## FOR IMMEDIATE RELEASE

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## United Way 211 to assist with community response to COVID-19 Virtual call center and volunteers on hand

Fort Myers, FL, March 17, 2020 – Lee County residents seeking general information about COVID-19 and its related impacts on the community can call the United Way 211 Helpline by dialing 2-1-1 or 239-433-3900 between 8 a.m. and 6 p.m.

United Way of Lee County has trained volunteers who can provide information related to cancelations, closings and status updates for schools, government offices, day camps/ day cares, and events. They also can provide information on safety precautions, social distancing, and self-isolation.

The 211 line does not replace the Florida Department of Health's COVID-19 hotline. If you think you or someone in your family might have COVID-19 and are exhibiting respiratory illness symptoms, you should call a healthcare provider. Your healthcare provider will work with the Florida Department of Health to determine whether testing is needed. For updates on the state's response to the coronavirus, visit <a href="https://www.FloridaHealth.gov/COVID-19">www.FloridaHealth.gov/COVID-19</a>.

For quick links to COVID-19 resources, visit <a href="www.UnitedWayLee.org">www.UnitedWayLee.org</a>. For local government information, visit <a href="www.leegov.com/covid-19">www.leegov.com/covid-19</a>. In addition to the Department of Health website, additional information is also available from the Centers for Disease Control at <a href="www.coronavirus.gov">www.coronavirus.gov</a>.