	10"	10"	10"	15 lbs.	20 lbs.	300 lbs.	121 lbs.	144 lbs.	400 lbs.

Freight B	Freight Billable Weight: Actual Weight									
Number of Pieces	Туре	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight Domestic	Dimensional Weight International	Billable Weight
20	Loose items	10"	10"	10"	25 lbs.	151 lbs.	500 lbs.	121 lbs.	144 lbs.	500 lbs.

Freight Billable Weight: Dimensional Weight										
Number of Pieces	Туре	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensiona Weight Domestic	l Dimensional Weight International	Billable Weight
2	Loose items	30"	25"	20"	70 lbs.	151 lbs.	140 lbs.	181 lbs.	216 lbs.	216 lbs.

	Freight Billa	ble Weight:	Using a Pallet	††								
	Number							Min.		Dimensiona	l Dimensional	
	of		Length	Width	Height	Shipment	Pallet	Billable	Actual	Weight	Weight	Billable
	Pieces	Туре	Each	Each	Each	Weight	Weight	Weight	Weight	Domestic	International	Weight
ĺ	1	Pallet	35"	35"	35"	315 lbs.	40 lbs.	151 lbs.	355 lbs.	259 lbs.	309 lbs.	355 lbs.

^{*}The minimum billable shipment weight applies to all air freight services within and between the U.S., Canada and Puerto Rico, and to UPS Express® Freight. For UPS Air Freight Direct and UPS Air Freight Consolidated, a minimum shipment dollar amount is applied. Refer to the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" at ups-scs.com/terms for more information. Call 1-800-714-8779 for UPS Express Critical® rates.

†The minimum billable weight of 20 pounds per loose piece applies to air freight within and between the U.S., Canada and Puerto Rico only. If your non-palletized shipment does not meet the minimum weight of 20 pounds per piece, consider palletizing. Palletizing will ensure your shipment does not fall below the per-piece minimum billable charge.

††Pallet billable weight is equal to the shipment weight (315 pounds) plus the weight of a pallet (approximately 40 pounds). Note: Each pallet with its secured contents is entered as one piece.

^{**}All international dimensional weight calculations exclude UPS Air Freight Direct and UPS Air Freight Consolidated.

To Destinations Worldwide Determine the Rate

To determine the rate for air freight (except UPS Express Critical®, UPS Air Freight Direct® and UPS Air Freight Consolidated®):

- 1. Choose a service (pages <u>132</u> and <u>133</u>).
- 2. Compute the billable weight (refer to page 134).
- 3. Look up the shipping zone (for destinations within the U.S., and from the U.S. to Canada and Puerto Rico, refer to the rate charts on pages 136 and 137 to determine what UPS service to reference, then refer to the zone charts at ups.com/rates for the actual zones; for UPS Express® Freight, refer to the zone chart on page 138).
- 4. Calculate the rate:

AIR FREIGHT

- Use WorldShip® or the "Calculate Time and Cost" application on ups.com® to see the rate for your shipment.*

0r

- Follow the steps below to use the rate charts on pages 136 and 137, and page 138.
- 1. Go to the applicable rate charts on pages 136 and 137, and page 138.
- 2. Match the billable weight to the appropriate zone. Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound. (For destinations within the U.S., and from the U.S. to Canada and Puerto Rico, refer to the zone chart at <u>ups.com/rates</u> – the rate charts on pages <u>136</u> and 137 note what service to reference; for UPS Express Freight, refer to the zone chart on page 138.)
- 3. Additional charges may apply, including, but not limited to, special options or value-added services. Other surcharges, including surcharges imposed by carriers, also may apply. Contact your local UPS Supply Chain Solutions® service center for details (refer to <u>upsscs.service.com/directory</u> for specific telephone numbers).

Refer to the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" at ups-scs.com/terms for more information.

*Rates provided through UPS's shipping systems are estimates only, and other shipping charges, surcharges or value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, shipments actually tendered to UPS.

Originating Within the U.S. 48 Contiguous States Guaranteed Services*

AIR FREIGHT

	W-1-La								Destination							
Weight Breaks (Lbs.)			Desti	nation U.	S. 48			AK/HI Metro	PR	AK/HI Extended		Destination Canada				
UPS Next Day	y Air® F	reight														
For UPS zone in	formatio	n, refer to	o the 48 (Contiguo	Day Air®.	For UPS zone information, refer to the <i>UPS Rate and Servic Guide</i> at ups.com/rates for UPS Worldwide Express®.										
Zones	102	103	104	105	106	107	108		125 81 82							
151-499	\$1.42	\$1.96	\$2.96	\$4.14	\$4.58	\$5.39	\$5.76	For Next	\$4.81	For Next	\$3.99	\$4.30				
500-999	1.40	1.92	2.91	4.08	4.51	5.23	5.62	Business Day	4.81	Business Day Service to	3.99	4.30				
1,000-1,999	1.37	1.88	2.84	4.02	4.49	5.16	5.48	, ,	4.44	AK/HI Extended,	3.60	3.89				
2,000 or more	1.34	1.84	2.80	3.69	4.39	5.12	5.42	UPS Next Day Air® Freight	4.44	UPS Next Day	3.60	3.89				
Minimum Charge	92.00	155.00	235.00	305.00	325.00	340.00	380.00	NGS is available.	727.00	Air Freight NGS is available.	409.00	448.00				
UPS 2nd Day	Air® Er	night.														
For UPS zone in			o the 48 (Contiguo	us States	Zone Cha	ırts at <u>up</u>	s.com/rates	for UPS 2nd	Day Air®.			nation, refer to the <i>UPS Rate and Service</i> ates for UPS Worldwide Expedited®.			
Zones	202	203	204	205	206	207	208		225		71	72				
151-499	\$1.05	\$1.50	\$1.89	\$2.07	\$3.08	\$4.12	\$4.84	For Second	\$3.26	For Second	\$3.04	\$3.21				
500-999	1.03	1.41	1.77	2.03	2.99	3.99	4.55	Business Day	3.26	Business Day Service to	3.04	3.21				
1,000-1,999	1.01	1.38	1.70	2.00	2.90	3.94	4.40	Service to AK/HI Metro,	3.01	AK/HI Extended,	2.74	2.90				
2,000 or more	0.99	1.31	1.67	1.79	2.58	3.39	3.87	UPS 2nd Day Air® Freight	3.01	UPS 2nd Day	2.74	2.90				
Minimum Charge	89.00	145.00	180.00	225.00	255.00	305.00	330.00	NGS is available.	474.00	Air Freight NGS is available.	326.00	345.00				

UPS 3 Day Fro	eight®															
For UPS zone in	formatio	n, refer to	the 48 (Contiguo	us States	Zone Cha	ırts at <u>up</u> s	s.com/rates	for UPS 3 Da	y Select®.					<i>S Rate and</i> to Canada	
Zones	302	303	304	305	306	307	308				51	52	53	54	55	56
151-499	\$0.79	\$1.38	\$1.65	\$1.83	\$2.63	\$3.22	\$3.71			For Services	\$1.15	\$1.48	\$1.76	\$2.09	\$2.36	\$2.63
500-999	0.72	1.28	1.62	1.76	2.45	3.08	3.61		For Services to	to AK /HI	1.13	1.46	1.73	2.04	2.30	2.57
1,000-1,999	0.69	1.22	1.50	1.68	2.39	2.92	3.54	Air Freight NGS,	PR, UPS Next Day Air Freight		1.10	1.40	1.68	1.97	2.23	2.48
2,000 or more	0.65	1.18	1.49	1.60	2.31	2.86	3.50		and UPS 2nd Day Air Freight	NGS and	1.06	1.35	1.60	1.90	2.14	2.38
Minimum Charge	74.00	74.00	88.00	94.00	107.00	122.00	137.00	Air Freight NGS are available.	are available.	Air Freight NGS are available.	144.00	185.00	221.00	261.00	294.00	328.00

*For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "<u>UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International</u>," visit ups-scs.com/terms.

Notes

- Refer to pages 139 and 140 for value-added services and other charges.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- All rates above are in USD.
- AM, PM, B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® Quick Zip program, available on disk or at forwarding.ups-scs.com/quickzip. UPS Supply Chain Solutions service points are subject to change without prior notice.
- "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" apply to all shipments and are available upon request and at ups-scs.com/terms.

Originating Within the U.S. 48 Contiguous States Non-Guaranteed Services*

AIR FREIGHT

Waiaba								[Destinatio	n				
Weight Breaks (Lbs.)			Dest	ination U.	S. 48			AK/HI Metro	PR	AK/HI Extended	Destination Canada			
UPS Next Day	/ Air® Fre	eight NG	S											
For UPS zone in	formation	, refer to t	he 48 Con	tiguous St	ates Zone	Charts at <u>u</u>	<u>ıps.com/r</u>	<u>ates</u> for UF	S Next Da	ıy Air®.			mation, refer to the <i>UPS Rate and Service</i> rates for UPS Worldwide Express®.	
Zones	102	103	104	105	106	107	108	124	125	126	81	82		
151-499	\$1.28	\$1.76	\$2.66	\$3.73	\$4.12	\$4.85	\$5.18	\$5.80	\$4.33	\$6.08	\$3.59	\$3.87		
500-999	1.26	1.73	2.62	3.67	4.06	4.71	5.06	5.61	4.33	5.86	3.59	3.87		
1,000-1,999	1.23	1.69	2.56	3.62	4.04	4.64	4.93	5.50	4.00	5.83	3.24	3.50		
2,000 or more	1.21	1.66	2.52	3.32	3.95	4.61	4.88	5.45	4.00	5.71	3.24	3.50		
Minimum Charge	83.00	140.00	212.00	275.00	293.00	306.00	342.00	666.00	654.00	729.00	368.00	403.00		

UPS 2nd Day	Air® Frei	ght NGS											
For UPS zone in	For UPS zone information, refer to the 48 Contiguous States Zone Charts at <u>ups.com/fates</u> for UPS 2nd Day Air®.												nation, refer to the <i>UPS Rate and Service</i> rates for UPS Worldwide Expedited®.
Zones	202	203	204	205	206	207	208	224	225	226	71	72	
151-499	\$0.95	\$1.35	\$1.70	\$1.86	\$2.77	\$3.71	\$4.36	\$4.95	\$3.20	\$5.30	\$2.74	\$2.89	
500-999	0.93	1.27	1.59	1.83	2.69	3.59	4.10	4.91	3.20	5.19	2.74	2.89	
1,000-1,999	0.91	1.24	1.53	1.80	2.61	3.55	3.96	4.66	2.95	5.17	2.47	2.61	
2,000 or more	0.89	1.18	1.50	1.61	2.32	3.05	3.48	4.45	2.95	5.09	2.47	2.61	

630.00

427.00

670.00

293.00

311.00

UPS 3 Day Freight® NGS

00.08

131.00

162.00

Minimum

Charge

For UPS zone information, refer to the 48 Contiguous States Zone Charts at ups.com/rates for UPS 3 Day Select®.

230.00

275.00

297.00

203.00

For UPS zone information, refer to the UPS Rate and Service Guide at ups.com/rates for UPS Standard to Canada.

Zones	302	303	304	305	306	307	308		51	52	53	54	55	56
151-499	\$0.71	\$1.24	\$1.49	\$1.65	\$2.37	\$2.90	\$3.34	5 6 1 1 20	\$1.04	\$1.33	\$1.58	\$1.88	\$2.12	\$2.37
500-999	0.65	1.15	1.46	1.58	2.21	2.77	3.25	For Services to PR, AK and HI,	1.02	1.31	1.56	1.84	2.07	2.31
1,000-1,999	0.62	1.10	1.35	1.51	2.15	2.63	3.19	UPS Next Day Air Freight	0.99	1.26	1.51	1.77	2.01	2.23
2,000 or more	0.59	1.06	1.34	1.44	2.08	2.57	3.15	NGS and UPS 2nd Day Air Freight	0.95	1.22	1.44	1.71	1.93	2.14
Minimum Charge	67.00	67.00	79.00	85.00	96.00	110.00	123.00	NGS are available.	130.00	167.00	199.00	235.00	265.00	295.00

*For service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International," visit ups-scs.com/terms.

- Refer to pages 139 and 140 for value-added services and other charges.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- All rates above are in USD.
- AM, PM, B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® Quick Zip program, available on disk or at forwarding.ups-scs.com/quickzip. UPS Supply Chain Solutions service points are subject to change without prior notice.
- "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" apply to all shipments and are available upon request and at ups-scs.com/terms.

To Destinations Worldwide Worldwide Zone Chart

AIR FREIGHT - UPS EXPRESS® FREIGHT

Destination	Zone	Destination	Zone	Destination	Zone
Argentina*	406	Guatemala*	406	Philippines	404
Australia	404	Honduras	406	Poland	407
Austria	403	Hong Kong	409	Portugal	403
Belgium	401	Hungary	407	Saudi Arabia	405
Brazil*	406	India	404	Singapore	409
Chile*	406	Ireland	401	Slovakia	407
China	412	Israel	405	South Africa	408
Colombia*	406	Italy	401	South Korea	404
Costa Rica*	406	Japan	409	Spain	403
Czech Republic	407	Kuwait	405	Sweden	403
Denmark	403	Malaysia	404	Switzerland	403
Dominican Republic**	402	Mexico	484	Taiwan	409
Ecuador*	406	Netherlands	401	Thailand	404
Finland	403	New Zealand	404	Turkey	405
France	401	Nicaragua	406	United Arab Emirates	405
Germany	401	Norway	403	United Kingdom	401
Greece	403	Peru*	406	Venezuela*	406

^{*}For shipments from Dade or Broward County, Florida, to South America, use zone 421.

To Destinations Worldwide Guaranteed Service*

AIR FREIGHT - UPS EXPRESS® FREIGHT

Zones	484	401	402	403	404	405	406	407	408	409	412	420	421
						151-9	99 Lbs.						
Price Per Pound	\$4.24	\$7.07	\$7.56	\$8.36	\$10.34	\$10.20	\$13.82	\$16.31	\$17.09	\$6.90	\$9.07	\$7.54	\$8.99
						1,000 Lb	s. or More						
Price Per Pound	\$3.87	\$6.46	\$6.83	\$7.63	\$9.42	\$9.39	\$12.48	\$15.00	\$15.72	\$6.35	\$8.19	\$6.82	\$8.12
Minimum Charge	640.24	1,067.57	1,141.56	1,262.36	1,561.34	1,540.20	2,086.82	2,462.81	2,580.59	1,041.90	1,369.57	1,138.54	1,357.49

^{*}For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "<u>UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International,</u>" visit ups-scs.com/terms.

^{**}For shipments from Dade or Broward County, Florida, to the Caribbean, use zone 420.

To Destinations Worldwide Value-Added Services

AIR FREIGHT

Value-added services are available for all air freight services, except UPS Express Critical®, unless otherwise indicated. Call 1-800-443-6379 for fees and more information.

Available Options	Description	Fee
WITHIN THE U.S., FROM THE U.S	S. TO CANADA, AND FROM THE U.S. TO PUERTO RICO	
Certificate of Origin	– Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.	From the U.S. to Canada and Puerto Rico: \$25.00
Customs Clearance	- Customs clearance can be provided by UPS for air freight services between the U.S., Canada and Puerto Rico for an additional fee.	As applicable
	- Customs clearance fees not included in quoted transportation rates.	
Dangerous Goods	- Dangerous Goods can be shipped via UPS Next Day Air® Freight NGS only Non-conforming freight may be subject to service delays.	\$58.30
Declared Value	 - UPS's liability for all losses is limited to \$50.00 per shipment or \$0.50 per pound, whichever is greater. 	\$0.80 per \$100.00 of Declared Value: minimum of \$15.90
	 Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge. 	
	 For more information, refer to the "<u>UPS Air Freight Terms and Conditions of Contract</u> for Services in the <u>United States</u>, <u>Canada</u>, and <u>International</u>" at ups-scs.com/terms. 	
Hold at Destination Airport for Pickup (HAPU)	 Freight is to be held at the carrier's destination location for pickup by the recipient. HAPU requires a consignee name and phone number. All services will be billed door-to-door. No HAPU fee will be applied. 	No charge
Lift Gate Services	- A delivery or pickup that requires a vehicle equipped with a mechanical lifting device.	As applicable, subject to a \$42.40 minimum
Quantum View Notify® E-mail Notification	- Within the limits of existing capabilities, e-mail notifications shall be provided to designated shippers or their customers regarding the shipment when it is processed, uploaded or delivered.	No charge
Saturday Delivery	– Saturday Delivery may be selected by the shipper for UPS Next Day Air® Freight and UPS Next Day Air Freight NGS where available.	\$23.30 per 100 pounds: \$50.90 minimum
	Shipments delivered on Saturday must be picked up on Friday.Saturday Delivery is not available for shipments destined to Alaska, Hawaii or Puerto Rico.	
TO DESTINATIONS WORLDWIDE		
Certificate of Origin	– Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S.	Export U.S. \$35.00 to countries other than Canada and Puerto Ricc
Customs Clearance	 Customs clearance will be provided by UPS for UPS Express® Freight service, and UPS can provide customs clearance service for other air freight services on written request. For more information, refer to the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" at ups-scs.com/terms. 	As applicable
Dangerous Goods	 Dangerous Goods can be shipped via UPS Air Freight Consolidated® only. Non-conforming freight may be subject to service delays. 	As applicable
Delivery to Door	 A surface transport of shipments from the terminal of destination to the receiver's door. This service is included with UPS Express Freight and optional for UPS Air Freight Direct® and UPS Air Freight Consolidated. 	As applicable
Hold at Destination Airport for Pickup (HAPU)	 Freight is to be held at the carrier's destination location for pickup by the recipient. HAPU requires a consignee name and phone number. UPS Express Freight will be billed door-to-door. When services are billed door-to-door, no HAPU fee will be applied. 	No charge
Lift Gate Services	- A delivery or pickup that requires a vehicle equipped with a mechanical lifting device.	As applicable
Pickup from Door	 A surface transport of shipments from the shipper's door to the originating carrier's terminal. This service is included with UPS Express Freight and optional for UPS Air Freight Direct and UPS Air Freight Consolidated. 	As applicable
Quantum View Notify E-mail Notification	- Within the limits of existing capabilities, e-mail notifications shall be provided to designated shippers or their customers regarding the shipment when it is processed, uploaded or delivered.	No charge

To Destinations Worldwide Other Charges

AIR FREIGHT

The following information applies to all air freight services, except UPS Express Critical®, unless otherwise indicated. Call 1-800-443-6379 for fees and more information.

Charges	Description	Fee
	E U.S. TO CANADA, AND FROM THE U.S. TO PUERTO RICO	
Address Correction	 If UPS is unable to deliver any shipment as addressed by the shipper, or if the shipment has an incorrect or incomplete address, UPS will attempt to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery again, and an Address Correction fee will apply. 	\$35.00
Delivery Attempt	 A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified. A subsequent attempt to deliver will be made only upon the request of the consignee. 	\$26.50
Fuel Surcharge	– A fuel surcharge will be applied to each shipment.	For current air freight fuel surcharges, visit ups-scs.com/surcharges
Inside Delivery/ Inside Pickup	- For shipments that require the driver to deliver or pick up at points beyond the area immediately accessible to the loading dock.	As applicable
Missing/Invalid Account Number or Refusal Fee	 A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. 	\$25.00
Non-Conforming Freight	 Shipments that are unusually shaped, non-stackable, difficult to handle or require special handling in transit (to prevent damage to the shipment, the other shipments it may come in contact with or the equipment). Non-conforming freight may be subject to service delays and additional charges. 	30% of air freight charges
Oversize	 Oversize fees will be charged to shipments that exceed 120 inches in length, 83 inches in width and 60 inches in height. 	Cubic Dimensional Weight and % of transportation charge for the greater of: - 20% if length + girth > 200" - 30% if a dimension ≥ 60" - Minimum \$105.90 when a dimension > 120"
Payer Rebilling Fee	- A payer rebilling fee will be assessed for each request to change the billing instructions for a shipment.	\$25.00
Residential Delivery/ Residential Pickup	 Service is available for non-guaranteed air freight services only. A surcharge will apply to any delivery or pickup to or from a location that is a home, including a business operating out of a home. 	\$37.10
Truck Waiting Time	 If the driver is required to wait more than 15 minutes for either a pickup or delivery, charges based on waiting time will be computed by multiplying the hourly rate by the time involved. 	\$65.00 per hour
TO DESTINATIONS WORLDV	VIDE	
Address Correction	 If UPS is unable to deliver any shipment as addressed by the shipper, or if the shipment has an incorrect or incomplete address, UPS will attempt to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery again, and an Address Correction fee will apply. 	As applicable
Delivery Attempt	 A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified. A subsequent attempt to deliver will be made only upon the request of the consignee. 	As applicable
Fuel Surcharge	– A fuel surcharge will be applied to each shipment.	For current <u>air freight fuel surcharges</u> , visit ups-scs.com/surcharges
Missing/Invalid Account Number or Refusal Fee	 A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of nonpayment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. 	\$25.00

To Destinations Worldwide Delivery Service Areas

AIR FREIGHT

The following chart explains service codes associated with delivery time of day and additional transit days required for addresses located beyond UPS's standard air freight delivery network. The codes are defined by the current version of the UPS Supply Chain Solutions® Quick Zip program, available on disk or at <u>forwarding.ups-scs.com/quickzip</u>.

Available Option Codes	Description
AM	- Delivery by 12:00 p.m.
PM	- Delivery by 5:00 p.m.
B1	- Delivery by 5:00 p.m. Additional charges will apply.
B2	- Add one additional day to transit time. Delivery by 5:00 p.m. Additional charges will apply.
В3	- Add two or more additional days to transit time. Delivery by 5:00 p.m. or later. Additional charges will apply.

Service Restrictions

For all air freight services, the shipment of certain commodities is restricted or prohibited by law, regulation or airline safety procedure. The following categories of shipments will require careful evaluation for adherence to these requirements.

Shipments Subject to Prior Arrangements

There are specific commodities that are subject to prior arrangement before shipping. These commodities will be accepted only upon advance arrangements and the satisfactory completion of all requirements. These shipments will be charged the UPS Next Day Air® Freight or UPS Express® Freight rate in addition to applicable surcharges.

Dangerous Goods

Dangerous Goods are capable of posing a significant risk to health, safety or property when shipped by air. They may only be shipped within and between the U.S., Canada and Puerto Rico using UPS Next Day Air® Freight NGS. For shipments from origins in the U.S.

and Canada to destinations worldwide, Dangerous Goods are shipped via UPS Air Freight Consolidated® service.

For all other shipments between points not specified above, charges for handling and transporting Dangerous Goods may vary. For air freight shipments within and between the U.S., Canada and Puerto Rico, call 1-800-443-6379 for charges.

Perishable Commodities

Shipments containing perishable or temperature controlled commodities must be shipped via a UPS-guaranteed service. Restrictions apply for shipments picked up on Friday, packing requirements and international movements.

Restricted Items

Some commodities will not be accepted for transport unless agreed upon in writing by UPS prior to shipping; the following are some of the items not accepted for transportation:

- Corpses or cremated or disinterred remains

- Live animals, birds, fish, reptiles or insects, except those to or from medical laboratories within the U.S. or Canada
- Gold or other precious metals
- Antiques
- Fireworks
- Shipments prohibited by law

Specific restrictions also apply when using UPS 2nd Day Air® Freight, UPS 2nd Day Air® Freight NGS, UPS 3 Day Freight® or UPS 3 Day Freight® NGS for shipments within and between the U.S., Canada and Puerto Rico, and UPS Express Freight service for shipping to destinations worldwide.

For more information and additional service restrictions, refer to the "UPS Air Freight Terms and Conditions of **Contract for Services in the United** States, Canada, and International" at ups-scs.com/terms.

Automated Processing

AIR FREIGHT

Shipping Solutions

UPS Solution	Features and Benefits
WorldShip® WorldShip and	 Access air freight shipment processing from this full-featured, Windows®-based shipping software. Enables you to schedule a pickup or track a shipment. Refer to page 21 for more information.
UPS Internet Shipping at ups.com®	 Air freight shipment processing in a secure environment at <u>ups.com</u>[®]. View history, track and reprint your waybill from one page. Enables you to schedule a pickup or track a shipment. Refer to page <u>21</u> for more information.
UPS CampusShip® at campusship.ups.com	 Air freight shipment processing in a secure environment at <u>campusship.ups.com</u>, controlled by an administrator. View history, track and reprint your waybill from one page. Enables you to schedule a pickup or track a shipment. Refer to page <u>21</u> for more information.
Gemini	 A PC-based air freight shipping system for higher-volume air freight shippers. Automates freight order processing, creates shipping documentation and barcoded labels to facilitate tracking. Produces a variety of shipping reports. Saves time by consolidating orders to the same consignee into freight shipments and creating mass distributions of similar shipments to multiple locations. Saves time by importing your commodity list and selecting entries to create export documentation. Flexible integration options, available in desktop, workgroup, Application Programming Interface (API) and dBLink (ODBC).
MyFreight	 A web-based air freight shipping system for occasional air freight shippers. A one-stop source to book air freight shipments, request a pickup, create export documents and track shipments. Perform online air shipment initiation, rate quotes, tracking, event notification and reporting. Track air shipments using shipment or account numbers.
UPS Supply Chain Solutions® Call Centers	– Call 1-800-443-6379 to schedule a pickup or track a shipment.

Notes:

- For air freight services accessed through UPS CampusShip, UPS Internet Shipping, a UPS call center or UPS Customer Center, a valid UPS six-character account number is required, or an optional nine-digit UPS Supply Chain Solutions account number, for all shipments, unless payment is made at the time of shipment.
- For shipping Dangerous Goods and Hazardous Materials, refer to the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" at ups-scs.com/terms or call 1-800-443-6379 for more information.

Documenting an Export Shipment

AIR FREIGHT

UPS uses export and import documents you prepare to properly declare your shipment to customs in both the country of export and the country of import. The documents and information are used to determine various export and import reporting requirements (e.g., data for electronic export information, import duties, fees and taxes in the destination country).

This documentation depends on the type of shipment but may include:

- Commercial invoice
- Bill of Lading, either
- · Air waybill
- · Shipper's Letter of Instruction

- U.S. Electronic Export Information (E.E.I.)
- Power of Attorney
- U.S. Certificate of Origin or a North American Free Trade Agreement (NAFTA) Certificate of Origin
- Other documents based on value, nature and destination of shipment.

Visit ups.com/intl_forms to download a blank document or view a sample of a completed document.

Shipper's Letter of Instruction

The Shipper's Letter of Instruction explains how and where to send a shipment from the U.S. to an international destination. In preparing this form, the shipper completes most of the information required on the Shipper's Letter of Instruction. After the shipper completes the form, they retain the blue shipper's copy and forward the rest of the form with the shipment to UPS Supply Chain

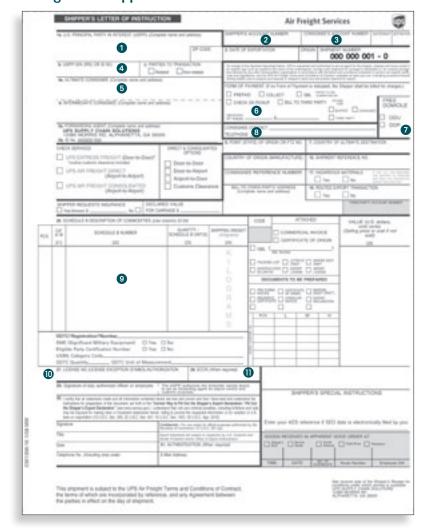
Solutions® for completion. This document must be typed. It combines an air waybill and some of the information required for UPS to file Electronic Export Information (E.E.I.), if you, the shipper, have authorized UPS to file E.E.I. on your behalf by a Power of Attorney.

Refer to page 144 for an example of a Shipper's Letter of Instruction.

Shipper's Letter of Instruction

AIR FREIGHT

Filling out a Shipper's Letter of Instruction



Key Areas:

- 1 Exporter To avoid delays, give complete name, address and ZIP Code™ of shipper.
- 2 Shipper's Account Number If the shipper is to receive and pay the invoice (or if automatic third-party billing has been established), the shipper's account number must appear here.
- 3 Consignee's Account Number If the receiver of the shipment is to receive and pay the invoice (or if the consignee has automatic third-party billing established), then the consignee's account number must appear here.
- Exporter EIN The shipper's Federal Employer Identification Number.
- Ultimate Consignee To avoid delays, give complete name, address and postal code of the shipment recipient.
- Form of Payment Please "X" the appropriate box. Prepaid: Invoice will be mailed to the shipper. Collect: Invoice will be mailed to the package recipient. GBL: Shipper or consignee issues Government Bill of Lading.

Check on pickup: Payment made upon pickup.

Bill to third party: Check here for third-party billing.

Paying for: Check the appropriate box.

Free Domicile – If form of payment "Prepaid" is chosen and shipper also wishes to pay for destination fees, please "X" the appropriate box.

DDU: All destination charges except duties and taxes to be paid by shipper.

DDP: All destination charges including duties and taxes to be paid by shipper.

- Consignee Contact A consignee contact name and telephone number are required.
- Obscriptions of Commodities –

PCS: State the number of packages in the shipment. **D/F:** If the goods were manufactured in the U.S., enter "D"; if they were manufactured in any other country, enter "F."

Schedule B Number: Refer to the U.S. government "Schedule B Commodity Book" for this information or call 1-800-323-4685.

Check Digit: Not required.

Quantity: Schedule B unit(s) – Refer to "Schedule B Commodity Book" or call 1-800-323-4685 for information

Shipping Weight: Total weight of shipment using metric kilograms.

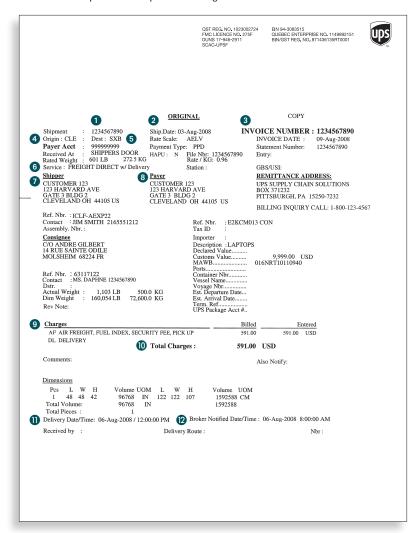
Unit Cost: The cost (in U.S. dollars) of each unit of the package contents.

- Validated License Number Export license number or symbol for the commodity you are shipping.
- ECCN Export Commodity Control number given by the U.S. Department of Commerce. Call 1-800-323-4685 for information or consult the U.S. Export Administration Regulations.

Reviewing Your Invoice

AIR FREIGHT

Here is an example of what a printed air freight invoice looks like.



Key Areas:

- Shipment Number 10-position number assigned to a shipment in Cargo Operations (Shipment Entry).
- 2 Shipment Date Date of the shipment being received and entered into the UPS shipping system.
- 3 Invoice Number Unique 10-digit number assigned to each shipment for billing and cash application purposes.
- **4** Origin Origin tariff point code.
- **5 Destination** Destination tariff point code.
- 6 Service Requested Requested service (or product).
- **7** Shipper Name and address of the shipper.
- 8 Payer Name and address of the legal debtor.
- Oharges Charges billed on the invoice; the charge code, description and amount of each will be provided (i.e., fuel, security).
- **10 Total Charges Total amount for all charges**
- **11) Delivery Date and Time** Indicates when the shipment was delivered.
- Broker Notified Date and Time Date and time the broker was notified.

Billing Options

Options	Description	
Bill Shipper (Prepaid)	- Shipper's UPS air freight account is billed for shipping charges.	
Bill Consignee (Freight Collect)	- Receiver's UPS air freight account is billed for shipping charges.	
Bill Third Party (Third Party)	- A third party's UPS air freight account is billed for shipping charges.	
Free Domicile	- The shipper pays all costs of delivery, including customs clearance fees, directly to the door of the consignee.	
Shipper's Check Received		
- Delivery Duties Paid (DDP)*	Fees vary by country and seller's charges.	
- Delivery Duties Unpaid (DDU)*	Importer is responsible for fees that vary by country.	

^{*}For a quoted price, the seller/exporter clears the goods for export and is responsible for making them available to the buyer at the named place of destination cleared for import, but not unloading them from the transport vehicle.

Freight Services*

LESS-THAN-TRUCKLOAD AND TRUCKLOAD

Service	Delivered By	Destinations	Other Information
UPS FREIGHT® LTL (LESS	G-THAN-TRUCKLOAD)		
LTL	 End of scheduled day Backed by day-definite, on-time guarantee at no additional charge 	- All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam	 Regional, interregional and long-haul LTL services More than 22,000 one- and two-day lanes nationwide Backed by a day-definite, on-time guarantee at no additional charge in the 48 contiguous states, and to and from Canada No Fee Guarantee applies to current UPS Freight Tariff customers only. Subject to the "Terms and Conditions" as provided in the UPS Freight® Tariff Use WorldShip® (2008 version or higher), UPS CampusShip® or visit UPS Internet Shipping at ups.com® to process freight shipments or schedule a pickup
LTL Guaranteed	– Delivery by 5:00 p.m. of scheduled day	– Direct service points in the 48 contiguous states and Canada	 Guaranteed service available for customers with contracts and/or pricing other than the current UPS Freight Tariff* Use WorldShip (2008 version or higher), UPS CampusShip or visit UPS Internet Shipping at ups.com to process freight shipments or schedule a pickup
LTL Urgent	Expedited guaranteed capabilities for shipments that require: - Faster delivery than standard LTL service or - Specific time-definite delivery (e.g., 10:00 a.m., 12:00 p.m., 5:00 p.m.)	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam	 Choose this service when speed is critical Online tools at My LTL Freight enable you to rate, book and track urgent shipments 24 hours a day, seven days a week Monitored to ensure higher level of on-time performance Customized solutions for unique LTL transportation needs Call 1-800-644-0900 for rates and to schedule service
Service	Description	Destinations	Other Information
UPS FREIGHT® TRUCKLO			
Dedicated Contract Carriage	 Gain the rigorous service levels that only a private fleet provides, but with the operational efficiencies of being owned and managed by experts at UPS. We take over 100 years of network engineering, design and fleet management expertise and apply it to your specific needs to create an optimized solution. 	– 48 contiguous states	– Call 1-888-682-4652 for rates and to schedule service
Dedicated Capacity	– Secure your distribution needs year-round with reliable, committed truckload capacity	– 48 contiguous states, Canada and Mexico	- Call 1-888-682-4652 for rates and to schedule service
Truckload	 We'll find the best way to move your truckload freight for occasional or regular truckload ship- ments. Whether you need a dry van, flatbed or have a temperature-controlled move, we make it easy for you to secure the equipment you need, when you need it. 	– 48 contiguous states, Canada and Mexico	– Call 1-888-682-4652 for rates and to schedule service
Intermodal	 Gain greater efficiencies and a reduced carbon footprint for your long-haul moves. Two levels of service; Expedited Intermodal with transit times equal to truckload service and Standard Intermodal for the most cost-efficient solution when transit times are less critical. 	– 48 contiguous states, Canada and Mexico	– Call 1-888-682-4652 for rates and to schedule service

^{*}For guarantee details, service availability and to request a pickup or to view the <u>UPS Freight Tariff</u>, visit ltl.upsfreight.com.

Value-Added Services

LESS-THAN-TRUCKLOAD

Value-added services are available for all LTL services unless otherwise indicated.

Available Options	Description	
C.O.D.	- Collect on Delivery is accepted on your behalf when requested.	
Consolidation and Distribution	 Consolidate shipments coming from multiple origins, and distribute shipments coming from one origin to multiple destinations. Call 1-866-598-5814 for fees and more information. 	
Hazardous Materials	- Shipments of Hazardous Materials are accepted upon request and proper documentation.	
Saturday, Sunday or Holiday Pickup and Delivery	- Pickup and delivery service is available on non-business days such as Saturdays, Sundays and holidays when requested.	
Temperature Protection Services	 Seasonal protection (October through April) for commodities with a freeze point of 32 degrees Fahrenheit or lower. Refrigerated unit service is available in select markets. Call 1-800-644-0900 for fees and more information. 	
Trade Show Services	 Fast and reliable day-definite standard package and freight service. Fee-based and no fee guaranteed services apply for shipments destined for trade show events. Ship cartons, crates or containers from a dock to a trade show floor, or from one exhibit to the next. Handle complex traveling displays and high-tech equipment. Experienced experts available to provide the right solution for moving your exhibit to and from the show – well before it begins. Full portfolio of international package and air freight services to meet your trade show deadlines. Customs Brokerage Services available to help you with customs compliance and clearance when exhibiting internationally. Call 1-800-988-9889 for fees and more information. 	
Volume Pricing	 For occasional large LTL shipments, UPS offers special headload and pupload rates on select lanes. Available on volume shipments of more than 8,000 pounds or eight linear feet. Call 1-800-266-6902 for fees and more information. 	

Other Charges

LESS-THAN-TRUCKLOAD

The following information applies to all LTL services unless otherwise indicated. Call 1-800-333-7400 for fees and more information, or refer to **UPS Freight® Tariff** at upsfreight.com/tariff.

Charges	Description	
Corrected Bill of Lading	- When information on a shipping document must be corrected.	
Inside Delivery	- For shipments that require the driver to deliver at points beyond the area immediately accessible to the loading dock.	
Inside Pickup	- For shipments that require the driver to pick up at points beyond the area immediately accessible to the loading dock.	
Lift Gate Services	 Lift gate equipment on trailers is available for customers who do not have a shipping or receiving dock and are unable to load or unload their shipment without lift gate assistance. Note: Lift gate service must be requested as not all trailers are equipped with lift gate devices. 	
Notification Prior to Delivery	- When recipient is contacted in advance of arrival.	
Redelivery	- If more than one delivery attempt is made.	
Residential Pickup or Delivery	- Pickup and delivery services are available to residential areas and other non-business locations when requested.	
Storage	- If a shipment cannot be delivered and must be stored at a UPS Freight® facility.	

Service Restrictions

LESS-THAN-TRUCKLOAD

For full details on LTL service restrictions, refer to the UPS Freight@Tariff at upsfreight.com/tariff.

Bank Bills, Notes or Currency (Other Than Coin)

Paper money, deeds, drafts and valuable papers are not accepted for transport. Monetary coins will not be accepted as premiums with other articles, except as authorized in the STB NMF 100 Freight Classification ("NMFC") item 310.

Jewelry

Other than costume or novelty jewelry, jewelry and precious stones are not accepted for transport.

Letters (With or Without Stamps Affixed)

U.S. Mail will be accepted when the shipper and consignee are U.S. Post Offices. Postage stamps are not accepted for transport.

Museum Exhibits or Articles of Antiquity

Museum exhibits are not accepted, except for antique furniture subject to NMFC items 100240 and 100260.

Artwork or Articles of Unusual Value (Inherently Fragile Items)

Artwork and articles of unusual value are not accepted for transport. This includes but is not limited to original paintings, drawings, etchings, watercolors, tapestries, prototypes or sculptures. Pictures or paintings subject to NMFC items 100240, 100260 and 149420 are accepted for transport.

Hazardous Waste

Shipments of waste that require or are accompanied by an Environmental Protection Agency (EPA) or state

hazardous waste manifest are not accepted for transport.

Bulk or Dangerous Items

Commodities in bulk, dangerous items, articles which cannot be loaded inside a van trailer, that require special equipment, are not packaged properly, or could be considered injurious or contaminating to other freight are not accepted for transport. These may include but are not limited to explosives (1.1, 1.2, 1.3, 1.5, 1.6), asbestos products, carbon black, illegal substances, medical waste or certain radioactive materials.

Shipment Processing

LESS-THAN-TRUCKLOAD

Shipping Solutions

ect WorldShip to your accounting and customer service systems for streamlined LTL shipment essing. es you to schedule a pickup, request pickup notifications, obtain a rate quote, create an electronic f Lading and track a shipment. to page 21 for more information.
nipment processing in a secure environment at <u>ups.com</u> .
es you to schedule a pickup, request pickup notifications, create an electronic Bill of Lading rack a shipment.
t your history to integrate with other systems.
to page <u>21</u> for more information.
nipment processing in a secure environment at <u>campusship.ups.com</u> , controlled by an administrator.
es you to schedule a pickup, create an electronic Bill of Lading or track a shipment.
t your history to integrate with other systems.
to page <u>21</u> for more information.
e website for creating an electronic Bill of Lading, getting account-specific negotiated rates
iewing shipping images. es you to schedule a pickup, request pickup notifications and track a shipment.
g, booking and tracking capabilities for LTL urgent shipments.
more at https://linear.com/forms .

Arrange for a Pickup

Useful Information		
UPS Freight®	<u>ltl.upsfreight.com</u> or <u>ups.com</u>	
UPS Freight® LTL	- UPS Freight LTL 1-800-333-7400 • Guaranteed 1-800-333-7400 • Urgent 1-800-644-0900	 Specialty Solutions: Trade Show 1-800-988-9889 Temperature Protection 1-800-644-0900 Government 1-800-227-8046 Consolidation and Distribution 1-866-598-5814
UPS Freight® Truckload	1-888-682-4652	

Managing and Tracking Your Scheduled Pickup

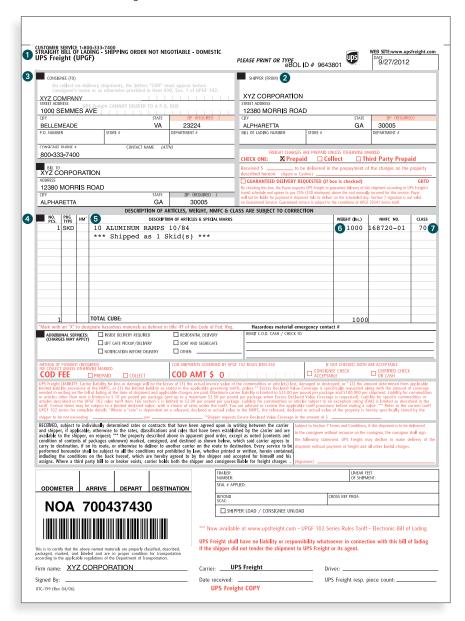
Useful Information	
Pickup Notifications for LTL	 UPS Freight LTL pickups scheduled* via WorldShip, ups.com and My LTL Freight include the option to receive Pickup Notifications at no additional cost. Pickup Notifications provide near real-time visibility of the status of a scheduled pickup providing vital supply chain information to the pickup scheduler and shipper. When scheduling a pickup, users can now choose up to five email addresses to receive notifications for any and all of the following events: Scheduled pickup Driver en route Exception Pickup complete

Documentation

LESS-THAN-TRUCKLOAD

Bill of Lading

The Bill of Lading, usually prepared by the shipper, serves as a contract and provides all the information that UPS needs to transport the shipment. You can use UPS Internet Shipping, WorldShip®, UPS CampusShip® or My LTL Freight to process LTL shipments and quickly create an electronic Bill of Lading.



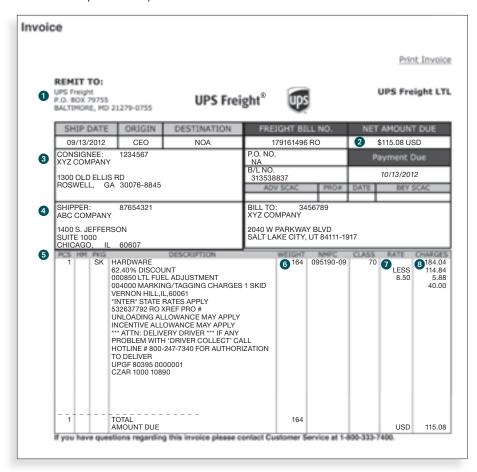
Key Areas:

- 1 The carrier name is required.
- 2 The shipper name and address are required.
- 3 The consignee name and full address are required.
- 4 Number of pieces and package type in shipment.
- **5** Description of commodity being shipped.
- 6 Weight of shipment.
- 7 Freight class.

Reviewing Your Invoice

LESS-THAN-TRUCKLOAD

Here is an example of what a printed LTL invoice looks like.



Key Areas:

- 1 Carrier name
- 2 Net amount due
- 3 Consignee name and address
- 4 Shipper name and address
- **5** Number of pieces and package type
- 6 Weight of shipment
- Rate
- 8 Charges

Billing Options

Options	Description
Bill Shipper (Prepaid)	- Shipper's UPS Freight® account is billed for shipping charges.
Bill Consignee (Freight Collect)	- Receiver's UPS Freight account is billed for shipping charges.
Bill Third Party (Third Party)	- A third party's UPS Freight account is billed for shipping charges.

Packaging Guidelines

AIR FREIGHT AND LESS-THAN-TRUCKLOAD

Preparing Your Freight Shipment

Freight shipments can include combinations of palletized items, boxes that are too large to ship using other UPS services or multiple non-palletized pieces. UPS will accept freight shipments of any weight. However, minimum weight charges apply.

Determining If Freight Should Be Palletized

Palletized Freight

Palletizing freight helps multiple-piece shipments remain together and provides increased protection from damage. Each pallet, including its contents, is considered one piece.

Non-Palletized Freight

Loose items, such as boxes or containers that have not been secured to a pallet, are considered non-palletized freight. Each loose item is considered one piece.

Palletizing Your Shipment

Pallets are portable rigid platforms used to consolidate shipments and allow for ease of freight movement. Quality pallets are commonly made of either wood or plastic and can weigh between 20 and 70 pounds. Pallets

should be large enough to accommodate the shipment without overhang. Anything overhanging the pallet edges may be damaged from punctures, abrasions and compression.

For air freight shipments, if your nonpalletized shipment does not meet the minimum billable weight per piece, consider palletizing prior to UPS pickup.

Step-by-Step

The following are basic step-by-step instructions for palletizing your freight.

1. Select Pallets.

- Choose pallets large enough to prevent overhang of shipment pieces
- Pallets must be sturdy enough to support the load
- · Select pallets with closely spaced pallet deck boards
- Never exceed the rated capacity of your pallet
- Do not select pallets with broken boards or protruding nail heads
- Pallets with four-way forklift entry are preferred as they help to improve handling and reduce damage to the shipment

2. Stack Boxes on Pallet.

For shipments that contain boxes or stackable pieces:

- Affix labels, with complete address information for the shipper and the consignee, to each piece

- Align boxes in columns, corner to corner, for the greatest stacking strength
- Avoid interlocking or rotating layer patterns
- Do not align corners over the spaces between pallet deck boards
- Boxes should not extend past the pallet edges
- Do not pyramid the boxes; keep the top layer flat to prevent damage from top loads
- Use a slip sheet under the load and every third layer when possible to

help distribute the weight evenly and protect the bottom layer

3. Secure Shipment to Pallet.

Use strapping or banding to secure your shipment to the pallet and stretch wrap to prevent pieces from getting lost or separated from the load.

4. Label Shipment.

Label each pallet with telephone numbers and complete address information, including postal code of the shipper and the consignee.



pallet for your freight

shipment.

- Avoid placing freight beyond pallet edges.
- wrap to secure boxes to the pallet.

Note: Pre-authorization is required for air freight shipments that exceed any of the following:

- 120" length
- 84" width
- 76" height
- or 5,000 lbs. weight

Protecting Your Palletized Shipment from Damage

Solution	Description	
Corner/Edge Boards	- Increase vertical stacking strength, prevent damage to corner edges and stabilize the load.	
	- Should extend to the full height and length of the load and should be used on all corners.	
Strapping or Banding	- Prevents pieces from getting lost or separated from the load.	
	- Should be drawn tightly to the load, possibly requiring running it underneath the top deck boards of the pallet.	
Stretch Wrapping	- Use as an effective way to keep all pieces of a shipment together.	
	- Should first be applied around the pallet and continued upward around the load.	
	- Must be tight to prevent load shifting.	
	- Capture the pallet when wrapping bottom layer.	
	- Designed to stabilize the load, not to secure it to the pallet.	
	- Strapping or banding should be used in conjunction with stretch wrap to secure the load to the pallet.	
Top/Bottom Load Protector	- Layers of corrugated fiberboard or heavy paperboard.	
	- Use to help evenly distribute the weight of shipments that can be stacked upon one another.	

Preparing Non-Palletized Freight

If you do not plan to secure your shipment to pallets, follow these steps:

- 1. Ship freight in corrugated boxes (avoid reusing boxes), crates or shipping containers.
- 2. Use a container strong enough to support the weight of contents.

Preparing for Pickup

Pickup is available for all air freight and LTL services. Your freight pickup request is initiated when you Create a Shipment for freight on ups.com® or My LTL Freight.

3. Use at least two inches of appropriate cushioning material to protect internal items from each other and the corners, sides, top and bottom of containers. Appropriate cushioning material would include corrugated fiberboard, multiple layers of folded newspaper, styrofoam sheets, packing blankets, etc.

Label Freight Pieces

Each piece of palletized or nonpalletized freight must be clearly marked with telephone numbers and complete address information, including postal code of the shipper and the consignee. Indicate on freight labels if any pieces require C.O.D. service.

- 4. Reinforce edges to protect from bending.
- 5. Securely seal closures and seams with reinforced tape.
- 6. Label each piece with telephone numbers and complete address information, including postal code of the shipper and the consignee.

Note: Some air freight shipment pickup requests require preauthorization. Refer to the "UPS Air Freight Terms and Conditions of Contract for Services in the United States, Canada, and International" at ups-scs.com/terms for more information.

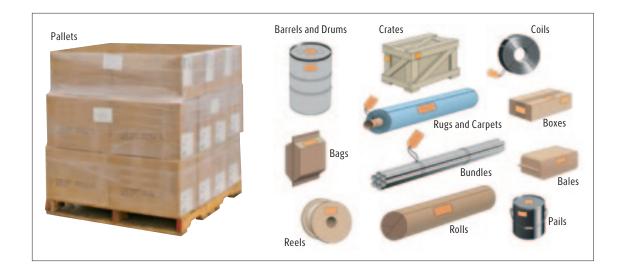
Freight Preparation – Quick Look

AIR FREIGHT AND LESS-THAN-TRUCKLOAD

- Cartons are new and of proper strength to withstand stacking.
- Carton should be securely closed, stapled and/or sealed.
- Pallets should be well constructed and in good repair.
- Proper amounts of dunnage within cartons to protect product from internal vibration. No void areas/ spaces between product or on top of carton.
- Remove old labels from shipping cartons and product.

- At minimum use 60 gauge stretch wrap, five revolutions recommended; tie to pallet and across top to prevent shifting.
- All Handling units labeled with shipper/ consignee information and PRO #s (at minimum all four vertical sides interior and exterior of the S/W).
 Use markers if having adhesion issues.
- Corner boards and banding are recommended to ensure stability.
- Crates should have three-way locking nailed corners (not staples). Angle board must extend from the deck board to the top of the pallet load.

- Insert layers of cardboard between layers of freight to absorb vibration. Distribute the weight evenly.
- Ensure information on the BOL matches the shipment.
- If excess declared value is needed, indicate in proper location on the BOL and check contract/tariff for liability limits.
- Do not pyramid, ship or accept prohibited items or overhang freight on pallets.



Freight Services*

OCEAN FREIGHT

Ocean Freight Services are provided pursuant to the UPS Supply Chain Solutions® (Ocean Freight Forwarding) Terms and Conditions and the Non-Vessel Operating Common Carrier (NVOCC) Terms and Conditions, each available at ups-scs.com/tools/terms.html. Call 1-800-443-6379 for rates and more information on ocean freight services.

Service	Description	Destinations	Other Information
OCEAN FREIGHT			
Full Container Load	- Comprehensive Non-Vessel Operating Common Carrier (NVOCC) services provide frequent departures at competitive rates from all major ports around the world to maximize routing and transit time options based on customer requirements	– Offered in all major ports and markets around the globe	 Dependable transit schedules and sailings from major ports worldwide Access to space allocations with major carriers Network of consolidation centers and regional gateways to manage cargo flows EDI connectivity with vessel operators Door-to-door service Advanced tracking of shipment milestones and reporting options Optional customs brokerage available for additional charge
Less-Than- Container Load	- Service offering space within a container that is shared with other customers' goods to deliver economical usage-based costing, while providing Full Container Load (FCL) frequency, routing and visibility	- Offered in all major ports and markets around the globe	- Frequent sailings - Reliability and adherence to scheduled sailing - Advanced tracking of shipment milestones and reporting options - Receipt of customer's cargo at the origin Container Freight Station (CFS) - Consolidation of customer's cargo with cargo from similarly situated merchants - Issuance of house bill of lading - Deconsolidation at destination CFS and release to consignee - Optional customs brokerage available for additional charge
Freight Forwarding	 A single, streamlined source to book ocean cargo, arrange for pickup and manage shipping documenta- tion regardless of origin, destination or carrier 	– Offered in all major ports throughout the world	 Facilitates the entire forwarding process according to customer's specifications as well as requirements of the countries of export and import
Project Cargo Management	- Specialized multi-modal solutions for movement of break-bulk commodities. Encompasses end-to-end support out-of-gauge cargo via specialized handling and special-purpose vehicles and vessels	– Offered in all major ports and markets around the world	 Customized single-project solutions Reliable scheduling and operations in accordance with project time constraints Routing of shipments to avoid physical and regulatory obstructions to movement Timely, accurate adherence to permitting, licensing and filing requirements for cross-border logistics Positioning and recovery of capital assets utilized in project execution Compliance with governmental oversight, including Foreign Corrupt Practices Act (FCPA) Containment of project expenditures Frequently utilizes specialized charter vessels or specialized equipment types (out-of-gauge open top/flat-racks, break-bulk, etc.) Supports time-bound movement of machinery, engineered products and MRO materials into areas of the world where shipping options are less frequent

^{*}For "<u>Terms and Conditions</u>" and more information, visit ups-scs.com/terms.

Freight Services*

UPS TRADE DIRECT®

Call 1-800-742-5727 for rates and more information on UPS Trade Direct services.

Service	Description	Destinations	Other Information
UPS TRADE DIRECT			
UPS Trade Direct® Ocean	 Provides freight consolidation, ocean trans- portation, customs clearance and direct delivery to multiple addresses within a destination country via a single source 	– Access to more than 70 global ports	 Port-to-door and door-to-door service from shipper to consignee Integrated service includes carton labeling, ocean freight transportation, brokerage and package, LTL or Truckload delivery services
UPS Trade Direct® Air	 International air freight solution that consolidates, transports, clears customs, deconsolidates and delivers time-sensitive, high-value goods to multiple addresses within a destination country via a single source 	– Select airports in Asia, Europe and South and North America	 Door-to-door or airport-to-door service Package, LTL or Truckload delivery services Designed for multiple-shipment air freight consolidations with a total weight in excess of 100 KG (220 lbs.)
UPS Trade Direct® Cross Border	 An integrated freight and package solution that offers pickup and delivery across the Mexico/U.S. and Canada/U.S. borders to multiple addresses within the destination country 	– U.S., Canada and Mexico	 Door-to-door service Consolidated customs clearance Cost-effective handling of product returns, warranty claims, parts exchanges and reverse logistics

*For "Terms and Conditions" and more information, visit ups-scs.com/terms.

Notes:

- Consolidated billing inclusive of all transportation, customs brokerage, duties, taxes and delivery charges.
- Single interface tracking and visibility for you and your customers.

Customs Brokerage

AIR AND OCEAN FREIGHT AND LESS-THAN-TRUCKLOAD

UPS provides customs clearance for air and ocean freight and LTL shipments.

- Coverage available in more than 60 countries around the world.
- Up-to-date insight into global trade regulations.
- Latest customs programs available; remote filing and entry reconciliation services.

UPS is the single source for managing international freight shipments and customs brokerage:

- Customer service is available 24 hours a day, seven days a week in many locations.
- Online visibility to entry, delivery, tracking and billing details, with reporting capabilities.

- EDI capabilities to minimize data entry errors and customs delays.
- Special procedures for new customers to minimize risks and costs.
- Electronic archiving and retrieval of customs brokerage documents.
- Comprehensive freight services provide coverage on all North American borders and globally in air and seaport locations.
- Security measures being met or exceeded due to being a C-TPAT- and AMS-certified provider.

For more information on UPS Customs Brokerage Services for your freight needs, including the Customs Brokerage and Freight Forwarding Terms and Conditions, please visit <u>ups-scs.com</u>.

Customs Brokerage Services

Service Offerings	Benefits
Global network of Customs Brokerage Services in more than 60 countries	Benefit from customs brokerage network and IT infrastructure from a single source.
Expertise as the largest filer of entries in North America	Gain expertise in all commodities and agencies.
Value-added processes and compliance support	Access services that reduce cycle times and control costs.
Advanced IT and visibility systems	Increase global visibility, imaging and reporting capabilities.
Proven customs brokerage implementation process	Easily transition to a full-service customs broker.
A single point of accountability	Simplify global trade and promote quality and compliance.

How To Use This Guide

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SECTION 6	UPS Tariff/Terms and Conditions for Package Shipments in the Essential information is provided regarding the general terms and conditions of servi UPS and its affiliates in the transportation of packages in the United States.	United States
	UPS Tariff/Terms and Conditions for Package Shipments in the Essential information is provided regarding the general terms and conditions of servi	United States

Tariff/Terms and Conditions

<u>UPS® Tariff/Terms and Conditions for Package Shipments in the United States</u> TABLE OF CONTENTS

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1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service® ("UPS") is engaged in the transportation of packages itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service ("Terms") are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the UPS Rate and Service Guide ("Service Guide") and electronically on the UPS website (ups.com®). The most current and controlling version of the Terms is published at www.ups.com/terms and is available at all local UPS offices. In tendering a shipment for service, the shipper agrees that the version of the Terms and the effective Service Guide in effect at the time of shipping will apply to the shipment and its transportation.

The Terms apply to the following services:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground
- UPS Returns® Services
- "UPS Air Services" includes:
- UPS Next Day Air® Early A.M.®
- UPS Next Day Air®
- UPS Next Day Air Saver®
- UPS 2nd Day Air A.M.®
- UPS 2nd Day Air®
- "UPS Hundredweight Air Services" includes:
- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS Next Day Air Saver®
- UPS Hundredweight Service® UPS 2nd Day Air A.M.®
- UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Saver®

- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard services

2. Terms Used

- Alaska and Hawaii Rates refer to the effective UPS Rates for packages and shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- "Business day" means Monday through Friday except the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving Day, Christmas Day (December 25), and New Year's Eve.
- "Charges" means all applicable transportation and other charges including, but not limited to, all applicable accessorial charges, brokerage service fees, surcharges, additional handling charges and late payment fees.
- "C.O.D." means for all purposes Collect on Delivery.
- "Daily Rates", "Standard List Rates", and "Retail Rates" refer to the effective UPS Rates for packages and shipments originating in the 48 contiguous United States established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- "Delivery" shall be deemed to include, but not be limited to: delivery to the consignee or the consignee's actual or apparent agent or representative, or pursuant to consignee's instructions, delivery to the address or location specified in the UPS Shipping System, delivery to any person present at the address or location specified in the UPS Shipping System, delivery to a reasonable alternate address or location, delivery in accordance with trade custom or usage, delivery pursuant to UPS's driver release procedures, delivery pursuant to UPS's Shipper Release procedures, or delivery otherwise permitted under the Terms.

- "Drop Shipment" means any shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific shipper that permits the shipper to tender quantities of individual packages directly to UPS at a UPS pre-approved designated location.
- "Letter Rates" refers to the UPS Rates applicable to shipments using UPS Express® Envelope or UPS Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight (8) ounces or less. ("UPS Express® Envelope" and "UPS Letter" may be referred to interchangeably.)
- "Package" means any container and its contents, and includes Express Envelopes, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner. Except in UPS Hundredweight Service, UPS Ground with Freight Pricing, and for international shipments, each package shall be considered a separate and distinct shipment.
- "Perishable Commodity" refers to a perishable commodity or a commodity requiring protection from heat or cold, including, but not limited to, live animals, foods, dry ice, flowers, biological materials.
- "Receiver" or "Consignee" refers to the party to whom the package is being sent.
- "Residential" refers to a location that is a home, including a business operating out of a home.
- "Shipper" refers to the party contracting with UPS for services.
- "Shipment" means one or more packages shipped internationally under a single UPS Waybill to one receiver. All packages shipped internationally covered under a single UPS Waybill shall be considered a single shipment.
- "Third-Party Retailers" means locations of The UPS Store®, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Office Depot® and Staples® retail locations).
- "UPS Automated Shipping System" and "Source Document." Source Document means a document provided by UPS for the purpose of shipping a package via UPS. UPS Automated Shipping System means WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, iShip®, or an approved UPS Ready® solution that meets UPS requirements at the time of shipment. The term "UPS Automated Shipping System" and "Source Document," individually or collectively, are sometimes referred to by the term "UPS Shipping System."

Note: Visit <u>ups.com</u> for guarantee details, service availability, delivery time commitments or to request a pickup.

Tariff/Terms and Conditions

- "UPS Customer Center" means a UPS facility where shippers may tender packages to UPS for transportation, and a consignee or other recipient may receive a package Delivery.
- "UPS Rates" refers collectively to Daily Rates, Standard List Rates, Retail Rates, Alaska and Hawaii Rates, Letter Rates, and Pak Rates.
- "UPS Returns Services" refers collectively to Authorized Return Services, Print Return Label, Electronic Return Label, and Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, UPS Returns® Flexible Access, and UPS Returns® Exchange.
- "UPS Smart LabelTM" as defined here and described in the UPS Guide to Labeling includes but is not limited to MAXICODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.

3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

3.1 Items Not Accepted for Transportation No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and shippers are prohibited from shipping:

- Articles of unusual value, which shall be deemed to include, but are not limited to:
- Any package with an actual value of more than \$50,000;
- · Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
- Unset precious stones, and industrial diamonds;
- Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.
- Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;
- Human remains, fetal remains, human body parts, or components thereof;
- Common fireworks;
- Packages with an actual weight of more than 150 pounds, or packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches

- in length and girth $[(2 \times width) + (2 \times height)]$ combined, or in the case of import shipments, exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size.
- Packages presented for shipment at a Third-Party Retailer containing any hazardous materials requiring shipping papers, firearms, or ammunition;
- Packages tendered via UPS Returns® Services containing hazardous materials (except for Limited Quantity/Other Regulated Materials Shipments ("ORM-D") Ground packages, as set forth below), or firearms, or requiring Delivery Confirmation Adult Signature Required service; and
- Any other items prohibited by the Service Guide, or ups.com®.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, when such packages are presented for shipment at UPS Customer Centers, or any Third-Party Retailer.

UPS reserves the right, but is not required, to return to the shipper any package containing a prohibited article. Such return will be made solely at the shipper's risk and expense.

3.2 Maximum Values

UPS does not accept for service packages with values as set forth below:

- Any package with an actual value of more than \$50,000;
- Packages with a value of more than \$5,000 shipped as a result of a request for service made through the internet;
- Domestic packages with a value of more than \$1,000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;
- International shipments with a value of more than \$1,000 per package returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempt Return Services (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;

- International UPS Import Control shipments with a value of more than \$1,000 per package unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- Packages with a value of \$1,000 or more shipped via a Third-Party Retailer if such packages were previously manifested using a Source Document or UPS Automated Shipping System prior to drop off at the Third-Party Retailer;
- Packages with a value of more than \$500 shipped via a UPS Drop Box;
- Prepaid Letters with a value of more than \$100;
- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- Packages shipped internationally containing jewelry (not including costume jewelry) having a value of more than \$500.

3.3 Prohibited by Law

No service shall be rendered by UPS in the transportation of any shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, and any UPS Shipping System entry that the shipper prepares for that shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

3.4 Alcoholic Beverages

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from shippers who are licensed and authorized under applicable laws to ship alcoholic beverages. To receive service for packages containing alcoholic beverages, the shipper must enter into an approved UPS agreement for the transportation of wine, beer, or spirits, as applicable. For all packages containing alcoholic beverages, the shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each package. For all U.S. inbound import shipments containing alcoholic beverages, the receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to a consumer. It is the responsibility of the shipper to ensure that a package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the package.

UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which shippers are prohibited from shipping, which UPS is not authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any shipper for, among other reasons, tendering a package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

3.5 Biological Materials

UPS accepts packages containing "Biological Substance, Category B" as defined in 49 C.F.R. § 174.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will only be provided under the following conditions: the shipper has received prior written authorization from UPS for the specific package tendered; and the shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the package tendered. Any package containing biological materials shall be considered a Perishable Commodity.

3.6 Firearms and Ammunition

UPS accepts packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) only (a) between licensed importers, licensed manufacturers, licensed dealers, and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), and government agencies; and (b) where not otherwise prohibited by federal, state, or local law from (i) an individual to a licensed importer, licensed manufacturer, licensed dealer or licensed collector; and (ii) from a licensed importer, licensed manufacturer, licensed dealer, or licensed collector to an individual. The shipper shall comply with and shall ensure that each shipment containing firearms complies with all federal, state, and local laws applicable to the shipper, recipient, and package.

- The shipper must use Delivery Confirmation Adult Signature Required service for each package containing a firearm (including handguns). UPS, in its sole discretion, may require the shipper to select a UPS Next Day Air[®] Service for any package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via UPS Next Day Air Services.
- Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or UPS Internet Shipping, in response to a request for UPS On-Call Pickup® service, or when presented for shipment at any Third-Party Retailer. UPS Returns® Services are not available for packages containing firearms.

- Small arms ammunition, as defined in 49 C.F.R.
 173.59, will be transported only when packaged and labeled in compliance with 49 C.F.R.
 172 (Hazardous Materials). Ammunition may not be shipped in the same package as a firearm.
- Firearm parts, which do not constitute firearms as defined under federal law (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and which otherwise comply with federal, state, and local law, will be accepted for transportation.
- Firearms (including handguns) and firearm parts are not accepted for shipment internationally.

For more information, access <u>www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html</u> or contact UPS.

3.7 Food Transport; Assumption of Legal Responsibility

Shipments containing "food," as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms and conditions. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the shipment is received and the date released; the number of packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper's responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

3.8 Hazardous Materials Service

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.) (excluding Limited Quantity/Other Regulated Materials (ORM-D) Ground shipments, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to as "Hazardous Materials," or "Dangerous Goods," or "International Dangerous Goods"), are accepted for transportation only as a contractual service and in accordance with the UPS Guide for Shipping Ground and Air Hazardous Materials, or the UPS Guide for Shipping International Dangerous Goods. To receive Hazardous Materials or Dangerous Goods service, the shipper must sign and agree to the provisions set forth in an approved UPS agreement relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods ("Hazardous Materials Agreement"). Contact UPS for specific information, including a list of "Common Items That May Be Classified as Hazardous Materials."

An additional charge will be assessed for each Hazardous Materials shipment. UPS may also assess an additional surcharge for packages containing certain types of Hazardous Material. Applicable surcharges are described at <u>ups.com</u>.

It is the shipper's responsibility to determine if a package contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the shipper is responsible for ensuring that all of its employees involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The shipper must use a software system, such as the most current version of WorldShip® that is acceptable to UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its reasonable discretion to perform the same functions. UPS will provide shippers, upon request, a list of vendors who provide acceptable software systems.

Tariff/Terms and Conditions

UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the UPS Guide for Shipping Ground and Air Hazardous Materials, the UPS Guide for Shipping International Dangerous Goods, and all applicable governmental laws and regulations. The shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed or prepared Hazardous Materials which shipper tenders to UPS. In addition, the shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the shipper are refused by the shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of receiver to accept delivery.

UPS reserves the right, in its sole discretion and without prior notice to the shipper, to dispose of any international shipment containing Dangerous Goods refused by the receiver or which for any other reason cannot be delivered. Shipper shall be responsible for all disposal fees.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses (including reasonable attorney's and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials package, from the shipper's breach of the Hazardous Materials Agreement or the Terms, or from the shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential damages arising from the transportation of a Hazardous Materials shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the shipper loads any UPS vehicle, the shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including Limited Quantity/ORM-D shipments that are tendered without the proper shipping documentation). If a shipper tenders an undeclared Hazardous Materials package to UPS, UPS shall not be liable for the package in the event of loss, damage, delay, or misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the shipper ships Hazardous Materials from more than one location, and the shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement, or any governmental regulations, UPS may, in its sole discretion, terminate all of the shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such packages are presented for shipment at UPS Customer Centers, or Third-Party Retailers. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service.

Additional terms and conditions applicable to the shipment of Hazardous Materials are set forth in the UPS Guide for Shipping Ground and Air Hazardous Materials, and the UPS Guide for Shipping International Dangerous Goods, the terms of which are each incorporated here by this reference and available at http:// www.ups.com/content/us/en/resources/ship/ hazardous.

3.9 Dry Ice

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such packages are prepared in accordance with all applicable governmental regulations) without a Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and Air Services only as a contractual service. Any package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice

may be tendered for shipment at locations of The UPS Store®, where such services are available.

3.10 Limited Quantity/ORM-D Packages

Limited Quantity/ORM-D packages are accepted for transportation without Hazardous Materials shipping papers within the 48 contiguous United States via UPS Ground or UPS Hundredweight Service® when properly classified, packaged, and marked. UPS Standard to Canada and UPS Ground (Intra-Alaska and Intra-Oahu) services are available for Limited Quantity/ORM-D shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative. Limited Quantity/ORM-D packages shipped via UPS Air Services and UPS 3 Day Select® within the United States and Puerto Rico are accepted for transportation on a contractual basis only.

3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3, are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing waste material, or used mercury-containing device (including, but not limited to, medical devices, spent or broken fluorescent lamps, thermostats, or thermometers) is limited, must be prearranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain requirements including appropriate packaging and financial assurances.

3.12 Live Animals

UPS provides service on a limited basis for packages containing some types of live animals. (The term "animal" as used here refers to anything living, except plants.) UPS will only accept packages containing live animals for shipment within the United States. Live animals may be shipped only pursuant to the restrictions and conditions set forth on ups.com regarding Shipping Live Animals. Any package containing a live animal will be considered a Perishable Commodity. Access http://www.ups.com/ content/us/en/resources/ship/packaging/ guidelines/animals.html or contact UPS for information regarding shipping live animals.

3.13 Perishable Commodities

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to shippers or any third parties for, any damage arising from the transportation of

Perishable Commodities, regardless of whether the package is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any package in the UPS system containing a Perishable Commodity that UPS deems in its sole discretion to be unsafe or unsanitary.

3.14 Pharmaceuticals

The shipper shall comply with and shall ensure that each shipment containing pharmaceutical products complies with all applicable federal, state, provincial, and local laws and regulations governing the shipment or tender of shipment of pharmaceutical products.

3.15 Portable Electronic Devices

UPS transports packages containing radio frequency identification devices (RFID), ultrawideband devices (UWB), and other portable electronic devices (PED) only when such devices are in an inactivated state or otherwise in compliance with applicable law including 14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

3.16 Tobacco Products

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the receiver must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial, or local laws or regulations, and the shipment must conform to the terms, conditions, restrictions, and prohibitions set forth at www.ups.com/tobacco at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to

discontinue any or all service to any shipper for, among other reasons, tendering such a shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that shippers are prohibited from shipping, that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

4. Provisions for Export and Customs Clearance of International Packages

The shipper (or the party tendering a package to UPS for service, referred to for purposes of this Section 4 as "shipper") must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of shipments (i.e., for export and customs clearance). The shipper is responsible for determining export and import licensing or permitting requirements for a shipment, obtaining any required licenses and permits, and ensuring that the consignee is authorized by the laws of the origin and destination countries to receive the shipment. By tendering an international shipment for service and providing UPS with documentation (including any Source Documents), the shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the consignee is authorized by the laws of the origin and destination countries to receive the package. Furthermore, the shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false, or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C. § 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

When an international shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the shipper's agent to perform customs clearance in the destination country. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal consignee.

Fines, penalties, liquidated damages, storage charges, or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country's government agency regulating imports or exports), or as a result of the failure of the shipper or consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will be charged to the shipper or consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the shipper specifies otherwise, UPS reserves the right in its sole discretion to charge the shipper or consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the consignee, the shipper is liable for all charges.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses, or liabilities including, but not limited to, fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees, or other money due, arising from the transportation, importation, exportation, or customs clearance of shipments on behalf of the shipper, or arising from the shipper's noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of shipments at no additional charge, except for UPS Standard to and from Canada shipments, for which a brokerage service charge applies. Other UPS Supply Chain Solutions customs brokerage offices charge fees for the clearance of packages and freight.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than five tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

Tariff/Terms and Conditions

UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

For any claims arising from import, export or customs clearance activities, the liability of UPS (including UPS Supply Chain Solutions) shall be limited to the lesser of (i) \$50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

4.1 Electronic Export Information

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census ("Census") (i.e., Part 30, 15 C.F.R.), and the shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the shipper, accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the shipper, provided that all information required to file the EEI is supplied by the shipper on the UPS Waybill or other export documentation and UPS has received proper authorization or a Power of Attorney from the shipper to complete and file the EEI. A processing fee will be assessed and billed to the shipper.

4.2 Certificate of Origin

UPS may, based solely on information that the shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the shipper when one is required but not included with the export documents provided by the shipper. When authorizing UPS to prepare a Certificate of Origin, the shipper certifies that the information it provides to UPS is complete, true, and correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the shipper.

4.3 UPS Paperless® Invoice Service

A shipper must register with UPS in advance of shipping to use UPS Paperless Invoice service, where such services are available. By using UPS Paperless Invoice service, the shipper authorizes UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material

respects, the shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international shipments. The shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate consignee, and a complete commercial description of the merchandise. By using the service, shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The shipper must provide timely upload of PLD to use UPS Paperless Invoice service.

4.4 Pre-Release Notification for Import Shipments

A shipper or consignee may request that UPS notify the consignee prior to submission of a U.S. import shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the shipper when the shipper is selected as the payer of the duties and taxes for the shipment.

4.5 Record-Keeping

The shipper agrees and consents that UPS may preserve a record of the carriage for an international shipment using means other than producing a copy of the air waybill. The shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries; unless otherwise agreed to in writing. UPS assumes no responsibility to act as a recordkeeper or record-keeping agent for the shipper.

5. UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice, and create a Print Import Label, Electronic Import Label, or Print and Mail Import Label to provide to the sender or party tendering the shipment to UPS. A shipper may also request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve an import shipment from a sender's address. UPS Import Control is available only in countries where UPS pickup services are

available. An additional charge will be assessed for each UPS Import Control® package.

UPS Import Control is available only for shipments processed through WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, or an approved UPS Ready®

UPS Import Control is not available for Hazardous Materials shipments requiring shipping papers, firearms, or shipments requiring Delivery Confirmation Adult Signature Required service. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for each UPS Import Control package is \$50,000, provided that, for any UPS Import Control package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to \$1,000.

Notwithstanding anything herein to the contrary, for all UPS Import Control shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception, or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 (Provisions for Export and Customs Clearance of International Packages). In no event shall a party arranging for UPS Import Control service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

6. Right of Inspection

UPS reserves the right in its sole discretion to open and inspect any package tendered to it for transportation, but is not required to do so.

7. Refusal of Service

UPS reserves the right to refuse to provide service, among other reasons, for any package which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other packages or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

Before accepting any package for service, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's name and address, or any other information necessary to accept the package for service. UPS reserves the right to refuse to provide service for any package, or to or from any location, or to provide alternative service arrangements when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

8. Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents of packages are adequately and securely packed, wrapped, and cushioned for transportation. Packages must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on <code>ups.com</code>, and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for packages with "Fragile," package orientation (e.g., "UP" arrows or "This End Up" markings), or any other similar such markings.

When shipping certain electronic media containing sensitive personal information (such as personal financial or health information), it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. For the shipment of such electronic media, or for breakable items, see the packaging guidelines located at ups.com. The guidelines advise against the use of Express Envelopes, Express Paks, or Express Pad Paks to ship sensitive personal information or breakable items.

9. Use of UPS-Provided Materials and Services

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

UPS Express Envelopes, Express Paks, Express Boxes, Express Tubes, UPS 10KG Box® and UPS 25 KG Box® may not be used for UPS Ground, UPS Standard, UPS 3 Day Select®, or UPS Worldwide Expedited® shipments.

Under no circumstances may a shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

10. Use of UPS Electronic Information Systems

Use of UPS electronic information systems to which shippers are granted access by UPS and which are accessed by means of hardware, software, or internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms and conditions in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip® Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® program.

11. Timely Upload of PLD

The shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS at the time a package is tendered to UPS. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that packages are tendered to UPS. PLD includes, but is not limited to, consignee's full name, complete delivery address, and package dimensions and weight.

12. ZIP Code™/Postal Code Information

The receiver's ZIP CodeTM is a required part of the address for domestic shipments. When available, ZIP+4TM should be used. The receiver's postal code, telephone number, and contact name are required parts of the address for international shipments.

13. P.O. Boxes

UPS does not provide Delivery to a P.O. Box. The shipper must make every effort to obtain a street address. If the shipper should use a P.O. Box address, the recipient's telephone number must be included. A package addressed to a P.O. Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

14. UPS Customer Center

Before accepting a package tendered for transportation or releasing any package at a UPS Customer Center to a consignee or other recipient, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's or recipient's name, address, authorization to ship or receive the package, or any other information UPS deems necessary to accept or release the package in its sole discretion. Persons tendering or picking up packages on behalf of a

business may be required to provide identification issued by the business and a government-issued identification.

15. Third-Party Retailer

The UPS Store® locations are independently owned and operated by licensed franchisees of Mail Boxes Etc., Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the shipper of the package, for lost, damaged or delayed packages sent via the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding packages shipped via any Third-Party Retailer must be directed to the Third-Party Retailer that shipped the package. UPS will deal solely with the Third-Party Retailer in all matters concerning packages shipped via any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped packages via the Third-Party Retailer. For any package shipped via the Third-Party Retailer with a declared value in excess of \$1,000, the Third-Party Retailer must provide a copy of the high-value control log to UPS at the time of tender of the package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage, or delay of a package shipped via the Third-Party Retailer.

16. Pickup Services - Scheduled

UPS offers the following Scheduled Pickup Services:

- Daily Pickup: When Daily Pickup service is selected, UPS will call on shipper's location once each business day to pick up packages.
 UPS may not call upon a location on any day in which the account indicates that there are no packages available for pickup.
- Daily On-Route Pickup: When Daily On-Route Pickup service is selected, UPS will call at shipper's location each business day to pick up packages while making deliveries in shipper's area.

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- Day-Specific Pickup: When Day-Specific Pickup is selected, UPS will call on shipper's location each business day as preselected by shipper. Shipper may select up to four business days per week for Day-Specific Pickup.
- UPS Smart Pickup®: When UPS Smart Pickup is selected, UPS will call on shipper's location any business day when the shipper transmits PLD using the current version of WorldShip®, UPS CampusShip®, or UPS Internet Shipping by the deadline designated by UPS, or if shipper has scheduled a pickup by telephone or through ups.com prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account's weekly billing total. as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all packages tendered during a calendar week. For UPS Smart Pickup, a weekly service charge will be assessed.

17. UPS On-Call Pickup® Service

When UPS On-Call Pickup Service is requested by the shipper, UPS will arrange (where reasonably practicable) a package pickup at the shipper's location. An additional charge for On-Call Pickup Service will be assessed.

On-Call Pickup Service from a Residential location will be assessed an additional surcharge for residential pickup. If the Residential location is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

18. Saturday Pickup; Processing Fee

UPS offers Saturday pickup of UPS Air Services packages and UPS Hundredweight Air Services shipments for Delivery in the United States and Puerto Rico where such services are available. The shipper should contact UPS for information regarding UPS's Saturday pickup area. UPS Air Services shipments picked up on Saturday receive the same delivery commitment as UPS Air Services shipments picked up on Friday. Saturday pickup service is provided by the following methods:

- A shipper may request Saturday pickup via UPS On-Call Pickup® service by contacting UPS on each Saturday, excluding holidays, on which the service is needed.
- At the shipper's option, UPS will call at the shipper's premises every Saturday, excluding holidays, to pick up qualifying shipments. A surcharge will be assessed if UPS calls at the shipper's premises on Saturday and there are no packages to be picked up on that day.

An additional charge will be assessed for each UPS Air Services package or UPS Hundredweight Air Services shipment processed using a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup® charge.

19. Drop Shipment

A unique Drop Shipper account number will be assigned to approved shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location, and volume of the Drop Shipment.

When a shipper, through prior arrangements with UPS, tenders packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and shippers are prohibited from shipping, any package via a Drop Shipment that contains Hazardous Materials, except for Limited Quantity/ORM-D packages that are tendered for UPS Ground service in the 48 contiguous United States.

20. Delivery

UPS does not limit Delivery of a package to the person specified as the receiver in the UPS Shipping System. Unless the shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole discretion, to make a Delivery without obtaining a signature.

21. Residential Delivery

If the delivery location could be construed as either residential or commercial, then the rates for Residential Delivery will apply.

22. Deliveries Attempted Three Times Without Extra Charge

If UPS is unable to deliver a package, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the package will be made without additional charge.

23. Hold for Pickup Service

At the time a shipper tenders a package to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Center for pickup by the consignee. For each such package, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the package.

UPS will hold the package at the designated UPS Customer Center and will attempt to contact the consignee at the telephone number shown on the label. Packages not picked up within five (5) business days from the date of arrival will be returned to the shipper at the shipper's expense.

Hold for Pickup is not available for international shipments.

24. Shipper Release

A shipper may request that UPS release a package on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the shipper's risk of loss or damage arising from the release of the package by UPS and UPS will not be liable to shippers or third parties for any damages arising from the release of the package.

25. UPS carbon neutral

A shipper may request that UPS offset the climate impact of a package via UPS carbon neutral service by selecting UPS carbon neutral at the time a package is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for packages shipped using a UPS Automated Shipping System. An additional charge will be assessed for each carbon neutral request.

26. UPS Delivery Intercept®

After a domestic package has been tendered to UPS but before Delivery, a shipper may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package (including a request by shipper to correct an address), hold the package for pickup at a UPS Customer

Center, or hold a package for future delivery. UPS Delivery Intercept may be requested only by the shipper. UPS will honor such a request where practicable and where the shipper has guaranteed payment of any applicable charges resulting from the change. An additional charge, set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed for each package returned to the shipper, rerouted, or held for future delivery.

27. Delivery Change Requests

After delivery has been attempted and the receiver has received notice from UPS that delivery has been attempted (UPS InfoNotice® or postcard number required), the receiver may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package, hold the package for pickup at a UPS Customer Center, or hold a package for future delivery ("Delivery Change"). UPS will honor a Delivery Change Request where practicable and where the receiver has guaranteed payment of any applicable charges resulting from the change. By requesting a Delivery Change, the receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of shipment apply to the package subject to the Delivery Change Request and that the value originally declared by the shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery Change Request. UPS assumes no liability other than to the shipper of the package for loss, damage, or delay of any package subject to Delivery Change. An additional charge set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed to the consignee for each package rerouted or held for future delivery by a Delivery Change Request.

28. Correction of Addresses

If UPS is unable to deliver any package as addressed by the shipper, or if the package has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole discretion, to secure the correct or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole discretion, will attempt delivery, and the shipper will be provided with the correct or complete address in order to update its internal records. An additional charge will be assessed for an address correction.

29. Saturday Delivery

UPS offers optional Saturday Delivery of the following services, where such services are available. A shipper may request Saturday Delivery by indicating the selection in the UPS Shipping System and attaching a Saturday Delivery routing label to each package. An additional charge will be assessed for each package or international shipment for Saturday delivery and will be billed to the payer of the transportation charges. Contact UPS for UPS's Saturday Delivery area.

30. Delivery Confirmation Services

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Delivery confirmation information, including delivery signatures where applicable, is available online or by mail. Where applicable, only valid UPS accounts will receive responses via mail:

30.1 Delivery Confirmation (Domestic Only)

A shipper may request Delivery Confirmation Service by indicating Delivery Confirmation on the UPS Source Document (excluding Air Shipping Documents) or in a UPS Automated Shipping System. Delivery Confirmation information will include the date of delivery and either the name of the recipient or the disposition of the package; or, in the event of a return, the reason for the return and the date processed.

30.2 Delivery Confirmation Signature Required (Domestic and International)

A shipper may request UPS to obtain the recipient's signature on Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS may obtain, at its discretion, a signature or other electronic acknowledgment of receipt from the recipient when this option is selected.

30.3 Delivery Confirmation Adult Signature Required (Domestic and International)

A shipper may request UPS to obtain the signature of an adult 21 years of age or older on Delivery. UPS, in its sole discretion, will determine if Delivery can be completed when such a request is made, and may request photo identification indicating the recipient's age before completing Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the shipper the additional charge for this service when the shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the package indicating such request, or, the shipper tenders a package that, based upon its contents, requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the package.

31. Proof of Delivery (P.O.D.)

Upon request, UPS will provide proof of delivery of a shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

32. Package Tracking/Tracing and Refund Request Charge

UPS reserves the right to assess a shipper an additional charge of \$3 per request for each Package Tracking/Tracing and Refund Request initiated by or at the request of the shipper. This charge will not be assessed for the first 50 package tracking requests per calendar week, or for a quantity of package-tracking requests equal to or less than 20 percent of the shipper's package volume for that week, whichever is greater. This charge will not be assessed for a quantity of package-tracing requests equal to or less than two percent of the shipper's package volume for that week. UPS also reserves the right to assess the shipper a charge set forth in the effective UPS Rates for Service Guarantee refund requests when the subject package was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

33. Special Handling of Undeliverable Packages; Refused Packages Returned

Packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, will be returned to the shipper at shipper's expense, including, but not limited to, forwarding costs, return transportation charges, duties, and taxes. Undeliverable international shipments returned to the shipper also are subject to an undeliverable shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.

If a package is refused by the consignee or for any other reason cannot be delivered, and return of the package is refused by the shipper, or UPS is unable within a reasonable time to obtain the shipper's instructions on disposition of the package, or the package cannot otherwise be returned to the shipper, UPS will retain the package for a reasonable period of time, to be determined in its sole discretion (not to exceed 30 days), and UPS reserves the right to dispose of the package, including salvage, thereafter. The shipper or consignee's sole recourse in such circumstances shall be in accordance with and subject to Sections 48 ("Claims and Legal Actions") and 49 ("Responsibility for Loss or Damage").

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34. C.O.D. Service

UPS accepts C.O.D. packages for delivery in the United States and Puerto Rico. C.O.D. service is not provided for international shipments.

34.1 Preparation and Listing of C.O.D. Packages Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. package a UPS C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual package. Each C.O.D. package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. shipment must carry a C.O.D. tag or system-generated label for the goods contained in that package.

34.2 Responsibility for C.O.D.s

Upon delivery of each C.O.D. package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the package and transmit to the shipper the amount so collected (subject to the terms and conditions in Section 34.9, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the package to the shipper. The shipper must notify UPS within 45 days from the date of shipment of a C.O.D. shipment if the shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three delivery attempts, or the consignee refuses delivery, UPS will return the package to the shipper.

34.3 Consignee's Checks in Payment of C.O.D.s Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or systemgenerated label, UPS reserves the right to accept a cashier's check, money order, official bank check, or other similar instrument issued by or on behalf of the consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) will be transmitted to the shipper together with UPS's own check if consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

34.4 C.O.D. Package of \$10,000 or More

UPS may require payment for any C.O.D. package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check, or other similar instrument.

34.5 Acceptance of Personal Check

In the event that UPS accepts a personal or company check when a shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole discretion, to deposit into a UPS account the personal or company check collected and to provide the shipper with a check issued by UPS.

34.6 C.O.D. Remittance Verification

In the event that a shipper timely notifies UPS that the shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole discretion, provide the shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the shipper in locating the missing C.O.D. payment. If the shipper is still unable to locate the C.O.D. payment, UPS may, in its sole discretion, provide the shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

34.7 Restrictions

C.O.D.s are accepted for amounts up to \$50,000 per package.

C.O.D. packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. shipments.

34.8 Charges for C.O.D. Collections

An additional charge will be assessed for each C.O.D. package tendered to UPS.

34.9 Remittance of C.O.D.s

Subject to the following provisions of this section, UPS shall remit C.O.D. collections to the shipper after the date of collection.

The shipper irrevocably authorizes UPS to apply, in its sole discretion and without prior notice to the shipper, any C.O.D. collections to any past due Charges owed by the shipper. To this end, if there are any past due Charges owed by the shipper, the shipper hereby (a) irrevocably assigns and transfers to UPS all of the shipper's right, title and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the shipper's attorney-in-fact and authorizes UPS, in the shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the shipper. The shipper acknowledges and agrees that such appointment of UPS as the shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this section either directly or through any employee or agent.

The shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents, any consignee, any collecting or paying bank, or any other person or entity, that may directly or indirectly arise as a result of UPS's exercise of any of its rights under this section Remittance of C.O.D.s. Without diminishing any of UPS's rights under the preceding sentence, the shipper agrees that UPS and such other persons or entities shall not be liable to the shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the shipper in accordance with this section, the shipper will continue to be fully liable for the payment of all remaining Charges owed by the shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

Nothing in this section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

35. UPS Returns® Services

UPS offers UPS Returns® Services (defined as Authorized Return Service (ARS), Print Return Label, Electronic Return Label, Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns on the Web, UPS Returns® Flexible Access, and UPS Returns® Exchange). ARS, UPS Returns Flexible Access, and UPS Returns Exchange are contractual services only.

An additional accessorial charge applies to each UPS Returns Services package and will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied. Upon Delivery, a package returned will be charged the rate calculated from the pickup location to the destination via the service selected.

Packages containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Returns Services including, but not limited to, Hazardous Materials packages requiring shipping papers, firearms, and packages requiring Delivery Confirmation Adult Signature Required service.

C.O.D. (Collect on Delivery) service is not available for UPS Returns Services packages. Third-Party Billing is not available for UPS Returns Services in the United States. Third-Party Billing is available for UPS Returns Service outside the United States.

UPS Returns Services packages are subject to maximum declared values. See section 49.1, Maximum Declared Values.

36. UPS Rates

The applicable UPS Rates are determined on the basis of package and shipper characteristics, including package weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the UPS Rates in effect at the time of shipping. The effective UPS Rates are available at www.ups.com and upon request at the local UPS office.

Shippers are responsible for providing accurate and complete shipment information on the Source Document or in the UPS Automated Shipping System used, including service selected, number, weight, and dimensions of packages. If any aspect of the shipment information is incomplete or incorrect as determined by UPS in its sole discretion, UPS may adjust Charges at any time.

UPS reserves the right in its sole discretion to use any mode of transportation whatsoever to provide the service selected by the shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the shipper shall apply. If, however, a shipper selects a UPS service to a destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

36.1 Daily Rates, Standard List Rates, and Retail Rates

Daily Rates apply to UPS account holders who have a UPS Scheduled Pickup account established prior to January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Daily Rates.

Standard List Rates apply to UPS account holders who have a UPS Scheduled Pickup account established on or after January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Standard List Rates. Standard List Rates also are available upon request to UPS account holders who receive Retail Rates and have average shipping revenue of at least \$50 per week for a consecutive fourweek period, excluding the month of December.

UPS account holders who receive Standard List Rates but no longer meet criteria to qualify for Standard List Rates may be charged Retail Rates without further notice from UPS. UPS account holders receiving Retail Rates who believe they may qualify for Standard List Rates must contact UPS in order to be considered for Standard List Rates. Upon request, UPS will then determine whether the UPS account holder is eligible for Standard List Rates, in UPS's discretion. Any rate changes will be applied prospectively only, and no refunds or credits for charges or rates previously assessed will be issued, regardless of eligibility prior to shipment.

Shippers who do not receive Daily Rates or Standard List Rates will be charged Retail Rates.

Retail Rates also apply to packages and shipments processed and paid for at The UPS Store® or UPS Customer Centers. Shippers who drop off at a location of The UPS Store or a UPS Customer Center packages that have already been processed prior to drop off will receive the rates applicable to the transaction.

36.2 Letter Rates

Letter Rates for domestic shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international shipments, Express Envelopes may be used only for documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express Envelopes containing other items, or weighing more than eight ounces will be assessed the corresponding Pak Rates.

36.3 Pak Rates

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or, for packages using UPS Express® Pak packaging when UPS Pak is selected at the time of shipping, and the declared value of the package for customs is less than or equal to \$100.00. UPS Express Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the shipment.

36.4 Private Express Statutes

The shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air A.M.® and UPS 2nd Day Air® services.

36.5 Rates for Large Packages; Large Package Surcharge

A package is considered a "Large Package" when the package measurements exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined, and are equal to or less than 165 inches.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package. Each Large Package in a multiple-package shipment may receive an LPS. LPS will not apply to Authorized Return Services UPS Ground packages.

Tariff/Terms and Conditions

37. Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches:
- Any package with an actual weight greater than 70 pounds; and
- Each package in a UPS Hundredweight, UPS Ground with Freight Pricing, UPS Standard, or international shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the Source Document or the UPS Automated Shipping System used.

38. Fuel Surcharge

UPS reserves the right to institute a fuel surcharge on some or all shipments without prior notice. This surcharge is subject to adjustment monthly. This surcharge may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharge is described at ups.com.

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the shipper shall apply. This surcharge will be applied to such services and for such periods as UPS, in its sole discretion, may determine necessary.

39. Manual Processing Charges

UPS reserves the right to assess a manual processing charge of \$0.50 per package or \$35 per week (whichever is greater) to shippers who ship packages using a UPS Shipping System that applies outdated UPS Rates until such time as the shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each package shipped using a UPS 3 Day Select® and UPS Ground shipping document.

40. Billing Options for Domestic Shipments

Unless otherwise agreed to in writing by UPS, shipping charges will be billed to the shipper.

UPS accepts shipments for Collect billing and Third-Party billing, provided the consignee or third party has a valid UPS account number and has agreed to accept the charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

41. Billing Options for International Shipments

The amount billed includes, but is not limited to, shipping charges, duties, fees, and taxes, if applicable. Unless otherwise restricted in the origin or destination country, shippers tendering packages using a UPS Shipping System may select the payer of shipping charges, duties, and taxes as Shipper, Receiver, or Third Party. UPS accepts shipments for Receiver or Third-Party billing provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the charges. In the event of non-payment by the Receiver or Third Party, the shipper is liable for all charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and agree to pay all charges in the event of non-payment by the bill-to party. The shipper is liable for payment in the event of non-payment by the consignee (or receiver) or third party. All shipments must have a valid UPS billing option indicated on the UPS Waybill. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

42. Disbursement Fee

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be assessed and billed to the payer.

43. Currency Conversion Rate

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping.

44. Missing/Invalid Account Number or Refusal Fee

A processing fee will be charged for a missing or invalid account number when the account number, including the shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

45. Shipping Charge Corrections; Audit

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, packages actually tendered to UPS. UPS also reserves the right to audit any package and/or invoice to verify service selection, package dimensions, or weight, and applicability of any Charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate, including but not limited to multidimensional measuring devices. UPS may in its sole discretion increase or adjust Charges based on the results of such audit. In the event that a package's dimensions are altered during transit, UPS reserves the right to bill for Charges based on the altered dimensions.

46. Payment of Charges

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole discretion alternative payment terms to certain of its shippers. UPS, in its sole discretion, shall decide which, if any, of the alternative payment plans described below (see "Alternative Payment Plans") will be made available to the shipper.

A shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the receiver or third party.

All Charges must be paid in the lawful money of the United States of America.

If a shipper submits package information to UPS through a UPS Shipping System and does not subsequently tender such package to UPS, it is the shipper's sole responsibility to request an

adjustment, as set forth below (see Section 46.1, "Invoice Adjustment"). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the shipper, and in UPS's sole discretion, UPS may render invoices or copies of invoices to a third party at the request of the shipper. The shipper remains responsible for the timely payment in full of all Charges owed by the shipper. By requesting UPS to render invoices or copies of invoices to a third party, the shipper is deemed to authorize the third party to act on behalf of the shipper, and UPS may rely thereon in all respects.

UPS also may in its sole discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card, the shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card. If, for any reason, any such payment card transaction is rejected or declined, the shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. The shipper authorizes UPS to charge the declined transaction fee to the shipper's payment card account or to collect the fee directly from the shipper, at UPS's sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or an electronic request for payment is dishonored, UPS may charge the shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

UPS may provide trade credit information on its shippers to commercial reporting agencies.

46.1 Invoice Adjustment

Shippers requesting an invoice adjustment (e.g., adjustment of Charges based on an incorrect rate, billable weight, account number, failure to tender a package, type of service, shipping charge correction, etc.) or a refund due to a duplicate payment must notify UPS of the request within 180 days of receiving the contested invoice, or any billing dispute is waived. Notification to UPS of a request for an invoice adjustment must be made in writing using one of the following methods:

- Submit a request through UPS's online Billing Center at <u>ups.com/billing</u>;
- Email a request to UPS through <u>ups.com</u>®; or
- Mail a request to United Parcel Service, P.O. Box 660650, Dallas, Texas 75266-0650.

The notification to UPS must include the date of shipment, the tracking number for each disputed charge, and the reason for the disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment or notice to UPS of a disputed charge. UPS reserves the right to refuse to issue any invoice adjustment until all outstanding charges owing to UPS have been paid in full.

46.2 Alternative Payment Plans

Where UPS elects to make an alternative payment plan available to the shipper, UPS may render an invoice to the shipper on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the shipper on a weekly basis, an invoice may be issued only when the shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

Electronic Funds Transfer Plan (Debit EFT) -By written agreement with UPS, the shipper will provide UPS with the shipper's bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the shipper, directly from the shipper's bank, on a weekly or monthly basis. The shipper's bank will remit the amount requested to UPS and deduct that amount from the shipper's bank account. Payments to UPS will be shown on the shipper's bank statements. The shipper is responsible for payment of any fees imposed by the shipper's bank. Additionally, the shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. No late payment fee shall be assessed with respect to the Electronic Funds Transfer Plan.

Monthly Prepayment Plan – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account

with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Weekly Prepayment Plan – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period's Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the shipper's receipt of every fourth invoice; however, if prior to receiving the fourth invoice the shipper's accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Special Payment Plan - By written agreement with UPS, the shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the shipper does not do so, the shipper must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the shipper exceed the remaining balance of the prepayment amounts on account with UPS,

the excess Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

Credit Extension Plan - By written agreement with UPS, the shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the shipper. The credit extension fee is based upon the shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole discretion. To be eligible for the Credit Extension Plan, the shipper must use UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A shipper is not eligible for the Credit Extension Plan if the shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the shipper), the shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Weekly Payment Plan - Each week the shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Credit Card Payment Plan - The shipper may elect to pay the previous week's Charges by credit card. The shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The shipper will provide UPS with the shipper's credit information to enable UPS to process Charges incurred by the shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the shipper's account with UPS. If a UPS remittance advice is attached to the shipper's payment, the payment will be credited accordingly. If no remittance advice is attached to the shipper's payment, the payment will be credited to the shipper's account.

46.3 Late Payment Fee

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed, provided, that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the final collection of

Charges owed by the shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

47. UPS Service Guarantee

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, to all 50 states and Puerto Rico:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions® brokerage offices designated by UPS for clearing these packages:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard

In the event UPS fails to attempt delivery within the time published on the UPS website, or as provided when 1-800-PICK-UPS® is called, UPS, at its option, will either credit or refund the transportation charges for each such package to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available under the UPS Service Guarantee.

UPS shall not be liable for any damages whatsoever for delayed delivery, except as specifically provided for shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed delivery or failure to attempt on-schedule delivery.

UPS may cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

47.1 Conditions

The UPS Service Guarantee is subject to the following conditions:

- UPS's guaranteed delivery schedule has been obtained by referencing UPS's website or contacting a UPS Customer Service office.
 "On-time" or "on-schedule" means, subject to the terms of this UPS Service Guarantee, delivery is attempted within the UPS guaranteed delivery schedule.
- Each package is properly recorded in a UPS Shipping System.
- Each package in a shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the consignee's correct name, deliverable address (UPS does not provide delivery to a P.O. Box), and ZIP Code (or postal code for international shipments). In addition, UPS reserves the right, in its sole discretion, to refuse to honor a request for a credit or refund of transportation charges for a package when that package is not accompanied by a UPS Smart Label® and timely PLD, at the time the package is tendered to UPS.
- Each package in a shipment bears a UPS Saturday Delivery routing label when optional Saturday service is requested and available.
- Each package is tendered to UPS during UPS's published business hours. Packages received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified in writing (including by email) or by telephone of a service failure within fifteen (15) calendar days from the date of scheduled delivery and is advised of the consignee's name and address, date of shipment, package weight, and UPS tracking number.
- For UPS Worldwide Expedited® shipments, the guarantee shall apply only to shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all shipping charges.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the shipping charges.

47.2 Exclusions

The UPS Service Guarantee does not apply to:

- UPS 2nd Day Air A.M.® packages for Residential deliveries.
- Packages tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements.

- Packages shipped using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number used to ship the package.
- UPS Ground Returns Service packages.
- Packages subject to a Large Package Surcharge or Additional Handling Fee, packages that exceed maximum size or weight limits, or to shipments containing any package subject to a Large Package Surcharge, Additional Handling Fee, or that exceed maximum size or weight limits
- Shipments made using a Call Tag.
- Packages subject to a Delivery Intercept or Delivery Change Request.
- Packages that are delayed due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government, or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.
- International shipments for which the shipper has selected the Receiver or Third Party as the payer of any applicable duties and taxes and delivery is delayed until payment arrangements are made.
- UPS Import Control[®] shipments for which the shipper has selected commercial invoice removal.
- UPS Ground shipments or UPS Standard shipments that are picked up or scheduled to be delivered during the fourteen calendar days before December 25.

48. Claims and Legal Actions

Claims against UPS must be filed within strict time limits, including as set forth in Section 46.1 ("Invoice Adjustment") regarding invoice adjustments or billing disputes; Section 48.3 ("Time Limit For Filing Claims For Loss Or Damage To Property") regarding claims for loss or damage to property; and pursuant to the UPS Service Guarantee

All claims against UPS arising from or related to the provision of services by UPS, including, but not limited to, demands for damages, refunds, credits, and any legal or equitable relief whatsoever, shall be extinguished unless the shipper or claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property, claims under UPS's Service Guarantee, or claims for invoice adjustments; and (2) pleads on the face of any complaint filed against UPS satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery.

Claimants may not deduct the amounts of pending claims from any charges owed to UPS, and the shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against charges owed to UPS.

48.1 Filing of Claims for Loss or Damage to Property

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified to in writing, as to the purchase price paid by the consignee (where the property involved has been sold to the consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

A request for proof of delivery does not constitute the filing of a claim.

No claims will be voluntarily paid unless filed in writing or transmitted electronically by or on behalf of the shipper in accordance with these provisions.

48.2 Acknowledgment of Claims for Loss or Damage to Property

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 48.1 ("Filing of Claims for Loss or Damage to Property") and Section 48.4 ("Investigation of Claims for Loss or Damage to Property") herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the claim and all records

and correspondence with respect to the claim, including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

48.3 Time Limit for Filing Claims for Loss or Damage to Property

As a condition precedent to recovery, all claims for loss or damage to property must be filed in writing or electronically with UPS within the following time limits:

- For domestic shipments, claims must be filed within nine months after delivery of the package or, in case of failure to make delivery, within nine months after a reasonable time for delivery has elapsed.
- For international shipments, claims must be filed within sixty days after delivery of the package or, in the case of non-delivery, within sixty days after a reasonable time for delivery has elapsed.
- Suits shall be instituted within two years after denial of any portion of the claim. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

48.4 Investigation of Claims for Loss or Damage to Property

- Prompt Investigation. Each claim for loss or damage to a package or shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.
- Supporting Documents. Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or, a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs, with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1,000 or more for a package shipped as a result of a request for service made through the internet, the shipper must provide a copy of the signed receipt obtained from UPS at the time of tender to support the claim.

For an asserted claim of \$1,000 or more for an international UPS Returns® or a UPS Import Control® package, the signed UPS high-value shipment summary applicable to the shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

- Original Packaging Materials. In the event that a claim is made for damage to a package, the original packaging materials must be made available to UPS or its designee for inspection.
- Verification of Loss. When an asserted claim for loss of an entire package or an entire shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the consignee of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

48.5 Salvage

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

48.6 Disposition of Claims for Loss or Damage to Property

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 48.1, "Filing of Claims for Loss or Damage to Property," Section 48.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 48.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding charges owing to UPS have been paid in full.

49. Responsibility for Loss or Damage

UPS's liability for loss or damage to each UPS domestic package or international shipment is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the shipper agrees that the released value of each domestic package or international shipment is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation, and that UPS shall not be liable for more than \$100 for each domestic package or international shipment.

To increase UPS's limit of liability for loss or damage above \$100, the shipper must declare a value in excess of \$100 for each package in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic package or international shipment. When a shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate.

49.1 Maximum Declared Values

The maximum declared value per package is \$50,000, except for the following packages for which the maximum declared value may not exceed:

- \$5,000 per package for a package shipped as a result of a request for service made through the internet;
- \$500 per package for a package shipped via a UPS Drop Box;
- \$1,000 per package for a package shipped via a Third-Party Retailer if such package was previously manifested using a Source Document, UPS Automated Shipping System, or UPS Internet Shipping, prior to drop off at the Third-Party Retailer;
- \$500 per package for international shipments containing jewelry (not including costume jewelry);
- \$1,000 per package for domestic packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web), and UPS Returns® Flexible Access;
- \$1,000 per package for international shipments returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempt Return Services, (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- \$1,000 per package for international UPS
 Import Control® shipments unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- \$1,000 per package for packages shipped by a
 Third-Party Retailer if no high-value control log
 was provided to UPS on tender of the package;
- \$999 per package for packages shipped via Shipper Release service.

Shippers cannot declare a value for UPS Prepaid

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS's limitations of liability for, and shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the collected instrument to the shipper; or collection of forged, insufficient funds, or otherwise invalid instruments.

Any declared value in excess of the maximums allowed in the applicable Terms or Service Guide is null and void. Acceptance for carriage of any package or shipment bearing a declared value in excess of the allowed maximums does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

49.2 Liability Limits

Whenever property is damaged or lost by UPS in the course of transportation, UPS's maximum liability per domestic package or international shipment shall not exceed the lesser of:

- \$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);
- the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;
- the purchase price paid by the consignee (where the shipped property has been sold to the consignee);
- the actual cost of the damaged or lost property;
- the replacement cost of the property at the time and place of loss or damage; or
- the cost of repairing the damaged property.

UPS's liability for packages containing the following commodities shall be limited as follows:

- Checks. UPS's liability for a package containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per package. In no event shall UPS be liable for the face value of the check(s).
- Phone Cards, Tickets, Gift Cards, and similar. UPS's liability for a package containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per package. In no event shall UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.
- Media. UPS's liability for loss or damage to a package containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser

- discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.
- Pairs, Parts. In the event of loss of or damage to a pair or set of articles, UPS's liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

49.3 Exclusions from Liability

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage to any package resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage to any package resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at ups.com;
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;
- loss or damage to human remains, fetal remains, human body parts, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss or damage due to acts of God, natural disasters, war risks, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, or adverse weather conditions;
- loss or damage to any package for which UPS has no scan or other record reflecting that the package was tendered to UPS by the shipper; or

- loss or damage to any package containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, OR FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIP-MENTS MADE UNDER THE UPS SERVICE GUARANTEE.

Acceptance for carriage of any package or shipment containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

50. Shipper Indemnification

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency, or any other person or entity, arising from or relating to the shipper's noncompliance with governmental laws or regulations applicable to the package or UPS requirements applicable to the package, from shipper's tendering any prohibited item for shipment, or from shipper's failure to comply with the Terms.

51. Incorporation of Terms; Waiver; Future Changes All shipments are subject to the terms and conditions contained in the Terms.

UPS may engage subcontractors to perform transportation and incidental services. UPS contracts on its own behalf and on behalf of its servants, agents, and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary any of these terms and conditions.

The effective Service Guide and the description of UPS® services at ups.com®, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. The current version of the Terms supersedes all previous UPS Tariffs, UPS Terms and Conditions of Service, and UPS Tariff/Terms and Conditions of Service. The Terms and the UPS Source Document for each shipment together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

Any failure to enforce or apply a term or provision of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.

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