

# Get the specialty medications you need and more

Aetna Specialty Pharmacy®

Specialty medications\* can make a big difference in your life if you have a complex condition like multiple sclerosis, cancer, rheumatoid arthritis or hemophilia.

**You need a pharmacy that can provide these medications.** Your neighborhood retail pharmacy may not be able to offer them. That's because specialty medications have special requirements. Many need to be stored and shipped under special conditions, like refrigeration.

**You need ongoing support and guidance.** Specialty medications are different from other prescriptions. They are not just taken by mouth. Many need to be injected or infused. You may need help understanding how to use them and getting used to them.

At Aetna, we can meet these needs.



## Equipped to fill these prescriptions

Aetna Specialty Pharmacy can fill these prescriptions for you — when, where and how you need them.

You get:

- **Convenient, fast, free delivery.** We can send your specialty medications to your home, your doctor's office or other location you choose.
- **Prompt delivery.** Our package tracking program makes sure your medication arrives to you safely and quickly.
- **Appropriate, secure packaging.** We ship refrigerated medications in an insulated Styrofoam cooler. Gel ice cooling material helps to keep your medication at the temperature required by the manufacturer.
- **Flexible payment options.** We can work with you to set up a payment plan for any out-of-pocket expenses.
- **Free standard supplies to use for self-injectable medications.** These items include needles, syringes, alcohol swabs, adhesive bandages and Sharps containers for needle waste.

\*Specialty medications through Aetna Specialty Pharmacy and the Specialty Pharmacy Network may not be available to California HMO members. Talk to your doctor about the appropriate way to get the specialty medications you need. Doctors may have agreed to dispense and administer these drugs to you themselves. Or they may write a prescription so you can fill them at any participating retail or mail-order pharmacy you choose.

Take advantage of a team in tune with your specialty needs.

## Ready to help you every step of the way

Aetna Specialty Pharmacy will work with you throughout the course of your therapy — to complement your doctor's treatment plan and give you a higher level of support.

You get:

- **Personal instruction on how to use your medication.** This includes injection training and side-effect monitoring.
- **Health care specialists to talk to.** Nurses and pharmacists are available by phone 24 hours a day, 7 days a week. They are here to help you, your family members and caregivers manage your specialty medications.
- **Ongoing follow-up with your doctor.** This helps us make sure that you are on the right therapy and have the medications and supplies you need.
- **Help coordinating home care services,** if needed.





## Place your order with Aetna Specialty Pharmacy — it's easy!

### Ordering your first prescription

There are several ways to get started.

#### Is this a prescription you are already filling somewhere else?

Transfer it to us. Call **1-866-353-1892**.

#### Is this a new prescription for you?

**1. You can order it yourself.** Fill out a Patient Profile Form. Then send it with your prescription.

To find the form and get mailing instructions:

- Go to **www.AetnaSpecialtyRx.com**
- Click "Enroll"

**2. Or, ask your doctor to fax it to 1-866-FAX-ASRX (1-866-329-2779).**

We will send your medications within 24 – 48 hours of receiving and confirming your order. We use priority overnight service.

## We're more than a pharmacy — we're Aetna Specialty Pharmacy.

Find out more today. Visit **www.AetnaSpecialtyRx.com**.

Or call **1-866-782-ASRX (1-866-782-2779)** toll-free.

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Policy forms issued in Oklahoma include: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23, GR-29/GR-29N.

## Save time and money

*Here is an example of how you can benefit by using Aetna Specialty Pharmacy.*

Kara\* is a member with anemia, a serious blood condition. Every week, she makes a trip to her doctor's office — 30 minutes each way — to get her medication. She also spends 30 minutes visiting her doctor. That's a total of 90 minutes away from work. She also pays a copay for each office visit.

If she starts using Aetna Specialty Pharmacy, she can:

- Get her medication sent conveniently to her home
- Spend less time away from work
- Save on medication costs and doctor copays\*\*

\*For illustrative purposes only. Does not reflect events experienced by an actual participant.

\*\*Savings will vary based on plan design and prescribed medication.