

Network Update



April 14, 2015

Lehigh Regional Medical Center and Port Charlotte HMA located in, FL terminated from our Fort Myers and Tampa, FL Aetna networks effective April 15, 2015

Highlights

- Lehigh Regional Medical Center and Port Charlotte HMA which are both part of Community Health System (CHS). CHS initiated a termination to Aetna.
- These are two of 18 hospitals being negotiated with CHS at this time.
- Aetna and CHS have not been able to reach an agreement to date. As a result, Lehigh Regional Medical Center and Port Charlotte HMA terminated from the network on April 15, 2015.
- Additionally, Lehigh Regional HMA Physicians also terminated from the network on May 15, 2015. A listing of those physicians is listed in this communication.
- If we should reach an agreement with the hospitals, retraction letters will be sent.

Hospital Location

Lehigh Regional Medical Center
1500 Lee Blvd.
Lehigh Acres, FL 33936

Port Charlotte HMA d/b/a
Bayfront Health Port Charlotte
2500 Harbor Blvd.
Port Charlotte, FL 33952

Alternate Hospitals available

Below is a listing of alternate participating hospitals in the immediate area where employees and their dependents can continue to access care.

Alternates for Lehigh Regional Medical Center:

Gulf Coast Medical Center
13681 Doctors Way
Fort Myers, FL 33912

Lee Memorial Hospital
2776 Cleveland Avenue
Fort Myers, FL 33901

Alternates for Port Charlotte:

Fawcett Memorial Hospital Inc
21298 Olean Blvd.
Port Charlotte, FL 33952

Bayfront Health Punta Gorda
809 East Marion Avenue
Punta Gorda, FL 33950

Sarasota Memorial Hospital
2345 Bobcat Village
Northport, FL 34288

Member letters

We sent letters to the following employees and their dependents:

- Employees and their dependents who have been treated by a Primary Care Physician at least once in the past 12 months.
- Employees and their dependents who have selected a Primary Care Physician.
- Employees and their dependents who have been treated by a specialist provider at least twice in the past 12 months.
- Employees and their dependents who have utilized the terminating hospital at least twice in the past 12 months.

We will help with transition of care

Aetna's standard transition of care policy will apply to members actively in a course of treatment. If any of your employees will require frequent or continuing consultation with a specialist physician for ongoing covered care, the employee should contact his or her current PCP who can help arrange transfer of that care to a similar specialist in the Aetna network. If the member does not have a relationship with a PCP, the member should check DocFind® and other available resources to help find another specialist in the Aetna Network. In addition, we want to help maintain continuity of care coverage if any of your employees are currently undergoing treatment for serious illness, pregnancy or injury with a specialist affiliated with the affected facility. In such an instance, our National Precertification clinical staff will review these cases and, when necessary, offer assistance to members who require transition of care coverage by directing the member to Aetna Member Services or DocFind. For a limited time and when appropriate, Aetna will cover certain ongoing medical care for a serious illness for a specified period at the preferred level of benefits, rendered by a specialist who no longer participates in the network.

DocFind/directory information

Lehigh Regional Medical Center and Port Charlotte will be removed from our [DocFind®](#) online directory. We update DocFind six days per week with provider information coming directly from Aetna's Enterprise Provider Database (EPDB). EPDB is the single

source of provider data for all U.S.-based providers. These Hospitals will be removed from the next directory edition.

Please let us know if you have any questions, or if you need additional information. We appreciate your support as we continue to try to address the rising cost of health care services for Ocala, FL area employers and residents. We will continue to keep you informed of any changes in our local network.

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