

**Lec County Board Of County Commissioners
Agenda Item Summary**

Blue Sheet No. 20040723

1. REQUESTED MOTION:

ACTION REQUESTED: Rescind previous award to Regional Engineering & Service for Formal Quotation # Q-030547. Services to Repair, Replace, or Supply Utility Plant Equipment for the Utilities Division.

JUN 02 2004

WHY ACTION IS NECESSARY: Board approval is required.

WHAT ACTION ACCOMPLISHES: Allows the Utilities Division to discontinue unacceptable working relationship.

2. DEPARTMENTAL CATEGORY: 10
COMMISSION DISTRICT # CW

C10C

3. MEETING DATE:

06-29-2004

4. AGENDA:

- CONSENT
- ADMINISTRATIVE
- APPEALS
- PUBLIC
- WALK ON
- TIME REQUIRED:

5. REQUIREMENT/PURPOSE:
(Specify)

- STATUTE
- ORDINANCE
- ADMIN. AC-4-1
- CODE
- OTHER

6. REQUESTOR OF INFORMATION:

- A. COMMISSIONER
- B. DEPARTMENT
- C. DIVISION Utilities

BY: Rick Diaz, P.E.
Utilities Director

[Handwritten signature]
6/2/04

BACKGROUND: On November 4, 2003, the Board approved award of Quote # Q-030547 to Regional Engineering & Service. Since the award the vendor has sustained numerous problems in handling the quotation in a satisfactory manner for the Utilities Division. For details regarding the vendors problems please see item # (2) Summary of Issues & Problems under the Attachments.

Please see attachments:

- (1) Bluesheet # 20031101
- (2) Summary of Issues & Problems
- (3) Vendor Complaint Form and Supporting Documentation
- (4) Division Recommendation

8. MANAGEMENT RECOMMENDATIONS:

9. RECOMMENDED APPROVAL:

A Department Director	B Purchasing or Contracts	C Human Resources	D Other	E County Attorney	F Budget Services	G County Manager
<i>[Signature]</i> 6-2-04	<i>[Signature]</i> 6-2-04			<i>[Signature]</i> 6/2/04	<i>[Signature]</i> 6/2/04 JOM Risk GC	<i>[Signature]</i> 6-2-04

10. COMMISSION ACTION:

- APPROVED
- DENIED
- DEFERRED
- OTHER

Rec. by CoAtty
 Date: *6/3/04*
 Time: *11:50 AM*
 Forwarded To:

RECEIVED BY
 COUNTY ADMIN: *[Signature]*
6-3-04
3:46 PM
 COUNTY ADMIN
 FORWARDED TO: *[Signature]*
6-3-04
4:30 PM

(Prepared by Purchasing)

ATTACHMENT 1

**Lee County Board Of County Commissioners
Agenda Item Summary**

Blue Sheet No. 20031101

1. REQUESTED MOTION:

ACTION REQUESTED: Approve award of Quote #Q-030547, Services to Repair, Replace or Supply Utility Plant Equipment, for the Utilities Division to Regional Engineering and Services as the overall low quoter meeting all specification requirements. The initial term of this agreement is for two years. Request authority to renew this quotation for three additional one-year periods if in the best interest of the County, at the expiration of the original term. Estimated annual expenditures \$700,000. Funding will come from the individual departments budget and they will be responsible for monitoring their own expenditures.

WHY ACTION IS NECESSARY: Purchases over \$50,000 must be approved by the Board.

WHAT ACTION ACCOMPLISHES: Allows the Utilities Division to obtain Services to Repair, Replace or Supply Utility Plant Equipment at a fair competitive pricing.

2. DEPARTMENTAL CATEGORY: 10
COMMISSION DISTRICT # 10

C10A

3. MEETING DATE:

11-04-2003

4. AGENDA:

- CONSENT
- ADMINISTRATIVE
- APPEALS
- PUBLIC
- WALK ON
- TIME REQUIRED:

5. REQUIREMENT/PURPOSE:
(Specify)

- STATUTE
- ORDINANCE
- ADMIN. AC-4-1
- CODE
- OTHER

6. REQUESTOR OF INFORMATION:

- A. COMMISSIONER
- B. DEPARTMENT
- C. DIVISION Utilities

BY: Rick Diaz, Director

[Signature]

10/10/03

7. BACKGROUND:

On July 22, 2003 Purchasing requested and received six (6) quotes for Services to Repair, Replace or Supply Utility Plant Equipment. After thorough review of all quotations it is being recommended that such services be acquired from Regional Engineering and Services. Funding will be available in individual plants and sections on an as needed basis and in the accounts listed below: JSD

Attachments: (1) Tab Sheet Account Strings: OD5360448700.504630 OD5361848700.504670
 (2) Specifications OD5360448700.504670
 (3) Awarded Vendors Quote OD5360548700.504630

8. MANAGEMENT RECOMMENDATIONS:

9. RECOMMENDED APPROVAL:

A Department Director	B Purchasing or Contracts	C Human Resources	D Other	E County Attorney	F Budget Services	G County Manager								
J. Mendel 10-14-03	Janet Sheehan 10-10-03 10-10-03	N/A	N/A	[Signature]	C. [Signature] 10/16/03 <table style="width: 100%; font-size: 0.8em;"> <tr> <td>QA</td> <td>OM</td> <td>Risk</td> <td>GC</td> </tr> <tr> <td style="text-align: center;">10/16/03</td> <td style="text-align: center;">10/16/03</td> <td style="text-align: center;">10/16/03</td> <td style="text-align: center;">10/16/03</td> </tr> </table>	QA	OM	Risk	GC	10/16/03	10/16/03	10/16/03	10/16/03	J. Mendel 10-14-03
QA	OM	Risk	GC											
10/16/03	10/16/03	10/16/03	10/16/03											

10. COMMISSION ACTION:

- APPROVED
- DENIED
- DEFERRED
- OTHER

RECEIVED BY
COUNTY ADMIN. DMM

10/16/03
2:13 PM
10/16/03

Post-it* Fax Note	7671	Date	11-7	# of pages	3
To	Jim Swender		From	J. Sheehan	
Co./Dept.			Co.		
Phone #			Phone #		
Fax #			Fax #		

(Prepared by Purchasing)

ATTACHMENT 2

LEE COUNTY UTILITIES
MAINTENANCE DEPARTMENT

5-25-04

SUBJECT: REGIONAL ENGINEERING & SERVICE INC. CONTRACT
QUOTE # Q-030547

This Memo is in regards to the present contract between Lee County Utilities and Regional Engineering & Service Inc.

Our staff requested and was granted the opportunity to visit the business location of Regional Engineering. The reason was to observe the nature and setting of their facility prior to awarding the contract. We all agreed that the capabilities appeared to demonstrate positive potential of their shop. The following items have many concerns that have focused toward our facilities.

1. The first call for service was Pinewoods Water Plant, two well pumps that had failed. They arrived unprepared without tools and equipment.
2. After speaking to them about this, it was decided that a tour of our worst-case scenarios would be appropriate to help preparation for future call outs. They were also provided with contacts, phone numbers and addresses to each facility.
3. On December 27th 2003 a letter was faxed to the maintenance department signed by Kevin McInerney stating "We know we can do a good job in providing service to you".
4. The next job that took place was providing a 125 horse power motor for replacement and to install, align and return this equipment to operations. Regional Engineering was accompanied by Rexel Mader to assist in the electrical portion of this installation. Everything turned out OK except for the charges. We were billed for 29 hours of labor, which 10 were over time. I believe this is excessive compared to previous vendors.
5. The College Pkwy well #7 was scheduled for removal and several problems occurred there during and after removal. Upon installation there was major concern about the electrical service, which we had to send one of our employees to assist. This job had 136 hours of labor. This also seems excessive.
6. Green Meadows well # 10 was completed, the labor charges on this job are EXTREMELY excessive at 230 hours that's, almost 6 weeks at 40 hours per week.

Items of concern on this job.

- Regional Engineering did not verify power was off
 - Regional Engineering did not know power was off to well
 - Regional Engineering could not determine voltage at well
 - Regional Engineering did not have proper electrical testing equipment
 - Regional Engineering was unsure how to disconnect leads from starter
7. Confusion on ordering 75 hp motors. Lee County Utilities staff discovered that the motor delivered had the wrong frame size so it could not be installed. Our technicians had stop work until the correct motor was delivered which resulted in longer down time.

After reviewing all the above items at the vendor complaint meeting it is our opinion that this contract must be terminated.

X _____ Date

ATTACHMENT 3

Chris,
set up meeting
w/ vendor, dept & us.
Thanks,
JK

LEE COUNTY VENDOR COMPLAINT REPORT

04 APR 27 AM 10:11

VENDOR	<u>Regional Engineering</u>	DEPARTMENT	<u>Maintenance</u>
ADDRESS	<u>1923 Limbus Ave</u>	COMPLAINANT'S NAME	<u>Larry Clifford</u>
CITY	<u>Sarasota, Florida 34243</u>	COMPLAINANT'S TITLE	<u>Maintenance Manager</u>
PHONE	<u>941-755-1583</u>	COMPLAINANT'S PHONE	<u>239-936-0247 x242</u>
DATE	<u>2/17/04</u>	QUOTE #	<u>Q-030547</u>
CONTACT	<u>Kevin McInerney</u>	QUOTE TITLE	<u>Services to repair, replace plant equip.</u>

NATURE OF COMPLAINT

- | | |
|---|--|
| <u> </u> 01 Late Delivery | <u> </u> 10 Goods Delivered Damaged |
| <u> </u> 02 Unauthorized Substitute | <u> </u> 11 Requested To Cancel Due To Bid Error |
| <u> x </u> 03 Poor Quality | <u> </u> 12 Problem With Vendor Personnel |
| <u> </u> Failure to Respond to | <u> </u> 13 Failure To Replace Damaged Goods |
| <u> </u> 04 Letter or Call | <u> </u> 14 Repair Parts Not Available |
| <u> </u> 05 Poor Service | <u> </u> 15 Poor Workmanship |
| <u> </u> 06 Failure to Respond to Service Call | <u> </u> 16 Failure To Provide Warranty Manuals, ect. |
| <u> X </u> 07 Incorrect Items Delivered | <u> </u> 17 Short Weight or Overshipment |
| <u> </u> Failure to Meet | <u> </u> 18 Other (explain Below) |
| <u> X </u> 08 Specifications | |
| <u> </u> 09 Failure to Identify Shipment | |

DETAILS OF COMPLAINT: (Attach additional pages if necessary)

Copies Forwarded interoffice mail.

The complaint that has raised a red flag. The amount of labor hours on the invoices for College Pkwy Well #7 and Green Meadows Well #10 Also the amount of time spent with well #1 at Pinewoods.

ACTION TAKEN BY BUYER & OUTCOME : (Attach additional pages if necessary)

Buyer : _____ Date: _____

Has complaint been resolved ?

 _____ Yes _____ No Date Resolved: _____

REGIONAL ENGINEERING & SERVICE INC.



1923 Limbus Avenue Sarasota, Florida 34243 941/755-1583
 FAX: 941/755-1584

IMPORTANT FAX TRANSMISSION

DATE: March 27, 2004
 TO: Lee County Utilities
 ATTN: Larry Clifford
 Number of pages, including cover: 1

Mr. Clifford:

We completed installation of a new pump and motor at Green Meadows #10 on March 8th. We were not able to meet with Larry Camapnelli to obtain a signature on a bill of lading. However, he knows the work is complete according to the original job scope. Both Green Meadows #10 and College Parkway #7 need new starter heaters, but they were added late to the job and will be handled as a separate job. We request you issue a purchase order at your earliest convenience for Green Meadows #10 pending a signed bill of lading.

Labor: 230.0 hours at \$26.00/hour	\$ 5,980.00
Pump, motor, lead, pipe, wire rope	\$ 5,796.00
Materials and consumables	\$ 608.00
Crane service out and in	\$ 1,002.00
TOTAL	\$13,386.00

Thank you for the opportunity to respond to your service needs.

Sincerely,

Kevin McInerney



REGIONAL ENGINEERING & SERVICE, INC.
 1923 LIMBUS AVENUE, SARASOTA, FLORIDA 34243
 TELEPHONE (941)755-1583

INVOICE

Lee County Finance
 c/o Lee County Utilities
 P.O. Box 2238
 Ft. Myers, Florida 33902

INVOICE NO. 9237-01-1
DATE March 8, 2004
ACCOUNT NO.
YOUR P. O. NUMBER 53773
TERMS net on receipt
SHIP VIA our truck
FOB Green Meadows #10 well
SALESMAN

DESCRIPTION		
<p>Time and material in our plant and at Green Meadows #10 to obtain parts, repair, and install (1) J-Line submersible pump, model F/1-5058MC3, s/n 151999, (1) Franklin Electric motor, 50 hp, model 2366186025, s/n 03519-19-0053, and 80' of Certalock pipe as described in our letters of February 3 and March 27, 2004.</p> <p>Per our quotation.</p> <p>Labor: 230.0 hours at \$26.00/hour pump, motor, lead, pipe, wire rope Materials and consumables Crane service out and in</p> <p>tax exempt</p>	<p>5980.00 5796.00 608.00 1002.00</p>	<p>LEE CTY. FINANCE 04 APR - 1 PM 12:20</p>
PLEASE PAY FROM THIS INVOICE	SUB TOTAL	13,386.00
	TAX	0.00
	TOTAL	13,386.00

Change



REGIONAL ENGINEERING & SERVICE, INC.
1923 LIMBUS AVENUE, SARASOTA, FLORIDA 34243
TELEPHONE (941) 755-1583

INVOICE

Lee County Utilities
3rd Floor
1500 Monroe St.
Ft. Myers, Florida 33901

INVOICE NO. 9237-01
DATE March 1, 2004
ACCOUNT NO.
YOUR P. O. NUMBER 54245
TERMS net on receipt
SHIP VIA our truck
FOB College Parkway #7
SALESMAN

DESCRIPTION		
<p>Time and material in our plant and at job site to obtain parts, repair, and install (1) Grundfos submersible pump, model 1500S100-5, s/n 13BG0005, (1) Franklin Electric motor, model 236602920, s/n 03G19-23-0033, and 120' Certa-Lock drop pipe, as described in our letter of February 28, 2004.</p> <p>Labor: 136.0 hours at \$26.00/hour Pump, motor, lead, pipe, wire rope material and consumables crane service out and in</p> <p>tax exempt</p> <p><i>Clifford</i> APPROVE/PLEASE PRINT FROM <u>3/16</u> Address _____ (Acct _____ or _____ PO) _____ Dept. Appr _____ Fiscal Auth/Date _____</p>		<p>3536.00 2894.00 542.00 576.00</p>
<p>PLEASE PAY FROM THIS INVOICE</p> <p>MAR 10 2004</p>	<p>SUB TOTAL TAX TOTAL</p>	<p>7548.00 0.00 7548.00</p>

From: Larry Campanelli
To: Clifford, Larry
Date: 3/16/04 10:23AM
Subject: Regional Engineering

Larry,

Just to let you know Regional picked up the pumps for GM and WWE to take back to there shop just to splice the wire for the motor. They sent one guy to pick it up with no crane truck . If we did not meet him there they would not have been able to do this. This is just getting old because who knows how long they will have these pumps for.

CC: Barroso, Henry

REGIONAL ENGINEERING & SERVICE INC.



1923 Limbus Avenue Sarasota, Florida 34243 941/755-1583
FAX: 941/755-1584

IMPORTANT FAX TRANSMISSION

DATE: March 26, 2004
TO: Lee County Utilities
ATTN: Larry Clifford
Number of pages, including cover 1

Mr. Clifford:

We delivered (2) 75hp motors to Pinewoods WTP and (1) 125hp motor to Olga WTP on March 22nd. Please issue a purchase order at your earliest convenience.

Pinewoods

Qty 2
WEG motors 75hp 3600 rpm frame 364/STS
Model 07536EP3E365TS
s/n's 241190 and 241191

Labor: 4.0 hours at 26.00/hour	\$ 104.00
Motor and freight	\$3042.00 each
Heater installation	\$ 80.00 each
TOTAL	\$6348.00

Olga

Qty 1
US motor 125hp frame 405TSDP
ID# 620329 7 508502504469R

As described in our letter of February 10, 2004

Labor: 45.0 hours at \$26.00/hour	\$1170.00
Material and electrical inspection	\$ 286.00
TOTAL	\$1456.00

Thank you for the opportunity to respond to your service needs.

Sincerely,

Kevin McInerney

From: Henry Barroso
To: Hill, Thomas
Date: 1/15/04 3:53PM
Subject: Regional Engineering

Some problems and safety issues that were observed when Regional Engineering pulled College Pkwy well # 7 and Green Meadows well # 10 today.

College Pkwy well # 7

Friday, 2-24-04

- 1) Covered well opening with visquene and duck tape.
- 2) Did not cover or protect discharge piping

Green Meadows well # 10

Friday 3-12-04 (re check for 2004)

- 1) Did not verify power was off to well
- 2) Did not know how to shut off power to well
- 3) Does not have contact for J line pump company or Certaloc
- 4) Could not determine voltage at well 480 or 240
- 5) No safety equipment, Hard hats / safety goggles
- 6) Did not have proper electrical testing equipment or proper equipment to disconnect well
- 7) Asked us what Certaloc was
- 8) was unsure how to disconnect leads from starter

Henry Barroso
 Lee County Utilities
 South Water Treatment Superintendent
 Phone: (239) 267-8228
 Fax: (239) 267-8268

CC: Campanelli, Larry; Clifford, Larry; Denney, Chad; Hardy, Damon; Hawes, Richard; Meyer, Doug; Sikora, Val

The 2004... 1/15/04

kept tape from... 1/15/04

... 1/15/04

... 1/15/04

ATTACHMENT 4

From: Rick Diaz
To: Sheehan, Janet
Date: 5/21/04 11:07AM
Subject: Regional Engineering

As requested we hereby request for your department to initiate the Blue Sheet for the termination of the services of Regional Engineering due to the issues presented by our personnel. We appreciate your assistance on this and so many issues. Thanks, Rick Diaz.