#### Lee County Board Of County Commissioners Agenda Item Summary

Blue Sheet No. 20020983

# 1. REQUESTED MOTION:

ACTION REQUESTED: Approve the award of the following projects: # EX020787, the purchase of Cisco hardware at the Florida State Contract price of \$118,951.72; and # EX020788, the purchase of labor and project management services at the Florida State Contract price of \$57,510.00 from Sprint Communications, Inc. for a turn key voice over IP Cisco Avvid System for the Lee County Information Technology Group (ITG). Approval is also requested for Waiver # W-020789 in the amount of \$28,152.55 to Sprint Communications, Inc. for the purchase of 12 months of maintenance for the system; and the open market purchase of assorted components necessary for the system which are not covered under the State Contract in the amount of \$21,333.06. Grand total: \$225,947.33.

WHY ACTION IS NECESSARY: Section 11.0.3.1 of the Lee County Purchasing and Payment Procedures Manual exempts "the purchase of equipment that has gone through the Administrative Code Procedure, such as State Contracts or Federal General Services Administration Schedules, providing the purchase, rental, or lease amount does not exceed \$50,000.00". As this expenditure will exceed \$50,000.00, Board approval is required.

**WHAT ACTION ACCOMPLISHES:** Provides Lee County with a new hardware and software solution which is necessary to implement a computer network-based telephone system and Call Center. Known in the industry as Voice over IP (V/IP), this technology will eventually be used to replace existing technology. It will give County users advanced call routing options, integration into business applications, and make it easier to add new features like video conferencing, etc.

	MENTAL CATE					3. MEETING DATE:	
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4. <u>AGENDA</u>				ENT/PUR	<u>RPOSE</u> :	6. <u>REQUESTOR OF</u>	INFORMATION:
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	SENT		STAT			A. COMMISSIONER	
<u></u> _	<b>UNISTRATIVE</b>	X	_	NANCE		B. DEPARTMENT	County Administration
	EALS		ADMI CODE		AC-4-1	C. DIVISION	County Manager
PUB			ОТНЕ	R _		BY: <u>Bill Ha</u>	mmond, Dpty. Cty. Mgr.
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7. <u>BACKGR</u>							
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Department	Purchasing	Human	Other	County		Budget Services	County Manager
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# --BACKGROUND CONTINUED FROM PAGE ONE--

On August 22, 2002, the Division of Purchasing received a request from the Lee County Information Technology Group (ITG) to prepare a request to purchase Cisco hardware at the Florida State Contract price of \$118,951.72; and labor and project management services at the Florida State Contract price of \$57,510.00 from Sprint Communications, Inc. for a turn key voice over IP Cisco Avvid System. It was also requested by ITG that approval be obtained for Waiver # W-020789 in the amount of \$28,152.55 to Sprint Communications, Inc. for the purchase of 12 months of maintenance for the system; and the open market purchase of assorted components necessary for the system which are not covered under the State Contract in the amount of \$21,333.06. Grand total: \$225,947.33.

This system provides Lee County with a new hardware and software solution which is necessary to implement a computer network-based telephone system and Call Center. Known in the industry as Voice over IP (V/IP), this technology will eventually be used to replace existing technology. It will give County users advanced call routing options, integration into business applications, and make it easier to add new features like video conferencing and others at much less cost than replacing the current telephone system(s) with traditional telephone solutions. The proposed system includes Call Center software that will make it possible for County employees to provide state of the art phone based services to residents of the County.

Section 11.0.3.1 of the Lee County Purchasing and Payment Procedures Manual exempts "the purchase of equipment that has gone through the Administrative Code Procedure, such as State Contracts or Federal General Services Administration Schedules, providing the purchase, rental, or lease amount does not exceed \$50,000.00". As this expenditure will exceed \$50,000.00, Board approval is required.

Funding is available: KC5132851500.506410

Attachments:

- (1) Department Request for Purchases
- (2) Sprint Quote via Florida State Contracts # 250-040-99-1 & # 974-111-02-1
- (3) Florida State Contract # 250-040-99-1 for Cisco Hardware
- (4) Florida State Contract # 947-11-02-1 for Labor & Project Management Services
- (5) Sprint Sole Source Verification Letter for Waiver # W-020789 for System Maintenance

1615 Heitman Street, Fort Myers, FL 33901 phone (941) 335-2900 fax (941) 335-2760





Re:	Blue Sheet Request – Voice over IP Cisco AVVID System Implementation
Date:	August 22, 2002
CC:	
From:	Bill O'Kelly, ITG/ACS Account Executive
To:	Janet Sheehan, Purchasing Director

Janet,

We are requesting your help in preparing a blue sheet to purchase the Voice over IP Cisco AVVID System Implementation.

<u>Action Requested:</u> Approve purchase of a tum-key computer based telephone system implementation from Sprint for a cost of \$225,947.33, including the first year service contract. Also approve a not-to-exceed amount of \$10,000 for incidentals.

<u>What Action Accomplishes:</u> This action will provide Lee County with the new hardware and software solution necessary to implement a computer network-based telephone system and Call Center. Known in the industry as Voice over IP (V/IP) this technology will eventually be used to replace existing technology. It will give County users advanced call routing options, integration into business applications, and make it easier to add new features like video conferencing and others at much less cost than replacing the current telephone system(s) with traditional telephone solutions. The proposed system includes Call Center software that will make it possible for County employees to provide state of the art phone based services to residents of the County.

Funding source: KC5132851500.506410



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# Proposal Price Sheet

**Customer: Lee County Government** 

Description of Work to be Performed:

TURN KEY VOICE OVER IP CISCO AVVID SYSTEM IMPLEMENTATION

Part Number	Description	Qty	Unit List	Discount	Unit Price	Extended Price
-	VOIP Gateway	1.				MARCHACO T HO
CAG-VG200	Cisco VolP Voice Gateway for use with IP Telephony Solution	2	995.00	32%	676.60	1,353.2
SVG200VG2-12202XN	Cisco VG200 Series IOS MGCP/H323 VOIP GATEWAY	2	000.00		0/0.00	1,333.2
NM-HDV-2T1-48	Dual-Port 48 Channel T1 Voice/Fax Network Module	2	9,800.00	32%	6,664.00	40.000 0
CAB-AC	Power Cord 110V	2	9,600.00		0,004.00	13,328.0
MEM2600-32U64D	32- to 64-MB DRAM Factory Upgrade for the Cisco 2600 Series			-		·
MEM2000-020040	Call Manager	2	•		-	•
MCS-7835-1266				•	· · · · · ·	
	Media Convergence Server 7835 PIII 1266 MHz Top Level Part	3	-		-	-
MCS-7835-1266-NTD	MCS-7835-1266 Server w/out Tape Drive-No Software-No Spares	3	13,000.00	32%	8,840.00	26,520.0
SW-CCM-3.1-MCS	CallManager 3.1 Software for MCS servers	3	5,995.00	32%	4,076.60	12,229.8
CAB-AC	Power Cord, 110V	6	-	<del>.</del>	-	-
	IP Phones		-	-	-	
CP-7960G	Cisco IP Phone 7960G, Global	26	495.00	32%	336 60	8,751.6
SW-CCM-UL-7960	CallManager Unit license for single 7960 IP phone	26	150.00	32%	102.00	2,652.00
CP-7914=	7914 IP Phone Expansion Module for 7960	2	395.00	32%	268.60	537.20
CP-SINGLFOOTSTAND	Footstand kit for single 7914	2	33.00	32%	22.44	44.80
	Unity Voice Mail	-			22.77	44.00
UNITY-3.1	Unity 3.1	1			· .	
UNITY-IP	Unity for CallManager, IP Only Integrations	1				· · ·
UNITY-SVR7847-2A	MCS 7847 rack; 1GB; RAID 5, 2nd CPU (W2K included)			-		
UNITY-PWR-US	med roar tack, tob, rAid J, zin CFO (W2R incided)	1	18,995.00	32%	12,916.60	12,916.60
	Power Cord - US, Can, Mex, PR, Phil, Ven, Tai, Col, Ecu	1		-		•
UNITYV31-50USR4	Unity Voice Messaging, 50 users (includes 4 sessions)	1	4,000.00	32%	2,720.00	2,720.00
•	Cisco ICD		-	-	-	-
MCS-7835-1266	Media Convergence Server 7835 PIII 1266 MHz Top Level Part	1 1	-		-	
MCS-7835-1266-TD	MCS-7835-1266 Server w/ Tape Drive-No Software-No Spares	1	14,595,00	32%	9,924.60	9,924.60
ICD-3.0-ENH-BS	ICD 3.0 Enhanced Bundle	1	19,995.00	32%	13,596,60	13,596.60
ICD-3.X-E-AGT1	1 Cisco Enhanced Agent Desktop ICD 3.X	1 1	795.00	32%	540,60	540.60
ICD-3.X-E-CTI1	1 Per Agent CTI ICD 3.X	1 1	195.00	32%	132.60	
ICD-3 X-E-REC10	10 IP ICD On Demand Recording ICD 3.X	1	1,378.00	32%	937.04	132.60
ICD-3.X-E-REC5	5 IP ICD On Demand Recording ICD 3.X	+ +				937.04
ICD-3.X-E-SUP1	1 Cisco Enhanced Supervisor Desktop ICD 3.X		725.00	32%	493.00	493.00
CAB-AC		1	1,295.00	32%	880.60	880.60
CAB-AC	Power Cord, 110V	2	-	-	-	
-	Lee Cares / Heitman		-	-	-	-
WS-C3524-PWR-XL-EN	Catalyst 3524-PWR-XL Enterprise Edition	3	3,495.00	32%	2,376,60	7,129.80
CAB-GS-50CM	50 centimeter cable for GigaStack GBIC	3	100.00	32%	68.00	204.00
WS-G5486=	1000BASE-LX/LH (add to 6509)	6	995.00	32%	678.60	4,059.60
- 1		11				
-	Total State Contract Computers: Client Server Systems # 250-040-99-1	1			alle en te	118,951.72
				<u> </u>		110,991.12
	LABOR (Network CCIE (482) Hours @ \$105	+				
	PROJECT MANAGEMENT (92) Hours @ \$75.00	• • • • • • • • • • • • • • • • • • • •				50,610.00
	PROJECT MANAGEMENT (22) Hours (2 \$75.00					6,900.00
	Total State Contract Consultant Services-IT # 974-111-02-1	1. : . : : .	eren i Liter			57,510.00
MCC1	Misc Material	1	-	•	1,924,92	1.924.92
81.0253C	19" Horizontal Position Mounting Assembly(holds two 2572s)	2			492.36	984.72
81.80	AC/DC Power Supply 2amp	2			360,61	
82.26	64ms T1 2572 Echo Canceller					721.22
02.20	Sprint VOIP Basics Training	4	-		3,225.55	12,902.20
		1	1,200.00		· ·	
	ICD Application Development	32	•	-	150.00	4,800.00
-	•	-	•	-	-	
-	Total Items Not Provided On State Cotract				ia internet	21,333.06
		1				
					BULL TOACH	407 70 4 70
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	Centerion Maintenance 12 Months				e el la lla lla este	28,152.55
		ł — – ł			Total	225,947.33



# Computers: Client Server Systems 250-040-99-1

Effective: 7/1/98 through 9/30/02

<u>Certification</u> <u>Special Conditions</u> <u>Specifications</u> <u>Price Sheet</u> <u>Ordering Instructions</u> <u>Revisions</u> Complete Contract

# **Contractors**

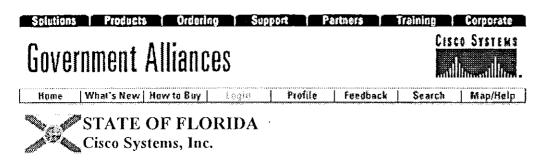
3Com Corporation ABC Computers, Inc. Acer America Alcatel American Power Conversion Amherst Corporate Computer Apple Computers, Inc. Avaya, Inc. Cisco Systems, Inc. Comark Government & Education Sales **Compaq Computer Corporation** Dell Marketing L.P. Enterasys Networks Sales and Service, Inc. **Executive Source** http://www.execsource.com/sfl2000 Extreme Networks Foundry Networks Gateway Companies, Inc. Hayes Computer Systems Hewlett-Packard Company **Howard Computers** http://www.howardcomputers.com IBM Innovative Tech., Inc. Lexmark International Marconi Communications NEC Computers, Inc.

http://www.3com.com http://www.abc2000.com http://www.abc2000.com http://www.acer.com/us http://www.acer.com/ http://www.apcc.com http://www.apcc.com http://www.apple.com http://www.apple.com http://www.apple.com http://www.cisco.com http://www.comarkg.com/ http://www.comarkg.com/ http://www.compaq.com http://www.dell.com http://www.enterasys.com

www.extremenetworks.com http://www.foundrynet.com http://www.gateway.com http://www.hcs.net http://www.hp.com

http://www.ibm.com http://www.nettally.com/iti http://www.lexmark.com http://www.marconi.com http://www.nec-

computers.com



State Price Agreement: 250-040-99-1

#### **Contract Pricing:**

Cisco equipment discount percent 32%
Cisco services discount percent 100% for the first year of Smartnet.
10% off the second and 15% off the third if purchased at the same time as the hardware.



<u>U.S. Standard</u> <u>Price List</u> Note: You must apply the appropriate discount yourself

All Cisco customers have the opportunity to upgrade their pricing and Cisco Connection Online(CCO) access – please contact your Account Manager for details.

#### For further information, contact:

Bob Ward Account AM	Phone: 850-219-1384 Fax: 850-219-1382 Address: Cisco Systems, Inc. 1203 Governor's Square Blvd. # 301 Tallahassee, FL 32301 boward@cisco.com
Steve Luhrs Account AM	Phone: 850-219-9842 Fax: 850-219-1382 Address: Cisco Systems, Inc. 1203 Governor's Square Blvd. # 301 Tallahassee, FL 32301 <u>sluhrs@cisco.com</u>
Ron Patin Account SE	Phone: 850-219-1374 Fax: 850-219-1382 Address: Cisco Systems, Inc. 1203 Governor's Square Blvd. #301 Tallahassee, FL 32301 rpatin@cisco.com

Network Appliance
Nortel Networks USA, Inc.
http://www.nortelnetworks.com
Pomeroy Computer Resources, Inc.
Premio Computers Florida, Inc.
Silicon Graphics Computer Systems
Southern Computer Supplies, Inc.
http://www.southerncomputers.com
Sun Microsystems Federal, Inc.
TekResource Service Corporation
Unisys Corporation
Visara, Inc.

http://www.netapp.com

http://www.pomeroy.com http://www.premiopc.com http://www.sgi.com

http://www.sun.com http://www.trscnow.com http://www.unisys.com http://www.visara.com

# Cisco Systems, Inc. ORDERING INSTRUCTIONS

<u>NOTE</u> :	ALL ORDERS SHOULD BE DIRECTED	TO: Cisco Systems or to an Authorized Reseller listed below (Rev 9 July 02)
007	SPURS VENDOR NUMBER:	<u>F770059951-</u>
<u>(A)</u>	VENDOR:	Cisco Systems, Inc.
460	STREET ADDRESS OR P.O. BOX:	1801 Hermatage Blvd., Suite
32308	CITY, STATE, ZIP:	Tallahassee, FL
2516	TELEPHONE:	(850) 523-
	TOLL FREE NO.:	
2599	ORDERING FAX NO .:	(850) 523-
<u>FL</u>	REMIT ADDRESS:	Bank of America/ 1455 Market St. 21 <sup>st</sup>
<u>Cisco</u> 94103	CITY, STATE, ZIP:	Remittance Banking Unit 5190 San Francisco, CA
	WILL NOT ACCEPT THE STATE OF FL	ORIDA PURCHASING CARD
PRODUCT INFORMATIC	<u>DN</u> : DIRECT INQUIRY TO:	
Manager	NAME AND TITLE: Denise Yaeger, Acct	<u>-</u>
460	STREET ADDRESS OR P.O. BOX:	1801 Hermatage Blvd., Suite
32308	CITY, STATE, ZIP:	Tallahassee, FL

# TELEPHONE: Denise Yaeger (850) 523-

<u>2516</u>

TOLL FREE

NO.:\_\_\_\_

URL HOME PAGE ADDRESS:\_ http://www.cisco.com

# ELECTRONIC MAIL ADDRESS: dyaeger@cisco.com

(Rev 29)

# CISCO AUTHORIZED RESELLERS

Veytec, Inc. (A) 3855 St. Valentine Way Orlando, FL 32811 407-849-6391 Contact: Wayne Dear Web Site: <u>http://www.wdear@veytec.com</u> SPURS# F591741135-001

Hayes E-Government Resources, Inc. d/b/a Hayes Computer Systems (M) 1355 Thomaswood Dr. Tallahassee, FL 32308 850-297-0551 850-297-0644 SPURS# F593633709-001 (Rev 9 July 02)

IKON Office Solutions Technology Services (A) 1903 Welby Way Tallahassee, FL 32308 800-326-1082 813-261-2500 Web Site: <u>http://www.waldec.com</u> Contact: Eric Castillo Email: <u>dennis.dingman@waldec.com</u> SPURS#: F592988972-001 Will Accept the State of Florida Purchasing Card

SBC Datacom Formerly Ameritech (A) 1835 Shackleford Ct., Ste. 200

Sprint Communications, Inc. (A) 101 N. Monroe St., Ste 100 Tallahassee, FL 32301 850-599-1511 SPURS# 590248365-005

Unisys Corporation (A) 1545 Raymond Diehl Rd. Tallahassee, FL 32308-3768 850-298-5600 Contact: Bob Abernathy SPURS#: F380387840-002

Solarcom (formerly Sun Data) (A) 10151 Deerwood Park Blvd., Ste. 250 Jacksonville, FL 32256 904-996-3055 Voice 904-996-0937 Fax Contact: David Smith Email: <u>dsmith@sundata.com</u> SPURS# F411254123-002

Digital Bond, Inc. (B) 6289 West Sunrise Blvd., Suite 204 Sunrise, FL 33313 Dale Peterson Phone: 954-797-9445 SPURS#: 650868068-001 (New 16 Nov 01)

.

Norcross, GA 30030 800-588-2436 770-638-4254 Contact: Abby Barsh E-mail: <u>abby.barsh@anixter.com</u> SPURS# F364284455-001

National Business Group (A) 3300 N. University Dr., Ste. 308 Coral Springs, FL 33065 954-796-0055 954-796-0868 Fax Contact: Tony Wells, Regional Manager Email:<u>twells@nbg.com</u> SPURS# F581744723-006

(Rev. 28 Dec. 00)

JDL Technologies (A) 5555 West 78<sup>th</sup> St. Edina, MN 55439-2702 800-535-3969 612-946-1810, ext. 102 612-946-1835 Fax Contact: Thomas J. Lapping, President & CEO Email:tlapping@jdltech.com

Coleman Technologies, Inc. (C) 20 N. Orange Ave., Ste. 300 Orlando, FL 32801 407-481-8600 407-481-8600 Fax Contact: Kirk Sawyer NetAge, Inc. (M) 9951 Atlantic Blvd., Ste. 310 Jacksonville, FL 32225 904-724-7000 Contact: Ben Adams SPURS# F593329984-001

Technology Solutions Group, Inc. (A) 6639 South Point Parkway, Ste. 104 Jacksonville, FL 32216 904-333-6742 904-296-7453 Fax Contact: Stephen Piston SPURS # F593580490-001 (Rev. 02 Feb. 01)

Comark Technology Services (A) 507 Lakeview Drive Coral Springs, FL 33071 800-480-9299 954-757-5899 954-757-5582 Fax Contact: Janice Schepps Email: jschepps@cges.com SPURS # IS 363949000014

Wavenet Technologies, Inc. (A) 200 E. Government St., Ste. 240B Pensacola, FL 32501 850-439-0090, 850-439-0070 Fax Contact: Michael Murdock Email: <a href="mailt">mailt</a>



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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

Cisco Access Ga	ateways & Digital Gateway Cards		
Product Number	Product Description	Service Category	Price
CAG-VG200	Cisco VoIP Voice Gateway for use with IP Telephony Solution	С	USD 995.00

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#### Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

Cisco Access Gat	eways & Digital Gateway Cards		
Product Number	Product Description	Service Category	Price
NM-HDV-2T1-48	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00
NM-HDV-2T1-48=	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00
Cisco 3600 Series I	Products		
Cisco 3600 Series	Network Modules		
Product Number	Product Description	Service Category	Price
NM-HDV-2T1-48	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00
NM-HDV-2T1-48≕	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00
Cisco 3700 Series I	Products		
Cisco 3700 Series	Network Modules-		
Product Number	Product Description	Service Category	Price
NM-HDV-2T1-48	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00
NM-HDV-2T1-48=	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00

#### **Cisco 2600 Series Products**

Cisco 2600 Series Supported Network Module	Cisco 2	600 Series	Supported	Network	Modules
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Product Number	Product Description	Service Category	Price
NM-HDV-2T1-48	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00
NM-HDV-2T1-48=	Dual-Port 48 Channel T1 Voice/Fax Network Module	С	USD 9,800.00

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## Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

#### **Cisco IP Telephony Software**

Product Number	Product Description	Service Category	Price
MCS-7835-1266-	MCS-7835-1266 Server w/out Tape Drive-No Software-No	В	USD
NTD	Spares		13,000.00

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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

# **Cisco IP Telephony Solutions**

Cisco IP Telephony Software			
Product Number	Product Description	Service Category	Price
SW-CCM-3,1-MCS	CallManager 3.1 Software for MCS servers	S	USD 5,995.00

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Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

#### Cisco IP Phone & Power

Product Number	Product Description	Service Category	Price
CP-7960G	Cisco IP Phone 7960G, Global	D	USD 495.00
CP-7960G=	Cisco IP Phone 7960G, Global, Spare	D	USD 495.00

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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

Cisco IP Telephony Software			
Product Number	Product Description	Service Category	Price
SW-CCM-UL-7960	CallManager Unit license for single 7960 IP phone	S	USD 150.00

Close Window





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Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

Cisco IP Phone & Power			
Product Number	Product Description	Service Category	Price
CP-7914=	7914 IP Phone Expansion Module for 7960	D	USD 395.00

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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

Cisco IP Phone & Power			
Product Number	Product Description	Service Category	Price
CP-SINGLFOOTSTAND=	Footstand kit for single 7914	D	USD 33.00

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#### Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

Cisco Unity 3.1 -			
Product Number	Product Description	Service Category	Price
UNITY-SVR7847-2A	MCS 7847 rack; 1GB; RAID 5, 2nd CPU (W2K included)	С	USD 18,995.00
Cisco Unity Spares	-		

Product Number	Product Description	Service Category	Price
UNITY-SVR7847-2A=	MCS 7847 rack; 1GB; RAID 5, 2nd CPU (W2K included)	С	USD 18,995.00

#### Close Window



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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

Cisco Unity 3.1 -			
Product Number	Product Description	Service Category	Price
UNITYV31-50USR4	Unity Voice Messaging, 50 users (includes 4 sessions)	S	USD 4,000.00

Close Window



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#### Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

#### **Cisco IP Telephony Software**

Product Number	Product Description	Service Category	Price
MCS-7835-1266	Media Convergence Server 7835 PIII 1266 MHz Top Level Part	В	USD 0.00
MCS-7835-1266- FAN <b>=</b>	HP Fan for MCs-7835-1266 / MCS-7845-1400	В	USD 595.00
MCS-7835-1266- NTD	MCS-7835-1266 Server w/out Tape Drive-No Software-No Spares	В	USD 13,000.00
MCS-7835-1266-TD	MCS-7835-1266 Server w/ Tape Drive-No Software-No Spares	В	USD 14,595.00

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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

#### **Cisco IP Telephony Software**

Product Number	Product Description	Service Category	Price
ICD-3.0-ENH-BS	ICD 3.0 Enhanced Bundle	N/A	USD 19,995.00

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Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

#### **Cisco IP Telephony Software**

Product Number	Product Description	Service Category	Price
ICD-3.X-E-AGT1	1 Cisco Enhanced Agent Desktop ICD 3.X	N/A	USD 795.00
ICD-3.X-E-AGT10	10 Cisco Enhanced Agent Desktops ICD 3.X	N/A	USD 7,553.00

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#### Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

#### **Cisco IP Telephony Software**

Product Number	Product Description	Service Category	Price
ICD-3.X-E-CTI1	1 Per Agent CTI ICD 3.X	N/A	USD 195.00
ICD-3.X-E-CTI10	10 Per Agent CTI ICD 3.X	N/A	USD 1,853.00

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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

#### **Cisco IP Telephony Solutions**

Cisco IP Telephony	Software		
Product Number	Product Description	Service Category	Price
ICD-3.X-E-REC10	10 IP ICD On Demand Recording ICD 3.X	N/A	USD 1,378.00

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# Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

# Cisco IP Telephony Software

Product Number	Product Description	Service Category	Price
ICD-3.X-E-REC5	5 IP ICD On Demand Recording ICD 3.X	N/A	USD 725.00
ICD-3.X-E-REC50	50 IP ICD On Demand Recording ICD 3.X	N/A	USD 6,163.00

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#### Pricing Tool: Cisco Product Price List

Price List: Global Price List US Availability Last Updated: 21/Aug/2002

**Cisco IP Telephony Solutions** 

#### **Cisco IP Telephony Software**

Product Number	Product Description	Service Category	Price
ICD-3.X-E-SUP1	1 Cisco Enhanced Supervisor Desktop ICD 3.X	N/A	USD 1,295.00

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Price List: Global Price Lis Last Updated: 21/Aug/2002			
Cisco IP Telephony Soluti	ons		
ICS-7750 System Orderin	g Codes		
Product Number	Product Description	Service Category	Price
WS-C3524-PWR-XL-EN	Catalyst 3524-PWR-XL Enterprise Edition	D	USD 3,495.00
Catalyst 3500 XL Series			
Catalyst 3500 Series XL V	Vorkgroup Switches		
Product Number	Product Description	Service Category	Price
WS-C3524-PWR-XL-EN	Catalyst 3524-PWR-XL Enterprise Edition	D	USD 3,495.00

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Pricing Tool: Cise	co Product Price List		
Price List: Global Pri Last Updated: 21/Aug	ce List US Availability g/2002		
Catalyst 3500 XL Ser	ies		
Cables for the Catal	lyst 3500 XL		
Product Number	Product Description	Service Category	Price
CAB-GS-50CM	50 centimeter cable for GigaStack GBIC	N/A	USD 100.00
Catalyst 3550 Series			
Cables for the Cata	lyst 3550		
Product Number	Product Description	Service Category	Price
CAB-GS-50CM	50 centimeter cable for GigaStack GBIC	N/A	USD 100.00
Catalyst 2950			
Cables for the Cata	lyst 2950		
Product Number	Product Description	Service Category	Price
CAB-GS-50CM	50 centimeter cable for GigaStack GBIC	N/A	USD 100.00

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Pricing Tool: (	Cisco Product Price List		
Price List: Global Last Updated: 21/	Price List US Availability Aug/2002		
Catalyst 8540			
Catalyst 8540 Mi	scellaneous		
Product Number	Product Description	Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemode or multimode)	D	USD 995.00
Catalyst 8510			
Catalyst 8510 Mi	scellaneous		
	Product Description	Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemode or multimode)	D	USD 995.00
LightStream 1010	Products		
Catalyst 8500/Lig	htStream 1010 Miscellaneous		
Product Number	Product Description	Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemode or multimode)	D	USD 995.00
Catalyst 6000			
Catalyst 6xxx Mo	dules		
Product Number	Product Description	Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemode or multimode)	D	USD 995.00
WS-G5486=	1000BASE-LX/LH	D	USD 995.00
Catalyst 5000			
Modules for the (	Catalyst 5000		
Product Number	Product Description	Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemode or multimode)	D	USD 995.00
WS-G5486=	1000BASE-LX/LH	D	USD 995.00
Catalyst 4000			
Catalyst 4000 Mo	dules		
Product Number	Product Description	Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemode or multimode)	D	USD 995.00
WS-G5486=	1000BASE-LX/LH	D	USD 995.00

Catalyst 3500 XL Series

GBICs for the Ca	talyst 3500 XL			
Product Number	Product Description	Service Categor	У	Price
WS-G5486=	1000BASE-LX/LH	D		USD 995.00
Catalyst 3550 Seri	es			
GBICs for the Ca	talyst 3550			
Product Number	Product Description	Service Categor	у	Price
WS-G5486=	1000BASE-LX/LH	D		USD 995.00
Catalyst 2950				
GBICs for the Ca	talyst 2950			
Product Number	Product Description	Service Categor	у	Price
WS-G5486≈	1000BASE-LX/LH	D		USD 995.00
Catalyst 2900				
Modules for the	Catalyst 2900			
Product Number	Product Description		Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemod	de or multimode)	D	USD 995.00
WS-G5486=	1000BASE-LX/LH		D	USD 995.00
Modules for the	Catalyst 2900 XL			
Product Number	Product Description		Service Category	Price
WS-G5486	1000BASE-LX/LH long haul GBIC (singlemod	de or multimode)	D	USD 995.00

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# Consultant Services-IT (Sprint Communications Company Limited Partnership) 974-111-02-1

Effective: 11/09/2001 through 11/08/2002

<u>Certification</u> <u>Legal Information</u> <u>Exhibit A</u> <u>Exhibit B</u> <u>Exhibit C</u> <u>Complete Contract</u>

# Exhibit "B" – Labor Categories/Rates Schedule Sprint E Solutions

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# PRICING WORKSHEET

<u>Area of Expertise</u> Database	<u>Skill Level</u> Chief Specialist Specialist Associate	Regular <u>Hourly Rate</u> 202 152 98	State Discounted <u>Hourly Rate</u> 103 78 50
Desktop	Chief Specialist	103	53
	Specialist	82	42
	Associate	56	29
Network	CCiE	207	105
	Chief Specialist	180	91
	Specialist	144	73
	Associate	135	68
Network	Chief Specialist	127	64
Operating	Specialist	109	56
System	Associate	101	51
Project Management	Program Director Project Manager Associate	174 149 138	88 75 70
Security	Chief Specialist	198	100
	Specialist	153	78
	Associate	126	64
Unix	Sun E-10K	189	96
	Chief Specialist	162	82
	Specialist	132	67
	Associate	116	59
Web	Chief Specialist	171	87
	Specialist	144	73
	Associate	117	60
System Architecture	Chief Architect Senior Architect Architect	180 153 131	91 78 67

Department Contractor

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Professional	Chief Specialist	275	140
Consultant	Specialist	200	102
	Associate	125	64

# Associate:

#### Price per hour: \$64.00

This is an associate consulting position that is engaged to assist the Consultant or Chief Consultant on larger sized engagements. A Technology Solutions Consultant who possesses business and technical experience shall perform this role with minimal supervision from the Consultant or Chief Consultant. Their general responsibilities include:

- Assist Consultant or Chief Consultant in determining business and technical requirements and recommend a solution to enable the customer to achieve business goals and objectives.
- Assist Consultant or Chief Consultant in the implementation of solutions.
- Serve as an escalation point and assist in the resolution of obstacles.
- Prepare and present presentations to customers.
- Deliver consulting services specified in the Statement of Work.
- Prepare necessary documentation to ensure customer expectations are achieved.

# Consultant:

# Price per hour: \$102.00

This is a consulting position that is engaged to assist Chief Consultant on larger sized engagements or as a single consultant on a project. A Technology Solutions Consultant who possesses advanced business and technical experience shall perform this role with minimal supervision from the Chief Consultant. Their general responsibilities include:

- Assist Chief Consultant in determining advanced business and technical requirements and recommend a solution to enable the customer to achieve business goals and objectives.
- Assist Chief Consultant in the implementation of advanced solutions.
- Serve as an escalation point and assist in the resolution of obstacles.
- Prepare and present presentations to customers.
- Deliver consulting services specified in the Statement of Work.
- Prepare necessary documentation to ensure customer expectations are achieved.
- Perform Chief Consultant responsibilities on smaller scaled projects.

# Chief Consultant.

# Price per hour: \$140.00

This is a high level consulting position that is engaged to manage large sized engagements and provide high level expertise to complex situations. A Technology

Department Contractor

Solutions Consultant who possesses complex business and technical experience shall perform this role with minimal supervision. Their general responsibilities include:

- Determine complex business and technical requirements and recommend a solution to enable the customer to achieve business goals and objectives.
- Advise customer on Emerging and relevant technology movement in the marketplace.
- Implementation of these complex solutions.
- Serve as an escalation point and assist in the resolution of obstacles.
- Prepare and present presentations to customers.
- Deliver consulting services specified in the Statement of Work.
- Provide direction to Consultants and Associate Consultants.
- Prepare necessary documentation to ensure customer expectations are achieved.

# **Project Management**

Business today requires customers to more effectively manage change. Project Management is a critical role to ensure that companies stay ahead in the world of dynamic and rapidly changing technology while keeping up with day-to-day operations. Resources are not always available to manage complex implementations and ensure that they are on time and within budget. And many times the complexity of the solution requires resources with expertise that is not available in house. The levels of Project Managers range from high-level strategic to low-level tactical expertise and management:

Program Director	\$88.00 per hour
Project Manager	\$75.00 per hour
Associate Project Ma	anager\$70.00 per hour

# Levels of Technology Solutions Consultants (TSC):

Associate Project Manager Price per hour: \$70.00 The Associate Project Manager will have a minimum of two years of project management experience with a core skill in technology and they have a thorough understanding of the Project Management life cycle, accounting, problem solving, and quality control processes. Responsibilities include:

- Writes IT Procedures, descriptions, and technical analysis for topics in their specialty areas to be included in Client Deliverables.
- Technical Barriers Analysis
- Technical Integration Issues
- Analysis

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- Coordinates and supervises tasks required to fulfill the expectations of customers.
- Conducts status meetings with customers and all project personnel.
- Assists in the development of formal project requirement definitions, specifications and terms to insure that all parties have a clear understanding and agreement of expectations.
- Develops project work breakdown structure, schedule and cost analysis, performs risk analysis.
- Monitors project schedule and cost performance against baseline and coordinates logistics.

# Project Manager:

# Price per hour: \$75.00

The Project Manager (PM) functions as a technical Subject Matter Expert for a project or solution delivery. The PM is responsible to the Program Director or Lead Consultant as a research assistant performing data collection tasks and/or for written analysis and evaluation metrics based on their area of technical expertise. The PM will also assist the Associate Project Manager in client interviews and document collection. Typically the PM is invited to participate on the integration project or program by the consultant team and has no staff supervision responsibilities.

Responsibilities include:

- Scope management by defining project objectives, managing change, understanding and documenting assumptions and constraints.
- Time management by defining tasks, estimating costs, developing schedules, and building work plans.
- Project cost management by conducting resource planning, developing budgets, and controls.
- Quality management by ensuring quality control activities are effectively executed.
- Communication management including performing communication planning, communicating, and reporting activities.
- Risk management by identifying risks, quantifying risks, and contingency planning.
- Integration management through plan development and execution, change control, issue resolution.
- Procurement management including procurement planning, response solicitation, contract administration.
- Supervises Associate Project Manager

# Program Director:

Price per hour: \$88.00

The Program Director (PD) is responsible in project management and delivery issues. The PD is responsible for ensuring project delivery for Sprint E|Solutions customers.

<u>PAX</u> <u><u>4</u>2-Department Contractor</u>

The PD may be responsible for multiple projects in a number of locations. The PD works closely with the senior Architects and senior Specialists in a shared responsibility for overall project delivery.

Responsibilities include those of the Project Manager in addition to:

- Assists in the development and advancement of Associate Project Managers and Project Managers.
- Review projects in progress and provides guidance and/or assistance as necessary.
- Supervises Associate Project Manager and Project Manager.

Department Contractor





Allen Zeck Sprint Consultant Business Markets Group Local Telecommunications Division 1520 Lee Street Fort Myers, Florida 33905 Voice 941-335-8444 Fax 941-335-8383 allen.zeck@mail.sprint.com

August 21, 2002

To Whom It May Concern:

The 12 month maintenance for the Cisco AVVID Voice over IP (VoIP) equipment is provided by Sprint as the sole source. Due to the critical nature of Lee County Government's telephone service a strong local presence of support resources is required. Sprint is a Cisco Gold Certified Reseller and is the only vendor with locally based Cisco AVVID VoIP certified engineers and technicians.

Sincerely

Allen G. Zeck Sprint Consultant

PS - Contracts do not need to be signed but a PO is required to process.

MEMORANDUM FROM THE DIVISION OF PURCHASING

LO'KELLY TO: BH **ITG DIRECTOR** 

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DATE: <u>AUGUST 22, 2002</u> FROM: JAN<u>ET SHEEHAN, CPPB</u> PURCHASING DIRECTOR

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RE: BLUE SHEET # 20020983

PROJECT: Voice Over IP System

<u>TYPE</u>: State Contract/Bid Waiver/Open Market

AWARDED TO: Sprint

When you have finished your review of this package (and signed off), please forward it Kristie Kroslack in the County Attorney's Office.

If there are any questions or concerns with this package, please contact Bob Franceschini at 689-7385.